

INS. CASE OWNER:

CC3, MG 1900 4234, Leasing

LAC:  
IDAC:

Surveyor:

Steve

DOI:

ASSIGNMENT

23/5/19

Date / Time:

Registered in Merimen:

23/5/19  
23/5/19

Pre-assign / CCU / FTE



Insured Vehicle No. : SLW 91X6D

Name of Insured : Heng Yuan Pong

Insured Tel No. : HP:

Excess Sec II : S\$ D.O.A : 23/5/19

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. : (V/L: YES / NO)

Claim No. :                                          Policy No. :                     Make / Model :                     Place of Accident :                     

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SLW 3145

INSRS:  
WSP: Volkswagen  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

SLW 3145 - X

SLW 91X6D - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 17.06.19

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

☐☐☒☒☒☒☐☐☒☐☐☐☒☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: CT

Repair Cost: P/P S\$ 3,189.16

( 4 days) Reduction: 40 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 28.08.19

Confirm with: M&amp;V

Email ☒ Call ☐

Final Liability: % 100

(Agreed / Assessed) BOLA S/N No. : 716

If NO or B 28, Ass. Lia :

Repair Cost: 0/451 S\$ 5,552.40

OI S&amp;K 3042 TP Strachanway Vehicle.

Loss of Rental (LOR): S\$ - ( days)

Loss of Use (LOU): S\$ 300.00 (\$50 x 4 days)

Loss of Income (LOI): S\$ - (\$ x days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search S\$ 200

Medical: S\$ -

Disbursement: S\$ - (e.g. Tow/ Independent)

Legal Cost S\$ -

Total: S\$ 5,754.40

Global Sum S\$:

FINAL PAYMENT

Date/Time: 28.08.19

Confirm with: M&amp;V

Email ☒ Call ☐

Payee 1: S\$ 5,189.16

Name 1: VOLKSWAGEN CENTRE SINGAPORE

Payee 2: (Strike if N.A.) S\$

Name 2:

Payee 3: (Strike if N.A.) S\$

Name 3:

COPY SENT  
30/8/19

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: +300

Surveyor

Sten

REF: A19

# ASSIGNMENT

From:

Date: 27.5.2019

Estimated Cost:

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLU 3145

at Workshop m/s Volkswagen Group

of 247 Avxandra

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh: 10-000.m owner waiting

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
	X

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLU 3145

Yr Regn:

20/11/17

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen golf

c.c 1197

Colour:

Blue

A/C: Insured / Std / NI / NA

Sp. Reading

22154

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

www 222 AuzHW 12-2019

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 205/55R16

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Fill

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

23/5/19

D.O.I.

27/5/19

Survey held at

Volkswagen

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MV-72K

P/P: 5.189.16 (RED: 3.504.12 40%)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1) B + RS, 2)

Photos

Others

TOTAL

Report Format :

Lump Sum / L.B.I: (\$ )

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	9163E
<b>Vehicle Details</b>	
Vehicle No.:	SLU314S
Vehicle to be Exported:	No
Intended Deregistration Date:	27 May 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	GOLF 1.2 TSI AT 5G12BZ
Primary Colour:	Blue
Manufacturing Year:	2016
Engine No.:	CYV515254
Chassis No.:	WVWZZZAUZHW122019
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$15,773.00
Original Registration Date:	20 Nov 2017
First Registration Date:	20 Nov 2017
Transfer Count:	0
Actual ARF Paid:	\$5,773.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Nov 2027
PARF Rebate Amount:	\$4,329.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	19 Nov 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$47,112.00
COE Rebate Amount:	\$39,951.00
<b>Total Rebate Amount:</b>	<b>\$44,280.00</b>

The information contained herein is correct as at 27 May 2019

OK

# VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue  
Singapore 639176  
Biz. Reg. No.: 199101494Z  
GST No.: M200965052



## Quotation

Non binding - Preview

Page 1/1

Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details:  
Mr  
ANANTHARAMAN  
BABU  
291D COMPASSVALE STREET  
#04-266  
Singapore 544291

Document no.  
Document date 24-05-2019  
Customer no. 5211043795  
Customer GST-ID 201009404M  
Dealer 39999  
Job order number 2019000742/ 1  
Job order date 24-05-2019  
Service Advisor YEN MEI WONG

License plate	Model code	First registration	VIN	Model	Mileage
SLU314S	5G1	20-11-2017	WVWZZZAUZHW122019	Golf 7	20,331

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5G6807417APGRU	Diagnostic and Programming Check Short Circuit / Harness Repair COVER <i>CUT</i> (REAR BUMPER COVER)	1	pcs.	480.00	#1	480.00	513.60
5G6807394A	Guide Piece (BUMPER GUIDE RHR) <i>ALC</i>	1	pcs.	280.00	#1	280.00	299.60
5G6807394	Guide Piece (REAR BUMPER BRACKET RHS) <i>ALC</i>	1	pcs.	1,080.14	#1	1,080.14	1,155.75
5G0810972D	Wheelhouse Protector <i>X</i> LABOUR	1	pcs.	34.51	#1	34.51	36.93
	Spray Painting	2	pcs.	34.51	#1	34.51	36.93
		2	pcs.	224.42	#1	224.42	240.13
		2	pcs.	840.00	#1	1,680.00	3,595.20
		2	pcs.	800.00	#1	1,600.00	3,424.00

Quotation valid till 31-05-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	7,933.58	7%	608.55	8,693.58	9,302.13
Total	760.00	7,933.58		608.55	8,693.58	9,302.13

Customer

Service Advisor

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

*Steve (LKK) LKL Nigel 27/5/19, 19.17am*  
*6322 8813 4 dys*  
*P/P*  
*Ry bel spy*

- LKK Auto Consultants** hence notify the Repairer of the following:
- To resurvey before/after spray painting
  - To display damaged part(s) during resurvey
  - Parts prices are subject to confirmation
  - Third party survey is on a "Without Prejudice" basis
  - No illegal modification(s) is allowed
  - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue  
Singapore 639178  
Biz. Reg. No: 199101494Z  
GST No: M200985052



Volkswagen



SKODA



Commercial Vehicles

## Tax Invoice

Printview

Page 1/2

Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details  
Mr  
ANANTHARAMAN  
BABU  
291D COMPASSVALE STREET  
#04-256  
Singapore 544291

Document no.  
Document date  
Customer no.  
Customer GST-ID  
Dealer  
Job order number  
Job order date  
Service Advisor  
26-06-2019  
5211043795  
201009404M  
39999  
2019001000/ 1  
17-06-2019  
YEN MEI WONG

License plate	Model code	First registration	VIN	Model	Mileage
SLU314S	5G1	20-11-2017	VWVZZZAUJZH122019	Golf 7	20,331

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
5G6807417APGRU	COVER (REAR BUMPER COVER)*XR-190619	1	pcs.	1,080.14	#1	1,080.14	1,155.75
5G6807394A	Guide Piece ( BUMPER GUIDE RHR ) *XR-190619	1	pcs.	34.51	#1	34.51	36.93
5G6807394	Guide Piece (REAR BUMPER BRACKET RHS)*XR-190619	1	pcs.	34.51	#1	34.51	36.93
	LABOUR	2	pcs.	840.00	#1	1,680.00	1,797.60
	Spray Painting	2	pcs.	800.00	#1	1,600.00	1,712.00
	AIG DIRECT SETTLEMENT DOA: 23.5.19 TP VEH: SLW9176D SURVEYED BY LKK STEVE						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	4,429.16	7%	363.24	5,189.16	5,552.40
Total	760.00	4,429.16		363.24	5,189.16	5,552.40

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch); Bank Account: 2526214002; Swift Code: DEUT3333. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

# VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue  
Singapore 639176  
Biz. Reg. No. 199101484Z  
GST No. M200985052



Volkswagen



SKODA



Commercial  
Vehicles

## Tax Invoice

Preview

Page

2/2

Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details  
Mr  
ANANTHARAMAN  
BABU  
291D COMPASSVALE STREET  
#04-256  
Singapore 544291

Document no.  
Document date  
Customer no.  
Customer GST-ID  
Dealer  
Job order number  
Job order date  
Service Advisor  
26-06-2019  
5211043795  
201009404M  
39999  
2019001000/ 1  
17-06-2019  
YEN MEI WONG

License plate	Model code	First registration	VIN	Model	Mileage
SLU314S	5G1	20-11-2017	WVWZZZAUZHW122019	Golf 7	20,331

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](http://www.volkswagen.com.sg)

This is an authorised document. No signature is required.

## Asher Sng (LKKAUTO)

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 17 June 2019 9:04 AM  
**To:** Kong Charmaine (VGS - SG/Singapore); Mei Kwan (LKKAUTO)  
**Cc:** Wong MeiY (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore); Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLU314S & SLW9176D ON 23.5.19 \*\*\* LKK REF: CC3/AIG19009234/Eea3

### 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>  
**Sent:** Tuesday, 11 June 2019 11:57 AM  
**To:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Cc:** Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLU314S & SLW9176D ON 23.5.19 \*\*\* LKK REF: CC3/AIG19009234/Eea3

Dear Asher,

Please kindly call your insured to clarify on his statement as my client had called your insured & your insured had admitted fault & informed that he will contact his insurance to clarify his statement/report.

Please update us after speaking to your insured driver.

Thanks.

Best regards,

Charmaine Kong  
Insurance Service Advisor  
Aftersales

Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road  
Singapore 159934

Direct line: +65 6305 7176  
Main Line: +65 6305 7299  
Main Fax: +65 6474 3643  
[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)  
<http://www.vw.com.sg>



Internal

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Tuesday, 4 June 2019 8:59 AM

**To:** Kong Charmaine (VGS - SG/Singapore) <[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Wong MeiY (VGS - SG/Singapore) <[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)>; Cheong Pearlyn (VGS - SG/Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>; Goh Edmund (VGS - SG/Singapore) <[edmund.goh@vw.com.sg](mailto:edmund.goh@vw.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLU314S & SLW9176D ON 23.5.19 \*\*\* LKK REF: CC3/AIG19009234/Eea3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sirs,



We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6741-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Kong Charmaine (VGS - SG/Singapore) <[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)>

**Sent:** Monday, 3 June 2019 5:50 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Wong Mely (VGS - SG/Singapore) <[mely.wong@vw.com.sg](mailto:mely.wong@vw.com.sg)>; Cheong Pearlyn (VGS - SG/Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>; Goh Edmund (VGS - SG/Singapore) <[edmund.goh@vw.com.sg](mailto:edmund.goh@vw.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLU314S & SLW9176D ON 23.5.19 \*\*\* LKK REF: CC3/AIG19009234/Eea3

Dear Asher,

Please revert on liability since your insured has already reported.

Thanks.

Best regards,

Charmaine Kong  
Insurance Service Advisor  
Aftersales

Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road  
Singapore 159934

Direct line: +65 6305 7176  
Main Line: +65 6305 7299

Main Fax: +65 6474 3643  
[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)  
<http://www.vw.com.sg>



Internal

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 29 May 2019 8:48 AM

**To:** Kong Charmaine (VGS - SG/Singapore) <[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Wong Mei (VGS - SG/Singapore) <[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)>; Cheong Pearlyn (VGS - SG/Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>; Goh Edmund (VGS - SG/Singapore) <[edmund.goh@vw.com.sg](mailto:edmund.goh@vw.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLU314S & SLW9176D ON 23.5.19 \*\*\* LKK REF: CC3/AIG19009234/Eea3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please be informed OI has reported. Please refer to the below OI's sketch plan and statement.

#### SKETCH PLAN



#### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

and Asher  
On 23 May 2019 at about 0735 hours, I was turning into the right most left lane at Composita St, turning into Serangoon East Road. I had just entered the left lane and was straightening my car when I heard the sound of "metal" scratching. I stopped my car immediately and noted that the car that was diagonally left behind me had put on hazard light. The car was a light blue Volkswagen car (SKU 314S). The driver and I aligned our respective cars to report any possible damages. It was noted that there was a scratch on the bottom right of the Volkswagen, near the tyre. I looked at my car and noted a long mark at the left side of my car, near the tyre. The driver and I acknowledged that our cars had unintentionally scratched each other and we took some pictures of the damages and exchanged details. The driver mentioned that he would be sending his car to a workshop and would contact me thereafter. At about 0745 hours, we drove off respectively.

Please note that for liability, claim negotiation and settlement, please contact **Asher at 6841 6051**.

Our respective case handler will look into the matter and revert to you in due course.

**To check availability of the case handler, you may contact the undersigned.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Kong Charmaine (VGS - SG/Singapore) <[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)>

**Sent:** Friday, 24 May, 2019 4:12 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Wong Mei (VGS - SG/Singapore) <[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)>; Cheong Pearlyn (VGS - SG/Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>; Goh Edmund (VGS - SG/Singapore) <[edmund.goh@vw.com.sg](mailto:edmund.goh@vw.com.sg)>

**Subject:** REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLU3145 & SLW9176D ON 23.5.19

Dear Summer/LKK,

As spoken, survey on Monday 27.5.19 at 10am is confirmed. Please revert on liability.

Thanks.

Best regards,

Charmaine Kong  
Insurance Service Advisor  
Aftersales

Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road  
Singapore 159934

Direct line: +65 6305 7176  
Main Line: +65 6305 7299  
Main Fax: +65 6474 3643  
[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)  
<http://www.vw.com.sg>



**From:** Kong Charmaine (VGS - SG/Singapore) <[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)>

**Sent:** Friday, 24 May 2019 4:08 PM

**To:** Kong Charmaine (VGS - SG/Singapore) <[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)>

**Subject:** Scan Image

## PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SL4 91760

Claimant's Vehicle No. SL4 3145

Accident on 23/5/19 involving vehicle/s No. \_\_\_\_\_

\_\_\_\_\_ along/at COMPAKEVRL6 ST.

## BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 5552.40 Payable to Volkswagen Centre Singapore

1 Day x 50

2. Loss-of-Use/  
Car Rental S\$ 220 Payable to Volkswagen Centre Singapore

3. Medical and  
Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : \_\_\_\_\_

Service Adviser \_\_\_\_\_

Contact No.H/P. \_\_\_\_\_

**Asher Sng (LKKAUTO)**

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 17 June 2019 9:05 AM  
**To:** JERYHENG87@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SLW 9176D AND SLU 314S ON 23/05/2019

**Our Ref: CC3/AIG19009234/Eea3**

17 JUNE 2019

**HENG YUAN RONG**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLW 9176D AND SLU 314S ON 23/05/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

## AUTHORIZATION TO ACT


### (AIG Asia Pacific - Express Third Party Claim)

I, ANANTHAKRISHNAN BABU (the third party claimant) of BLK 291D COMPASSVALE STREET #04-266 (S) 5744291 (address), owner of SLW3145 (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SLW3145 that was damaged pursuant to the accident which occurred on 23/05/2019 (date) along COMPASSVALE STREET (location) involving vehicle no/s SLW9176D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 27<sup>th</sup> (day) of JUNE (month) 2019 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
Signed by "the workshop"  
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

Volkswagen Centre Singapore

"We/I, \_\_\_\_\_ ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$5,550.40 (Repair Cost), S\$ 200.00 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SU 3145 that was damaged pursuant to the accident which occurred on 28-05-19 (date) along AU COMPTONVILLE STREET (location) involving vehicle no/s SU 9170. This is pursuant to the inspection conducted on 27/5/19 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ANANTHARAJAN EBELI ("the third party claimant") of vehicle no. SU 3145 make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SU 3145 (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of 06 (month) 20 19 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



# VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue  
Singapore 639176  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



Volkswagen SKODA

Commercial Vehicles

## Tax invoice

Page 1/2  
Document no. 12333900524  
Document date 26-06-2019  
Customer no. 5211043795  
Customer GST-ID 201009404M  
Dealer 39999  
Job order number 2019001000/1  
Job order date 17-06-2019  
Service Advisor YEN MEI WONG

Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details:  
Mr  
ANANTHARAMAN  
BABU  
291D COMPASSVALE STREET  
#04-266  
Singapore 544291

License plate	Model code	First registration	VIN	Model	Mileage
SLU314S	5G1	20-11-2017	WVWZZZAUZHW122019	Golf 7	20,331

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
5G6807417APGRU	COVER (REAR BUMPER COVER)*XR-190619	1	pcs.	1,080.14	#1	1,080.14	1,155.75
5G6807394A	Guide Piece ( BUMPER GUIDE RHR ) *XR-190619	1	pcs.	34.51	#1	34.51	36.93
5G6807394	Guide Piece (REAR BUMPER BRACKET RHS)*XR-190619	1	pcs.	34.51	#1	34.51	36.93
	LABOUR	2	pcs.	840.00	#1	1,680.00	1,797.60
	Spray Painting	2	pcs.	800.00	#1	1,600.00	1,712.00
	AIG DIRECT SETTLEMENT DOA: 23.5.19 TP VEH: SLW9176D SURVEYED BY LKK STEVE						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	4,429.16	7%	363.24	5,189.16	5,552.40
Total	760.00	4,429.16		363.24	5,189.16	5,552.40



Customer

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: [altersales.vw.com.sg](http://altersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](http://volkswagen.com.sg) and [www.skoda.com.sg](http://www.skoda.com.sg) (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2525214002, Swift Code: DEUTSG33. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

# VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue  
Singapore 639176  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



Volkswagen



SKODA



Commercial  
Vehicles

## Tax invoice

Page	2/2
Document no.	12333900524
Document date	26-06-2019
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	39999
Job order number	2019001000/ 1
Job order date	17-06-2019
Service Advisor	YEN MEI WONG

Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details:  
Mr  
ANANTHARAMAN  
BABU  
291 D COMPASSVALE STREET  
#04-266  
Singapore 544291

License plate	Model code	First registration	VIN	Model	Mileage
SLU314S	5G1	20-11-2017	WVWZZZAUZHW122019	Golf 7	20,331

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](http://www.volkswagen.com.sg)

This is an authorised document. No signature is required.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-081823

Date of Request: 24/05/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 24/05/2019  
Enquiry By Wong Yen Mei  
TP Vehicle No. SLW9176D  
Accident Date 23/05/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLW9176D	AIG Asia Pacific Insurance Pte. Ltd.	08/03/2018-07/03/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-081823

Date of Request: 24/05/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 24/05/2019  
Enquiry By Wong Yen Mei  
TP Vehicle No. SLW9176D  
Accident Date 23/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

---

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 May 2019 <a href="#">Edit Reg</a>		27 May 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$45,189.16</b> <a href="#">Edit Estimates</a>	<b>\$45,189.16</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>HENG YUAN RONG</b> , ID: S8720259C								
Main Claimant:	<b>ANANTHARAMAN BABU</b> , ID: S2729163E								
Vehicle Reg. No.:	<b>SLU314S</b>	Date of Loss:	23/05/2019 07:00 - :59 [18 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 7464570045SG</b>	Policy/Cover Note No.:	1800038607 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLW9176D</b>	Policy No. (Claimant):	50506090						
		Excess:							
Repairer:	<b>Volkswagen Centre Singapore (HQ)</b> 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Chan, Kian-Meng</b> ] Kianmeng.Chan1@aig.com								
Claimant's Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>CHEN TSUE YEE</b> ] ... [Final Rpt due 04/06/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• AIG_5G (28/05/2019): Re: Request for OI GIA report									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLU314S (7464570045SG)

[SLW9176D]

TP

ANANTHARAMAN BABU

May 23 2019 7:00AM

[HENG YUAN RONG]

Volkswagen Centre Singapore

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	(Draft)		Third Party Express Settlement – Payment Breakdown															Edit		
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	28/05/19 08:30		General View															Load JPG <input checked="" type="checkbox"/>		
2	28/05/19 08:30		General View															Load JPG <input checked="" type="checkbox"/>		
3	28/05/19 08:30		General View															Load JPG <input checked="" type="checkbox"/>		
4	28/05/19 08:30		General View															Load JPG <input checked="" type="checkbox"/>		
5	28/05/19 08:30		General View															Load JPG <input checked="" type="checkbox"/>		
6	28/05/19 08:30		Odometer Reading															Load JPG <input checked="" type="checkbox"/>		
7	28/05/19 08:30		Chassis Number															Load JPG <input checked="" type="checkbox"/>		
8	28/05/19 08:30		General View															Load JPG <input checked="" type="checkbox"/>		
9	28/05/19 08:30		General View															Load JPG <input checked="" type="checkbox"/>		
10	28/05/19 08:30		General View															Load JPG <input checked="" type="checkbox"/>		
11	28/05/19 08:30		General View															Load JPG <input checked="" type="checkbox"/>		
12	28/05/19 08:30		General View															Load JPG <input checked="" type="checkbox"/>		
13	28/05/19 08:30		General View															Load JPG <input checked="" type="checkbox"/>		
14	28/05/19 08:30		General View															Load JPG <input checked="" type="checkbox"/>		
15	28/05/19 08:30		General View															Load JPG <input checked="" type="checkbox"/>		
16	27/06/19 09:04		Reinspection Photo															Load JPG <input checked="" type="checkbox"/>		
17	27/06/19 09:04		Reinspection Photo															Load JPG <input checked="" type="checkbox"/>		
18	27/06/19 09:04		Reinspection Photo															Load JPG <input checked="" type="checkbox"/>		
19	27/06/19 09:04		Reinspection Photo															Load JPG <input checked="" type="checkbox"/>		
Documentation															1 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	25/05/19 23:39		TP ESTIMATE															Load PDF		
2	25/05/19 23:39		TP GIA REPORT															Load PDF		
3	29/05/19 08:01		TP ESTIMATE - MARKED															Load PDF		
4	17/06/19 09:06		LETTER TO OI															Load PDF		
5	05/09/19 10:57		WORKSHOP INVOICE															Load PDF		
6	05/09/19 10:57		AUTHORISATION TO ACT FORM															Load PDF		
7	05/09/19 10:57		Release Voucher															Load PDF		
8	05/09/19 10:57		GIA SEARCH															Load PDF		
9	05/09/19 10:57		LOD															Load PDF		
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print		
1	28/05/19 10:44		OI GIA report															Load PDF		

## Documents Checklist

**DOCUMENTS CHECKLIST**

Reset

Save

Print

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLW9176D (Insd veh)	Model:	VOLKSWAGEN GOLF 1.2 TSI
	SLU314S (TP veh)		(A)
Date of Accident:	23/05/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	9,302.13	
Final Repair Cost	: \$	5,552.40	
Loss of Use	: \$	200.00	4.00 days at \$50.00 per day
Rental (if any)	: \$	0.00	days
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	5,754.40	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	: \$	5,754.40
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

05 Sep  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



# LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19009234/EEA3Q2

Date: 05/09/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

1800038607

Claimant Vehicle No : SLU314S

Insured Vehicle No : SLW9176D

Date of Loss: 23/05/2019

Nature of Claim:

TP

Claim No: 7464570045SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLU314S

Make &amp; Model: VOLKSWAGEN GOLF, 1.2 TSI (A)

Engine No: CYV515254

Reg. Date: 20/11/2017 (Man. Year: 2016)

Chassis No: WVVZZZAUZHW122019

Colour: Blue

Odometer: 22154 km

Engine Capacity: 1197 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size:

205/55 R16

Front Left Side: Firelli 7 mm

Rear Left Side:

Firelli 7 mm

Front Right Side: Firelli 7 mm

Rear Right Side:

Firelli 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,373.58	1,149.16	224.42	16.34
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,320.00	4,040.00	3,280.00	44.81
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>8,693.58</b>	<b>5,189.16</b>	<b>3,504.42</b>	<b>40.31</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>608.55</b>	<b>363.24</b>	<b>245.31</b>	<b>40.31</b>
<b>Nett Amount (S\$)</b>	<b>9,302.13</b>	<b>5,552.40</b>	<b>3,749.73</b>	<b>40.31</b>
<b>+ Loss of Use (4.0 x S\$50.00/day) (S\$)</b>		<b>200.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>5,754.40</b>		

### INSPECTION

Date of Assignment: 27/05/2019

Date Inspected: 27/05/2019 Inspected At:

Volkswagen Centre Singapore (HQ)

247 Alexandra Road

Singapore 159934

Estimated Period of Repair: 4.0 days

---

**Adjuster:** CHEN TSUE YEE**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER (REAR BUMPER COVER)	Cut	1,080.14 FS	*1,080.14 FS
2	1		*GUIDE PIECE (BUMPER GUIDE RHR)	Necessary	34.51 FS	*34.51 FS
3	1		*GUIDE PIECE (REAR BUMPER BRACKET RHS)	Necessary	34.51 FS	*34.51 FS
4	1		*WHEELHOUSE PROTECTOR	Serviceable	224.42 FS	*- FS
Total Parts (S\$)					1,373.58	1,149.16

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	DIAGNOSTIC AND PROGRAMMING	New	480.00	480.00
2	CHECK SHORT CIRCUIT/HARNESS REPAIR	New	280.00	280.00
3	LABOUR	New	3,360.00	1,680.00
4	SPRAY PAINTING	New	3,200.00	1,600.00
Gross Labour Cost (\$\$)			7,320.00	4,040.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >