

URGENT

CSB/MSG19004448/Gtd302-1

~~CSB/MSG19004448/Gtd302-1~~

(xinguo Qiang)

Minimen

11ene Ten

MSIG

23/5/2019

~~12/3/19 11:08am~~

FBD1541D

MCS Auto

1100 & xingouh Rd

STQ 5152E

G296 9939

2879 5104 MCX

586695

01/03/2019

13/3/19

12:54pm @ 12/3/19

Stephanie

Vehicle IN OFF

Action/Instruction (X) (Complete)

FBD 1541D - X

STQ 5152E - X

\$950, 2 Days. (Red: 2050; 68%)

20/6 - File pass to typist.

20/6/2019

RECEIVED 20 JUN 2019



**Nivitha (LKK Auto)**

PS

**From:** Irene Tan <irene\_tan@sg.msig-asia.com>  
**Sent:** Thursday, 23 May 2019 7:32 PM  
**To:** Veron Chen (LKKAuto); Shiau Chan (LKKAuto); Denise Tay (LKKAuto); Shirley Hiew (LKK Auto)  
**Cc:** Admin-D (LKKAuto); Olivia Lau (LKKAuto)  
**Subject:** Please prepare your paper survey report on FBD1541D; Our claim no.: 586695/IT  
**Importance:** High

**URGENT**

Good evening Veron,

We refer to your PRI report dated 1.4.19.

Please upload your paper survey report asap before the 3<sup>rd</sup> party's law firm issues a writ of summons.

Irene Tan  
Senior Executive, Motor Claims Services  
D: +65 6594 2541 | F: +65 6225 7402 | [irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)



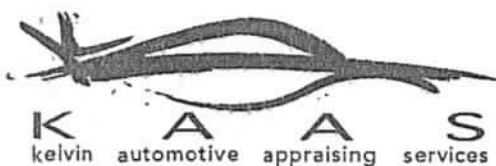
MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



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6 tampines st 73, #01-03, singapore 528825  
tel: 6746 2118 fax: 6746 1148  
reg no: 53058468m

Claim Reference : -  
Insured Vehicle No. : -  
Thirty Party Veh No. : -  
Officer-In-Charge : -

Our Reference : KAAS/TA/5443/1541/TP/03.19  
Invoice No. : 5443  
Date : 28 April 2019

To: AV One FM & Engineering Pte Ltd  
c/o 1100 Serangoon Road  
Singapore 328195

INVOICE	
PARTICULARS	AMOUNT
Vehicle No. : FBD 1541D Make/Model : Yamaha T135  <input checked="" type="checkbox"/> Inspection of Vehicle  <input checked="" type="checkbox"/> Appraisal Report  <input checked="" type="checkbox"/> 28 Colored Photographs  <input checked="" type="checkbox"/> Transport charges  <input type="checkbox"/> Re-inspection  <input type="checkbox"/> Others ( Specify )	SGD 368.00
Total	SGD 368.00

Dollars: Three Hundred and Sixty-Eight Only

( Cheque should be crossed and make payable to " Kelvin Automotive Appraising Services " )



Kelvin Automotive Appraising Services



**K A A S**  
kelvin automotive appraising services

6 tampines st 73, #01-03, singapore 528825  
tel: 6746 2118 fax: 6746 1148  
reg no: 53058468m

Claim Reference : -  
Insured Vehicle No. : -  
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Officer-In-Charge : -

Our Reference : KAAS/TA/5443/1541/TP/03.19  
Date : 28 April 2019

To: AV One FM & Engineering Pte Ltd  
c/o 1100 Serangoon Road  
Singapore 328195

## VEHICLE APPRAISAL REPORT

Name of Workshop : MCS Auto  
Place of inspection : 1100 Serangoon Road, Singapore 328195  
Date of Assignment : 06 March 2019  
Date of Accident : 01 March 2019  
Date of Inspection : 06 March 2019

### **PARTICULARS OF INSPECTED VEHICLE**

Registration No.	: FBD 1541D	Chassis Frame No.	: 5YP208649
Make / Model	: Yamaha T135	Engine No. ( Logcard )	: 5YP208649
Year of Manufacture/Reg	: 2008	Odometer Reading	: 71,920 KM
Colour	: Blue		
Class / Type	: Motorcycle		

### **CONDITION OF VEHICLE DURING SURVEY (Visual & Static Check Only)**

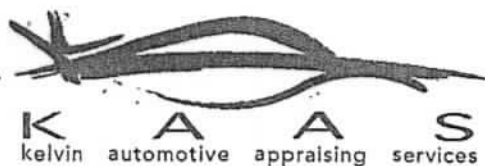
General Condition : Good  
Paintwork : Good  
Market Value : -  
Scrap Value : -

### **CONDITION OF TYRES ON VEHICLE**

	<u>Make/Size</u>	<u>Thread Balance</u>
Front	DUNLOP 80 / 90 - 17 M/C	8 mm
Rear	DUNLOP 80 / 90 - 17 M/C	8 mm

\*The above is an estimate of the remaining life of the tyre thread in millimeters

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Our Reference : KAAS/TA/5443/1541/TP/03.19  
Vehicle Number : FBD 1541D

6 tampines st 73, #01-03, singapore 528825  
tel: 6746 2118 fax: 6746 1148  
reg no: 53058468m

### APPRAISEMENT SCHEDULE

S/N	Qty	Descriptions	Conditions	Repairer's Estimate	Revised Amount
LIST ITEMS:-					
1	1 pc	front fender	Broken	\$ 75.00	\$ 75.00
2	1 pair	front fork assy	Bent	\$ 514.00	\$ <del>514.00</del> repair X 514.00
3	1 pc	front fairing	Deformed	\$ 352.00	\$ <del>352.00</del> X 352.00
4	1 pc	headlight	Scratched	\$ 95.00	\$ <del>95.00</del> NN X 95.00
5	1 pc	front head fairing	Deformed	\$ 196.00	\$ <del>196.00</del> X 196.00
6	1 pair	wing mirror	Scratched	\$ 76.00	\$ <del>76.00</del> X 76.00
7	1 pc	handlebar	Bent	\$ 62.00	\$ <del>62.00</del> NN X 62.00
8	1 pc	n/s clutch lever	Scratched	\$ 19.00	\$ <del>19.00</del> X 19.00
9	1 pc	basket tray	Deformed	\$ 95.00	\$ <del>95.00</del> NN X 95.00
10	1 pc	rider foot rest bar	Bent	\$ 38.00	\$ <del>38.00</del> NN X 38.00
11	1 pair	rider foot rest	Scratched	\$ 25.00	\$ <del>25.00</del> X 25.00
12	1 pair	pillion rider footrest bracket	Unconfirmed	\$ 96.00	Not Affected
13	1 pair	pillion rider footrest	Scratched	\$ 55.00	\$ <del>55.00</del> 27.5
14	1 pc	n/s gear pedal	Bent	\$ 67.00	\$ <del>67.00</del> NN X 67.00
				\$ 1,765.00	\$ 1,669.00
Less 10% <span style="margin-left: 100px;">745.5</span> <span style="margin-left: 100px;">10% = 670.95</span>					\$ 166.90
				\$ 1,765.00	\$ 1,502.10
SPECIAL NETT ITEMS:-					
15	1 pc	front no. plate - sticker	Necessary	\$ 30.00	\$ <del>25.00</del> 15
16	1 set	rear box ( w/ support bracket )	Scratched	\$ 180.00	\$ <del>180.00</del> 140
17	1 pc	wheel rim	Scratched	\$ 400.00	\$ <del>400.00</del> NN X 400.00
18	1 pc	tyre @50% depreciation	Scratched	\$ 350.00	\$ <del>175.00</del> NN X 175.00
				\$ 960.00	\$ 780.00
					155
Sub - Total				\$ 2,725.00	\$ 2,282.10



**K A A S**  
kelvin automotive appraising services

6 tampines st 73, #01-03, singapore 528825

tel: 6746 2118 fax: 6746 1148

reg no: 53058468m

Our Reference  
Vehicle Number

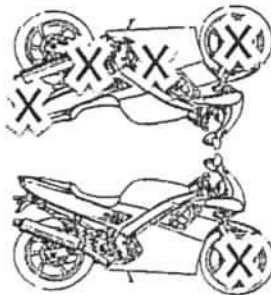
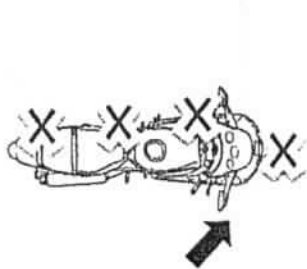
: KAAS/TA/5443/1541/TP/03.19  
: FBD 1541D

### APPRAISEMENT SCHEDULE

S/N	Qty	Descriptions	Conditions	Repairer's Estimate	Revised Amount
		B/F		\$ 2,725.00	\$ 2,282.10
		LABOUR & OTHER CHARGES:-			
1		To dismantle and repair damaged parts		\$ 900.00	\$ 150 800.00
2		To check wiring and rewire		\$ 100.00	\$ NN X 80.00
3		To realign front fork		\$ 200.00	\$ 60 180.00
4		To apply anti-rust		\$ 100.00	\$ NN X 80.00
5		To putty and spray-paint of affected areas		\$ 350.00	\$ 150 300.00
				\$ 1,650.00	\$ 360 1,440.00
		1185.95 20% = 950			
Sub - Total				\$ 4,375.00	\$ 3,722.10

### ASSESSMENT SUMMARY

Damages sustained were consistent with the subject vehicle being involved in a collision with another vehicle and the impact was delivered **Diagonally to the RH Side from rear to front; right to left;** portion of the vehicle.



( Please refer to the parts list and photographs as attached for more information )

### ASSESSOR'S RECOMMENDATIONS

The estimated repair costs submitted by Messrs **MCS Auto** is \$ **4,375.00**  
We have adjusted the cost to \$ **3,722.10** and the repairer has agreed to undertake the repairs at a  
**Contract Lump Sum of \$ 3,000.00** to a acceptable quality and standards.  
However, we have not given authorization and instruction to the repairer to proceed with the repairs.

The repairs should be completed within a reasonable period of **5** working days.

**28** photographs were taken at the time of static inspection.

This report is strictly done in a **Without Prejudice Basis**.

We are reverting the matter to you a decision.

We enclose herewith our Invoice No. **5443** for our services rendered and  
we thank you for engaging our services.



**KELVIN TEO**  
PRINCIPAL SURVEYOR  
*Licensed Automotive Appraiser*  
*Nitec in Automotive Technology*  
*Cert. Crash Investigation & Reconstruction*  
*Dip MS*  
*MSAAA, AM SAE-A*



**TERRENCE HONG**  
SENIOR SURVEYOR  
*Dip Engineering ( SP ) DECC*  
*Certs Automotive Technology ( NP )*  
*Cert. Crash Investigation & Reconstruction*  
*Cert SCI ( General Insurance )*  
*AMSAAA, AM SAE-A*

**NOTE :** This revised estimate was from a visual inspection. Should there be any discrepancy or unseen items not listed in this survey, kindly notify the company within Seven (7) days from the date hereof. Otherwise this revised amount shall be treated as valid.



# MCS AUTO

1100 Serangoon Road Singapore 328195

Company Registration No. 53126812L

Email : mcs.auto@yahoo.com.sg

Date: 08 May 2019

AV One FM & Engineering Pte Ltd  
1100 Serangoon Road Singapore 328195

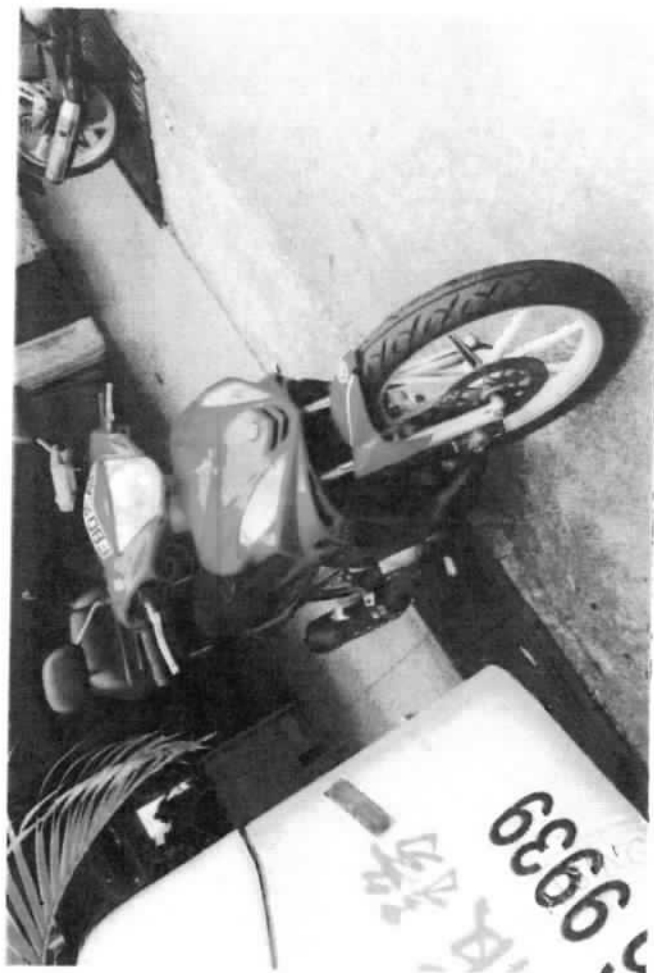
## FINAL REPAIR COSTS

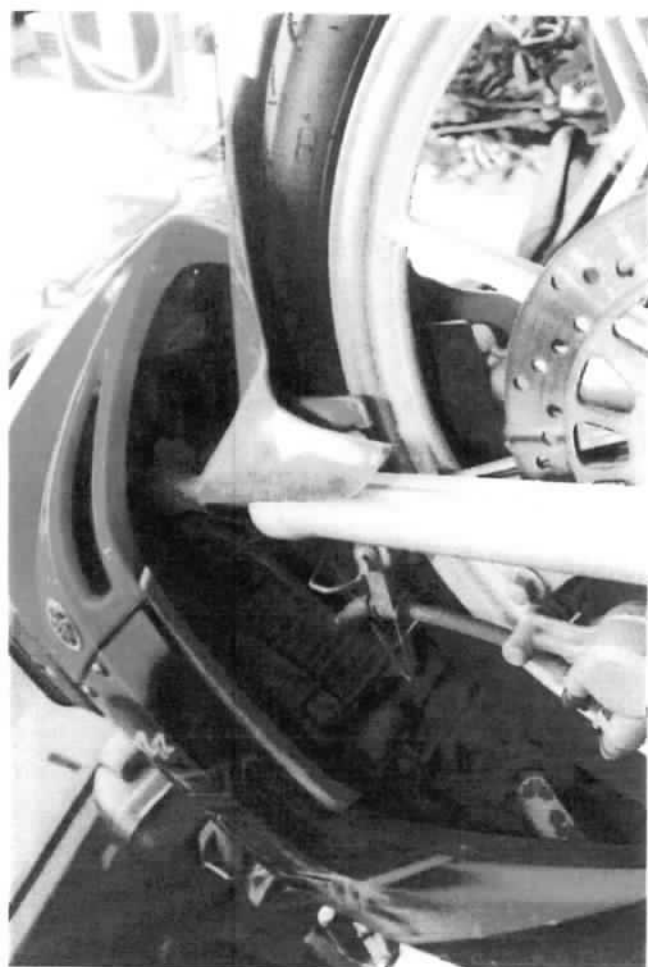
VEHICLE NO: FBD1541D (YAMAHA T135)

Repair costs of vehicle no. FBD1541D as per the surveyor's  
report KELVIN AUTOMOTIVE APPRAISING SERVICES (attached herewith)  
dated 28 Apr 2019 ..... \$3,000.00  
LUMP SUM

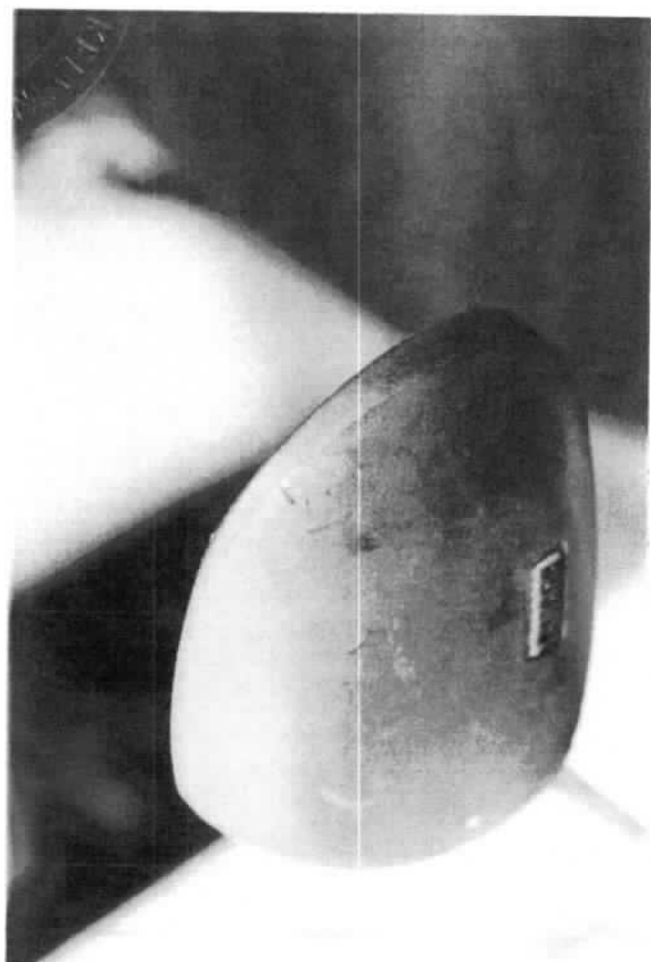
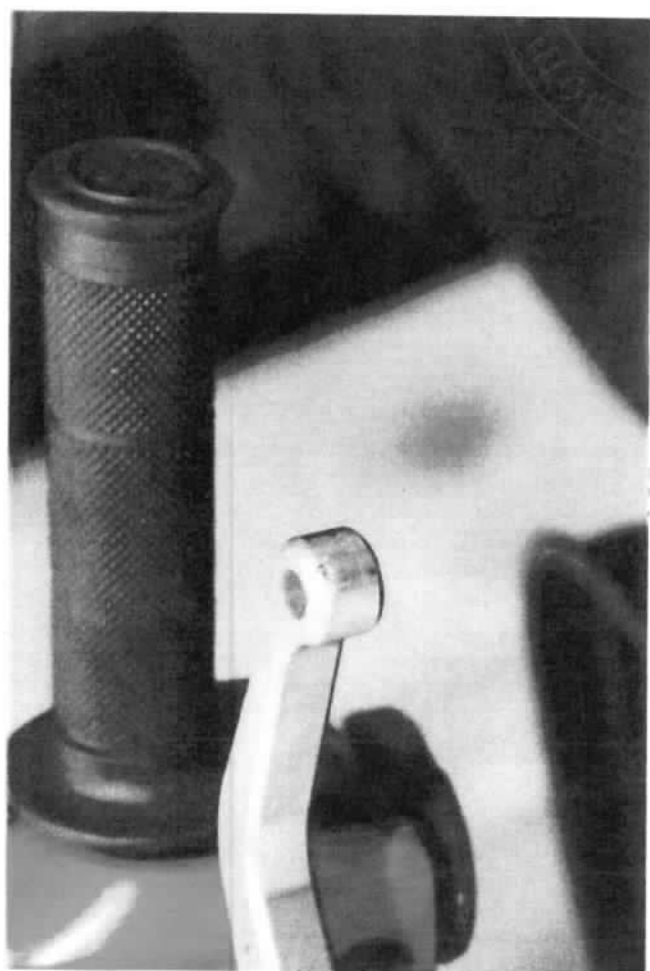
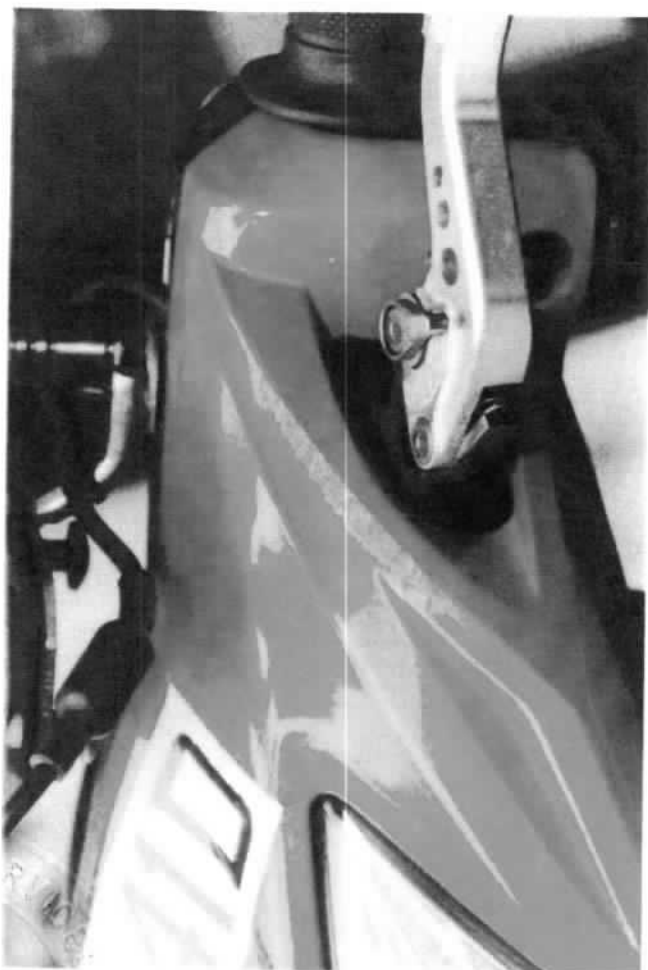
SINGAPORE DOLLARS : THREE THOUSAND ONLY





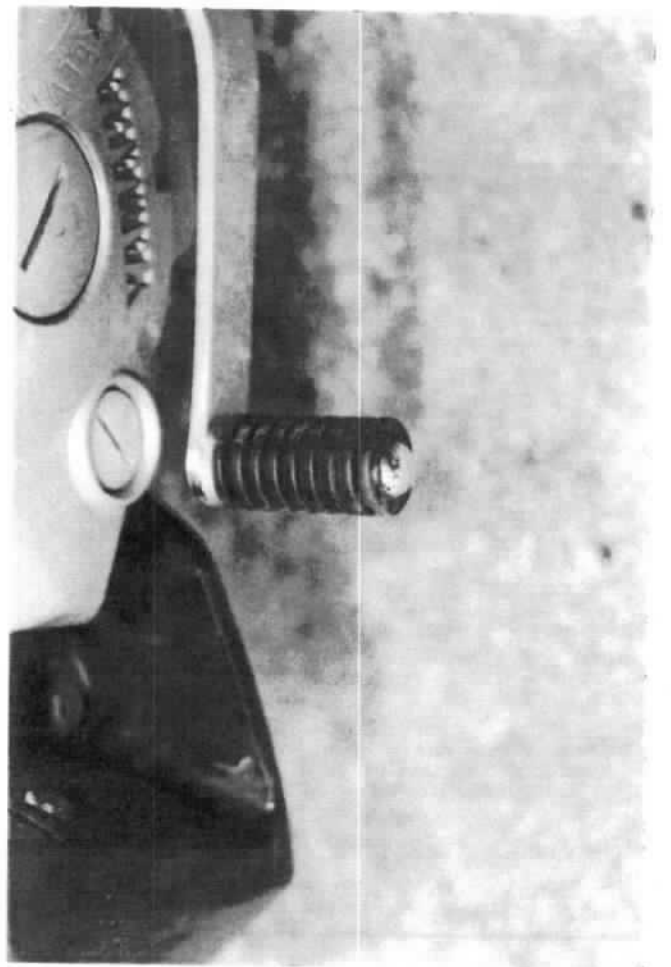
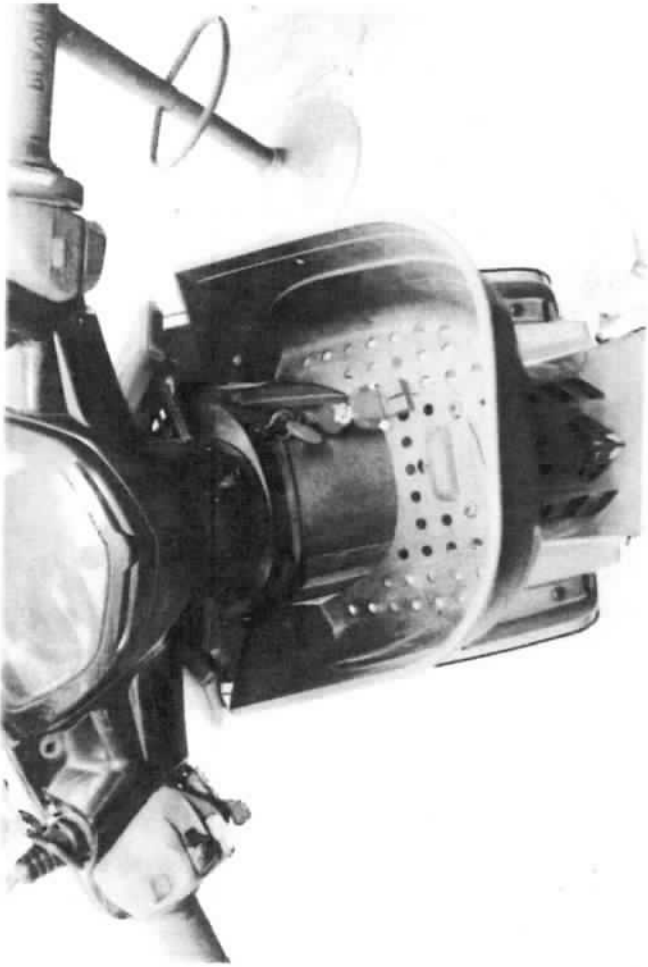


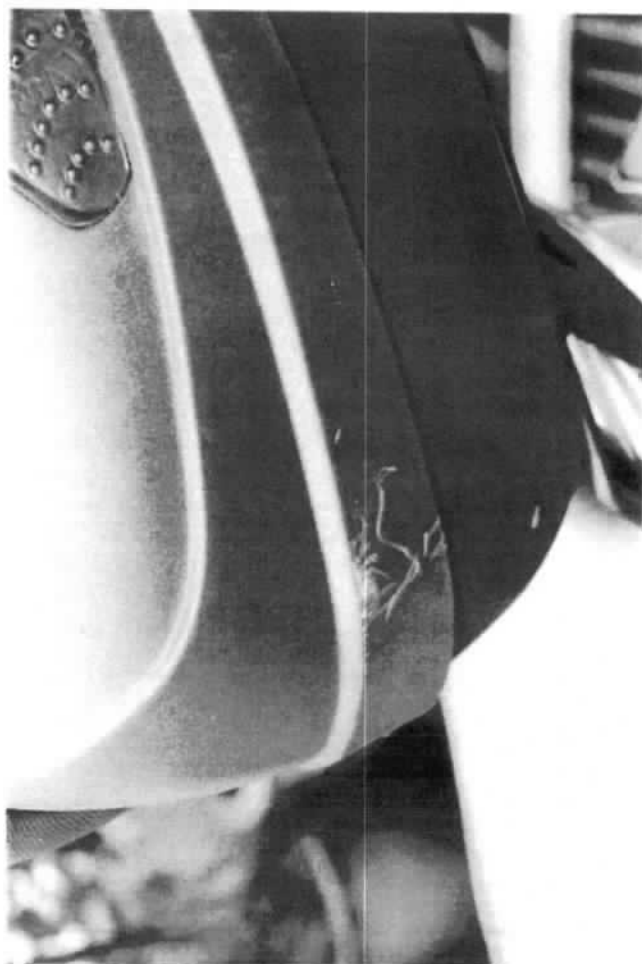
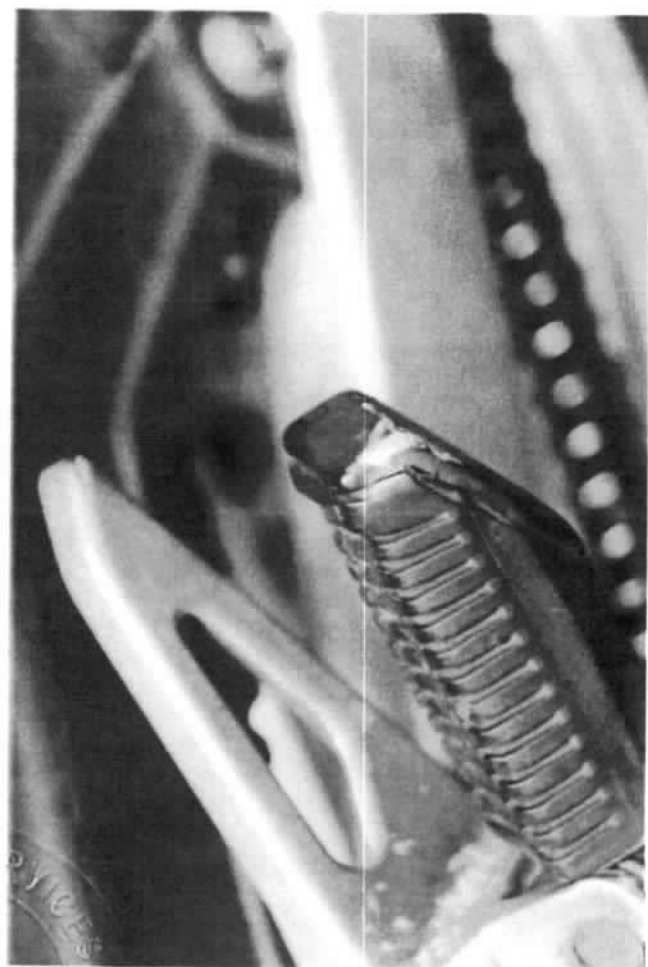














### ...CLAIM SUBFOLDER...(Pending for Survey Report)



































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	05 Mar 2019		12 Mar 2019 11:08 <a href="#">Edit Adj Rpt</a>	<b>S\$950.00</b> <a href="#">Edit Estimates</a>	<b>S\$950.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>









































  

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	SKYWAY MOTOR PTE LTD, Co. Reg. No.: 199904194N, Email: SANDY@SKYWAY.COM.SG								
Main Claimant:	AV ONE FM & ENGINEERING PTE LTD, Co. Reg. No.: 201200331D								
Vehicle Reg. No.:	FBD1541D	Date of Loss:	01/03/2019 22:00 - :59 [123 Months and 17 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 586695	Policy/Cover Note No.:	28795104MCX (Comprehensive) Coverage: 08/08/2018 - 07/08/2019						
Vehicle Reg. No. (Insured):	SLQ5152E	Policy No. (Claimant):							
		Excess:	S\$1,000.00						
Repairer:	Mcs Auto (HQ) 1100 Serangoon Rd, 328195 Serangoon - Tel: 62969939								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 27/05/2019]								
Driver/Custodian (Insured):	PHILIP CHUA WEE HNG (26 / Male), NRIC: S9247524G, Tel: +6597553109 Email:								
Adj Asg. Remarks:	on WP. SJE : DISAGREED / LIABILITY 100% Please appoint LKK AUTO to conduct the survey . Kindly contact the workshop directly @ 6296 9939 to arrange for survey .								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>MSIG_SG (23/05/2019): Report Send Back Alerts - FBD1541D (TP)</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*FBD1541D (586695)**  
**[SLQ5152E]**  
**TP**  
**AV ONE FM & ENGINEERING PTE LTD**  
**Mar 1 2019 10:00PM**  
**[SKYWAY MOTOR PTE LTD]**  
**Mcs Auto**

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View In Browser</a>	
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	05/03/19 13:39	<b>Accident Statement Addm. #1</b> <small>From: SC - Reg. No: SLQ5152E, Claimant: SKYWAY MOTOR PTE LTD</small>	 <a href="#">Load HTM</a>	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
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51	25/03/19 11:25	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
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64	25/03/19 11:25	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
65	25/03/19 11:25	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
66	25/03/19 11:25	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
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2	23/05/19 19:16	LOD with accident report	 Load PDF	
3	23/05/19 19:16	survey report with final repair invoice	 Load PDF	
4	23/05/19 19:17	survey pictures	 Load PDF	
5	23/05/19 19:32	our instruction to LKK to upload paper survey report	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/06/19 08:50	Colour Photo	 Load PDF	
2	21/06/19 08:50	PRS Invoice	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19004448/GTD3E2-1

Date: 21/06/2019

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 28795104MCX

Claimant Vehicle No : FBD1541D

Insured Vehicle No : SLQ5152E

Date of Loss: 01/03/2019

Nature of Claim: TP

Claim No: 586695

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: FBD1541D

Make &amp; Model: YAMAHA T135, 135cc (A)

Engine No: 5YP208649

Reg. Date: 12/11/2008 (Man. Year: 2008)

Chassis No: 5YP208649

Colour: Blue

Odometer: 71920 km

Engine Capacity: 135 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 80/90-17

Rear Tyre Size: 90/80-17

Front Left Side: Dunlop 5 mm

Rear Left Side: Dunlop 5 mm

Front Right Side: 0 mm

Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,725.00	825.95	1,899.05	69.69
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,650.00	360.00	1,290.00	78.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,375.00	1,185.95	3,189.05	72.89
Approved Total (Overridden) (S\$)		950.00		
Nett Amount (S\$)	4,375.00	950.00	3,425.00	78.29

## INSPECTION

Date of Assignment: 12/03/2019

Date Inspected: 13/03/2019

Inspected At:

Mcs Auto (HQ)  
1100 Serangoon Rd  
Singapore 328195

Estimated Period of Repair: 3.0 days

Adjuster: XING GUO QIANG

Manager: DENISE TAY KWEE CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

Reference		
Part Source:		(Last Synchronised: 21 Jun 2019)
Parts:	N/A	YAMAHA T135 135cc (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for FBD1541D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.		

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER	Broken	75.00 F	*75.00 FL
2	1		*PAIR FRONT FORK ASSY	Repair	514.00 F	*- FL
3	1		*FRONT FAIRING	Deformed	352.00 F	*352.00 FL
4	1		*HEADLIGHT	Not Necessary	95.00 F	*- FL
5	1		*FRONT HEAD FAIRING	Deformed	196.00 F	*196.00 FL
6	1		*PAIR WING MIRROR	Scratched	76.00 F	*76.00 FL
7	1		*HANDLEBAR	Not Necessary	62.00 F	*- FL
8	1		*N/S CLUTCH LEVER	Scratched	19.00 F	*19.00 FL
9	1		*BASKET TRAY	Not Necessary	95.00 F	*- FL
10	1		*RIDER FOOT REST BAR	Not Necessary	38.00 F	*- FL
11	1		*PAIR RIDER FOOT REST	Not Necessary	25.00 F	*- FL
12	1		*PAIR PILLION RIDER FOOTREST BRACKET	Not Affected	96.00 F	*- FL
13	1		*PAIR PILLION RIDER FOOTREST	Scratched	55.00 F	*27.50 FL
14	1		*N/S GEAR PEDAL	Not Necessary	67.00 F	*- FL
15	1		*FRONT NO. PLATE - STICKER	Necessary	30.00 FS	*15.00 FS
16	1		*SET REAR BOX (W/SUPPORT BRACKET)	Scratched	180.00 FS	*140.00 FS
17	1		*WHEEL RIM	Not Necessary	400.00 FS	*- FS
18	1		*TYRE	Not Necessary	350.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>2,725.00</b>	<b>900.50</b>
<b>- List Item Discount on L Items 0.00/10.00% (\$\$)</b>	<b>0.00</b>	<b>74.55</b>
<b>Total Parts (\$\$)</b>	<b>2,725.00</b>	<b>825.95</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO DISMANTLE AND REPAIR DAMAGED PARTS	New	900.00	150.00
2	TO CHECK WIRING AND REWIRE	New	100.00	0.00
3	TO REALIGN FRONT FORK	New	200.00	60.00
4	TO APPLY ANTI-RUST	New	100.00	0.00
5	TO PUTTY AND SPRAY-PAINT OF AFFECTED AREAS	New	350.00	150.00
Gross Labour Cost (\$\$)			1,650.00	360.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >