

Surveyor:

Kenneth

DOI:

ASSIGNMENT

07/01/2019

Date / Time:

07/01/2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GZ 6851B

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

29/12/2018

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SFJ 8875R



INSRS:

WSP: Loh Heng

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SFJ 8875R - X

GZ 6851B - CC3/CTI 16004750/Kda3-2 - DPA 11/03/2016

- CS/EGI19000234/Kda3-2 - DPA 22/12/2018

28/5/19

- TP video N LIABILITY RUNN

10/6/19

- FILE PAS TO WPAH TO LLOYD

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

28/5/19 VLS-OK

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

FIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time: 6/6/19

Confirm with: Danny Loh

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.: 9

If NO or B 2A, Ass. Lia:

COP FROM MINOR ROAD

Repair Cost:

SS 4000.00

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS 360.00

(\$ 60 x 6 days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

HA/LTA Search

SS 7.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$150 (\$400 - \$250)

Total:

SS 4367.00

Global Sum SS: 4300.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Agree 1:

SS 4300.00

Name 1:

Loh Heng

Agree 2: (Strike if N.A.)

SS

Name 2:

Agree 3: (Strike if N.A.)

SS

Name 3:

24 10/6/19

(continued)

ASS. REC. BY:

REF: 04/E6119000234/Kobn2

Special Instruction:

Subject:

ASSIGNMENT (Office)

From (Person): Steve Lim of E61 Date/Time: 04012019 323pm

Estimated Cost: Bill to:

OD (TV / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SFJ 8875R Insured: GZ 68518

at Workshop no: Koh Henry Tel:

of 176 Sin Ming Drive #03-08

Policy No: Claim No:

Sum Insured: Excess:

Make of Veh: D.O.A. 24122018

(Client's Record)

CA / REV / REP. / REV 24 HRS WPI

07012019

H.O.D. Endorsement:

Date/Time: 04012019 346pm Person Contacted: Danny

Vehicle: IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SFJ 8875R - X
	GZ 68518 - NAI / INCORPORATION / CI
04/01/19	@ 12:29 p.m. revised PA to Steve via email
	LI Lim \$4000 ena7

REF: EGI

ASSIGNMENT

Date:

07/01/2019

Estimated Cost:

ODI TP WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No:

SFJ 8875R

at Workshop no:

Joh Hong

at

176 Sin Ming Drive #03-08

Insured:

Policy No:

License No:

Sum Insured:

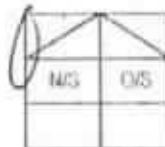
Excess:

(Accidents Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection



Est. or Market Value:

IDAC Accident Report:

Consistent? Yes or No

GMA / PR Seen:

Consistent? Yes or No

Est. Repairs:

05 days

Res:

Yes or No

Lump Sum:

20 %

3 Vol:

Yes or No

CA / REV / REP. / 24 HRS ^{1 up}

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SFJ 8875R

03, 14

Type: ☒ M. Car / ☐ M. Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make:

Volkswagen

A, Terra 75i. 1390

Colour:

M. Gray

AC Insured / Std / Nil / NA

Sp. Reading:

87365

T/Radio: Insured / Std / Nil / NA

Eng No:

Chassis:

WVWZZZ162EM011629

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orMod: Nil / S/Rim / STD / ☒ Alloy or

Tyre Size:

F:

205/55R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU ☒ PIR / SUMI /

TOYO / YOKO or

Front:

Rear:

R/Bal:

6 mm

R/Bal:

6 mm

L/Bal:

6 mm

L/Bal:

6 mm

D.O.A:

29/12/18

D.O.I:

7/1/19

Survey held at

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

N/S Fnt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time:

Action / Instruction

8/1 File per to Car

28/2/19 Confirmed HS \$ 4,000/- @ 5 days with Kenneth.
(\$ 2,184.00 Red - 35%)

RECEIVED 20 FEB 2019

Date/Time: File Pass to:



: Prelim. Report



Final Report

ii

Date/Time: File Return to:

iii

Days Of Repair:

5

Resurvey No. of Trip:

1

Survey Fee:

Transportation:

1 S + RS 04

1 Photo

1 Other

Add Fee:



Site Insp. (\$)



Interview (\$)



Tech. Insp. (\$)



Workshop (\$)

Report Format:

Lump Sum / L.B.I. (\$)

4,000/- HS

250

D.H.S.

LOH HENG

Automotive Repair Services
Accident Insurance Claims

1-Feb-18

ERGO Insurance Co.

Singapore

Attn: Motor Claim Department

Re: Estimated Quotation

Vehicle No: SFJ8875R VW Jetta

S/N		Amount (S\$)
A	PART REPLACEMENT	
	Front bumper	790.00
	Front left mudguard	497.00
	Retainer bumper	117.00
	Front right shock Absorber	570.00
	Front wheel cowling	198.00
	Road rim	879.00
	Front left headlamp	793.00
	Front knuckle	749.00
	Front bearing	327.00
	Sub-total	4,920.00
	Less: 5%	
	Total	4,674.00
B	LABOUR CHARGES	
	To repair damaged on front left accident area Knocking panel beating and readjustment.	500.00
	Remove front suspension and replace new parts.	200.00
	Readjust front wheel alignment	60.00
	Respraying front accident area	750.00
	GRAND TOTAL OF A & B	6,184.00

Not Authorized
L1 Rep & 4000h
Permy After Point
5 days

Block 176 #03-08 Sin Ming Autocare
Sin Ming Drive
Singapore 575721
Tel: 64532237 / 64530797
Fax: 64556304

LKH Auto Consultants hereby notify the Reparer of the following:

- To accurately estimate/quote pricing
- To display damaged parts/during assembly
- Parts prices are subject to confirmation
- Third party survey is on a "without Prejudice" basis
- No single modification is allowed
- Supplementary report must be resurveyed and is subject to final Approval from Insurance Company

Acknowledged by Reparer
Signature:
Date:

Jia Le (LKK Auto)

From: Danny Loh <loh heng0308@yahoo.com.sg>
Sent: Thursday, 6 June 2019 1:28 PM
To: Jia Le (LKK Auto)
Subject: RE: ACCIDENT INVOLVING GZ 6851B AND SFJ 8875R ON 29/12/2018

Hi Carlor,
We accept your offer as final settlement for the case.

Thanks
Danny

Sent from Yahoo Mail on Android

On Mon, 3 Jun 2019 at 13:44, Jia Le (LKK Auto)
<JiaLe@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$4,300.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Danny Loh [mailto:loh heng0308@yahoo.com.sg]
Sent: Monday, 27 May 2019 9:14 PM
To: Jia Le (LKK Auto)
Cc: Admin A
Subject: Re: ACCIDENT INVOLVING GZ 6851B AND SFJ 8875R ON 29/12/2018

Hi Jia Le,

Please refer to attached video evidence regarding accident involving GZ6851B and SFJ8875R on 29/12/2018.

Kindly let me know if you require anything else.

Thank you.

Kind regards,

Loh Heng

Danny

On Monday, 27 May 2019, 2:47:06 pm GMT+8, Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

Your Ref: SFJ 8875R

Without Prejudice

Our Ref: CS/EG119000234/Kda3-1

Dear Sirs/Mdm,

ACCIDENT INVOLVING GZ 6851B AND SFJ 8875R ON 29/12/2018

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 8 January 2019 5:29 PM
To: 'Steve Lim'
Cc: 'Siti Rahman'; assignments; SUR
Subject: RE: 3rd party claim attachment (Our insured: GZ6851B)
Attachments: SFJ 8875R - Preli Advise.pdf

Dear Steve,

Enclosed preliminary revised of vehicle SFJ 8875R.

Kindly provide us claim no.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

8Rk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Friday, 4 January, 2019 3:47 PM
To: 'Steve Lim' <steve.lim@ergo.com.sg>; SUR <sur@lkkauto.com>
Cc: 'Siti Rahman' <Siti.Rahman@ergo.com.sg>; assignments <assignments@lkkauto.com>
Subject: RE: 3rd party claim attachment (Our insured: GZ6851B)

Dear Steve,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer arrange survey on 07.01.2019.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

8Rk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Lim [<mailto:steve.lim@ergo.com.sg>]
Sent: Friday, 4 January, 2019 3:23 PM
To: SUR (sur@lkkauto.com) <sur@lkkauto.com>; Admin-D (LKKAuto) (admin-d@lkkauto.com) <admin-d@lkkauto.com>

Catherine Chong (LKK Auto)

From: Steve Lim <steve.lim@ergo.com.sg>
Sent: Friday, 4 January, 2019 3:23 PM
To: SUR (sur@lkkauto.com); Admin-D (LKKAuto) (admin-d@lkkauto.com)
Cc: Siti Rahman
Subject: FW: 3rd party claim attachment (Our insured: GZ6851B)
Attachments: CCI01032019.pdf; OI report.pdf

Dear LKK,

Please assist to conduct TP survey.

Steve Lim
Manager, Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-01 Suntec Tower Five
Singapore 038965
Tel: +65 6829 9187
Fax: +65 6829 9247
steve.lim@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Danny Loh [mailto:lohheeng0308@yahoo.com.sg]
Sent: Friday, 4 January, 2019 3:19 PM
To: Steve Lim
Subject: Re: 3rd party claim attachment

Hi Steve,

thanks for the reply. We prefer LKK
to survey at our workshop.

Thank you
Danny

Sent from Yahoo Mail on Android

On Fri, 4 Jan 2019 at 9:55, Steve Lim
<steve.lim@ergo.com.sg> wrote:
Hi Danny,

Our panel on below, Please select

LKK, LBS, AIS, IAS, JPK, AJAX, FORMTEAM, VAC and Priority

Steve Lam

Managing Claims

ERGO Insurance Pte. Ltd.

7, Leventhal Boulevard, 004411, Nanyang Tower Floor

Singapore 099885

TEL: +65 6879 6347

FAX: +65 6879 6237

steve.lam@ergo.com.sg

www.ergo.com.sg

ERGO

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 20 countries and concentrates on Europe and Asia. ERGO is part of Munich Re Group, one of the world's leading risk carriers.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message. Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference. ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.



This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disseminate, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. No opening any attachment is

From: ERGO Insurance Pte. Ltd.
Sent: Thursday, 3 January, 2019 4:03 PM
To: Steve Lim
Cc: Charlie Neo
Subject: FW: 3rd party claim attachment

Dear Steve,

Please assist. Thanks.

Warmest Regards,

Lileen

From: Danny Loh [mailto:loh heng0308@yahoo.com.sg]
Sent: Thursday, 3 January, 2019 10:09 AM
To: ERGO Insurance Pte. Ltd.
Subject: 3rd party claim attachment

Hi,

we are submitting a 3rd party claim attachment for your perusal.

Kind regards,

Loh Heng

Danny

Work Order: R052019
 License: SFJ8875R
 Year: 13
 Date: 9.1.19 16:23

Volkswagen : Jetta : 2011- (A6) : with Independent Rear Suspension : Standard Suspension (2UA)

Front : Left

Actual	Before	Specified Range
-0°37'	-0°44'	-1°00' 0°00'
7°04'	7°04'	7°07' 8°07'
0°02'	0°30'	0°00' 0°10'
15°08'	15°16'	
14°31'	14°31'	
		-1°39' -0°59'

Camber

Caster

Toe

SAI

Included Angle
Turning Angle Diff.

Front : Right

Actual	Before	Specified Range
-0°46'	-0°45'	-1°00' 0°00'
7°06'	7°06'	7°07' 8°07'
0°01'	0°18'	0°00' 0°10'
14°54'	14°53'	
14°08'	14°08'	
		-1°39' -0°59'

Front

Cross Camber
Cross Caster
Cross SAI
Total Toe
Cross Turn Diff.

Actual	Before	Specified Range
0°10'	0°00'	-0°30' 0°30'
-0°02'	-0°02'	-0°30' 0°30'
0°14'	0°23'	
0°04'	0°49'	0°00' 0°20'

Rear : Left

Actual	Before	Specified Range
-1°25'	-1°32'	-1°50' -0°50'
0°05'	0°03'	0°00' 0°10'

Camber

Toe

Rear : Right

Actual	Before	Specified Range
-1°31'	-1°26'	-1°50' -0°50'
0°03'	0°13'	0°00' 0°10'

Rear

Cross Camber
Total Toe
Thrust Angle

Actual	Before	Specified Range
0°02'	-0°07'	-0°30' 0°30'
0°06'	0°16'	0°00' 0°20'
0°01'	-0°05'	-0°20' 0°20'

NOTIFICATION OF ACCIDENT & PRE-REPAIR INSPECTION

To : ERGO Insurance Pte Ltd
Claims Department FAX: 68299247
Re :
Vehicle No. GZ 6851 B 18

From: M/s Loh Heng

Sub : 3rd Party Claim

This is to inform you that vehicle no. GZ 6851 B which is insured under your company was involved in an accident on 29-12-18

The vehicle is at the workshop LOH HENG Tel: 64532237 and is available for your inspection before work is carried out.

Please acknowledge receipt of this Notification by return fax to 64556384 and reply Within 2 days whether you wish to inspect the vehicle or waive inspection.

Yours faithfully,
LOH HENG

Danny Loh(Person to contact)
HP: 90111432

BLOCK 176 #03-08 SIN MING AUTOCARE,
SIN MING DRIVE, SINGAPORE 575721
PHONE: 64532237 / 64530797
FAX: 64556384

E. I. I. I.

31/12/2018

Receipt

[Back to OneMotoring](#)


Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 31 Dec 2018 / 15:01:39

Receipt Date/Time : 31 Dec 2018 / 15:01:39

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181231-001579

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-----	--	-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - GZ6851B

As at 29 Dec 2018/14:23:00

Insurance Co: ERGO INSURANCE PTE. LTD.

1 Insurance Enquiry - GZ6851B

Enquiry Fee

20181231145844762585

Sub-Total	7.00	0.49	7.49
Total Before Rounding	7.00	0.49	7.49
Rounding Difference			0.04
Total Amount Payable			7.45

Paid By

xxxxxxxxxxxx2076	Credit Card: Visa/MasterCard	7.45
------------------	---------------------------------	------

Total	7.45
Cash Change	0.00
Tendered Amount	7.45
Excess Refundable Amount	0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: ljale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LOH HENG

Automotive Repair & Services
Accident & Insurance Claims

22 February 2019

ERGO Insurance Pte Ltd

Attn. : Motor Claim Department
Ref:GZ6851B

Dear Sir/madam,

ACCIDENT INVOLVING SFJ8875R AND GZ6851B ON 29 Dec 2018

We understand that you are the insurer of **GZ6851B** vehicle.

We are instructed by the owner of motor vehicle **SFJ8875R** write, negotiate and settle the claim on their behalf for the above mentioned accident. We therefore propose to claim from you as follows:

1.	Lump sum recommended by surveyor	\$	4000.00
2.	Loss of use 6 days x \$80	\$	480.00
3.	LTA search	\$	7.00
		\$	4487.00

Please advise if above claim is agreeable via direct settlement with us.

Yours faithfully,

LOH HENG

BLOCK 176 #03-08 SIN MING AUTOCARE,
SIN MING DRIVE, SINGAPORE 575721
PHONE: 64532237 / 64530797
FAX: 64556384
EMAIL : loh heng0308@yahoo.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CS/EGI19000234/Kda3-1

30 May 2019

KOK KEONG LANDSCAPE PTE LTD
10 LOR SEMANGKA,
SINGAPORE 698936
Attn: The Management

Dear Sir/Madam,

**ACCIDENT INVOLVING GZ 6851B & SFJ 8875R ALONG/AT UPPER THOMSON RD
ON 29/12/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, ERGO Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SFJ 8875R against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6749 5792
FAX: 6741 4108
Email: jiale@lkkauto.com

c.c. *ERGO Insurance Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORIZATION

08 Jan. 2019

The Claim Manager

ERGO Insurance Pte Ltd

Singapore

Accident involving GZ6851B and SFJ8875R on 29 Dec 2018

I, TEO EE GUAN STEVEN, hereby authorize my repairers **M/S LOH HENG** of 176 Sin Ming Drive #03-08 Sin Ming Auto Care, Singapore 575721 whom I have appointed as my agent in respect of my claim.\

I further authorize to negotiate and release all proceeds of settlement monies to my repairers **M/S LOH HENG** in settlement of my claim


Signature / Date

LOH HENG

Date: 22-Feb-19
Invoice No. 34425
Terms :

For ERGO Insurance Co.

[illegible]

BLOCK 176 #03-08 SIN MING AUTOCARE,
SIN MING DRIVE, SINGAPORE 575721
PHONE: 64532237 / 64530797
FAX: 64556384
lohheng0308@yahoo.com.sg

[Back to OneMotoring](#)


Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 31 Dec 2018 / 15:01:39

Receipt Date/Time : 31 Dec 2018 / 15:01:39

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181231-001579

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
--	---------------------------------	---------------------------------------

Result of Insurance Enquiry - GZ6851B

As at 29 Dec 2018/14:23:00

Insurance Co: ERGO INSURANCE PTE. LTD.

1 Insurance Enquiry - GZ6851B
Enquiry Fee
20181231145844762585

	7.00	0.49	7.49
Sub-Total	7.00	0.49	7.49
Total Before Rounding	7.00	0.49	7.49
Rounding Difference			0.04
Total Amount Payable			7.45
Paid By			
1000000000002076	Credit Card: Visa/MasterCard		7.45
Total			7.45
Cash Change			0.00
Tendered Amount			7.45
Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 URBANE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s ERGO INSURANCE PTE LTD

Date: 27/06/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GZ 6851B	(Insd Veh)	Your Ref. No. : CDMCG18001276
	SFJ 8875R	(TP Veh)	Our Ref. No. : CS/EGI19000234/Kda3q2-1
Date of Accident	29/12/2018		

Liability	100%	
Final Repair Cost	: \$ 4,000.00	
Loss of Use	: \$ 360.00	6 days
Rental (If any)	: \$	days
Others:	: \$ 7.00	
	: \$	
	4,367.00	
Final Settlement Sum	: \$ 4,300.00	GLOBAL SUM
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	LOH HENG	: \$ 4,300.00
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ERGO INSURANCE PTE LTD			Ref : CS/EGI19000234/Ksbn2	
5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985			Date : 01-03-2019	
			Code : EGI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GZ 6851B	Veh. Inspected	SFJ 8875R	
Policy No.		Coverage (\$)	0.00	
Claim No.	GZ6851B	Excess (\$)	0.00	
Assign From	STEVE LIM	Assign Date	04/01/2019	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN JETTA TSI (A)	c.c	1390	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	WVWZZZ16ZEM011629	Colour	METALLIC GREY	
Odometer	87365	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	PIRELLI	6 mm	
L/H Front Tyre	205/55 R16	PIRELLI	6 mm	
R/H Rear Tyre	205/55 R16	PIRELLI	6 mm	
L/H Rear Tyre	205/55 R16	PIRELLI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	29/12/2018	Inspection Date	07/01/2019	
Survey held at	LOH HENG BLK 176 #03-08 SIN MING DRIVE SINGAPORE 575721			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFJ 8875R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT BUMPER	BUCKLED / CUT	790.00	790.00
1	FRONT LEFT MUDGUARD	BENT	497.00	497.00
1	RETAINER BUMPER	DISTORTED	117.00	117.00
1	FRONT RIGHT SHOCK ABSORBER	BENT	570.00	488.20
1	FRONT WHEEL COWLING	SERVICEABLE	198.00	-
1	ROAD RIM	DENTED	879.00	705.00
1	FRONT LEFT HEADLAMP	CUT	793.00	684.00
1	FRONT KNUCKLE	BENT	749.00	425.11
1	FRONT BEARING	NECESSARY	327.00	327.00
	LESS 5% DISCOUNT		-246.00	-201.67
			4,674.00	3,831.64
	<u>LABOUR</u>			
	TO REPAIR DAMAGED ON FRONT LEFT ACCIDENT AREA KNOCKING PANEL BEATING, AND READJUSTMENT.		500.00	450.00
	REMOVE FRONT SUSPENSION AND REPLACE NEW PARTS.		200.00	160.00
	READJUST FRONT WHEEL ALIGNMENT.		60.00	60.00
	RESPRAYING FRONT ACCIDENT AREA.		750.00	600.00
			1,510.00	1,270.00
GRAND TOTAL			6,184.00	5,101.64
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,000.00

Report Ref No. CS/EGI19000234/Ksbn2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.