

ASS. REC. BY:

REF: (S) / E(119000234 / Ksbm2

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Steve Lim of EGI Date/Time: 04/01/2019 3:23pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SFJ 8875R Insured: GZ 6851B

at Workshop m/s Loh Henry Tel:

of 176 Sin Ming Drive #03-08

Policy No: Claim No:

Sum Insured: Excess:

Make of Veh: D.O.A. 29/12/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS Wp 07/01/2019 H.O.D. Endorsement:

Date/Time: 04/01/2019 3:46pm Person Contacted: Danny Vehicle: IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SFJ 8875R - X
	GZ 6851B - NAI / INCO8014509 / CI DA: 30042008
08/01/19	@ 12:29 p.m. revised PA to Steve via email.
	LI Lim @ 4:00d email

REF: EGI

ASSIGNMENT

From: _____ Date: 07/01/2019

Estimated Cost: _____

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SFI 8875R

at Workshop n/s: Joh Hong

of: 176 Sin Ming Drive # 03-08

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

Veh No: SFI 8875R Vi Regn: 03, 14

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or

Make: Volkswagen (A) Jetta TSi. 1390 C.C.

Colour: M. Grey A/C: Insured / Std / NI / NA

Sp Reading: 87365 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WVWZZZ16ZEM011629

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD AIRim or

Tyre Size: F: 205/55R18
R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU PIR / SUMI /
TOYO / YOKO or



(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 05 days Res.: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS 1 up

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Front _____ Rear _____

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 29/12/18 D.O.I. 7/1/19

Survey held at ✓

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
N/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>8/1</u>	<u>File pass to Car</u>
<u>22/02/19</u>	<u>Confirmed HS \$ 4,000/- @ 5 days with Kenneth. (\$ 2,124.00 Red - 35%)</u>

RECEIVED 20 FEB 2019

Date/Time, File Pass to? 22/02/19 : Preli. Report

1) Typy : Final Report

Date/Time, File Return to? _____

2) _____

Days Of Repair: 5

Resurvey No. of Trip: 1

Survey Fee: _____

Transportation: _____

Add Fee: Site Insp (\$ _____)) \$ + RS. _____

Interview (\$ _____)) Photos _____

Tech. Invs (\$ _____)) Others _____

Weekend (\$ _____)) _____

Report Format : _____

Lump Sum / I.B.I: (\$ 4,000/- HS)

TOTAL 250



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE I, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: TBA

Date: 08 January 2019

Our Ref: CS/EGI19000234/Ksb

The Motor Claims Department
ERGO INSURANCE PTE LTD

Dear Sir/Madam,

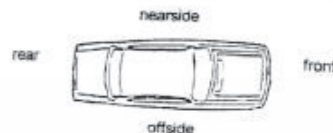
PRELIMINARY ADVICE OF VEHICLE NO. SFJ 8875R .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 07/01/2019 at the premises of M/s Loh Heng and have the following to report:-

Workshop Estimate Amount	: S\$ <u>6,184.00</u> .
Revised Estimate Amount	: S\$ <u>4,032.20</u> .
"Check" Items Amount	: S\$ <u>1,951.80</u> .
Market Value	: S\$ <u>-</u> .
LTA Reimbursement Value	: S\$ <u>-</u> .
Nett Value	: S\$ <u>-</u> .

Description of Damage:

The vehicle sustained damages at the n/s front portion.



Comments/ Present Status:

Damages Consistent.
Repair days: 5 Days

Yours faithfully,
Kenneth Kong
Automotive Assessor

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 8 January 2019 5:29 PM
To: 'Steve Lim'
Cc: 'Siti Rahman'; assignments; SUR
Subject: RE: 3rd party claim attachment (Our insured: GZ6851B)
Attachments: SFJ 8875R - Preli Advise.pdf

Dear Steve,

Enclosed preliminary revised of vehicle SFJ 8875R.

Kindly provide us claim no.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Friday, 4 January, 2019 3:47 PM
To: 'Steve Lim' <steve.lim@ergo.com.sg>; SUR <sur@lkkauto.com>
Cc: 'Siti Rahman' <Siti.Rahman@ergo.com.sg>; assignments <assignments@lkkauto.com>
Subject: RE: 3rd party claim attachment (Our insured: GZ6851B)

Dear Steve,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer arrange survey on 07.01.2019.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Lim [<mailto:steve.lim@ergo.com.sg>]
Sent: Friday, 4 January, 2019 3:23 PM
To: SUR (sur@lkkauto.com) <sur@lkkauto.com>; Admin-D (LKKAuto) (admin-d@lkkauto.com) <admin-d@lkkauto.com>

Catherine Chong (LKK Auto)

From: Steve Lim <steve.lim@ergo.com.sg>
Sent: Friday, 4 January, 2019 3:23 PM
To: SUR (sur@lkkauto.com); Admin-D (LKKAuto) (admin-d@lkkauto.com)
Cc: Siti Rahman
Subject: FW: 3rd party claim attachment (Our insured: GZ6851B)
Attachments: CCI01032019.pdf; OI report.pdf

Dear LKK,

Please assist to conduct TP survey.

Steve Lim
Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID: +65 6829 9197
Fax: +65 6829 9247
steve.lim@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: Danny Loh [mailto:loh heng0308@yahoo.com.sg]
Sent: Friday, 4 January, 2019 3:19 PM
To: Steve Lim
Subject: Re: 3rd party claim attachment

Hi Steve,

thanks for the reply. We prefer LKK
to survey at our workshop.

Thank you
Danny

Sent from Yahoo Mail on Android

On Fri, 4 Jan 2019 at 9:55, Steve Lim
<steve.lim@ergo.com.sg> wrote:
Hi Danny,

Our panel on below. Please select

LKK, LBS, AIS, IAS, JPK, AJAX, FORMTEAM, VAC and Priority

Steve Lim

Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985

DDD : +65 6829 9197

Fax : +65 6829 9247

steve.lim@ergo.com.sg

www.ergo.com.sg

ERGO

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In this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: ERGO Insurance Pte. Ltd.
Sent: Thursday, 3 January, 2019 4:03 PM
To: Steve Lim
Cc: Charlie Neo
Subject: FW: 3rd party claim attachment

Dear Steve,

Please assist. Thanks.

Warmest Regards,

Eileen

From: Danny Loh [mailto:loh heng0308@yahoo.com.sg]
Sent: Thursday, 3 January, 2019 10:09 AM
To: ERGO Insurance Pte. Ltd.
Subject: 3rd party claim attachment

Hi,

we are submitting a 3rd party claim attachment for your perusal.

Kind regards,

Loh Heng

Danny

Work Order: R052019
 License: SFJ8875R
 Year: 13
 Date: 9.1.19 16:23

Volkswagen : Jetta : 2011- (A6) : with Independent Rear Suspension : Standard Suspension (2UA)

Front : Left

Actual	Before	Specified Range
-0°37'	-0°44'	-1°00' 0°00'
7°04'	7°04'	7°07' 8°07'
0°02'	0°30'	0°00' 0°10'
15°08'	15°16'	
14°31'	14°31'	
		-1°39' -0°59'

Front : Right

	Actual	Before	Specified Range
Camber	-0°46'	-0°45'	-1°00' 0°00'
Caster	7°06'	7°06'	7°07' 8°07'
Toe	0°01'	0°18'	0°00' 0°10'
SAI	14°54'	14°53'	
Included Angle	14°08'	14°08'	
Turning Angle Diff.			-1°39' -0°59'

Front

	Actual	Before	Specified Range
Cross Camber	0°10'	0°00'	-0°30' 0°30'
Cross Caster	-0°02'	-0°02'	-0°30' 0°30'
Cross SAI	0°14'	0°23'	
Total Toe	0°04'	0°49'	0°00' 0°20'
Cross Turn Diff.			

Rear : Left

Actual	Before	Specified Range
-1°29'	-1°32'	-1°50' -0°50'
0°05'	0°03'	0°00' 0°10'

Rear : Right

	Actual	Before	Specified Range
Camber	-1°31'	-1°26'	-1°50' -0°50'
Toe	0°03'	0°13'	0°00' 0°10'

Rear

	Actual	Before	Specified Range
Cross Camber	0°02'	-0°07'	-0°30' 0°30'
Total Toe	0°08'	0°16'	0°00' 0°20'
Thrust Angle	0°01'	-0°05'	-0°20' 0°20'

LOH HENG

Automotive Repair Services
Accident Insurance Claims

1-Feb-19

ERGO Insurance Co.

Singapore

Attn. : Motor Claim Department

Re : Estimated Quotation

Vehicle No. SFJ8875R VW Jetta

*Not Authorized
21 Day @ 4000
Resurvey After Paint
5 days*

S/N		Amount (S\$)
A	PART REPLACEMENT	
	Front bumper <i>But Car</i>	790.00 ✓
	Front left mudguard	\$ <i>Bz</i> 497.00 ✓
	Retainer bumper	\$ <i>D11</i> 117.00 ✓
	Front right shock Absorber <i>488.20</i>	\$ <i>Bz</i> 570.00 ✓
	Front wheel cowling	\$ <i>Sm</i> 198.00 ✓
	Road rim <i>705.00</i>	\$ <i>Red</i> 879.00 ✓
	Front left headlamp <i>684.00</i>	\$ <i>Car</i> 793.00 ✓
	Front knuckle <i>485.11</i>	\$ <i>Bz</i> 749.00 ✓
	Front bearing <i>100</i>	\$ 327.00 ✓
	Sub-total	\$ 4,920.00
	Less: 5%	
	Total	\$ 4,674.00
B	LABOUR CHARGES	
	To repair damaged on front left accident area. Knocking panel beating, and readjustment.	\$ 500.00 <i>450</i>
	Remove front suspension and replace new parts.	\$ 200.00 <i>160</i>
	Readjust front wheel alignment	\$ 60.00 ✓
	Respraying front accident area	\$ 750.00 <i>600</i>
	GRAND TOTAL OF A & B	\$ 6,184.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Block 176 #03-08 Sin Ming Autocare
Sin Ming Drive
Singapore 575721
Tel : 64532237 / 64530797
Fax : 64556384