

INS. CASH OWNER:

TAN BONNIE

CC6 / AIG 1900 9190 / A9a3

LKK:

IDAC:

Surveyor:

A Drain

DOI:

ASSIGNMENT

24/5/19

Date / Time:

24/5/19

Registered in Merimen:

24/05/2019

Pre-assign / CCU / FTE



Insured Vehicle No. : GBF 2360S

Claim No. : 05432228286G

Name of Insured : HUNT RENO

Policy No. :

Insured Tel No. : HP:

Make / Model :

Excess See II : S\$ D.O.A. : 23/05/2019

Place of Accident :

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SMG 2620G



INSRS: WSP: Green Forest moto
Tel :
Liability :
RMKS:



INSRS: WSP:
Tel :
Liability :
RMKS:



INSRS: WSP:
Tel :
Liability :
RMKS:



INSRS: WSP:
Tel :
Liability :
RMKS:

Date/Time

SMG 2620G - X GBF 2360S - X

STAGE DATE / PIC

08/07/19

- PICKUP
- TP LOD IN MY BUILT
- THIS EQUIPMENT AD REPORTED NOT
AFTER OF ACCIDENT.

Non-Reporting Itr (1st):
Non-Reporting Itr (2nd):
Non-Reporting Itr (Final):
Notification Itr (if non-pickup):
Call OI:
After call Itr to OI:

09/07/19

- BUILT TP TO GET EVIDENCE
- TP VIDEO IN. V/VIC/SMG 2620G - UPLOADED
IN WIREMAN

Documentation Check List: Handler Typist
Notification Itr (if non-pickup)
After call Itr to OI:

10/08/19

- BUILT TO AIG FOR INTERVIEW.
- AIG APPROVED TO RESORT.
- BUILT TO TP TO PAY CLAIM.
- TO CLOSE.

Authorisation To Act:
Release Voucher:
Final Repair Bill:
Car Rental Invoice:
Towing Invoice

Report Class

VIC
Yes
19/03/19

LTA / GIA :
Medical Bill:
PIR:
Mandate/Reject Instruction:
LOD

PRELIMINARY ADVICE

Date/Time:

Sent By:

Payment Breakdown Form:
Post-Repair Photos:
Others:

INITIALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: L4

S\$ 2,250.00 (5 days) Reduction: 67 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with

Email ☐ Call ☐

Final Liability:

% 0 (Agreed / Assessed) BOLA S/N No. : 27a

If NO or B 28, Ass. Lia:

Repair Cost:

S\$ -

Cost of Rental (LOR):

S\$ - (days)

Cost of Use (LOU):

S\$ - (\$ x days)

Cost of Income (LOI):

S\$ - (\$ x days)

LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

Medical Search

S\$ -

Medical

S\$ -

Medical

S\$ -

Medical

S\$ -

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: \$320.00

Global

S\$ -

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Name 1:

S\$ -

Name 1:

Name 2: (Strike if N.A.)

S\$ -

Name 2:

Name 3: (Strike if N.A.)

S\$ -

Name 3:

19/8/19

ASS. REC. BY:

REF:

Adrian

ASSIGNMENT

Front: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Velt: _____

(Policy Condition)

Remarks: The veh had commenced its
repair at the time of inspection.

| | |
|-----|-----|
| | |
| N/S | O/S |
| | |

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SM926206 Yr Regn: 2018 / DECType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius Plus cc 1798Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 37998 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDZS3EU20J034692Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/60R16R: 205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 24/05/19Survey held at Green ForestDes. of Damages Frt / Rear / O/S / NIS / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP AIGUS \$2,250.00CRUD: \$4,772.15 (67%)

MV:

PV:

Nett:

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS. SI

Photos

Others

TOTAL

GREEN FOREST AUTOMOBILE PTE LTD

8 Kaki Bukit Avenue 4, #05-25 Premier @ Kaki Bukit Singapore 415875

LUMENS AUTO PTE LTD
8 KAKI BUKIT AVENUE 4
05-25 PREMIER @ KAKI BIKIT
Singapore 415875

24th MAY 2019

TP A16
Vic

Accident date: 23rd MAY 2019

Estimated repair cost for vehicle no: SMG2620G Toyota PRIUS

| S/n | Qty | Items | U/price | Amount |
|-----|-----|---|-------------------|---------------------------|
| 1 | 1 | Front Windscreen <i>Shattered</i> | | \$1,250.00 ✓ |
| 3 | 1 | Front windscreen moulding <i>new</i> | | \$289.40 158 |
| 5 | 1 | Front windscreen rubber <i>new</i> | | \$236.50 ✓ |
| 6 | 1 | Front windscreen ERP sticker <i>new</i> | | \$90.00 20(SN) |
| 7 | 1 | Front Wiper Panel <i>new</i> | | \$485.00 ✓ |
| 8 | 1 | Front wiper garnish <i>new</i> | | \$564.40 358 |
| 9 | 1 | Front wiper garnish rubber <i>new</i> | | \$131.75 ✓ |
| 10 | 1 | front wiper <i>Best</i> | | \$98.00 ✓ |
| 11 | 6 | Front wiper garnish clips <i>new</i> | \$12.90 | \$77.40 20 |
| 12 | 1 | front dashboard <i>new</i> | \$0.00 | \$0.00 |
| 13 | 1 | Front dashboard <i>new</i> | | \$964.00 ✓ |
| 14 | 1 | Front dashboard panel <i>new</i> | | \$469.00 ✓ |
| 16 | 1 | Front Bonnet <i>Repair</i> | | \$1,150.00 ✓ |

Subtotal :- \$5,742.45

2845
213375 S.N. 20

Labour charges
Gum

\$50.00 ✓

To remove & re-fix front windscreen

~~\$150.00~~ 120

to Remove & install front dashboard

670

~~\$280.00~~ 200

Panel beating

~~\$400.00~~ 100

Spray painting

~~\$400.00~~ 200

subtotal:- \$1,280.00

Total:- \$7,022.45

total: 282375

2/5: 2250

0502

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" Page 457
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer
Signature:
Date:

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Wednesday, 14 August, 2019 9:35 AM
To: sinyo220909@outlook.com
Cc: Admin A; Vic (LKKAuto)
Subject: RE: SMG2620G & GBF2360S DOA 23.05.2019 / CC6/AIG19009190/AHA3




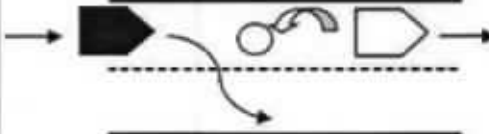
Without Prejudice

Dear Chris,

We refer further to our below email and we confirmed in receipt of your client's video footage.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured is not liable of this accident.

Based on BOLA scenario 27(a), liability is favour of our Insured.

| | SCENARIO | DESCRIPTION |  X |  Y |
|---------|---|--|--|--|
| | FRONT TO REAR COLLISION | | | |
| 27. |  | Driver of the vehicle X will be 100% liable for losses incurred by the vehicle Y | 100% | 0% |
| 27. (a) | New  | Vehicle X – Moving straight (Hit by identifiable falling object from vehicle Y) Vehicle Y – Moving straight Reason: Vehicle X travelling behind Vehicle Y must keep a safe distance. | 100% | 0% |

As such, we have our principal's instruction and that we are unable to look into your client's claim.

We will now close the matter in our end.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Vic (LKKAuto)

Sent: Monday, 8 July, 2019 9:24 AM

To: sinyo220909@outlook.com

Cc: Admin A; Vic (LKKAuto)

Subject: RE: SMG2620G & GBF2360S DOA 23.05.2019 / CC6/AIG19009190/AHA3

Without Prejudice

Dear Chris,

We refer to your below email.

Please be informed that our Insured Driver reported that he was **not aware** of this accident as all of his stuff behind the lorry were locked and covered. Kindly refer to the attached statement for your reference.

Kindly furnish us any evidence to support your client's claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: sinyo220909@outlook.com [<mailto:sinyo220909@outlook.com>]

Sent: Sunday, 7 July, 2019 4:21 PM

To: Mei Kwan (LKKAuto)

Cc: Cecilia Chong (LKK Auto)

Subject: SMG2620G & GBF2360S DOA 23.05.2019 / CC6/AIG19009190/AGA3

Dear Cecilia ,

Enclosed is our invoice , LOA & LTA fee

As request following :

1. RC \$ 2407.50 (\$2250 + 7% GST)
2. Loss of use\$750(\$150 - 1800cc under rental company x 5 days - 3 days recommend + 2 days weekend 23.05.2019 (Friday accident) 24th & 25 th May (weekend no survey)
3. Ita fee \$7.45

@ 100% (with video camera)

TOTAL \$ 3164.95

Please let us have your offer & reply soon . Thanks

Best Regards

Chris Chan

GREEN FOREST AUTOMOBILE PTE LTD

HP: 92712214

Vic (LKKAuto)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Tuesday, 13 August, 2019 11:30 PM
To: Vic (LKKAuto)
Cc: Admin A; Jimmy Chen (LKK Auto)
Subject: RE: Your Ref: 0543222828SG_ACCIDENT INVOLVING VEHICLES GBF 2360S(OI) AND SMG 2620G(TP) ON 23/05/2019 LKK REF CC6/AIG19009090/Aha3

Hi Vic

Referring to your email below.

Please reject TP claim based on BOLA scenario listed below.

Thank you.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, July 09, 2019 2:01 PM
To: Tan, Bennie-WZ
Cc: Admin A; Vic (LKKAuto); Jimmy Chen (LKK Auto)
Subject: [EXTERNAL] Your Ref: 0543222828SG_ACCIDENT INVOLVING VEHICLES GBF 2360S(OI) AND SMG 2620G(TP) ON 23/05/2019 LKK REF CC6/AIG19009090/Aha3

This message is from an external sender; be cautious with links and attachments.

Your Ref: 0543222828SG

Dear Bennie,




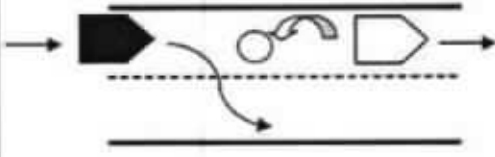
We refer to the subject matter.

Insured Driver reported that he was not aware of the accident.

As such, TP had provided to us a copy of their video footage that shows the entire incident (please see attached video).

As observed, an object flew from Insured vehicle and hit onto the front portion of the TP vehicle.

Under below BOLA scenario 27(a), liability is in favour of our Insured.

| | SCENARIO | DESCRIPTION |  X |  Y |
|---------|---|--|---|---|
| | FRONT TO REAR COLLISION | | | |
| 27. |  | Driver of the vehicle X will be 100% liable for losses incurred by the vehicle Y | 100% | 0% |
| 27. (a) | New  | Vehicle X – Moving straight (Hit by identifiable falling object from vehicle Y) Vehicle Y – Moving straight Reason: Vehicle X travelling behind Vehicle Y must keep a safe distance. | 100% | 0% |

Kindly advise if we deny TP claim and/or for your further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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Vic (LKKAuto)

From: sinyo220909@outlook.com
Sent: Sunday, 7 July, 2019 4:21 PM
To: Mei Kwan (LKKAuto)
Cc: Cecilia Chong (LKK Auto)
Subject: SMG2620G & GBF2360S DOA 23.05.2019 / CC6/AIG19009190/AGA3
Attachments: SD.pdf

Dear Cecilia ,

Enclosed is our invoice , LOA & LTA fee
As request following :

1. RC \$ 2407.50 (\$2250 + 7% GST)
2. Loss of use\$750(\$150 - 1800cc under rental company x 5 days - 3 days recommend + 2 days weekend 23.05.2019 (Friday accident) 24th & 25 th May (weekend no survey)
3. Ita fee \$7.45

@ 100% (with video camera)

TOTAL \$ 3164.95

Please let us have your offer & reply soon . Thanks

Best Regards
Chris Chan
GREEN FOREST AUTOMOBILE PTE LTD
HP: 92712214

AUTHORISATION TO ACT

I/We, Lumens Auto Pte Ltd of _____
 _____, owner of SM 626209 hereby

authorize Green Forest Automobile Pte Ltd, ("The Workshop") to act for me/us with respect to my/our claim for the repair costs and/or rental and/or loss of use for my/our vehicle SM 626209 that was damaged pursuant to the accident occurred on 23/5/19 at Sims Park involving vehicle number FBE23605.

I/We further authorize the Workshop to settle my/our above mentioned claim in a manner that they deem fit and The Workshop is further authorized to receive payment further to settlement of my/our claim with payment cheque being made in favor of Green Forest Automobile Pte Ltd.

The settlement The Workshop may reach on my/our behalf is on without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Pursuant to Personal Data Protection Act 2012, I/We hereby agree that The Workshop may disclose or share my personal data to any authorized service providers whom The Workshop would necessarily need to cooperate, interact or work in one way or another in serving me or meeting my requests.

If I/we are not able to recover full amount for the repair cost from the third Party's Insurance Company in 6 (six) months' time from invoice date, Green Forest Automobile Pte Ltd shall bill to you/your Company for the balance/full amount of the repair cost. The Workshop will close this case without prior notice if we are unable to recover within 2 years.

I/We _____ understand the above explanation by Green Forest Automobile Pte Ltd.

Dated this _____ day of _____ (month) _____ (year)



 Claimant's Signature
 (Company's stamp for company vehicle)



 Green Forest Automobile Pte Ltd

2017

GREEN FOREST AUTOMOBILE PTE LTD

8 Kaki Bukit Avenue 4, #05-25 Premier @ Kaki Bukit Singapore 415875

INVOICE

LUMENS AUTO PTE LTD
8 Kaki Bukit Avenue 4
#05-25 Premier @ Kaki Bukit
Singapore 415875

Date: 07th JULY 19
GST Reg.No: 201723238H

Accident date: 23rd MAY 2019
Final Bill For Vehicle No: SMG2620G TOYOTA PRIUS

| Descriptions | AMOUNT |
|--|------------|
| Lump Sum repair cost as recommended by AutoProbe Consultants Surveyor : Mr TAY | \$2,250.00 |
| Total | \$2,250.00 |
| GST 7% | \$157.50 |
| Grand Total | \$2,407.50 |

S/ DLRS : TWO THOUSAND FOUR HUNDRED SEVEN AND CENTS FIFTY ONLY

Receipt

[Back to OneMotoring](#)


Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. M4-0006529-2

Print Date/Time 23 May 2019 / 16:17:11

Receipt Date/Time 23 May 2019 / 16:17:11

Tax Invoice/Receipt

Receipt No. ITNET-00000-190523-002409

Previous Receipt No.

S/N Item Description/
Business Transaction Reference
No.

| Amount Before GST (S\$) | GST Amount (S\$) | Amount After GST (S\$) |
|-------------------------------|------------------------|------------------------------|
|-------------------------------|------------------------|------------------------------|

Result of Insurance Enquiry - GBF2360S

As at 23 May 2019/12:20:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - GBF2360S
Enquiry Fee
20190523161527722813

| | | | |
|-----------------------|------|------|------|
| Sub-Total | 7.00 | 0.49 | 7.49 |
| Total Before Rounding | 7.00 | 0.49 | 7.49 |
| Rounding Difference | | | 0.04 |
| Total Amount Payable | | | 7.45 |

Paid By

| | | |
|-------------------|---|------|
| 20190523161547980 | Direct Debit: eNETS Debit (Internet Banking) | 7.45 |
|-------------------|---|------|

| | |
|--------------------------|------|
| Total | 7.45 |
| Cash Change | 0.00 |
| Tendered Amount | 7.45 |
| Excess Refundable Amount | 0.00 |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF