

## THINK ONE AUTOCARE PTE LTD

RCB: 201322501G GST: 201322501G

No 18 Defu Avenue 2, Singapore 539522

Tel: (65)6844 3300 Fax: (65)6842 4988

Email: [enquiry\\_autocare@thinkone.com.sg](mailto:enquiry_autocare@thinkone.com.sg)

Our Ref : GBF4565E  
Your Ref : 3004585982SG-003  
Date : 11.06.2019

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**78 SHENTON WAY #07-16**  
**SINGAPORE 079120**

Dear Sirs,

Accident Involving **GBF4565E** & **SLE803G** along **PIE TOWARDS CHANGI** on **17.05.2019 at 16:15 hr.**

We are authorized by **THINK ONE LEASING PTE LTD** the owner of vehicle **GBF4565E** to claim damages and losses against your insured in connection with the above road traffic accident.

Our client's vehicle was damaged and our client has been put to loss and expenses, particular of which are as follows:

Cost of Repair (inc 7%gst)	:	\$7,276.00
Loss of Rental (\$180 x 8.00 days)	:	\$1,540.80
LTA SERACH FEE	:	\$2.00
<b>Total</b>	:	<b>\$8,818.8</b>

We enclose herewith the supporting documents for your perusal.

Please let us have your cheque payment made in favour of 'Think One Autocare Pte Ltd'

Yours Faithfully

Think One Autocare Pte Ltd

18 Defu Lane Avenue 2

Singapore 539522

Tel: 6844 3300 Fax: 6842 4988

Karen Tan

Claim Advisor

HP: 91288488

DID: 68443300

[karentan@thinkone.com.sg](mailto:karentan@thinkone.com.sg)



## **Khanchna (LKK Auto)**

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**From:** Khanchna (LKK Auto)  
**Sent:** Monday, 22 July 2019 11:57 AM  
**To:** GRACELEE7748@GMAIL.COM  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SLE803G & GBF4565E ALONG PIE (BEFORE TAMPINES AVE 5 EXIT 5) ON 17/05/2019

Our Ref: CC4/AIG19009180/Ukb3

MS. LEE WAH  
**POLICY HOLDER**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLE803G & GBF4565E ALONG PIE (BEFORE TAMPINES AVE 5 EXIT 5) ON 17/05/2019**

We refer to the above subject matter.

We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim from GBF4565E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## AUTHORISATION TO ACT

I / We, THINKONE LEASING PTE LTD of 20, UBI ROAD 4 #02-08  
("the third party claimant") (address)  
THINKONE BUILDING S-408622 owner of \_\_\_\_\_  
(vehicle number)

hereby authorised **THINK ONE AUTOCARE PTE. LTD** ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my  
vehicle no. G2BF 4565E that was damaged pursuant to the accident which  
occurred on 17.5.2019 along PIE TOWARDS CHANGI  
(date)  
involving vehicle number(s) SLE 803 G ("the other party").

I/We further authorised the workshop to settle my above mentioned claim in a manner that  
they deem fit and the workshop is further authorised to receive payment further to settlement  
of my claim with payment cheque(s) being made in favour of the workshop.

I/We further acknowledge that any settlement the workshop may reach on my behalf is on  
a without prejudice and without admission of liability basis insofar as the driver / owner /  
insurers of the other vehicle(s) is concerned.

\*Should the case could not reach to a settlement, I / We authorised Think One Autocare to  
proceed with all the necessary legal means and should this case failed,

I/We THINKONE LEASING PTE LTD agreed and will bear / pay  
all the repair costs and legal fees costs due incurred by Think One Autocare Pte Ltd

Dated this 22 (day) of MAY (month) 20 19 (year)



Signed by "the third party claimant"  
(with company's stamp if applicable)

Think One Autocare Pte Ltd  
18 Defu Lane Avenue 2  
Singapore 539522  
Tel: 6844 3300 Fax: 6842 4988

Signed by "the workshop"  
(with company stamp)



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, THINK ONE AUTOCARE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$7,276.00 (Repair Cost), S\$720.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. GBF 4565E that was damaged pursuant to the accident which occurred on 17/05/2019 (date) along PIE TOWARDS CHANGI (location) involving vehicle no/s SLE 803G.

This is pursuant to the inspection conducted on 28/05/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner THINK ONE LEASING PTE LTD ("the third party claimant") of vehicle no. GBF 4565E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to GBF 4565E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of OCT. (month) 2019 (year)



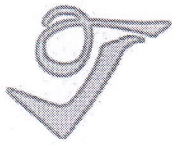
CKS

Signed by appointed surveyor

Think One Autocare Pte Ltd  
18 Defu Lane Avenue 2  
Singapore 539522  
Tel: 6844 3300 Fax: 6842 4988

Signed by "the workshop" (with chop)





# THINK ONE AUTOCARE PTE LTD

RCB : 201322501G GST : 201322501G  
No 18 Defu Avenue 2, Singapore 539522  
Tel: (65)6844 3300 Fax: (65)6842 4988  
Email: enquiry\_autocare@thinkone.com.sg

Bill To : AIG ASIA PACIFIC INSURANCE PTE LTD  
Address : 78 SHENTON WAY #07-16  
SINGAPORE 079120

Attn :  
Tel : 6419 - 3000 Fax : 64153723  
HP : 6419 - 3000

Invoice Ref : JO201906-0107  
Date : 11/06/2019  
Vehicle Num : GBF4565E  
Make/Model : TOYOTA HIACE KDH201 GLAS  
Mileage(km) : 0.00  
Staff ID : KARENT  
Remarks/Ref :

S/N	Description	Qty	Unit Price	Disc %	Amount S\$
1	REPAIR BILL	1	6,800.00	0.00	6,800.00

E & O.E.

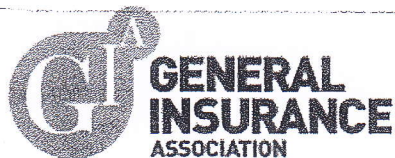
	SUB TOTAL	:	6,800.00
	GST 7%	:	476.00
476.00	TOTAL SGD	:	<u>7,276.00</u>

Think One Autocare Pte Ltd  
18 Defu Lane Avenue 2  
Singapore 539522  
Tel: 6844 3300 / Fax: 6842 4988

Customer's Signature / Co.Stamp

for Think One Autocare Pte Ltd.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-080657  
Date of Request: 22/05/2019

Your Ref No: Online Purchase

Think One Autocare Pte Ltd  
No. 18 Defu Avenue 2  
Singapore 539522

Dear Sir/Madam,

Enquiry Date 22/05/2019  
Enquiry By Tan Hui Kiang Karen  
TP Vehicle No. SLE803G  
Accident Date 17/05/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLE803G	AIG Asia Pacific Insurance Pte. Ltd.	07/07/2018-06/07/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-080657  
Date of Request: 22/05/2019

Your Ref No: Online Purchase

Think One Autocare Pte Ltd  
No. 18 Defu Avenue 2  
Singapore 539522

Dear Sir/Madam,

Enquiry Date 22/05/2019  
Enquiry By Tan Hui Kiang Karen  
TP Vehicle No. SLE803G  
Accident Date 17/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque