

Khanchna (LKK Auto)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Friday, 18 October 2019 5:26 PM
To: Khanchna (LKK Auto)
Cc: Admin A; Gan, Angiegeokling
Subject: RE: Our Ref : 9488165704SG-003 | Accident Involving SLB9805H & SDS7116G on 23/05/2019

Hi Kranchna,

Case re-opened.

Hi Angie,

FYI.

Regards,
Lee Ming Yao, George
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: 18 October 2019 17:24
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Gan, Angiegeokling <Angiegeokling.Gan@aig.com>
Subject: [EXTERNAL] RE: Our Ref : 9488165704SG-003 | Accident Involving SLB9805H & SDS7116G on 23/05/2019

This message is from an external sender; be cautious with links and attachments.

Dear Mr. George,

Noted your e-mail below.

Please assist to re-open Merimen to enable us to submit WP accordingly.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Friday, 18 October 2019 5:21 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Gan, Angiegeokling <Angiegeokling.Gan@aig.com>
Subject: RE: Our Ref : 9488165704SG-003 | Accident Involving SLB9805H & SDS7116G on 23/05/2019

Hi Kranchna,

Yes, we have received PD LOD from TP Lawyer and managed to resolve the matter already.

Regards,
Lee Ming Yao, George
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: 18 October 2019 17:07
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: Our Ref : 9488165704SG-003 | Accident Involving SLB9805H & SDS7116G on 23/05/2019

This message is from an external sender; be cautious with links and attachments.

Dear Mr. George,

We are not aware of the matter being settled.

We had only sent e-mail to OI.

Was the matter settled by your good office?

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Friday, 18 October 2019 4:59 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref : 9488165704SG-003 | Accident Involving SLB9805H & SDS7116G on 23/05/2019

Hi Kranchna,

We understand for this case, matter was settled.

is it to submit WP report?

Regards,

Lee Ming Yao, George

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: 18 October 2019 16:49

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] FW: Our Ref : 9488165704SG-003 | Accident Involving SLB9805H & SDS7116G on 23/05/2019

This message is from an external sender; be cautious with links and attachments.

Dear Mr. George,

We noted that the claim in Merimen is closed.

...CLAIM SUBFOLDER...[Closed]

Claiming Party	Assessing Party	Documents	Claims Details
CLAIM SUBFOLDER TRACKING			
Case No.	24 May 2019	24 May 2019	Closed/Cancelled
Main			
[Created by adjuster]			
CLAIM SUBFOLDER DETAILS			
Insured:	GOLDEN LION PTE LTD, F.B. Reg. No. 2012009619		
Auto Claimant:	ROY MONTEZ KUMAR, ID: S13006702		
Vehicle Reg. No.:	SDS7116G		
Claim Type:	TP / 9488165704SG		
Vehicle Reg. No. (Insured):	SLB9805H		
Insurer:	Leong Auto Insurance Pte Ltd - Sin Hong (HQ) 150 SIN HONG DRIVE #02-17 SIN HONG AUTO CITY, S17122 Sin Hong Tel: 6674 6625 / 6662 7279		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) Tel: 65 6419 2000 - [Handled by Lee, Ming Yao] MingYao.Lee@aig.com		
Insurer's Insurer:	China Shipping Insurance (Singapore) Pte. Ltd. (HQ) Tel: 6299 4211		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) Tel: 6256 3561 - [Handled by Lim Tzeen Guan] - [Final Rpt due 04/06/2019]		

Please assist to re-open if the claim was closed by mistake.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 26 June 2019 12:15 PM

To: Lee, Ming-Yao <MingYao.Lee@aig.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Our Ref : 9488165704SG-003 | Accident Involving SLB9805H & SDS7116G on 23/05/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Wednesday, 26 June, 2019 11:19 AM

To: Admin A <admin-a@lkkauto.com>

Subject: Our Ref : 9488165704SG-003 | Accident Involving SLB9805H & SDS7116G on 23/05/2019

Hi Team,

Received video footage from TP and for your information.

Regards,

Lee Ming Yao, George

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769

MingYao.Lee@AIG.com | www.aig.sg



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