

Adrian Mennen

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____

OD / TF / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured _____

Policy No. 2100477353-02

Claims No. 2807304106SH

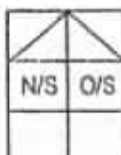
Sum Insured: _____ Excess: 500 29/5/19

(Client's Record)

Make of Veh: _____

(Police Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 135

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / IPR Seen: _____ Consistent? : Yes or No

Est. Repairs: 06 hrs days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: 5399206 Yr Regn: 2016 July
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q5 c.c. 1984

Colour: Bronze A/C: Insured / Std / NI / NA

Sp. Reading 28814 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/N: WAUZZZ8R1GA134716

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rip / STD A/Rim or

Tyre Size: F: 235/60R18

R: 235/60R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 24/05/19

Survey held at Topline

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Front O/S

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

00 AIG

SJA 900 L - CC3/AIG 18016159/Atbe 2

DOA-24/03/2018

24/5/19 @ 5.16pm report to Victor via Mennen.

24/5/19 @ 1.33pm Victor informed CIA via Mennen.

mv:

PV: Part

Nett:

RECEIVED 24 JUL 2019

24/5/19 @ 5.46pm Informed George CIA by email: \$500 by email.

Part by Part \$9137.76 (Red: 25322.24 :73%)

Date/Time, File Pass to?

Date/Time, File Return to?

1) _____
2) _____
3) _____
4) _____
5) _____
6) _____

Preli. Report:

Final Report:

Part Prices Check:

IN OUT

Survey Fee:

Date:

Basic & Add.

S + RS, St

Photos

Others

TOTAL

200

11

211

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 24 May 2019

Preliminary Advice

Vehicle No	: SJQ920L	Accident Date	: 21/05/2019
Make	: AUDI Q5	Policy No.	:
Assignment Date	: 24/05/2019	Excess	: S\$0.00
Date of Inspection	: 24/05/2019	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	34,460.00
Revised Amount	:S\$	9,941.00
Check Items (Estimated)	:S\$	1,511.00
Total	:S\$	11,452.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	135,000.00
COE / PARF Rebate	:S\$	74,006.00
Salvage Value	:S\$	
Margin for Repair	:S\$	60,994.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Monday, 27 May 2019 5:36 PM
To: Claims Dept; SUR
Subject: RE: OD Claim Approval for Vehicle SJQ 0920 L

Dear George,

As instructed by our client, please proceed to repair the insured vehicle **SJQ 920L (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Friday, 24 May 2019 1:59 PM
To: SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD Claim Approval for Vehicle SJQ 0920 L

Dear all,

Kindly assist in the Own Damage Claim approval for the above mentioned vehicle.

Survey was carried out by Adrian this afternoon.

Many thanks!

Best Regards,

George Wong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No: 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 May 2019 18:31	Cim Veh Model Changed		[] Merimen Administrator
2	21 May 2019 18:31	Cim Created	Reg No: SJQ920L. Acct Date: 2019/05/21. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA119065757	[I] Merimen Administrator
3	24 May 2019 15:14	Cim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] LEE SU THING
4	24 May 2019 15:14	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] LEE SU THING
5	24 May 2019 15:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] LEE SU THING
6	24 May 2019 15:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/04	[A] LEE SU THING
7	24 May 2019 15:14	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] LEE SU THING
8	24 May 2019 15:14	Cim Registration Modified	Rep:1137->200611.	[A] LEE SU THING
9	24 May 2019 15:14	Cim Veh Model Changed	(201613) AUDI Q5 2.0 TFSI Quattro (A).	[A] LEE SU THING
10	24 May 2019 15:14	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] LEE SU THING
11	24 May 2019 17:09	Adj Rpt Initiated		[A] SHIAU CHAN
12	24 May 2019 17:09	Cim Dti Modified	JPJ Reg. Date: -> 2016/07/28.	[A] SHIAU CHAN
13	24 May 2019 17:09	Cim Details Notified		[A] SHIAU CHAN
14	24 May 2019 17:13	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/06/04	[A] SHIAU CHAN
15	24 May 2019 17:16	Adj Mandate Request	Cur.Req:11452.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	27 May 2019 12:26	Cim Registration Modified	Init.Est.:>5,000 - 6,000. Excess: -> 500.00. Excess Waived: -> 500.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Mithoo Singh, Aashweenjeet Kaur
17	27 May 2019 12:26	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
18	27 May 2019 13:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/04. Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
19	27 May 2019 13:38	Adj Mandate Set	Approved:9941.00:Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2156054	24/05/2019 17:09	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJQ920L		10.70

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0671F
Vehicle Details	
Vehicle No.:	SJQ920L
Vehicle to be Exported:	No
Intended Deregistration Date:	24 May 2019
Vehicle Make:	AUDI
Vehicle Model:	Q5 2.0 TFSI QU (180 BHP)
Primary Colour:	Brown
Manufacturing Year:	2016
Engine No.:	CNC167804
Chassis No.:	WAUZZZ8R1GA134716
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$36,901.00
Original Registration Date:	28 Jul 2016
First Registration Date:	28 Jul 2016
Transfer Count:	0
Actual ARF Paid:	\$43,662.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Jul 2026
PARF Rebate Amount:	\$32,746.00
Intended COE Rebate Details	
COE Expiry Date:	27 Jul 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,508.00
COE Rebate Amount:	\$41,260.00
Total Rebate Amount:	\$74,006.00

The information contained herein is correct as at 24 May 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/05/2019 18:17
Date Of Accident	21/05/2019 10:30
Exact Location Of Accident	JUNCTION BEFORE GAMBAS AVE > SEMBAWANG RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJQ920L
Insured/Policyholder	
Name Of Registered Owner	JASON LIM CHYE PENG
NRIC No	S7300671F
Email Address	JASON.LIM@MEDIKID.COM
Mobile Phone No	(LOCAL) +65-98290813
Alternative Phone No	OTHERS-91267795

Vehicle Particulars

Manufacturer	AUDI
Model	Q5 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100477353-02
Cover Note Number	

Driver

Name of Driver	JASON LIM CHYE PENG
NRIC No	S7300671F
Date Of Birth	07/01/1973
Occupation	INDOOR
Date Of Driving Pass	15/03/1995
Driving Experience	24 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98290813
Fax Number	
Contact Number	OTHERS-91267795
Email Address	JASON.LIM@MEDIKID.COM

Address	10 RIVERVALE LINK #16-19
Postcode	545044
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

SJQ920L WAS STATIONARY AND INTEND WAS PRESENT TO FILTER TO THE LEFT. REAR VEHICLE WAS SEEN AS NOT GIVING WAY AND SJQ920L HAD TO MOVE BACK INTO LANE. FRONT VEHICLE SLF6527D WAS STATIONARY AT THE POINT OF IMPACT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLG6527D
Vehicle Make/Model/Colour	HONDA HRV
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LAU POH LENG
NRIC/Passport Number	
Contact Number	90103301
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insured companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the Centre and to copies of the report being made available aforesaid.

E. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time: 11/5/18

Driver's Signature:
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Wally Lelandy, Kenneth George
Title/ID No.: GPM 87142

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

- ① SJQ 9201 was stationary and. Intend was prevented to further to the left.
- ② Rear vehicle was seen as not giving way and. SJQ 9201 had to move back into lane.
- ③ Front vehicle SLN 6527D was stationary at the point of impact.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Police Officer's Signature

Date & Time:

1/15/6
20/5/19

Driver's Signature

(if driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: *Wendy Kishley*

NRIC/ID No: *G 2587436*

Accident Photo





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : Jason Lim Chye Peng
Period of Insurance : 28 Jul 2018 To 27 Jul 2019
Engine No. : CNC167804
Chassis No. : WAUZZZ8R1GA134716

Vehicle No. : SJQ920L
Policy No. : 2100477353-02
Endorsement No. :
Issued Date : 18 Jul 2018

ABOUT THE COVER

Make/Model : AUDI Q5 2.0 TFSI (180 bhp) Qu
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2016
Insuring with COE/PAF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Jason Lim Chye Peng - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408669 83662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125259

PREMIUM LEASING -PSHS

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

AIGMOBILEAPP

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report this accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Vint/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7300671F



Name

JASON LIM CHYE PENG

林 財 平

Race

CHINESE

Date of birth

07-01-1973

Country/Place of birth

SINGAPORE

Sex
M

S7300671F

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S7300671F

Name

JASON LIM CHYE PENG

Birth Date: 07 Jan 1973

Issue Date: 19 Jan 2016



002765522D

5842311



NRIC No. S7300671F



Date of issue

04-12-2017

Address

10 RIVERVALE LINK
#15-19
SINGAPORE 545044

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES

EFFECTIVE DATE

Class 3 Motor cars with unladen weight $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq 2500\text{kg}$ 15 Mar 1995



Licence No-S7300671F

NP 428A

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0654/2019/DY/TF
Date	:	23-May-19

Vehicle NOT IN workshop. Kindly arrange survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Jason Lim Chye Peng
Address	:	10 Rivervale Link #16-19
Telephone	:	Singapore 545044
Type of Claim	:	Own Damage Claims
Policy No.	:	2100477353-02
Vehicle No	:	SJQ 0920 L
Model Code	:	Q5 2.0 TFSI QU
Model / Year	:	28/7/2016
Engine No	:	CNC 167804
Chassis No	:	WAUZZZ8R1GA134716
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	21-May-19
Place of Accident	:	Junction before Gambas Ave >

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJQ 0920 L

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00 ✓	✓
2	To remove and transfer rhs front door's multi-lock system and power window devices. Inspect for damages.	S/N \$ 280.00 X	
3	To dismantle and renew front bumper, rhs headlight, rhs front fender, bonnet and rhs front door. Re-organise crash management components. Reinstall all parts removed.	\$ 4,400.00	1250 ✓
4	To respray front bumper, front lower spoiler, bonnet, rhs front fender and rhs upper A-pillar, rhs front door and door cover.	\$ 6,000.00	2200 ✓
5	To renew rhs front rim and carry out wheel alignment.	S/N \$ 280.00 X	
6	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ <u>11,632.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SJQ 0920 L**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>del-d</i>	\$ 2,353.00 ✓	1782.40
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 249.00 ✗	
3	FRONT BUMPER SPOILER <i>Not New</i>	\$ 569.00 ?	
4	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>new</i>	\$ 191.00 ✗	
5	FOAM FILLER PIECE <i>new</i>	\$ 103.00 ✗	
6	FRONT BUMPER SECURING STRIP <i>new</i>	\$ 34.00 ✗	
7	FRONT BUMPER TOP COVER <i>new</i>	\$ 116.00 ✗	
8	FRONT BUMPER AIR GUIDE GRILLE - RH <i>new</i>	\$ 319.00 ✗	
9	FRONT REINFORCEMENT BAR <i>new</i>	\$ 598.00 ✗	
10	FRONT REINFORCEMENT BAR COVER <i>new</i>	\$ 59.00 ✗	
11	FRONT BUMPER GUIDE SECTION - RH <i>del-d</i>	\$ 34.00 ✓	27.12
12	FRONT BUMPER SUPPORT - RH <i>new</i>	\$ 27.00 ✗	
13	FRONT BUMPER SENSOR <i>new</i>	2 \$ 462.00 ✗	
14	FRONT BUMPER SENSOR SEAL RING <i>Not New</i>	4 \$ 5.00 ✗	
15	HORN - LOW TONE <i>2 from</i>	\$ 184.00 ✗	
16	HORN BRACKET	\$ 23.00 ✗	
17	FRONT FENDER - RH <i>Buckled</i>	\$ 913.00 ✓	730
18	FRONT FENDER ATTACHMENT PARTS <i>Not New</i>	\$ 61.00 ?	
19	FRONT FENDER BRACKET <i>new</i>	3 \$ 139.00 ✗	
20	FRONT FENDER POP RIVET <i>all</i>	\$ 18.00 ✓	14.40

SUB TOTAL SPARE PARTS: **\$ 6,457.00**

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SJQ 0920 L**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	FRONT FENDER BRACE - RH <i>all in</i>	\$ 79.00 +	
22	FRONT FENDER CLOSING ELEMENT - RH <i>all in</i>	\$ 95.00 +	
23	FRONT FENDER SEAL - RH <i>all in</i>	\$ 29.00 +	
24	FRONT WHEEL HOUSING LINER - RH <i>all in torn</i>	\$ 246.00 +	196.40
25	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS <i>all in</i>	\$ 94.00 +	
26	FRONT WHEEL SPOILER - RH <i>all in</i>	\$ 60.00 +	
27	BONNET	\$ 3,707.00 +	
28	BONNET ATTACHMENT PARTS	\$ 130.00 +	
29	BONNET EDGE PROTECTION	\$ 25.00 +	
30	BONNET SEAL	\$ 80.00 +	
31	BONNET DAMPING - RH REAR	\$ 19.00 +	
32	HEADLIGHT - RH <i>all in</i>	\$ 2,501.00	2000 80
33	HEADLIGHT RETAINING PLATE - RH <i>all in cracked</i>	\$ 71.00	56 32
34	HEADLIGHT POWER MODULE <i>all in</i>	\$ 520.00 +	
35	HEADLIGHT CONTROL UNIT <i>all in</i>	\$ 1,051.00 +	
36	HEADLIGHT HEAT SINK <i>all in</i>	\$ 944.00 +	
37	HEADLIGHT GAS DISCHARGE LAMP - RH <i>all in</i>	\$ 398.00 +	
38	HEADLIGHT MOUNTING - RH <i>all in cracked</i>	\$ 107.00	85.60
39	FOG LAMP - RH <i>all in</i>	\$ 238.00 +	
40	HEADLIGHT LIFT CYLINDER - RH <i>all in</i>	\$ 181.00 X	
SUB SPARE PARTS		\$ 10,575.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJQ 0920 L

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
41	HEADLIGHT LIFT CYLINDER HOSE - RH <i>Not in</i>	\$ 170.00	+
42	FRONT DOOR - RH <i>Regis</i>	\$ 2,829.00	+
43	FRONT DOOR LOWER COVER GROOMET	\$ 8.00	+
44	FRONT DOOR OUTER SEAL - RH	\$ 185.00	+
45	BONDING AGENT	\$ 45.00	✓
46	CLEANING SOLUTION	\$ 65.00	✓
47	APPLICATOR	\$ 7.00	✓
48	FRONT DOOR ATTACHMENT PARTS <i>Not in</i>	\$ 117.00	+
49	FRONT DOOR CATCH - RH	\$ 132.00	X
50	DATA PLATE FOR TYRE PRESSURE	\$ 25.00	✓
51	ROOF CHROME MOLDING - RH	\$ 574.00	+
52	FRONT DOOR WINDOW SLOT SEAL CHROME - RH	\$ 285.00	+
53	FRONT DOOR LOWER COVER - RH <i>Not in</i>	\$ 467.00	+
54	FRONT FENDER LOWER COVER - RH	\$ 174.00	+
55	RUBBER VALVE <i>Green</i>	4 \$ 13.00	+
56	TYRE RIM - FRONT RH	TBC	+
57	SUNDRIES <i>Not in</i>	\$ 700.00	?
TOTAL SPARE PARTS		\$ 22,828.00	
TOTAL LABOUR CHARGES		\$ 11,632.00	
GRAND TOTAL		\$ 34,460.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

34489.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Alden Lim
Surveyed Date : 24/05/19
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 06 days

LIK Auto Consultants hence notify
the Repaired of the following:
• To resurvey after/after spray painting
• To display damaged parts, during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No basic modification is allowed
• Supplementary items must be resurveyed and
is subject to final approval from Insurance Company

Authorised by Repaired

Signature

Date

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0654/2019/DY/TF 20-Jun-19 CHANG 1 of 1 SJQ 920 L AUDI Q5 2.0 TFSI QU
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	HEADLIGHT CONNECTOR HOUSING - RH	\$ 29.00	X mm
GRAND TOTAL		\$ 29.00	

For Premium Automobiles Pte Ltd

Adrian Ling
S/S

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0654/2019/DY/TF
Date : 23-May-19

Vehicle NOT IN workshop. Kindly arrange survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

6 days - ok - jb - 4 Jul 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Jason Lim Chye Peng
Address : 10 Rivervale Link
#16-19
Telephone : Singapore 545044
Type of Claim : Own Damage Claims
Policy No. : 2100477353-02
Vehicle No : **SJQ 0920 L**
Model Code : Q5 2.0 TFSI QU
Model / Year : 28/7/2016
Engine No : CNC 167804
Chassis No : WAUZZZ8R1GA134716
Mileage :
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 21-May-19
Place of Accident : Junction before Gambas Ave >

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJQ 0920 L

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$	480.00	\$ 480.00
2	To remove and transfer rhs front door's multi-lock system and power window devices. Inspect for damages.	S/N \$	280.00	
3	To dismantle and renew front bumper, rhs headlight, rhs front fender, bonnet and rhs front door. Re-organise crash management components. Reinstall all parts removed.	\$	4,400.00	\$ 1,250.00
4	To respray front bumper, front lower spoiler, bonnet, rhs front fender and rhs upper A-pillar, rhs front door and door cover.	\$	6,000.00	\$ 2,200.00
5	To renew rhs front rim and carry out wheel alignment.	S/N \$	280.00	
6	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 11,632.00</u>	<u>\$ 4,122.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SJQ 0920 L**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 2,353.00	\$ 1,882.40
2	FRONT BUMPER FIXING PARTS	\$ 249.00	
3	FRONT BUMPER SPOILER	\$ 569.00	
4	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	\$ 191.00	
5	FOAM FILLER PIECE	\$ 103.00	
6	FRONT BUMPER SECURING STRIP	\$ 34.00	
7	FRONT BUMPER TOP COVER	\$ 116.00	
8	FRONT BUMPER AIR GUIDE GRILLE - RH	\$ 319.00	
9	FRONT REINFORCEMENT BAR	\$ 598.00	
10	FRONT REINFORCEMENT BAR COVER	\$ 59.00	
11	FRONT BUMPER GUIDE SECTION - RH	\$ 34.00	\$ 27.12
12	FRONT BUMPER SUPPORT - RH	\$ 27.00	
13	FRONT BUMPER SENSOR	2 \$ 462.00	
14	FRONT BUMPER SENSOR SEAL RING	4 \$ 5.00	
15	HORN - LOW TONE	\$ 184.00	
16	HORN BRACKET	\$ 23.00	
17	FRONT FENDER - RH	\$ 913.00	\$ 730.00
18	FRONT FENDER ATTACHMENT PARTS	\$ 61.00	
19	FRONT FENDER BRACKET	3 \$ 139.00	
20	FRONT FENDER POP RIVET	\$ 18.00	\$ 14.40
SUB TOTAL SPARE PARTS		\$ 6,457.00	\$ 2,653.92

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SJQ 0920 L**

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
				\$ 2,653.92
21	FRONT FENDER BRACE - RH	\$	79.00	
22	FRONT FENDER CLOSING ELEMENT - RH	\$	95.00	
23	FRONT FENEDR SEAL - RH	\$	29.00	
24	FRONT WHEEL HOUSING LINER - RH	\$	246.00	\$ 196.40
25	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS	\$	94.00	
26	FRONT WHEEL SPOILER - RH	\$	60.00	
27	BONNET	\$	3,707.00	
28	BONNET ATTACHMENT PARTS	\$	130.00	
29	BONNET EDGE PROTECTION	\$	25.00	
30	BONNET SEAL	\$	80.00	
31	BONNET DAMPING - RH REAR	\$	19.00	
32	HEADLIGHT - RH	\$	2,501.00	\$ 2,000.80
33	HEADLIGHT RETAINING PLATE - RH	\$	71.00	\$ 56.32
34	HEADLIGHT POWER MODULE	\$	520.00	
35	HEADLIGHT CONTROL UNIT	\$	1,051.00	
36	HEADLIGHT HEAT SINK	\$	944.00	
37	HEADLIGHT GAS DISCHARGE LAMP - RH	\$	398.00	
38	HEADLIGHT MOUNTING - RH	\$	107.00	\$ 85.60
39	FOG LAMP - RH	\$	238.00	
40	HEADLIGHT LIFT CYLINDER - RH	\$	181.00	
SUB SPARE PARTS			\$ 10,575.00	\$ 4,993.04

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SJQ 0920 L**

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
				\$ 4,993.04
41	HEADLIGHT LIFT CYLINDER HOSE - RH		\$ 170.00	
42	FRONT DOOR - RH		\$ 2,829.00	
43	FRONT DOOR LOWER COVER GROOMET		\$ 8.00	
44	FRONT DOOR OUTER SEAL - RH		\$ 185.00	
45	BONDING AGENT		\$ 45.00	
46	CLEANING SOLUTION		\$ 65.00	
47	APPLICATOR		\$ 7.00	
48	FRONT DOOR ATTACHMENT PARTS		\$ 117.00	
49	FRONT DOOR CATCH - RH		\$ 132.00	
50	DATA PLATE FOR TYRE PRESSURE		\$ 25.00	
51	ROOF CHROME MOLDING - RH		\$ 574.00	
52	FRONT DOOR WINDOW SLOT SEAL CHROME - RH		\$ 285.00	
53	FRONT DOOR LOWER COVER - RH		\$ 467.00	
54	FRONT FENDER LOWER COVER - RH		\$ 174.00	
55	RUBBER VALVE	4	\$ 13.00	
56	TYRE RIM - FRONT RH	TBC		
57	SUNDRIES		\$ 700.00	\$ 22.72
TOTAL SPARE PARTS			\$ 22,828.00	\$ 5,015.76
TOTAL LABOUR CHARGES			\$ 11,632.00	\$ 4,122.00
GRAND TOTAL			\$ 34,460.00	\$ 9,137.76

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0654/2019/DY/TF 20-Jun-19 CHANG 1 of 1 SJQ 920 L AUDI Q5 2.0 TFSI QU
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	HEADLIGHT CONNECTOR HOUSING - RH	\$ 29.00	
	GRAND TOTAL	\$ 29.00	SUNDRIES

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SJQ 920 L

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0/2019/NK

14 June 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SJQ 920 L, Audi Q5 2.0 TFSI QUATTRO.

With reference to the above-mentioned vehicle, no. **SJQ 920 L** claimant,
Mr. Jason Lim Chey Peng, please find the related document per attached.

1. A copy of the Original invoice no. 85014026 – S\$9,242.40.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SBN 8881 Z

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408698
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9628 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 14:37

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014026 Date: 16/07/2019 Order: SJQ0920L Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SJQ0920L (V 30510) Regn Date: 28/07/2016 Mileage: 80158 WIP No.: 54101

Model: Q5 2.0 TFSI quattro (180 bhp) Chassis: WAUZZZ8R1GA134716 Engine: CNC 167804 Dept: U

You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-500.00	1.00	-500.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, RHS HEADLIGHT AND RHS FRONT FENDER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, FRONT LOWER SPOILER, RHS FRONT DOOR AND FRONT FENDER.	2200.00	1.00	2,200.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ABR0941044D	(A) (SK) HEADLAMP 3/6/	Less 020%	1.00	2501.00
X	ABR0821106A	(A) (SK) FENDER 3/6/19	Less 020%	1.00	912.50
X	ABR0821172K	(V) (SK) WHEEL HOUS 19	Less 020%	1.00	245.50
X	ABR0807065C	(SK) COVER (LAST)	Less 020%	1.00	2353.00
X	ABR0807284C	GUIDE	Less 020%	1.00	33.90
X	ABR0805608B	MOUNTING (LAST)	Less 020%	1.00	107.00
X	ABR0941454A	(SK) PLATE	Less 020%	1.00	70.40
X	A3C0973737	HOUSING	Less 020%	1.00	28.40
X	AN 0161857	POP-RIVET	Less 020%	6.00	3.00

Parts 5,015.76
Labour 0.00
Sublet 4,122.00
Menus 0.00
Lubricant 0.00

Sub-Total 8,637.76

7% GST 604.64

Grand Total 9,242.40



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SJQ920L

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0654/2019/TF
25 June 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q5 2.0 TFSI quattro
Vehicle Chassis No. : WAUZZZ8R1GA134716
Vehicle Regn No. : SJQ920L
Vehicle Mileage : 80156 KM
Vehicle Owner : Mr. Jason Lim Chye Peng
Certificate No : 2100477353-02
Own Damage Excess : \$535.00 (Inclusive GST)
Accident Date : 21/5/2019
Place : Junction Bef Gambas Ave > Sembawang Rd
Repair Cost : \$ 9242.40
WIP No. : 54101
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 25/6/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 May 2019		24 May 2019 15:14 Edit Adj Rpt	S\$9,137.76 Edit Estimates	S\$9,137.76 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All																				
CLAIM SUBFOLDER DETAILS Insured: JASON LIM CHYE PENG, ID: S7300671F, Tel: +6598290813, Email: JASON.LIM@MEDIAXID.COM Vehicle Reg. No.: SJQ920L Claim Type: OD / 2807304106SG Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911 Handling Insurer: AIG Asia Pacific Insurance Pte, Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mithoo Singh, Aashweenjeet Kaur] Aashweenjeetkaur.Mithoosingh@aig.com Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 04/06/2019] Driver/Custodian: JASON LIM CHYE PENG (46 / Male), NRIC: S7300671F, Tel: +6598290813 Email: JASON.LIM@MEDIAXID.COM ASSOCIATED MAIL RECEIVED View All Compose Case Mail - AIG_SG (29/05/2019): SJQ920L / OD / 21/05/2019 / Coverage & Excess update - AIG_SG (28/05/2019): SJQ920L / OD / 21/05/2019 / Coverage & Excess update - AIG_SG (27/05/2019): Alert - Adj Mandate Approved (S\$9941.00) - SJQ920L - Claim Handler: Mithoo Singh... - AIG_SG (27/05/2019): SJQ920L / OD / 21/05/2019 / Coverage & Excess update ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								

Claim Documents

*SJQ920L (2807304106SG)

OD

May 21 2019 10:30AM

[JASON LIM CHYE PENG]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		Use Viewer	
Video															1 per page			
No	Finalized On		Premium Automobiles Pte Ltd (UBI)											Thumbnail		Print		
1	21/05/19 18:27		Video - Accident [Linked Accident Report Documents]													Load MP4		
Assessment Reports															1 per page			
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1	24/05/19 17:13		Adjuster Immediate Advice													Load HTM		
Photos/Images															3 per page			
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37	10/07/19 09:11	Reinspection Photo	1	Load JPG	☒
38	10/07/19 09:11	Reinspection Photo	1	Load JPG	☒
39	10/07/19 09:11	Reinspection Photo	1	Load JPG	☒
Documentation			1 per page	☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	24/05/19 17:15	Singapore Accident Statement	1	Load PDF	
2	24/05/19 17:15	Certificate of Insurance	1	Load PDF	
3	24/05/19 17:15	Driver's Driving License	1	Load PDF	
4	24/05/19 17:15	ESTIMATE	1	Load PDF	
5	26/07/19 11:08	WORKSHOP INVOICE	1	Load PDF	
6	26/07/19 11:08	DISCHARGE VOUCHER	1	Load PDF	
7	26/07/19 11:08	Supplementary	1	Load PDF	

Linked Accident Report Documents

			View	Use Viewer	
Video			1 per page	☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	21/05/19 18:27	Video - Accident	1	Load MP4	
Assessment Reports			1 per page	☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	21/05/19 18:31	Accident Statement	1	Load HTM	
Photos/Images			3 per page	☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	21/05/19 18:29	Accident Photo	1	Load JPG	☒
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Documentation			1 per page	☒	
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1	21/05/19 18:26	Sketch Plan	1	Load JPG	☒
2	21/05/19 18:26	Sketch Plan #2	1	Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19009173/ATD3N2

Date: 26/07/2019

REFERENCE

Insured/Claimant: JASON LIM CHYE PENG

Policy No:

Date of Loss: 21/05/2019

Nature of Claim: OD Claim No: 2807304106SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJQ920L

Make & Model: AUDI Q5, 2.0 TFSI Quattro (A)

Reg. Date: 28/07/2016 (Man. Year: 2016)

Colour: Bronze

Engine Capacity: 1984 cc

Market Value/New Car Price: S\$135,000.00

Price:

Sum Insured (S\$): Market Value/New Car Price

Engine No: CNC167804

Chassis No: WAUZZZ8R1GA134716

Odometer: 78814 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/60 R18

Front Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Tyre Size: 235/60 R18

Rear Left Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	22,857.00	5,015.76	17,841.24	78.06
Miscellaneous Items	0.00	0.00	0.00	
Labour	11,632.00	4,122.00	7,510.00	64.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	34,489.00	9,137.76	25,351.24	73.51
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	33,989.00	8,637.76	25,351.24	74.59
+ GST 7.00/7.00% (S\$)	2,379.23	604.64	1,774.59	74.59
Nett Amount (S\$)	36,368.23	9,242.40	27,125.83	74.59

INSPECTION

Date of Assignment: 24/05/2019

Date Inspected: 24/05/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	2,353.00 FS	*1,882.40 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	249.00 FS	*- FS
3	1		*FRONT BUMPER SPOILER	Not Necessary	569.00 FS	*- FS
4	1		*FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE	Not Necessary	191.00 FS	*- FS
5	1		*FOAM FILLER PIECE	Not Necessary	103.00 FS	*- FS
6	1		*FRONT BUMPER SECURING STRIP	Not Necessary	34.00 FS	*- FS
7	1		*FRONT BUMPER TOP COVER	Not Necessary	116.00 FS	*- FS
8	1		*FRONT BUMPER AIR GUIDE GRILLE-RH	Not Necessary	319.00 FS	*- FS
9	1		*FRONT REINFORCEMENT BAR	Not Necessary	598.00 FS	*- FS
10	1		*FRONT REINFORCEMENT BAR COVER	Not Necessary	59.00 FS	*- FS
11	1		*FRONT BUMPER GUIDE SECTION-RH	Damaged	34.00 FS	*27.12 FS
12	1		*FRONT BUMPER SUPPORT-RH	Not Necessary	27.00 FS	*- FS
13	2		*FRONT BUMPER SENSOR	Not Necessary	462.00 FS	*- FS
14	4		*FRONT BUMPER SENSOR SEAL RING	Not Necessary	5.00 FS	*- FS
15	1		*HORN-LOW TONE	Not Necessary	184.00 FS	*- FS
16	1		*HORN BRACKET	Not Necessary	23.00 FS	*- FS
17	1		*FRONT FENDER-RH	Buckled	913.00 FS	*730.00 FS
18	1		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	61.00 FS	*- FS
19	3		*FRONT FENDER BRACKET	Not Necessary	139.00 FS	*- FS
20	1		*FRONT FENDER POP RIVET	Necessary	18.00 FS	*14.40 FS
21	1		*FRONT FENDER BRACE-RH	Not Necessary	79.00 FS	*- FS
22	1		*FRONT FENDER CLOSING ELEMENT-RH	Not Necessary	95.00 FS	*- FS
23	1		*FRONT FENDER SEAL-RH	Not Necessary	29.00 FS	*- FS
24	1		*FRONT WHEEL HOUSING LINER-RH	Torn	246.00 FS	*196.40 FS
25	1		*FRONT WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	94.00 FS	*- FS
26	1		*FRONT WHEEL SPOILER-RH	Not Necessary	60.00 FS	*- FS
27	1		*BONNET	Not Necessary	3,707.00 FS	*- FS
28	1		*BONNET ATTACHMENT PARTS	Not Necessary	130.00 FS	*- FS
29	1		*BONNET EDGE PROTECTION	Not Necessary	25.00 FS	*- FS
30	1		*BONNET SEAL	Not Necessary	80.00 FS	*- FS
31	1		*BONNET DAMPING-RH REAR	Not	19.00 FS	*- FS

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
32	1		*HEADLIGHT-RH	Necessary Cut	2,501.00 FS	*2,000.80 FS
33	1		*HEADLIGHT RETAINING PLATE-RH	Cracked	71.00 FS	*56.32 FS
34	1		*HEADLIGHT POWER MODULE	Not Necessary	520.00 FS	*- FS
35	1		*HEADLIGHT CONTROL UNIT	Not Necessary	1,051.00 FS	*- FS
36	1		*HEADLIGHT HEAT SINK	Not Necessary	944.00 FS	*- FS
37	1		*HEADLIGHT GAS DISCHARGE LAMP-RH	Not Necessary	398.00 FS	*- FS
38	1		*HEADLIGHT MOUNTING-RH	Cracked	107.00 FS	*85.60 FS
39	1		*FOG LAMP-RH	Not Necessary	238.00 FS	*- FS
40	1		*HEADLIGHT LIFT CYLINDER-RH	Not Necessary	181.00 FS	*- FS
41	1		*HEADLIGHT LIFT CYLINDER HOSE-RH	Not Necessary	170.00 FS	*- FS
42	1		*FRONT DOOR-RH	Repair	2,829.00 FS	*- FS
43	1		*FRONT DOOR LOWER COVER GROOMET	Not Necessary	8.00 FS	*- FS
44	1		*FRONT DOOR OUTER SEAL-RH	Not Necessary	185.00 FS	*- FS
45	1		*BONDING AGENT	Not Necessary	45.00 FS	*- FS
46	1		*CLEANING SOLUTION	Not Necessary	65.00 FS	*- FS
47	1		*APPLICATOR	Not Necessary	7.00 FS	*- FS
48	1		*FRONT DOOR ATTACHMENT PARTS	Not Necessary	117.00 FS	*- FS
49	1		*FRONT DOOR CATCH-RH	Not Necessary	132.00 FS	*- FS
50	1		*DATA PLATE FOR TYRE PRESSURE	Not Necessary	25.00 FS	*- FS
51	1		*ROOF CHROME MOLDING-RH	Not Necessary	574.00 FS	*- FS
52	1		*FRONT DOOR WINDOW SLOT SEAL CHROME-RH	Not Necessary	285.00 FS	*- FS
53	1		*FRONT DOOR LOWER COVER-RH	Not Necessary	467.00 FS	*- FS
54	1		*FRONT FENDER LOWER COVER-RH	Not Necessary	174.00 FS	*- FS
55	4		*RUBBER VALVE	Not Necessary	13.00 FS	*- FS
56	1		*TYRE RIM-FRONT RH (NPA)	Not Necessary	0.00 FS	*- FS
57	1		*SUNDRIES	Necessary	700.00 FS	*22.72 FS
58	1		*HEADLIGHT CONNECTOR HOUSING-RH	Not Necessary	29.00 FS	*- FS

F=Franchise part. S=SpcNetl.

Total Parts (\$\$) 22,857.00 5,015.76

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO REMOVE AND TRANSFER RHS FRONT DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES	New	280.00	0.00
3	TO DISMANTLE AND RENEW FRONT BUMPER,RHS HEADLIGHT,RHS FRONT FENDER,BONNET AND RHS FRONT DOOR.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	4,400.00	1,250.00
4	TO RESPRAY FRONT BUMPER,FRONT LOWER SPOILER,BONNET,RHS FRONT FENDER AND RHS UPPER A-PILLAR,RHS FRONT DOOR AND DOOR COVER	New	6,000.00	2,200.00
5	TO RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	0.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			11,632.00	4,122.00

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< END OF ESTIMATES >