

Cecilia Chong (LKK Auto)

From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>
Sent: Friday, 5 March 2021 2:29 PM
To: Cecilia Chong (LKK Auto); CS A Team
Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: RE: Finalisation - SMB326X (BUS/05/19/5035) - China Tai Ping Our Ref : BUS/05/19/5035/PT
Attachments: 1248_001.pdf

WITHOUT PREJUDICE

Dear Cecilia

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB326X. Your driver negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$2,400.00
Loss of Use	\$550.00 (2 days @\$275.00/day)
LTA search fee	\$7.00
Total	\$2,957.00

We enclose the following documents,

- 1) Repair invoice
- 2) GIA Report
- 3) LTA Search fee

1)

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Regards,

Patrick Tan
Claims and Insurance Agency
Direct line +65 6556 3522 | tanweiteck@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Friday, March 5, 2021 11:03 AM
To: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); CS A Team
Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: RE: Finalisation - SMB326X (BUS/05/19/5035) - China Tai Ping

WITHOUT PREJUDICE

Dear Patricia,

AUTHORIZATION TO ACT

I, SMRT BUSES LTD (the third party claimant”) of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SMB 326X (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD (“the workshop”) to act for me with respect to my claim for repair costs and/or rental and/or loss of use (“claim”) for my vehicle no SMB 326X that was damaged pursuant to the accident which occurred on 14/05/2019 (date) along JLN ANAK BT JUNCTION WITH BT TIMAH RD (AFT BS:4) (location) involving vehicle no/s YM 3446M(“the accident”).

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 31 (day) of March (month) 2021 (year)

A blue circular stamp with the text "SMRT BUSES LTD" around the perimeter. A handwritten signature in blue ink is written over the stamp.

Signed by “the third party claimant”
(with chop if applicable)

A blue circular stamp with the text "SMRT AUTOMOTIVE SERVICES PTE LTD" around the perimeter. A handwritten signature in blue ink is written over the stamp.

Signed by “the workshop”
(with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : - Claim No : SNM19D202246C02

Claimant : SMRT BUSES LTD

Amount : S\$ 1,457.00
DOLLARS ONE THOUSAND FOUR HUNDRED AND FIFTY SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMB 326X
Insured Vehicle No. : YM 3446M

Date of Loss : 14/05/2019
Place of Accident : CLEMENTI RD TWDS COMMONWEALTH AVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : M/S CHISOKU TECHNOLOGY
Driver Name : LIM HANMING, STEVEN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,200.00
(3) Loss of Use/ Rental/Earning	S\$	250.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	1,457.00

Claimant Name : SMRT Buses Ltd NRIC No : 198202292D
  Date : 31/03/2021

Tax Invoice

GST Reg No. : MR-8500001-7
 CRN : 199004280Z
 Invoice No. : IV190600290
 Date : 17.06.2019
 Vehicle No. : SMB326X
 Your Ref No. : BUS/05/19/5035
 Our Ref No. : 24101637
 Terms : 30 Days



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
 STREET 62
 6 ANG MO KIO
 SINGAPORE 569140

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 2,400.00

GRAND TOTAL \$ 2,400.00

Remark :

Make/Model : MAN A22
 Accident Date : 14.05.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'. No receipt will be issued unless requested.



Authorised Signature
 for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time:	22 May 2019 / 11:28:00		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	YM3446M		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20190522112759872314

Search Date / Time: 14 May 2019 14:28:00
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI19009160/Jka3

2 JULY 2019

CHISOKU TECHNOLOGY
501 JELAPANG ROAD
#18-414
SINGAPORE 670501

Dear Sir/Madam,

ACCIDENT INVOLVING YM3446M & SMB326X ON 14/05/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 15/7/2019, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

KHANCHNA
Case Handler
DID: 6841 2360
FAX: 6741 4108
EMAIL: khanchna@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Cecilia Chong (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 11 March 2021 5:29 PM
To: Cecilia Chong (LKK Auto)
Cc: Claims Dept of CTI
Subject: RE: Seeking approval to reject TP claim - Direct Settlement - Accident Involving YM3446M (OI : CTI - SNM19D202246C02/YM3446M/Chngpw) and SMB326X (TP :LKK REF - CC3/CTI19009160/Jka3) on 14/05/2019

[Confidential]

Without Prejudice

Dear Cecilia

Please proceed to resolve claim at \$1482 (all-in).

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Monday, 8 March 2021 11:49 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: RE: Seeking approval to reject TP claim - Direct Settlement - Accident Involving YM3446M (OI : CTI - TBA) and SMB326X (TP :LKK REF - CC3/CTI19009160/Jka3) on 14/05/2019

Your ref : **TBA**

Our ref : CC3/CTI19009160/Jga3

Dear Sirs/Madam,

ACCIDENT INVOLVING YM3446M (OI) & SMB326X (TP) ON 14/05/2019

We refer to the above matter.

It is a side swipe collision. Liability is based on 50/20 BOLA S20.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**SMRT AUTOMOTIVE PTE LTD**" at **\$1,482.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 1,774.80	\$ 1,200.00
2. Loss of USE (2days x \$275.00)	\$ 275.00	\$ 275.00 (2days x \$275.00)
3. LTA/ GIA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 2,056.80	<u>\$ 1,482.00</u>

**01 days recommendation for repair + 1PRS = 2 DAYS

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Chong | Case Handler