

## Cecilia Chong (LKK Auto)

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**From:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>  
**Sent:** Friday, 5 March 2021 2:29 PM  
**To:** Cecilia Chong (LKK Auto); CS A Team  
**Cc:** Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Subject:** RE: Finalisation - SMB326X (BUS/05/19/5035) - China Tai Ping Our Ref :  
BUS/05/19/5035/PT  
**Attachments:** 1248\_001.pdf

WITHOUT PREJUDICE

Dear Cecilia

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB326X. Your driver negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$2,400.00
Loss of Use	\$550.00 (2 days @\$275.00/day)
LTA search fee	\$7.00
<b>Total</b>	<b>\$2,957.00</b>

We enclose the following documents,

- 1) Repair invoice
- 2) GIA Report
- 3) LTA Search fee

1)

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Regards,

**Patrick Tan**  
Claims and Insurance Agency  
Direct line +65 6556 3522 | [tanweiteck@smrt.com.sg](mailto:tanweiteck@smrt.com.sg)  
6 Ang Mo Kio Street 62  
Singapore 569140

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**From:** Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]  
**Sent:** Friday, March 5, 2021 11:03 AM  
**To:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); CS A Team  
**Cc:** Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Subject:** RE: Finalisation - SMB326X (BUS/05/19/5035) - China Tai Ping

WITHOUT PREJUDICE

Dear Patricia,

## AUTHORIZATION TO ACT

I, SMRT BUSES LTD (the third party claimant”) of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SMB 326X (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD (“the workshop”) to act for me with respect to my claim for repair costs and/or rental and/or loss of use (“claim”) for my vehicle no SMB 326X that was damaged pursuant to the accident which occurred on 14/05/2019 (date) along JLN ANAK BT JUNCTION WITH BT TIMAH RD (AFT BS:4) (location) involving vehicle no/s YM 3446M(“the accident”).

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 31 (day) of March (month) 2021 (year)

A blue circular stamp for SMRT BUSES LTD is partially obscured by a handwritten signature in blue ink.

Signed by “the third party claimant”  
(with chop if applicable)

A blue circular stamp for SMRT AUTOMOTIVE SERVICES PTE LTD is partially obscured by a handwritten signature in blue ink.

Signed by “the workshop”  
(with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : - Claim No : SNM19D202246C02

Claimant : SMRT BUSES LTD

Amount : S\$ 1,457.00  
DOLLARS ONE THOUSAND FOUR HUNDRED AND FIFTY SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMB 326X  
Insured Vehicle No. : YM 3446M

Date of Loss : 14/05/2019  
Place of Accident : CLEMENTI RD TWDS COMMONWEALTH AVE

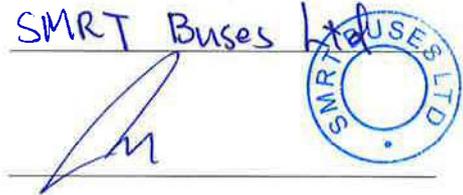
IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : M/S CHISOKU TECHNOLOGY  
Driver Name : LIM HANMING, STEVEN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	1,200.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	250.00
(4) GTA/Police Reports/ Investigation Results/Search Fees	S\$	7.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	1,457.00
	=====	

Claimant Name : SMRT Buses Ltd NRIC No : 198202292D  
  
 Signature : \_\_\_\_\_ Date : 31/03/2021

**Tax Invoice**

GST Reg No. : MR-8500001-7  
 CRN : 199004280Z  
 Invoice No. : IV190600290  
 Date : 17.06.2019  
 Vehicle No. : SMB326X  
 Your Ref No. : BUS/05/19/5035  
 Our Ref No. : 24101637  
 Terms : 30 Days



Customer Code: 3000066

SMRT BUSES LTD

Block Unit  
 STREET 62  
 6 ANG MO KIO  
 SINGAPORE 569140

Description	Qty	Unit Cost	Add / (Discount) %	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 2,400.00
<b>GRAND TOTAL</b>				<b>\$ 2,400.00</b>

Remark :

Make/Model : MAN A22  
 Accident Date : 14.05.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'. No receipt will be issued unless requested.



Authorised Signature  
 for SMRT Automotive Services Pte Ltd

## Enquire Transaction History

### Transaction History Details

Log Date/Time:	22 May 2019 / 11:28:00		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	YM3446M		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	201905221.12759872314

Search Date / Time: 14 May 2019 14:28:00  
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI19009160/Jka3

2 JULY 2019

**CHISOKU TECHNOLOGY**  
501 JELAPANG ROAD  
#18-414  
SINGAPORE 670501

Dear Sir/Madam,

**ACCIDENT INVOLVING YM3446M & SMB326X ON 14/05/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 15/7/2019, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

KHANCHNA  
Case Handler  
DID: 6841 2360  
FAX: 6741 4108  
EMAIL: khanchna@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

## Cecilia Chong (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Thursday, 11 March 2021 5:29 PM  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** Claims Dept of CTI  
**Subject:** RE: Seeking approval to reject TP claim - Direct Settlement - Accident Involving YM3446M (OI : CTI - SNM19D202246C02/YM3446M/Chngpw) and SMB326X (TP :LKK REF - CC3/CTI19009160/Jka3) on 14/05/2019

[Confidential]

**Without Prejudice**

Dear Cecilia

Please proceed to resolve claim at \$1482 (all-in).

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Monday, 8 March 2021 11:49 AM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Subject:** RE: Seeking approval to reject TP claim - Direct Settlement - Accident Involving YM3446M (OI : CTI - TBA) and SMB326X (TP :LKK REF - CC3/CTI19009160/Jka3) on 14/05/2019

Your ref : **TBA**

Our ref : CC3/CTI19009160/Jga3

Dear Sirs/Madam,

**ACCIDENT INVOLVING YM3446M (OI) & SMB326X (TP) ON 14/05/2019**

We refer to the above matter.

It is a side swipe collision. Liability is based on 50/20 BOLA S20.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**SMRT AUTOMOTIVE PTE LTD**" at **\$1,482.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 1,774.80	\$ 1,200.00
2. Loss of USE (2days x \$275.00)	\$ 275.00	\$ 275.00 (2days x \$275.00)
3. LTA/ GIA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 2,056.80	<b><u>\$ 1,482.00</u></b>

\*\*01 days recommendation for repair + 1PRS = 2 DAYS

Enclosed here with all the relevant documents for your perusal.

**For your approval/instruction please.**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
Cecilia Chong | Case Handler