

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** 24 December 2020 3:42 PM  
**To:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Cc:** Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Subject:** RE: Finalisation - SMB326X (BUS/05/19/5035) - China Tai Ping  
**Attachments:** TP Accident video.mp4

### WITHOUT PREJUDICE

Dear Tan,

We refer to the above matter.

Based on accident video, we noted that your driver was behind our Insured vehicle and your driver was overtaking our Insured vehicle and did not give way despite our Insured indicate signal to change lane. As such, we opine that the liability is down against your client.

In view of the above, we have instructions from our principal to deny the third party claim and we are unable to look into your client's claim.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>

**Sent:** 24 April 2020 4:53 PM

**To:** Khanchna (LKK Auto) <khanchna@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>

**Subject:** RE: Finalisation - SMB326X (BUS/05/19/5035) - China Tai Ping

### WITHOUT PREJUDICE

Dear Khanchna,

Kindly let us hear from you on settling our claim without further delay. Thanks.

Regards,

*Patrick Tan*

Claims and Insurance Agency  
Direct line +65 6556 3522 | [tanweiteck@smrt.com.sg](mailto:tanweiteck@smrt.com.sg)  
6 Ang Mo Kio Street 62  
Singapore 569140

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**From:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Sent:** Monday, April 6, 2020 5:01 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Subject:** RE: Finalisation - SMB326X (BUS/05/19/5035) - China Tai Ping

WITHOUT PREJUDICE

Dear Khanchna,

Kindly let us hear from you on settling our claim without further delay. Thanks.

Regards,

*Patrick Tan*

Claims and Insurance Agency  
Direct line +65 6556 3522 | [tanweiteck@smrt.com.sg](mailto:tanweiteck@smrt.com.sg)  
6 Ang Mo Kio Street 62  
Singapore 569140

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**From:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Sent:** Wednesday, February 12, 2020 2:37 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Subject:** RE: Finalisation - SMB326X (BUS/05/19/5035) - China Tai Ping

WITHOUT PREJUDICE

Dear Khanchna

Kindly let us hear from you, thanks.

Regards,

*Patrick Tan*

Claims and Insurance Agency  
Direct line +65 6556 3522 | [tanweiteck@smrt.com.sg](mailto:tanweiteck@smrt.com.sg)  
6 Ang Mo Kio Street 62  
Singapore 569140

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**From:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Sent:** Wednesday, January 22, 2020 10:57 AM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: Finalisation - SMB326X (BUS/05/19/5035) - China Tai Ping

WITHOUT PREJUDICE

Dear Khanchna

As requested.

VF shows that the lane your insured's vehicle heading towards was under road work.

Your driver should slow down and fall back instead of speed up to move ahead.

As your insured's driver is the main cause of this accident, kindly let us have your offer to settle our claim soonest possible. Thanks.

Regards,

*Patrick Tan*

Claims and Insurance Agency  
Direct line +65 6556 3522 | [tanweiteck@smrt.com.sg](mailto:tanweiteck@smrt.com.sg)  
6 Ang Mo Kio Street 62  
Singapore 569140

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**From:** Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]  
**Sent:** Wednesday, January 22, 2020 9:01 AM  
**To:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Cc:** Admin A  
**Subject:** RE: Finalisation - SMB326X (BUS/05/19/5035) - China Tai Ping

WITHOUT PREJUDICE

Dear Patrick,

We refer to the above matter.

We would like to request a copy of the accident video footage.

We shall revert upon hearing from you.

Thank You.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <[TanWeiTeck@smrt.com.sg](mailto:TanWeiTeck@smrt.com.sg)>

**Sent:** Wednesday, 13 November 2019 4:55 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Finalisation - SMB326X (BUS/05/19/5035) - China Tai Ping

WITHOUT PREJUDICE

Dear Khanchna

We claim on behalf of SMRT BUSES LTD, owner of the vehicle Reg. No : **SMB326X**.

Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses : -

Cost of Repair	\$ 2,400.00
Loss of Use	\$ 550.00 (2 days @ \$275.00/day)
LTA Search Fee	\$ 7.00
<b>Total</b>	<b>\$ 2,957.00</b>

We enclose the followings documents for your perusal and look forward to your confirmation to settle our claims within 15 days from the date of this email.

1. SAS Report
2. Tax Invoice
3. LTA Search Fee
4. Screenshot (due to road work ahead, your insured accelerated and filtered right to overtake our bus)

Please issue your payment made in favour of SMRT BUSES LTD.

Thank you and let us hear from you soon.

Regards,

*Patrick Tan*

Claims and Insurance Agency

Direct line +65 6556 3522 | [tanweiteck@smrt.com.sg](mailto:tanweiteck@smrt.com.sg)

6 Ang Mo Kio Street 62

Singapore 569140

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**From:** Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]  
**Sent:** 08 November 2019 14:39  
**To:** Catherine Lee Sau Chan (Auto Svcs/ARC/ARC/Buses) <[catherineleesc@smrt.com.sg](mailto:catherineleesc@smrt.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Finalisation - SMB326X (BUS/05/19/5035) - China Tai Ping

WITHOUT PREJUDICE

Dear Sirs/Mdm,

We refer to the above matter.

We would like to request a copy of video footage/ photos (if any) and a copy of your LOD with all the relevant documents in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hwee Jie (LKK Auto) <[hweejie@lkkauto.com](mailto:hweejie@lkkauto.com)>  
**Sent:** Thursday, 13 June 2019 5:04 PM  
**To:** Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses) <[catherineleesc@smrt.com.sg](mailto:catherineleesc@smrt.com.sg)>  
**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** RE: Finalisation - SMB326X (BUS/05/19/5035) - China Tai Ping

Hi,

Finalized L/S \$2,400/- 1day of repair.

Best Regards,  
**Hwee Jie** | Assistant Automotive Assessor  
**LKK Auto Consultants**  
Phone: 9180 3151 | Email: [hweejie@lkkauto.com](mailto:hweejie@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses) [<mailto:catherineleesc@smrt.com.sg>]  
**Sent:** Wednesday, 12 June, 2019 4:32 PM  
**To:** Hwee Jie (LKK Auto); SUR; Admin A  
**Cc:** Koo Yew Chung (Auto Svcs/ARC/AR & SC); AutoSvs-ARC (Bus)  
**Subject:** Finalisation - SMB326X (BUS/05/19/5035) - China Tai Ping

Hi Hwee Jie,

Attached herewith our copy of the bus repair estimate for the case.  
Our finalised amount is \$2,400/- @ 1 working day under lump sum repair. Attached after repair photos for your perusal.

Please confirm the COR by return email ASAP.

Thank you

Best Regards  
Catherine Lee  
SMRT Automotive Services Pte Ltd  
(Accident Repair Centre)  
DID: 6866 2669 Fax: 6368 5592  
[catherineleesc@smrt.com.sg](mailto:catherineleesc@smrt.com.sg)



Moving People, Enhancing Lives