

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 9 July, 2019 9:52 AM
To: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A; Vic (LKKAUTO); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: RE: LOD to AIG - BUS/05/19/7025/AW - Accident involving Double Decker Bus SG5810J and SMG2240U on 15 May 2019 along junction of Woodland St 83 and Ave 4 LKK REF CC3/AIG19009154/Jha3
Attachments: SMG 2240U 150519.MP4

Without Prejudice

Dear Audrey,

ACCIDENT INVOLVING VEHICLES SMG 2240U AND SG 5810J ON 02/03/2019

We refer to the subject matter and to your LOD.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured is not liable of this accident.

Our Insured had reported that she was stationary when your client's vehicle while turning accidentally hit the left side mirror of her vehicle. Please refer to the attached video footage for your reference.

As such, we have our principal's instruction and that we are unable to look into your client's claim.

We will now close the matter in our end.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:audrey@smrt.com.sg>]

Sent: Wednesday, June 26, 2019 12:12 PM

To: AIG SGP, CCU Referral <AIGSGPCCUReferral@aig.com>; AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Subject: [EXTERNAL] LOD to AIG - BUS/05/19/7025/AW - Accident involving Double Decker Bus SG5810J and

SMG2240U on 15 May 2019 along junction of Woodland St 83 and Ave 4

Importance: High

This message is from an external sender; be cautious with links and attachments.

SMRT Ref : BUS/05/19/7025/AW

AIG Ref : SMG2240U

Dear Sir/Mdm,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SG5810J. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 353.00
Loss of Use (\$350 x 0.5 Day) Double Decker Bus	\$ 175.00
LTA Search Fee	\$ 7.00
Total	\$ 535.00

We enclose the following documents,

- Repair Invoice
- GIA Report
- LTA Search
- Survey Report and Bus Photos to be furnished by AIG's appointed surveyor LKK.

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Audrey Woo | DID : 6556 3521 | FAX : 6481 9221 | Email : audrey@smrt.com.sg | Claims
Department | 6 Ang Mo Kio Street 62 Singapore 569140



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