

ASS. REC. BY:

REF: CS3/ASm19009147/Tlcd302

Special Instruction:

Surveyor: TanfikhASSIGNMENT (Office)From (Person): Shirley Tan

of

Am (AXA)Date/Time: 24.5.19 9.39a.m

Estimated Cost: _____

Bill to: _____

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CSTo Inspect Vehicle No: SKS 67445Insured: SMF 46202at Workshop m/s MJE MotorTel: 92251391of Blk 7 sin ming Sector C #01-94

Policy No: _____

Claim No: SAMOIQDA

Sum Insured: _____

Excess: _____

Make of Veh: _____

D.O.A. 21.5.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

"up"

H.O.D. Endorsement: _____

Date/Time: 24.5.19 9.52a.mPerson Contacted: YYVehicle IN/OUT

Date/Time	Action/Instruction (X) Estimate
	<u>SKS 67445 - X</u>
	<u>SMF 46202 - X</u>
	<u>Dismantle: 27/5/2019</u>
	<u>After repair: 28/5/2019.</u>

ASS. REC. BY: Tamplin

REF AXA (Asm)

ASSIGNMENT

From: _____ Date: 24.5.2019

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKS 67445at Workshop m/s MJE motorof BLK 7 SN ming sector C #01-94

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 957K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 7 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS mp

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKS67445 Yr Regn: 2015, AprilType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Jetta c.c. 1320Colour: Grey A/C: Insured / Std / NI / NASp. Reading: 103558 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WVWZZZ16ZF.M028343Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/55R14R: 205/55R14

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mmR/Bal. 6 mmL/Bal. 6 mmL/Bal. 6 mm

D.O.A. _____

D.O.I. 24/5/19 1210pmSurvey held at MJE MotorDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Estimate repair range \$5,000 - \$6,000.

5/7/2019

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: 7Resurvey No. of Trip: 2

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

100

100

Report Format: PRS

Lump Sum / I.B.I: (\$ _____)



Service Request Details

Claim

S9M01ODA

Reference

None

Loss Date

21 May 2019

Report Date

23 May 2019 11:57:37 AM

Request Date

24 May 2019

Due Date

31 May 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pre-Repair Survey

P: 44

T: 9.47a.m

V: ✓

E: X

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SKS6744S

MODEL

JETTA

Service Address

...

Primary Contact/Insured

ROYAL FABRICS PTE.LTD.
84 ARAB STREET, 199780, Singapore

JEUNESSE@VIRTUALINVEST.BIZ

Claim Handler

TAN Shirley
6568804834
chaigeok.tan@axa.com.sg

Additional Instructions

INSD GIA NOT REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: Cheonghoh Law <mail@cheonghoh.sg>
Sent: Friday, 24 May, 2019 9:39 AM
To: assignments
Subject: Fwd: Acknowledgement Our ref :LCH.lg/SJEM-90390.19 Your ref : S9M01ODA MC/TS

Thanks & regards

Catherine

CHEONGHOH LAW CORPORATION

Blk 53 Chin Swee Road #03-05

Singapore 160053

T: 6337 8700 | F: 6337 3700 | E: mail@cheonghoh.sg

Begin forwarded message:

From: DHAKAL Raghav <raghav.dhakal@axa.com.sg>
Subject: Acknowledgement Our ref :LCH.lg/SJEM-90390.19 Your ref : S9M01ODA MC/TS
Date: 24 May 2019 at 8:36:16 AM SGT
To: Cheonghoh Law <mail@cheonghoh.sg>
Cc: CHIA Mary <mary.chia@axa.com.sg>

WITHOUT PREJUDICE

Hi,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/s LKK AUTO CONSULTANTS PTE LTD (TP), to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If you have not provided us with the workshop details, please let us have the workshop details.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

Regards

Raghav Dhakal

From: Cheonghoh Law [mailto:mail@cheonghoh.sg]

Sent: Thursday, May 23, 2019 12:39 PM

To: DHAKAL Raghav <raghav.dhakal@axa.com.sg>

Cc: CHIA Mary <mary.chia@axa.com.sg>

Subject: Re: Acknowledgement Our ref :LCH.lg/SJEM-90390.19 Your ref : S9M01ODA MC/TS

Dear Sirs,

We refer to the above matter and your email of even date.

Pursuant to the NIMA protocol of the Practice Directions Amendment No. 1 of 2016, we have our client's instructions to reject your 10 appointed surveyors as stated in your aforesaid letter.

We are further instructed to append below our client's 10 proposed surveyors as follows:

- (1) Lee Kok Weng
- (2) Nicky Seah
- (3) Ang Guea Kiang
- (4) How Andrew
- (5) Chang Fuh Keong
- (6) Philip Foo
- (7) Ong Ah Keng, Kent
- (8) Ong Poh Meng
- (9) Ng Soon Aik Francis
- (10) Ng Soon Chuan Louis

If you are not agreeable to our list of surveyors above, kindly appoint your surveyor to proceed with the pre- repair survey of SKS 6744 S and contact our client's workshop, MJE Motor , Blk 7 Sin Ming Sector C #01-94 Singapore 575642 for the said survey.

Contact Person : Y Y / Jo
9225 1391 / 6454 2203

Please proceed to do the needful.

Thanks & regards

Catherine

CHEONGHOH LAW CORPORATION

Blk 53 Chin Swee Road #03-05

Singapore 160053

T: 6337 8700 | F: 6337 3700 | E: mail@cheonghoh.sg

On 23 May 2019, at 12:07 PM, DHAKAL Raghav
<raghav.dhakal@axa.com.sg> wrote:

Dear Sir

Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a single joint expert.

List of our motor surveyors:-

1. Auto-Probe Consultants
2. LKK Auto Consultants Pte Ltd
3. RT Appraisal Pte Ltd
4. A-Pac Adjuster & Surveyors Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Please send your reply to the in-charge claim handler who is copied in this email.

Regards

Regards,
Raghav Dhakal

From: Cheonghoh Law [mailto:mail@cheonghoh.sg]

Sent: Thursday, May 23, 2019 10:38 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: Re: PRS for SKS6744S accident involving vehicle SMF4620Z along Meyer Road Towards Amber Road (LCH.lg/SJEM-90390.19)

Dear Sirs,

We append below our letter of PRS and await your urgent reply.

Thanks & regards
Catherine

CHEONGHOH LAW CORPORATION

Blk 53 Chin Swee Road #03-05

Singapore 160053

T: 6337 8700 | F: 6337 3700 | E: mail@cheonghoh.sg

Begin forwarded message:

From: roaming26@singtel.com.sg
Subject: Attached Image
Date: 23 May 2019 at 10:17:30 AM SGT
To: "mail@cheonghoh" <mail@cheonghoh.sg>

-----Disclaimer-----

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5514H
Vehicle Details	
Vehicle No.:	SKS6744S
Vehicle to be Exported:	No
Intended Deregistration Date:	28 May 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	JETTA GP 1.4 TSI 90 A/T TL 1632G5
Primary Colour:	Brown
Manufacturing Year:	2015
Engine No.:	CAXF52700
Chassis No.:	WVWZZZ16ZFM028343
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$17,553.00
Original Registration Date:	29 Apr 2015
First Registration Date:	29 Apr 2015
Transfer Count:	0
Actual ARF Paid:	\$7,553.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Apr 2025
PARF Rebate Amount:	\$5,664.00
Intended COE Rebate Details	
COE Expiry Date:	28 Apr 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$67,601.00
COE Rebate Amount:	\$39,997.00
Total Rebate Amount:	\$45,661.00

The information contained herein is correct as at 28 May 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/05/2019 16:55
Date Of Accident	21/05/2019 13:00
Exact Location Of Accident	MEYER ROAD TOWARDS AMBER ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKS6744S
Insured/Policyholder	
Name Of Registered Owner	LIM HWEE SEH
NRIC No	S0115514H
Email Address	FRIZZYMANE@YAHOO.COM
Mobile Phone No	(LOCAL) +65-93387073
Alternative Phone No	OTHERS-93387073
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	JETTA
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D-19093020MVPC
Cover Note Number	
Driver	
Name of Driver	RACHAEL CHARLENE ANG CAILIN
NRIC No	S8124067A
Date Of Birth	09/08/1981
Occupation	INDOOR
Date Of Driving Pass	13/12/2002
Driving Experience	16 YEARS AND 5 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-93387073
Fax Number	
Contact Number	
Email Address	FRIZZYMANE@YAHOO.COM

Address	BLK 10 AVA ROAD #13-05
Postcode	329949
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	RELATIVE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : CANDACE ANG LILING GENDER: : FEMALE
Passenger 2	NAME: : ALYSSA CHEE GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO WITH DRIVER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMF4620Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	ABDUL SAMMAD S/O ABDUL KAREEM
NRIC/Passport Number	
Contact Number	
Address	

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name RACHAEL CHARLENE ANG CAILIN

Approximate Age

Injuries Sustain BODY ACHES

Injured person in which vehicle? SKS6744S

Were seat belts worn?

Was this injured conveyed to hospital by ambulance? NO

Address

Postcode

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by Insurance companies is not an admission of policy liability on the part of the Insurance companies.
5. Any late reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By submission of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

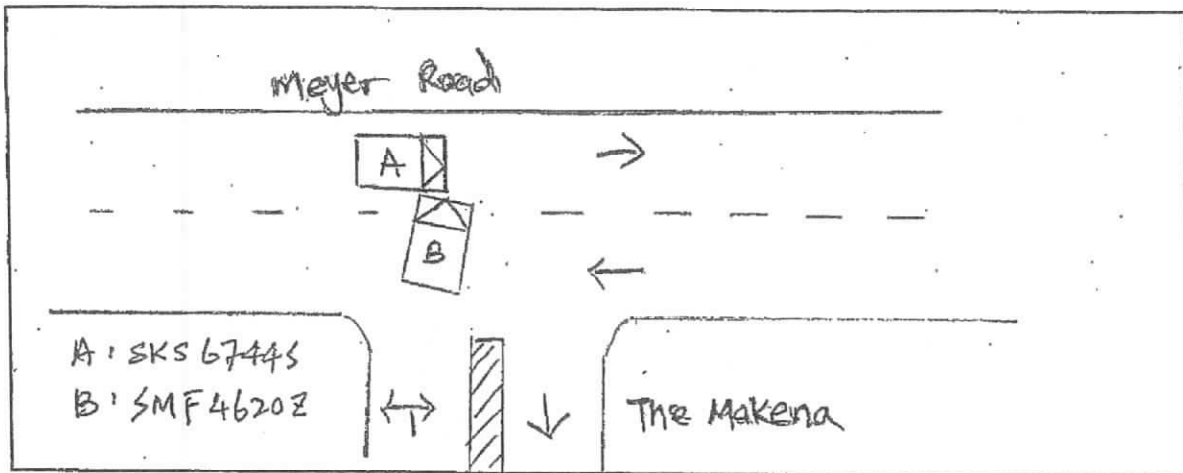
- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
& Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along Meyer Road towards Amber Road. While driving past the above junction, vehicle B turned out from The Makena condominium and collided into the front right of my vehicle.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Pauline Fili

Driver's Signature
(If driver is not the policyholder)

[Signature]

Reporting Centre Personnel's Signature
Name:


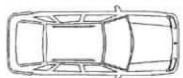
**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

PRE-REPAIR INSPECTION REPORT				
AXA INSURANCE PTE LTD		Ref: CS3/ASM19009147/T1cd3e2		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date: 17-07-2019		
ATTN: SHIRLEY TAN		Code: ASM		
1. Policy Particulars :- (THIRD PARTY CLAIM)				
Insured Veh.	SMF 4620Z	Veh. Inspected	SKS 6744S	
Policy No.		Coverage (\$)	0.00	
Claim No.	S9M01ODA	Excess (\$)	0.00	
Assign From	SHIRLEY TAN	Assign Date	24/05/2019	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN JETTA	c.c	1390	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	VWZZ16ZFM028343	Colour	BRONZE	
Odometer	103558 KM	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	PIRELLI	6 mm	
L/H Front Tyre	205/55 R16	PIRELLI	6 mm	
R/H Rear Tyre	205/55 R16	PIRELLI	6 mm	
L/H Rear Tyre	205/55 R16	PIRELLI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY AND UNDERCARRIAGE PORTION.				
5. General Information				
Accident Date	21/05/2019	Inspect Date / Time	24/05/2019 (12:10 PM)	
Survey held at	MJE MOTOR BLK 7 SIN MING IND EST SEC C #01-96 SINGAPORE 575642			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$5,000-\$6,000				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		7 Working Days		

Report Ref No. CS3/ASM19009147/T1cd3e2

Inspected By

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor



K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEE, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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