

INS CASE OWNER:

CC 4, III 1900 7129, R/MAS

EDAC:

Surveyor:

Rasul

DOI:

03/06/19

Date / Time:

23/5/19

Registered in Merimen:

22/5/19 by WSP

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHA 4133-Z

Claim No.:

Name of Insured:

CJY

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

20/05/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VA: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

CJY 266A



INSRS:

WSP:

Tel:

Liability:

RMKS:

mva



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

CJY 266A - 012/AXA 1100 2102/2103/2104 : 009.18/19/20

SHA 4133-Z - 016/1117/2129/2130/2131 : 009.24/25/26

20/05/19

- PK
- 016/1117/2129/2130/2131 : 009.24/25/26
- 009.24/25/2620/5/19
31/5/19

- File -> type mandate

- File -> suite to send w

18/9/19 - File pass to me to close.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with

Email ☐ Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO of B 28, Ass. Lin:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

400.00 (\$100 x 4 days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐ LOU only ☐

S\$

LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

2697.40

Global Sum S\$:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

25000

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

2697.40

Name 1:

Meva Automotive Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT
19/9/19



Main Office : No. 22, Jalan Klang, Singapore 159419
Tel: 6476 3333 Fax: 6271 5891

Service Centre : Block 1008, Bukit Merah Lane 3,
#01-04/05/08/115, Singapore 159722
Tel: (65) 6476 3333 (8 Lines) Fax: (65) 6270 8314
www.mova.com.sg
GST Reg. No: M2-0088864-2

Mova Spray Centre
2K Oven Spray Painting System

Power-M Automotive Pte Ltd
Specialise in Car Air-con Services,
Car Audio & Hi-Fi System.

Hilton Car Rental Centre
Hilton Auto Trading
Dealing in New/Used Cars, Hire Purchase & Insurance.



TP INSURER: India International Insurance Pte Ltd (HQ)

UNKNOWN

Singapore

Claimant Insurer: NTUC Income Insurance Co-operative Ltd

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	20/05/2019
Vehicle Reg. No.:	SJY266A	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	CHIN HOO YIN		
Make/Model:	LEXUS RX270, 2.7 (A)	Vehicle Reg. Date:	18/10/2010
Vehicle Colour:	BLACK		
Engine No:	1AR0384327	Chassis No:	JTJZA11A702000306
Odometer:	0 KM		
Paint Type:			
List Item Discount:	10.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	3		
Description of Accident/Loss	REFER TO SKETCH PLAN		
Present Location:	MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)		

COST OF CLAIMS

	Amount
Parts	3,393.00
Miscellaneous Items	10.00
Labour	880.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	4,283.00
+ GST 7.00% (S\$)	299.81
Nett Amount (S\$)	4,582.81

This claim is handled by: JACELYN

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 22 May 2019)
Parts:	M1-SUV	LEXUS RX270 2.7 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJY266A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR BUMPER <i>Repair CR</i>	10.00	0.00	*885.00 FL
2	1		*REAR BUMPER SIDE RETAINER RH <i>Repair</i>	10.00	0.00	*116.00 FL
3	10		*REAR BUMPER CLIPS <i>CR</i>	10.00	0.00	*50.00 FL
4	1		*REAR WHEEL RIM RH - 235/60R18 <i>SU</i>	10.00	0.00	*2,719.00 FL
5	1		*REAR FENDER RH - REPAIR <i>X R.</i>	10.00	0.00	-
Sub Total (\$\$)						3,770.00
- List Item Discount on L Items (\$\$)						377.00
Total Parts (\$\$)						3,393.00

F=Franchise part, L=ListItemDisc.

Report was unsubmitted during this print-out.
Generated using Merimen e-Claims IEAS



Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
Miscellaneous Items			
1	1	OD/TP Case (Insurer)	10.00
Sub Total (S\$)			10.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	TO KNOCK & STRAIGHTEN ON REAR FENDER RH. TO REMOVE & REPLACE DAMAGED ITEMS. REALIGN CONNECTION	New	250 400.00
2	TO SPRAY PAINT ON REPAIRED AREAS	New	250 400.00
3	TO CHECK WHEEL ALIGNMENT	New	60 88.00
Gross Labour Cost (S\$)			880.00

Report was unsubmitted during this print-out.
Generated using **Merimen e-Claims IEAS**

< END OF ESTIMATES >

Rasul
Hp 90010068

3 days

P/P

03/06/19 01200

Ready before print

Merimen e-Claims IEAS

• This report is generated by the system.
• It is for information only and is not a contract.
• It is subject to the terms and conditions of the policy.
• It is subject to the terms and conditions of the policy.
• It is subject to the terms and conditions of the policy.

Acknowledged by Repairer
Signature:
Date:

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 14 Jun 2019)
 Parts: M1-SUV LEXUS RX270 2.7 (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: Mova Automotive Pte Ltd/SJY266A/14/06/2019 18:00
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1	Supp	*REAR BUMPER INNER BRACKET RH <i>cracked</i>	10.00	0.00	*138.00 FL
Sub Total (S\$)						138.00
- List Item Discount on L Items (S\$)						13.80
Total Parts (S\$)						124.20

Mova Automotive Pte Ltd/SJY266A/14/06/2019 18:00. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

5/22/2019

Estimate Report



Main Office : No. 22, Jalan Klang, Singapore 159419
Tel: 6470 3333 Fax: 6271 5891

Service Centre : Block 1008, Bukit Merah Lane 3,
#01-04/06/08/116, Singapore 159722
Tel: (65) 6476 3333 (8 Lines) Fax: (65) 6270 8314
www.mova.com.sg
GST Reg. No: M2-0068854-2

Mova Spray Centre
2K Oven Spray Painting System

Power-M Automotive Pte Ltd
Specialise in Car Air-con Services,
Car Audio & Hi-Fi System.

Hilton Car Rental Centre

Hilton Auto Trading

Dealing in New/Used Cars, Hire Purchase & Insurance.



TP INSURER: India International Insurance Pte Ltd (HQ)

UNKNOWN

Singapore

Claimant Insurer: NTUC Income Insurance Co-operative Ltd

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	20/05/2019
Vehicle Reg. No.:	SJY266A	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	CHIN HOO YIN		
Make/Model:	LEXUS RX270, 2.7 (A)	Vehicle Reg. Date:	18/10/2010
Vehicle Colour:	BLACK	Chassis No:	JTJZA11A702000306
Engine No:	1AR0384327		
Odometer:	0 KM		
Paint Type:			
List Item Discount:	10.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	3		
Description of Accident/Loss	REFER TO SKETCH PLAN		
Present Location:	MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)		

COST OF CLAIMS		Amount
Parts		3,393.00
Miscellaneous Items		10.00
Labour		880.00
Paintwork Labour		0.00
Towing		0.00
Gross Total (\$\$)		4,283.00
+ GST 7.00% (\$\$)		299.81
Nett Amount (\$\$)		4,582.81

This claim is handled by: JACELYN

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 22 May 2019)
 Parts: M1-SUV LEXUS RX270 2.7 (A) (Catalogue:Merimen Singapore 1.0)
 Labour: * Repairer's (Price-denominated Standard List)
 Print Code: (Unsubmitted, no print-code for SJY288A)
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR BUMPER <i>FOR C/R</i>	10.00	0.00	*885.00 FL
2	1		*REAR BUMPER SIDE RETAINER RH <i>Ret</i>	10.00	0.00	*116.00 FL
3	10		*REAR BUMPER CLIPS <i>re</i>	10.00	0.00	*50.00 FL
4	1		*REAR WHEEL RIM RH - 235/60R18 <i>SU</i>	10.00	0.00	*2,288.00 FL
5	1		*REAR FENDER RH - REPAIR	10.00	0.00	
				Sub Total (S\$)		1051.00 3,770.00
				- List Item Discount on L Items (S\$)		- 10% 377.00
				Total Parts (S\$)		945.90 3,393.00

Report was unsubmitted during this print-out.
 Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	OD/TP Case (Insurer)	10.00
Sub Total (\$\$)			10.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TO KNOCK & STRAIGHTEN ON REAR FENDER RH. TO REMOVE & REPLACE DAMAGED ITEMS. REALIGN CONNECTION	New	250 400.00
2	TO SPRAY PAINT ON REPAIRED AREAS	New	250 400.00
3	TO CHECK WHEEL ALIGNMENT	New	60 80.00
Gross Labour Cost (\$\$)			560.00 880.00

Report was unsubmitted during this print-out.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Part = \$ 945.90
 SN = \$ ~~800.00~~ 500
\$ 1745.90 1445.90
 Lab = \$ 560.00
\$ 2305.90 2005.90
 Supp = \$ 124.20
\$ 2430.10 2130.10
 Misc = \$ 10.00
\$ 2440.10 2140.10

Rasul
Hp 90010068
3 days
P/P
03/06/19 01200

Reay before print

2. **Insurer's Responsibility**

- Insurer's duty to pay salary pending
- Insurer's duty to pay disability benefits
- Insurer's duty to pay medical expenses
- Insurer's duty to pay for rehabilitation
- Insurer's duty to pay for "Prejudice" basis
- Insurer's duty to pay for "Supplementary" basis
- Insurer's duty to pay for "Supplementary" basis
- Insurer's duty to pay for "Supplementary" basis

Acknowledged by Repairer

Signature: _____

Date: _____

Tyre Warehouse Pte. Ltd

BLK. 1002, Bukit Merah Lane 3

#01-89, Singapore 159719

Phone Number: 8828 7733 / 8866 7733 / 68163089

Fax Number:

Customer:		Date:	6/6/2019 9:37 AM
Company:		VIN	
License NO:	SJY 266 A	Technician:	
Odometer:		Order NO:	

VEHICLE ALIGNMENT REPORT

LEXUS, 2011, RX350/RX270 GL10W/AGL10W (2WD)

Primary Angles			Initial	Specifications		Final
				Min.	Max.	
Front	Caster	Left	—	2°05'	3°35'	—
		Right	—	2°05'	3°35'	—
	Camber	Left	-0°55'	-1°25'	0°05'	-0°55'
		Right	-0°49'	-1°25'	0°05'	-0°49'
	Toe	Left	-0.35°	-0.04°	0.12°	0.00°
		Right	-0.01°	-0.04°	0.12°	0.00°
Total		-0.36°	-0.08°	0.23°	0.00°	
Rear	Camber	Left	-0°41'	-1°25'	0°05'	-0°43'
		Right	-0°45'	-1°25'	0°05'	-0°47'
	Toe	Left	0.04°	-0.04°	0.12°	0.05°
		Right	0.01°	-0.04°	0.12°	0.05°
		Total	0.05°	-0.08°	0.23°	0.10°
	Max Thrust Angle		0°00'	—		0°00'
Secondary Angles			Initial	Specifications		Final
				Min.	Max.	
SAI	Left		—	10°55'	10°55'	—
	Right		—	10°55'	10°55'	—
Included Angle	Left		—	—	—	—
	Right		—	—	—	—
Toe Out On Turns	Left		—	—	—	—
	Right		—	—	—	—
Max Turn Inside	Left		—	—	—	—
	Right		—	—	—	—
Toe Curve Change	Left		—	—	—	—
	Right		—	—	—	—
Setback	Front		-0.25"	—	—	-0.25"
	Rear		-0.14"	—	—	-0.14"
Track Width Diff.			0.24"			0.24"
Wheel Base Diff.			-0.10"			-0.10"
Front Ride Height	Left		—	—	—	—
	Right		—	—	—	—
Rear Ride Height	Left		—	—	—	—
	Right		—	—	—	—
Frame Angle						—

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Details	
Owner ID Type:	Singapore NRIC
Owner ID:	6275J
Vehicle Details	
Vehicle No.:	SJY266A
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Jun 2019
Vehicle Make:	TOYOTA
Vehicle Model:	LEXUS RX270 AUTO STD
Primary Colour:	Black
Manufacturing Year:	2010
Engine No.:	1AR0384327
Chassis No.:	JTJZA11A702000306
Maximum Power Output:	138.0 kW (185 bhp)
Open Market Value:	\$46,012.00
Original Registration Date:	18 Oct 2010
First Registration Date:	18 Oct 2010
Transfer Count:	0
Actual ARF Paid:	\$46,012.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Oct 2020
PARF Rebate Amount:	\$25,306.00
Intended COE Rebate Details	
COE Expiry Date:	17 Oct 2020
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$23,180.00
COE Rebate Amount:	\$3,171.00
Total Rebate Amount:	\$28,477.00

The information contained herein is correct as at 04 Jun 2019

OK

47,500
28,477

18,523

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Thursday, 23 May 2019 9:22 AM
To: Nitha; 'sur@lkkauto.com'; admin-d@lkkauto.com
Cc: Sundari Nagarajan - III
Subject: RE: TP CLAIMS - SJY266A AGAINST SHA4133Z DOA 20/05/2019 AT CLEMENTI AVE 1
Attachments: RPT.PDF; Estimate.pdf

Dear Sirs,

LKK has been assigned to conduct the survey.

Officer in charge is Ms Sundari.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

P. Nitha

T: 9.359.17

V. Out

E: ✓

From: Nitha [mailto:nitha@moval.com.sg]
Sent: 22 May, 2019 6:02 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: 'Jacelyn Ooi (Mova)' <jacelyn@moval.com.sg>; 'Suann' <suann@moval.com.sg>
Subject: TP CLAIMS - SJY266A AGAINST SHA4133Z DOA 20/05/2019 AT CLEMENTI AVE 1

Dear All,

Kindly assign survey and revert officer in change for the above mention case.

Thank you.

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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It may contain confidential and/or legally privileged information.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 May 2019 17:39 Sendback Est	22 May 2019 17:47 S\$4,283.00	23 May 2019 08:35 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

Insured:	UNKNOWN, ID: 0		
Main Claimant:	FONG HEE MUN, ID: S14062753		
Vehicle Reg. No.:	SJY266A	Date of Loss:	20/05/2019 11:00 - :59 [103 Months and 2 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP	Policy/Cover Note No.:	
Vehicle Reg. No. (Insured):	SHA4133Z	Policy No. (Claimant):	5046372306
		Excess:	
Repairer:	Mova Automotive Pte Ltd (Bukit Merah) Bldg 100B, #01-04/06/08/94, Bukit Merah Lane 3, 159722 Bukit Merah - Tel: 62723892/64763333		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 03/06/2019]		

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Print Received Message

This mail is associated with :

SJY266A (MCT19050500)

[SHA4133Z]

TP

FONG HEE MUN

May 20 2019 11:00AM

[COMFORT TRANSPORTATION PTE LTD]

Mova Automotive Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 13/08/2019 10:42 AM.
To LKK_HQ
Subject Alert - Adj Mandate Maintained - SJY266A - Claim Handler: Sundari Nagarajan

Maintained:Is it economical to repair

Enquire PARF/COE Rebate for Registered Vehicle

The information contained herein is correct as at 22 Aug 2019

<https://doi.org/10.2196/jmir.2019.18701>

Print Sent Message

This mail is associated with :

SJY266A (MCT19050500)
[SHA4133Z]
TP
FONG HEE MUN
May 20 2019 11:00AM
[COMFORT TRANSPORTATION PTE LTD]
Mova Automotive Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 22/08/2019 09:08 AM.
To sundari@iii.com.sg
CC III_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject RE: Alert - Adj Mandate Maintained - SJY266A - Claim Handler: Sundari Nagarajan

Dear Sirs/Mdm,

Detail as follows: -

Market Value	: \$47,000.00 (est)
LTA Rebate	: \$27,974.00 (est)
Nett Vale	: \$19,026.00 (est)

Thank you.

Hsiao Tong

<-- Original Message -->

From: III_SG
To: LKK_HQ
Sent On: 13/08/2019 10:42 AM
Subject: Alert - Adj Mandate Maintained - SJY266A - Claim Handler: Sundari Nagarajan

Maintained:Is it economical to repair

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 May 2019 17:37	Cim Veh Model Changed	(202046) LEXUS RX270 2.7 (A).	[R] Monitha Gunasekaran
2	22 May 2019 17:37	Cim Created	Reg No: SJY266A. Acct Date: 2019/05/20. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Mova Automotive Pte Ltd (Bukit Merah). Created from SAS:MMOV 19065017	[R] Monitha Gunasekaran
3	22 May 2019 17:47	Cim Submitted	4283.00.	[R] Monitha Gunasekaran
4	23 May 2019 08:35	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Gabriel Wee
5	23 May 2019 08:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/03	[I] Gabriel Wee
6	23 May 2019 08:35	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Gabriel Wee
7	23 May 2019 08:47	Assignment 1st Accessed		[A] LEE SU THING
8	23 May 2019 18:43	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
9	23 May 2019 18:43	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	28 May 2019 18:11	Adj Mandate Request	Cur.Req:0.00:PODS LIABILITY: 100% REMARKS: BOLA 11a - OID making Uturn	[A] VIC ALPEH
11	29 May 2019 12:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/03. Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
12	29 May 2019 12:58	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
13	04 Jun 2019 13:14	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] HOW MEI KWAN
14	04 Jun 2019 13:14	Cim Dtl Modified	Insured Name: UNKNOWN -> COMFORT TRANSPORTATION PTE LTD. Insured ID: 0 -> 199303821R.	[A] HOW MEI KWAN
15	14 Jun 2019 17:58	Cim Supp Created (S:833800)		[R] Ooi Than Hoey
16	14 Jun 2019 18:00	Cim Submitted (S:833800)	124.20.	[R] Ooi Than Hoey
17	14 Jun 2019 18:00	Adj Co Assigned (S:833800)	LKK Auto Consultants Pte Ltd (HQ):	[I] Merimen Administrator
18	29 Jul 2019 17:42	Supp Combined (S:833800)		[A] CHEW HSIAO TONG
19	01 Aug 2019 13:37	Adj Rpt Initiated		[A] SHIAU CHAN
20	12 Aug 2019 10:16	Adj Mandate Request	Cur.Req:2697.40:PODS Liability: 100% Quantum: (a)CORw/GST: \$2,289.91 + (b)L OU(4days x \$100.00): \$400.00 + (c)LTA/GIA search fee: \$7.49 = Total: \$2,697.40 Vehicle Model: Toyota Lexus RX270 (2672cc) 3 recommendation repair days + 1PR S = 4days For	[A] CHEW HSIAO TONG
21	13 Aug 2019 10:42	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/06/03. Mandate Remarks: Is it economical to repair	[I] Sundari Nagarajan
22	13 Aug 2019 10:42	Adj Mandate Set	Maintained:Is it economical to repair	[I] Sundari Nagarajan
23	22 Aug 2019 09:09	Adj Mandate Request	Cur.Req:2697.40:It is economical to repair. Market Value: \$47,000.00(est) less LTA Rebate: \$27,974.00(est) = Nett Value :\$19,026.00(est)	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

[28/05/2019 18:11] VIC ALPEH:

Adj Mandate Request Cur.Req:0.00:PODS LIABILITY: 100% REMARKS: BOLA 11a - OID making Uturn

[28/05/2019 18:10] VIC ALPEH:

FILE REVIEWED. OID MAKING UTURN. SEEK LIABILITY MANDATE

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2153617	22/05/2019 17:37	Motor	Mova Automotive Pte Ltd (HQ)	Mova Automotive Pte Ltd (Bukit Merah)	SJY266A		xx.xx
2233095	01/08/2019 13:37	Motor	LKK Auto Consultants Pte	LKK Auto Consultants Pte	SJY266A	SHA4133Z	11.77

Print Received Message

This mail is associated with :

SJY266A (MCT19050500)
[SHA4133Z]
TP
FONG HEE MUN
May 20 2019 11:00AM
[COMFORT TRANSPORTATION PTE LTD]
Mova Automotive Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 22/08/2019 15:50 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2697.40) - SJY266A - Claim Handler: Sundari Nagarajan

Approved:2697.40:

Hsiao Tong (LKKAUTO)

From: Suann <suann@moval.com.sg>
Sent: Monday, 2 September 2019 11:05 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: TP CLAIMS - SJY266A AGAINST SHA4133Z DOA 20/05/2019 AT CLEMENTI AVE 1 *** LKK REF: CC4/III19009129/R1pa3

Dear Hsiao Tong

We accept your offer.

Thank you

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 31 August 2019 12:57
To: Suann
Cc: Admin A
Subject: RE: TP CLAIMS - SJY266A AGAINST SHA4133Z DOA 20/05/2019 AT CLEMENTI AVE 1 *** LKK REF: CC4/III19009129/R1pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to improve our offer at **\$2,697.40(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suann <suann@moval.com.sg>

Sent: Tuesday, 27 August 2019 4:02 PM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIMS - SJY266A AGAINST SHA4133Z DOA 20/05/2019 AT CLEMENTI AVE 1

*** LKK REF: CC4/III19009129/ha3

Dear Poh Kin

My client does not accept your offer.

Please settle my client claim total sum all in \$2717.40

Thank you

Best Regards

Suanne Chiu

Claims Asst. Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314



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From: Poh Kin (LKKAuto) [<mailto:pohkin@lkkauto.com>]

Sent: Tuesday, 27 August 2019 13:52

To: Suann; Hsiao Tong (LKKAuto)

Cc: Admin A

Subject: RE: TP CLAIMS - SJY266A AGAINST SHA4133Z DOA 20/05/2019 AT CLEMENTI AVE 1 *** LKK REF: CC4/III19009129/ha3

Importance: High

"Without Prejudice"

"Save As To Costs"

Our Ref: CC4/III19009129/R1pa3

Your Ref: SJY266A/T040619

Dear Suanne,

We refer to the above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to offer settlement at global sum of **\$ 2,690.00(all in)** on this matter.

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Suann [<mailto:suann@moval.com.sg>]

Sent: Thursday, 30 May 2019 6:00 PM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: TP CLAIMS - SJY266A AGAINST SHA4133Z DOA 20/05/2019 AT CLEMENTI AVE 1

*** LKK REF: CC4/III19009129/ha3

Dear Poh Kin

Thank you!

Best Regards

Suanne Chiu

Claims Asst.Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314

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From: Poh Kin (LKKAUTO) [<mailto:pohkin@lkkauto.com>]

Sent: Thursday, 30 May 2019 17:16

To: Suann

Cc: Vic (LKKAUTO); Admin A; assignments

Subject: RE: TP CLAIMS - SJY266A AGAINST SHA4133Z DOA 20/05/2019 AT CLEMENTI AVE 1 *** LKK REF: CC4/III19009129/ha3

Importance: High

WITHOUT PREJUDICE

SAVE AS TO COSTS

Our Ref: CC4/III19009129/ha3

Your Ref: SJY 266A

Dear Sir/Madam,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

In the meantime, kindly arrange TP survey ASAP.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Mei Kwan (LKKAuto)
Sent: Tuesday, 28 May, 2019 6:09 PM
To: Suann <suann@moval.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; 'Sundari Nagarajan - III' <sundari@iii.com.sg>
Subject: RE: TP CLAIMS - SJY266A AGAINST SHA4133Z DOA 20/05/2019 AT CLEMENTI AVE 1
*** LKK REF: CC4/III19009129/ha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/III19004463/GHA3	Vic - 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suann <suann@moval.com.sg>
Sent: Tuesday, 28 May, 2019 5:20 PM
To: 'Sundari Nagarajan - III' <sundari@iii.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: TP CLAIMS - SJY266A AGAINST SHA4133Z DOA 20/05/2019 AT CLEMENTI AVE 1

Importance: High

Dear Sundari

Please check outcome, my client is chasing hasty.

Thank you

Best Regards

Suanne Chiu

Claims Asst. Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314



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From: Suann [<mailto:suann@moval.com.sg>]

Sent: Monday, 27 May 2019 17:19

To: 'Sundari Nagarajan - III'

Cc: 'Hsiao Tong (LKKAuto)'; 'Admin A'

Subject: FW: TP CLAIMS - SJY266A AGAINST SHA4133Z DOA 20/05/2019 AT CLEMENTI AVE 1

Dear Sundari

Please check liability for direct settlement.

Thank you

Best Regards

Suanne Chiu

Claims Asst. Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314



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From: Suann [<mailto:suann@moval.com.sg>]
Sent: Thursday, 23 May 2019 9:41
To: 'Hsiao Tong (LKKAuto)'; 'Admin A'
Cc: 'Sundari Nagarajan - III'
Subject: FW: TP CLAIMS - SJY266A AGAINST SHA4133Z DOA 20/05/2019 AT CLEMENTI AVE 1

Dear Hsiao Tong

Please check liability for direct settlement.

Thank you

Best Regards
Suanne Chiu
Claims Asst.Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



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From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Thursday, 23 May 2019 9:22 AM
To: Nitha; 'sur@lkkauto.com'; admin-d@lkkauto.com
Cc: Sundari Nagarajan - III
Subject: RE: TP CLAIMS - SJY266A AGAINST SHA4133Z DOA 20/05/2019 AT CLEMENTI AVE 1

Dear Sirs,

LKK has been assigned to conduct the survey.

Officer in charge is Ms Sundari.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Nitha [<mailto:nitha@moval.com.sg>]
Sent: 22 May, 2019 6:02 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: 'Jacelyn Ooi (Mova)' <jacelyn@moval.com.sg>; 'Suann' <suann@moval.com.sg>
Subject: TP CLAIMS - SJY266A AGAINST SHA4133Z DOA 20/05/2019 AT CLEMENTI AVE 1

Dear All,

Kindly assign survey and revert officer in change for the above mention case.

Thank you.

Best Regards,
Nitha
Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.
Registration No. 198703792-K

CC4/111/19009129/R1p43

Workshop Address: Blk 1008, Bukit Merah Lane 3
01-04/06/08
Singapore 159722



"WITHOUT PREJUDICE"

Your Ref : MCT19050500
Our Ref : SJY266A / T040619

Date : 5 September 2019

LKK AUTO CONSULTANT PTE LTD
51, Ubi Avenue 1
#01-25 Paya Ubi Industrial Park
Singapore 408933.

ATTN : MOTOR CLAIMS DEPT

Dear Sir / Madam,

ACCIDENT INVOLVING SJY266A & SHA4133Z ON 20/05/2019 ALONG CLEMENTI AVE 1

We refer to the above.

Enclosed herewith are documents for your attention and actions.

Please issue payment in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquiries, please contact us at 6272 3892 or alternatively:

1. Ms Enny, enny@moval.com.sg for feedback, workshop & claims matters, Lawyer Cases and all Own Damages & Windscreen matters.
2. Ms Suanne Chiu, suann@moval.com.sg for all Third Party matters.

Thank you.

Note: Enclosed tax invoice & discharge voucher.

Yours faithfully
For Claims Manager
Claims Department
Tel: 62723892
Fax: 627083149

*This is a computer generated letter and does not require a signature.



Thank you

Chiu Nyet Fah has successfully logged out.

Your last login date and time was 21 May 2019, 11:04:37.

To return to ONE.MOTORING, please [click here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount (\$)	Log Date/Time
1	Vehicle	SHA4133Z	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	21 May 2019 / 11:05:10

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SHA4133Z	20 May 2019 / 11:40:20	Successful	I05	INDIA INT'L INS PTE LTD

[Previous](#)[OK](#)

Our Ref : SJY266A / T040619
Your Ref : TO BE ADVISED

Date : 25 July 2019

INDIA INT'L INSURANCE PTE LTD
64 Cecil Street
#05-06 IOB Building
Singapore 049711.

Attn: Motor Claims Department

Dear Sir/Mdm

ACCIDENT INVOLVING: SJY266A & SHA4133Z

DATE OF ACCIDENT: 20 MAY 2019

ALONG : CLEMENTI AVE 1

We refer to the above mentioned accident. We are claiming as per below:

Cost of Repairs	\$ 2,289.91
Loss of Use (\$ <u>120.00</u> x <u>04</u> days)	\$ 480.00
Loss of Rental (\$ <u> </u> x <u> </u> days) + 7% GST	\$
Surveyor Fees	\$
Taxi Fees / E-License / Others	\$
LTA /GIA SEARCH	\$ 7.49
Medical Fees	\$
Towing Fees	\$
Grand Total	\$ 2,777.40

Car date in: 03/06/2019 Car date out: 06/06/2019

Authorized Repair Days: 03 (TP/OD/WS/Recovery of Incidental Costs)

Please pay the amount of **S\$ 2,777.40** in favor of **MOVA AUTOMOTIVE PTE LTD**

If you have any enquiries, please call Ms Suann @ 62723892 or email suann@moval.com.sg

Yours faithfully,
MOVA AUTOMOTIVE PTE LTD
For Claims Manager

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

- This is a computer generated letter and does not need a signature.

Main Office:
Move Building
No. 22, Jalan Kilang,
Singapore 159419
Tel: (65) 6476 3333
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 1008,
Rukit Merah Lane 3,
#01-04/05/06/07
Singapore 159722

VIA EMAIL
WITHOUT PREJUDICE

Tel: (65) 6272 3892
Fax: (65) 6270 8314

Co. Reg. 198904033G
GST Reg. M2-0088854-2



The acceptance of this offer is
without prejudice to any personal
injury claim/insure's claim/expenses

EXPRESS SETTLEMENT

DISCHARGE VOUCHER

III- Direct Settlement (PODS)

India Ref: MCT19050500

Claimant Ref: SJY 266A

We/I, MOVA AUTOMOTIVE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,289.91 (repair cost), S\$ 400.00 (loss of use/~~rental~~), S\$ 7.49 (search fee), vehicle no. SJY 266A that was damaged pursuant to the accident which occurred on 20/05/2019 (date) at CLEMENTI AVE 1 (location) involving vehicle no. SHA 4133Z (insured vehicle). This is pursuant to the inspection conducted on 03/06/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner FONG HEE MUN ("the third party claimant") of vehicle no. SJY 266A to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJY 266A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,697.40 to MOVA AUTOMOTIVE PTE LTD

Dated this 5 day of Sep 20 19

CLAIMANT:

Signature:


Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:

MOVA AUTOMOTIVE PTE LTD
Blk 1008, BUKIT MERAH LANE 3
#01-04 (S) 159722
Tel: 62723892 Fax: 62708314
GST Reg No : M2-0088864-2

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:


Signed by appointed Surveyor
LKK Auto Consultants Pte Ltd
199607198R
51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Tax Invoice

05/09/2019

INDIA INT'L INSURANCE PTE LTD
64 CECIL STREET #04-06
IOB BUILDING
SINGAPORE 049711

Attention :- XA027

Page # :- 1

Veh # :- SJY266A

Veh Model :- LEXUS RX270

Tax # :- CK631185

Claim # :- T040619

ACC. Date :- 20/05/19

Terms :- C.O.D Days

Remarks :-

Main Office:
 Mova Building
 No. 22, Jalan Kilang,
 Singapore 159419
 Tel : (65) 6476 3333
 Fax : (65) 6271 5891
 www.mova.com.sg

Workshop Dept:
 Block 1008,
 Bukit Merah Lane 3,
 #01-04/06/08/94
 Singapore 159722
 Tel : (65) 6272 3892
 Fax : (65) 6270 8314
 Co. Reg. 198904033G
 GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
	SPECIAL NET ITEMS :			
	COST OF REPAIR			2,140.10
	SPECIAL NET TOTAL S\$			2,140.10

E. & O.E

NON-TAX AMOUNT S
 AMOUNT S\$ 2,140.10
 GST @ 7 % 149.81
 AMOUNT DUE S\$ 2,289.91

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**



Thank you

Chiu Nyet Fah has successfully logged out.

Your last login date and time was 21 May 2019, 11:04:37.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount (\$)	Log Date/Time
1	Vehicle	SHA4133Z	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	21 May 2019 / 11:05:10

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SHA4133Z	20 May 2019 / 11:40:20	Successful	I05	INDIA INT'L INS PTE LTD

Previous

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 May 2019 Sendback Est	22 May 2019 17:47 S\$4,283.00	23 May 2019 08:35 Edit Adj Rpt	S\$2,140.10 Edit Estimates	S\$2,140.10 View Rpt		Pending for Survey Report Cancel Case
Supp #1	14 Jun 2019 17:58	14 Jun 2019 18:00 S\$124.20	14 Jun 2019 18:00			(Combined)	Combined with Main Uncombine Suppl.

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured: COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R									
Main Claimant: FONG HEE MUN , ID: S14062753									
Vehicle Reg. No.: SJY266A		Date of Loss: 20/05/2019 11:00 - :59 [103 Months and 2 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / MCT19050500		Policy/Cover Note No.: MCOM0015							
Vehicle Reg. No. (Insured): SHA4133Z		Policy No. (Claimant): 5046372306							
		Excess:							
Repairer: Mova Automotive Pte Ltd (Bukit Merah) Bk 1008, #01-04/06/08/94, Bukit Merah Lane 3, 159722 Bukit Merah - Tel: 62723892/64763333									
Handling Insurer: India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagaraajan - 6347 6071]									
Claimant's Insurer: NTUC Income Insurance Co-operative Ltd (HQ) - Tel:									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 03/06/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (22/08/2019): Alert - Adj Mandate Approved (S\$2697.40) - SJY266A - Claim Handler: Sundari Naga... III_SG (13/08/2019): Alert - Adj Mandate Maintained - SJY266A - Claim Handler: Sundari Nagaraajan III_SG (29/05/2019): Alert - Adj Mandate Approved (S\$0.00) - SJY266A - Claim Handler: Sundari Nagara... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SJY266A (MCT19050500)
 [SHA4133Z]
 TP
 FONG HEE MUN
 May 20 2019 11:00AM
 [COMFORT TRANSPORTATION PTE LTD]
 Mova Automotive Pte Ltd



Upload Documents

Upload Photos

Compose New Letter

View

































View in Browser

Assessment Reports										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)							Thumbnail	Print	
1	22/05/19 17:47	Repairer Estimates							 Load HTM		
2	14/06/19 18:00	Repairer Estimates Suppl. #1							 Load HTM		

Photos/Images

3 per page





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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print
1	12/08/19 10:10	Odometer Reading							 Load JPG	<input checked="" type="checkbox"/>
2	12/08/19 10:10	Chassis Number							 Load JPG	<input checked="" type="checkbox"/>
3	12/08/19 10:10	General View							 Load JPG	<input checked="" type="checkbox"/>
4	12/08/19 10:10	General View							 Load JPG	<input checked="" type="checkbox"/>
5	12/08/19 10:10	General View							 Load JPG	<input checked="" type="checkbox"/>
6	12/08/19 10:10	General View							 Load JPG	<input checked="" type="checkbox"/>
7	12/08/19 10:10	General View							 Load JPG	<input checked="" type="checkbox"/>
8	12/08/19 10:10	General View							 Load JPG	<input checked="" type="checkbox"/>
9	12/08/19 10:10	General View							 Load JPG	<input checked="" type="checkbox"/>
10	12/08/19 10:10	General View							 Load JPG	<input checked="" type="checkbox"/>
11	12/08/19 10:10	General View							 Load JPG	<input checked="" type="checkbox"/>
12	12/08/19 10:10	General View							 Load JPG	<input checked="" type="checkbox"/>
13	12/08/19 10:10	General View							 Load JPG	<input checked="" type="checkbox"/>
14	12/08/19 10:10	General View							 Load JPG	<input checked="" type="checkbox"/>
15	12/08/19 10:10	General View							 Load JPG	<input checked="" type="checkbox"/>
16	12/08/19 10:10	General View							 Load JPG	<input checked="" type="checkbox"/>
17	12/08/19 10:10	General View							 Load JPG	<input checked="" type="checkbox"/>
18	12/08/19 10:10	General View							 Load JPG	<input checked="" type="checkbox"/>
19	12/08/19 10:10	General View							 Load JPG	<input checked="" type="checkbox"/>
20	12/08/19 10:10	General View							 Load JPG	<input checked="" type="checkbox"/>
21	12/08/19 10:10	General View							 Load JPG	<input checked="" type="checkbox"/>
22	12/08/19 10:10	General View							 Load JPG	<input checked="" type="checkbox"/>
23	12/08/19 10:11	Reinspection Photo							 Load JPG	<input checked="" type="checkbox"/>
24	12/08/19 10:11	Reinspection Photo							 Load JPG	<input checked="" type="checkbox"/>
25	12/08/19 10:11	Reinspection Photo							 Load JPG	<input checked="" type="checkbox"/>
26	12/08/19 10:11	Reinspection Photo							 Load JPG	<input checked="" type="checkbox"/>
27	12/08/19 10:11	Reinspection Photo							 Load JPG	<input checked="" type="checkbox"/>
28	12/08/19 10:11	Reinspection Photo							 Load JPG	<input checked="" type="checkbox"/>
29	12/08/19 10:11	Reinspection Photo							 Load JPG	<input checked="" type="checkbox"/>
30	12/08/19 10:11	Reinspection Photo							 Load JPG	<input checked="" type="checkbox"/>
31	12/08/19 10:11	Reinspection Photo							 Load JPG	<input checked="" type="checkbox"/>
32	12/08/19 10:11	Reinspection Photo							 Load JPG	<input checked="" type="checkbox"/>

Documentation

1 per page

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No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)							Thumbnail	Print
1	22/05/19 17:44	Certificate of Insurance							 Load PDF	
2	22/05/19 17:44	Driver's Driving License							 Load PDF	
3	22/05/19 17:44	E-filed GIA report							 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)							Thumbnail	Print
1	23/05/19 08:34	Singapore Accident Statement							 Load PDF	

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)		Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	04/06/19 16:05	TP ESTIMATE - MARKED		Load PDF	
2	02/08/19 09:40	LTA SEARCH		Load PDF	
3	02/08/19 09:40	LOD		Load PDF	
4	22/08/19 09:06	PARF_COE REBATE		Load PDF	
5	24/09/19 08:53	WORKSHOP INVOICE		Load PDF	
6	24/09/19 08:53	AUTHORISATION TO ACT FORM		Load PDF	
7	24/09/19 08:53	DISCHARGE VOUCHER		Load PDF	

Linked Accident Report Documents

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)		Thumbnail	Print
1	21/05/19 11:23	Accident Statement		Load HTM	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)		Thumbnail	Print
1	21/05/19 11:23	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
2	21/05/19 11:23	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
3	21/05/19 11:23	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
4	21/05/19 11:23	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
5	21/05/19 11:23	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
6	21/05/19 11:23	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)		Thumbnail	Print
1	21/05/19 11:20	Sketch Plan		Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST			Reset	Save	Print
There are no document checklists configured.					
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>					
Show Remarks To: <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>					

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19009129/R1PA3Q2

Date: 24/09/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No: MCOM0015
Claimant	
Vehicle No : SJY266A	Insured Vehicle No : SHA4133Z
Date of Loss: 20/05/2019	Nature of Claim: TP Claim No: MCT19050500

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJY266A	Engine No:	1AR0384327
Make & Model:	LEXUS RX270, 2.7 (A)	Chassis No:	JTJZA11A702000306
Reg. Date:	18/10/2010 (Man. Year: 2010)	Odometer:	168704 km
Colour:	Black		
Engine Capacity:	2672 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	235/60 R18	Rear Tyre Size:	235/60 R18
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,517.20	1,570.10	1,947.10	55.36
Miscellaneous Items	10.00	11.00	-1.00	-10.00
Labour	880.00	560.00	320.00	36.36
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,407.20	2,141.10	2,266.10	51.42
Approved Total (Overridden) (S\$)		2,140.10		
(S\$)	4,407.20	2,140.10	2,267.10	51.44
+ GST 7.00/7.00% (S\$)	308.50	149.81	158.69	51.44
Nett Amount (S\$)	4,715.70	2,289.91	2,425.79	51.44
+ Loss of Use (4.0 x S\$100.00/day) (S\$)		400.00		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		2,697.40		

INSPECTION

Date of Assignment:	23/05/2019 Present Location:	Mova Automotive Pte Ltd (Bukit Merah)
Date Inspected:	03/06/2019 Inspected At:	Mova Automotive Pte Ltd (Bukit Merah) Blk 1008, #01-04/06/08/94, Bukit Merah Lane 3 Singapore 159722

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

SPECIAL REMARKS

Market Value: \$47,000.00(est) less LTA Rebate: \$27,974.00(est) = Nett Value :\$19,026.00(est)

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 01 Aug 2019)
Parts: M1-SUV	LEXUS RX270 2.7 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SJY266A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Cracked	885.00 FL	*885.00 FL
2	1		*REAR BUMPER SIDE RETAINER RH	Cut	116.00 FL	*116.00 FL
3	10		*REAR BUMPER CLIPS	Necessary	50.00 FL	*50.00 FL
4	1		*REAR WHEEL RIM RH - 235/60R18	Scratched	2,719.00 FL	*500.00 FS
5	1		*REAR FENDER RH - REPAIR	Repair	-	-
Supplementary #1						
6	1		*REAR BUMPER INNER BRACKET RH	Cracked	138.00 FL	*138.00 FL
					Sub Total (S\$)	3,908.00
					- List Item Discount on L Items 10.00/10.00% (S\$)	390.80
					Total Parts (S\$)	3,517.20

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	OD/TP Case (Insurer)	10.00	11.00
Sub Total (\$\$)			10.00	11.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO KNOCK & STRAIGHTEN ON REAR FENDER RH. TO REMOVE & REPLACE DAMAGED ITEMS. REALIGN CONNECTION	New	400.00	250.00
2	TO SPRAY PAINT ON REPAIRED AREAS	New	400.00	250.00
3	TO CHECK WHEEL ALIGNMENT	New	80.00	60.00
Gross Labour Cost (\$\$)			880.00	560.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >