

Our Ref : T 0519 / SHD3931C / JW(st)

Your ref :

Date : 28-May-19

EQ Insurance Company Limited  
5 Maxwell Road, MND Complex  
#17-00 Tower Block  
Singapore 069110

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198000200

Workshops

Braddell  
205 Braddell Road  
Singapore 579701

Loyang  
59 Loyang Drive  
Singapore 508969

Sin Ming  
383 Sin Ming Drive  
Singapore 575717

Pandan  
45 Pandan Road  
Singapore 609286

Ubi  
320 Ubi Road 3  
Singapore 408649

Senoko  
24 Senoko Loop  
Singapore 758156

Sungei Kadut  
7 Sungei Kadut Way  
Singapore 728791

Yishun  
501 Yishun Industrial Park A  
Singapore 768732

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD3931C YOUR INSURED SJT7078G  
AND OTHER \_\_\_\_\_ ON 21.05.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD3931C which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SJT7078G we are submitting these claims for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 1,338.18
2	3 days Loss of Rental @ \$ 125.19 per day	\$ 375.57
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
<b>Sub Total :</b>		<b>\$ 1,721.24</b>

**HIRER'S CLAIM**

7	3 days Loss of Income @ \$ 80.00 per day	\$ 240.00
<b>Total Claims:</b>		<b>\$ 1,961.24</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : SJT7078G
- c) GIA / Police report/s of : SHD3931C
- d) Letter of authority from owner / hirer / operator
- ( ) Witness statement/s ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
- ( X ) Photograph/s of Accident Scene ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQI19009126/K1gb3

18 OCTOBER 2019

**SOO NAM YONG**  
**23 HUME AVE**  
**#05-02**  
**SINGAPORE 598729**

Dear Sir/Madam,

**ACCIDENT INVOLVING SJT 7078G AND SHD 3931C ON 21/05/2019**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (EQ INSURANCE COMPANY LIMITED) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SHD 3931C.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter/ Authorisation letter from your company

Please call us if you have further queries. (NO ACTION IS REQUIRED)

Yours faithfully,

CECILIA CHONG

Case Handler

DID: 6749 4274

FAX: 6741 4108

EMAIL: [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com)

*c.c. EQ INSURANCE COMPANY LIMITED  
(Motor Claims Dept)*

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGHyundai Ioniq SHD3931C , SJT7078G  
ALONG SOPHIA RD

ON 21-May-19 13:05

I / We

KO TEEK HOCK

(Hirer) NRIC No.: S1853490H

and/or

(Relief) NRIC No.:

Taxi Number

SHD3931C

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

21-May-2019

Name of Hirer

KO TEEK HOCK

Hirer NRIC

S1853490H

Signature :



Address

220A BEDOK CENTRAL #08-54  
461220

Contact No.

98798612

GST REG. NO. M2-8921817-3

## TAX INVOICE

(COMPANY REG. NO.: 199506048W  
Page: 1

8010325

BQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00  
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO  
SHD3931C

INV. NO/DATE  
91445505 24.05.2019

MAKE  
HYUNDAI

JOB NO.  
305296972

MODEL  
IONIQ(G2)

ODOMETER READING

DATE OF REG  
01.02.2019

DATE/TIME IN  
21.05.2019 13:55

CHASSIS (VIN)  
KMHC851CVKU134328

Description : 3P 21.05.19

S/No	Part No.		Qty	Unit Price	Disc	Net
PART REQUISITION						
0001	FNPS	NO PLATE(S)	1	25.00	0.00	25.00
0002	04-01-0104-2533	IONIQV2 MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0003	04-01-0104-1150	IONIQVC PROTECTOR MAT	1	50.00	0.00	50.00
0004	04-01-0104-2370	IONIQ LAMP ASSY-RRAR FOG	1	201.50	20.00	161.20
0005	04-01-0104-2288	IONIQ REAM-RR BUMPER	1	294.80	20.00	235.84
0006	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP RRAR	10	2.20	20.00	17.60
SUB-TOTAL			:			850.64

### JOB NATURE

0001	PR	PANEL BEATING	200.00	200.00
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WHILE THERE ARE REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OF OR DAMAGE TO PARTS BELONGING TO CUSTOMERS AND VEHICLES ARE RETURNED ASL FRESH A WORKING ORDER. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DATE OF DELIVERY ADVISE BY WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED WORKED ORDER.

INTEREST OF 1% PER MONTH SHALL BE CHARGED FOR A DAY (1) DAY LATE IN REPAYMENT OF ANY AMOUNT DUE AND REMAINING TO THE COMPANY BY THE CUSTOMER DATE NOT LATER THAN THE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE MONTHLY PAY) THE PERIOD OF DEFALUT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 10 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND SHIPPED.

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ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91445505	1,338.18	



Our Ref: CT19050563

Date: 24 May 2019



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      21/05/2019    @   13:05 hrs  
ALONG                                ALONG SOPHIA RD  
INVOLVING                        SJT7078G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3931C** (the "Taxi"). The Taxi was hired to **KO TEEK HOCK IC NO S1853490H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.







## Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJT7078G	21 May 2019 / 13:05:00	Successful	ED4	EQ INSURANCE COMPANY LTD

[Previous](#)[OK](#)

Sno 3931C