

INSURANCE

INSURANCE OWNER

CC 3/EQ1900

airb, klgnh.9

LKK

HDAC

Kalvin

ASSIGNMENT

DOE

27/11/19

Date / Time

Registered in Merit:

Pre-assign / CCU / FTE



Insured Vehicle No.

STT 20186

Name of Insured

Soo Nam Vong

Insured Tel No

HP:

Excess Sec II :SS

D.O.A:

27/11/19

Is driver the owner?

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age : UEN PER CHI

Driver Tel No. :

(V/L YES / NO)

Claim No.

DM1AM01463107

Policy No.

Make / Model :

Toyota

Place of Accident :

Singapore

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No

SHD 3931C



INSRS:
WSP:
Tel:
Liability:
RMKS:

CODE
W



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

18/10 - send to 1
6/11 - to get supp list from Calvin
7/11 - settle @ #1871-24 (Pending acceptance).
7/11 - settle @ #1871-24, NO DV required.
file pass LSP to close.

STAGE

DATE / PIC

Non-Reporting Itr (1st):
Non-Reporting Itr (2nd):
Non-Reporting Itr (Final):
Notification Itr (if non-pickup):
Call OI:
After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):
After call Itr to OI:
Authorisation To Act:
Release Voucher:
Final Repair Bill:
Car Rental Invoice:
Towing Invoice:
LTA / GIA:
Medical Bill:
PIR:
Mandate/Reject Instruction:
LOD:
Payment Breakdown Form:
Post-Repair Photos:
Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: Calvin

Repair Cost:

PIP

SS 1250.64

2 days Reduction: \$1047.74 + 45

FINAL SETTLEMENT

Date/Time: 27/11/19

Confirm with:

LM

Email: Call:

Final Liability:

SS 100

(Agreed / Assessed) BOLA S/N No. : 27

Repair Cost:

(W195T)

SS 1378.18

Loss of Rental (LOR):

SS 275.57

3 days * \$125.19

Loss of Use (LOU):

SS -

is 3 days

Loss of Income (LOI):

SS 171.00

is 50 * 3 days

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS 2.49

Medical:

SS -

Disbursement:

SS -

(e.g. Time Independent)

Legal Cost:

SS -

Total:

SS 1871.24

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email: Call:

Payee 1:

SS 1871.24

Name 1:

Comfort Delgo Engineering Pte Ltd.

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

1) Claim status: Normal/Reject/Private Settle
2) Report Format: TP
3) Survey fee: \$400/-

COPY SENT

pic
11/11
ow

VEHICLE	:	<u>SHD3931C</u>	TYPE OF CLAIM :	<u>TP</u>
MODEL	:	<u>HYUNDAI IONIQ</u>	SURVEY BY :	<u>LKK-KALVIN</u>
JOB NO	:	<u>305296972</u>	DATE	<u>22.05.19</u>

S/No	DESCRIPTION	QTY	ESTIMATE \$	REMARKS
1	REAR BUMPER FOG LAMP	1	201.50	/ en
2	REAR BUMPER BEAM	1	294.80	/ bn
	* Last Entry *			

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 3931C

DATE 22/5/2019

MAKE :

MODEL : HYUNDAI IONIQ

LKK - Kalvin

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper <i>X 1/2</i>			\$ 459.40	
	Rear Bumper Centre Moulding Assy <i>- 1/2</i>			\$ 451.25	
	Rear Bumper Lower Centre Moulding Assy <i>X 1/2</i>			\$ 47.50	
	Rear Bumper Side Bracket (LH/RH) <i>X 1/2</i>		\$ 33.10	\$ 66.20	
	Rear Bumper Cover Clips <i>1/2</i>			\$ 22.00	
	SUB TOTAL			\$ 1,046.35	
	LESS 20%			\$ 209.27	
	DISCOUNTED TOTAL			\$ 837.08	
	Rear No. Plate <i>1/2</i>			\$ 25.00	Nett
	Rear Bumper Rubber Mat <i>1/2</i>			\$ 50.00	Nett
				\$ 75.00	
	Labour Charge				
	Panel Beating			\$ 400.00	
	Spray Painting Charge			\$ 300.00	
	Wiring Charge			\$ 30.00	
	Remove/Refix Reverse Sensor			\$ 120.00	
	TOTAL LABOUR			\$ 850.00	
	ESTIMATE TOTAL			\$ 1,762.08	
<i>Kalvin 10/10/19</i> <i>22/5/19 1020 L</i> <i>2/1/19</i> <i>P/P</i> <i>After Repair photo</i>					
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

Team: ARC Repair TP(CLSO)1 JOB CARD Sales Order: JC NO.: 305296972

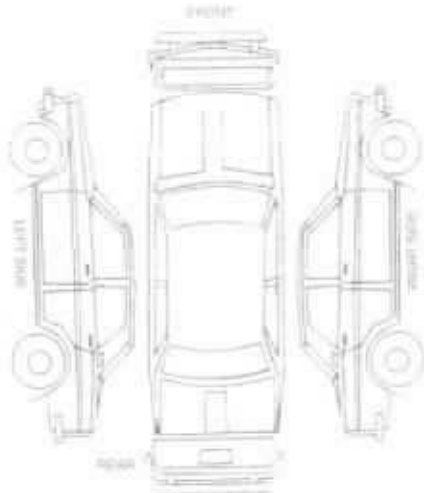
REGN NO:	SHD3931C	MILEAGE
MAKE:	HYUNDAI	FUEL
MODEL:	IONIQ(G2)	DATE/TIME IN
YR OF MANUF	01.02.2019	TARGET DATE
CHASSIS CODE	KMHC851CVKU134328	COMPLETION DATE/TIME

COMFORT TRANSPORTATION PTE LTD
7010045
383 SIN MING DRIVE
Singapore SINGAPORE 575717
65508755

Accident Date: 21.05.2019
NATURE: 3P 21.05.19

JOB DESCRIPTION

S/NO LABOR CODE DESCRIPTION



CHECKED & PASSED OUT BY		CUSTOMER'S SIGNATURE	
SERVICE ADVISOR			
Judgement Slip		Exit Pass	
No.	SHD3931C	Vehicle No.	SHD3931C
LIMITS			
Signature/Date		Name of Service Advisor	
Returned to Service Reception upon collection		To be kept by Security Guard	



Auto
Consultants
Pte Ltd

Company Registration No: 199607198R

311 BLAKE L, #02-25 PAYA LEBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/EQI19009126/K1jb3

Date: 23.05.2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHD3931C

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 22.05.2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	1,762.08
Revised Estimate Amount	: S\$	1,250.64
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 3931C

DATE 22/5/2019

MAKE :

MODEL : HYUNDAI IONIQ

LKE - Calvin

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper <i>X 1/4"</i>			\$ 459.40	
	Rear Bumper Centre Moulding Assy <i>-</i>			\$ 451.25	
	Rear Bumper Lower Centre Moulding Assy <i>X</i>			\$ 47.50	
	Rear Bumper Side Bracket (LH/RH) <i>X</i>		\$ 33.10	\$ 66.20	
	Rear Bumper Cover Clips <i>X</i>			\$ 22.00	
	SUB TOTAL			\$ 1,046.35	
	LESS 20%			\$ 209.27	
	DISCOUNTED TOTAL			\$ 837.08	
	Rear No. Plate <i>-</i>			\$ 25.00	Nett
	Rear Bumper Rubber Mat <i>-</i>			\$ 50.00	Nett
				\$ 75.00	
	Labour Charge			200	
	Panel Beating			\$ 400.00	
	Spray Painting Charge			\$ 300.00	
	Wiring Charge			\$ X 30.00	
	Remove/Refix Reverse Sensor			\$ X 120.00	
	TOTAL LABOUR			\$ 850.00	
	ESTIMATE TOTAL			\$ 1,762.08	
<i>Calvin 1/1/19</i> <i>22/5/19 1020L</i> <i>2 P's</i> <i>P/P</i> <i>Att's Repair pht</i>					
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305296972
 REGN NO : SHD3931C
 MILEAGE : 0000000000
 MAKE : HYUNDAI
 MODEL : IONIQ(G2)
 DATE OF REGN : 01.02.2019
 DATE/TIME IN : 21.05.2019 13:55
 ACCIDENT DATE : 21.05.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 FNPS	NO PLATE(S)	1 N	25.00	0.00	25.00
0002 04-01-0104-2533-G	R/BUMPER CENTRE MOULDING	1	451.25	20.00	361.00
0003 04-01-0104-1150-A	REAR BUMPER MAT	1	50.00	2.00	50.00
0004 04-01-0104-2370-G	REAR BUMPER FOGLAMP*	1	201.50	20.00	161.20
0005 04-01-0104-2288-G	REAR BUMPER BEAM*	1	294.80	20.00	235.84
0006 04-01-0101-0111-G	REAR BUMPER CLIPS	10 L	22.00	20.00	17.60

SUB-TOTAL : 850.64

JOB NATURE

0000 PB	PANEL BEATING	200.00
0001 SP	SPRAYPAINT CHARGE	200.00

SUB-TOTAL : 400.00

COMFORTDELGRO ENGINEERING PTE LTD

Date: 23.05.2019

Time: 09:47:27

REPAIR ESTIMATE

Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305296972
REGN NO : SHD3931C
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : IONIQ(G2)
DATE OF REGN : 01.02.2019
DATE/TIME IN : 21.05.2019 13:55
ACCIDENT DATE : 21.05.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 1,250.64


MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No : 305296972

Date : 23/05/19

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN ANG

Vehicle Reg No. : SHD3931C

Date of Accident : 21-May-19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ INS -- SJT7078G

2. The finalized amount shall be:

(a) Spare Parts after List discount \$850.64

(b) Labour Charges \$400.00

Total for Part-By-Part Repair Cost \$1,250.64

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: 20%

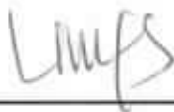
Final Lumpsum Repair cost

3. Estimated normal period for repairs: 2 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Signature : 

Name : LIM T S

Name : KALVIN

Tel : 62148398

Date : 23/5/19

Fax : 65468156

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees	-----			
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\$2298.38

Shu Pei (LKKAuto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Friday, 24 May 2019 10:46 AM
To: Shu Pei (LKKAuto)
Cc: Admin A; Joy Irene (LKKAuto)
Subject: DM19HO01463/JT: Direct Settlement - Accident Involving SJT7078G (OI : EQI - TBA) AND SHD3931C (TP : LKK REF - CC3/EQI19009126/K1jb3) on 21.05.2019
Attachments: TP ESTIMATE- MARKED.pdf; TP GIA REPORT.pdf; Preliminary_Advice.pdf; SAS2605238.PDF

Dear Shu pei

OI report as attached.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

EQ Insurance Company Limited

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]
Sent: Thursday, May 23, 2019 7:18 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJT7078G (OI : EQI - TBA) AND SHD3931C (TP : LKK REF - CC3/EQI19009126/K1jb3) on 21.05.2019

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

We have inspected TP vehicle SHD 3931C at M/s ComfortDelGro Engineering Pte Ltd – Loyang on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupes@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Cecilia Chong (LKK Auto)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Thursday, 7 November 2019 10:05 AM
To: Cecilia Chong (LKK Auto)
Subject: Re: YOUR REF: T0519/SHD 3931C (OUR REF: CC3/EQI19009126/K1gb3) *** ACCIDENT INVOLVING SJT 7078G & SHD 3931C ON 21/05/2019 ***

Dear Ms Chong

1

Please process settlement in sum \$ 1871.24 to resolve our property damage claim amicably.

Additionally, it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd



Think Before Printing

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Wednesday, 6 November 2019 4:48 PM
To: Jim Wong See Pah <jimwong@cdge.com.sg>
Subject: YOUR REF: T0519/SHD 3931C (OUR REF: CC3/EQI19009126/K1gb3) *** ACCIDENT INVOLVING SJT 7078G & SHD 3931C ON 21/05/2019 ***

WITHOUT PREJUDICE

Dear Jim,

We are pleased to offer total amount of \$1,871.24 (all-in).

Kindly confirm acceptance.

Thanks

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 19/11/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SJT 7078G (Insd Veh)	Your Ref. No. : DM19HO01463/JT
	SHD 3931C (TP Veh)	Our Ref. No. : CC3/EQI19009126/K1gb3q2
Date of Accident	21/5/2019	

Liability	100%	
Final Repair Cost	: \$ 1,338.18	
Loss of Income	: \$ 150.00	3 days
Rental (If any)	: \$ 375.57	3 days
Others:	: \$ 7.49	
	: \$	
	1,871.24	
Final Settlement Sum	: \$ 1,871.24	
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 1,871.24
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQ19009126/K1gb3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 19-11-2019



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJT 7078G	Veh. Inspected	SHD 3931C
Policy No.		Coverage (\$)	0.00
Claim No.	DM19HO01463/JT	Excess (\$)	0.00
Assign From		Assign Date	22/05/2019

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI IONIQ	c.c	1580
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	KMHC851CVKU134328	Colour	BLUE
Odometer	37675	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	MICHELIN	8 mm
L/H Front Tyre	195/65 R15	MICHELIN	8 mm
R/H Rear Tyre	195/65 R15	MICHELIN	8 mm
L/H Rear Tyre	195/65 R15	MICHELIN	8 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	21/05/2019	Inspection Date	22/05/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 3931C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	TO REPAIR SEE LABOUR	459.40	-
1	REAR BUMPER CENTRE MOULDING ASSY	CUT	451.25	451.25
1	REAR BUMPER LOWER CENTRE MOULDING ASSY	SERVICEABLE	47.50	-
2	REAR BUMPER SIDE BRACKET (LH/RH) @\$33.10	SERVICEABLE	66.20	-
1	REAR BUMPER COVER CLIPS	NECESSARY	22.00	22.00
1	REAR BUMPER FOGLAMP (ADDITIONAL)	CRACKED	201.50	201.50
1	REAR BUMPER BEAM (ADDITIONAL)	CRACKED	294.80	294.80
	LESS 20% DISCOUNT		-308.53	-193.91
			1,234.12	775.64
SPECIAL NETT ITEMS				
1	REAR NO.PLATE (SN)	CRACKED	25.00	25.00
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
			75.00	75.00
LABOUR				
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR BUMPER .		400.00	200.00
	SPRAY PAINTING CHARGE.		300.00	200.00
	WIRING CHARGE.	NOT NECESSARY	30.00	-
	REMOVE/REFIX REVERSE SENSOR .	NOT NECESSARY	120.00	-
			850.00	400.00
GRAND TOTAL			2,159.12	1,250.64
RECOMMENDED COST OF REPAIRS				1,250.64

Report Ref No. CC3/EQ19009126/K1gb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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