

INSURANCE

INS. CASE OWNER

CC 6/EQ11900

LKK
IDAC

Surveyor:

Kinneth

DOI:

ASSIGNMENT

Date / Time:

20/5/19

Registered in Meritum:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJM 8497K

Claim No.:

01191001463

Name of Insured:

WE CHIAH CHONG

Policy No.:

0MPPLA19-00595

Insured Tel No.:

HP:

Make / Model:

TOYOTA

Excess Sec II :SS

D.O.A.:

20/5/19

Place of Accident:

163 AME AVE 4 UP

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SJJ 203K



INSRS:
WSP:
Tel:
Liability:
RMKS:

Guan motor



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

18/6/19

Receive CCTV from TP

18/6/19

Confirm accident + details inform TP claim. letter send out.

STAGE

DATE / PIC

Non-Reporting for (1st)

Non-Reporting for (2nd)

Non-Reporting for (Final)

Notification for (if non-pickup)

Call CH

After call for to OI

Documentation Check List: Handler Typist

Notification for (if non-pickup)

After call for to OI

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time

Sent By:

FINALIZATION

Date/Time

Confirm with:

Confirm by:

Repair Cost

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time

Confirm with

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

NIC

Repair Cost

SS

402.0

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

200.00 (5.30 x 4 days)

Loss of Income (LOI):

SS

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

SS

7.49

Medical:

SS

Unbursement

SS

(e.g. Tow/Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee

Total:

SS

4257.49

Global Sum SS:

FINAL PAYMENT

Date/Time

Confirm with:

Email

Call

Payee 1:

SS

4257.49

Name 1:

Guan motor works

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

612
13/8
02

ASS. REC. BY:

REF:

EQ1

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 04 days Res.: Yes or No

Lum Sum: 120 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: PTJ 203K Yr Regn: 02, 18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or Wagon

Make: Volkswagen Tiguan cc 1385

Colour: n.p. white A/C: Insured / Std / NI / NA

Sp. Reading: 23180 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WV G 228 5 N 27 W 88848

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/55R18

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front R/Bal. 8 mm

L/Bal. 8 mm

D.O.A. 20/5/19

Survey held at 22/5/19

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1 File pass to

30/7/19 Confirm US \$4050.00 with 4 working days

(Red - \$3866.40
49%)

Date/Time, File Pass to?

☐ : Prel. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

\$ - RS. \$

Fees

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

源摩哆廠

GUAN MOTOR WORKS

Business Regn. No. 08102600E

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 Fax: 6453 8292 H/P: 9742 6003

REPAIR ESTIMATE FOR SJ203K

No.	Qty	List Items	
1	1	Front bumper	\$ Bu 1,092.35 ✓
2	1	Front bumper RH lower side pad	\$ Od 82.10 ✓
3	1	Front bumper RH fog lamp cover	\$ Sn 84.95 X
4	1	Front bumper RH fog lamp	Misc 330.90 ✓
5	1	Front bumper RH side retainer	\$ Br 26.55 ✓
6	1	Front bumper inner foam	\$ Sn 76.45 X
7	1	Front bumper inner reinforcement	\$ R 585.95 X
8	1	RH headlamp	Misc 1,903.35 ✓
9	1	Front RH fender	\$ Br 598.05 ✓
10	1	Front RH fender wheel arch garnish	Rd S/m 354.75 ✓
11	1	Front RH fender under shield	\$ Sn 152.85 X
12	1 set	Front fender under shield clips	\$ Sn 30.00 X
13	1	Front RH sports rims	Rd \$ R 2,714.75 * 100% ✓
			\$ 8,033.00
			Less 20% \$ 1,606.60
			Total : \$ 6,426.40

10%

Labour		
1	Labour Charges for remove/refit, cutting/welding and replacement of damages.	\$ 700.00 450
2	To putty and spray Spray Paintings charges.	\$ 600.00 480 480
3	To check wirings and lightings.	\$ 50.00 20
4	To conduct computerise wheel alignment test.	\$ 80.00 60
5	To supply and apply anti rust treatment	\$ 60.00 30
Total :		\$ 1,490.00

Total Parts and Labour : \$ 7,916.40

Not Authorised
Resunny B4 paint
4 days

Shu Pei (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Friday, 24 May 2019 10:55 AM
To: Shu Pei (LKKAUTO)
Cc: Admin A; Hsiao Tong (LKKAUTO)
Subject: DM19HO01453/JT: Direct Settlement - Accident Involving SJM8497K (OI : EQI - TBA) AND SJJ203K (TP : LKK REF - CC6/EQI19009125/Kpb3) on 20.05.2019
Attachments: TP ESTIMATE- MARKED.pdf; TP GIA REPORT.pdf; Preliminary_Advice.pdf; SAS2603540.PDF

Dear Shu Pei

OI report attached.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Thursday, May 23, 2019 7:24 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJM8497K (OI : EQI - TBA) AND SJJ203K (TP : LKK REF - CC6/EQI19009125/Kpb3) on 20.05.2019

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

We have inspected TP vehicle SJJ 203K at M/s Guan Motor Works on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

81A S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EQ Insurance Company Ltd

Attn: Motor Claims Dept

Dear Sir/ Madam

ACCIDENT INVOLVING VEHICLE NO SJ 203K & SJM 8497K ALONG AMK AVE 4 on 20/05/2019

We understand that you are the insurer of SJM 8497K vehicle.

I/We wish to inform you that my/our vehicle SJ 203K have been completed repairs to my/our satisfaction by M/s GUAN MOTOR WORKS. I/We therefore propose to claim from you as follows:

1.	Cost of Repairs	S\$ 4,050.00
2.	Loss of Use/Rental(S\$50.00 x 04 days)	S\$ 200.00
3.	LTA Search Fee/GIA Reports	S\$ 7.49
	TOTAL	S\$ 4257.49

Please let us have your reply soonest possible.

Thank you.

Yours faithfully





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/EQ19009125/Kwb3

20 June 2019

Lee Chiap Chong
Blk 624 Ang Mo Kio Ave 4
#10-1108
Singapore 560624

Dear Sir/Madam,

ACCIDENT INVOLVING SJM 8497K AND SJJ 203K ON 20/05/2019

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,



Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

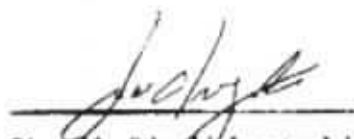
AUTHORISATION TO ACT

I/We, LOW CHEONG FOON ("the third party claimant") of _____
 _____ (address), owner of SJ1 203K (vehicle no.) hereby
 authorize GUAN MOTOR WORKS ("the workshop") to act for me with respect to
 my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SJ1
203K that was damaged pursuant to the accident which occurred on 20/05/2019 (date) along
AMK AVE 4 (location) involving vehicle no/s SJM 8497K ("the accident").

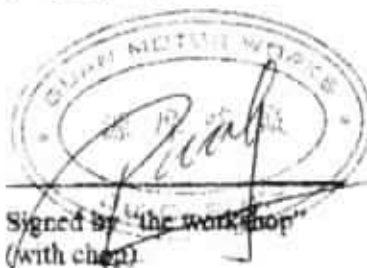
I further authorize the workshop to settle my above mentioned claim in a manner that they
 deem fit and the workshop is further authorized to receive payment further to settlement of
 my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
 without prejudice and without admission of liability basis insofar as the driver/owner/insurers
 of the other vehicle/s is concerned.

Dated this 02 (day) of 5 (month) 2019 (year)



Signed by "the third party claimant"
 (with chop if applicable)



Signed by "the workshop"
 (with chop)

源摩哆廠

GUAN MOTOR WORKS

Business Regn. No: 081026-00E

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 H/P: 9742 6003

Messrs: LOW CHEONG FOON

Invoice No: 4990

03-06-2019

Date:

VOLKSWAGEN TIGUAN - SJJ 203 K

Lump sum for total repair cost inclusive of spare parts and labour charges.

\$ 4,050.00

Dollars Four thousand Fifty only.



E.&O.E.

Enquire Vehicle & Owner Information (Vehicle No. SJM8497K As At 20 May 2019 / 09:30:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No: TCKWITLTA2019 GM

Current Owner Details

Owner ID Type: Singapore NRIC

Owner ID: S7319025G

Owner Name: LEE CHIAP CHONG

Registered Address Type: HDB / HUDC

Registered Block/House No: 624

Registered Street Name: ANG MO KIO AVENUE 4

Registered Unit No: # 10 - 110B

Registered Building Name: -

Registered Postal Code: 560624

Current Vehicle Details

Vehicle No: SJM8497K

Make Description/Model: TOYOTA / ALLION 1.5 A

Insurance Company Name: EQ INSURANCE COMPANY LTD



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 20/08/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SJM 8497K (Insd Veh)	Your Ref. No. : DM19HO01453/JT
	SJJ 203K (TP Veh)	Our Ref. No. : CC6/EQI19009125/Kwb3q2
Date of Accident	20/5/2019	

Liability	100%	
Final Repair Cost	: \$ 4,050.00	
Loss of Use	: \$ 200.00	4 days
Rental (If any)	: \$	days
Others:	: \$ 7.49	
	: \$	
	4,257.49	
Final Settlement Sum	: \$ 4,257.49	
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	GUAN MOTOR WORKS	: \$ 4,257.49
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC6/EQ19009125/Kwb3q2		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 20-08-2019		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJM 8497K	Veh. Inspected	SJJ 203K	
Policy No.	DMPPHQ19-000595	Coverage (\$)	0.00	
Claim No.	DM19HO01453/JT	Excess (\$)	0.00	
Assign From		Assign Date	22/05/2019	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN TIGUAN (A)	c.c	1395	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	WVGZZZ5NZJW848418	Colour	METALLIC PEARL WHITE	
Odometer	23180	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	235/55 R18	CONTINENTAL	8 mm	
L/H Front Tyre	235/55 R18	CONTINENTAL	8 mm	
R/H Rear Tyre	235/55 R18	CONTINENTAL	8 mm	
L/H Rear Tyre	235/55 R18	CONTINENTAL	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	20/05/2019	Inspection Date	22/05/2019	
Survey held at	GUAN MOTOR WORKS 176 SIN MING DRIVE #02-03 SIN MING AUTOCARE SINGAPORE 575721			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJJ 203K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT BUMPER	BUCKLED	1,092.35	1,092.35
1	FRONT BUMPER RH LOWER SIDE PAD	DENTED	82.10	82.10
1	FRONT BUMPER RH FOG LAMP COVER	SERVICEABLE	84.95	-
1	FRONT BUMPER RH FOG LAMP	MTG CRACKED	330.90	330.90
1	FRONT BUMPER RH SIDE RETAINER	DISTORTED	26.55	26.55
1	FRONT BUMPER INNER FOAM	SERVICEABLE	76.45	-
1	FRONT BUMPER INNER REINFORCEMENT	TO REPAIR SEE LABOUR	585.95	-
1	RH HEADLAMP	MTG CRACKED	1,903.35	1,903.35
1	FRONT RH FENDER	BENT	598.05	598.05
1	FRONT RH FENDER WHEEL ARCH GARNISH	DENTED / CUT	354.75	354.75
1	FRONT RH FENDER UNDER SHIELD	SERVICEABLE	152.85	-
1	SET FRONT FENDER UNDER SHIELD CLIPS	NOT NECESSARY	30.00	-
	LESS 10% DISCOUNT		-531.83	-438.81
			4,786.42	3,949.24
1	FRONT RH SPORTS RIMS (SN)	SCRATCHED	2,714.75	100.00
	LESS 10% DISCOUNT		-271.48	-
			2,443.27	100.00
	<u>LABOUR</u>			
	LABOUR CHARGES FOR REMOVE/REFIT ,CUTTING /WELDING AND REPLACEMENT OF DAMAGES.INCLUSIVE OF THE REPAIR OF FRONT BUMPER INNER REINFORCEMENT .		700.00	450.00
	TO PUTTY AND SPRAY PAINTING CHARGES.		600.00	480.00
	TO CHECK WIRINGS AND LIGHTINGS.		50.00	20.00
	TO CONDUCT COMPUTERISE WHEEL ALIGNMENT TEST.		80.00	60.00
	TO SUPPLY AND APPLY ANTI RUST TREATMENT.		60.00	30.00
			1,490.00	1,040.00
	GRAND TOTAL		8,719.69	5,089.24

Report Ref No. CC6/EQ19009125/Kwb3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,050.00
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Report Ref No. CC6/EQ119009125/Kwb3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Tuesday, 20 August 2019 4:01 PM
To: 'janet.tan@eqinsurance.com.sg'
Cc: 'vivianlau@lkkauto.com'
Subject: TP Direct Settlement - Accident Involving SJM 8497K (OI) and SJJ 203K (TP) on 20/05/2019
Attachments: LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933