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If NO, Driver No				OI GIA REPO	ORT: 🕼 / NO ; TP GI.	A REPORT: (E)	/NO
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AUTOLUTION INDUSTRIAL FIE, LTD.

CONTRACTOR NOT THE LOCAL PARTY OF THE LOCAL PARTY O THE BOAD 3 SUNGAPONE 408623 TEL 0490 9540 FAM 8946 7411

ESTIMATE

ACCIDENT/BODY REPAIRS

REFERENCE

: INS/IC/EA/0270/19

DATE

: 21-MAY-2019

INDIA INT'L INSURANCE PTE LTD

64 CECIL STREET

#84-65 106 BUTLDING

500497111

TEL : 63476100 FAX : 62244174

ATTN:MOTOR CLAIM MANAGER

DARKER'S NAME : CHENG KAN HAN ANDREW

ADDRESS

: 37 JALAN SEMPADAN

#04-10

5(457406)

TELEPHONE NO : 98366113

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24/5/18
Say.

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM

POLICY NO : DMPC5N1631321903

VEHICLE NO : 5LB7328G

MODEL CODE : JORNARZTBZEWA-----

MODEL/YEAR : X-TRAIL 2.0L ALL MODE 4X41

ENGINE NO : MR208626708

CHASSIS NO : JNIJANTERZO001936

MILEAGE : 63780 KM

DATE IN

: 21/05/2019

ESTIMATE BY : ELMEN \_ 9645 0084 elmin@fanckong.com

· Depth and the last of the last

## ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLB73286

5/60	J08 C00E	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR:S RECOMMENDATION
	22/001	LABOR CHARGES TO REPAIN FRT BUMPER, HR BUMPER, FRT RH FENDER, RH RR FENDER, RENEW BOTH RH DOOR	2730.00	975
2	22/002	CHARGES TO SPRAY PAINTING SAME	1250.00	1000
3	22/003	REMOVE AND INSTALL BOTH RH DOOR MECHANISM	90.00	~
4	22/004	APPLY SEALANT TO BOTH RR DOOR	200.00	-
5	22/005	RENEW BOTH AH WHEEL RIM AND BALANCING	15.00	
6	22/006	PERFORM 4 WHEEL ALIGNMENT	95.00	/
		TOTAL LABOUR CHARGES	4370.00	

## MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLB7328G

#### DAMAGED PARTS & PRICES

S/NO PARTS DESCRIPTION	PARTS NUMBER	NETT	L157	S/NETT REMARKS
1 SUNCRIES	NPK			50.00
2 PRT RH FEMDE OUTER WHEEL ARC MOULDING	63860-4CEOA	170.00		
3 RM STOE STELL COVER	76850-4CEDA	600.00		
4 RR FENDER OUTER WIEEL ARC MOULDING	YEBSO ACEDA QUAN	150.00 _	/	
5 RE LH DOOR FRT SASH TAPE	82816-4CADR /LA	18.00 /		
5 RE RH CHRONE MOULDING	82282-4CAOA /1L/	100.70		
7 Rd RR 000R	HESON-BEAMA D/S	/ 1032.90_		
8 FRT RH DOOM WEATHER STRIP	80830-40804 AL	111.50 _		
9 FRONT BH DOOR UPPER CHRONE MOULDING	80282-4CADA /	CA 100.70		
10 FRONT WH DOOR WR SASH TAPE	33/ BIAZA-BIBBB	18.00		
II FRONT RH DOOR	HOLOM-4CHMA 27/85	( 1032.50	/	
SUB TOTAL		3334,70	0.00	50.00
LESS DISCOUNT (NETT-26.00%, LIST-30.00%, S/	(#00,-TT3W	666.94	0.00	0.00
GRAND TOTAL		2667.76	0.00	50.00
OVERALL TOTAL		2717.76	1000000	

LEGEND: REMARKS! DK j = APPROVED, REMARKS!  $X_i j$  = NOT APPROVED

#### SUMMARY OF ESTEMATE FOR VEHICLE REDN NO SUB7328G

TOTAL LABOUR CHARGES 4370.00
TOTAL SHARE PARTS CHARGES 2717.76

GRAND TOTAL

7087.76 \*

. All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME
SURVEYED DATE
AUTHORIZED DATE
EXCESS CLAUSE
LIABILITY 0.00 0.00

PLS NOTE: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shell inform you accordingly.

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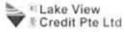
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Post an Advertisement Sell it yourself! Advertise it at just \$58 until it's SOLD!

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54k & Year Only, Chaspest Depreciation, Monthly \$400



> Low p

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Nissan X-Trail

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Price

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2016

Arry

Nissan X-Trail 2.0A Premium 7-Seater Sunroof

\$88,800

\$11,080 /yr

05-May-2016

1,997 €€

38,000 km

Immaculate Condition, Fully Tan Chong Agent Maintained, Well Kept By Previous Owner, Trade In And Loan Available, Special Interest Rai 1.98%, Hurry Make An Appointment To View This Unit Now.

Lay Auto Pte Ltd

Fosted: 24-May-2019

Tags: 2016 Nissan X-Trait, 2016 nissan x-trait, Nissan X-Trait, missan x-trait, Nissan, X-Trait, x-trait, used



Nissan X-Trail 2.0A Premium 7-Seater Sunroof

\$101,800

\$13,150 /yr

28-Mar-2016

1,997 €

Only Highest Spec Model With Full Bodykits With Side Steps In Market. Cheapest In The Market. Free 1 Year Warranty Covered By Insur Company. Very Well Maintained By Owner With Accident-Free Must V ....

Grande Auto Credit

Fosted: 18-May-2019

Tags: 2016 Nissan X-Trail, 2016 nissan x-trail, Nissan X-Trail, nissan x-trail, Nissan, X-Trail, x-trail, Used



Nissan X-Trail 2.0A Premium 7-Seater Sunroof

\$91,800

\$10,800 /yr

04-Oct-2016

1,997 €€

29,890 km

Exclusive \$2000 Republic Auto Warranty Workshop Credits. Classy Pearl White Exterior, Low Mileage Done And Well Kept By Single Own Factory Warranty, Maintain By Agent, Authorized Bank L...

Tags: 2016 Nessan X-Trail, 2016 missan x-trail, Nessan X-Trail, nessan x-trail, fessan, X-Trail, x-trail, usod Posted: 18-Nay-2019



Nissan X-Trail 2.0A Premium 7-Seater Sunroof

\$91,800

30-Dec-2016

1,997 €€

35,601 km

Lowest Depreciation Unit In The Market! 7 Seater SUV Loaded With Lots Of Features For Your Ultimate Driving Pleasure. Absolutely Tip And Priced To Sell Unit! More Than \$55,000 Savings Fr...

Posted: 06-May-2019

Tags: 2016 Nessan X-Trail, 2016 nissan x-brail, Nissan X-Trail, nissan x-brail, Nissan, X-Trail, x-brail, Lined

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Model

Depreciation

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# > Back to OneMotoring

# Enquire PARF/COE Rebate for Registered Vehicle

#### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 3882F

Vehicle Details

Vehicle No.: SLB7328G

Vehicle to be Exported: No

Intended Deregistration Date: 24 May 2019

Vehicle Make: NISSAN

Vehicle Model: X-TRAIL 2.0 CVT ABS 4WD S/R 7-STR

Primary Colour: Silver
Manufacturing Year: 2016

Engine No.: MR20862670B

Chassis No.: JN1JANT32Z0001935

Maximum Power Output: 106.0 kW (142 bhp)

Open Market Value: \$22,509.00
Original Registration Date: 20 May 2016
First Registration Date: 20 May 2016

Transfer Count: 0

Actual ARF Paid: \$23,513,00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 19 May 2026 PARF Rebate Amount: \$17,634.00

Intended COE Rebate Details

COE Expiry Date: 19 May 2026

COE Category: B - Car above 1600cc or 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$46,502.00

COE Rebate Amount: \$32,478.00

Total Rebate Amount: \$50,112.00

The information contained herein is correct as at 24 May 2019

OK

## Nivitha (LKK Auto)

From:

Motor Claim - III < motorclaim@iii.com.sg>

Sent:

Wednesday, 22 May 2019 12:01 PM

To:

Elmer Alfonso; 'sur@lkkauto.com'; admin-d@lkkauto.com

Cc:

Zuhaidah Samsuri

Subject:

RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB7328G AND YOUR INSURE

VEHICLE SH7491C ON 17/05/2019

Attachments:

SLB7328G ESTIMATE 17.05.2019.pdf; SLB7328G GIA REPORT 17.05.2019.pdf

Dear Sir / Mdm.

Please conduct a survey on TP vehicle SLB7328G and let us have your report urgently.

This claim will be handled by Ms Aida.

\*Kindly upload this survey request email to merimen.

Thank You.

P. Elmes

T: 230p. m

V: 04

EV

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711 Tel: 6347 6100, Ext – 248

From: Elmer Alfonso [mailto:elmer@tanchong.com]

Sent: 22 May, 2019 11:31 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB7328G AND YOUR INSURE VEHICLE SH7491C ON

17/05/2019

Dear Gabriel,

We preferred LKK Auto Pte ltd.

Best Regards, Elmer Alfonso 96450084

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Wednesday, 22 May 2019 9:27 AM

To: Elmer Alfonso <elmer@tanchong.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB7328G AND YOUR INSURE VEHICLE SH7491C ON

17/05/2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

#### Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext - 248

From: Elmer Alfonso [mailto:elmer@tanchong.com]

Sent: 21 May, 2019 4:58 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB7328G AND YOUR INSURE VEHICLE SH7491C ON 17/05/2019

Hi,

Good Morning,

Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental. Can you Arrange survey on 24/05/2019 10:00. Here at AUTOLUTIION INDUSTRIAL PTE LTD address 19 UBI ROAD 4 SINGAPORE 408623

Kindly check your insured liability and revert.

Attachment are my client accident report and workshop estimate

Regards,

Elmer Alfonso Autolution Industrial Pte Ltd 19 Ubi Road 4 S408623

Tel:67038691 EMAIL: elmer@tanchong.com

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling

and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

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Registration No. 198703792-K

## Hsiao Tong (LKKAuto)

From:

Zuhaidah Samsuri <aida@iii.com.sg>

Sent:

Friday, 5 July 2019 8:55 AM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: MCT19050481

Hi Hsiao Tong,

Please offer 50%(BOLA 19) first.

Best Regards

Aida Samsuri

Motor Claims Dept India International Insurance Pte Ltd 64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: <u>aida@iii.com.sg</u> Co. Reg Number: 198703792K

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, 5 July, 2019 8:47 AM

To: Zuhaidah Samsuri <aida@iii.com.sg>

Subject: MCT19050481

Hi Aida,

We refer to the above matter.

Attached is a copy of video from third party for your reference. From the video, third party is also changing lane.

Kindly advise if we shall proceed 100% (BOLA 15) or 50%(BOLA 19) on this matter.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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# Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Friday, 5 July 2019 8:47 AM

To:

'aida@iii.com.sg' MCT19050481

Subject: Attachments:

SLB 7328G vs SH 7491C - TP VIDEO.mp4

Hi Aida,

We refer to the above matter.

Attached is a copy of video from third party for your reference. From the video, third party is also changing lane.

Kindly advise if we shall proceed 100% (BOLA 15) or 50%(BOLA 19) on this matter.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

From:

Elmer Alfonso <elmer@tanchong.com>

Sent:

Saturday, 2 November 2019 1:22 PM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A: Marcus Chua (LKKAuto)

Subject:

Re: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB7328G AND YOUR INSURE

VEHICLE SH7491C ON 17/05/2019 \*LKK REF: CC4/III19009117/Upa3

Dear Hsiao tong,

Please be inform that client don't want to proceed the claim.

Kindly close the file.

Best Regards,

Elmer Alfonso

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, November 2, 2019 9:42 AM To: Elmer Alfonso <elmer@tanchong.com>

Cc: Admin A <admin-a@lkkauto.com>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB7328G AND YOUR INSURE VEHICLE SH7491C ON

17/05/2019 \*LKK REF: CC4/III19009117/Upa3

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Kindly advise if your client is still pursuing third party claim against our insured / M/s India International Insurance Pte Ltd. If so, kindly forward the LOD and all supporting documents to us if available for our further action.

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we will proceed to close file at our end.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 24 September 2019 3:54 PM To: Elmer Alfonso <elmer@tanchong.com>

Cc: Admin A <admin-a@lkkauto.com>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB7328G AND YOUR INSURE VEHICLE SH7491C ON

17/05/2019 \*LKK REF: CC4/III19009117/Upa3

Without Prejudice

Dear Sirs/mdm,

We refer to our below email.

Kindly get back to us.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) Sent: Friday, 5 July 2019 8:57 AM

To: Elmer Alfonso <elmer@tanchong.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Marcus Chua (LKKAuto)

<MarcusChua@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB7328G AND YOUR INSURE VEHICLE SH7491C ON

17/05/2019 \*LKK REF: CC4/III19009117/Upa3

Without Prejudice

Dear Sirs/Mdm.

We refer to the above matter.

We are of the view that BOLA 19 is applicable. Therefore, we have our principal instruction to offer 50% towards your client claim.

Kindly confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso < elmer@tanchong.com>

Sent: Saturday, 29 June 2019 9:28 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB7328G AND YOUR INSURE VEHICLE SH7491C ON

17/05/2019 \*LKK REF: CC4/III19009117/Upa3

Dear Hsiao Tong,

Please be inform that i passed the video footage to marcus. Kindly advise the outcome.

Best Regards,

Elmer Alfonso

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, June 17, 2019 6:18:06 PM

To: Elmer Alfonso

Cc: Admin A; assignments

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB7328G AND YOUR INSURE VEHICLE SH7491C ON

17/05/2019 \*LKK REF: CC4/III19009117/Upa3

Without Prejudice

Dear Elmer.

We did not receive your video dated 12 June 2019.

FYI: Our file size limit is 10MB.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Monday, 17 June 2019 5:53 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB7328G AND YOUR INSURE VEHICLE SH7491C ON

17/05/2019 \*LKK REF: CC4/III19009117/Upa3

Dear Sir.

Please advise liability outcome for the above mentioned.

Best Regards,

Elmer Alfonso 96450084

From: Elmer Alfonso

Sent: Wednesday, 12 June 2019 12:04 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB7328G AND YOUR INSURE VEHICLE SH7491C ON

17/05/2019 \*LKK REF: CC4/III19009117/Upa3

Dear Sir,

Attached file is the video footage.

Best Regards,

Elmer Alfonso 96450084

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 12 June 2019 10:36 AM To: Elmer Alfonso <elmer@tanchong.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB7328G AND YOUR INSURE VEHICLE SH7491C ON

17/05/2019 \*LKK REF: CC4/III19009117/Upa3

Without Prejudice

Hi Elmer,

We would like to request a copy of your client video footage as stated in his GIA report.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 12 June 2019 8:03 AM

To: 'Motor Claim - III' < motorclaim@iii.com.sg>; Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; assignments

<assignments@lkkauto.com>

Cc: 'Elmer Alfonso' <elmer@tanchong.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB7328G AND YOUR INSURE VEHICLE SH7491C ON

17/05/2019

Dear Sir/Mdm,

Thank you for the email.

Dear Hsiao Tong,

Kindly assist

FYNA Our Ref : CC4/III19009117/Upa3

Best Regards,

G.Nivitha Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Tuesday, 11 June 2019 9:42 AM

To: Elmer Alfonso <elmer@tanchong.com>
Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB7328G AND YOUR INSURE VEHICLE SH7491C ON

17/05/2019

Dear Sir,

Kindly liaise with LKK for liability.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext - 248

From: Elmer Alfonso [mailto:elmer@tanchong.com]

Sent: 11 June, 2019 9:39 AM

To: Motor Claim - III < motorclaim@iii.com.sg>
Cc: Admin-D (LKKAuto) < admin-d@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB7328G AND YOUR INSURE VEHICLE SH7491C ON

17/05/2019

Dear Gabriel,

Any update regarding for the liability of the above mentioned.

Kindly advise.

Best Regards,

Elmer Alfonso 96450084

From: Elmer Alfonso

Sent: Monday, 10 June 2019 4:53 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB7328G AND YOUR INSURE VEHICLE SH7491C ON

17/05/2019

Dear Gabriel,

Any update regarding for the liability of the above mentioned.

Kindly advise.

Best Regards,

Elmer Alfonso 96450084

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Wednesday, 22 May 2019 9:27 AM

To: Elmer Alfonso <elmer@tanchong.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB7328G AND YOUR INSURE VEHICLE SH7491C ON

17/05/2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

### Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711 Tel: 6347 6100, Ext - 248

From: Elmer Alfonso [mailto:elmer@tanchong.com]

Sent: 21 May, 2019 4:58 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: ACCIDENT INVOLVING MY CLIENT VEHICLE SLB7328G AND YOUR INSURE VEHICLE SH7491C ON 17/05/2019

Hi,

Good Morning,

Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental. Can you Arrange survey on 24/05/2019 10:00. Here at AUTOLUTIION INDUSTRIAL PTE LTD address 19 UBI ROAD 4 SINGAPORE 408623

Kindly check your insured liability and revert.

Attachment are my client accident report and workshop estimate

Regards,

Elmer Alfonso Autolution Industrial Pte Ltd 19 Ubi Road 4 S408623

Tel:67038691 EMAIL: elmer@tanchong.com

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

## Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Monday, 4 November 2019 4:13 PM

To:

'Zuhaidah Samsuri'

Subject:

RE: MCT19050481 //LKK REF: CC4/III19009117/Upa3

Attachments:

Email from TP dd 021119.pdf

Dear Aida,

We refer to the above matter.

We were informed by third party repairer that their client don't want to proceed the claim.

In view of this, we will proceed to close file and submit WP report to your good office.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zuhaidah Samsuri <aida@iii.com.sg>

Sent: Friday, 5 July 2019 8:55 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: MCT19050481

Hi Hsiao Tong,

Please offer 50%(BOLA 19) first.

Best Regards

Aida Samsuri

Motor Claims Dept India International Insurance Pte Ltd 64 Cecil Street #04/#05 IOB Building Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sg Co. Reg Number: 198703792K From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, 5 July, 2019 8:47 AM

To: Zuhaidah Samsuri <aida@iii.com.sg>

Subject: MCT19050481

Hi Aida.

We refer to the above matter.

Attached is a copy of video from third party for your reference. From the video, third party is also changing

Kindly advise if we shall proceed 100% (BOLA 15) or 50% (BOLA 19) on this matter.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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# ...CLAIM SUBFOLDER...(Pending for Survey Report)

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CLAIM SU	JBFOLDER DE	TAILS				[Cre	ated	by adjuster]			
insured:	COMFORT	TRANSPORTAT	ION PTE LTD, Co.	Reg. No.:	199303821	2					
Main Claimant:	MR. CHEN	G KAM MAN AN	DREW, ID: 52203	3882F							
Vehicle Re	SLB732	SLB7328G						/2019 14:00 - :59 onths and <b>27</b> Days From LTA Reg Date (Man Yo			Man Yr)]
Claim Type	pe: TP / MCT19050481 Policy/Cover Note No.: MCOM0015										
Vehicle Re No. (Insured):	SH7491C				Policy No. (Claimant)	DMPC	DMPCSN1631321903				
					Excess:						
Repairer:	Autolutio	n Industrial Pte	Ltd (HQ) 19 UBI R	OAD 4, 408	1623 Ubi - Te	ek:					
Handling Insurer:	India Inte	ernational Insur	ance Pte Ltd (HQ)	- Tel: 634	76100 [H	andled by	Zuha	idah Bte Samsur	ri - 6347	6070]	
Claimant's Insurer:	China Tai		(Singapore) Pte. L	7760							
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561	. [Handled b	y MARCU	S CH	UA] [Final R	pt due 0	3/06/2	019]
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#### Claim Documents

\*SLB7328G (MCT19050481) [SH7491C] TP MR. CHENG KAM MAN ANDREW May 17 2019 2:00PM [COMFORT TRANSPORTATION PTE LTD] **Autolution Industrial Pte Ltd** 

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9	12/06/19 10:29	General View	■ Load 3PG	-
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1	23/05/19 17:41	TP ESTIMATE	0	Load PDF	
2	23/05/19 17:41	TP GIA REPORT	0	Load PDF	
3	23/05/19 17:41	ACKNOWLEDGEMENT EMAIL TO III DD 23.05.2019	0	Load PDF	
4	27/05/19 19:52	TP ESTIMATE - MARKED	0	Load PDF	
5	04/11/19 16:07	Email from TP dd 021119	0	Load PDF	
5	04/11/19 16:15	EMAIL TO III dd 041119	0	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	24/05/19 08:25	Singapore Accident Statement	0	Load PDF	

# **Documents Checklist**

	~

## LKK Auto Consultants Pte Ltd (Co. Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/III19009117/UPA3Q2

Date:

12/11/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No : SLB7328G

Insured Vehicle No: SH7491C

Date of Loss:

17/05/2019

Nature of Claim:

TP

Claim No: MCT19050481

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

**SLB7328G** 

Make & Model:

NISSAN X-TRAIL, 2.0 CVT (A)

Engine No:

MR20862670B

Reg. Date:

20/05/2016 (Man. Year: 2016)

Chassis No:

JN1JANT32Z0001935

Colour:

Silver

Odometer:

64246 km

Engine Capacity: Market Value/New Car 1997 cc

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES Front Tyre Size:

225/60 R18

Rear Tyre Size:

225/60 R18

Front Left Side:

Dunlop 7 mm

Rear Left Side:

No

Dunlop 7 mm

Front Right Side:

Dunlop 7 mm

Rear Right Side:

Dunlop 7 mm

The above values represent the remaining tyre treads depth

COST OF CLA	AIMS	Repairer's	Adjuster's	Difference	Diff %
Parts		2,717.76	2,051.76	666.00	24.51
Miscellaneous I	tems	0.00	0.00	0.00	
Labour		4,370.00	2,365.00	2,005.00	45.88
Paintwork Labo	ur	0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	7,087.76	4,416.76	2,671.00	37.68
	+ GST 7.00/7.00% (S\$)	496.14	309.17	186.97	37.68
	Nett Amount (S\$)	7,583.90	4,725.93	2,857.97	37.68
	Global Sum	Settlement (S\$)	0.00		

INSPECTION

Date of Assignment: Date Inspected:

22/05/2019

24/05/2019 Inspected At:

Autolution Industrial Pte Ltd (HQ)

19 UBI ROAD 4

Singapore 408623

Estimated Period of Repair:

5.0 days

Adjuster: MARCUS CHUA

Manager: CHEW HSIAO TONG

NOTE. This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

Referen		(Last Synchronised: 11 Nov 2019)		
Parts:	N/A	NISSAN X-TRAIL 2.0 CVT (A) (Model not available in database)		
Labour:	Repairer's	(Price-denominated Standard List)		
Print Code:	(Unsubmitted,	no print-code for SLB7328G)		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page			
Further Info	: Items/values r	ot in reference catalogue are prefixed with an asterisk *.		

# Recommended Parts

	*SUNDRIES	*Check	E0 00 FC	* 50
		Sur I That sur Po	50.00 FS	*-FS
	*FRT RH FENDE OUTER WHEEL ARC MOULDING	*Check	170.00 FN	*-FN
	*RH SIDE SILL COVER	*Check	600.00 FN	*-FN
	*RR FENDER OUTER WHEEL ARC MOULDING	Grazed	150.00 FN	*150.00 FN
	*RR LH DOOR FRT SASH TAPE	Necessary	18.00 FN	*18.00 FN
	*RR RH CHROME MOULDING	Necessary	100.70 FN	*100.70 FN
	*RR RH DOOR	Dented / Bent	1,032.90 FN	*1,032.90 FN
	*FRT RH DOOW WEATHER STRIP	Necessary	111.50 FN	*111.50 FN
	*FRONT RH DOOR UPPER CHROME MOULDING	Necessary	100.70 FN	*100.70 FN
	*FRONT RH DOOR RR SASH TAPE	Necessary	18.00 FN	*18.00 FN
	*FRONT RH DOOR	Dented / Bent	1,032.90 FN	*1,032.90 FN
se part. S=Spc	Nett. N=NettItemDisc.	Sub Total (S\$)	3,384.70	2,564.70
	- Nett Item Discount on N Items 20	0.00/20.00% (S\$)	666.94	512.94
		Total Parts (S\$)	2,717.76	2,051.76
itu	e part. S≃Spci	*RR LH DOOR FRT SASH TAPE *RR RH CHROME MOULDING *RR RH DOOR *FRT RH DOOW WEATHER STRIP *FRONT RH DOOR UPPER CHROME MOULDING *FRONT RH DOOR RR SASH TAPE *FRONT RH DOOR *PRONT RH DOOR *FRONT RH DOOR *PRONT RH DOOR	*RR LH DOOR FRT SASH TAPE Necessary *RR RH CHROME MOULDING Necessary *RR RH DOOR Dented / Bent *FRT RH DOOW WEATHER STRIP Necessary *FRONT RH DOOR UPPER CHROME MOULDING Necessary *FRONT RH DOOR RR SASH TAPE Necessary *FRONT RH DOOR Dented / Bent *PRONT RH DOOR Dented / Bent *PRONT RH DOOR SUPPRISED SUB Total (S\$)  - Nett Item Discount on N Items 20.00/20.00% (S\$)	*RR LH DOOR FRT SASH TAPE Necessary 18.00 FN *RR RH CHROME MOULDING Necessary 100.70 FN *RR RH DOOR Dented / Bent 1,032.90 FN *FRT RH DOOW WEATHER STRIP Necessary 111.50 FN *FRONT RH DOOR UPPER CHROME MOULDING Necessary 100.70 FN *FRONT RH DOOR RR SASH TAPE Necessary 18.00 FN *FRONT RH DOOR Dented / Bent 1,032.90 FN *FRONT RH DOOR Dented / Bent 1,032.90 FN *PRONT RH DOOR Substitution Notes 20.00/20.00% (S\$) 3,384.70 *Nett Item Discount on N Items 20.00/20.00% (S\$) 666.94

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

Particulars	Lab.Type	Repairer's	Amount
our Items			
LABOUR CHARGES TO REPAIR FRT BUMPER ,RR BUMPER ,FRT RH FENDER ,RH RR FENDER ,RENEW BOTH RH DOOR	New	2,730.00	975.00
CHARGES TO SPRAY PAINTING SAME	New	1,250.00	1,000.00
REMOVE AND INSTALL BOTH RH DOOR MECHANISM	New	80.00	80.00
APPLY SEALANT TO BOTH RH DOOR	New	200.00	200.00
RENEW BOTH RH WHEEL RIM AND BALANCING	New	15.00	15.00
PERFORM 4 WHEEL ALIGNMENT	New	95.00	95.00
Gross Labo	ur Cost (S\$)	4,370.00	2,365.00
	LABOUR CHARGES TO REPAIR FRT BUMPER ,RR BUMPER ,FRT RH FENDER ,RH RR FENDER ,RENEW BOTH RH DOOR CHARGES TO SPRAY PAINTING SAME REMOVE AND INSTALL BOTH RH DOOR MECHANISM APPLY SEALANT TO BOTH RH DOOR RENEW BOTH RH WHEEL RIM AND BALANCING PERFORM 4 WHEEL ALIGNMENT	LABOUR CHARGES TO REPAIR FRT BUMPER ,RR BUMPER ,FRT RH FENDER ,RH RR FENDER ,RENEW BOTH RH DOOR CHARGES TO SPRAY PAINTING SAME New APPLY SEALANT TO BOTH RH DOOR New RENEW BOTH RH WHEEL RIM AND BALANCING New	LABOUR CHARGES TO REPAIR FRT BUMPER ,RR BUMPER ,RR BUMPER ,FRT RH FENDER ,RH RR FENDER ,RENEW BOTH RH DOOR CHARGES TO SPRAY PAINTING SAME New 1,250.00 REMOVE AND INSTALL BOTH RH DOOR MECHANISM New 80.00 APPLY SEALANT TO BOTH RH DOOR New 200.00 RENEW BOTH RH WHEEL RIM AND BALANCING New 15.00 PERFORM 4 WHEEL ALIGNMENT New 95.00

< END OF ESTIMATES >

Report was unsubmitted during this print-out.