

INS CASE OWNER

LOW CHIEF HONG

CC 4 / ALH 1900 9107 /

KJ237

LDAC

Surveyor:

Kenneth

DOI:

23/5/19

Date / Time:

22/5/19

Registered in Mainland:

23/5/19

Pre-assign / CCU / FTE



Insured Vehicle No.

SLS2083E

Name of Insured

Leung See Wah J

Insured Tel No.

HP:

Claim No.:

4001957540G

Policy No.:

Excess Sec II :SS

D.O.A.:

23/5/19

Make / Model:

Place of Accident:

PRAYCOFF DRIVE

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLQ 5382H



INSRS:

WSP:

Tel:

Liability:

RMKS:

Estimate



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SLQ 5382H - X

SLS 2083E - X

STAGE	DATE / PIC
Non-Reporting Itr (1st):	
Non-Reporting Itr (2nd):	
Non-Reporting Itr (Final):	
Notification Itr (if non-pickup):	
Call OI:	08/11/19 - VIC
After call Itr to OI:	09/04/19 - VIC
Documentation Check List:	Handler Typist
Notification Itr (if non-pickup)	
After call Itr to OI:	
Authorization To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
LTA / GIA:	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	
LOD:	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

unable to trace OI's VL.

PINACHED

TP LOD IN BY BMAIL

DIC VIC

PIR REVIEWED. OLD RATE-BONDED TP.

SEND LETTER TO OI TO NOTIFY TP CLAIM

4 NCD ISSUED.

09/07/19

05/11/19

9:22AM

OPONS TO OI. CONFIRMED WITH PROVE CAR

4 HE ALSO DO ADDENDUM ON THE SAME

DAY. ACCEPTED TO GETTER 4 AMKES NCD

ISSUED.

07/11/19

SEND ACCEPTANCE BMAIL TO TP

BY IN. ALL DOCS IN ORDER.

TO CLOSE

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

R/P

\$S 786.95

( 2 days)

Reduction:

83 %

Email

Call

FINAL SETTLEMENT

Date/Time:

06/11/19

Confirm with:

CARMEN

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

27

IFNO or B 28, Ass. Lis:

(OLD RATE-BONDED TP)

Repair Cost: (w/acc)

\$S

842.04

Loss of Rental (LOR):

\$S

119.98

( 2 days)

X 489.99 (CASH)

Loss of Use (LOU):

\$S

-

( \$ x days)

Loss of Income (LOI):

\$S

-

( \$ x days)

LOR only ☒ LOU only ☐

LOR + LOU

☐

LOR + LOI

☐

[Tick only one]

GIA/LTA Search

\$S

7.15

Medical:

\$S

-

Disbursement:

\$S

-

(e.g. Tow/ Independent)

Legal Cost

\$S

-

Total:

\$S

969.47

Global Sum \$S: -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$S

969.47

Name 1:

LEONG PERFORMANCE PTE LTD

Payee 2: (Strike if N.A.)

\$S

-

Name 2:

-

Payee 3: (Strike if N.A.)

\$S

-

Name 3:

-

COPY SENT

ASS. FILE BY:

REF:

AIG

## ASSIGNMENT

From:

Date:

23/5/2019

Veh No:

SLQ 53824

Vt Regn:

OF 17

Estimated Cost:

Type: ☒ M.Caf / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /OD ☒ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

Truck / Trailer or

To inspect Vehicle No:

SLQ 53824

Make:

Toy Prius<sup>A)</sup>

C.C:

17PP

at Workshop m/s

Esteem Performance

Colour:

M. P. White

A/C:

Insured / Std / NI / NA

of

385 Sin Ming Dr

Sp Reading

114295

T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

C/No:

JTDKB3FU1G3562003

Claims No.

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt

Sum Insured:

Excess:

Steering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

(Client's Record)

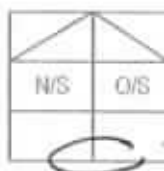
Brake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Make of Veh:

Modi: Nil / S/Rim / STD / R/Rim or

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

02

days

Res:

Yes or No

Lum Sum:

1.B.1

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

up

Vehicle: IN / OUT

Date:

Person Contacted:

Tyre Size:

F: Giti

195/65R15

R: Yoko

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

8

mm

R/Bal.

8

mm

L/Bal.

8

mm

L/Bal.

8

mm

D.O.A.

13/5/19

D.O.A.

23/5/19

Survey held at:

Des. of Damages: Frt / ☒ Rear / ☐ O/S / ☐ N/S / ☐ UIC / ☐ Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/P \$ 786.95

CERD: \$3,967.44 (83%)

Date/Time, File Path to?

☐

: Prel. Report

Days Of Repair:

1)

☐

: Final Report

Resurvey No. of Trip:

Date/Time, File Path to?

2)

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

☐

: Weekend (\$

Report Format:

Emp: Sum / LBJ: 12

Survey Fee:

Transportation:

\$ + \$ = \$

Filing:

Other:

Total:



## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: [www.esteemperf.com.sg](http://www.esteemperf.com.sg)

### Repair Estimates

SLQ 5382 H

*Not Authorised  
Penny Ate Pen*

Parts	(a) Cost / List Price Items	\$	3,085.85
	Plus/Less 25%	\$	771.46
	<b>Total of Cost / List</b>	<b>\$</b>	<b>2,314.39</b>
	(b) Nett Price Items		
	Less		
	<b>Total of Nett Item</b>		
	(c) Special Nett Items	\$	200.00
<b>Total Parts Cost</b>		<b>\$</b>	<b>2,514.39</b>
<b>Labour</b>		<b>\$</b>	<b>2,240.00</b>
<b>Total</b>		<b>\$</b>	<b>4,754.39</b>

I/KK Auto Consultants hereby notify the Repairer of the following:

- To receive estimate and costing
- To display damaged parts - being repaired
- Parts prices and labour charges
- Terms and Service Conditions of the Repairer
- To be aware of the repairer's policy
- To be aware of the repairer's policy
- To be aware of the repairer's policy

Acknowledged by Repairer  
Signature  
Date

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kenneth  
Company : KKC  
Survey conducted on : 23/5/19 at \_\_\_\_\_

### Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 02 day(s)

(c) Resurvey : Required / ~~Not~~ Required

(d) Excess : \$ \_\_\_\_\_

(e) Signature of surveyor : Le Date: 23/5/19



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### Spare Parts

Vehicle No. :	<b>SLQ 5382 H</b>	Submit By :	<b>SERENCE</b>
Make & Model :	<b>TOYOTA PRIUS</b>	Year Manufacture :	<b>2017</b>
Chassis No. :	<b>JTDKB3FU103562003</b>	Engine No. :	

**Cost / List**

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Reverse sensor <i>sn</i>	1	\$200.00	S.N	X
2	Rear bumper <i>sn</i>	1	\$497.50		X
3	Rear bumper clip <i>sn</i>	10	\$40.00		X
4	Rear bumper side retainer LH <i>sn</i>	1	\$112.70		X
5	Rear bumper side retainer RH <i>sn</i>	1	\$112.70		X
6	Rear bumper reinforcement <i>sn</i>	1	\$398.90		7X
7	Rear bumper lower garnish centre <i>nd / dy</i>	1	\$582.60		✓
8	Rear bumper lower garnish LH <i>sn</i>	1	\$149.70		X
9	Rear bumper lower garnish RH <i>sn</i>	1	\$149.70		X
10	Rear bumper tow cover <i>sn</i>	1	\$31.70		X
11	Tail lamp LH - UPPER <i>sn</i>	1	\$498.75		X
12	Tail lamp LH - LOWER <i>sn</i>	1	\$511.60		X
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



## ESTEEM PERFORMANCE PTE LTD

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Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

### Labour

Vehicle No. : **SLQ 5382 H** Submit By : **SERENCE**  
Make & Model : **TOYOTA PRIUS** Year of Manufacture : **2017**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, END PANEL, SPARE TYRE COMPARTMENT)	\$800.00	1201
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, END PANEL, SPARE TYRE COMPARTMENT)	\$800.00	2201
3	To tuff coat. <i>nn</i>	\$50.00	X
4	TO Check wiring	\$50.00	101
5	To transfer boot mechanism to new boot <i>nn</i>	\$120.00	X
6	To conduct water leakage tests to ensure proper air and sealing <i>nn</i>	\$120.00	X
7	To remove & refit reverse sensor	\$150.00	X
8	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load. <i>nn</i>	\$150.00	X

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

**PRE-REPAIR INSPECTION REQUEST – SLQ5382H vs SLS2083E (OI) on D.O.A.: 13/05/2019**

From: Hor, Yinnul  
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)  
Cc: Fong, Andy-SY, Fan, Winnie-LW, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur  
Sent: 5/22/2019 3:17:44 PM  
Attachments:  20190522124910470.pdf

Hi,

Please refer to the enclosed request from Esteem Performance Pte Ltd.

Claim no : 4001957374SG003  
Case Owner : CHEE HENG LOH

If you have any queries/concerns, please let us know.  
Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.

Thanks & Regards,

Yin Rul, Hor (Viviane)  
AIG  
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto  
Yinnul.Hor@aig.com | www.aig.sg

9.25am @ 23/5/2019  
Person @ Serene  
vehicle In  
SRE @ Kenneth

---

**From:** serence@esteemperf.com.sg [mailto:serence@esteemperf.com.sg]  
**Sent:** Wednesday, May 22, 2019 2:48 PM  
**To:** Hor, Yinnul  
**Cc:** Fong, Andy-SY; Fan, Winnie-LW; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLS2083E AND SLQ5382H ON 13/05/2019

Dear Yinnul,

We prefer LKK Auto Consultants Pte Ltd Kenneth Kong to survey the car.

Thanks

---

**From:** Hor, Yinnul  
**Sent:** Wed, 22 May 2019 06:14:10 +0000  
**To:** serence@esteemperf.com.sg  
**Cc:** Fong, Andy-SY, Fan, Winnie-LW, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLS2083E AND SLQ5382H ON 13/05/2019

Without Prejudice

Your Reference : SLQ5382H  
Our Reference : 4001957374SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Yin Rui, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

[Yinui.Hor@aig.com](mailto:Yinui.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** serence ctc [mailto:[serence@esteemperv.com.sg](mailto:serence@esteemperv.com.sg)]  
**Sent:** Wednesday, May 22, 2019 12:45 PM  
**To:** AIG SGP, Claims-Survey  
**Cc:** Carmen Lim; jenny chong  
**Subject:** [EXTERNAL] REQUEST FOR PRI SURVEY SLQ5382H

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)**

We act for Grab Rentals PTE LTD who has appointed the under-mentioned workshop to repair his motor vehicle no.SLQ 5382 H

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385, Sin Ming Drive (Inside Vicom) S 575718

Tel : 6566 2112 / 8799 0066

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Freundliche Grüße / Best Regards

**Serence Chee**

Claims Assistant | Operation Division

Esteem Performance Pte Ltd

P: 6566 2112

E: [serence@esteemperv.com.sg](mailto:serence@esteemperv.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259 (Head Office)

385 Sin Ming Drive Vicom Inspection Centre (Showroom)



**IMPORTANT NOTICE:**

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**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

## ADDENDUM

### (A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : \_\_\_\_\_ Vehicle Registration No: SLS 2083E

Name (as shown in NRIC) : \_\_\_\_\_ NRIC/FIN/Passport No : \_\_\_\_\_

(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate

Address : \_\_\_\_\_ Singapore ( )

Contact (Tel) : \_\_\_\_\_ Mobile No. : \_\_\_\_\_

Email Address : \_\_\_\_\_

Date of Accident : \_\_\_\_\_ Time of Accident : \_\_\_\_\_

Place of Accident : DRAYCOTT DRIVE

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE LTD

### (B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

"DRIVER AT THE TIME OF ACCIDENT SHOULD BE CHEN YI-CHEN"

H

THAT'S ALL

H

H



Policyholder / Driver's Signature  
Date:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:  
Date:

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 May 2019 <a href="#">Edit Reg</a>		22 May 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$5786.95</b> <a href="#">Edit Estimates</a>	<b>\$5786.95</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
-------------	------------------	----------------------	------------------	--------------------------

**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	LEUNG SEE WAH J., ID: 57289386G		
Main Claimant:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G		
Vehicle Reg. No.:	SLQ5382H	Date of Loss:	13/05/2019 17:00 - :59 [21 Months and 29 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 4001957374SG	Policy/Cover Note No.:	1700051775 (Comprehensive)
Vehicle Reg. No. (Insured):	SLS2083E	Policy No. (Claimant):	A29114756MKF
		Excess:	
Repairer:	Esteem Performance Pte Ltd (HQ) Blk 5033 Ang Mo Kio Ind Park 2, #01-259, 569536 Ang Mo Kio - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com		
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 03/06/2019]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

There are no mail for this case.

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SLQ5382H (4001957374SG)  
[SLS2083E]**

TP

**GRAB RENTALS PTE LTD**

May 13 2019 5:00PM

[LEUNG SEE WAH J.]

**Esteem Performance Pte Ltd**

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Letters/Correspondences</b>			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit
<b>Assessment Reports</b>			1 per page <input type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	24/05/19 14:04	<b>Accident Statement</b> <small>From: SC - Reg. No: SLS2083E, Claimant: LEUNG SEE WAH J.</small>		Load HTM
<b>Photos/Images</b>			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/11/19 09:10	Chassis Number		Load JPG <input checked="" type="checkbox"/>
2	05/11/19 09:10	Odometer Reading		Load JPG <input checked="" type="checkbox"/>
3	05/11/19 09:11	General View		Load JPG <input checked="" type="checkbox"/>
4	05/11/19 09:11	General View		Load JPG <input checked="" type="checkbox"/>
5	05/11/19 09:11	General View		Load JPG <input checked="" type="checkbox"/>
6	05/11/19 09:11	General View		Load JPG <input checked="" type="checkbox"/>
7	05/11/19 09:11	General View		Load JPG <input checked="" type="checkbox"/>
8	05/11/19 09:11	General View		Load JPG <input checked="" type="checkbox"/>
9	05/11/19 09:11	General View		Load JPG <input checked="" type="checkbox"/>
10	05/11/19 09:11	General View		Load JPG <input checked="" type="checkbox"/>
11	05/11/19 09:12	After Repair Photo		Load JPG <input checked="" type="checkbox"/>
12	05/11/19 09:12	After Repair Photo		Load JPG <input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/05/19 16:43	ACKNOWLEDGEMENT EMAIL TO AIG DD 23.05.2019		Load PDF
2	23/05/19 16:43	EMAIL FROM AIG DD 22.05.2019		Load PDF
3	23/05/19 16:43	TP ESTIMATE + TP GIA REPORT		Load PDF
4	26/05/19 09:36	TP ESTIMATE-MARKED		Load PDF
5	09/07/19 16:19	LETTER TO OI		Load PDF
6	05/11/19 09:30	OID DRIVING LICENCE STATUS		Load PDF
7	19/11/19 09:34	WORKSHOP INVOICE		Load PDF
8	19/11/19 09:34	AUTHORISATION TO ACT FORM		Load PDF
9	19/11/19 09:34	Release Voucher		Load PDF
10	19/11/19 09:34	RENTAL RECEIPT		Load PDF
11	19/11/19 09:34	LTA SEARCH		Load PDF
12	19/11/19 09:34	LOD		Load PDF

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>		<a href="#">Reset</a>   <a href="#">Save</a>   <a href="#">Print</a>
There are no document checklists configured.		
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>		

Show Remarks To: ☐ Handling Insurer  
Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLS2083E (Insd veh)	Model:	TOYOTA PRIUS 1.8 HYBRID
	SLQ5382H (TP veh)		CVT (A)
Date of Accident:	13/05/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	5,087.20
Final Repair Cost	:	\$	842.04
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	119.98 2 days
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	969.47

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Esteem Performance Pte Ltd	:	\$ 969.47
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

19 Nov  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19009107/KHA3Q2

Date: 19/11/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700051775  
**Claimant** SLQ5382H **Insured Vehicle No :** SLS2083E  
**Vehicle No :** SLQ5382H **Nature of Claim:** TP **Claim No:** 4001957374SG  
**Date of Loss:** 13/05/2019

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLQ5382H**  
 Make & Model: TOYOTA PRIUS, 1.8 HYBRID CVT (A) Engine No: 2ZRS057625  
 Reg. Date: 14/07/2017 (Man. Year: 2017) Chassis No: JTDKB3FU103562003  
 Colour: Metallic Pearl White Odometer: 114295 km  
 Engine Capacity: 1798 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: Giti 8 mm Rear Left Side: Yokohama 8 mm  
 Front Right Side: Giti 8 mm Rear Right Side: Yokohama 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,514.39	436.95	2,077.44	82.62
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,240.00	350.00	1,890.00	84.38
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>4,754.39</b>	<b>786.95</b>	<b>3,967.44</b>	<b>83.45</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>332.81</b>	<b>55.09</b>	<b>277.72</b>	<b>83.45</b>
<b>Nett Amount (S\$)</b>	<b>5,087.20</b>	<b>842.04</b>	<b>4,245.16</b>	<b>83.45</b>
<b>+ Car Rental (2.0 x S\$59.99/day) (S\$)</b>		<b>119.98</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.45</b>		
<b>Nett Liability (S\$)</b>		<b>969.47</b>		

### INSPECTION

Date of Assignment: 22/05/2019  
 Date Inspected: 23/05/2019 Inspected At: 385 SIN MING DRIVE  
 Repairer: Esteem Performance Pte Ltd (HQ)  
 Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG

Manager: VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REVERSE SENSOR	Serviceable	200.00 FS	*- FS
2	1		*REAR BUMPER	Repair	497.50 FL	*- FL
3	10		*REAR BUMPER CLIP	Not Necessary	40.00 FL	*- FL
4	1		*REAR BUMPER SIDE RETAINER LH	Serviceable	112.70 FL	*- FL
5	1		*REAR BUMPER SIDE RETAINER RH	Serviceable	112.70 FL	*- FL
6	1		*REAR BUMPER REINFORCEMENT	Serviceable	398.90 FL	*- FL
7	1		*REAR BUMPER LOWER GARNISH CENTRE	Dented / Distorted	582.60 FL	*582.60 FL
8	1		*REAR BUMPER LOWER GARNISH LH	Serviceable	149.70 FL	*- FL
9	1		*REAR BUMPER LOWER GARNISH RH	Serviceable	149.70 FL	*- FL
10	1		*REAR BUMPER TOW COVER	Serviceable	31.70 FL	*- FL
11	1		*TAIL LAMP LH-UPPER	Serviceable	498.75 FL	*- FL
12	1		*TAIL LAMP LH-LOWER	Serviceable	511.60 FL	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>3,285.85</b>	<b>582.60</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>771.46</b>	<b>145.65</b>
<b>Total Parts (\$\$)</b>	<b>2,514.39</b>	<b>436.95</b>

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA (REAR BUMPER ,END PANEL ,SPARE TYRE COMPARTMENT)	New	800.00	120.00
2	TO PUTTY ,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA (REAR BUMPER ,END PANEL ,SPARE TYRE COMPARTMENT)	New	800.00	220.00
3	TO TUFF COAT	New	50.00	0.00
4	TO CHECK WIRING	New	50.00	10.00
5	TO TRANSFER BOOT MECHANISM TO NEW BOOT	New	120.00	0.00
6	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING	New	120.00	0.00
7	TO REMOVE & REFIT REVERSE SENSOR	New	150.00	0.00
8	TO REMOVE & REFIT SPARE TYRE ,SPARE TYRE BOARD ,CARPET TRIM TO ASSIST WORK LOAD	New	150.00	0.00
<b>Gross Labour Cost (\$\$)</b>			<b>2,240.00</b>	<b>350.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >