

INSURANCE OWNER: CC 3 / AIG1900 9104 12 Xing LKK IDAC

Surveyor: Thantich DOI: 30/11/19 Date / Time: 23/11/19 Registered in Merimen: 27/11/19

Pre-assign / CCU / FTE: 6X 4667R

Insured Vehicle No.: 6X 4667R Claim No.: 8524 6474234
 Name of Insured: LHEW KIM SENG ROASTED MEAT Policy No.:
 Insured Tel No.: HP: 19/11/19 Make / Model:
 Excess Sec II :SS D.O.A: 19/11/19 Place of Accident:
 Is driver the owner? (YES / ☒ NO) Nature of Accident:
 If NO, Driver Name / Age: OI GIA REPORT ☒ YES / NO TP GIA REPORT ☒ YES / NO
 Driver Tel No.: (VA: ☒ YES / NO) Insured Liability: % Final ? Yes / No

SMU 2667D

INSRS: WSP: Tel: Liability: RMKS: W/Konggen
 INSRS: WSP: Tel: Liability: RMKS:
 INSRS: WSP: Tel: Liability: RMKS:
 INSRS: WSP: Tel: Liability: RMKS:

Date/Time	STAGE	DATE / PIC
10/11	Non-Reporting hr (1st)	03/10/2019
15/11	Non-Reporting hr (2nd)	12/07/2019
18/11/19	Non-Reporting hr (Final)	
	Notification hr (if non-pickup)	
	Call OI:	
	After call hr to OI:	
	Documentation Check List:	Handler Typist
	Notification hr (if non-pickup)	
	After call hr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / CIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by: Repair Cost: \$5 (days) Reduction: % Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: Confirm with: Email ☐ Call ☐
 Final Liability: % (Agreed / Assessed) BOLA S/N No.:
 Repair Cost: \$5
 Loss of Rental (LOR): \$5 (days)
 Loss of Use (LOU): \$5 (5 a days)
 Loss of Income (LOI): \$5 (5 a days)
 LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LO ☐ [Tick only one]
 GLA/LTA Search: \$5
 Medical: \$5
 Disbursement: \$5 (e.g. Tow/Independent)
 Legal Cost: \$5
 Total: \$5 Global Sum \$5:
 FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐
 Payee 1: \$5 Name 1:
 Payee 2: (Strike if N/A) \$5 Name 2:
 Payee 3: (Strike if N/A) \$5 Name 3:

COPY SENT 19/11/19
 1) Claim status: Normal/Reject/Private Settle
 2) Report Format: WP
 3) Survey fee: \$290

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation Non binding - Preview

Page 1/2

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms.
CHIA
QIU YI
41 BRIGHT HILL DRIVE
#18-02
Singapore 573893

Document no.
Document date 22-05-2019
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2019000684/ 1
Job order date 22-05-2019
Service Advisor MEI KWAN KONG

License plate	Model code	First registration	VIN	Model	Mileage
SMG2887D	5T13NZ	13-12-2018	WVGZZZ1TZKW013916	Touran Comfortline 1.4 TSI 110kW DSG	2,703

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs	280.00	#1	280.00	299.60
5TA807217AFGRU	Cover For Bumper Primed	1	pcs	1,136.46	#1	1,136.46	1,216.01
5TA805915E 9B9	Spoiler Satin Black	1	pcs	220.79	#1	220.79	236.25
5TA807248	Foam Insert	1	pcs	51.74	#1	51.74	55.36
5TA807109K	Impact Beam	1	pcs	552.37	#1	552.37	591.04
5TA807651D	Cross Member	1	pcs	105.24	#1	105.24	112.61
N 90528204	Pop-Rivet	2	pcs	0.79	#1	1.58	1.69
N 90825902	Hex Socket Head Collared	2	pcs	2.10	#1	4.20	4.49
N 91234201	Riveted Cap Nut	2	pcs	2.85	#1	5.70	6.10
5TA807723	Support Part (BUMPER BRACKET LH)	1	pcs	41.58	#1	41.58	44.49
5TA807724	Support Part (BUMPER BRACKET RH)	1	pcs	41.58	#1	41.58	44.49
5TA807049	Guide Piece (BUMPER GUIDE LH)	1	pcs	37.67	#1	37.67	40.31
5TA807050	Guide Piece (BUMPER GUIDE RH)	1	pcs	37.67	#1	37.67	40.31
5TA853651L LDB	Radiator Grille With Sati	1	pcs	377.68	#1	377.68	404.12
5TA821105	Fender (LHF)	1	pcs	597.28	#1	597.28	639.09
5TA805911D	Wheelhouse Liner	1	pcs	150.46	#1	150.46	160.99
5TA821135	Cross Support (LHF FENDER BRACKET)	1	pcs	30.54	#1	30.54	32.68
5TC941113A	Led Headlight (LH)	1	pcs	1,738.10	#1	1,738.10	1,859.77
5TA941661A	Halogen Fog Lights With S (LH)	1	pcs	228.17	#1	228.17	244.14
5TA805588C	Lock Carrier With Mountin	1	pcs	1,004.09	#1	1,004.09	1,074.38
5TA804593A	Bracket (LHF HEADLAMP BRACKET)	1	pcs	9.26	#1	9.26	9.91
	FRONT NUMBER PLATE	1	pcs	80.00	#1	80.00	85.60
	LABOUR	6	pcs	840.00	#1	5,040.00	5,392.80
	Spray Painting	5	pcs	800.00	#1	4,000.00	4,280.00

Quotation valid till 29-05-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	15,492.16	7%	1,137.65	16,252.16	17,389.81
Total	760.00	15,492.16		1,137.65	16,252.16	17,389.81

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

As acknowledged by Repairer

Taufik 17495749
WR 30/5/19 @ 1040
Resurvey before paint.
surp lkkauto.com
5-6 days.

Jia Le (LKK Auto)

From: Shu Pei (LKKAuto)
Sent: Thursday, 14 November 2019 9:13 AM
To: Lee, Ming-Yao
Cc: Syed-Yusoff, Saliha; Admin A; Jia Le (LKK Auto)
Subject: RE: Our Ref : 8525642242SG-003 | Accident Involving GX4667R & SMG2887D on 19/05/2019

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/AIG19009104/T1db3	Jia Le

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Wednesday, 13 November 2019 10:52 AM
To: Admin A <admin-a@lkkauto.com>
Cc: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Subject: Our Ref : 8525642242SG-003 | Accident Involving GX4667R & SMG2887D on 19/05/2019

Hi Team,

Referring abovementioned accident. We have received recovery claim from insurer of SMG2887D.

As such, please proceed to submit WP report (if any) and kindly advise if any communication was made between you and our insured.

Regards,

Lee Ming Yao, George

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Jia Le (LKK Auto)
Sent: Monday, 5 August 2019 3:30 PM
To: Swee Lian Tan; LnC
Subject: RE: ACCIDENT INVOLVING GX 4667R AND SMG 2887D ON 19/05/2019

Our Ref: CC3/AIG19009104/T1db3

05 AUGUST 2019

CHEW KIM SENG ROASTED MEAT (1)

Dear Sir/Madam,

ACCIDENT INVOLVING GX 4667R AND SMG 2887D ON 19/05/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SMG 2887D against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **15/08/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

*SMG2887D (8525642242SG)
[GX4667R]

TP

CHIA QIU YI

May 19 2019 2:00PM

[Chew Kim Seng Roasted Meat (1)]
Volkswagen Centre Singapore

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 24/05/2019 10:41 AM.
To LKK_HQ
Subject No OI GIA Report

Hi,

Please be informed that no OI GIA report received till date.

Please find OI details below for your further action.

OI name: Chew Kim Seng Roasted Meat (1)

Address:

15 Woodlands Loop #03-37/38
SINGAPORE 738322

Contact No. 98269988

Regards,
Sheng Yang

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19009104/hb3

27 May, 2019

Chew Kim Seng Roasted Meat (1)

15 Woodlands Loop #03-37/38

Singapore 738322

Dear Sirs,

**ACCIDENT INVOLVING SMG 2887D AND GX 4667R ON 19/05/2019 ALONG/
AT BALESTIER RD IN FRT OF DAYS HOTEL**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Vic Alpeh Sanghilan

Claims

Tel : 6841 2096

Fax: 6741 4108

Email : vicalpeh@lkkauto.com

c.c: *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19009104

08 JUNE 2019

By Registered Mail

Chew Kim Seng Roasted Meat (1)
15 Woodlands Loop
#03-37/38
Singapore 738322

Dear Sir,

**ACCIDENT INVOLVING SMG 2887D AND GX 4667R ON 19/05/2019 ALONG/
AT BALESTIER RD IN FRT OF DAYS HOTEL**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 27/05/2019

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by 25/06/2019).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Chan Jia Le (Case Handler)
Tel : 6749 5792
Fax: 6741 4108
Email : JiaLe@lkkauto.com

c.c *Claims Manager*
 AIG Asia Pacific Insurance Pte. Ltd
 (Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19009104/T1db3

12 JULY 2019

By Registered Mail
(FINAL REMINDER)

Chew Kim Seng Roasted Meat (1)
15 Woodlands Loop
#03-37/38
Singapore 738322

Dear Sir/Madam,

**ACCIDENT INVOLVING SMG 2887D AND GX 4667R ON 19/05/2019
ALONG/AT BALESTIER RD IN FRT OF DAYS HOTEL**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG. Please note that you had been notified by our via mail by post from our office on 27/05/2019 & 08/06/2019.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centers. For the listing of AIG reporting centers, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by **29 JULY 2019**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Carlor Chan
Claims
Tel : 6749 5792
Fax: 6741 4108
Email : jiale@lkkauto.com

c.c Claims Manager
 AIG Asia Pacific Insurance Pte Ltd
 (Motor Claims Dept)

To : Traffic Police – Deputy Head, Investigations Department
Fax : 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME
FORM ON NON-REPORTING BY INSURED

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows: -

Date of accident : 19/05/2019
Time of accident : 14:00
Place of accident : BALESTIER RD IN FRT OF DAYS HOTEL
Third Party's name : CHIA QIU YI
Third Party's vehicle number : SMG2887D
Our insured's name : CHEW KIM SENG ROASTED MEAT (1)
Our insured's vehicle number : GX4667R
Our insured's NRIC number : NIL
Our insured's address : 15 WOODLANDS LOOP, #03-37/38,
SINGAPORE 738322
Our Insured's telephone number : NIL

A letter dated **(08/06/2019)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.
(Please cite our reference number: **(CC3/AIG19009104/T1db3)**)

Name and address of insurance company : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#08-16
Singapore 079120

Name of contact person : Chan Jia Le
Contact Number : 6749 5792 Fax: 6741 4108
Date : 11/07/2019



POSTING RECEIPT FOR REGISTERED ARTICLE(S)

Singapore Post Limited
(Reg. No. 19020122M)
10 Eunos Road 8
#01-20 Singapore Post Centre
Singapore 40008

Tel: 1800 374 114
Fax: 6542 5114
To check delivery status or to make an enquiry
on your registered article(s), please visit
www.singpost.com

NOTES:

- Separate forms are to be used for Insured and Non-Insured Registered Article.
- Please provide all information required and produce this receipt for all enquiries.
- Please tick, where applicable, it shall be assumed no Advice of Receipt (A/R) is required or delivery by air is requested if relevant * is left blank.
- Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post item(s) at the post office counter according to the surcharges stated below.

1. Name & Address of Addressee

Chen Kin Seng Roasted Meat (P)
15 Woodlands Loop
#03-37/38
Singapore 738322 (GX 4667R)

2. Name & Address of Addressee

Prestige Premium Lease Pte Ltd
20 Maxwell Road
#09-17 Maxwell House
Singapore 069113 (SKL 1528V)

Sender's Agreement

I have read, understood and agreed to the terms and conditions of posting overseas. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

For Official Use Only

(Item numbers are printed in order of posting at counter)

RA TSN Ref: 1925/161/00037
Date: 10 Jun 2019
RA No:
RC1142857565G
RC1142857605G

SINGAPORE POST
MACPHERSON RD

GST Reg. Add: SINGAPORE POST CENTRE
10 EUNOS ROAD 8
SINGAPORE 408600

GST Reg. No: M2-0105651-9

Date: 10 Jun 2019 Time: 10:05:02

Description	Amount(S\$)	GST@7%
Ref. No: PSL01/1925/161/0034 Postage Label LOCAL 5 X 2.54	12.70	0.83

SUB TOTAL	12.70	0.83
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TOTAL AMOUNT	12.70	
GST COLLECTED BY SINGPOST		0.83

MOP: CASH : \$12.70

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card. No minimum spend required. T&Cs apply. Sign up now at singpost.com/spreecard

Pay any bills on SAM and earn LinkPoints now! Terms & conditions apply

Thank you for visiting Singapore Post

#Zero-rated for GST

*Exempt
*Out of Scope
**Supplier Item
Price inclusive of 7% GST where applicable
I have checked & confirmed the product is visually good, functional & performed within expectation.



Singapore Post Limited
(Reg. No. 1992012204)
10 Eunos Road 8
#06-20 Singapore Post Centre
Singapore 408600

Tel: 1605
Fax: 3842 5114
To check delivery status or to raise an enquiry
on your registered article(s), please visit
www.singpost.com

(Signature)

POSTING RECEIPT FOR REGISTERED ARTICLE(S)

NOTES:

- Separate forms are to be used for Insured and Non-Insured Registered Article.
- Please provide all information required and produce this receipt for all enquiries.
- * Please tick where applicable. It shall be assumed no Advice of Receipt (AR) is required or delivery by air is requested if relevant * is left blank.
- Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee Pestige Premium Lease Pte Ltd 30 Maxwell Road #09-17 Maxwell House Singapore 069113 (SEL 15280)		AR: <input checked="" type="checkbox"/> Y <input type="checkbox"/> N		By: <input type="checkbox"/> AIR <input type="checkbox"/> SUR	For Official Use Only (Item numbers are printed in order of posting at counter)
Insurance: <input type="checkbox"/> Y \$S _____ <input type="checkbox"/> N					
Content: _____					
AR: <input checked="" type="checkbox"/> Y <input type="checkbox"/> N		By: <input type="checkbox"/> AIR <input type="checkbox"/> SUR			
Insurance: <input type="checkbox"/> Y \$S _____ <input type="checkbox"/> N					
Content: _____					
2. Name & Address of Addressee Chen Kim Seng Roasted Meat (P) 15 Woodlands Loop. #03-37/38 Singapore 738332 (GX 4667R)					

Sender's Declaration

I have read, understood and agreed to the terms and conditions of posting overleaf. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

P116

09/2014

SINGAPORE POST
TANJONG PAGAR
GST Reg. Add: SINGAPORE POST CENTRE
10 EUNOS ROAD 8
SINGAPORE 408600
GST Reg. No : M2-0105651-9
Date: 15 Jul 2019 Time: 13:02:11

Description	Amount(\$\$)	GST@7%
Ref. No: PSL01/2632/196/0068 Postage Label LOCAL 7 X 2.54	17.78	1.16
SUB TOTAL		17.78 1.16

TOTAL AMOUNT 17.78
GST COLLECTED BY SINGPOST 1.16
MOP:CASH : \$17.78

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card. No minimum spend required. T&Cs apply. Sign up now at singpost.com/spreecard

Pay any bills on SAM and earn LinkPoints now! Terms & conditions apply

Thank you for visiting Singapore Post

#Zero-rated for GST
*Exempt
+Out of Scope
**Supplier Item
Price inclusive of 7% GST where applicable
I have checked & confirmed the product is visually good, functional & performed within expectation.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 May 2019 Edit Reg		30 May 2019 00:00 Edit Adj Rpt	S\$8,130.71 Edit Estimates	S\$8,130.71 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Chew Kim Seng Roasted Meat (1), Co. Reg. No.: 53174026M								
Main Claimant:	CHIA QIU YI, ID: 57716846Z								
Vehicle Reg. No.:	SMG2887D	Date of Loss:	19/05/2019 14:00 - :59 [5 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8525642242SG	Policy/Cover Note No.:	2100267373 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	GX4667R	Policy No. (Claimant):	A29111740AV2						
		Excess:							
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7688								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 03/06/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (05/08/2019): Re: Fw: Re: No OI GIA Report AIG_SG (06/06/2019): Re: No OI GIA Report AIG_SG (24/05/2019): No OI GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMG2887D (8525642242SG)
 [GX4667R]
 TP
 CHIA QIU YI
 May 19 2019 2:00PM
 [Chew Kim Seng Roasted Meat (1)]
 Volkswagen Centre Singapore

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
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Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ATG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	05/08/19 13:36	Accident Statement From: SC - Reg. No: GX4667R, Claimant: CHEW KIM SENG ROASTED MEAT (1)	1	Load HTML	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	04/06/19 15:14	Odometer Reading	1	Load JPG	<input checked="" type="checkbox"/>
2	04/06/19 15:14	Chassis Number	1	Load JPG	<input checked="" type="checkbox"/>
3	04/06/19 15:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
4	04/06/19 15:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
5	04/06/19 15:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
6	04/06/19 15:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
7	04/06/19 15:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
8	04/06/19 15:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
9	04/06/19 15:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
10	04/06/19 15:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
11	04/06/19 15:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
12	04/06/19 15:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
13	04/06/19 15:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
14	04/06/19 15:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
15	04/06/19 15:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
16	04/06/19 15:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
17	04/06/19 15:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
18	04/06/19 15:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
19	04/06/19 15:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
20	04/06/19 15:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
21	04/06/19 15:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
22	04/06/19 15:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
23	04/06/19 15:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
24	04/06/19 15:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
25	04/06/19 15:14	General View	1	Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	23/05/19 16:15	TP ESTIMATE	1	Load PDF	
2	23/05/19 16:15	TP GIA REPORT	1	Load PDF	
3	27/05/19 10:56	Non reporting letter	1	Load PDF	
4	05/08/19 11:21	OI GIA REPORT	1	Load PDF	
5	14/11/19 10:18	LETTER TO OI	1	Load PDF	
6	26/11/19 10:31	Registered Mail Fee	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19009104/T1DB3Q2

Date: 26/11/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100267373
Claimant SMG2887D **Insured Vehicle No :** GX4667R
Vehicle No : SMG2887D **Nature of Claim:** TP **Claim No:** 8525642242SG
Date of Loss: 19/05/2019

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMG2887D**
 Make & Model: VOLKSWAGEN TOURAN, 1.4 TSI (A) Engine No: CZD181811
 Reg. Date: 13/12/2018 (Man. Year: 2018) Chassis No: WVGZZZ1TZKW013916
 Colour: Beige Odometer: 2850 km
 Engine Capacity: 1395 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/55 R17 Rear Tyre Size: 215/55 R17
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,452.16	4,090.71	2,361.45	36.60
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,800.00	4,040.00	5,760.00	58.78
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	16,252.16	8,130.71	8,121.45	49.97
+ GST 7.00/7.00% (S\$)	1,137.65	569.15	568.50	49.97
Nett Amount (S\$)	17,389.81	8,699.86	8,689.95	49.97
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 30/05/2019
 Date Inspected: 30/05/2019 Inspected At: Volkswagen Centre Singapore (HQ)
 247 Alexandra Road
 Singapore 159934
 Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER FOR BUMPER PRIMED	Deformed	1,136.46 FS	*1,136.46 FS
2	1		*SPOILER SATIN BLACK	*Check	220.79 FS	*- FS
3	1		*FOAM INSERT	Not Necessary	51.74 FS	*- FS
4	1		*IMPACT BEAM	Not Necessary	552.37 FS	*- FS
5	1		*CROSS MEMBER	*Check	105.24 FS	*- FS
6	2		*POP-RIVET	Necessary	1.58 FS	*1.58 FS
7	2		*HEX SOCKET HEAD COLLARED	Necessary	4.20 FS	*4.20 FS
8	2		*RIVETTED CAP NUT	Necessary	5.70 FS	*5.70 FS
9	1		*SUPPORT PART (BUMPER BRACKET LH)	Deformed	41.58 FS	*41.58 FS
10	1		*SUPPORT PART (BUMPER BRACKET RH)	Not Necessary	41.58 FS	*- FS
11	1		*GUIDE PIECE (BUMPER GUIDE LH)	Necessary	37.67 FS	*37.67 FS
12	1		*GUIDE PIECE (BUMPER GUIDE RH)	Not Necessary	37.67 FS	*- FS
13	1		*RADIATOR GRILLE WITH SATI	Cracked	377.68 FS	*377.68 FS
14	1		*FENDER (LHF)	Bent	597.28 FS	*597.28 FS
15	1		*WHEELHOUSE LINER	Deformed	150.46 FS	*150.46 FS
16	1		*CROSS SUPPORT (LHF FENDER BRACKET)	*Check	30.54 FS	*- FS
17	1		*LED HEADLIGHT (LH)	Cut	1,738.10 FS	*1,738.10 FS
18	1		*HALOGEN FOG LIGHTS WITH S (LH)	*Check	228.17 FS	*- FS
19	1		*LOCK CARRIER WITH MOUNTIN	*Check	1,004.09 FS	*- FS
20	1		*BRACKET (LHF HEADLAMP BRACKE)	*Check	9.26 FS	*- FS
21	1		*FRONT NUMBER PLATE	Not Necessary	80.00 FS	*- FS
Total Parts (S\$)					6,452.16	4,090.71

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	5,040.00	1,680.00
2	SPRAY PAINTING	New	4,000.00	1,600.00
3	DIAGNOSTIC AND PROGRAMMING	New	480.00	480.00
4	CHECK SHORT CIRCUIT/HARNESS REPAIR	New	280.00	280.00
Gross Labour Cost (S\$)			9,800.00	4,040.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >