

INSURANCE

INSURANCE OWNER

KL

CC 4<sup>ASM</sup> AXA1900 9097

9

11

11/11/19

LKK  
IDAC

Surveyor

Rashid

DOI

24/5/19

Date / Time

23/5/19

Registered in Merimen

Pre-assign / CCU / FTE



Insured Vehicle No.

SMC 86628

Name of Insured

PLIO ENGINEERING SD BHD

Insured Tel No.

HP:

Excess Sec II :SS

D.O.A:

8/9/19

Is driver the owner?

YES / NO

Nature of Accident

If NO, Driver Name / Age

SUEY KENG BERN

Driver Tel No.

(V/L: YES / NO)

Claim No.

SAMOSHUFF / 117771

Policy No.

VP4/P276271

Make / Model

HONDA

Place of Accident

VICTORIA ST & TAN SHAW

Of GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability

%

Final ? Yes / No

PL 40394



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Think One



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date / Time

28/5

Email LOI - NO ANSWER  
At vehicle call - disputing in full liability. Req. TP AVF in - Email upload AVF in SC & seek information to settle

28/5

Email TP informing liability 28/5

4/9/19

Seek mandate via SMART.

11/9

Mandate approve via SMART.  
offer \$1650.60. (Pending acceptance).  
Settle @ \$1650.60. File pass sub send DV.

22/10

File pass to LSP to close.

STAGE

DATE / PIC

Non-Reporting 1st (1st)  
Non-Reporting 1st (2nd)  
Non-Reporting 1st (Final)  
Notification 1st (if non-pickup)  
Call OI  
After call 1st to OI

Documentation Check List: Handler Typist

Notification 1st (if non-pickup) ☒ ☐  
After call 1st to OI ☒ ☐  
Authorisation To Act ☒ ☐  
Release Voucher ☒ ☐  
Final Repair Bill ☒ ☐  
Car Rental Invoice ☒ ☐  
Towing Invoice ☒ ☐  
LTA / GIA ☒ ☐  
Medical Bill ☒ ☐  
PIR ☒ ☐  
Mandate/Reject Instruction ☒ ☐  
LOD ☒ ☐  
Payment Breakdown Form ☒ ☐  
Post-Repair Photos ☒ ☐  
Others ☒ ☐

PRELIMINARY ADVICE

Date/Time

Sent By

FINALIZATION

Date/Time

Confirm with

Confirm by

Repair Cost

SS

days Reduction

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time

Confirm with

Michael

Confirm by

Email ☐ Call ☐

Final Liability

%

100%

(Agreed / Assessed) BOLA S/N No.

10

Repair Cost

SS

1000.60

Loss of Rental (LOR)

SS

600

(5 100 x 6 days)

Loss of Use (LOU)

SS

600

(5 100 x 6 days)

Loss of Income (LOI)

SS

600

(5 100 x 6 days)

LOR only ☐ LOU only ☐

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

SS

200

Medical

SS

Disbursement

SS

Legal Case

SS

Total

SS

1650.60

Global Sum SS

FINAL PAYMENT

Date/Time

Confirm with

Confirm by

Email ☐ Call ☐

Payee 1

SS

1650.60

Name 1

Think One Autocare Pte Ltd.

Payee 2 (Strike if N.A.)

SS

Name 2

Payee 3 (Strike if N.A.)

SS

Name 3

X GIA

REF: *9*

REF:

8000X  
COB XPRY: 2023/Jan

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: *PC 4039 H*

at Workshop n/s: *THINK ONE*

of *50, THAS AVE 11 #01-42*

Insured: *ASM (AKA)*

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: *6* days Res: Yes or No

Lum Sum: *2-B-2* % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

*ISUZU LT 134P*

C.C. *7780*

Colour:

*MULTI*

A/C: Insured / Std / NI / NA

Sp. Reading:

*437899*

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

*JALTI134P71000412*

Gen. Cond: Good / *POOR* / Poor / Burnt

Steering: *ORDER* / Jammed / Leaked / Burnt or

Brake: *ORDER* / Jammed / Leaked / Burnt or

Modi: *NIP* / S/Rim / STD A/Rim or

Tyre Size:

F:

*11R22-5*

R:

*3/0*

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

*ALGATE*

Front

Rear

R/Bal:

*8*

mm

R/Bal:

*8/8*

mm

L/Bal:

*8*

mm

L/Bal:

*8/8*

mm

D.O.A.

*08/05/19*

D.O.I.

*24/05/19*

Survey held at

*50, THAS AVE 11*

Des. of Damages: Frt / Rear / *OR* / NIS / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

*4/9/19*

*Confirm 2-B-2 @ 1960.00 with 6 working days*

*(200-116574.90  
89%)*

Date/Time, File Pass to?



: Preli. Report

1)



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Invs (\$



: Weekend (\$

VIVIAN

CCE/ASMI 90J9097/R1wb3

Think One Autocare Pte Ltd  
 No.18 Defu Avenue 2  
 Singapore 539522  
 Tel: 6844 3300 Fax: 6842 4988

## PC4039H Isuzu LT134P

No	Qty	Parts Description	Estimated Parts Price
1	1	Front bumper complete assy <i>repair</i>	\$ 3,800.00
2	1	Front bumper right bracket <i>X suc</i>	\$ 350.00
3	1	Front bumper lower fog lamp <i>X suc</i>	\$ 280.00
4	1	Front right headlamp <i>X suc</i>	\$ 1,214.00
5	1	Front right lower panel assy <i>repair</i>	\$ 4,567.00
6	1	Front right lower panel reflector <i>X suc</i>	\$ 120.00
7	2	Front right lower panel cover <i>repair</i>	\$ 280.00
8	1	Rear right lower panel assy <i>repair</i>	\$ 4,570.00
9	1	Rear right lower panel cover <i>repair</i>	\$ 280.00
			<u>\$ 15,461.00</u>
Less 10%			<u>\$ 1,546.10</u>
			<u>\$ 13,914.90</u>

Special Nett Items

1	1set	Rear right panel sticker <i>X suc</i>	\$ 450.00
			<u>\$ 450.00</u>

Total parts

\$ 14,364.90

0

Think One Autocare Pte Ltd  
No.18 Defu Avenue 2  
Singapore 539522  
Tel: 6844 3300 Fax: 6842 4988

PC4039H Isuzu LT134P

No	Description	Labour Charges
1	Labour for panel beating, cut, weld, straighten front right affected area and replace front right damaged parts.	\$ <del>1,000.00</del> 400
2	To putty and spray painting front right portion.	\$ <del>1,000.00</del> 600
3	To apply anti rust proofing to front right affected area.	\$ <del>120.00</del> 60
4	To check wiring and focus front headlamp.	\$ <del>50.00</del> X 11
5	Labour for panel beating, cut, weld, straighten rear right affected area and replace rear right damaged parts.	\$ <del>1,000.00</del> 400
6	To putty and spray painting rear right portion.	\$ <del>1,000.00</del> 500
Total labour :		\$ 4,170.00

Total parts : \$ 14,364.90

Total labour : \$ 4,170.00

Total repair cost : \$ 18,534.90

1960

6 days

Rashu  
Hp 90010068

6 days

P/P

24/05/19 @ 900h

Rashu after repair

LRK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Think One Autocare Pte Ltd  
 No.18 Defu Avenue 2  
 Singapore 539522  
 Tel: 6844 3300 Fax: 6842 4988

PC4039H Isuzu LT134P

No	Qty	Parts Description	Estimated Parts Price
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9	1	Rear right lower panel cover <i>repair</i>	\$ 280.00
			<u>\$ 15,461.00</u>
Less 10%			<u>\$ 1,546.10</u>
			<u>\$ 13,914.90</u>

Special Nett Items

1	1set	Rear right panel sticker <i>X</i>	\$ 450.00
			<u>\$ 450.00</u>

**Total parts**

**\$ 14,364.90**

Think One Autocare Pte Ltd  
No.18 Defu Avenue 2  
Singapore 539522  
Tel: 6844 3300 Fax: 6842 4988

PC4039H Isuzu LT134P

No	Description	Labour Charges
1	Labour for panel beating, cut, weld, straighten front right affected area and replace front right damaged parts.	\$ 1,000.00 <del>600</del> 400
2	To putty and spray painting front right portion.	\$ 1,000.00 <del>600</del> 600
3	To apply anti rust proofing to front right affected area.	\$ 120.00 60
4	To check wiring and focus front headlamp.	\$ 50.00 X
5	Labour for panel beating, cut, weld, straighten rear right affected area and replace rear right damaged parts.	\$ 1,000.00 400
6	To putty and spray painting rear right portion.	\$ 1,000.00 500
Total labour :		\$ 4,170.00

Total parts : \$ 14,364.90

Total labour : \$ 4,170.00

Total repair cost : \$ 18,534.90

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Resu  
Hp 90010068

6 days

P/P

24/05/19 @ 900h

Resu after repair




## Service Request Details

Claim

S9M01MUH

Reference

None 

Loss Date

8 May 2019

Report Date

10 May 2019 4:08:00 PM

Request Date

22 May 2019

Due Date

29 May 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P. Karen

T. 5.28 p.m

V. Out

E. ✓

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

PC4039H

INVOICE

LT134P

## Service Address

...

## Primary Contact/Insured

PICO ELECTRONICS (S) PTE LTD

10 ANSON ROAD, #30-03, INTERNATIONAL PLAZA, 079903, Singapore

91168611

JULIA.LIMKL@SSGROUP.SG

## Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

22/5/19 5:17 PM

FROM

CHAN Kian Chuan

SUBJECT

DS

BODY

PLS PROCEED DS WITH QUANTUM TO BE AGREED





**Catherine Chong (LKK Auto)**

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**From:** Karen Tan <karentan@thinkone.com.sg>  
**Sent:** Wednesday, 15 May, 2019 10:31 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Subject:** RE: PC4039H & SMC8662S ACCIDENT DATED ON 08.05.2019  
**Attachments:** img-515120927-0001.tif; img-515120927-0002.tif; img-515120927-0003.tif;  
img-515120927-0004.tif; img-515120927-0005.tif; img-515120927-0006.tif;  
img-515120927-0007.tif; img-515120927-0008.tif; img-515120927-0009.tif;  
img-515120927-0010.tif; img-515120927-0011.tif; img-515120927-0012.tif;  
img-515120927-0013.tif; img-515120927-0014.tif; img-515120927-0015.tif  
  
**Importance:** High  
**Categories:** Raghav

Dear Sir/Mdm,

I would like to arrange for a surveyor for PC4039H. As my client is claiming against your insured SMC8662S for the above mention accident.

Thank you.

**Karen Tan**  
Claim Advisor  
Think One Autocare Pte Ltd  
No.18 Defu Avenue 2  
Singapore 539522  
HP : 9128 8488  
DID : 6844 3300 FAX : 6842 4988

**Pico Electronics (S) Pte. Ltd.**

10 Anson Road #30-03 International Plaza  
Singapore 079903  
Tel: (65) 6274 3303 Fax: (65) 6274 1711

30<sup>th</sup> May 2019

**TO WHOM IT MAY CONCERN**

Dear Sir,

**CERTIFICATION LETTER**

This is to certify that **Mr. Suey Boon Keng** of Identity Number **S8813955J** is employed by Pico Electronics (S) Pte Ltd since **18 May 2018**. His current position is Sales Executive and is currently driving vehicle number SMC86625.

Please do not hesitate to contact myself should you require further clarifications.

Yours faithfully

**PICO ELECTRONICS (S) PTE LTD**

  
Esther Low  
Regional HR Manager



DATE : 09/05/2019

TO : AXA INSURANCE

ATTENTION : PERSON IN CHARGE

Dear Sir/ Madam

Authorization Letter

I, PICO ELECTRONICS (S) PTE LTD (NRIC: 1988037097) hereby authorize the driver,  
SUEY KENG BOON (NRIC: S88139553) to file report and claim for my  
vehicle, SNC866DS, under my insurance policy number VOA/P2162271

Thank You,

  
Your Sincerely,





## Re:TP MANDATE IA-S9M01MUH

Type

🔗 Question

Message

Hi Pls proceed as per IA-VO

Reply

**THINK ONE AUTOCARE PTE LTD**

RCB:201322501G GST:201322501G

No.18 Defu Lane Avenue 2 Singapore 539522

Tel:(65)6844 3300 Fax:(65)6842 4988

Email:enquiry\_autocare@thinkone.com.sg

Bill To : AXA INSURANCE SINGAPORE PTE LTD  
Address : 8 SHENTON WAY #01-21/22  
AXA TOWER  
SINGAPORE 068811

Invoice Ref :JO201909-0033  
Date :06 SEPT 2019  
Vehicle No :PC4039H  
Make/Model :ISUZU LT134P  
Mileage(km) :  
Staff ID NSP  
Remarks/Ref

S/N	Description	Amount S\$
1	COST OF REPAIR	1,600.00

E &amp; O.E.

SUB TOTAL	\$	1,600.00
GST 7%	\$	112.00
TOTAL SGD	\$	1,712.00

Think One Autocare Pte Ltd  
18 Defu Lane Avenue 2  
Singapore 539522  
Tel: 6844 3300 Fax: 6842 4988

Customer's Signature / Co.Stamp

for Think One Autocare Pte Ltd



# THINK ONE AUTOCARE PTE LTD

RCB: 201322501G GST: 201322501G  
 No 18 Defu Avenue 2, Singapore 539522  
 Tel: (65)6844 3300 Fax: (65)6842 4988  
 Email: [enquiry\\_autocare@thinkone.com.sg](mailto:enquiry_autocare@thinkone.com.sg)

Our Ref : PC4039H  
 Your Ref :  
 Date : 06.09.2019

AXA INSURANCE SINGAPORE PTE LTD  
 8 SHENTON WAY #01-21/22  
 AXA TOWER  
 SINGAPORE 068811

Dear Sirs,

Accident Involving **PC4039H** along **VICTORIA ST TO KALLANG RD** on **08.05.2019 18:05hrs**

We are authorized by the owner **BRICKSTON TRANSPORT SERVICE** of vehicle **PC4039H** to claim damages and losses against your insured in connection with the above road traffic accident.

Our client's vehicle was damaged and our client has been put to loss and expenses, particular of which are as follows:

Cost of Repair (inc 7%gst)	:	\$1,712.00
Loss of Rental ( \$250.00 x 6 days )	:	\$1,500.00
LTA SERACH FEE	:	\$2.00
<b>Total</b>	:	<b>\$3,214.00</b>

We enclose herewith the supporting documents for your perusal.

Please let us have your cheque payment made in favour of 'Think One Autocare Pte Ltd'

Yours Faithfully

Think One Autocare Pte Ltd  
 18 Defu Lane Avenue 2  
 Singapore 539522  
 Tel: 6844 3300 Fax: 6842 4988

Michael Ng  
 Claim Advisor  
 HP: 91288488  
 DID: 68443300  
[michaelng@thinkone.com.sg](mailto:michaelng@thinkone.com.sg)

## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Tuesday, 28 May 2019 4:39 PM  
**To:** 'jake@picodenshi.com.sg'  
**Subject:** Your ref: SMC 8662S (Our ref: CC4/ASM19009097/gb3) \*\*\* ACCIDENT INVOLVING SMC 8662S & PC 4039H ON 08/05/2019 \*\*\*

PICO ELECTRONICS (S) PTE LTD

Dear Sir/ Mdm

**OUR REF : CC4/ASM19009097/gb3**

**YOUR REF : SMC 8662S**

**ACCIDENT INVOLVING SMC 8662S AND PC 4039H ALONG/AT VICTORIA ST & JALAN SULTAN ON 08/05/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Think One Autocare Pte Ltd acting on behalf of the owner of PC 4039H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- **Employment Letter/ Authorisation letter from your company**
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## AUTHORISATION TO ACT

I / We, BRICKSTON TRANSPORT SERVICE of 40278000X  
("the third party claimant") ((address))  
owner of PC4039H  
((vehicle number))

hereby authorised **THINK ONE AUTOCARE PTE. LTD** ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my  
vehicle no. PC4039H that was damaged pursuant to the accident which  
occurred on 8.5.2019 along VICTORIA ST TO KALLANG ROAD  
((date))  
Involving vehicle number(s) SMC 8662S ("the other party").

I/We further authorised the workshop to settle my above mentioned claim in a manner that  
they deem fit and the workshop is further authorised to receive payment further to settlement  
of my claim with payment cheque(s) being made in favour of the workshop.

I/We further acknowledge that any settlement the workshop may reach on my behalf is on  
a without prejudice and without admission of liability basis insofar as the driver / owner /  
insurers of the other vehicle(s) is concerned.

\*Should the case could not reach to a settlement, I / We authorised Think One Autocare to  
proceed with all the necessary legal means and should this case failed,

I/We BRICKSTON TRANSPORT SERVICE agreed and will bear / pay  
all the repair costs and legal fees costs due incurred by Think One Autocare Pte Ltd

Dated this 9 (day) of MAY (month) 20 19 (year)



Signed by "the third party claimant"  
(with company's stamp if applicable)

Think One Autocare Pte Ltd  
18 Defu Lane Avenue 2  
Singapore 539522  
Tel: 6844 3300 Fax: 6842 4988

Signed by "the workshop"  
(with company stamp)



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SMC 8662S	(Insd veh)	Model: ISUZU LT134P
	PC 4039H	(TP veh)	
Date of Accident/ Time:	08/05/2019		

Repair Estimate	\$	19,852.34	
Final Repair Cost	\$	1,048.60	
Loss of Use	\$	600.00	6 days at \$100.00 per day
Rental (if any)	\$	—	days at \$ per day
LTA / GIA Search Fee	\$	2.00	
Others:	\$		
	\$		
Final Settlement Sum	\$	1,650.60	
Payee Name : THINK ONE AUTOCARE PTE LTD			
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:		Agreed Liability: 50 (%)
B)	For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____
	BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirm that the undersigned authority of our client to act for and on their behalf in this accident.

**Think One Autocare Pte Ltd**  
18 Defu Lane Avenue 2  
Singapore 539522  
Tel: 6844 3300 Fax: 6842 4988

**Think One Autocare Pte Ltd**  
18 Defu Lane Avenue 2  
Singapore 539522  
Tel: 6844 3300 Fax: 6842 4988

Signature of workshop representative / Workshop Stamp  
Name of Representative:  
Date: 22.10.2019.

Signature of Witness / Workshop stamp (if applicable)  
Name of Witness:  
Date:

Signature of AXA's surveyor/representative  
Name of AXA's surveyor /Representative:  
Date:

## Third Party Insurer Enquiry

Our Ref No: GR-19-075356

Date of Request: 13/05/2019

Your Ref No:

Online Purchase

Think One Autocare Pte Ltd  
No. 18 Defu Avenue 2  
Singapore 539522

Dear Sir/Madam,

Enquiry Date: 13/05/2019  
Enquiry By: Tan Hul Kiang Karen  
TP Vehicle No: SMC8862S  
Accident Date: 08/05/2019

### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMC8862S	AXA Insurance Pte Ltd	25/07/2018-25/07/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

## TAX INVOICE

Our Ref No: GR-19-075356

Date of Request: 13/05/2019

Your Ref No:

Online Purchase

Think One Autocare Pte Ltd  
No. 18 Defu Avenue 2  
Singapore 539522

Dear Sir/Madam,

Enquiry Date: 13/05/2019  
Enquiry By: Tan Hui Kiang Karen  
TP Vehicle No.: SMC8662S  
Accident Date: 08/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19009097/R1gb3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:KIAN CHUAN

Date : 29-10-2019



Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SMC 8662S	Veh. Inspected	PC 4039H
Policy No.	VPA/P2162271	Coverage (\$)	0.00
Claim No.	S9M01MUH	Excess (\$)	0.00
Assign From		Assign Date	23/05/2019

**2. Vehicle Particulars & Condition**

Make & Model	ISUZU LT134P	c.c	7790
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	JALLT134P77000462	Colour	MULTI
Odometer	437899	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	11 R22.5	AGATE	8 mm
L/H Front Tyre	11 R22.5	AGATE	8 mm
R/H Rear Tyre	11 R22.5 (D)	AGATE	8/8 mm
L/H Rear Tyre	11 R22.5 (D)	AGATE	8/8 mm

**4. Description of Damages**THE VEHICLE SUSTAINED DAMAGES AT THE Q/S BODY.  
DAMAGES SEE DETAILS.**5. General Information**

Accident Date	08/05/2019	Inspection Date	24/05/2019
Survey held at	50 TUAS AVE 11 #01-42		
Repairer	THINK ONE AUTOCARE PTE LTD		

**5a. Remarks**A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 4039H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	3,800.00	-
1	FRONT BUMPER RIGHT BRACKET (CONSISTENT)	SERVICEABLE	350.00	-
1	FRONT BUMPER LOWER FOG LAMP (CONSISTENT)	SERVICEABLE	280.00	-
1	FRONT RIGHT HEADLAMP (CONSISTENT)	SERVICEABLE	1,214.00	-
1	FRONT RIGHT LOWER PANEL ASSY (CONSISTENT)	TO REPAIR SEE LABOUR	4,567.00	-
1	FRONT RIGHT LOWER PANEL REFLECTOR (CONSISTENT)	SERVICEABLE	120.00	-
2	FRONT RIGHT LOWER PANEL COVER (CONSISTENT)	TO REPAIR SEE LABOUR	280.00	-
1	REAR RIGHT LOWER PANEL ASSY (CONSISTENT)	TO REPAIR SEE LABOUR	4,570.00	-
1	REAR RIGHT LOWER PANEL COVER (CONSISTENT)	TO REPAIR SEE LABOUR	280.00	-
	LESS 10% DISCOUNT		-1,546.10	-
			13,914.90	-
<b>SPECIAL NETT ITEMS</b>				
1	SET REAR RIGHT PANEL STICKER (SN) (CONSISTENT)	SERVICEABLE	450.00	-
			450.00	-
<b>LABOUR</b>				
	LABOUR FOR PANEL BEATING ,CUT,WELD,STRAIGHTEN FRONT RIGHT AFFECTED AREA AND REPLACE FRONT RIGHT DAMAGED PARTS.INCLUSIVE OF THE REPAIR OF FRONT BUMPER ,FRONT RIGHT LOWER PANEL ASSY AND FRONT RIGHT LOWER PANEL COVER.		1,000.00	400.00
	TO PUTTY AND SPRAY PAINTING FRONT RIGHT PORTION.		1,000.00	600.00
	TO APPLY ANTI RUST PROOFING TO FRONT RIGHT AFFECTED AREA.		120.00	60.00
	TO CHECK WIRING AND FOCUS HEADLAMP .	NOT NECESSARY	50.00	-
	LABOUR FOR PANEL BEATING ,CUT,WELD ,STRAIGHTEN REAR RIGHT AFFECTED AREA AND REPLACE REAR RIGHT DAMAGED PARTS.INCLUSIVE OF THE REPAIR OF REAR RIGHT LOWER PANEL ASSY AND REAR RIGHT LOWER PANEL COVER.		1,000.00	400.00

Report Ref No. CC4/ASM19009097/R1gb3q2



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO PUTTY AND SPRAY PAINTING REAR RIGHT PORTION.		1,000.00	500.00
			4,170.00	1,960.00
GRAND TOTAL			18,534.90	1,960.00
RECOMMENDED COST OF REPAIRS				1,960.00

Report Ref No. CC4/ASM19009097/R1gb3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	59MG1MLJH
Reference	CC4JASM1900697/81gb3q2
Loss Date	8 May 2019
Report Date	10 May 2019 4:08:00 PM
Request Date	30 May 2019
Due Date	
Vendor Name	L&K AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	PC4039H
Make	TPVD (SUZUKI)
Model	LT134P
Service Address	
...	

Primary Contact/Insured	
PICO ELECTRONICS (S) PTE LTD 10 ANSON ROAD, #3D-03, INTERNATIONAL PLAZA, 079903, Singapore 91168611 JULIA.LIM@PICOGROUP.SG	

Claim Handler	
OH Vale 6568804897 vale.oh@axa.com.sg	

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
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Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
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Accident Statement

Reports & Statement

Merimen



## Claim Portal

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1.pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 LKKInspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 LKKAdjustment1.a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 TP MANDATE UA-PC 4039H.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 September 2019
 LKK Reinspection Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 September 2019
 MARKED ESTIMATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 September 2019
 LKK Inspection Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 September 2019
 employmen letter of OIO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 May 2019
 UA-4039H.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
 tp jet from workshop.mng	Letters and Correspondence	Workshop	DHAKAL Raghav	15 May 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 PC403944 TP GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	15 May 2019
 SMCB6625 Innd gia report.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	15 May 2019
 Video - Accident.MP4	Evidence	Videos	CHAN Kian Chuan	15 May 2019
 Survey Photos.pdf	Evidence	Photos	PRIORITY SERVICES (DD)	14 May 2019
 PC403944-TP.pdf	Reports & Statement	GIA Report	ANG Yvonne	13 May 2019
 SCENE PIC.jpg	Letters and Correspondence	Policy Holders / Insured	ANG Yvonne	13 May 2019