

FORM 1

INSURANCE OWNER

Richard
MTH

CC4 AXA1900 9095

ASSIGNMENT

DOI:

21/5/19

Date / Time:

21/5/19

Registered in Merimen

Pre-assign / CCU / FTE

YE 3997T



Insured Vehicle No.

Name of Insured

AM SOW LEE P/L

Insured Tel No.

HP:

Excess Sec II :SS

D.O.A:

21/5/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: BROTHAKESHAN KRIVATHAN

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

Yp 165C



INSRS:
WSP:
Tel:
Liability:
RMKS:

Sin Sheo



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

4/16/19 - X

YE 3997T - X

STAGE

DATE / PIC

Non-Reporting Itr (1st)

Non-Reporting Itr (2nd)

Non-Reporting Itr (Final)

Notification Itr (if non-pickup)

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

24/5/19 - AXA Insurance - As engage on TP's claim & also reject tp claim.

12/3/20 - File - MK to clu

Hsue (ng)
09/03/20

21/5/19
(Byen)

COPY SENT
12/3/20

up

2) Report Format: TP
3) Survey fee: \$250.00

PRELIMINARY ADVICE		Date/Time:	Sent By:	
FINALIZATION		Date/Time:	Confirm with:	
Repair Cost:	\$5	(days)	Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:	
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:		
Repair Cost:	\$5			
Loss of Rental (LOR):	\$5	(days)		
Loss of Use (LOU):	\$5	(\$ x days)		
Loss of Income (LOI):	\$5	(\$ x days)		
LOI only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	[Tick only one]		
GLA/LTA Search:	\$5			
Medical:	\$5			
Disbursement:	\$5	(e.g. Tow/Independent)		
Legal Cost:	\$5			
Total:	\$5	Global Sum \$5:		
FINAL PAYMENT		Date/Time:	Confirm with:	
Payee 1:	\$5	Name 1:		
Payee 2: (Strike if N.A.):	\$5	Name 2:		
Payee 3: (Strike if N.A.):	\$5	Name 3:		

Tanglin

10/1

FXA

ASSIGNMENT

Date: _____
Type: ☐ Car / ☐ Motorcycle / ☐ Bus / ☐ Van / ☐ Truck / ☐ Trailer / ☐ Boat / ☐ Other (Specify: _____)
Make: _____
Model: _____
Year: _____
Color: _____
Engine: _____
Transmission: _____
Drive: _____
Mileage: _____
VIN: _____
Remarks: The vehicle had commenced its repair at the time of inspection.
Estimated Value: \$75K
Insured? Yes or No
Collision? Yes or No
Days: 03. Yes or No
Days: 20. Yes or No
CA / REV / REP / 24 HRS
Date: _____ Person Contacted: _____ Vehicle: IN / OUT
Status: _____



Vehicle: YP165C
Date: 2015 Nov
Type: ☒ Car / ☐ Motorcycle / ☐ Bus / ☐ Van / ☐ Truck / ☐ Trailer / ☐ Boat / ☐ Other (Specify: _____)
Make: Mitsubishi Fuso FK62
Model: White
Year: 2015
Color: White
Engine: 645
Transmission: 645
Drive: 645
Mileage: FK62FMA20074
VIN: 2-45/70R195
Remarks: The vehicle had commenced its repair at the time of inspection.
Estimated Value: \$75K
Insured? Yes or No
Collision? Yes or No
Days: 03. Yes or No
Days: 20. Yes or No
CA / REV / REP / 24 HRS
Date: _____ Person Contacted: _____ Vehicle: IN / OUT
Status: _____

US \$ 2050 (Real \$ 1496 / 42%)

Days Of Repair: _____
Resurvey No. of Trip: _____
Add Fee: ☐ Site Insp. (\$) ☐ Interview (\$) ☐ Tech. Insp. (\$) ☐ Weekend (\$) ☐ Other (\$)
Survey Fee: _____
Transportation: _____
Other: _____
Total: _____

SIN SHENG ENGINEERING SERVICES

3 TECH PARK CRESCENT

SINGAPORE 638129

Tel No. : 6863-9595 Fax No. : 6863-6477

E-Mail : sinsheng1981@gmail.com

Buss. Reg. No. : 312029/00D

GOLDBELL LEASING PTE LTD

59 SENOKO ROAD

SINGAPORE 758123

Attention : Motor Claim Department

Contact : 6861 0007 Fax No. : 6753 7780

Estimate : ES002856

Date : 22/05/2019

Vehicle Num. : YP165C

Make/Model : MITSUBISHI FK 62-2015

Chassis/Eng# : FK62FMA20074/6M60206746

Accident Date : 21/05/2019

Claim No. :

Reference : XE3997T

Policy No. : 29090793

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

1.	1	NETT ITEMS :		
2.	3	REAR DOOR, RH		1,600.00 <i>bt</i>
3.	1	DOOR HINGE	180.00	540.00 <i>bt</i>
4.	1	CONTAINER LOCK		450.00 <i>Ry</i>
		DOOR PANEL		350.00 <i>Ry</i>
Nett Total S\$:				2,940.00
10.00% Discount S\$:				294.00
				2,646.00
LABOUR :				
TO PANEL BEAT/REPAIR REAR BODY				450.00 <i>350</i>
TO DISMANTLE/REPLACE REAR DOOR				
TO DISMANTLE/REPLACE ABOVEMENTIONED PARTS				
, SPRAY PAINTING				450.00 <i>300</i>
, LOSS OF USE : 4 DAYS @ \$ 180/DAY				
Labour Total S\$:				900.00

Total S\$: 3,546.00

SIN SHENG ENGINEERING SERVICES

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature

Date

Taufik 97495744
wp
23/5/19
03 days
Resurvey after repair
& Taufik P/Insanto
Amount - 2.45 / 70K19.5




Service Request Details

Claim

S9M01O7H

Reference

None 

Loss Date

21 May 2019

Report Date

22 May 2019 1:10:00 PM

Request Date

22 May 2019

Due Date

29 May 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Susan

T: 5.05 p.m

V: In

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration

YP165C

PRODUCT

FUSO FIGHTER-7.5 D FK62 SERIES (FK62FMZ1RDEB) (M)

Service Address

Primary Contact/Insured

KIM SOON LEE PTE LTD
200 BEDOK SOUTH AVENUE 1, 469331, Singapore
65674755
HONGYEN.CHONG@ALLINK.COM.SG

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

[New Message](#)

Catherine Chong (LKK Auto)

From: sinsheng engineering services <sinsheng1981@gmail.com>
Sent: Wednesday, 22 May, 2019 11:47 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: Accident Involving YP165C with XE3997T on 21/05/2019
Attachments: SAS YP165C.pdf; YP165C_PRL.pdf; YP165C_TP search fee.pdf

Categories: Raghav

Dear Officer Incharge,

We are repairer of motor vehicle YP165C . Enclosed Accident Statement and LTA search fee for your attention please. Kindly assist to arrange for the Pre-Repair Inspection to be conducted within two (2) workings days upon received this email.

Kindly let us have your list of 10 norminated surveyors to conduct the Single-Joint Inspection.

Kindly assist to revert the liability issue or offer if direct settlement is in order

**** KINDLY NOTE THAT WE WILL MOVING TO NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 EFFECT ON 01/06/2019 ****

Thank You
Regards

Susan
Sin Sheng Engineering Services
3 Tech Park Crescent
Tuas Tech Park
Singapore 638129
Tel: 6863 9595
Fax: 6863 6477

Report Remarks Entry - CC4/ASM19009095/T1wb3

Remarks

Remarks

REASSIGN *****FILE PASS TO CHT

Add

New remarks Added

Remarks 1	By	On
<input type="checkbox"/> YP 165C ; XE 3997T	LSP	23/5/2019 3:33:59 PM
<input type="checkbox"/> EST : \$ ---- SUR : --- WKSP : SIN SHENG ENGINEERING SERVICES	LSP	23/5/2019 3:34:07 PM
<input type="checkbox"/> S9M01O7H / 117329	LSP	23/5/2019 3:34:14 PM
<input type="checkbox"/> Services Pending verification - Direct Settlement	LSP	23/5/2019 3:34:27 PM
<input type="checkbox"/> IA UPLOADED	LSP	23/5/2019 7:51:59 PM
<input type="checkbox"/> FILE PASS TO ASHER	LSP	24/5/2019 9:34:34 AM
<input type="checkbox"/> 5/24/19 10:16 AM ANG Richard---- Hi, pls engage OI on TP's claim and also reject T's claim. TY.	LSP	27/5/2019 9:08:47 AM
<input type="checkbox"/> FILE TRANSFER TO POH KIN	SRY	31/5/2019 5:11:29 PM
<input type="checkbox"/> FILE TRANSFER TO VIVIAN FROM PK	CPK	11/7/2019 8:33:18 AM
<input type="checkbox"/> Hi Shu Pei, Please find attached the scene photos. ** KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT ** Thank You Regards Pei Jin Sin Sheng	LSP	6/11/2019 8:56:41 AM

7/P scene photo ①



TP Scene photo (2)



Hsiao Tong (LKKAuto)


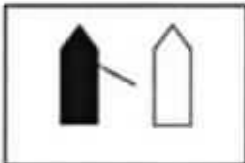
From: Hsiao Tong (LKKAuto)
Sent: Sunday, 8 March 2020 3:01 PM
To: sinsheng engineeringservices
Cc: Admin A
Subject: <REJECTION> Acknowledgement Your ref : YP165C Our ref :S9M01O7H MC/RA //LKK REF: CC4/ASM19009095/T1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have reviewed the matter and we are of the view that BOLA 26 is applicable for this matter. Your client who is opening vehicle door should exercise more caution.

OPENING/ CLOSING OF VEHICLE DOOR (Anywhere)				
26.		Vehicle X - Driver / passenger opening/closing the vehicle door into path of other traffic - Driver / passenger inside / outside the vehicle Vehicle Y – Moving Reason: Driver should not obstruct / cause danger to passing vehicles	100%	0%
26. (a)	<p><u>For Car park</u></p> 	Vehicle X -Stationary - Opening / closing of any door in the car park and caused damages to adjacent parked vehicle Vehicle Y – Stationary/ Moving Reason: Driver of Vehicle X should exercise greater caution Applicable whether driver is inside or outside of vehicle	100%	0%

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client’s matter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sinsheng engineering services <sinsheng1981@gmail.com>

Sent: Thursday, 5 March 2020 12:31 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Acknowledgement Your ref : YP165C Our ref :S9M0107H MC/RA

Hi Admin,

Kindly please update the status of claim.

**** KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT ****

Thank You

Regards

Pei Jin

Sin Sheng Engineering Services

No 8 Tuas Ave 18

Singapore 638892

(Level 3_Office)

(Level 5_Workshop)

Tel: 6863 9595

Fax: 6863 6477

On Mon, 17 Feb 2020 at 12:49, sinsheng engineering services <sinsheng1981@gmail.com> wrote:

Hi Shu Pei,

Please be informed that we have email scene photos to you on dated 05/11/2019.

Can you please update us your liability / offer to us.

**** KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT ****

Thank You

Regards

Pei Jin

Sin Sheng Engineering Services
No 8 Tuas Ave 18
Singapore 638892
(Level 3_Office)
(Level 5_Workshop)
Tel: 6863 9595
Fax: 6863 6477

On Wed, 11 Dec 2019 at 16:24, sinsheng engineeringservices <sinsheng1981@gmail.com> wrote:

Hi Shu Pei,

Please be informed that we have email scene photos to you on dated 05/11/2019.
Can you please update us your liability / offer to us.

**** KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT ****

Thank You
Regards

Pei Jin

Sin Sheng Engineering Services
No 8 Tuas Ave 18
Singapore 638892
(Level 3_Office)
(Level 5_Workshop)
Tel: 6863 9595
Fax: 6863 6477

On Tue, 5 Nov 2019 at 15:46, sinsheng engineeringservices <sinsheng1981@gmail.com> wrote:

Hi Shu Pei,

Please find attached the scene photos.

**** KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT ****

Thank You
Regards

Pei Jin

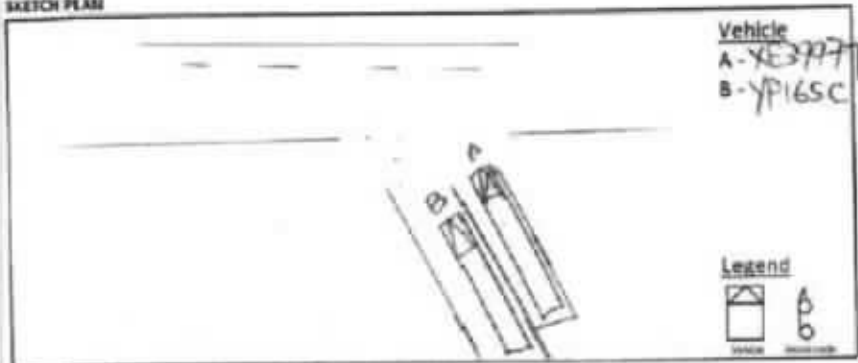
Sin Sheng Engineering Services
No 8 Tuas Ave 18
Singapore 638892
(Level 3_Office)
(Level 5_Workshop)

On Thu, 31 Oct 2019 at 08:58, Shu Pei (LKKAUTO) <shupeil@lkkauto.com> wrote:

Dear Pei Jin,

Kindly refer to the below OI accident statement for your easy reference.

SKETCH PLAN



Vehicle
A - YE377T
B - YP165C

Legend
[Symbol for Vehicle A] A
[Symbol for Vehicle B] B

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 21/5/2019, around 1:30pm. I came out from cargo airport and stopped at the custom. I was reversing my truck into parking lot and go into a custom office to clear my permit. After done clear my permit, I prepare to go out from parking lot but I heard some sound while I move forward a bit. I then came out from my truck and realise a lorry B (YP165C) back door is open and hit onto ~~me~~ my truck chassis. I wish state that my truck is stationary on my lane and the lorry B's door open already out of his lane.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sinsheng engineerservices <sinsheng1981@gmail.com>

Sent: Wednesday, 30 October 2019 5:41 PM

To: SUR <sur@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Acknowledgement Your ref : YP165C Our ref :S9M0107H MC/RA

Hi Hsiao Tong,

We would like to request your insurer's accident report. Thanks

**** KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT ****

Thank You

Regards

Pei Jin

Sin Sheng Engineering Services

No 8 Tuas Ave 18

Singapore 638892

(Level 3_Office)

(Level 5_Workshop)

Tel: 6863 9595

Fax: 6863 6477

On Wed, 11 Sep 2019 at 10:07, sinsheng engineering services <sinsheng1981@gmail.com> wrote:

Dear Case Handler,

4TH REMINDER

Please assist to revert us with the liability issue/offer if direct settlement is in order.

**** KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT ****

Thank You
Regards

Pei Jin
Sin Sheng Engineering Services
No 8 Tuas Ave 18

Singapore 638892

(Level 3_Office)

(Level 5_Workshop)

Tel: 6863 9595
Fax: 6863 6477

On Wed, 21 Aug 2019 at 10:37, sinsheng engineering services <sinsheng1981@gmail.com> wrote:

Hi Ms Poh Kin,

3RD REMINDER

Please assist to revert us with the liability issue/offer if direct settlement is in order.

**** KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT ****

Thank You
Regards

Susan
Sin Sheng Engineering Services
No 8 Tuas Ave 18

Singapore 638892

(Level 3_Office)

(Level 5_Workshop)

Tel: 6863 9595
Fax: 6863 6477

On Thu, 25 Jul 2019 at 10:47, sinsheng engineerservices <sinsheng1981@gmail.com> wrote:

Hi Ms Poh Kin,

2ND REMINDER.

Please assist to revert us with the liability issue/offer if direct settlement is in order.

**** KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT ****

Thank You
Regards

Susan
Sin Sheng Engineering Services
No 8 Tuas Ave 18

Singapore 638892

(Level 3_Office)

(Level 5_Workshop)

Tel: 6863 9595
Fax: 6863 6477

On Thu, 18 Jul 2019 at 10:29, sinsheng engineerservices <sinsheng1981@gmail.com> wrote:

Hi Ms Poh Kin,

REMINDER.

Please assist to revert us with the liability issue/offer if direct settlement is in order.

**** KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT ****

Thank You
Regards

Susan

*Sin Sheng Engineering Services
No 8 Tuas Ave 18*

Singapore 638892

(Level 3_Office)

(Level 5_Workshop)

Tel: 6863 9595

Fax: 6863 6477

On Thu, 20 Jun 2019 at 17:12, sinsheng engineering services <sinsheng1981@gmail.com> wrote:

Hi Ms Poh Kin,

Attached LOC document and ATA for your attention please.

Kindly assist to revert us with the OFFER if direct settlement is in order.

**** KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT ****

*Thank You
Regards*

*Susan
Sin Sheng Engineering Services
No 8 Tuas Ave 18*

Singapore 638892

(Level 3_Office)

(Level 5_Workshop)

Tel: 6863 9595
Fax: 6863 6477

On Thu, 20 Jun 2019 at 17:01, sinsheng engineering services <sinsheng1981@gmail.com> wrote:

Hi Mr Taufikh,

We are agreed.

**** KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT ****

Thank You
Regards

Susan
Sin Sheng Engineering Services
No 8 Tuas Ave 18

Singapore 638892

(Level 3_Office)

(Level 5_Workshop)

Tel: 6863 9595
Fax: 6863 6477

On Thu, 20 Jun 2019 at 16:42, Taufikh (LKKAUTO) <Taufikh@lkkauto.com> wrote:

Hi Susan,

COR L/S\$2050, 3days.

Regards

Taufikh

Lkk Auto

Get Outlook for Android

From: sinsheng engineering services <sinsheng1981@gmail.com>

Sent: Thursday, June 20, 2019 1:10:51 PM

To: Taufikh (LKKAUTO); SUR

Cc: Admin A; CS A Team

Subject: Re: Acknowledgement Your ref : YP165C Our ref :S9M01O7H MC/RA

Hi Mr Taufikh,

REMINDER

Please have your finalized

**** KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT ****

Thank You

Regards

Susan

Sin Sheng Engineering Services

No 8 Tuas Ave 18

Singapore 638892

(Level 3_Office)

(Level 5_Workshop)

Tel: 6863 9595
Fax: 6863 6477

On Mon, 27 May 2019 at 14:32, sinsheng engineering services <sinsheng1981@gmail.com> wrote:

Hi Mr Taufikh,

Please find attached and have your finalized please.

**** KINDLY NOTE THAT WE WILL MOVING TO NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 EFFECT ON 01/06/2019 ****

Thank You
Regards

Susan
Sin Sheng Engineering Services
3 Tech Park Crescent
Tuas Tech Park
Singapore 638129
Tel: 6863 9595
Fax: 6863 6477

On Mon, 27 May 2019 at 14:09, sinsheng engineering services <sinsheng1981@gmail.com> wrote:

Hi Mr Taufikh,

Please find attached.

**** KINDLY NOTE THAT WE WILL MOVING TO NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892
EFFECT ON 01/06/2019 ****

Thank You

Regards

Susan

Sin Sheng Engineering Services

3 Tech Park Crescent

Tuas Tech Park

Singapore 638129

Tel: 6863 9595

Fax: 6863 6477

On Thu, 23 May 2019 at 13:41, sinsheng engineering services <sinsheng1981@gmail.com> wrote:

Hi Mr Taufikh,

Please find attached revised of the Estimate.

**** KINDLY NOTE THAT WE WILL MOVING TO NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892
EFFECT ON 01/06/2019 ****

Thank You

Regards

Susan

Sin Sheng Engineering Services

3 Tech Park Crescent

Tuas Tech Park

Singapore 638129

Tel: 6863 9595
Fax: 6863 6477

On Wed, 22 May 2019 at 13:19, sinsheng engineering services <sinsheng1981@gmail.com> wrote:

Hi Mr Dhakal,

We are selected LKK

**** KINDLY NOTE THAT WE WILL MOVING TO NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892
EFFECT ON 01/06/2019 ****

Thank You
Regards

Susan
Sin Sheng Engineering Services
3 Tech Park Crescent
Tuas Tech Park
Singapore 638129
Tel: 6863 9595
Fax: 6863 6477

On Wed, 22 May 2019 at 13:16, DHAKAL Raghav <raghav.dhakal@axa.com.sg> wrote:

Dear Sir,

Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:-

1. Mohd Fadhilah Bin Osman/ Chris Ang (LBS Automotive Appraisal Pte Ltd)
2. Stan See Chee Seng (LBS Automotive Appraisal Pte Ltd)
3. T. Thiyagarajan (LBS Automotive Appraisal Pte Ltd)
4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
5. Elson Teng (RT Appraisal Pte Ltd)
6. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
7. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
8. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
9. Philip Phoong/ Victor Seng (A-Pac Adjuster & Surveyors Pte Ltd)
10. AXA in house surveyors

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Please send your reply to the in-charge claim handler who is copied in this email.

Regards

Raghav Dhakal

From: sinsheng engineerservices [mailto:sinsheng1981@gmail.com]
Sent: Wednesday, May 22, 2019 11:47 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: Accident Involving YP165C with XE3997T on 21/05/2019

Dear Officer Incharge,

We are repairer of motor vehicle YP165C . Enclosed Accident Statement and LTA search fee for your attention please. Kindly assist to arrange for the Pre-Repair Inspection to be conducted within two (2) workings days upon received this email.

Kindly let us have your list of 10 norminated surveyors to conduct the Single-Joint Inspection.

Kindly assist to revert the liability issue or offer if direct settlement is in order

**** KINDLY NOTE THAT WE WILL MOVING TO NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 EFFECT ON 01/06/2019 ****

Thank You
Regards

Susan
Sin Sheng Engineering Services
3 Tech Park Crescent
Tuas Tech Park
Singapore 638129
Tel: 6863 9595
Fax: 6863 6477

-----Disclaimer-----

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 11 November 2019 11:55 AM
To: paulinekimsoonlee@gmail.com
Subject: ACCIDENT INVOLVING XE 3997T(AXA) AND YP 165C ALONG/AT CARGO AIRPORT ON 21/05/2019

11 Nov 2019

M/s KIM SOON LEE PTE LTD

Dear Sirs/ Mdm

OUR REF : CC4/ASM19009095/T1pb3// S9M01O7H
YOUR REF : XE3997T
ACCIDENT INVOLVING XE 3997T(AXA) AND YP 165C ALONG/AT CARGO AIRPORT ON 21/05/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from SIN SHENG ENGINEERING SERVICES acting on behalf of the owner of YP165C against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Copy of the letter of authorization to confirm that the driver is allow to drive the vehicle.
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM19009095/T1pa3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:RICHARD ANG		Date : 19-03-2020		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XE 3997T	Veh. Inspected	YP 165C	
Policy No.	CN036490	Coverage (\$)	0.00	
Claim No.	S9M0107H	Excess (\$)	0.00	
Assign From		Assign Date	23/05/2019	
2. Vehicle Particulars & Condition				
Make & Model	mitsubishi fuso FK62	c.c	7545	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	FK62FMA20074	Colour	WHITE	
Odometer	10645	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	245/70 R19.5	AUSTONE	6 mm	
L/H Front Tyre	245/70 R19.5	AUSTONE	6 mm	
R/H Rear Tyre	245/70 R19.5 (D)	AUSTONE	6/6 mm	
L/H Rear Tyre	245/70 R19.5 (D)	AUSTONE	6/6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	21/05/2019	Inspection Date	23/05/2019	
Survey held at	SIN SHENG ENGINEERING SERVICES 3 TECH PARK CRESCENT TUAS TECK PARK SINGAPORE 638129			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. YP 165C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR DOOR, RH (N) (CONSISTENT)	BENT	1,600.00	1,600.00
3	DOOR HINGE @\$180.00 (N) (CONSISTENT)	BENT	540.00	540.00
1	CONTAINER LOCK (N) (CONSISTENT)	TO REPAIR SEE LABOUR	450.00	-
1	DOOR PANEL (N) (CONSISTENT)	TO REPAIR SEE LABOUR	350.00	-
	LESS 10% DISCOUNT		-294.00	-214.00
			2,646.00	1,926.00
LABOUR				
	TO PANEL BEAT /REPAIR REAR BODY.TO DISMANTLE/REPLACE ABOVEMENTIONED PARTS.INCLUSIVE OF THE REPAIR OF CONTAINER LOCK AND DOOR PANEL .		450.00	350.00
	SPRAY PAINTING.		450.00	300.00
			900.00	650.00
GRAND TOTAL			3,546.00	2,576.00
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,050.00

Report Ref No. CC4/ASM19009095/T1pa3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	59M010TH
Reference	CC4/ASM19009095/T1pa3u2 
Loss Date	21 May 2019
Report Date	22 May 2019 1:10:00 PM
Request Date	22 May 2019
Due Date	

Vendor Name	LUK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	YP165C
Make	TPVD MITSUBISHI
Model	FUSO FIGHTER-7.5 D FK62 SERIES (FK62FMZ1DEB) (M)
Service Address	

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Primary Contact/Insured
KIM SOON LEE PTE LTD 200 BEDOK SOUTH AVENUE 1, 469331, Singapore 65674755 HONGYEN.CHONG@ALINK.COM.SG

Claim Handler
ANG Richard richard.angbv@aaa.com.sg

Additional Instructions

Document Type	Document SubType
<div></div>	<div></div>
<div>Upload Documents</div>	
NAME	TYPE

 LUKInvoice1 (6).pdf	Invoice	Surveyor/ Assessor expense	LUK AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
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NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKXInspection (1).pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 LKXAdjustment 1a (4).pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 LKX Survey Photos.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	17 March 2020
 EMAIL_TO_TP_REJECT_DIO_080320.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	17 March 2020
 Scene photo from TP_1.pdf	Evidence	Photos	LKX AUTO CONSULTANTS PTE LTD (TP)	11 November 2019
 Scene photo from TP_2.pdf	Evidence	Photos	LKX AUTO CONSULTANTS PTE LTD (TP)	11 November 2019
 P210190_00N_00002_3.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	ANG Richard	24 May 2019
 la-165c.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	23 May 2019
 KE2997T INSD GIA REPORT.PDF	Reports & Statement	GIA Report	DHANAK Raghav	22 May 2019
 TP PRI FROM WORKSHOP WITH GIA REPORT .img	Letters and Correspondence	Workshop	DHANAK Raghav	22 May 2019