




SFC 73376							
INSRS:	detail lab.		INSRS:		INSRS:		INSRS:
WSP:			WSP:		WSP:		WSP:
Tel:			Tel:		Tel:		Tel:
Liability:			Liability:		Liability:		Liability:
RMKS:			RMKS:		RMKS:		RMKS:

Date/Time	STAGE	DATE / PIC
26/6/11	Non-Reporting 1st (1st)	
29/7/11	Non-Reporting 1st (2nd)	
	Non-Reporting 1st (Final)	
	Notification 1st (if non-pickup)	
	Call OL	
	After call 1st to OL	
	Documentation Check List:	Handler Typist
	Notification 1st (if non-pickup)	<input type="checkbox"/>
	After call 1st to OL	<input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input checked="" type="checkbox"/>
	LTA / GIA:	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others: <i>CRU Form</i>	<input checked="" type="checkbox"/>
PRELIMINARY ADVICE Date/Time: _____ Sent By: _____		
FINALIZATION Date/Time: _____ Confirm with: _____		
Repair Cost: \$S _____ (days) Reduction: _____ % Email <input type="checkbox"/> Call <input type="checkbox"/>		
FINAL SETTLEMENT Date/Time: <i>11/7/11</i> Confirm with: <i>Ben</i> Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>		
Final Liability: \$S _____ (Agreed / As Filed) BOLA S/N No.: <i>5</i>		
Repair Cost: <i>Total Loss</i> \$S <i>9800.00</i>		
Loss of Rental (LOR): \$S _____ (days)		
Loss of Use (LOU): \$S <i>1900.00</i> (S <i>1000</i> x <i>14</i> days)		
Loss of Income (LOI): \$S _____ (S _____ x _____ days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOI <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]		
GIA/LTA Search: \$S _____		
Medical: \$S _____		
Disbursement: \$S <i>180.00</i> (ie <i>Turn Independent</i>)		
Legal Cost: \$S _____		
Total: \$S <i>11380.00</i> Global Sum \$S: _____		
FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>		
Payee 1: \$S <i>11380.00</i> Name 1: <i>Detail Lab</i>		
Payee 2: (Strike if N.A.) \$S _____ Name 2: _____		
Payee 3: (Strike if N.A.) \$S _____ Name 3: _____		



ASSIGNMENT

From

Date:

Estimated Cost

QD / TP / WS / TP RES / QD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop with

at

Insured

Policy No

Claims No

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

X	X
N/S	O/S

Bal. or Market Value:

IOAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days Res.: Yes or No

Lum Sum:

% 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No

SKC 7337L

Vt Regn.

31/1/11

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

BMW 523i

cc

249.7

Colour

Blue

A/C Insured / Std / Nil / No

Sp. Reading

N/A

T/Rvlin: Insured / Std / Nil / No

Eng/No:

Ct/No:

WBA FP 32970 CS4.7086

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Locked / Burnt or

Brake: In order / Jammed / Locked / Burnt or

Modl: Nil / S/Rlm / STD A/Rlm or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

16/5/19

D.O.A.

23/5/19

Survey held at

Detail lab

Des. of Damages (Frt) Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time : Action / Instruction

MV - 45,000
PV - 36,447
AK - 8553

MV - \$46300 (ref)
LPA - \$26447 W (ref)
NV - \$9853 (ref)

Date/Time, For Pass to?

☐

: Prel. Report

4)

Date/Time, For Return to?

☐

: Final Report

5)

Report Format:

Lum Sum / I.B. / (S)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Insp (\$

☐

: Weekend (\$

Survey Fee:

Transportation

) S - R. C

) Photos

) Index

Total

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	23 May 2019 15:40	Clim Dtl Modified	Claimant's Name: -> -.	[A] Lau Shu Pei
2	23 May 2019 15:40	Clim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lau Shu Pei
3	23 May 2019 15:40	Clim Created	Reg No: SKC7337L. Acct Date: 2019/05/16. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Detail Lab (Kaki Bukit)	[A] Lau Shu Pei
4	23 May 2019 15:40	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	23 May 2019 15:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/03	[A] Lau Shu Pei
6	23 May 2019 15:40	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	23 May 2019 15:40	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	23 May 2019 15:40	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] Lau Shu Pei
9	24 May 2019 13:47	Clim Dtl Modified	Claimant's Name: - -> LIM KEAT CHUN. Claimant's ID: -> S8137478C.	[A] Lau Shu Pei
10	24 May 2019 13:47	Clim Veh Model Changed	(206086) -> (204284) BMW 523i 2.5 (A).	[A] Lau Shu Pei
11	27 May 2019 10:27	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
12	14 Jun 2019 15:51	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% Remarks: Insured made right turn and collided with third party who was driving straight on the opposite direction.	[A] CHEW HSIAO TONG
13	14 Jun 2019 16:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/03	[I] Sherini Pillai
14	14 Jun 2019 16:00	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
15	26 Jun 2019 17:02	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	26 Jun 2019 17:02	Clim Dtl Modified	Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
17	26 Jun 2019 17:02	Clim Dtl Modified	JPJ Reg. Date: -> 2011/01/31.	[A] JOANNE LEE KHANG MIN
18	26 Jun 2019 17:02	Clim Details Notified		[A] JOANNE LEE KHANG MIN
19	27 Jun 2019 08:37	Adj Mandate Request	Cur.Reg:11200.00:PODS Liability: 100% Quantum: (a)Total Loss Value: \$9,800.00 + (b)LOU(14days x \$100.00): \$1,400.00 = Total: \$11,200.00 Vehicle Model: BMW 523i (2497cc) For your approval please.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2191314	26/06/2019 17:02	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKC7337L	SHA7852L	11.77

Print Received Message

This mail is associated with :

***SKC7337L (MCT19050428)**
[SHA7852L]

TP

LIM KEAT CHUN

May 16 2019 12:00AM

[COMFORT TRANSPORTATION PTE LTD]

Detail Lab

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 27/06/2019 11:49 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$11200.00) - SKC7337L - Claim Handler: Sherini Pillai

Approved:11200.00.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 2 July 2019 10:58 AM
To: detail.lab@gmail.com
Subject: Your ref: SKC 7337L *Our ref: CC4/III19009093/Epb3 [ACCIDENT INVOLVING SHA 7852L(III) & SKC 7337L ON 16/05/2019]
Attachments: DV_SKC7337L.pdf

Your ref: **SKC 7337L**
Our ref: CC4/III19009093/Epb3

Without Prejudice

Dear Ben,

ACCIDENT INVOLVING SHA 7852L(III) & SKC 7337L ON 16/05/2019

We refer to the above matter.

As spoken earlier, we confirm settlement at \$11,200.00(all-in).

Please duly sign the **DV** enclosed and return together with the following document to us(LKK) for our necessary action: -

- Original LOD.
- Original Authorisation to Act signed by your client, Lim Keat Chun
- Deregistered Letter

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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12	14 Jun 2019 15:51	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured made right turn and collided with third party who was driving straight on the opposite direction.	[A] CHEW HSIAO TONG
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19	27 Jun 2019 08:37	Adj Mandate Request	Cur.Req:11200.00:PODS Liability: 100% Quantum: (a)Total Loss Value: \$9,800.00 + (b)LOU(14days x \$100.00): \$1,400.00 = Total: \$11,200.00 Vehicle Model: BMW 523I (2497cc) For your approval please.	[A] CHEW HSIAO TONG
20	27 Jun 2019 11:49	Adj Mandate Set	Approved:11200.00.	[I] Lalitha Krishnan
21	04 Jul 2019 09:41	Adj Mandate Request	Cur.Req:11380.00:PODS Liability: 100% Quantum: (a)Total Loss Value: \$9,800.00 + (b)LOU(14days x \$100.00): \$1,400.00 + (c) Towing Fee: \$180.00 = Total: \$11,380.00. Third party would like to claim for towing fee. We reseek mandate up to \$11,380.00. For	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2191314	26/06/2019 17:02	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKC7337L	SHA7852L	11.77

Hsiao Tong (LKKAuto)

From: benedict yap <detail.lab@gmail.com>
Sent: Tuesday, 2 July 2019 4:06 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: Your ref: SKC 7337L *Our ref: CC4/III19009093/Epb3 [ACCIDENT INVOLVING SHA 7852L(III) & SKC 7337L ON 16/05/2019]
Attachments: skc7337ltowinvoice.JPG

Dear Hsiao Tong

Heres the Tow Fee Invoice.

On Tue, Jul 2, 2019 at 11:27 AM benedict yap <detail.lab@gmail.com> wrote:
Dear Hsiao Tong

Ben speaking.

We have a tow fee charge from TP Pound to Accident Reporting Centre (KFS Defu Lane 12) followed by our workshop (Detail Lab).

We need to put this up for claims as well.

On Tue, Jul 2, 2019 at 10:58 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Your ref: **SKC 7337L** **Without Prejudice**

Our ref: CC4/III19009093/Epb3

Dear Ben,

ACCIDENT INVOLVING SHA 7852L(III) & SKC 7337L ON 16/05/2019

We refer to the above matter.

As spoken earlier, we confirm settlement at \$11,200.00(all-in).

Please duly sign the **DV** enclosed and return together with the following document to us(LKK) for our necessary action: -

- Original LOD.

- Original Authorisation to Act signed by your client, Lim Keat Chun
- Deregistered Letter

Thank you.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

--
Should you require further queries or clarifications, please do not hesitate to contact me.

Best Regards

Ben Yap
Detail Lab
Swissvax Singapore
mobile: 9844 8533

--
Should you require further queries or clarifications, please do not hesitate to contact me.

Best Regards

Ben Yap
Detail Lab
Swissvax Singapore
mobile: 9844 8533

Print Received Message

This mail is associated with :

***SKC7337L (MCT19050428)
[SHA7852L]**

TP

LIM KEAT CHUN

May 16 2019 12:00AM

[COMFORT TRANSPORTATION PTE LTD]

Detail Lab

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 04/07/2019 10:40 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$11380.00) - SKC7337L - Claim Handler: Sherini Pillai

Approved:11380.00.

Hsiao Tong (LKKAUTO)

From: benedict yap <detail.lab@gmail.com>
Sent: Thursday, 4 July 2019 4:26 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your ref: SKC 7337L *Our ref: CC4/III19009093/Epb3 [ACCIDENT INVOLVING SHA 7852L(III) & SKC 7337L ON 16/05/2019]
Attachments: SKC7337L-WTA.PDF

Dear Hsiao Tong

Heres the required documents.

The damaged vehicle had been transferred to my company, Detail Lab.

Let me know if you need any clarifications.

On Tue, Jul 2, 2019 at 4:05 PM benedict yap <detail.lab@gmail.com> wrote:
Dear Hsiao Tong

Heres the Tow Fee Invoice.

On Tue, Jul 2, 2019 at 11:27 AM benedict yap <detail.lab@gmail.com> wrote:
Dear Hsiao Tong

Ben speaking.

We have a tow fee charge from TP Pound to Accident Reporting Centre (KFS Defu Lane 12) followed by our workshop (Detail Lab).

We need to put this up for claims as well.

On Tue, Jul 2, 2019 at 10:58 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Your ref: **SKC 7337L** **Without Prejudice**

Our ref: CC4/III19009093/Epb3

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ACCIDENT INVOLVING SHA 7852L(III) & SKC 7337L ON 16/05/2019

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- **Original LOD.**
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Should you require further queries or clarifications, please do not hesitate to contact me.

Best Regards

Ben Yap
Detail Lab
Swissvax Singapore
mobile: 9844 8533

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Should you require further queries or clarifications, please do not hesitate to contact me.

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Should you require further queries or clarifications, please do not hesitate to contact me.

Best Regards

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 7478C

Vehicle Details

Vehicle No.: SKC7337L
Vehicle to be Exported: No
Intended Deregistration Date: 23 May 2019
Vehicle Make: B.M.W.
Vehicle Model: 523iA
Primary Colour: Grey
Manufacturing Year: 2010
Engine No.: 06147604N52B25AF
Chassis No.: WBAFP32070C547086
Maximum Power Output: 150.0 kW (201 bhp)
Open Market Value: \$45,125.00
Original Registration Date: 31 Jan 2011
First Registration Date: 31 Jan 2011
Transfer Count: 0
Actual ARF Paid: \$45,125.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 30 Jan 2021
PARF Rebate Amount: \$24,818.00

Intended COE Rebate Details

COE Expiry Date: 30 Jan 2021
COE Category: B - Car (1601cc & above)
COE Period(Years): 10
QP Paid: \$69,000.00
COE Rebate Amount: \$11,629.00
Total Rebate Amount: \$36,447.00

The information contained herein is correct as at 23 May 2019

OK



ANNOUNCING Auto Zoom Enterprise Pte Ltd as sgCarMart Premium Dealer 2019



Post an Advertisement
Sell it yourself! Advertise it at just
\$58 until it's SOLD!

Post an Ad Advertiser Login Ways of Selling



Search by Category

Back (1 2) Home

Sort by Date Posted 20 results

23 results

BMW 523

Search Selection



BMW 523

Price

Model

Price

Depreciation

Registration

Eng Car

Price

Year Type

Availability

BMW 5 Series S23

Price

Model

Price

Depreciation

Registration

Eng Car

Price

Year Type

Availability

BMW 5 Series S23

Price

Model

Price

Depreciation

Registration

Eng Car

Price

Year Type

Availability

BMW 5 Series S23

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Model

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Registration

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Availability

BMW 5 Series S23

Price

Model

Price

Depreciation

Registration

Eng Car

Price

Year Type

Availability

BMW 5 Series S23

Price

Model

Price

Depreciation

Registration

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 22 May 2019 5:00 PM
To: 'sur@lkkauto.com'; admin-d@lkkauto.com
Cc: benedict yap; Sherini Pillai
Subject: RE: PRS Third Party Claim SKC7337L
Attachments: SKC7337L_PRS.PDF

9.46am @ 23/5/19
Person @ Ben
vehicle in
SUR @ store

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKC7337L and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Sherini Pillai
Sent: 22 May, 2019 4:56 PM
To: Gabriel Wee <Gabriel@iii.com.sg>
Cc: benedict yap <detail.lab@gmail.com>
Subject: FW: PRS Third Party Claim SKC7337L

Hi Gab,

Please assist.

Tks.

Regards,
Sherini Pillai
Motor Claims Department
India International Insurance Pte Ltd
64 Cecil Street, #04/#05 IOB Building, Singapore 049711
DID: 6347 6128 Fax: 6224 4174



From: benedict yap [mailto:detail.lab@gmail.com]
Sent: Wednesday, May 22, 2019 4:49 PM
To: Sherini Pillai <sherini@iii.com.sg>
Subject: Re: PRS Third Party Claim SKC7337L

Dear Sherini

We would proceed with direct settlement.

Can arrange for PRS LKK?

Thank you

On Wed, 22 May 2019 at 4:44 PM, Sherini Pillai <sherini@iii.com.sg> wrote:

Dear Benedict,

We will proceed with direct settlement.

Regards,

Sherini Pillai

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711
DID: 6347 6128 Fax: 6224 4174



From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Wednesday, May 22, 2019 11:58 AM
To: Sherini Pillai <sherini@iii.com.sg>
Cc: benedict yap <detail.lab@gmail.com>
Subject: FW: PRS Third Party Claim SKC7337L

Dear Officer,

Please assist.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: benedict yap [<mailto:detail.lab@gmail.com>]

Sent: 22 May, 2019 10:51 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Re: PRS Third Party Claim SKC7337L

Dear Motor Claim III

Please advise on liability on the above mentioned case.

Direct settlement for all of my cases if liability is clear.

Best Regards

Ben Yap

Detail Lab

9844 8533

On Wed, May 22, 2019 at 9:28 AM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: benedict yap [<mailto:detail.lab@gmail.com>]

Sent: 21 May, 2019 5:08 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: PRS Third Party Claim SKC7337L

Dear III

Please refer to attached for PRS to be done at workshop listed.

--

Should you require further queries or clarifications, please do not hesitate to contact me.

Best Regards

Ben Yap

Detail Lab

Swissvax Singapore

mobile: 9844 8533

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

--
Should you require further queries or clarifications, please do not hesitate to contact me.

Best Regards

Ben Yap

Detail Lab

Swissvax Singapore

mobile: 9844 8533

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This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.
Registration No. 198703792-K

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--
Should you require further queries or clarifications, please do not hesitate to contact me.

Best Regards

Ben Yap

Detail Lab

Swissvax Singapore

mobile: 9844 8533

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



m: 98448533
t: 63855510
w: www.detaillab.com.sg

PREMIER@Kaki Bukit, 8 Kaki Bukit Ave 4, #02-03/04 541581

INDIA INT'L INS PTE LTD

REQUEST FOR PRE-REPAIR INSPECTION

CAR PLATE: SKC7337L
CAR: BMW 523i
OWNER'S NAME: LIM KEAT CHUN

We are authorised by the owner Mr LIM KEAT CHUN to assist him to claim THIRD PARTY on SHA7852L to his vehicle as a result of an accident.

We append our estimates for the repairs upon appointed surveyor on-site at our workshop.

Please acknowledge and advise us on PRS date/time applicable under your insured policy.

Please also arrange for the survey to be arranged as soon as possible.

Vehicle number: SHA7852L(YOUR INSURED)
Policy Number:
Date & Time of Accident: 16/05/2019 05:30HRS
Location: CLEMENTI WEST STREET 2

DATE: 21 MAY 2019
DETAIL LAB
Ben Yap
Authorised Manager
mobile: 9844 8533

Detail Lab
8 Kaki Bukit Avenue 4, Premium @ Kaki Bukit
#02-03/04, 415875 Kaki Bukit
Tel: 98448533

India International Insurance Pte Ltd
64 Cecil Street
#04-00/#05-00 IOB Building
Singapore 049711

Attn: Motor Claims Dept

Dear Sir/ Madam

ACCIDENT INVOLVING VEHICLE NO SKC 7337L AND SHA 7852L ALONG ON 16/05/2019

We understand that you are the insurer of SHA 7852L vehicle.

We are instructed by the owner of motor vehicle SKC 7337L to write, negotiate and settle the claim on their behalf for the abovementioned accident. We therefore propose to claim from you as follows: -

1.	Total Loss	S\$ 9,800.00
2.	Loss of Use/Rental (<u>14</u> days x \$100)	S\$ 1,400.00
3.	LTA/GIA Search fee	S\$
4.	Towing Fee	S\$ 180.00
TOTAL		<u>S\$ 11,380.00</u>

Please let us have your reply soonest possible.

Thank you.

Best Regards

Ben Yap
Detail Lab
Swissvax Singapore
mobile: 9844 8533

This is a computer generated letter and no signature is required.

LETTER OF AUTHORITY & INDEMNITY

In the matter of an accident involving motor vehicles SKC 7337 L
and SHA 7852 L

I/We, LIM KEAT CHUN (NRIC) S8137478 C
of APT B/C 611 BUKIT PRIGAY RHT ROAD #28-874 (S) 670611
am/are the registered owner of vehicle no. SKC 7337 L at the material
time of accident.

I/We hereby authorize Detail Lab to proceed with the repairs to the
damages caused to my/our vehicle in the above accident in accordance with the
recommendations and advice of the licensed motor adjuster appointed by the
insurers or by us on my/our behalf.

I/We further authorize you to appoint solicitors to demand, claim and if necessary,
to use my/our name to commence legal proceedings for the above purpose.

I/We further agreed to fully co-operate and to undertake without hesitation and
reservation all assistance that you or my/our solicitors may require from me/us
for the purpose of making the claim, including attending all meetings and court
hearings in connection with my/our claim.

I/We hereby declare that I/we will always remain and be liable to you for the cost
or repairs to my/our said vehicle and other incidental expenses. In the event that
my/our claims are unsuccessful or partially successful or are dismissed due to
any wilful misrepresentation or withholding of material facts as well as failure to
execute the discharge vouchers on request, I/we hereby undertake to reimburse
you the full repair costs or any portion of the same that cannot be recovered
including loss of use, surveyor fees, legal fees and disbursements if necessary.

I/We irrevocably authorize Mr Yap Soon Huat of the
repairers to sign all discharge voucher/indemnity forms and all necessary
documents in connection with and arising out of the above claim.

Dated the 21st day of MAY 2019



Name/Signature

LIM KEAT CHUN

LKK Auto Consultants Pte Ltd
199607196R
51 Ubi Avenue 1
#01-25 Pava Ubi Ind. Park S(408933)



TOWING SERVICES

BTS TOWING SERVICES

BLK 200A SENGKANG EAST ROAD #04-20 SINGAPORE 541200

H/P: 56311733 FAX: 6384 1950

Reg. No: 528790050

CASH / WORK ORDER

NO. 19051

Date: 21/05/19

Messrs: Detail Lab

Vehicle no: SKC 7337L Model: BMW 523i

From: Airport Rd IP Round To: Deby Lane 12 KFS

Remarks: Deby KFS - Premier #02-03 Kaki Bukit

Time rec'd: 10:30am Time completed: 2way Towing

Driver: 25HRS Gusa BTS Tow truck no: YL8805H

Order by: Ben Total amount: \$180/-

Received by: [Signature] Issued by: [Signature]

- | | | |
|---|--|--|
| <input type="checkbox"/> Change tyres & towing | <input checked="" type="checkbox"/> Using King Dolly | <input type="checkbox"/> Use Car Carrier |
| <input type="checkbox"/> Basement / Multi carpark | <input type="checkbox"/> Low Spoiler / Jump Start | <input type="checkbox"/> Crane Up / Winch out |
| <input type="checkbox"/> Causeway / 2nd Link | <input type="checkbox"/> Accident / Over-turn | <input type="checkbox"/> Loaded / Transport Charge |

Note: The recipient of service or his representative is required to follow along to the towing destination, failing which the tow operator shall not be liable for any alleged damage(s) to the car nor missing item(s) from the same

Transfer Of Vehicle Ownership (Acknowledgement)

Vehicle Details

Vehicle No.:	SKC7337L		
Vehicle Type:	P10 - Passenger Motor Car	Vehicle Scheme:	Normal
Vehicle Make:	B.M.W.	Vehicle Model:	523I A
Chassis No.:	WBAFP32070C547086	Engine No.:	06147604N52B25AF
Motor No.:	-	Trailer Chassis No.:	-
Propellant:	Petrol	Passenger Capacity:	4
Engine Capacity:	2497 cc	Power Rating:	-
Unladen Weight:	1725 kg	Maximum Laden Weight:	2260 kg
Primary Colour:	Grey	Secondary Colour:	-
IU Label No.:	1123557051	Maximum Power Output:	150.0 kW (201 bhp)
First Registration Date:	31 Jan 2011	Original Registration Date:	31 Jan 2011
Manufacturing Year:	2010	Open Market Value:	\$45,125.00
PARF Eligibility:	Yes	Minimum PARF Benefit:	\$22,562.00
Temporary Start Date:	02 Jul 2019	Temporary End Date:	01 Oct 2019
No. of Transfer:	0	Actual ARF Paid:	\$45,125.00

Owner Particulars

Owner Name:	DETAIL LAB
Owner ID Type:	Business
Owner ID:	53162183M
Registered Address Type:	HDB / HUDC
Registered Block /House No.:	8
Registered Street Name:	KAKI BUKIT AVENUE 4
Registered Unit No.:	# 02 - 03
Registered Building Name:	PREMIER @ KAKI BUKIT
Registered Postal Code:	415875
COE No./Expiry Date:	2011020103000455H / 30 Jan 2021
COE Bid Category:	B - Car (1601cc & above)

QP Paid: \$69,000.00

Transaction Details

Business
Transaction Ref. No.: 20190702120818272824

Business
Transaction Date: 02 Jul 2019

Business
Transaction Time: 13:18:05

Message

Vehicle has been successfully transferred to DETAIL LAB (53162183M).

Please note that \$25.00 will be deducted from your GIRO account.

DIRECT CREDIT AUTHORISATION FORM

India International Insurance Pte Ltd

This form is to be completed by the Supplier of _____ Payment will be credited directly

(Name of Paying Organisation)

into the Supplier's bank account stated below through Interbank Giro. The Supplier has to complete Part I of the form, obtain his banker's certification in Part II and return the duly completed form to

India International Insurance Pte Ltd

(Name of Paying Organisation)

Part I (To Be Completed By Supplier)

(A) To: India International Insurance Pte Ltd

(Name of Paying Organisation)

Supplier's Particulars:

Name : DETAIL LAB

Address : 8 Dabi Bldg A/L 4 #02-03 (S) 415 875

Telephone Number: 9844 8133 Fax Number: 638 55510

Name of Bank : DBS BANK Name of Branch: DBS Telok Park

Account Number To Be Credited : 106 - 900 886 - 7

India International Insurance Pte Ltd

I/We hereby authorise _____ to credit payments due to me/us to the above account.

(Name of Paying Organisation)

This authorisation shall continue to be in force until I/we have expressly revoked it by notice in writing delivered to you. You may in your absolute discretion terminate this arrangement by written notice delivered to my/our address last known to you.

In the event of a change of bank account, I/we shall inform you in writing 2 weeks in advance before the change.

(B) To: DBS BANK

(Name of Supplier's Bank)

I/We hereby consent to the Bank's disclosure of customer information relating to me/us as requested for in this document.



11.07.2019

Signatures and Company's stamp As In Bank Account

Date

Part II (To Be Completed By Supplier's Bank)

To: India International Insurance Pte Ltd

(Name of Paying Organisation)

Without responsibility on the part of the Bank or the signing officer, we confirm that the signature/other particulars agree with that in our files. The account number to be presented in the Interbank Giro format is as follows:

Bank

Branch

Account Number

71171

106

1069008867

Without responsibility on the part of the bank or the signing officer, we confirm that the signature/other particulars agree with that in our files.

18 JUL 2019

Name & Signature of Authorised Bank Officer

Claire Tan Qin Hui
Specimen Signature

Date

For DBS BANK LTD

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

































CLAIM SUBFOLDER TRACKING























Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Jun 2019 Edit Reg		22 May 2019 00:00 Edit Adj Rpt	\$59,800.00 Edit Estimates	\$59,800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD. Co. Reg. No.: -								
Main Claimant:	LIM KEAT CHUN , ID: S8137478C								
Vehicle Reg. No.:	SKC7337L	Date of Loss:	16/05/2019 00:00 - :59 [99 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19050428	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA7852L	Policy No. (Claimant):	5097556534-01						
		Excess:							
Repairer:	Detail Lab (Kaki Bukit) 8 Kaki Bukit Avenue 4, Premium @ Kaki Bukit #02-03/04, 415875 Kaki Bukit - Tel: 98448533								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 03/06/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (04/07/2019): Alert - Adj Mandate Approved (\$511380.00) - SKC7337L - Claim Handler: Sherini Pi... III_SG (27/06/2019): Alert - Adj Mandate Approved (\$511200.00) - SKC7337L - Claim Handler: Sherini Pi... III_SG (14/06/2019): Alert - Adj Mandate Approved (\$50.00) - SKC7337L - Claim Handler: Sherini Pillai 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKC7337L (MCT19050428)
[SHA7852L]
TP
LIM KEAT CHUN
May 16 2019 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
Detail Lab

Upload Documents		Upload Photos		Compose New Letter		View <div>View in Browser</div>	
Photos/Images						1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
2	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
3	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
4	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
5	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
6	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
7	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
8	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
9	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
10	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
11	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
12	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
13	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
14	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
15	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
16	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
17	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
18	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
19	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
20	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
21	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
22	24/05/19 08:24	Chassis Number		 Load JPG	<input checked="" type="checkbox"/>		
23	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
24	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
25	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
26	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
27	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
28	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
29	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
30	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
31	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
32	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
33	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
34	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
35	24/05/19 08:24	General View		 Load JPG	<input checked="" type="checkbox"/>		
36	24/05/19 08:24	General View		Load JPG	<input checked="" type="checkbox"/>		
37	24/05/19 08:24	General View		Load JPG	<input checked="" type="checkbox"/>		

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	24/05/19 08:24	General View	 Load JPG	<input checked="" type="checkbox"/>
39	24/05/19 08:24	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
40	24/05/19 08:24	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
41	24/05/19 08:24	General View	 Load JPG	<input checked="" type="checkbox"/>
42	24/05/19 08:24	General View	 Load JPG	<input checked="" type="checkbox"/>
43	24/05/19 08:24	General View	 Load JPG	<input checked="" type="checkbox"/>
44	24/05/19 08:24	General View	 Load JPG	<input checked="" type="checkbox"/>
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47	24/05/19 08:24	General View	 Load JPG	<input checked="" type="checkbox"/>
48	24/05/19 08:24	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/05/19 15:41	EMAIL FROM III DD 22052019	 Load PDF	
2	23/05/19 15:41	WKSP NOTICE	 Load PDF	
3	24/05/19 16:55	TP GIA REPORT	 Load PDF	
4	27/06/19 08:35	PARF_COE REBATE	 Load PDF	
5	04/07/19 09:39	Towing Receipt	 Load PDF	
6	05/08/19 11:52	AUTHORISATION TO ACT FORM	 Load PDF	
7	05/08/19 11:52	DISCHARGE VOUCHER	 Load PDF	
8	05/08/19 11:52	DE-REGISTERED	 Load PDF	
9	05/08/19 11:52	GIROFORM	 Load PDF	
10	05/08/19 11:52	LOD	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	24/05/19 08:41	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19009093/EPB3Q2

Date: 05/08/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SKC7337L Insured Vehicle No: SHA7852L
 Date of Loss: 16/05/2019 Nature of Claim: TP Claim No: MCT19050428

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKC7337L
 Make & Model: BMW 523i, 2.5 (A) Engine No: 06147604N52B25AF
 Reg. Date: 31/01/2011 (Man. Year: 2010) Chassis No: WBAFP32070C547086
 Colour: Blue Odometer: 0 km
 Engine Capacity: 2497 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 285/30Z R20 Rear Tyre Size: 285/30Z R20
 Front Left Side: Michelin 7 mm Rear Left Side: Michelin 7 mm
 Front Right Side: Michelin 7 mm Rear Right Side: Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	0.00	0.00	0.00	
Approved Total (Overridden) (S\$)		9,800.00		
Nett Amount (S\$)	0.00	9,800.00	-9,800.00	
+ Loss of Use (14.0 x S\$100.00/day) (S\$)		1,400.00		
+ Other Costs (S\$)		180.00		
Nett Liability (S\$)		11,380.00		

INSPECTION

Date of Assignment: 22/05/2019
 Date Inspected: 23/05/2019 Inspected At: Detail Lab (Kaki Bukit)
 8 Kaki Bukit Avenue 4, Premium @ Kaki
 Bukit #02-03/04
 Singapore 415875
 Estimated Period of Repair: 0.0 days

Adjuster: CHEN TSUE YEE**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

PLEASE BE INFORMED OWNER THAT THE VEHICLE NOT ECONOMICAL FOR REPAIR.

MARKET VALUE : \$46,300.00

LTA REIMBURSEMENT VALUE (RV) : \$36,447.00

NETT VALUE : \$9,853.00

IN VIEW OF THE ABOVE, THE VEHICLE IS UNECONOMICAL TO BE REPAIRED.

REPAIR DETAILS

Reference

Part Source:

Parts: 143 BMW 523i 2.5 (A)
Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKC7337L)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >