

21/03/2011

ASS. REC. BY:

REF: CS/AGI 19009089/Kp3/02

Special Instruction:

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person): Ivy Rutila of AGI Date/Time: 22/5/2019 @ 4:41pm

Estimated Cost: Bill to:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKC 9812T Insured: SJK 4643S

at Workshop m/s Accord Auto Tel: 9740 0999

of 10 Amk Ind. park 2A # 03-11

Policy No: Claim No: C10003139 / AH

Sum Insured: Excess:

Make of Veh: (Client's Record) D.O.A. 20/5/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 9:59am @ 23/5/19 Person Contacted: Jessy Vehicle-IN (OUT)

Date/Time	Action/Instruction	Estimate	✓
	SKC 9812T - CCG / AGI 3009443 / Kp3		
	SJK 4643S - X		

DOA: 22/5/2019

ASSIGNMENT

From: _____ Date: 27.5.2019

Estimated Cost: _____

OD (TP / WS / TP RES / OD RES / EVA / INV / MV)

To Inspect Vehicle No: SKC 9812T

at Workshop m/s Accord Auto Service

of 10 Amk Industrial Park 24 Amk Auto Park #03-1

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: After 11.00 A.M

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 02 days Res.: Yes or No

Lum Sum: 1.31 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

rwp

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKC 9812T Yr Regn: 10, 11

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or Wagon

Make: BMW X3 C.C. 2996

Colour: M. Grey A/C: Insured / Std / NI / NA

Sp. Reading: 129787 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WBAW X 520206397853

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/45R19

R: 275/40R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 2015119 D.O.I. 2715119

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

B 575.00 email (Red: 230; 28%)

11/6 - Confirmed with Jessy via email

RECEIVED 12 JUN 2019

Date/Time, File Pass to?

: Preli. Report
 : Final Report

Days Of Repair: 2

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

S + RS, \$

Photos

Others

TOTAL

250

Report Format: TP

Lump Sum / I.B. (\$) 575

Add Fee: : Site Insp (\$)
 : Interview (\$)
 : Tech. Invs (\$)
 : Weekend (\$)

Denise Tay (LKKAuto)

From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>
Sent: Tuesday, 11 June 2019 10:34 AM
To: Kenneth Kong (LKKAuto)
Cc: Denise Tay (LKKAuto)
Subject: Re: Finalised for SKC 9812T

Dear Kenneth,

We confirmed SKC9812T COR at \$575.00 and 2 w/days.

Thank you.

Kind regards,
Jessy Soe

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Tue, 28 May 2019 at 08:49, Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com> wrote:

Attach finalised for SKC 9812T.

From: Accord Auto(Claims) [<mailto:claims@mycarworkshop.com.sg>]
Sent: Thursday, 25 April, 2019 12:57 PM
To: Kenneth Kong (LKKAuto)
Subject: Re: SLA916K (DOA:08/03/2019)

Dear Kenneth,

We confirm COR at Part by Part \$13648.13 and 11 w/days.

Thank you.

Kind regards,
Jessy Soe

Accord Auto Services Pte Ltd

Nivitha (LKK Auto)

From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Sent: Wednesday, 22 May 2019 4:41 PM
To: Admin-D (LKKAuto)
Cc: SUR; Albert Hong
Subject: Claim ref:C10003139/AH || OI-SJK4643S (White) TP- SKC9812T || Est:0.00 || Accord Auto

Hi Team,

We would like to arrange TP Pre repair Survey for SKC9812T. Please see below email for reference.

They have chosen Calvin Ang.

Kindly confirm.

Regards,

Ivy
Admin Executive, Claims

T +65 6540 2185
F +65 6725 0853
E ivy.r@budgetdirect.com.sg



Customer Care +65 6221 2111
Claims +65 6221 2199
Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01
Singapore Shopping Centre
Singapore
239924
budgetdirect.com.sg

auto  general

Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

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From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>

Sent: Wednesday, 22 May 2019 4:04 PM

To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>

Subject: Re: Accident Involving SKC9812T & SJK4643S on 20/05/2019 Along Johor Causeway || C10003139/AH

Dear Iny,

Please assist arrange Calvin Ang LKK Auto Consultant Pte Ltd conduct PRS.

Thank you.

Kind regards,
Jessy Soe

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999

Tel : (65) 6481 9517

Fax : (65) 6481 9516

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From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>

Sent: Wednesday, 22 May 2019 2:06 PM

To: Claims <claims@budgetdirect.com.sg>

Cc: Gilbert Ng <gilbert.ng@mycarworkshop.com.sg>

Subject: Accident Involving SKC9812T & SJK4643S on 20/05/2019 Along Johor Causeway

Dear Officer-in-charge,

Your Insured: SJK4643S

Kindly assist arrange Pre-Repair Survey, vehicle not in workshop.

Please provide us 10 surveyor name list.

Thank you.

Kind regards,
Jessy Soe

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
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> [Back to OneMotoring](#)

Enquire Transfer Fee

Vehicle Details	
Vehicle No.:	SKC9812T
Vehicle Type:	P11 - Passenger Station Wagon/Jeep/Land Rover
Vehicle Attachment 1:	With Sun Roof
Vehicle Scheme:	Normal
Vehicle Make:	B.M.W.
Vehicle Model:	X3 3.0 A
Chassis No.:	WBAWX52020L397853
Propellant:	Petrol
Engine No.:	02697703N52B30AF
Engine Capacity:	2996 cc
Maximum Power Output:	190.0 kW (254 bhp)
Maximum Laden Weight:	2305 kg
Unladen Weight:	1820 kg
Year Of Manufacture:	2011
Original Registration Date:	21 Oct 2011
Lifespan Expiry Date:	-
COE Category:	E - Open Category
Quota Premium:	\$73,600.00
COE Expiry Date:	20 Oct 2021
Road Tax Expiry Date:	20 Oct 2019
PARF Eligibility Expiry Date:	20 Oct 2021
Inspection Due Date:	20 Oct 2020
Intended Transfer Date:	22 May 2019
CO2 Emission:	-
CO Emission:	-
HC Emission:	-
NOx Emission:	-
PM Emission:	-

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
Total Amount Payable:			25.00

You may print this page for reference.

OK

Print

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/05/2019 16:13
Date Of Accident	20/05/2019 16:50
Exact Location Of Accident	JOHOR CAUSEWAY BEFORE MALAYSIA IMMIGRATION POINT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKC9812T
Insured/Policyholder	
Name Of Registered Owner	YVONNE HENG WAN SHANG
NRIC No	S7412783E
Email Address	HENGY30@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-94597907
Alternative Phone No	OFFICE-94597907

Vehicle Particulars

Manufacturer	BMW
Model	X3-3.0i
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	SOMPO INSURANCE SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D18MTPV01015022
Cover Note Number	

Driver

Name of Driver	YVONNE HENG WAN SHANG
NRIC No	S7412783E
Date Of Birth	27/03/1974
Occupation	INDOOR
Date Of Driving Pass	27/09/1994
Driving Experience	24 YEARS AND 7 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-94597907
Fax Number	
Contact Number	OFFICE-94597907
EEmail Address	HENGY30@YAHOO.COM.SG

Address	101 HUDDINGTON AVENUE
Postcode	557656
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : LAN MOEY KWEE GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 20/05/2019 AROUND 4.50PM, I WAS TRAVELLING ALONG JOHOT CAUSEWAY TOWARDS IMMIGRATION CHECKPOINT. THE TRAFFIC WAS HEAVY. MY VEHICLE WAS STATIONARY BEHIND VEHICLE B (SJK4643S). SUDDENLY VEHICLE B REVERSED AND HIT ONTO FRONT PORTION OF MY VEHICLE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJK4643S
Vehicle Make/Model/Colour	HONDA STREAM (WHITE)
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LOW YONG CHOONG
NRIC/Passport Number	S7028461H
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

3

Passenger 1

NAME: : WIFE

GENDER: : FEMALE

Passenger 2

NAME: : SON

GENDER: : MALE

Accident Sketch Plan

DATE: 2010/05/20 Vehicle A: 2001/01/01 Vehicle B: 2001/04/25

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Date of Accident: 2010/05/20/09 Time of Accident: 4:30 pm



On 20/05/2010 around 4:30pm, I was travelling along Jeter Gateway towards
 Warrigal (backport) the traffic was heavy. My vehicle was stationary behind
 vehicle B (2001/04/25). Suddenly vehicle B moved and hit the front partition
 of my vehicle.

Below are several horizontal lines provided for additional notes or details regarding the accident.

DECLARATION
 I/We declare the foregoing particulars are true and correct.

Accident Party Signature
 Date & Time: 20/05/2010

Driver's Signature
 at (date & time of completion)
 Date & Time: _____

Reporting Officer's Signature
 Name: John Lee
 No./ID No.: 47887216

[Handwritten Signature]

ACCORD AUTO SERVICES PTE LTD

10 Ang Mo Kio Industrial Park 2A

#03-11 AMK Autopoint Singapore 568047

Tel: 6481 9518 / 6481 9517 Fax: 6481 9516 email: claims@mycarworkshop.com.sg

ESTIMATE

Auto & General Insurance (Singapore) Pte. Ltd.

190 Clemenceau Avenue

#03-01

Singapore 239924

Attn: Accident Claims Department

Date : 22/05/2019

Vehicle No : SKC9812T

Veh Make/Model : BMW X3 3.0 A

YOM : 2011

Chassis No : WBAWX52020L397853

Date of Accident : 20/05/2019

Not Authorised
Repairing After Paint
8575.00 2 days

No	Qty	Description	Amount S
Special Nett Items:-			
1	1	Front number plate with holder	\$ 55.00
2	10	Front bumper clip	\$ 50.00
Total - SN Item			\$ 105.00
Labour Charges:-			
1		Spray painting on all affected area.	\$ 350.00
2		Labour remove/refix accident damages parts to knock, jack, cut weld and realign accident affected area.	\$ 350.00
Total - L/C			\$ 700.00
Sub-Total			\$ 805.00
7% GST			\$ 56.35
Total			\$ 861.35

452

2801
2001

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to commission
- Third party supply on a "Without Endorsement" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and reported to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AUTO & GENERAL INSURANCE (S) PL

Ref : CS/AGI19009089/Kqd3n2

(BUDGET DIRECT INSURANCE)
190 CLEMENCEAU AVENUE #03-01
SINGAPORE SHOPPING CENTRESINGAPORE
239924

Date : 12-06-2019



Code : AGI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJK 4643S	Veh. Inspected	SKC 9812T
Policy No.		Coverage (\$)	0.00
Claim No.	C10003139/AH	Excess (\$)	0.00
Assign From	IVY RATILLA	Assign Date	22/05/2019

2. Vehicle Particulars & Condition

Make & Model	BMW X3	c.c	2996
Engine No.	HIDDEN	Year of Reg.	2011
Chassis No.	WBAWX52020L397853	Colour	METALLIC GREY
Odometer	129787	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	245/45 R19	CONTINENTAL	6 mm
L/H Front Tyre	245/45 R19	CONTINENTAL	6 mm
R/H Rear Tyre	275/40 R19	CONTINENTAL	6 mm
L/H Rear Tyre	275/40 R19	CONTINENTAL	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	20/05/2019	Inspection Date	27/05/2019
Survey held at	ACCORD AUTO SERVICES PTE LTD 10 ANG MO KIO INDUSTRIAL PARK 2A AMK AUTO POINT #03-11 SINGAPORE 568047		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **2 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKC 9812T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT NUMBER PLATE WITH HOLDER (SN)	DENTED	55.00	45.00
10	FRONT BUMPER CLIP (SN)	NECESSARY	50.00	50.00
			105.00	95.00
LABOUR				
	SPRAY PAINTING ON ALL AFFECTED AREA.		350.00	280.00
	LABOUR REMOVE/REFIX ACCIDENT DAMAGES PARTS TO KNOCK,JACK,CUT WELD AND REALIGN ACCIDENT AFFECTED AREA.		350.00	200.00
			700.00	480.00
GRAND TOTAL			805.00	575.00
RECOMMENDED COST OF REPAIRS				575.00

Report Ref No. CS/AGI19009089/Kqd3n2

KONG SENG CHEONG

Licensed Appraiser

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