## Khanchna (LKK Auto)

From: Khanchna (LKK Auto)

Sent: Thursday, 22 August 2019 3:13 PM

**To:** scng@bscapital.com.sg; happyfleet@cowell.com.sg

Cc: Admin A

Subject: ACCIDENT INVOLVING SHC5745R & SMJ 7104G [AIG] ON 19/05/2019 ALONG/AT TPE

**EXIT TOWARDS TAMPINES AVE 7** 

Tracking: Recipient Delivery

scng@bscapital.com.sg happyfleet@cowell.com.sg

Admin A

olivialau@lkkauto.com Delivered: 22/8/2019 3:13 PM Meikwan@lkkauto.com Delivered: 22/8/2019 3:13 PM shupei@lkkauto.com Delivered: 22/8/2019 3:13 PM

OUR REF: CC3/AIG19009074/Kkb3

YOUR REF: SMJ 7104G [DRIVER: QUEK JOO HONG]

## **BIS MOTORING PTE LTD**

**POLICY HOLDER** 

Dear Sir/Madam,

## ACCIDENT INVOLVING SHC5745R & SMJ 7104G [AIG] ON 19/05/2019 ALONG/AT TPE EXIT TOWARDS TAMPINES AVE 7

We refer to the above subject matter.

We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim from SHC5745R against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards, Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com|</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)