

ASS. REC. BY:

REF: CS/mse919009066 / V9d3

02

Special Instruction:

SURVIVOR: MARCUS

ASSIGNMENT (Office)

From (Person): Jowyn Tay via LMSof ms19Date/Time: 23.5.19 10:07am

Estimated Cost:

Bill to:

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKW 6525

Insured:

GBA 6021X

at Workshop m/s

ACE Auto Lution

Tel:

of 13 Pili Bukit Road 4 #03-29

Policy No:

29018388

Claim No:

593753

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

15.5.19

CA / REV / REP. / REV 24 HRS

H.O.D. Enforcement:

Date/Time:

23.5.19 10:44am

Person Contacted:

AnnaVehicle IN / OUT

Date/Time	Action/Instruction (<input checked="" type="checkbox"/>) Estimate
	<u>SKW 6525 - X</u>
	<u>GBA 6021X - X</u>
<u>24/5/19 @ 3pm</u>	<u>Inform Jowyn Tay, we are pending estimate from repairer.</u>
<u>25/2/20 @ 12:08pm</u>	<u>revised to Jowyn Tay via Menmen.</u>

ASS. REC. BY: *Marcus*

REF:

msic/

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: *SKW 6525*
at Workshop m/s: *ACE*
of _____
Insured: _____
Policy No. _____
Claims No. _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: *75*
IDAC Accident Rpt: Consistent? : Yes or No
GIA / PR Seen: Consistent? : Yes or No
Est. Repairs: *18* days Res.: Yes or No
Lum Sum: *20* % 3 Val: Yes or No

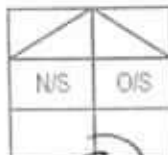
CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Date / Time Action / Instruction

6 yrs. 5 mths rep 10000 19-6-20

Veh No: *SKW6525* Yr Regn: *10 / 15*
Type: ☒ M.Caf / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or *Car*
Make: *Toyota Wish* C.C. *1798*
Colour: *Maroon* A/C: Insured / Std / NI / NA
Sp. Reading: *1-6783* T/Radio: Insured / Std / NI / NA
Eng/No: *JTDGH20W20J003003*
C/No: _____
Gen. Cond: Good / Fair / Poor / Burnt
Steering: ☒ In order / Jammed / Leaked / Burnt or
Brake: ☒ In order / Jammed / Leaked / Burnt or
Modi: Nil / SRim / STD A/Rim or
Tyre Size: F: *195/65-215*
R: _____
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or *Continental*
Front *6* mm Rear *6* mm
R/Bal. *6* mm L/Bal. *6* mm
D.O.A. *15/5/19* D.O.I. *23/5/19*
Survey held at _____
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Rear & Rt
The U/C / Chassis frame / Body Structure affected due to collision.



*25/2/20 1/3 @ 13.500. Continued with same from her box
(Ref ID 73876.10, 64%)*

RECEIVED 25 FEB 2020

[Signature]
25/2/2020

Date/Time, File Pass to?

Sp. Turner

Date/Time, File Return to?

☐ : Prell. Report
☐ : Final Report

Days Of Repair: *18*

Resurvey No. of Trip: *2*

Survey Fee:

Transportation:

Add Fee:

☐ : Site Insp (\$) \$ + RS. 8
☐ : Interview (\$) Photos
☐ : Tech. Invs (\$) Others
☐ : Weekend (\$)

Report Format :

MER-TP

Lump Sum / I.B.I. (\$

13500)

TOTAL

250
11
261

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jowyn Tay Mei Ling

Date: 25 Feb 2020

Preliminary Advice

Insured Vehicle No	: GBA6021X	Accident Date	: 15/05/2019
TP Vehicle No	: SKW652S	Assignment Date	: 23/05/2019
Make	: TOYOTA WISH	Est. Duration of Repair	: 18.00
Date of Inspection	: 23/05/2019		
Inspection At	: ACE AUTOLUTION (HQ) 13 KAKI BUKIT ROAD 4, #03-29 BARTLEY BIZ CENTRE SINGAPORE 417807		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear & front portion and parts claimed are consistent to the accident. The undercarriage and chassis frame affected due to collision.

Repairer's Estimate (Gross)	:S\$	37,376.18
Revised Amount	:S\$	16,955.62
Check Items (Estimated)	:S\$	0.00
Total	:S\$	16,955.62
Lump Sum Repair	:S\$	13,500.00

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 May 2019		23 May 2019 10:07 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	CHIA KHIM LEE FOOD INDUSTRIES PTE LTD, Co. Reg. No.: 199005968Z		
Main Claimant:	KOO TECK KWEE, ID: S17424608		
Vehicle Reg. No.:	SKW652S	Date of Loss:	15/05/2019 17:00 - :59 [43 Months From LTA Reg Date (Man Yr)]
Claim Type:	TP / 593753	Policy/Cover Note No.:	29018388 (Comprehensive) Coverage: 19/09/2018 - 18/09/2019
Vehicle Reg. No. (Insured):	GBA6021X	Policy No. (Claimant):	PNPV2018-00010337
Repairer:	Ace Autolution (HQ) 13 KAKI BUKIT ROAD 4, #03-29 Bartley Biz Centre, 417807 Kaki Bukit - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jowyn Tay Mei Ling - 6643 1307]		
Claimant's Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 24/05/2019]		
Driver/Custodian (Insured):	LIM KHAN JYE (), NRIC: G6910196N Email:		
Adj. Asg. Remarks:	email assigned to LKK.		

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.



ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Catherine Chong (LKK Auto)

From: Motor Survey <motorsurvey@sg.msig-asia.com>
Sent: Thursday, 23 May, 2019 12:07 PM
To: Ace Autolution; assignments
Cc: Jowyn Tay
Subject: RE: TP: SKW652S DOA: 150519 GBA6021Y (MSIG) LKK - Marcus Chua (RESEND)

Hi,

We request LKK Auto Consultants Pte Ltd (Marcus Chua).Kindly take noted.

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Ace Autolution [mailto:admin@aceauto.com.sg]
Sent: Tuesday, 21 May 2019 4:48 PM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Cc: Jowyn Tay <jowyn_tay@sg.msig-asia.com>
Subject: Re: TP: SKW652S DOA: 150519 GBA6021Y (MSIG)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi Winnie,

We request LKK Auto Consultants Pte Ltd (Marcus Chua).Kindly take noted.

Thank you.

Regards,

Jenny / Shu Wen

ACE AUTOLUTION PTE LTD

13 KAKI BUKIT ROAD 4,

#03-29 BARTLEY BIZ CENTRE

SINGAPORE 417807

Tel : 6844 1184 / 9657 2134

On Tue, May 21, 2019 at 12:03 PM Motor Survey <motorsurvey@sg.msig-asia.com> wrote:

Dear Sir,

We refer to your email on 17.05.19.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) MSIG In-House Surveyors

This Fast-Lane Settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house survey

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

- 1 Calvin Ang
- 2 Kenneth Kong
- 3 Marcus Chua
- 4 Henry Ng
- 5 Lau Kwok Kwong
- 6 Frankie Pang
- 7 Ng You Han
- 8 Gary Soon
- 9 Chow Bo Xiong
- 10 Axel Lee

NB:

- (a) *Fast-Lane Settlement is not applicable for cases that liability is in dispute*
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you

Have A Great Week Ahead!

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Ace Autolution <admin@aceauto.com.sg>
Sent: Friday, 17 May 2019 10:51 AM
To: Claims <claims@sg.msig-asia.com>
Subject: SKW 652 S

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Mdm,

Please take note of the attached file for your reference.

Thank you.

Regards ,

Jenny / Shu Wen
ACE AUTOLUTION PTE LTD

13 KAKI BUKIT ROAD 4 ,

#03-29 BARTLEY BIZ CENTRE

SINGAPORE 417807

Tel : 6844 1184 / 9657 2134

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Shiau Chan (LKKAuto)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Friday, 24 May 2019 3:00 PM
To: do-not-reply@merimen.com
Cc: SUR
Subject: TP VEHICLE SKW 652S (YOUR REF: 593753)

This mail is associated with :
***SKW652S (593753)**
[GBA6021X]
TP
KOO TECK KWEE
May 15 2019 5:00PM
[CHIA KHIM LEE FOOD INDUSTRIES PTE LTD]
Ace Autolution

Dear Jowyn,

Please be informed that we have inspected the vehicle SKW 652S on 23/05/2019.

We are pending for estimate from repairer.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd

This is an auto-generated email. Do not reply to this email.

Sent by : SHIAU CHAN (LKK Auto Consultants Pte Ltd)



This email has been checked for viruses by AVG antivirus software.
www.avg.com



ANNOUNCING Auto Zoom Enterprise Pte Ltd as sgCarMart Premium Dealer 2019



Post an Advertisement
Sell it yourself! Advertise it at just
\$58 until it's SOLD!

[Post an Ad](#)
[Advertiser Login](#)
[Ways of Selling](#)

New 5 Years Coc Renewal Toyota Wish 1.8A



2015 TOYOTA WISH 1.8A
100% ACCIDENT FREE
100% ORIGINAL PAINT
GV Credit Pte Ltd

ABWIN

ONE



Browse by Category

9 vehicles

wish

Sort by Date Posted

Search Selection

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	V
wish		Any	Any	2015	Any	Any	



Toyota Wish 1.8A Elegance

\$71,900

\$10,750 /yr

27-Feb-2015

1,798 cc

91,431 km

Single Owner "Elegance" Model With Full Agent Service! 100% Accident-Free. Beautiful Silver Paintwork, Most Popular Japan MPV In Th
Reliable And Fuel Saving, Immaculate Condition, Buy W...

Posted: 24-May-2019 Tags: 2015 Toyota Wish, 2015 toyota wish, Toyota Wish, toyota wish, Toyota, Wish, wish, Used Toyota



Toyota Wish 1.8A Elegance

\$72,800

\$10,980 /yr

12-Feb-2015

1,798 cc

89,000 km

Maintain By Agent Since Day 1 By 1 Fussy Owner, Well Maintain Condition, No Repair Needed, High Trade In Available, Hurry Call Now,
Hua Yang Credit Pte Ltd

Posted: 23-May-2019 Tags: 2015 Toyota Wish, 2015 toyota wish, Toyota Wish, toyota wish, Toyota, Wish, wish, Used Toyota



Toyota Wish 1.8A Elegance

\$71,800

\$10,970 /yr

12-Jan-2015

1,798 cc

101,000 km

1 Owner Only, Fully Agent Maintained, High Flexible In House Loan Scheme Available. Call Or Visit Us Now For Further Details.

Posted: 22-May-2019 Tags: 2015 Toyota Wish, 2015 toyota wish, Toyota Wish, toyota wish, Toyota, Wish, wish, Used Toyota



Toyota Wish 1.8A Elegance

\$78,800

\$10,490 /yr

14-Dec-2015

1,798 cc

68,000 km

Borneo Unit! Elegance High Spec Model With Full Accessoris. 1 Owner Low Mileage, Service By Agent Since Day 1 Till Now. Almost New
Original Paint 100% Accident Free, Branded In Car Recorder...

ABWIN (1994) Pte Ltd

Posted: 22-May-2019 Tags: 2015 Toyota Wish, 2015 toyota wish, Toyota Wish, toyota wish, Toyota, Wish, wish, Used Toyota



Better Handling With Gecko Coilover

"GECKO Racing" Performance Coilover for Honda Fit

Find out more!



Toyota Wish 1.8A X

\$76,800

\$10,490 /yr

11-Nov-2015

1,797 cc

53,000 km

Very Well Kept By Previous Owner. No Repaired Needed At All, Buy With A Peace Of Mind. Comes With Nice Number Plate. View Now Be
Hua Yang Credit Pte Ltd

Posted: 18-May-2019 Tags: 2015 Toyota Wish, 2015 toyota wish, Toyota Wish, toyota wish, Toyota, Wish, wish, Used Toyota

Complete

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 2460B

Vehicle Details

Vehicle No.: SKW652S
Vehicle to be Exported: No
Intended Deregistration Date: 24 May 2019
Vehicle Make: TOYOTA
Vehicle Model: WISH 1.8 CVT
Primary Colour: Red
Manufacturing Year: 2015
Engine No.: 2ZR1627088
Chassis No.: JTDGG20W20J003003
Maximum Power Output: 105.0 kW (140 bhp)
Open Market Value: \$23,454.00
Original Registration Date: 15 Oct 2015
First Registration Date: 15 Oct 2015
Transfer Count: 0
Actual ARF Paid: \$24,836.00 1248

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 14 Oct 2025
PARF Rebate Amount: \$18,627.00

Intended COE Rebate Details

COE Expiry Date: 14 Oct 2025
COE Category: E - Open Category
COE Period(Years): 10
QP Paid: \$61,300.00
COE Rebate Amount: \$38,326.00
Total Rebate Amount: \$56,953.00

The information contained herein is correct as at 24 May 2019

OK 431

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/05/2019 17:44
Date Of Accident	15/05/2019 17:15
Exact Location Of Accident	509 JOO CHIAT ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKW652S
Insured/Policyholder	
Name Of Registered Owner	KOO TECK KWEE
NRIC No	S1742460B
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91814577
Alternative Phone No	OFFICE-91814577

Vehicle Particulars

Manufacturer	TOYOTA
Model	WISH
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2018-00010337
Cover Note Number	

Driver

Name of Driver	KOO TECK KWEE
NRIC No	S1742460B
Date Of Birth	19/03/1966
Occupation	INDOOR
Date Of Driving Pass	05/07/1989
Driving Experience	29 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91814577
Fax Number	
Contact Number	OFFICE-91814577
Email Address	NOEMAIL

Address	509 JOO CHIAT ROAD #04-06
Postcode	427694
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : KOO GUO KAI GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 15/05/2019 AT ABOUT 1715 HRS, I WAS TRAVELLING ALONG JOO CHIAT ROAD ON THE EXTREME LEFT LANE. I SLOW DOWN WHILE TURNING INTO 509 JOO CHIAT ROAD ENTRANCE. OUT OF SUDDEN VEHICLE B CAN'T STOP ON TIME AND HIT ONTO THE REAR OF MY VEHICLE A. THE IMPACT WAS SO HUGE THAT MY VEHICLE PUSHED FORWARD AND HIT THE KERB OF PASSENGER WALK PATH

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBA6021X
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	

Insurance Company Name

Nature Of Damage


No. Of Passenger (Including Driver)

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

✓ 

Policyholder's Signature
Date & Time:

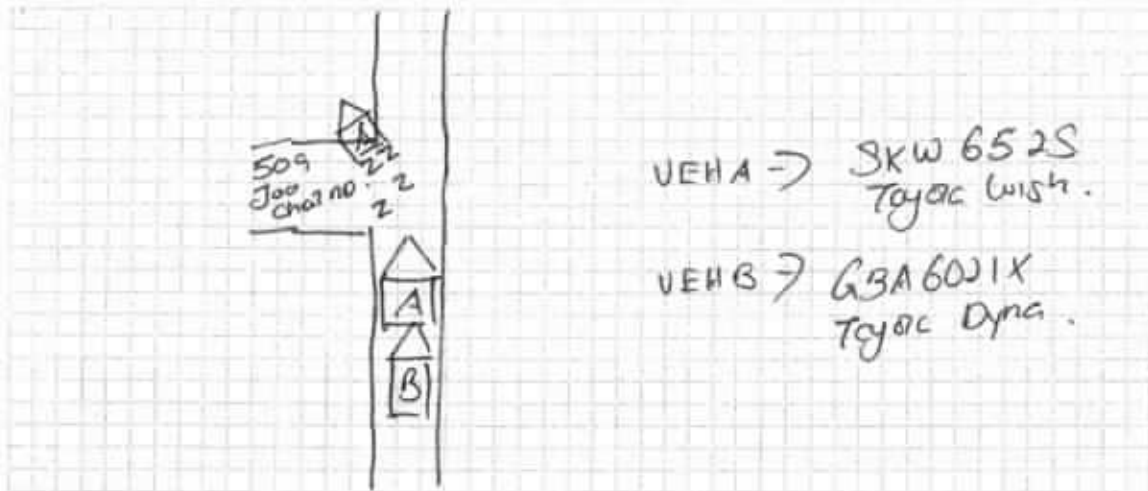
✓

Driver's Signature
(If driver is not the policyholder)
Date & Time:

16/5/19 5.30 PM

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On ~~15/05~~ 15/05/2019 at about 1715HRS, I was travelling along Joo Chiat rd on the extreme left lane. I slow down while turning into 509 Joo Chiat rd entrance. Out of sudden vehicle B can stop on time and hit onto the roof of my vehicle A. The Impact was so huge that my vehicle pushed front and hit the kerb of passenger walkway.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

✓

Policyholder's Signature
Date & Time:

✓

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

REPORTING CENTRE PERSONNEL'S SIGNATURE



ACE AUTOLUTION PTE LTD

13 Kaki Bukit Road 4 Bartley Biz Centre #03-29

Singapore 417807

Tel: 6702 4282 Fax: 6702 4202

not Allowed
dhr

23/5/19

1/5 @ 13.500

18 day

Vehicle No. SKW652S TOYOTA WISH

QTY	DESCRIPTION	CONDITION	REPAIRER'S ESTIMATE (S\$)	ADJUSTMENT
	PARTS (LIST ITEMS)			
1	REAR TAILGATE <i>body</i>		1751.00	1456.20
2	REAR TAILGATE DAMPER LH & RH @\$380.00 <i>11</i>		760.00	X
2	REAR TAILGATE HINGE LH & RH @\$102.00 <i>11</i>		204.00	X
2	REAR TAILGATE STOPPER LH & RH @\$65.00 <i>all 35x2-70</i>		130.00	70
1	REAR TAILGATE LOCK <i>100/ym</i>		520.00	
1	REAR TAILGATE CHROME <i>one</i>		275.00	
1	REAR TAILGATE LOGO <i>new</i>		80.00	68.50
1	REAR TAILGATE "ELEGANCE" EMBLEM <i>new</i>		77.00	
1	REAR TAILGATE "VALVEMATIC" EMBLEM <i>new</i>		80.00	75.00
1	REAR TAILGATE SWITCHER OPENER <i>slut</i>		130.00	
1	REAR TAILGATE INNER HANDLE <i>11</i>		70.00	X
1	REAR TAILGATE INNER TRIM BOARD <i>de/70-1</i>		215.00	
2	REAR TAILGATE NUMBER PLATE LAMP LH & RH @\$180.00 <i>11</i>		360.00	X
1	REAR TAILGATE WEATHERSTRIP <i>70-1</i>		195.00	
2	REAR TAILGATE LAMP LH & RH @\$495.00 <i>one 445x22</i>		990.00	830.00
2	REAR TAILLAMP LH & RH @\$550.00 <i>one 485x20x22</i>		1100.00	971.00
1	REAR BUMPER <i>DJ</i>		958.00	584.70
2	REAR BUMPER REFLECTOR LH & RH @\$85.00 <i>11.5</i>		170.00	148.00
2	REAR BUMPER BRACKET LH & RH @\$91.00 <i>11</i>		182.00	X
2	REAR BUMPER SIDE RETAINER LH & RH @\$86.00 <i>5/10</i>		172.00	
2	REAR BUMPER AIR VENT LH & RH @\$71.00 <i>11.5 one</i>		142.00	101.00
1	REAR END PANEL OUTER <i>body</i>		1503.30	588.12
1	REAR END PANEL INNER <i>11</i>		370.00	X
1	REAR END PANEL TOP GARNISH <i>70-1</i>		325.00	281.30
1	REAR END PANEL BOTTOM (CENTRE) <i>body</i>		345.00	184.00
1	REAR LOWER FLOOR PANEL <i>rough</i>		950.10	
1	REAR LOWER FLOOR TOP BOARD <i>DJ</i>		510.00	
1	REAR LOWER FLOOR PANEL TOP BOARD (INNER GARNISH) <i>70-1</i>		450.00	393.00
2	REAR CHASSIS MEMBER LH & RH @\$1595.00 <i>11</i>		3190.00	X
1	REAR EXHAUST SILENCER <i>11</i>		980.00	X
1	REAR EXHAUST SILENCER MOUNTING <i>11</i>		90.00	X
1	REAR EXHAUST SILENCER INSULATOR <i>11</i>		110.00	X
2	REAR FENDER LH & RH @\$1340.00 <i>0/5 R 11.5</i>		2680.00	1290.00
2	REAR FENDER INNER TRIM LH & RH @\$815.00 <i>de/70-1 18x10x2</i>		1630.00	1370.00
2	REAR FENDER INNER COWLING LH & RH @\$210.00 <i>70-1 91-50x2</i>		420.00	183.00
1	REAR ELECTRICAL ANTENNA <i>11</i>		175.20	X
1	REAR WINDSCREEN <i>shop</i>		1110.00	1029.40
1	REAR WINDSCREEN MOULDING <i>new</i>		385.00	103.00
1	REAR WINDSCREEN 3M SOLAR FIRM <i>new</i>		310.00	
1	FRONT BUMPER <i>out</i>		710.00	655.10
2	FRONT BUMPER SIDE RETAINER LH & RH @\$115.00 <i>11</i>		230.00	X
2	FRONT BUMPER SIDE BRACKET LH & RH @\$120.00 <i>11</i>		240.00	X
2	FRONT BUMPER FOGLAMP LH & RH @\$230.00 <i>11</i>		460.00	X

effector

2	FRONT BUMPER FOGLAMP OUTER CHROME LH & RH @\$210.00	11	420.00	X
2	FRONT BUMPER FOGLAMP GRILLE LH & RH @\$165.00	11	330.00	X
1	FRONT BUMPER LOWER ABSORBER	11	185.00	X
1	FRONT ENGINE LOWER COVER	11	320.00	X
1	FRONT DOOR SKIRT RH	11	310.00	X
2	FRONT WHEEL BEARING LH & RH @\$710.00	0/5 all	1420.00	PC 266.30
2	FRONT SHOCK ABSORBER ASSY LH & RH @\$615.00	0/5 Baye	1230.00	PC 393.80
2	FRONT SHOCK ABSORBER TOP MOUNTING LH & RH @\$175.00	11	350.00	X
2	FRONT LOWER ARM LH & RH @\$685.00	0/5 all	1370.00	PC 399.00
2	FRONT KNUCKLE ARM LH & RH @\$540.00	0/5 all	1080.00	PC 495.00
2	FRONT STEERING RACK & PINION ASSY	11	3210.30	X
1	FRONT STEERING RACK END	11	275.00	X
1	FRONT DRIVE SHAFT	11	880.00	X
			37114.90	
less 25%			9278.73	25%
			27836.18	
SPECIAL NETT ITEMS				
1 SET	REVERSE SENSOR	To. n	280.00	200 S.N
1 SET	REVERSE CAMERA	shut-d	450.00	380
1	REAR SPARE TYRE	11	380.00	X
1 SET	REAR BUMPER CLIPS	all	100.00	40
1 SET	REAR TAILGATE INNER BOARD CLIPS	all	80.00	40
1	REAR WINDSCREEN SEALANT	all	100.00	40
1	REAR WINDSCREEN INNER SEAL	all	80.00	30
1	REAR END PANEL SEALANT	all	100.00	50
1 SET	REAR TAILLAMP CLIPS	all	100.00	X
1 SET	REAR END PANEL TOP GARNISH CLIPS	11	100.00	X
1 SET	REAR FLOOR PANEL insulater (SEPCIAL TYPE)	all	530.00	100
1 SET	REAR FENDER INNER SHEILD CLIPS	11	80.00	X
1 SET	FRONT BUMPER CLIPS	all	100.00	40
1	FRONT RIM RH	cut/rel	550.00	300
1	FRONT TYRE RH	put LP 200	350.00	600 120
TOTAL PARTS			31216.18	

15260.82
 25%
 11446.09



ACE AUTOLUTION PTE LTD

13 Kaki Bukit Road 4 Bartley Biz Centre #03-29
Singapore 417807

Tel: 6702 4282 Fax: 6702 4202

Vehicle No. SKW652S TOYOTA WISH

S/N	DESCRIPTION	REPAIRER'S ESTIMATE	ADJUSTMENT
	LABOUR		
1	To remove the affected parts & fittings to commence repairs; replace parts	2200.00 -	2000
2	To supply paint materials, expandable items & putty, respray paint on parts replaced	1800.00	1500
3	To remove, refix wiring system at accident damaged areas	250.00 -	30
4	To perform anti-rust treatment on affected areas	270.00 -	120
5	To conduct water test	120.00	X
6	To transfer rear boot mechanism	120.00 -	60
7	To remove and replace front undercarriage part	230.00 -	120
8	To conduct wheel alignment test	150.00 -	80
9	To remove and replace rear windscreen	150.00 -	120
10	To remove and refix rear upholstery, gear shift etc	200.00 -	80
11	To clear rear car seat shattered glass pieces.	150.00 +	14 X
12	To check diagnostics of vehicle management/control units, reset memories to specification etc	200.00 -	14 X
13	Tuff coat	120.00	Reported X
14	To remove and replace rear exhaust pipe & re-align	200.00 -	60
Labour Total :		6160.00	
TOTAL (PARTS & LABOUR) :		37376.18	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

P-11446.69

S-N-1340.00

L-4170.00

16955.69

20

13504.55

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19009066/UQD3N2
Date: 28/02/2020

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	29018388
Claimant Vehicle No :	SKW652S	Insured Vehicle No :	GBA6021X
Date of Loss:	15/05/2019	Nature of Claim:	TP
		Claim No:	593753

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKW652S	Engine No:	2ZR1627088
Make & Model:	TOYOTA WISH, 1.8 CVT (A)	Chassis No:	JTDGG20W20J003003
Reg. Date:	15/10/2015 (Man. Year: 2015)	Odometer:	56783 km
Colour:	Maroon		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	31,216.17	12,785.61	18,430.56	59.04
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,160.00	4,170.00	1,990.00	32.31
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	37,376.17	16,955.61	20,420.56	54.64
Approved Total (Overridden) (S\$)		13,500.00		
Nett Amount (S\$)	37,376.17	13,500.00	23,876.17	63.88

INSPECTION

Date of Assignment:	23/05/2019	Ace Autolution (HQ)
Date Inspected:	23/05/2019 Inspected At:	13 KAKI BUKIT ROAD 4, #03-29 Bartley Biz Centre
Estimated Period of Repair:	18.0 days	Singapore 417807

Adjuster: MARCUS CHUA

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 28 Feb 2020)
Parts:	M1-MPV	TOYOTA WISH 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKW652S)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAILGATE	Badly Dented	1,751.00 FL	*1,456.20 FL
2	2		*REAR TAILGATE DAMPER LH & RH	Not Necessary	760.00 FL	*- FL
3	2		*REAR TAILGATE HINGE LH & RH	Not Necessary	204.00 FL	*- FL
4	2		*REAR TAILGATE STOPPER LH & RH	Necessary	130.00 FL	*70.00 FL
5	1		*REAR TAILGATE LOCK	Dented/Jammed	520.00 FL	*520.00 FL
6	1		*REAR TAILGATE CHROME	Cracked	275.00 FL	*275.00 FL
7	1		*REAR TAILGATE LOGO	Necessary	80.00 FL	*68.50 FL
8	1		*REAR TAILGATE ELEGANCE EMBLEM	Necessary	77.00 FL	*77.00 FL
9	1		*REAR TAILGATE VALVEMATIC EMBLEM	Necessary	80.00 FL	*75.00 FL
10	1		*REAR TAILGATE SWITCHER OPENER	Shorted	130.00 FL	*130.00 FL
11	1		*REAR TAILGATE INNER HANDLE	Not Necessary	70.00 FL	*- FL
12	1		*REAR TAILGATE INNER TRIM BOARD	Deformed/Torn	215.00 FL	*215.00 FL
13	2		*REAR TAILGATE NUMBER PLATE LAMP LH & RH	Not Necessary	360.00 FL	*- FL
14	1		*REAR TAILGATE WEATHERSTRIP	Torn	195.00 FL	*195.00 FL
15	2		*REAR REFLECTOR-LH & RH	Cracked	990.00 FL	*830.00 FL
16	2		*REAR TAILLAMP-LH & RH	Cracked	1,100.00 FL	*971.00 FL
17	1		*REAR BUMPER	Distorted	958.00 FL	*584.70 FL
18	2		*REAR BUMPER REFLECTOR LH & RH	Missing	170.00 FL	*149.00 FL
19	2		*REAR BUMPER BRACKET LH & RH	Not Necessary	182.00 FL	*- FL
20	2		*REAR BUMPER SIDE RETAINER LH & RH	Broken	172.00 FL	*172.00 FL
21	1		*REAR BUMPER AIR VENT LH & RH	N/s Cracked	142.00 FL	*71.00 FL
22	1		*REAR END PANEL OUTER	Badly Dented	1,503.30 FL	*588.12 FL
23	1		*REAR END PANEL INNER	No such part	370.00 FL	*- FL
24	1		*REAR END PANEL TOP GARNISH	Distorted	325.00 FL	*281.30 FL
25	1		*REAR END PANEL BOTTOM (CENTRE)	Badly Dented	345.00 FL	*184.00 FL
26	1		*REAR LOWER FLOOR PANEL	Crumpled	950.10 FL	*950.10 FL
27	1		*REAR LOWER FLOOR TOP BOARD	Distorted	510.00 FL	*510.00 FL
28	1		*REAR LOWER FLOOR PANEL TOP BOARD INNER GARNISH	Torn	450.00 FL	*393.00 FL
29	2		*REAR CHASSIS MEMBER LH & RH	Repair	3,190.00 FL	*- FL
30	1		*REAR EXHAUST SILENCER	Not Necessary	980.00 FL	*- FL
31	1		*REAR EXHAUST SILENCER MOUNTING	Not Necessary	90.00 FL	*- FL
32	1		*REAR EXHAUST SILENCER INSULATOR	Not Necessary	110.00 FL	*- FL
33	1		*REAR FENDER LH & RH	N/s Dented/O/s Repair	2,680.00 FL	*1,290.10 FL
34	2		*REAR FENDER INNER TRIM LH & RH	Deformed/Torn	1,630.00 FL	*1,370.20 FL
35	2		*REAR FENDER INNER COWLING LH & RH	Torn	420.00 FL	*183.00 FL
36	1		*REAR ELECTRICAL ANTENNA	No such part	175.20 FL	*- FL
37	1		*REAR WINDSCREEN	Shattered	1,110.00 FL	*1,029.40 FL
38	1		*REAR WINDSCREEN MOULDING	Necessary	385.00 FL	*103.00 FL
39	1		*REAR WINDSCREEN 3M SOLAR FILM	Necessary	310.00 FL	*310.00 FL
40	1		*FRONT BUMPER	Cut	710.00 FL	*655.10 FL
41	2		*FRONT BUMPER SIDE RETAINER LH & RH	Not Necessary	230.00 FL	*- FL
42	2		*FRONT BUMPER SIDE BRACKET LH & RH	Not Necessary	240.00 FL	*- FL
43	2		*FRONT BUMPER FOGLAMP LH & RH	Not Necessary	460.00 FL	*- FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
44	2		*FRONT BUMPER FOGLAMP OUTER CHROME LH & RH	Not Necessary	420.00 FL	*- FL
45	2		*FRONT BUMPER FOGLAMP GRILLE LH & RH	Not Necessary	330.00 FL	*- FL
46	1		*FRONT BUMPER LOWER ABSORBER	Not Necessary	185.00 FL	*- FL
47	1		*FRONT ENGINE LOWER COVER	Not Necessary	320.00 FL	*- FL
48	1		*FRONT DOOR SKIRT RH	Not Necessary	310.00 FL	*- FL
49	1		*FRONT WHEEL BEARING LH & RH	O/s Necessary	1,420.00 FL	*266.30 FL
50	1		*FRONT SHOCK ABSORBER ASSY LH & RH	O/s Damaged	1,230.00 FL	*393.80 FL
51	2		*FRONT SHOCK ABSORBER TOP MOUNTING LH & RH	Not Necessary	350.00 FL	*- FL
52	1		*FRONT LOWER ARM LH & RH	O/s Bent	1,370.00 FL	*399.00 FL
53	1		*FRONT KNUCKLE ARM LH & RH	O/s Bent	1,080.00 FL	*495.00 FL
54	2		*FRONT STEERING RACK & PINION ASSY	Not Necessary	3,210.30 FL	*- FL
55	1		*FRONT STEERING RACK END	Not Necessary	275.00 FL	*- FL
56	1		*FRONT DRIVE SHAFT	Not Necessary	880.00 FL	*- FL
57	1		*SET REVERSE SENSOR	Torn	280.00 FS	*200.00 FS
58	1		*SET REVERSE CAMERA	Shorted	450.00 FS	*380.00 FS
59	1		*REAR SPARE TYRE	Not Necessary	380.00 FS	*- FS
60	1		*SET REAR BUMPER CLIPS	Necessary	100.00 FS	*40.00 FS
61	1		*SET REAR TAILGATE INNER BOARD CLIPS	Necessary	80.00 FS	*40.00 FS
62	1		*REAR WINDSCREEN SEALANT	Necessary	100.00 FS	*40.00 FS
63	1		*REAR WINDSCREEN INNER SEAL	Necessary	80.00 FS	*30.00 FS
64	1		*REAR END PANEL SEALANT	Necessary	100.00 FS	*50.00 FS
65	1		*SET REAR TAILLAMP CLIPS	Not Necessary	100.00 FS	*- FS
66	1		*SET REAR END PANEL TOP GARNISH CLIPS	Not Necessary	100.00 FS	*- FS
67	1		*REAR FLOOR PANEL INSULATOR (SPECIAL TYPE)	Necessary	530.00 FS	*100.00 FS
68	1		*SET REAR FENDER INNER SHIELD CLIPS	Not Necessary	80.00 FS	*- FS
69	1		*SET FRONT BUMPER CLIPS	Necessary	100.00 FS	*40.00 FS
70	1		*FRONT RIM RH	Cut/Bent	550.00 FS	*300.00 FS
71	1		*FRONT TYRE RH (LOCAL PURCHASE)(\$200.00)(60%)	Punctured	350.00 FS	*120.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	40,494.90	16,600.82
- List Item Discount on L Items 25.00/25.00% (\$\$)	9,278.73	3,815.21
Total Parts (\$\$)	31,216.17	12,785.61

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS;REPLACE PARTS	New	2,200.00	2,000.00
2	TO SUPPLY PAINT MATERIALS,EXPANDABLE ITEMS & PUTTY,RESPRAY PAINT ON PARTS REPLACED	New	1,800.00	1,500.00
3	TO REMOVE,REFIX WIRING SYSTEM AT ACCIDENT DAMAGED AREAS	New	250.00	30.00
4	TO PERFORM ANTI-RUST TREATMENT ON AFFECTED AREAS	New	270.00	120.00
5	TO CONDUCT WATER TEST	New	120.00	0.00
6	TO TRANSFER REAR BOOT MECHANISM	New	120.00	60.00
7	TO REMOVE AND REPLACE FRONT UNDERCARRIAGE PART	New	230.00	120.00
8	TO CONDUCT WHEEL ALIGNMENT TEST	New	150.00	80.00
9	TO REMOVE AND REPLACE REAR WINDSCREEN	New	150.00	120.00
10	TO REMOVE AND REFIX REAR UPHOLSTERY GARNISH ETC	New	200.00	80.00
11	TO CLEAR REAR CAR SEAT SHATTERED GLASS PIECES	New	150.00	0.00
12	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/CONTROL UNITS,RESET MEMORIES TO SPECIFICATION ETC	New	200.00	0.00
13	TUFF COAT	New	120.00	0.00
14	TO REMOVE AND REPLACE REAR EXHAUST PIPE & RE-ALIGN	New	200.00	60.00
Gross Labour Cost (S\$)			6,160.00	4,170.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >