

## Mei Kwan (LKKAuto)

---

**From:** Steve Lim <steve.lim@ergo.com.sg>  
**Sent:** Thursday, 23 May, 2019 10:41 AM  
**To:** Mei Kwan (LKKAuto); Jeannie Cheng  
**Cc:** ERGO Insurance Pte. Ltd. (Claims Department); Hsiao Tong (LKKAuto); Admin A; Suwanna (LKK Auto)  
**Subject:** RE: LOD - SMA 7244 H DOA : 06.11.2018 //LKK REF: CS/EGI18020237/Kqbe2 : ERGO REF: CDMCG18000906  
**Attachments:** OI report.PDF  
**Categories:** HMK

Hi Mei Kwan,

Our vehicle number is GBF9522X

Attached GIA

Steve Lim  
Manager - Claims

### ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9197  
Fax.: +65 6829 9247  
[steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg)



[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

#### EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.  
Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.  
ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

---

**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
**Sent:** Thursday, 23 May, 2019 9:35 AM  
**To:** Jeannie Cheng; Steve Lim  
**Cc:** ERGO Insurance Pte. Ltd. (Claims Department); Hsiao Tong (LKKAuto); Admin A; Suwanna (LKK Auto)  
**Subject:** RE: LOD - SMA 7244 H DOA : 06.11.2018 //LKK REF: CS/EGI18020237/Kqbe2

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please provide us OI GIA and claim ref for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 23 May, 2019 8:43 AM

**To:** jenny chong <[jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)>

**Cc:** carmen lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>; coleen kwok <[coleen21@esteemperf.com.sg](mailto:coleen21@esteemperf.com.sg)>; serence ctc <[serence@esteemperf.com.sg](mailto:serence@esteemperf.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: LOD - SMA 7244 H DOA : 06.11.2018 //LKK REF: CS/EGI18020237/Kqbe2

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We will check and get back to you.

By copy to Admin Team,

Kindly assist. CS/EGI18020237/Kqbe2

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** jenny chong <[jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)>

**Sent:** Wednesday, 22 May 2019 7:09 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** carmen lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>; coleen kwok <[coleen21@esteemperf.com.sg](mailto:coleen21@esteemperf.com.sg)>; serence ctc <[serence@esteemperf.com.sg](mailto:serence@esteemperf.com.sg)>

**Subject:** LOD - SMA 7244 H DOA : 06.11.2018

Dear Hsiao Tong

Pls refer as attached.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

**Jenny Chong**

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

**P:** 6484 1221

**F:** 6484 7829

**E:** [jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)

[5033 Ang Mo Kio Industrial Park 2 #01](#)-259

(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre

(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)

