

Adrian

ASSIGNMENT

Front: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: \$0
 (Client's Record)
 Make of Veh: _____

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: 110K
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 32 days Res: Yes or No
 Lum Sum: 33 % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLP2117H. Yr Regn: 2017 May
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Audi A4 c.c 1395
 Colour Grey, A/C: Insured / Std / NI / NA
 Sp. Reading 37233 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WAU222F47HA16139
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 205/60R16
 R: 205/60R16
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Continental
 Front Rear
 R/Bal. 06 mm R/Bal. 06 mm
 L/Bal. 06 mm L/Bal. 06 mm
 D.O.A. D.O.I 22/05/19
 Survey held at Premium
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	ODA16
	SLP 2117H-X
24/5/19 @ 3:53pm	revert to Victor via Messenger.
28/5/19 @ 11:15am	Victor informed via Messenger. (Victor check why need 13 days labor)
	MV :
	PV :
	Nett:
28/5/19 @ 2:41pm	Informed Kelvin C/A p Ex: \$ 600 by email.

Part by Part \$38,142.08 (red 29729.48; 43%)

Date/Time, File Pass to?	Date/Time, File Return to?	Part Prices Check		Survey Fee:	Date:
1)	2)	IN	OUT	Basic & Add.	200
3)	4)			S + RS, SI	
5)	6)			Photos	11
Preli. Report				Others	
Final Report				TOTAL	211

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 28 May 2019 2:41 PM
To: claims@premiumauto.com.sg; SUR
Subject: RE: OD CLAIM FOR SLP 2117 H

Dear Kelvin,

As instructed by our client , please proceed to repair the insured vehicle SLP 2117H (Excess \$600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 28 May 2019 9:47 AM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>; Koh, Victor-CK <Victor-CK.Koh@aig.com>
Subject: RE: OD CLAIM FOR SLP 2117 H

Dear Kelvin,

Please be informed that we are still pending for insurance's approval.

Dear Victor,

Kindly assist on authorisation as repairer keep chasing.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 28 May 2019 8:24 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SLP 2117 H

Urgent,

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 May 2019 16:57	Cim Veh Model Changed		[] Merimen Administrator
2	21 May 2019 16:57	Cim Created	Reg No: SLP2117H. Policy No: 1700003950-02. Acct Date: 2019/05/19. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte, Ltd, (SG). Ins.Status => Notification. Created from SAS:MPA119065522	[I] Merimen Administrator
3	24 May 2019 15:33	Cim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] SHIAU CHAN
4	24 May 2019 15:33	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] SHIAU CHAN
5	24 May 2019 15:33	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] SHIAU CHAN
6	24 May 2019 15:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/04	[A] SHIAU CHAN
7	24 May 2019 15:33	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] SHIAU CHAN
8	24 May 2019 15:33	Cim Registration Modified	Rep:1137->200611.	[A] SHIAU CHAN
9	24 May 2019 15:33	Cim Veh Model Changed	(204616) AUDI A4 1.4 TFSI S TRONIC (A).	[A] SHIAU CHAN
10	24 May 2019 15:34	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] SHIAU CHAN
11	24 May 2019 15:36	Adj Rpt Initiated		[A] SHIAU CHAN
12	24 May 2019 15:36	Cim Dtl Modified	JPJ Reg. Date: -> 2017/05/29.	[A] SHIAU CHAN
13	24 May 2019 15:36	Cim Details Notified		[A] SHIAU CHAN
14	24 May 2019 15:47	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/06/04	[A] SHIAU CHAN
15	24 May 2019 15:53	Adj Mandate Request	Cur.Reg:38942.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	27 May 2019 11:20	Cim Registration Modified	Init.Est.:->6,000 - 7,000. Excess: -> 600.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Yap, Weijoe
17	28 May 2019 10:42	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
18	28 May 2019 11:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/04. Mandate Remarks: Kindly breakdown why 13 days of labour needed? Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
19	28 May 2019 11:19	Adj Mandate Set	Approved:32493.00:Kindly breakdown why 13 days of labour needed? Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2155846	24/05/2019 15:36	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLP2117H		10.70

Denise Tay (LKKAUTO)

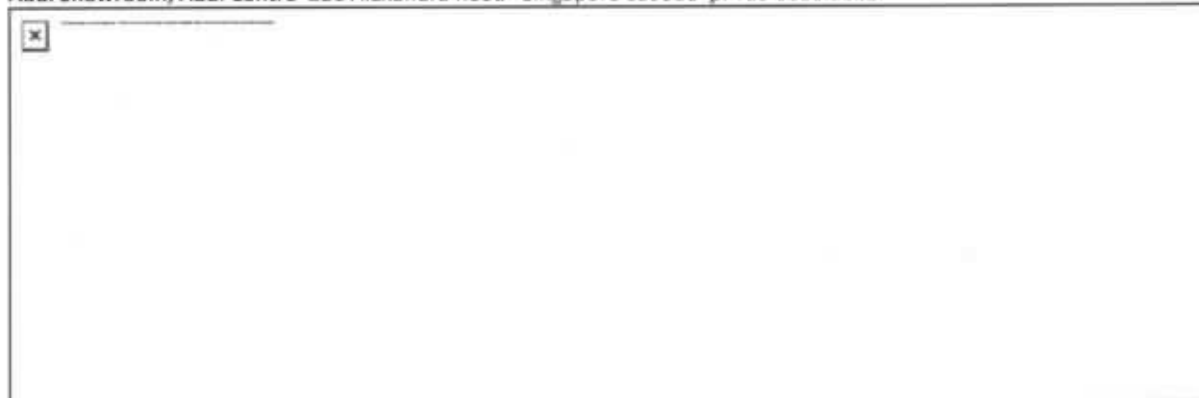
From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Tuesday, 8 October 2019 3:29 PM
To: Denise Tay (LKKAUTO); Adrian Ling (LKKAUTO); Shiao Chan (LKKAUTO); SUR
Cc: 'Chang Chee Sing'; 'Boo seng yak'; jiajee.yap@premiumauto.com.sg;
nora.khai@premiumauto.com.sg
Subject: RE: FINAL REVISION - SLP2117H - OD AIG - SURVEYED 22 MAY 19

Hi Denise,

We counter propose 35days to repair this vehicle.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Denise Tay (LKKAUTO) [mailto:denisetay@lkkauto.com]
Sent: Thursday, 3 October, 2019 5:27 PM
To: Boo seng yak <boojohnny@gmail.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiao Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg; nora.khai@premiumauto.com.sg
Cc: Chang Chee Sing <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SLP2117H - OD AIG - SURVEYED 22 MAY 19

Dear Sir,

SLP 2314

Counter propose repair days at 28days.

Please check and confirm

Best Regards,

Denise Tay (LKKAuto)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Tuesday, 5 November 2019 4:40 PM
To: SUR
Subject: SLP2117H/ 8636605224SG

Hi,

Kindy breakdown why 18 days labour needed?
ROOF REINFORCEMENT, SLIDING ROOF MOULDED HEADLINING damage photos?

Thanks & Regards

Victor Koh
AIG
Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

IMPORTANT NOTICE:

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112-115. Headlining.

After accident, water sipped in
and caused permanent stain to
this item.

Water sipped in suspectedly from
~~over photo~~ roof top antenna
(photo 43).

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 24 May 2019

Preliminary Advice

Vehicle No	: SLP2117H	Accident Date	: 19/05/2019
Make	: AUDI A4	Policy No.	: 1700003950-02
Assignment Date	: 24/05/2019	Excess	: S\$0.00
Date of Inspection	: 22/05/2019	Est. Duration of Repair	: 21.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s, n/s portion & rooftop and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	65,743.00
Revised Amount	:S\$	32,493.00
Check Items (Estimated)	:S\$	6,449.00
Total	:S\$	38,942.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	110,000.00
COE / PARF Rebate	:S\$	65,198.00
Salvage Value	:S\$	
Margin for Repair	:S\$	44,802.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2692Z
Vehicle Details	
Vehicle No.:	SLP2117H
Vehicle to be Exported:	No
Intended Deregistration Date:	23 May 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC (NAV)
Primary Colour:	Grey
Manufacturing Year:	2017
Engine No.:	CVN038593
Chassis No.:	WAUZZZF47HA162139
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,660.00
Original Registration Date:	29 May 2017
First Registration Date:	29 May 2017
Transfer Count:	0
Actual ARF Paid:	\$27,724.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 May 2027
PARF Rebate Amount:	\$20,793.00
Intended COE Rebate Details	
COE Expiry Date:	28 May 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$55,414.00
COE Rebate Amount:	\$44,405.00
Total Rebate Amount:	\$65,198.00

The information contained herein is correct as at 23 May 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/05/2019 15:55
Date Of Accident	19/05/2019 08:45
Exact Location Of Accident	JUNCTION OF CLEMENTI AVE 2 > CELEMENTI AVE 5
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLP2117H
Insured/Policyholder	
Name Of Registered Owner	YEE SIEW MUN
NRIC No	S6982692Z
Email Address	EDDIEYSM@GMAIL.COM
Mobile Phone No	(LOCAL) +65-92321503
Alternative Phone No	OFFICE-92321503

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700003950-02
Cover Note Number	

Driver

Name of Driver	YEE SIEW MUN
NRIC No	S6982692Z
Date Of Birth	29/07/1969
Occupation	INDOOR
Date Of Driving Pass	18/08/2001
Driving Experience	17 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92321503
Fax Number	
Contact Number	OFFICE-92321503
EMail Address	EDDIEYSM@GMAIL.COM

Address 29 WEST COAST RISE
#04-16
Postcode 127472
Was driver an employee of the Insured's Company NO
If No, Relationship of the Driver with the Insured OWNER
Vehicle Registration Number of Driver's Own Vehicle -
-
-
Insurance Company of Driver's Own Vehicle -
-
-

General Information of the Accident

Type Of Accident HIT BY FALLEN TREE / OTHER OBJECTS
Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
Number of vehicles (including own vehicle) involved in the accident 1
Was any body injured in the Accident? NO
Was any injured conveyed to hospital by ambulance? NO
Was any other material or property damaged? NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
Number of Passengers (Including Driver) 4
Passenger 1
NAME: : FIONA LEY YEN
GENDER: : FEMALE
Passenger 2
NAME: : YEE ZHI TING
GENDER: : FEMALE
Passenger 3
NAME: : YEE CHONG AN
GENDER: : MALE

Details of Police Action

Was the accident reported to the police? YES
If Yes, Please state which Police Station
Police Station Name CLEMENTI N.P.C
Police Station Address ROAD: 20 CLEMENTI AVE 5 , POSTCODE: 129858 , COUNTRY: SINGAPORE
Police Station Contact TEL NO: - FAX NO:
Was notice of intended Prosecution given? NO
If Yes, against whom?

Circumstances of Accident

PLEASE REFER TO POLICE REPORT.

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to regulate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders

Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Personnel's Signature
Name
NRIC/FIN No.

Refer to Police Report

I/We declare the foregoing particulars are true in every respect.

Date & Time:

(It should be noted that $\mu_{\text{eff}} \neq \mu_{\text{eff}}^{\text{eff}}$.)

Order & Terms

Full-time/Part-time: Full



Accident Photo



POLICE REPORT



SINGAPORE
POLICE FORCE



D/20190519/2021

1 of 2

POLICE REPORT (NP299)

Report No: D/20190519/2021

Police Station Of Origin
Clementi N.P.C
20 Clementi Avenue 5 SINGAPORE 129855
Tel No: 1800-8729999

Date/Time Report Made 19/05/2019 09:31	Video Report No	Station Diary No 37
Name Of Informant YEE SIEW MUN	Address 29 WEST COAST RISE #04-16 SINGAPORE 127472	
ID Type / ID No. NRIC NO / S69826922	Contact No Home/Office	Mobile 92321503
Nationality SINGAPORE CITIZEN	Email Address	
Occupation Relations Manager	Sex Male	Age 49
Institution/School Name	Date of Birth 29/07/1969	Race Chinese
Date/Time Of Incident 19/05/2019 08:45	Location Of Incident Junction of Clementi Ave 2 and Clementi Ave 5	

Brief details.

On 19/05/2019 at about 0845hrs, I was driving my vehicle (Grey Audi A4) bearing plate number SLP2117H along Clementi Ave 2 towards Clementi Road. At the junction of Clementi Ave 2 and Clementi Ave 5, my vehicle was in a stationary position at the traffic junction as the traffic light was not in my favour.

All of a sudden, I felt an impact to the top of my vehicle. I then realised that one of the branches from a tree had broke off and landed on the top of my vehicle.

Signature Of Officer Recording The Report D / Sgt 2 TING WEI YUAN	Signature Of Informant
Signature Of Interpreter Not applicable	Date/Time 19/05/2019 09:31
Officer In-Charge Of Case D / Clementi Police Divisional Investigation Branch / Staff Sgt JAZREEL WEE JIA YAN Contact No.: 68729999	Classification Of Case

Authentication Stamp



POLICE REPORT



SINGAPORE
POLICE FORCE



D/20190519/2021

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. D/20190519/2021

At that point of time, my wife and two children were also inside the vehicle. The children were seated at the passenger seats but no one had suffered any injury.

As a result of the incident, my vehicle suffered damages to the left area and the rear windscreen was shattered.

I am lodging this report for record purposes and also for my own insurance claim purposes.

Signature Of Officer Recording The Report

D / Sgt 2 TING WEI YUAN

Signature Of Interpreter
Not applicable

Officer In-Charge Of Case:
D / Clementi Police Divisional Investigation Branch /
Staff Sgt JAZREEL WEE JIA YAN
Contact No.: 68729999

Authentication Stamp

Signature Of Informant

Date/Time
19/05/2019 09:31

Classification Of Case





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : YEE SIEW MUN
Period of Insurance : 29 May 2019 To 28 May 2020
Engine No. : CVN038593
Chassis No. : WAUZZZF47HA162139

Vehicle No. : SLP2117H
Policy No. : 1700003950-02
Endorsement No. :
Issued Date : 16 Apr 2019

ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2017
Insuring with COE/PARF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

YEE SIEW MUN - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125211

PREMIUM LEASING - NC
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manik

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0646/2019/DY/TF
Date : 21-May-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Yee Siew Mun
Address : 29 West Coast Rise
#04-16
Singapore 127472
Telephone : HP +65 92321503
Type of Claim : Own Damage Claims
Policy No. : 1700003950-02
Vehicle No : **SLP 2117 H**
Model Code : A4 Sedan 1.4 TFSI S
Model / Year : May-17
Engine No : CVN 038593
Chassis No : WAUZZZF47HA162139
Mileage : 37232
Date In : 21-May-19
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 19-May-19
Place of Accident : Junction of Clementi Ave 2 >

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SLP 2117 H

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function and renew according to damage.	S/N	\$360.00 X	
2	To remove and reinstall roof top antenna for roof top renewal.	S/N \$	300.00 ✓	✓
3	To dismantle rhs front door panel trim. To remove and reinstall rhs wing mirror assy.	S/N \$	300.00 ✓	✓
4	To remove and renew front windscreen, rear windscreen and both 1/4 glass for roof renewal.	S/N \$	1,080.00 ✓	✓
5	To remove front and rear seats, hat tray, speaker trim, ABCD pillar trims, roof lining, lights, curtain air bags, controls, sensors, safety belts, carpet. Inspect for damages and renew if necessary.	S/N \$	2,800.00 ✓	✓
SUB- TOTAL LABOUR CHARGES		:	<u>\$4,840.00</u>	

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Estimated Labour Charges for Accident Vehicle. SLP 2117 H

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
6	To remove and transfer lhs front door and lhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$560.00	280 ✓
7	To dismantle rear bumper, rear lid, lhs front door and lhs rear door. To cut out and weld roof panel, roof frame bracket, both A-pillar, both rear fender and both roof channels. To renew lhs front door, lhs rear door and lhs wing mirror assy. Align to position. Reinstall all parts removed.	\$ 17,150.00	6500, 9000 ✓
8	To carry out corocoat treatment and joint sealer works on roof channel, drain panels, end panelling, entrance channel and base primer work.	S/N \$ 1,200.00	220 ✓
9	To spray paint on roof and both roof channels with A-pillar to both rear fenders, both front doors, both rear doors, lhs wing mirror cover, drain panels, end panelling and antenna.	\$ 8,800.00	3700, 3x550=1650, mirror: 150, Roof: 800, 4250 ✓
10	To carry out diagnostic check.	S/N \$ 384.00	✓
TOTAL LABOUR CHARGES		\$32,934.00	4250 ✓

Premium Automobiles

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Material List for Accident Vehicle Regn No. SLP2117H

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	ROOF <i>Dented</i>	\$ 3,337.00 ✓	2669.60
2	FRONT ROOF FRAME <i>Pr</i>	\$ 218.00 ?	X
3	REAR ROOF FRAME <i>Pr</i>	\$ 253.00 ?	X
4	ROOF REINFORCEMENT <i>Best</i>	\$ 145.00 ?	116
5	1- PACK ADHESIVE <i>2 pr</i>	2 \$ 135.00 ✓	107.84
6	2- PACK ADHESIVE <i>2 pr</i>	\$ 886.00 ✓	708.80
7	SLIDING ROOF MOULDED HEADLINING <i>compd.</i>	\$ 1,751.00 +	1400.80
8	UPPER A - PILLAR TRIM - LH <i>2 pr</i>	\$ 187.00 +	
9	UPPER A - PILLAR TRIM - RH <i>2 pr</i>	\$ 187.00 +	
10	D - PILLAR TRIM - LH <i>2 pr</i>	\$ 211.00 +	
11	D - PILLAR TRIM - RH <i>2 pr</i>	\$ 211.00 +	
12	FRONT GRAB HANDLE FOLDING <i>2 pr</i>	2 \$ 258.00 +	
13	REAR GRAB HANDLE FOLDING - LH <i>2 pr</i>	\$ 129.00 +	
14	REAR GRAB HANDLE FOLDING - RH <i>2 pr</i>	\$ 129.00 +	
15	SIDE OANEL FRAME - LH <i>Dented</i>	\$ 2,856.00 ✓	2284.80
16	SIDE PANEL FRAME - RH <i>Dented.</i>	\$ 2,856.00 ?	2284.80
17	FRONT WINDSCREEN <i>pr</i>	\$ 1,040.00 ✓	832
18	GEL FOIL RAIN SENSOR <i>pr</i>	\$ 128.00 ✓	102.40
19	PRIMER <i>pr</i>	2 \$ 49.00 ✓	29.76
20	REAR WINDSCREEN <i>shattered</i>	\$ 1,049.00 ✓	839.20
SUB- FRONT SPARE PARTS CHARGES		\$ 16,015.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Netl.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

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Material List for Accident Vehicle Regn No. SLP2117H

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	REAR 1/4 GLASS - LH / RH <i>New</i>	\$ 1,122.00	✓ 896.80
22	REAR THIRD BRAKE LIGHT <i>Not Nec</i>	\$ 346.00	? X
23	FRONT DOOR - LH <i>Rep</i>	\$ 2,152.00	+
24	FRONT DOOR OUTER SEAL - LH <i>New</i>	\$ 185.00	+
25	BONDING AGENT	\$ 45.00	+
26	CLEANING SOLUTION <i>New</i>	\$ 65.00	+
27	APPLICATOR	\$ 7.00	+
28	FRONT DOOR ATTACHMENT PARTS <i>New</i>	\$ 488.00	+
29	FRONT DOOR CATCH - LH <i>New</i>	\$ 96.00	+
30	WIND MIRROR MOUNTING - LH <i>Not Nec</i>	\$ 999.00	?
31	WIND MIRROR CAP - LH <i>Missing</i>	\$ 220.00	✓ 175.60
32	WIND MIRROR GLASS - LH <i>New</i>	\$ 1,132.00	+. X
33	FRONT DOOR CORNER TRIM - LH <i>New</i>	\$ 41.00	+. X
34	FRONT DOOR WINDOW TOP CHROME TRIM - LH <i>New</i>	\$ 235.00	✓ + X
35	B - PILLAR TRIM BLACK GLOSSY - LH <i>New</i>	\$ 212.00	+
36	FRONT DOOR WINDOW SLOT SEAL <i>Lot</i>	\$ 280.00	— 224
37	REAR DOOR - LH <i>Dent</i>	\$ 2,152.00	✓ 1721.60
38	REAR DOOR OUTER DOOR SEAL - LH <i>New</i>	\$ 185.00	✓ 149.60
39	BONDING AGENT <i>Not Nec</i>	\$ 45.00	? X
40	CLEANING SOLUTION <i>Not Nec</i>	\$ 65.00	? X
SUB-TOTAL SPARE PARTS CHARGES		\$ 10,072.00	

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Premium Automobiles

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Telefax

Material List for Accident Vehicle Regn No. SLP2117H

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
41	APPLICATOR <i>Not Nec</i>	\$ 7.00	★
42	REAR DOOR SEALING STRIP - LH <i>see</i>	\$ 15.00	✓ 11.68
43	REAR DOOR ATTACHMENT PARTS <i>Not Nec.</i>	\$ 515.00	★
44	REAR DOOR CATCH - LH <i>see</i>	\$ 109.00	+
45	REAR DOOR SEAL - INNER <i>see</i>	\$ 201.00	+
46	REAR DOOR B - PILLAR TRIM - LH <i>see</i>	\$ 127.00	+
47	REAR DOOR C - PILLAR TRIM - LH <i>see</i>	\$ 127.00	+
48	REAR DOOR WINDOW SLOT SEAL CHROME- LH <i>see</i>	\$ 216.00	+
49	REAR DOOR WINDOW GUIDE RAIL - LH <i>see</i>	\$ 65.00	+
50	REAR DOOR WINDOW GUIDE - LH	\$ 412.00	+
51	REAR DOOR WINDOW APERTURE SEAL - LH <i>see</i>	\$ 102.00	+
52	REAR DOOR WINDOW SLOT SEAL <i>Dented</i>	\$ 335.00	✓ 267.20
53	REAR DOOR WINDOW - LH <i>see</i>	\$ 265.00	+
54	FRONT DOOR WINDOW TOP CHROME TRIM - RH <i>see</i>	\$ 235.00	+
55	FRONT DOOR WINDOW SLOT SEAL CHROME - RH <i>see</i>	\$ 280.00	+
56	REAR DOOR WINDOW TOP CHROME TRIM - RH <i>see</i>	\$ 216.00	+
57	REAR DOOR WINDOW SLOT SEAL CHROME- RH <i>see</i>	\$ 335.00	+
58	ACRYLIC SEALANT <i>2</i>	S/N \$ 360.00	✓ 360
59	CRAVITY WAX <i>2</i>	S/N \$ 280.00	✓ 140
60	STONE CHIP TREATMENT <i>2</i>	S/N \$ 360.00	✓ 360
REAR - SUB SPARE PARTS CHARGES		\$ 4,562.00	

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Material List for Accident Vehicle Regn No. SLP2117H

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
61	METAL FILLER POWDER	S/N \$ 560.00 ✓	280
62	FRONT WINDSCREEN SEALANT	S/N \$ 200.00 ✓	200
63	REAR WINDSCREEN SEALANT	S/N \$ 200.00 ✓	200
64	REAR BOTH 1/4 GLASS SEALANT	S/N \$ 200.00 ✓	200
65	SUNDRIES <i>Nec</i>	\$ 1,000.00 ?	99.04
TOTAL REAR SPARE PARTS CHARGES		\$ 32,809.00	
TOTAL LABOUR CHARGES		\$ 32,934.00	
GRAND TOTAL (FRONT + BACK)		\$ 65,743.00	

All charges are not inclusive of GST.

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Spare parts are Special Nett.

6797/56

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Adrian King

Surveyed Date

:

24/05/19

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

see Authorized, 18-21 days

LIK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315	Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0646/2019/DY/TF 4-Jun-19 Glory Tan 1 of 1 SLP 2117 H A4 Sedan 1.4 TFSI S
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Quantity	Description	Unit Price	Amount
Parts			
1	Emblem Audi	\$ 113.00	\$ 90.00 ✓
2	Emblem A4	\$ 87.00	\$ 69.28 ✓
3	Emblem TFSI	\$ 87.00	\$ 69.28 ✓
		\$ 287.00	\$ 228.56
LABORS			
1	To repair and respray rear lid.	\$ 1,200.00	\$ 500.00 ✓
2	Install solar film frt/rear and both 1/4 glass	\$ 800.00	\$ 800.00 ✓
	TOTAL	\$ 1,487.00	\$ 1,300.00

For Premium Automobiles Pte Ltd

Adrian Ling
S.P.S.

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0646/2019/DY/TF
Date : 21-May-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

We took 41 days exclude 1 PH and
7 Sundays - jb - 12 Sep 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Yee Siew Mun
Address : 29 West Coast Rise
#04-16
Singapore 127472
Telephone : HP +65 92321503
Type of Claim : Own Damage Claims
Policy No. : 1700003950-02
Vehicle No : **SLP 2117 H**
Model Code : A4 Sedan 1.4 TFSI S
Model / Year : May-17
Engine No : CVN 038593
Chassis No : WAUZZZF47HA162139
Mileage : 37232
Date In : 21-May-19
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 19-May-19
Place of Accident : Junction of Clementi Ave 2 >

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SLP 2117 H

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function and renew according to damage.	S/N	\$360.00	\$ 360.00
2	To remove and reinstall roof top antenna for roof top renewal.	S/N \$	300.00	\$ 300.00
3	To dismantle rhs front door panel trim. To remove and reinstall rhs wing mirror assy.	S/N \$	300.00	\$ 300.00
4	To remove and renew front windscreen, rear windscreen and both 1/4 glass for roof renewal.	S/N \$	1,080.00	\$ 1,080.00
5	To remove front and rear seats, hat tray, speaker trim, ABCD pillar trims, roof lining, lights, curtain air bags, controls, sensors, safety belts, carpet. Inspect for damages and renew if necessary.	S/N \$	2,800.00	\$ 2,800.00
SUB- TOTAL LABOUR CHARGES		:	<u>\$4,840.00</u>	<u>\$4,840.00</u>

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Estimated Labour Charges for Accident Vehicle. SLP 2117 H

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
		c/f		\$ 4,840.00
6	To remove and transfer lhs front door and lhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N	\$560.00	\$ 280.00
7	To dismantle rear bumper, rear lid, lhs front door and lhs rear door. To cut out and weld roof panel, roof frame bracket, both A-pillar, both rear fender and both roof channels. To renew lhs front door, lhs rear door and lhs wing mirror assy. Align to position. Reinstall all parts removed.		\$ 17,150.00	\$ 9,000.00
8	To carry out corocoat treatment and joint sealer works on roof channel, drain panels, end panelling, entrance channel and base primer work.	S/N	\$ 1,200.00	\$ 1,200.00
9	To spray paint on roof and both roof channels with A-pillar to both rear fenders, both front doors, both rear doors, lhs wing mirror cover, drain panels, end panelling and antenna.		\$ 8,800.00	\$ 4,250.00
10	Added labour charges - see attached		\$ 2,000.00	\$ 1,600.00
11	To carry out diagnostic check.	S/N	\$ 384.00	\$ 384.00
TOTAL LABOUR CHARGES		:	\$34,934.00	\$21,554.00

Premium Automobiles

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Material List for Accident Vehicle Regn No. SLP2117H

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	ROOF	\$ 3,337.00	\$ 2,669.60
2	FRONT ROOF FRAME	\$ 218.00	
3	REAR ROOF FRAME	\$ 253.00	
4	ROOF REINFORCEMENT	\$ 145.00	\$ 116.00
5	1- PACK ADHESIVE	2 \$ 135.00	\$ 107.84
6	2 - PACK ADHESIVE	\$ 886.00	\$ 708.80
7	SLIDING ROOF MOULDED HEADLINING	\$ 1,751.00	\$ 1,400.80
8	UPPER A - PILLAR TRIM - LH	\$ 187.00	
9	UPPER A - PILLAR TRIM - RH	\$ 187.00	
10	D - PILLAR TRIM - LH	\$ 211.00	
11	D - PILLAR TRIM - RH	\$ 211.00	
12	FRONT GRAB HANDLE FOLDING	2 \$ 258.00	
13	REAR GRAB HANDLE FOLDING - LH	\$ 129.00	
14	REAR GRAB HANDLE FOLDING - RH	\$ 129.00	
15	SIDE OANEL FRAME - LH	\$ 2,856.00	\$ 2,284.80
16	SIDE PANEL FRAME - RH	\$ 2,856.00	\$ 2,284.80
17	FRONT WINDSCREEN	\$ 1,040.00	\$ 832.00
18	GEL FOIL RAIN SENSOR	\$ 128.00	\$ 102.40
19	PRIMER	2 \$ 49.00	\$ 29.76
20	REAR WINDSCREEN	\$ 1,049.00	\$ 839.20
SUB- FRONT SPARE PARTS CHARGES		\$ 16,015.00	\$ 11,376.00

All charges are not inclusive of GST.

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Spare parts are Special Nett.

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Material List for Accident Vehicle Regn No. SLP2117H

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
		c/f	\$	11,376.00
21	REAR 1/4 GLASS - LH / RH	\$	1,122.00	\$ 896.80
22	REAR THIRD BRAKE LIGHT	\$	346.00	
23	FRONT DOOR - LH	\$	2,152.00	
24	FRONT DOOR OUTER SEAL - LH	\$	185.00	
25	BONDING AGENT	\$	45.00	
26	CLEANING SOLUTION	\$	65.00	
27	APPLICATOR	\$	7.00	
28	FRONT DOOR ATTACHMENT PARTS	\$	488.00	
29	FRONT DOOR CATCH - LH	\$	96.00	
30	WIND MIRROR MOUNTING -LH	\$	999.00	
31	WIND MIRROR CAP - LH	\$	220.00	\$ 175.60
32	WIND MIRROR GLASS - LH	\$	1,132.00	
33	FRONT DOOR CORNER TRIM - LH	\$	41.00	
34	FRONT DOOR WINDOW TOP CHROME TRIM - LH	\$	235.00	
35	B - PILLAR TRIM BLACK GLOSSY - LH	\$	212.00	
36	FRONT DOOR WINDOW SLOT SEAL	\$	280.00	\$ 224.00
37	REAR DOOR - LH	\$	2,152.00	\$ 1,721.60
38	REAR DOOR OUTER DOOR SEAL - LH	\$	185.00	\$ 147.60
39	BONDING AGENT	\$	45.00	
40	CLEANING SOLUTION	\$	65.00	
SUB-TOTAL SPARE PARTS CHARGES		:	\$ 10,072.00	\$ 14,541.60

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Material List for Accident Vehicle Regn No. SLP2117H

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
			\$	14,541.60
41	APPLICATOR	\$	7.00	
42	REAR DOOR SEALING STRIP - LH	\$	15.00	\$ 11.68
43	REAR DOOR ATTACHMENT PARTS	\$	515.00	
44	REAR DOOR CATCH - LH	\$	109.00	
45	REAR DOOR SEAL - INNER	\$	201.00	
46	REAR DOOR B- PILLAR TRIM - LH	\$	127.00	
47	REAR DOOR C - PILLAR TRIM - LH	\$	127.00	
48	REAR DOOR WINDOW SLOT SEAL CHROME- LH	\$	216.00	
49	REAR DOOR WINDOW GUIDE RAIL - LH	\$	65.00	
50	REAR DOOR WINDOW GUIDE - LH	\$	412.00	
51	REAR DOOR WINDOW APERTURE SEAL - LH	\$	102.00	
52	REAR DOOR WINDOW SLOT SEAL	\$	335.00	\$ 267.20
53	REAR DOOR WINDOW - LH	\$	265.00	
54	FRONT DOOR WINDOW TOP CHROME TRIM - RH	\$	235.00	
55	FRONT DOOR WINDOW SLOT SEAL CHROME - RH	\$	280.00	
56	REAR DOOR WINDOW TOP CHROME TRIM - RH	\$	216.00	
57	REAR DOOR WINDOW SLOT SEAL CHROME- RH	\$	335.00	
58	ACRYLIC SEALANT	S/N \$	360.00	\$ 360.00
59	CRAVITY WAX	S/N \$	280.00	\$ 140.00
60	STONE CHIP TREATMENT	S/N \$	360.00	\$ 360.00
REAR - SUB SPARE PARTS CHARGES		:	\$ 4,562.00	\$ 15,680.48

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLP2117H

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
		<i>c/f</i>	\$ 15,680.48
61	METAL FILLER POWDER	S/N \$ 560.00	\$ 280.00
62	FRONT WINDSCREEN SEALANT	S/N \$ 200.00	\$ 200.00
63	REAR WINDSCREEN SEALANT	S/N \$ 200.00	\$ 200.00
64	REAR BOTH 1/4 GLASS SEALANT	S/N \$ 200.00	\$ 200.00
65	<i>Added parts - see attached</i>	\$ 287.00	\$ 228.56
66	SUNDRIES	\$ 1,000.00	\$ 99.04
	TOTAL REAR SPARE PARTS CHARGES	\$ 33,096.00	\$ 16,888.08
	TOTAL LABOUR CHARGES	\$ 34,934.00	\$ 21,554.00
	GRAND TOTAL (FRONT + BACK)	\$ 68,030.00	\$ 38,442.08

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLP2117H

Glax / Westker - 28/5

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
<i>GR-V 24/5</i> ✓ ①	ROOF <i>Dented</i>	\$ 3,337.00	✓
2	FRONT ROOF FRAME ?	\$ 218.00	?
3	REAR ROOF FRAME ?	\$ 253.00	?
④	ROOF REINFORCEMENT ? <i>new 11/6</i>	\$ 145.00	?
<i>GR-V 24/5</i> ✓ ⑤	1- PACK ADHESIVE } <i>new</i>	2 \$ 135.00	✓
✓ ⑥	2- PACK ADHESIVE } <i>new</i>	\$ 886.00	✓
7	SLIDING ROOF MOULDED HEADLINING <i>new</i>	\$ 1,751.00	+
8	UPPER A - PILLAR TRIM - LH } <i>new</i>	\$ 187.00	+
9	UPPER A - PILLAR TRIM - RH } <i>new</i>	\$ 187.00	+
10	D - PILLAR TRIM - LH } <i>new</i>	\$ 211.00	+
11	D - PILLAR TRIM - RH } <i>new</i>	\$ 211.00	+
12	FRONT GRAB HANDLE FOLDING } <i>new</i>	2 \$ 258.00	+
13	REAR GRAB HANDLE FOLDING - LH } <i>new</i>	\$ 129.00	+
14	REAR GRAB HANDLE FOLDING - RH } <i>new</i>	\$ 129.00	+
<i>GR-V 14/5</i> ✓ ⑮	SIDE OANEL FRAME - LH <i>Dented</i>	\$ 2,856.00	✓
16	SIDE PANEL FRAME - RH ?	\$ 2,856.00	?
✓ 17	FRONT WINDSCREEN <i>new</i>	\$ 1,040.00	✓
✓ 18	GEL FOIL RAIN SENSOR <i>new</i>	\$ 128.00	✓
19	PRIMER <i>new</i>	2 \$ 49.00	✓
✓ 20	REAR WINDSCREEN <i>shattered</i>	\$ 1,049.00	✓
SUB- FRONT SPARE PARTS CHARGES		\$ 16,015.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Net.

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLP 2117 H

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0646/2019/NH

9TH JAN 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SLP 2117 H, Audi A4 SEDAN 1.4 TFSI S
TRONIC.**

With reference to the above-mentioned vehicle, no. **SLP 2117 H**, claimant,
Mr. Yee Siew Mun, please find the related document per attached.

1. A copy of the Original invoice no. 85014702 – S\$ 40,812.03.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the
payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at
6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SLP 2117 H

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9626 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85014702	Account: A0006 (T Q)	
		Date : 07/01/2020	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120	
		Order : SLP2117H		
		Term : 30		

Regn No: SLP2117H (V 33738)	Regn Date: 29/05/2017	Mileage: 42722	WIP No.: 54061
Model: A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZF47HA162139	Engine: CVN 038593	Dept: U
You have been assisted by :- UB-Kelvin Khoo (138)			

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO INSTALL FRONT AND REAR WINDSCREEN SOLAR FILM.	800.00	1.00	800.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND REINSTALL ROOF TOP ANTENNA FOR ROOF TOP RENEWAL	300.00	1.00	300.00
S	BODYWORK	M: TO DISMANTLE RHS FRONT DOOR PANEL TRIM. TO REMOVE AND REINSTALL RHS WING MIRROR ASSY	300.00	1.00	300.00
S	BODYWORK	M: TO REMOVE AND RENEW FRONT WINDSCREEN, REAR WINDSCREEN AND REAR 1/4 GLASS FOR ROOF RENEWAL	1080.00	1.00	1,080.00
S	BODYWORK	M: TO REMOVE FRONT AND REAR SEAT,HAT TRAY,SPEAKER TRIM,ABCD PILLAR TRIMS,ROOF LINING,LIGHT, CURTAIN AIR BAG,CONTROLS,SENSOR,SAFETY BELTS, CARPET.INSPECT FOR DAMAGES AND RENEW IF NECESSARY	2800.00	1.00	2,800.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS FRONT DOOR AND LHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE REAR BUMPER,REAR LID,LHS FRONT DOOR AND LHS REAR DOOR.TO CUT OUT AND WELD ROOF PANEL,ROOF FRAME BRACKET,BOTH A PILLAR, BOTH REAR FENDER AND BOTH ROOF CHANNELS. TO RENEW LHS RAR DOOR AND LHS WING MIRROR. ALIGN TO POSITION.REINSTALL ALL PARTS REMOVED	9000.00	1.00	9,000.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6886 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
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Email customer.care@premiumauto.com.sg

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014702 Date : 07/01/2020 Order : SLP2117H Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SLP2117H (V 33738)	Regn Date: 29/05/2017	Mileage: 42722	WIP No.: 54061
Model: A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZF47HA162139	Engine: CVN 038593	Dept: U
You have been assisted by :- UB-Kelvin Khoo (138)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO CARRY OUT COROCOAT TREATMENT AND JOINT SEALER WORK ON ROOF CHANNEL, DRAIN PANEL, END PANELLING, ENTRANCE CHANNEL AND BASE PRIMER WORK	1200.00	1.00	1,200.00
S	BODYWORK	M: TO SPARY PAINT ON BOTH ROOF CHANNEL WITH A PILLAR, BOTH REAR FENDER, BOTH FRONT DOOR, BOTH REAR DOOR, LHS WING MIRROR COVER, AND ROOF	4250.00	1.00	4,250.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	384.00	1.00	384.00
S	BODYWORK	M: TO SUPPLY ACRYLIC SEALANT, CAVITY WAX, STONE CHIP TREATMENT, METAL FILLER POWDER, FRONT WINDSCREEN SEALANT AND REAR BOTH 1/4 GLASS SEALANT	1740.00	1.00	1,740.00
S	BODYWORK	M: TO REPAIR AND RESPRAY REAR LID	500.00	1.00	500.00
X	A8W5817111	007254/(V) (GER) ROOF	Less 020%	1.00	3337.00
X	AD 190MKDA3	(A) (SK) ADHESIVE 29/5	Less 020%	2.00	67.40
X	ADA 180A00A2	2KADHESIV(LAST)	Less 020%	1.00	886.00
X	A8W5867505AH1RO	007318/(V) (GER) ROOFL	Less 020%	1.00	1751.00
X	A8W5810075	007254/(V) (GER) FRAME	Less 020%	1.00	2856.00
X	A8W5810076	(V) (GER) FRAME 6/6/19	Less 020%	1.00	2856.00
X	A8W0845099J NVB	GLASS	Less 020%	1.00	1040.00
X	A8U0955609	FILM	Less 020%	1.00	128.00
X	AD 181220A1	(A) (SK) 29/5/19	Less 020%	2.00	24.30
X	A8W5845501B NVB	REAR WINDOW	Less 020%	1.00	1049.00
X	A8W5845297D NVB	SIDE WINDO(LAST)	Less 020%	1.00	560.50
X	A8W5845298D NVB	(SK) SIDE WINDO(LAST)	Less 020%	1.00	560.50
X	A8W0857527 GRU	(SK) CAP(LAST)	Less 020%	1.00	219.50
X	A8W0853283E 2ZZ	WINDOW SLO(LAST)	Less 020%	1.00	280.00
X	A8W5833051C	DOOR(LAST)	Less 020%	1.00	2152.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6898 2223
Main Telefax 6471 3733

Alexandra Service Centre
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Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
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Singapore 408699
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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014702 Date : 07/01/2020 Order : SLP2117H Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SLP2117H (V 33738)	Regn Date: 29/05/2017	Mileage: 42722	WIP No.: 54061
Model: A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZ2F47HA162139	Engine: CVN 038593	Dept: U
You have been assisted by :- UB-Kelvin Khoo (138)			

		Details	Qty	Unit Price	Amount
X	A8W5839911A	SEAL	Less 020%	1.00	184.50
X	A8W0839155	SEAL STRIP	Less 020%	1.00	14.60
X	A8W0853763E 22Z	(SK)WINDOW SLO(LAST)	Less 020%	1.00	167.00
X	A8W5853742 22Z	AUDI SIGN	Less 020%	1.00	112.50
X	A8H0853741 22Z	INSCRIPTION 'A4'	Less 020%	1.00	86.60
X	A8X0853737A 22Z	INSCRIPTION 'TFSI'	Less 020%	1.00	86.60
X	A8W5867523C	007283/(V) (GER) SUPPO	Less 020%	1.00	145.00
X	A6L0809864A	007289/(V) (SK)NUT 20	Less 020%	4.00	2.50
X	AN 91233601	NUT	Less 020%	8.00	1.00
X	AWHT005180	BOLT	Less 020%	4.00	8.30
X	A6L0809864A	(A) (SK)NUT 24/6/19	Less 020%	4.00	2.50
X	A8W0853763E 22Z	WINDOW SLO	Less 020%	1.00	167.00
X	AN 91115901	007317/CABLE HOLDER	Less 020%	10.00	1.00
X	AD 00920002	PRIMER (DG)	Less 020%	2.00	18.60
X	ZC-801Y4910J-ER P2	ERP LABEL/STICKER 20	Less 020%	1.00	4.00

Parts 15,148.08
Labour 0.00
Sublet 22,994.00
Menus 0.00
Lubricant 0.00



Sub-Total	38,142.08
7% GST	2,669.95
Grand Total	40,812.03

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLP 2117 H

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0646/2019/KK
15 July 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1

total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 1.4 TFSI S
Vehicle Chassis No. : WAUZZZF47HA162139
Vehicle Regn No. : SLP 2117 H
Vehicle Mileage : 37235 KM
Vehicle Owner : Mr. Yee Siew Mun
Certificate No : 1700003950-02
Own Damage Excess : WAIVER
Accident Date : 19 May 2019
Place : Junction Of Clementi Ave 2 > Clementi Ave 5
Repair Cost : \$ 40,812.03
WIP No. : 54061
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


20/7

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 May 2019 15:36		24 May 2019 15:33 Edit Adj Rpt	S\$38,142.08 Edit Estimates	S\$38,142.08 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: YEE SIEW MUN , ID: S6982692Z, Tel: +6592321503, Email: EDDIEYSM@GMAIL.COM									
Vehicle Reg. No.: SLP2117H		Date of Loss: 19/05/2019 08:00 - :59 [23 Months and 20 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 8636605224SG		Policy/Cover Note No.: 1700003950 (Comprehensive) Excess: S\$0.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Yap, WeiJoe] WeiJoe.Yap@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 04/06/2019]									
Driver/Custodian: YEE SIEW MUN (49 / Male) , NRIC: S6982692Z, Tel: +6592321503 Email: EDDIEYSM@GMAIL.COM									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (02/12/2019): Alert - Adj Mandate Approved (S\$38142.08) - SLP2117H - Claim Handler: Yap, WeiJo... - AIG_SG (17/07/2019): SLP2117H / OD / 19/05/2019 / Coverage & Excess update - AIG_SG (28/05/2019): Alert - Adj Mandate Approved (S\$32493.00) - SLP2117H - Claim Handler: Yap, WeiJo... - AIG_SG (27/05/2019): SLP2117H / OD / 19/05/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLP2117H (8636605224SG)

OD

May 19 2019 8:00AM

[YEE SIEW MUN]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Assessment Reports														1 per page			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print		
1	24/05/19 15:47	Adjuster Immediate Advice											1	Load HTM			
Photos/Images														3 per page			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print		
1	24/05/19 15:49	General View											1	Load JPG			
2	24/05/19 15:49	Chassis Number											1	Load JPG			
3	24/05/19 15:49	General View											1	Load JPG			
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41	24/05/19 15:49	General View											1	Load JPG			

Assessment Reports			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
42	24/05/19 15:49	General View		☒
43	24/05/19 15:49	General View		☒
44	24/05/19 15:49	General View		☒
45	24/05/19 15:49	General View		☒
46	24/05/19 15:49	General View		☒
47	24/05/19 15:49	General View		☒
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50	24/05/19 15:49	General View		☒
51	24/05/19 15:49	General View		☒
52	24/05/19 15:49	General View		☒
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57	24/05/19 15:49	General View		☒
58	01/10/19 09:17	General View		☒
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Assessment Reports			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
98	01/10/19 09:23	General View		☒
99	01/10/19 09:23	General View		☒
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115	01/10/19 10:06	General View		☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/05/19 15:48	ESTIMATE		☒
2	24/05/19 15:48	Police Report		☒
3	24/05/19 15:48	Certificate of Insurance		☒
4	24/05/19 15:48	Driver's Driving License		☒
5	24/05/19 15:48	Singapore Accident Statement		☒
6	15/10/19 16:18	Supplementary		☒
7	16/10/19 09:11	ESTIMATE		☒
8	15/01/20 11:36	Workshop Invoice		☒
9	15/01/20 11:36	Discharge Voucher		☒

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/09/19 00:49	Accident Statement		☒
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	21/05/19 16:07	Accident Photo		☒
2	21/05/19 16:07	Accident Photo		☒
3	21/05/19 16:07	Accident Photo		☒
4	21/05/19 16:07	Accident Photo		☒
5	21/05/19 16:07	Accident Photo		☒
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8	21/05/19 16:07	Accident Photo		☒
9	21/05/19 16:07	Accident Photo		☒
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11	21/05/19 16:07	Accident Photo		☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	21/05/19 16:03	Sketch Plan		☒
2	21/05/19 16:03	Sketch Plan #2		☒
3	21/05/19 16:03	POLICE REPORT		☒
4	21/05/19 16:03	POLICE REPORT		☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19009052/ATD3E2

Date: 15/01/2020

REFERENCE

Insured/Claimant:	YEE SIEW MUN	Policy No:	1700003950	
Date of Loss:	19/05/2019	Nature of Claim:	OD	Claim No: 8636605224SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLP2117H		
Make & Model:	AUDI A4, 1.4 TFSI S TRONIC (A)	Engine No:	CVN038593
Reg. Date:	29/05/2017 (Man. Year: 2017)	Chassis No:	WAUZZZF47HA162139
Colour:	Grey	Odometer:	37233 km
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$110,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/60 R16	Rear Tyre Size:	205/60 R16
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	33,037.56	16,888.08	16,149.48	48.88
Miscellaneous Items	0.00	0.00	0.00	
Labour	34,934.00	21,254.00	13,680.00	39.16
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	67,971.56	38,142.08	29,829.48	43.89
+ GST 7.00/7.00% (S\$)	4,758.01	2,669.95	2,088.06	43.89
Nett Amount (S\$)	72,729.57	40,812.03	31,917.54	43.89

INSPECTION

Date of Assignment:	24/05/2019	
Date Inspected:	22/05/2019	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	33.0 days	

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*ROOF	Dented	3,337.00 FS	*2,669.60 FS
2	1		*FRONT ROOF FRAME	Repair	218.00 FS	*- FS
3	1		*REAR ROOF FRAME	Repair	253.00 FS	*- FS
4	1		*ROOF REINFORCEMENT	Bent	145.00 FS	*116.00 FS
5	2		*1-PACK ADHESIVE	Necessary	135.00 FS	*107.84 FS
6	1		*2-PACK ADHESIVE	Necessary	886.00 FS	*708.80 FS
7	1		*SLIDING ROOF MOULDED HEADLINING	Crumpled	1,751.00 FS	*1,400.80 FS
8	1		*UPPER A-PILLAR TRIM - LH	Not Necessary	187.00 FS	*- FS
9	1		*UPPER A - PILLAR TRIM - RH	Not Necessary	187.00 FS	*- FS
10	1		*D-PILLAR TRIM - LH	Not Necessary	211.00 FS	*- FS
11	1		*D-PILLAR TRIM - RH	Not Necessary	211.00 FS	*- FS
12	2		*FRONT GRAB HANDLE SPRING	Not Necessary	258.00 FS	*- FS
13	1		*REAR GRAB HANDLE FOLDING - LH	Not Necessary	129.00 FS	*- FS
14	1		*REAR GRAB HANDLE FOLDING - RH	Not Necessary	129.00 FS	*- FS
15	1		*SIDE PANEL FRAME - LH	Dented	2,856.00 FS	*2,284.80 FS
16	1		*SIDE PANEL FRAME - RH	Dented	2,856.00 FS	*2,284.80 FS
17	1		*FRONT WINDSCREEN	Necessary	1,040.00 FS	*832.00 FS
18	1		*GEL FOIL RAIN SENSOR	Necessary	128.00 FS	*102.40 FS
19	2		*PRIMER	Necessary	49.00 FS	*29.76 FS
20	1		*REAR WINDSCREEN	Shattered	1,049.00 FS	*839.20 FS
21	2		*REAR 1/4 GLASS - LH / RH	Necessary	1,122.00 FS	*896.80 FS
22	1		*REAR THIRD BRAKE LIGHT	Not Necessary	346.00 FS	*- FS
23	1		*FRONT DOOR - LH	Repair	2,152.00 FS	*- FS
24	1		*FRONT DOOR OUTER SEAL - LH	Not Necessary	185.00 FS	*- FS
25	1		*BONDING AGENT	Not Necessary	45.00 FS	*- FS
26	1		*CLEANING SOLUTION	Not Necessary	65.00 FS	*- FS
27	1		*APPLICATOR	Not Necessary	7.00 FS	*- FS
28	1		*FRONT DOOR ATTACHMENT PARTS	Not Necessary	488.00 FS	*- FS
29	1		*FRONT DOOR CATCH - LH	Not Necessary	96.00 FS	*- FS
30	1		*WIND MIRROR MOUNTING - LH	Not Necessary	999.00 FS	*- FS
31	1		*WIND MIRROR CAP - LH	Missing	220.00 FS	*175.60 FS
32	1		*WIND MIRROR GLASS - LH	Not Necessary	1,132.00 FS	*- FS
33	1		*FRONT DOOR CORNER TRIM - LH	Not Necessary	41.00 FS	*- FS
34	1		*FRONT DOOR WINDOW TOP CHROME TRIM - LH	Not Necessary	235.00 FS	*- FS
35	1		*B - PILLAR TRIM BLACK GLOSSY - LH	Not Necessary	212.00 FS	*- FS
36	1		*FRONT DOOR WINDOW SLOT SEAL	Cut	280.00 FS	*224.00 FS
37	1		*REAR DOOR - LH	Dented	2,152.00 FS	*1,721.60 FS
38	1		*REAR DOOR OUTER DOOR SEAL - LH	Necessary	185.00 FS	*147.60 FS
39	1		*BONDING AGENT	Not Necessary	45.00 FS	*- FS
40	1		*CLEANING SOLUTION	Not Necessary	65.00 FS	*- FS
41	1		*APPLICATOR	Not Necessary	7.00 FS	*- FS
42	1		*REAR DOOR SEALING STRIP - LH	Necessary	15.00 FS	*11.68 FS
43	1		*REAR DOOR ATTACHMENT PARTS	Not Necessary	515.00 FS	*- FS
44	1		*REAR DOOR CATCH - LH	Not Necessary	109.00 FS	*- FS
45	1		*REAR DOOR SEAL - INNER	Not Necessary	201.00 FS	*- FS
46	1		*REAR DOOR B-PILLAR TRIM - LH	Not Necessary	127.00 FS	*- FS
47	1		*REAR DOOR C-PILLAR TRIM - LH	Not Necessary	127.00 FS	*- FS
48	1		*REAR DOOR WINDOW SLOT SEAL CHROME - LH	Not Necessary	216.00 FS	*- FS
49	1		*REAR DOOR WINDOW GUIDE RAIL - LH	Not Necessary	65.00 FS	*- FS
50	1		*REAR DOOR WINDOW GUIDE - LH	Not Necessary	412.00 FS	*- FS
51	1		*REAR DOOR WINDOW APERTURE SEAL - LH	Not Necessary	102.00 FS	*- FS
52	1		*REAR DOOR WINDOW SLOT SEAL	Dented	335.00 FS	*267.20 FS
53	1		*REAR DOOR WINDOW - LH	Not Necessary	265.00 FS	*- FS

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
54	1		*FRONT DOOR WINDOW TOP CHROME TRIM - RH	Not Necessary	235.00 FS	*- FS
55	1		*FRONT DOOR WINDOW SLOT SEAL CHROME - RH	Not Necessary	280.00 FS	*- FS
56	1		*REAR DOOR WINDOW TOP CHROME TRIM - RH	Not Necessary	216.00 FS	*- FS
57	1		*REAR DOOR WINDOW SLOT SEAL CHROME - RH	Not Necessary	335.00 FS	*- FS
58	1		*ACRYLIC SEALANT	Necessary	360.00 FS	*360.00 FS
59	1		*CRAVITY WAX	Necessary	280.00 FS	*140.00 FS
60	1		*STONE CHIP TREATMENT	Necessary	360.00 FS	*360.00 FS
61	1		*METAL FILLER POWDER	Necessary	560.00 FS	*280.00 FS
62	1		*FRONT WINDSCREEN SEALANT	Necessary	200.00 FS	*200.00 FS
63	1		*REAR WINDSCREEN SEALANT	Necessary	200.00 FS	*200.00 FS
64	1		*REAR BOTH 1/4 GLASS SEALANT	Necessary	200.00 FS	*200.00 FS
65	1		*SUNDRIES	Necessary	1,000.00 FS	*99.04 FS
66	1		*EMBLEM AUDI	Necessary	90.00 FS	*90.00 FS
67	1		*EMBLEM A4	Necessary	69.28 FS	*69.28 FS
68	1		*EMBLEM TFSI	Necessary	69.28 FS	*69.28 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	33,037.56	16,888.08
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	360.00	360.00
2	TO REMOVE AND REINSTALL ROOF TOP ANTENNA FOR ROOF TOP RENEWAL	New	300.00	300.00
3	TO DISMANTLE RHS FRONT DOOR PANEL TRIM. TO REMOVE AND REINSTALL RHS WING MIRROR ASSY	New	300.00	300.00
4	TO REMOVE AND RENEW FRONT WINDSCREEN, REAR WINDSCREEN AND BOTH 1/4 GLASS FOR ROOF RENEWAL	New	1,080.00	1,080.00
5	TO REMOVE FRONT AND REAR SEATS, HAT TRAY, SPEAKER TRIM, ABCS PILLAR TRIMS, ROOF LINING, LIGHTS, CURTAIN AIR BAGS, CONTROLS, SENSORS, SAFETY BELTS, CARPET. INSPECT FOR DAMAGES AND RENEW IF NECESSARY	New	2,800.00	2,800.00
6	TO REMOVE AND TRANSFER LHS FRONT DOOR AND LHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES	New	560.00	280.00
7	TO DISMANTLE REAR BUMPER, REAR LID, LHS FRONT DOOR AND LHS REAR DOOR. TO CUT OUT AND WELD ROOF PANEL, ROOF FRAME BRACKET, BOTH A-PILLAR, BOTH REAR FENDER AND BOTH ROOF CHANNELS. TO RENEW LHS FRONT DOOR, LHS REAR DOOR AND LHS WING MIRROR ASSY. ALIGN TO POSITION. REINSTALL ALL PARTS REMOVED	New	17,150.00	9,000.00
8	TO CARRY OUT COROCOAT TREATMENT AND JOINT SEALER WORKS ON ROOF CHANNEL, DRAIN PANELS, END PANELLING, ENTRANCE CHANNEL AND BASE PRIMER WORK	New	1,200.00	1,200.00
9	TO SPRAY PAINT ON ROOF AND BOTH ROOF CHANNELS WITH A-PILLAR TO BOTH REAR FENDERS, BOTH FRONT DOORS, BOTH REAR DOORS, LHS WING MIRROR COVER, DRAIN PANELS END PANELLING AND ANTENNA	New	8,800.00	4,250.00
10	TO CARRY OUT DIAGNOSTIC CHECK	New	384.00	384.00
11	TO REPAIR AND RESPRAY REAR LID	New	1,200.00	500.00
12	INSTALL SOLAR FILM FRT / REAR AND BOTH 1/4 GLASS	New	800.00	800.00
Gross Labour Cost (\$\$)			34,934.00	21,254.00

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< END OF ESTIMATES >