

Zayyer (LKKAuto)

From: Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>
Sent: Wednesday, 4 November, 2015 11:06 AM
To: Joy Irene (LKK Auto)
Cc: CS A Team
Subject: RE: SGW8997S - Claim Number 9203525183SG on 20.03.15 / CDGE: SHA 9950Z

Dear Irene

Please proceed to negotiate at equal liability basis.

Thank you.

Regards,

**Mimi Zarina @ Mimi
AIG**

Express Claims Adjuster
Claims Operations | AIG Shared Services

MimiZarina.DallyAmri@aig.com | www.AIG.com

From: Joy Irene (LKK Auto) [mailto:JoyIrene@lkkauto.com]
Sent: Tuesday, October 27, 2015 2:09 PM
To: Dally Amri, Mimi Zarina
Cc: CS A Team
Subject: RE: SGW8997S - Claim Number 9203525183SG on 20.03.15 / CDGE: SHA 9950Z

Dear Mimi,

Is there any important scene shown in the video to favour OI's report? Scenes like showing the traffic light.

If there is none, we will then proceed to negotiate at equal liability basis.

Kindly advise if you have any objection or please let us have your instruction.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Dally Amri, Mimi Zarina [<mailto:MimiZarina.DallyAmri@aig.com>]
Sent: Wednesday, 21 October, 2015 3:29 PM
To: Joy Irene (LKK Auto) <JoyIrene@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>
Subject: RE: SGW8997S - Claim Number 9203525183SG on 20.03.15 / CDGE: SHA 9950Z

Dear Irene

Apologies for late respond.
I've viewed the footage. There is no collided captured as our insured claim the video was corrupted.

Thank you.

Regards,

**Mimi Zarina @ Mimi
AIG**

Express Claims Adjuster
Claims Operations | AIG Shared Services

Level 7, Menara Worldwide, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia.
Tel 8001206556 | Ext 1012207

MimiZarina.DallyAmri@aig.com | www.AIG.com

From: Joy Irene (LKK Auto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Thursday, October 08, 2015 4:35 PM
To: Dally Amri, Mimi Zarina
Cc: CS A Team
Subject: RE: SGW8997S - Claim Number 9203525183SG on 20.03.15 / CDGE: SHA 9950Z

Dear Mimi,

We refer to our e-mail correspondence below.

We sent our request to TP for their video however, no available video from their side.

We would like to request for a copy of the video you received for our review on liability.

Kindly send us a copy please.

Please also advice if you have any opinion on your view and instruction for this claim.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dally Amri, Mimi Zarina [<mailto:MimiZarina.DallyAmri@aig.com>]
Sent: Wednesday, 24 June, 2015 1:01 PM
To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>
Cc: Vic <vicalpeh@lkkauto.com>; Sharon Yee <sharonyee@lkkauto.com>
Subject: RE: SGW8997S - Claim Number 9203525183SG

Dear Bevan,

I did received a video footage from our insured, unfortunately the video was incomplete.
I couldn't view the part where the collision happened.

According to our insured, the video was actually corrupted perhaps due to electricity short circuit cause by the bang during the accident and he can only manage to recover the corrupted file until that moment.
It had shown that our insured had stopped at the red light signal and move off thereafter the green light signal appear.

Appreciates if you could request the video footage from third party.

Thanks & Regards,

Mimi Zarina (Mimi)
AIG

Claims Adjuster | Express Auto Claims
Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +8001206556 | Ext : 1012207

Email : [SSAUTOEXPCLAIMS_Singapore@aig.com](mailto:ssautoexpclaims_singapore@aig.com) | www.aig.com.sg

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From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]
Sent: Tuesday, June 23, 2015 2:17 PM
To: Dally Amri, Mimi Zarina
Cc: Vic; Bevan Lim (LKK Auto); Sharon Yee
Subject: RE: SGW8997S - Claim Number 9203525183SG

Your Ref: 9203525183SG
Our Ref: CC3/AIG15004986/H1sm3

Dear Sirs/Madam,

We refer to the below email.

We would like to check for updates on the OI CCTV footage which is submitted to AIG.

Kindly let us have your further instruction for our necessary action.

Best Regards,

Bevan Lim

LKK Auto Consultants Pte Ltd

Phone: 6749-5792 | email: bevanlim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TAN ALAN [<mailto:alantan.lcp@gmail.com>]

Sent: Saturday, 23 May, 2015 9:01 AM

To: Dally Amri, Mimi Zarina; Bevan Lim (LKK Auto)

Subject: Re: SGW8997S - Claim Number 9203525183SG

Dear Mimi,

I refer to my last email dated 06 May 2015, may I know have you receive the CD that contain the accident scene video footage?

If yes, can you also coordinate with your appointed consultant M/S LKK Auto Consultants Pte Ltd (Mr. Lim Chin Siong Bevan).

Dear Mr. Bevan,

I refer to your letter ref. CC3/AIG15004986/H1sm3 dated 20 May 2015 pertaining to the accident that involved with SGW8997S and SHA9950Z on 20 MArch 2015.

Please do not proceed the settlement with the opposite party's claim unless they can show you that the TAXI - SHA9950Z did not beat red light. Usually, the TAXI company will fix in car video camera for their fleet, thus get them to prove that the driver did not beat the red light signal

Whereas I have my own video footage that show I had stopped for the red light and moving off after the green light appeared. This video footage had already shown I did not violate any traffic rule.

Regards,

ALAN (Mobile : +65-90602526)

On Wed, May 6, 2015 at 10:24 AM, TAN ALAN <alantan.lcp@gmail.com> wrote:

Dear Mimi,

But did you also receive other medical receipts that are mailed together with the CD or just only one medical receipt?

On Wed, May 6, 2015 at 10:21 AM, Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com> wrote:

Dear Alan,

I haven't received the CD yet.

The respective teams will forward to me about 2 weeks' time.

Regards,

Mimi Zarina (Mimi)

AIG

Claims Adjuster | Express Auto Claims

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +8001206556 | Ext : 1012207

Email : SSAUTOEXPCLAIMS_Singapore@aig.com | www.aig.com.sg

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From: TAN ALAN [mailto:alantan.lcp@gmail.com]

Sent: Wednesday, May 06, 2015 10:10 AM

To: Dally Amri, Mimi Zarina

Subject: Re: SGW8997S - Claim Number 9203525183SG

Dear Mimi,

Thank you.

Do the CD help?

On Wed, May 6, 2015 at 10:05 AM, Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com> wrote:

Dear Alan,

I've received your medical bills and currently in the midst of process.

Thanks & Regards,

Mimi Zarina (Mimi)

AIG

Claims Adjuster | Express Auto Claims

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +8001206556 | Ext : 1012207

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From: TAN ALAN [mailto:alantan.lcp@gmail.com]
Sent: Tuesday, May 05, 2015 9:54 AM
To: Dally Amri, Mimi Zarina
Subject: Re: SGW8997S - Claim Number 9203525183SG

Dear Mimi,

I have already sent the CD and some medical claim receipts over.

Enclosed is another medical receipts for your perusal.

On Wed, Apr 29, 2015 at 11:08 AM, TAN ALAN <alantan.lcp@gmail.com> wrote:

Dear Mimi,

Alright, I will mail it to you.

Please also be informed that the clip can play the last 2 seconds where it show the traffic light turn green on certain PC and software. (My PC is able to show, but some show only I stop for red light)

On 29 Apr 2015 10:23, "Dally Amri, Mimi Zarina" <MimiZarina.DallyAmri@aig.com> wrote:

Dear Alan,

You may burn a video in the CD and send it to our office at 78 Sheraton Way #08-16 Singapore 079120 by attention to Claims Department and put my name Mimi Zarina.

Thanks & Regards,

Mimi Zarina (Mimi)

AIG

Claims Adjuster | Express Auto Claims

78 Shenton Way #08-16 Singapore 079120

Tel +8001206556 | Ext : 1012207

Email : SSAUTOEXPCLAIMS_Singapore@aig.com | www.aig.com.sg

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From: TAN ALAN [mailto:alantan.lcp@gmail.com]
Sent: Wednesday, April 29, 2015 10:03 AM
To: Dally Amri, Mimi Zarina
Subject: RE: SGW8997S - Claim Number 9203525183SG

Hi Mimi,

The file is huge.

On 29 Apr 2015 09:50, "Dally Amri, Mimi Zarina" <MimiZarina.DallyAmri@aig.com> wrote:

Dear Alan,

Could you forward a video footage to me?

Thanks & Regards,

Mimi Zarina (Mimi)

AIG

From: TAN ALAN [mailto:alantan.lcp@gmail.com]
Sent: Tuesday, April 28, 2015 1:32 PM
To: Dally Amri, Mimi Zarina
Subject: SGW8997S - Claim Number 9203525183SG

Dear Mimi / Dally,

Pertaining to the car accident claim, I like to inform you that I have a video clip that showed I have my right of way moving off after stopping for red light.

Regards,

ALAN TAN (Mobile : [+65-90602526](tel:+65-90602526))