

## **Zayyer (LKKAUTO)**

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**From:** Zayyer (LKKAUTO)  
**Sent:** Monday, 14 November, 2016 12:10 PM  
**To:** 'Andrew Cornelius Goh Cheng Chuan'  
**Cc:** Admin A  
**Subject:** RE: Date of accident on 20/3/2015 involving vehicles SGW 8997S & SHA 9950Z

### **WITHOUT PREJUDICE**

Dear Andrew,

Refer to the below email and above matter.

We had forwarded your below email to officer in charge for review, however, we are instructed to maintain our stand of rejection the claim and deny the liability in view of evidence provided.

As such, we regret to inform you that we are unable to assist your claim and proceed to close the file at our end. Thanks.

Best Regards,

Zayer | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2409, email: [zayyer@lkkauto.com](mailto:zayyer@lkkauto.com) fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Zayyer (LKKAUTO)  
**Sent:** Thursday, 15 September, 2016 4:43 PM  
**To:** 'Andrew Cornelius Goh Cheng Chuan' <[andrewgoh@cdge.com.sg](mailto:andrewgoh@cdge.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Date of accident on 20/3/2015 involving vehicles SGW 8997S & SHA 9950Z

Dear Andrew,

Thank you for the email.

We will inform principal your below proposal and update you accordingly. Thanks.

Best Regards,

Zayer | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2409, email: [zayyer@lkkauto.com](mailto:zayyer@lkkauto.com) fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Andrew Cornelius Goh Cheng Chuan [<mailto:andrewgoh@cdge.com.sg>]  
**Sent:** Thursday, 15 September, 2016 3:54 PM  
**To:** Zayyer (LKKAUTO) <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: Date of accident on 20/3/2015 involving vehicles SGW 8997S & SHA 9950Z

## Without Prejudice

Dear Zayyer

We disagree on your rejection of our claims.

But it is still a conflicting version since unable to view the later part of the accident instead basing on assumption. We propose for an amicable settlement.

Kindly review.

*Best Regards*

*Andrew Goh*

*Claims Department / ComfortDelGro Engineering Pte Ltd*

*Off: 6214 8734 / Fax: 6214 1843*

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From: "Zayyer (LKKAuto)" <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>  
To: Andrew Cornelius Goh Cheng Chuan <[andrewgoh@cdge.com.sg](mailto:andrewgoh@cdge.com.sg)>  
Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
Date: 09-09-2016 03:36 PM  
Subject: Date of accident on 20/3/2015 involving vehicles SGW 8997S & SHA 9950Z

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## **WITHOUT PREJUDICE**

Dear Andrew,

### **Date of accident on 20/3/2015 involving vehicles SGW 8997S & SHA 9950Z**

We refer to the above matter.

Kindly informed that this accident happened at X-junction of Ho Ching Road and Corporation Drive.

As per your client report, he was driving along Corporation Drive. When approaching the Junction, traffic light was in his favour, So he proceed to go straight and collision happened with our insured.

Our insured also reported same scenario where he was travelling along Ho Ching Road. However, our insured mentioned, traffic light was red and he did stop until green light appeared then he proceed to cross the junction and collided with your client coming from the left side.

Upon receiving the video footage from our insured, it shows that traffic light was red initially and he did stop at the junction until green light appeared. However, due to accident, the video footage later parts was corrupted. Please use VLC media player and clip below link to view video. We also attached screen shot from video footage for your reference.

<https://www.dropbox.com/s/7cxbtjbqg1ovokw/SGW%208997S%20doa%2020.03.15.AVI?dl=0>

Kindly be informed that our principal had reviewed the matter and of view that based on video footage given, traffic light was in favour our insured during the accident. Therefore, they instruct us to deny the liability and reject the claim.

Under such a circumstances, we regret to inform you that we are unable to assist your claim and proceed to close the matter as per principal's instruction.

Best Regards,  
Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: [zayyer@lkkauto.com](mailto:zayyer@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

[attachment "OI stopped at traffic light red.jpg" deleted by Andrew Cornelius Goh Cheng Chuan/cdge/delgronotes]

[attachment "screen shot from OI video.jpg" deleted by Andrew Cornelius Goh Cheng Chuan/cdge/delgronotes] [attachment

"STATEMENT OF OUR INSURED.pdf" deleted by Andrew Cornelius Goh Cheng Chuan/cdge/delgronotes]

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