

15/5/2018

INS. CASE OWNER:

Tong Beng /  
Ang 411

CC3 / AXA130 22427

LKK IDAC: y3 91

**URGENT****ASSIGNMENT**

Surveyor:

Kenneth

DOI:

26.11.13

Assg Date:

26.11.13

Pre-assign / CCU / FTE



Insured Vehicle No.: S39 743 J

**URGENT**

Claim No.: C0289188

Name of Insured: Wong Beng Say

Policy No.: P1122650 - KWEE WY

Insured Tel No.: HP:

Make / Model: Subaru

Excess Sec II: SS Nil

D.O.A: 26.11.13

Place of Accident: TPE Tuos Pie B4 Jln Kayu

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age: Tan Koon Hu

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: 9459 9033

(V/L: YES / NO, Insured Liability:

% Final? Yes / No

SHB 7951M  
INSRS:  
WSP: Tons- cab  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time-			
17.1.14	<b>FOR CSO ONLY:</b>	<b>STAGE</b>	<b>DATE / PIC</b>
Kalun	Is driver the owner? (YES / NO)	Finalisation:	
	If NO, Driver Name / Age:	Email AIG for OI GIA:	
	Driver's Own Vehicle Number: Insurance Company:	Apt letter to OI:	
	SHB 7951M - C/TP 110-2047/Kun, DOA: 13.10.11	Call OI:	
	C3/M191101549/K22ML2, DOA: 5.9.11	After call ltr to OI:	
	S39 743 J - X	Type Report:	
17/1/14 12:55pm	Call ed, no answer.	Prepare Invoice:	24/3/14
17/1/14 5:11pm	Call ed, no answer.	Others:	
21/3/14 11:42	called OI. spoke to Mr Tan. Inform about the claim. Inform the accident. OI said video recording was passed it to traffic police on the day itself. He did not have any copy. It's worthwhile keep him to make OI claim.	Documentation Check List:	Handles Typist
	So far he did not received any call, any letter from the police.	OI Apt Ltr:	<input checked="" type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		LTA / GIA:	<input checked="" type="checkbox"/>
		Medical Bill:	<input checked="" type="checkbox"/>
		Approval Email:	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input checked="" type="checkbox"/>
		Others: L28	<input checked="" type="checkbox"/>
11/3/14 10:14am	Called OI number not busy.	WP- NO FURTHER DEVELOPMENT FROM TP.	
15/4/2014 12:49pm	Called OI, no pickup.		
FINAL SETTLEMENT	Date: 24/6/14	Confirm with: 388 RITE WP REPORT.	\$250.00
Report Cost: 400.15	SS 200.56	Final Liability: 150	% (Agreed / Assessed)
Loss of Rental: 369.15	SS 184.58 (3 days)	X \$122.45	BOLA S/N No.: N/A
Loss of Use:	SS -	(3 x days)	If NO or B 28, Ass. Lia:
Disbursement:	SS 5.35		
Total:	SS 2235.49	Global Sum: SS 2200.00	Report Format:
			Tone-cab Auto Sensors pretty

M settled at 80% - checked w Stacy.

30/04/2014 @ 10:47 AM Called OI & OIO, number not in use.  
To send letter to OI.

30/04/2014 @ 10:51 AM Called ~~at~~ Mr Neo Zhi Yuan (Investigation Officer) 6547 <sup>6242</sup> ~~6247~~  
OI mentioned ~~is~~ still under investigation.

11-5-15 @ 10:05 CALLED OTJ # 3X. NUMBER BUSY TONE. TO  
CHECK W/OI PIR RESULT.

11-5-15 @ 10:10 CALLED ID OF TRAF. POLICE, NO ANSWER.

9-5-15 @ 10:22 CALLED IO, NO ANSWER.

@ 10:24 CALLED OIO. 9439-9023, NO ANSWER.

@ 10:30 CALLED OI 9021-151, NUMBER NOT IN SERVICE

REF: AA/1131-22427/rhy3

ASS. REQ. BY:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s Tins Cab

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

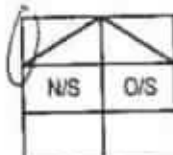
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: C2 days Res.: Yes or No

Lump Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: S11B 795741 Regn: 01, 13Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi Prime Mover /

Truck / Trailer or

Make: Chevrolet Epilo c.c. 1991Colour white / Red A/C: Insured / Std / NI / NASp. Reading 137319 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: KLILA 69RTBB 122734Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inocder / Jammed / Leaked / Burnt or

Brake: Inocder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim orTyre Size: Westlake 195/65R15R: Feiken

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. \_\_\_\_\_ D.O.I. 26/11/13Survey held at ✓

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S 1st

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

26/11/2014 @ 3:36pm apply for PIR1.B.1. \$3,823.50RED (\$2,803.41 / 42%)

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:

Transportation

S + RS \$

Photos

Others

Add Fee:

☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$

TOTAL



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1 #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To be advised  
Our ref: CC3/AXA13022427/Khy3

Date: 28/11/2013

The Motor Claims Department  
M/s AXA Insurance Singapore Pte Ltd

Dear Sir/Madam

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHB 7957M**

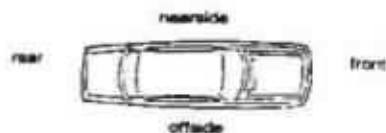
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 26/11/2013 at the premises of M/s Trans-Cab Auto Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	6,626.91
Revised Estimate Amount	: S\$	3,792.30
"Check" Items Amount	: S\$	320.57
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the N/S Frt portion.



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

Kenneth Kong  
Licensed Appraiser

ROEL

## TRANS-CAB AUTO SERVICES PTE LTD

NO.466-46J TAGORE INDUSTRIAL AVENUE SINGAPORE 787835

TEL NO.6237 6666 FAX NO.6366 8862

CO/GST REG NO.201019676G

SHB 7957M - AXA

Dante

Not Adhered

1.31

S 3823.50

SHB7957M - ROEL

LK1LA69RJBB122734\*

CHEVROLET

CHEVROLET EPICA 2.0

26.11.2013

AXA

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident:

Third Party Insurer:

## PART

## LIST

1	Front Bumper	\$	1,202.00 ✓
2	Front Bumper Retainer LH	\$	102.00 ✓
3	Front Bumper Lower Absorber	\$	180.00 X
4	Front Bumper Reinforcement	\$	356.00 X
5	Front Bumper Fog Lamp Outer Cover LH (Cover)	\$	32.40 ✓
6	Front Headlamp LH	\$	816.00 ✓
7	Front Fender LH	\$	837.60 ✓
8	Front Fender Liner LH	\$	147.00 ✓
9	Resonator (B/S Fender LH) AIR BOX	\$	34.67 ✓
10	Air intake resonator hose (bottom)	\$	60.90 X
11	Air intake resonator tank top bracket	\$	45.00 X
12	Front Door LH	\$	1,133.00 X

TOTAL	\$	4,846.57
10%	\$	484.66
	\$	4,361.91

## Special Nett

1 Set	Front Bumper Fastener Clip(Necessary)	\$	24.00 ✓
1 Set	Front Fender Liner Clip(Necessary)	\$	20.00 ✓
1	Front Tyre LH	\$	180.00 X
1	Front Tyre Rim LH	\$	126.00 5050
1	Tyre hub cap LH	\$	35.00 ✓

TOTAL	\$	385.00
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TOTAL PARTS	\$	4,746.91
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**TRANS-CAB AUTO SERVICES PTE LTD**

NO.466-468 TAGORE INDUSTRIAL AVENUE SINGAPORE 787835

TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

**SHB 7957M - AXA****ROEL**

*Panel Beating, Knocking And Straightening  
The Necessary Portion, Remove And  
Renewal Of Parts, Adjust And Realign The  
Same*

\$

560.00 400/

*To Rust-Proofing Of The Affected Areas.*

\$

220.00 300/

*Putty and Spray Painting Of The Affected  
Portion.*

\$

540.00 400/

*To check steering geometry and computer  
wheel alignment*

\$

220.00 600/

*To transfer of tire, rim and on wheel  
balancing.*

\$

170.00 200/

*To Check Electrical Lighting Concerned.*

\$

170.00 200/

**TOTAL** \$ 1,880.00

**Over All Total** \$ 6,626.91

**(PART BY PART) REPAIR DAYS**

**2 DAYS**

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**TRANS-CAB AUTO SERVICES PTE LTD**

NO.466-468 TAGORE INDUSTRIAL AVENUE SINGAPORE 787835

TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

**SHB 7957M - AXA****ROEL***Not Adhered  
1.B.1*

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

**SHB7957M - ROEL**

LK1LA69RJBB122734\*

CHEVROLET

CHEVROLET EPICA 2.0

26.11.2013

**AXA**

		PART		LIST
1	1	Front Bumper	\$	<i>Reclaim</i> 1,202.00 ✓
2	1	Front Bumper Retainer LH	\$	<i>D.I.</i> 102.00 ✓
3	1	Front Bumper Lower Absorber	\$	180.00 ?
4	1	Front Bumper Reinforcement	\$	<i>R</i> 356.00 X
5	1	Front Bumper Fog Lamp Outer Cover LH (Cov.	\$	<i>LS</i> 32.40 ✓
6	1	Front Headlamp LH	\$	<i>Cut</i> 816.00 ✓
7	1	Front Fender LH	\$	<i>Bt</i> 837.60 ✓
8	1	Front Fender Liner LH	\$	<i>D.I.</i> 147.00 ✓
9	1	Resonator (B/S Fender LH) AIR BOX	\$	34.67 ?
10	1	Air intake resonator hose (bottom)	\$	60.90 ?
11	1	Air intake resonator tank top bracket	\$	45.00 ?
12	1	Front Door LH	\$	<i>R</i> 1,133.00 X

TOTAL	\$	4,846.57
10%	\$	484.66
	\$	4,361.91

**Specical Nett**

1 Set	Front Bumper Fastener Clip(Necessary)	\$	<i>na</i> 24.00 ✓
1 Set	Front Fender Liner Clip(Necessary)	\$	<i>na</i> 20.00 ✓
1	Front Tyre LH	\$	<i>LS</i> 180.00 X
1	Front Tyre Rim LH	\$	<i>LP D.I.</i> 126.00 <i>SOSA</i>
1	Tyre hub cap LH	\$	<i>mis</i> 35.00 ✓

TOTAL	\$	385.00
-------	----	--------

TOTAL PARTS	\$	4,746.91
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Yin Siew

---

**From:** Ong Li Li [lili.ong@axa.com.sg]  
**Sent:** Monday, 16 December, 2013 10:31 AM  
**To:** 'Yin Siew'  
**Cc:** 'Khai Xin'  
**Subject:** Claim: C0289188MC/OLL RE: WP (OSP) / Trans-Cab Auto / P1122650 / OD SJG743J / TP SHB7957M / 26.11.13 / EST \$6626.91 / OLL

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Hi Yin Siew

Please handle WP first.

Regards,

---

Ong Li Li  
Executive – Motor Claims  
**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way #27-01, Singapore 068811  
[lili.ong@axa.com.sg](mailto:lili.ong@axa.com.sg)  
Tel : 6880 4832 Fax: (65) 6880 4838  
Website: [www.axa.com.sg](http://www.axa.com.sg)



**redefining / insurance**

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**From:** Yin Siew [mailto:admin-b@lkkauto.com]  
**Sent:** Friday, December 13, 2013 12:07 PM  
**To:** Tan Tiong Beng  
**Cc:** Ong Li Li; 'Khai Xin'  
**Subject:** RE: WP (OSP) / Trans-Cab Auto / P1122650 / OD SJG743J / TP SHB7957M / 26.11.13 / EST \$6626.91 / OLL

Claim number : TBA

Dear Tiong Beng / Li Li,

Kindly advise the status, whether we can proceed direct settlement for this case.

*"Wish you a Merry Christmas & Happy New Year 2014"*

Thanks & Regards,  
**YIN SIEW**  
LKK Auto Consultants Pte Ltd  
DID: 6841 1972  
FAX: 6741 4108

**Joy Irene (LKK Auto)**

---

**From:** Tan Kwee May <kweemay.tan@axa.com.sg>  
**Sent:** Monday, 3 August, 2015 9:50 AM  
**To:** Joy Irene (LKK Auto)  
**Cc:** CS A Team; Admin A  
**Subject:** RE: C0289188 RE: P1122650 / INSURED: SJG 743J / DOA:26.11.2013 / TRANSCAB SHB 7957M

Dear Joy  
Please proceed.

Regards  
Kwee May TAN  
Motor Claims  
**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way #27-01 AXA Tower, Singapore 068811  
[kweemay.tan@axa.com.sg](mailto:kweemay.tan@axa.com.sg)  
Website: [www.axa.com.sg](http://www.axa.com.sg)  
Customer Care 1800 880 4741

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---

**From:** Joy Irene (LKK Auto) [mailto:JoyIrene@lkkauto.com]  
**Sent:** Saturday, August 01, 2015 2:44 PM  
**To:** Tan Kwee May  
**Cc:** CS A Team; Admin A  
**Subject:** RE: C0289188 RE: P1122650 / INSURED: SJG 743J / DOA:26.11.2013 / TRANSCAB SHB 7957M

Dear Kwee May,

As instructed, we sent a letter to OI to request important details. No response received to date.

On the other hand, there is also no chaser received from TP Trans-cab.

At present, TP did not submit any letter of demand to us despite our several request nor making any follow-up for their claim.

In view of no response, no action and no further development from the claimant, we would like to close this file on our end and will submit our report to your good-office on wp.

Please advise if we may proceed.

Thank you.

Best Regards,  
**Joy Irene | Case Handler**  
**LKK Auto Consultants Pte Ltd**  
Phone: 6749-4274 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Best Regards,

**Joy Irene** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-6051 | email: [joyirene@lkdauto.com](mailto:joyirene@lkdauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Mei Kwan (LKKAuto)

---

**From:** Olivia Lau (LKKAuto)  
**Sent:** Friday, 10 May, 2019 1:03 PM  
**To:** Admin A  
**Cc:** Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)  
**Subject:** [AXA]: \*\* TRANSCAB \*\* TCS REF: AAD1311-292 Accident involving SJG743J and SHB7957M on 26/11/2013 \*\*\* LKK REF: CC3/AXA13022427/Kjy3q2  
**Attachments:** image001.emz; image007.emz; image012.emz; image013.emz; SHB7957M 26.11.13-GIA.PDF; AAD1311-292-LOD.PDF

LKK Ref: CC3/AXA13022427/Kjy3q2 // DOA: 26/11/2013

Hi Admin Team,

Please reopen file.

Thank you.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: [olivialau@lkkauto.com](mailto:olivialau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Make  
good  
use of  
Today

---

**From:** claims [mailto:claims@transcab.com.sg]  
**Sent:** Thursday, 9 May, 2019 1:11 PM  
**To:** Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>  
**Cc:** jasminetan@transcab.com.sg; claims@transcab.com.sg  
**Subject:** FW: TCS REF: AAD1311-292 Accident involving SJG743J and SHB7957M on 26/11/2013 \*\*\* LKK REF: CC3/AXA13022427/Kjy3q2

Without Prejudice

Your Ref CC3/AXA13022427/Kjy3q2

Dear Joy

Please refer to the above mention case.

May we have an update on the latest claim settlement for this case?

Was there an offer sent to us before that we may have miss out?

If so, please resend it again.

Without Prejudice

Dear Joy

Please refer to the preceding email.

May we have an update on the latest claim settlement for this case?

Attached LOD and GIA report for your reference.

Thank You

Best Regards,

Calvin Er

Finance Department

TEL: 6603 1265 Ext.307

\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)



**TRANS-CAB SERVICES PTE LTD**

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: [www.transcab.com.sg](http://www.transcab.com.sg)

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 21 November, 2018 1:55 PM

To: claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

Cc: 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: TCS REF: AAD1311-292 Accident involving SJG743J and SHB7957M on 26/11/2013 \*\*\* LKK REF: CC3/AXA13022427/Kjy3q2

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/AXA13022427/Kjy3q2	Joy - 6749 5792

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

Mei Kwan | Admin

----- Original Message -----

From: [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

Sent: 19/10/2018

To: [cst@axa.com.sg](mailto:cst@axa.com.sg)

Subject: TCS REF: AAD1311-292 Accident involving SJG743J and SHB7957M on 26/11/2013

Dear Sir/Mdm

We are making a claim against the owner of SJG743J

Could you provide us with an update on the latest claim statues for this case?

Thank You

Best Regards,

Calvin Er

Finance Department

TEL: 6603 1265 Ext.307

\*\*\* Please be reminded that all claims correspondence to be send to  
<<mailto:claims@transcab.com.sg>> [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

<<http://www.transcab.com.sg/>>

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## Hsiao Tong (LKKAUTO)

---

**From:** Jasmine Tan <jasminetan@transcab.com.sg>  
**Sent:** Thursday, 20 June 2019 4:53 PM  
**To:** Hsiao Tong (LKKAUTO); 'Ng Wai Yin'  
**Cc:** claims@transcab.com.sg; Admin A  
**Subject:** RE: TCS REF: AAD1311-292 Accident involving SJG743J and SHB7957M on 26/11/2013 \*\*\* LKK REF: CC3/AXA13022427/Kpa3q2-1

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank you  
Best Regards  
Jasmine Tan



### TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111  
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330  
Direct Line : (65) 6603 1250  
Website: www.transcab.com.sg

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---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Thursday, 20 June 2019 9:33 AM  
**To:** Ng Wai Yin <waiyin.ng@transcab.com.sg>  
**Cc:** jasminetan@transcab.com.sg; claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: TCS REF: AAD1311-292 Accident involving SJG743J and SHB7957M on 26/11/2013 \*\*\* LKK REF: CC3/AXA13022427/Kpa3q2-1

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have reviewed the matter and we are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version.

We are prepared to offer at a global sum of **\$2,200.00(all-in)** to resolve your client's claim.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Sent:** Thursday, 6 June 2019 4:01 PM

**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Cc:** [jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg); [claims@transcab.com.sg](mailto:claims@transcab.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: TCS REF: AAD1311-292 Accident involving SJG743J and SHB7957M on 26/11/2013 \*\*\* LKK REF: CC3/AXA13022427/Kjy3q2

URGENT!

Dear Joy

Please refer to the above subject matter.

Are there any offer making to us?

Please expedite on the offer as the time-bar period is approaching.

Thank You

Best Regards,

**Ng Wai Yin**

Finance Department

TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



**TRANS-CAB SERVICES PTE LTD**

No. 2 Ang Mo Kio Street 63, Singapore 569111

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Website: [www.transcab.com.sg](http://www.transcab.com.sg)

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---

**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

**Sent:** Wednesday, 3 April, 2019 9:21 AM

**To:** 'Joy Irene (LKKAuto)' <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Cc:** 'jasminetan@transcab.com.sg' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; 'claims@transcab.com.sg' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** RE: TCS REF: AAD1311-292 Accident involving SJG743J and SHB7957M on 26/11/2013 \*\*\* LKK REF: CC3/AXA13022427/Kjy3q2

Without Prejudice

Dear Joy

Please refer to the preceding emails, are there any offer making to us?

We enclosed the LOD for your easy reference.

Hope to receive your offer soon.

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



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---

**From:** claims [<mailto:claims@transcab.com.sg>]  
**Sent:** Thursday, 14 March, 2019 10:35 AM  
**To:** 'Joy Irene (LKKAUTO)' <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Cc:** [jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg); [claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
**Subject:** FW: TCS REF: AAD1311-292 Accident involving SJG743J and SHB7957M on 26/11/2013 \*\*\* LKK REF: CC3/AXA13022427/Kjy3q2

Without Prejudice

Dear Joy

Please refer to the preceding email.

Are there any updates for this case?

Thank You  
Best Regards,  
Calvin Er  
Finance Department  
TEL: 6603 1265 Ext.307

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



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---

**From:** claims [<mailto:claims@transcab.com.sg>]  
**Sent:** Thursday, 17 January, 2019 9:00 AM

To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg

Subject: FW: TCS REF: AAD1311-292 Accident involving SJG743J and SHB7957M on 26/11/2013 \*\*\* LKK REF: CC3/AXA13022427/Kjy3q2

Without Prejudice

Dear Joy

Please refer to the preceding email.

May we have an update on the latest claim settlement for this case?

Attached LOD and GIA report for your reference.

Thank You

Best Regards,

Calvin Er

Finance Department

TEL: 6603 1265 Ext.307

\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 21 November, 2018 1:55 PM

To: claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: TCS REF: AAD1311-292 Accident involving SJG743J and SHB7957M on 26/11/2013 \*\*\* LKK REF: CC3/AXA13022427/Kjy3q2

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/AXA13022427/Kjy3q2	Joy - 6749 5792

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Sent:** Wednesday, 21 November, 2018 11:54 AM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Subject:** FW: TCS REF: AAD1311-292 Accident involving SJG743J and SHB7957M on 26/11/2013

WITHOUT PREJUDICE

Dear Sir/Mdm

We are making a claim against the owner of SJG743J.

Attached LOD and GIA report for your perusal and action.

Original hardcopy to be mailed to you by post.

Thank You

Best Regards,

Calvin Er

Finance Department

TEL: 6603 1265 Ext.307

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



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**From:** CST [<mailto:cst@axa.com.sg>]

**Sent:** Wednesday, 24 October, 2018 9:18 AM

**To:** [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Subject:** RE: TCS REF: AAD1311-292 Accident involving SJG743J and SHB7957M on 26/11/2013

Dear Mr. Calvin,

Thank you for your email.

For the incident that happened on 26/11/2013 under policy no. P1122650 (claim no. C0289188), an independent adjuster, LKK AUTO CONSULTANTS PTE LTD, has been appointed to assist in the Third Party Property Damage (TPPD) claim.

With regards,

Roman De Alban | Specialist, GI Call Centre

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)  
Email: [cst@axa.com.sg](mailto:cst@axa.com.sg)  
Phone: 1800 880 4888 (Within Singapore) / (65) 6880 4888 (International)

----- Original Message -----

From: [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

Sent: 19/10/2018

To: [cst@axa.com.sg](mailto:cst@axa.com.sg)

Subject: TCS REF: AAD1311-292 Accident involving SJG743J and SHB7957M on 26/11/2013

Dear Sir/Mdm

We are making a claim against the owner of SJG743J

Could you provide us with an update on the latest claim statues for this case?

Thank You

Best Regards,

Calvin Er

Finance Department

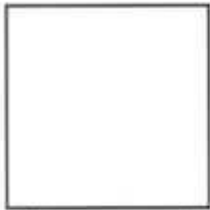
TEL: 6603 1265 Ext.307

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<<mailto:claims@transcab.com.sg>> [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

<<http://www.transcab.com.sg/>>

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**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1311-292

Your Ref : SJG743J

Date : 24.October 2018

**AXA INSURANCE S PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB7957M AND SJG743J ON 26/11/13 01:40 AM ALONG TPE (Airport)**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	4,091.15
2.	Loss of Rental for <u>3</u> days @ \$ <u>123.05</u> per day	\$	369.15
3.	Loss of Income for <u>—</u> days @ \$ <u>—</u> per day	\$	0.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	4,466.30

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)

## Hsiao Tong (LKKAUTO)

---

**From:** NG Stacey <stacey.ng@axa.com.sg>  
**Sent:** Wednesday, 19 June 2019 10:28 AM  
**To:** Hsiao Tong (LKKAUTO); Mei Kwan (LKKAUTO)  
**Cc:** Admin A  
**Subject:** FW: <Request for Re-open Case & Seek Mandate> AXA Ref: C0289188 / P1122650  
\*LKK REF: CC3/AXA13022427/Kpa3q2-1 [ACCIDENT INVOLVING SJG 743J(OI) & SHB 7957M(TP) ON 26/11/2013]  
**Attachments:** APPROVAL FROM AXA TO WP-3.8.15.pdf; AAD1311-292-LOD.pdf; LKKInspection.pdf; LKKAdjustment1.pdf

Hi Hsiao Tong/Mei Kwan

Please proceed.

Thank you.

**Regards**

---

**Stacey Ng** | Assistant Manager, Motor Claims Department  
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)  
Email: [stacey.ng@axa.com.sg](mailto:stacey.ng@axa.com.sg)  
Customer Care No. 1800 8804888



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**From:** Hsiao Tong (LKKAUTO) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** 15-06-19 12:31 PM  
**To:** NG Stacey <stacey.ng@axa.com.sg>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: <Request for Re-open Case & Seek Mandate> AXA Ref: C0289188 / P1122650 \*LKK REF: CC3/AXA13022427/Kpa3q2-1 [ACCIDENT INVOLVING SJG 743J(OI) & SHB 7957M(TP) ON 26/11/2013]

Hi Stacey,

We refer to our below email.

Kindly let us have your instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 7 June 2019 10:17 AM

**To:** NG Stacey <[stacey.ng@axa.com.sg](mailto:stacey.ng@axa.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** <Request for Re-open Case & Seek Mandate> AXA Ref: C0289188 / P1122650 \*LKK REF: CC3/AXA13022427/Kpa3q2-1 [ACCIDENT INVOLVING SJG 743J(OI) & SHB 7957M(TP) ON 26/11/2013]

Dear Sirs/Mdm,

We refer to the above matter.

We have temporary close our file on year 2015 due to no submission of LOD/documents from third party.

Now, third party had submitted the LOD and documents as attached.

In view of this, kindly assist to re-open the case and let us have you mandate to settle the matter at **\$2,235.50(all-in)**. Breakdown as follows: -

1. Cost of Repair (w/GST)	\$ 4,091.15
2. Loss of Rental (3days x \$123.05)	\$ 369.15
	\$ 4,460.30
@ 50%	\$ 2,230.15
3. LTA/ GIA Search Fee	\$ 5.35
<b>Total</b>	<b>\$ 2,235.50</b>

Kindly let us have your mandate/ instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 7 June 2019 10:17 AM  
**To:** NG Stacey  
**Cc:** Admin A  
**Subject:** <Request for Re-open Case & Seek Mandate> AXA Ref: C0289188 / P1122650 \*LKK REF: CC3/AXA13022427/Kpa3q2-1 [ACCIDENT INVOLVING SJG 743J(OI) & SHB 7957M(TP) ON 26/11/2013]  
**Attachments:** APPROVAL FROM AXA TO WP-3.8.15.pdf; AAD1311-292-LOD.pdf; LKKInspection.pdf; LKKAdjustment1.pdf

Dear Sirs/Mdm,

We refer to the above matter.

We have temporary close our file on year 2015 due to no submission of LOD/documents from third party.

Now, third party had submitted the LOD and documents as attached.

In view of this, kindly assist to re-open the case and let us have you mandate to settle the matter at **\$2,235.50(all-in)**. Breakdown as follows: -

1. Cost of Repair (w/GST)	\$ 4,091.15
2. Loss of Rental (3days x \$123.05)	\$ 369.15
	\$ 4,460.30
@ 50%	\$ 2,230.15
3. LTA/ GIA Search Fee	\$ 5.35
<b>Total</b>	<b>\$ 2,235.50</b>

Kindly let us have your mandate/ instruction.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

51 LEWEE L, #01-25 PAVILION INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AXA13022427/Khy3  
AXA Policy No: P1122650

24 March 2014

**LEOW BENG SAY**  
Block 58 Chai Chee Drive  
#10-122  
Singapore 460058

Dear Sir/Madam,

**ACCIDENT INVOLVING SJG 743J & SHB 7957M ON 26/11/2013**

We refer to the above accident where we are acting for AXA Insurance Singapore Pte Ltd (AXA) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 3/04/2014, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Accordingly your No Claim Discount (NCD – if applicable) may not be preserved. However, if you are making a claim against third party and successful with 80% in your favor, our principal will re-instate your NCD.

Please call us if you have further queries.

Yours faithfully,

Zayer  
DID: 6749 9635  
FAX: 6741 4108  
Email: [zayer@lkkauto.com](mailto:zayer@lkkauto.com)

Case Handler c.c. *AXA Insurance Singapore Pte Ltd*  
*(Motor Claims Dept)*



Auto  
Consultants  
Pte Ltd

511 BEAV E L #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC3/AXA13022427/Kuy3  
AXA Policy No: P1122650

11 June 2014

**LEOW BENG SAY**  
Block 58 Chai Chee Drive  
#10-122  
Singapore 460058

Dear Sir/Madam,

**ACCIDENT INVOLVING SJG 743J & SHB 7957M ON 26/11/2013**

We refer to the above accident where we are acting for AXA Insurance Singapore Pte Ltd (AXA) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This also refers to our previous telephone conversation.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 21/06/2014, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Accordingly your No Claim Discount (NCD – if applicable) may not be preserved. However, if you are making a claim against third party and successful with 80% in your favor, our principal will re-instate your NCD.

Please call us if you have further queries.

Yours faithfully,

Zayer  
DID: 6749 9635  
FAX: 6741 4108  
Email: [zayer@lkkauto.com](mailto:zayer@lkkauto.com)

Case Handler c.c. *AXA Insurance Singapore Pte Ltd*  
(Motor Claims Dept)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: **CC3/AXA13022427/Kjy3**  
Policy Number: P1122650

23 JUNE 2015

**LEOW BENG SAY**  
BLK 58 CHAI CHEE DRIVE  
#10-122  
SINGAPORE 460058

Dear Sir,

**ACCIDENT INVOLVING SJG 743J AND SHB 7957M ON 26/11/2013**

We refer to the above accident where we are acting for AXA Insurance Singapore Pte Ltd (AXA) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We called your numbers 90211351 and 94599023 several times however, your number is not in service.

We would like to enquire on the following:

- 1) Update of your third-party claim against SHB 7957M's insurer First Capital Insurance Ltd;
- 2) The police investigation result or a copy of the letter from the traffic police;
- 3) Your lawyer/repairer's details assisting your claim; and
- 4) A copy of your video as evidence to your version.

We hope to receive a response from you soonest for our review to defend on the claim against you.

Please call us if you have further queries.

Yours faithfully,

  
Joy Irene  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com)

c.c. AXA Insurance Singapore Pte Ltd (AXA) (Motor Claims Dept)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB7957M and SJG743J along TPE (Airport) on 26/11/13 01:40 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 24 (day) of October 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



AAD B11-392

## AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJG 743J (Insd veh)	Model: Chevrolet Epica (1991cc)
	SHB 7957M (TP-veh)	
Date of Accident/ Time:	26/11/2013	

Repair Estimate	: \$ 7,090.79	
Final Repair Cost	: \$	
Loss of Use	: \$	days at \$ per day
Rental (if any)	: \$	days at \$ per day
LTA / GIA Search Fee	: \$	
Others:	: \$	
	: \$	
Final Settlement Sum (Global Sum)	: \$ 2,200.00	

Payee Name : Trans-cab Auto Services Pte Ltd

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: <input checked="" type="checkbox"/> No BOLA Scenario No: <u>HIC</u>
	BOLA Liability: _____ (%) Assessed Liability (*): <u>50</u> (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks:

## NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that I have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp  
Name of Representative: Jasmine Tan  
Date: 27 JUN 2019

Signature of Witness / Workshop stamp (if applicable)  
Name of Witness: NE WAI YIN  
Date: 27 JUN 2019

Signature of AXA's surveyor/representative  
Name of AXA's surveyor /Representative:  
Date: 1/7/2019

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>AXA INSURANCE (S) PTE LTD</b>  <b>ATTENTION:</b>	<b>INVOICE NO.</b> : INV1312-043 <b>DATE</b> : 10. December 2013 <b>REFERENCE NO</b> : AAD1311-292 <b>TERMS</b> : <b>DUE DATE</b> : 10. December 2013 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	Repair Cost (Part by Part-13)SHB7957M DOA:26.11.13	1	4,091.15	4,091.15

**Total SGD Excl. GST :** 3,823.50  
**7% GST :** 267.65  
**Total SGD Incl. GST :** 4,091.15

**\*\*\*\* FOUR THOUSAND NINETY ONE AND FIFTEEN SGD ONLY \*\*\*\***

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

**E. & O. E.****THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

24 October, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 26/11/13 01:40 AM at TPE (Airport)

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB7957M. The taxi was hired to MOHAMAD JUSRI BIN MARSOOK a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$123.05 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with FIRST CAPITAL INSURANCE LIMITED on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

26-11-2013

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD1311-292	<b>Accident Date</b> 26-11-2013
26/11/2013 14:20	28/11/2013 16:45	SHB7957M

Yours Faithfully,

**Trans-Cab Services Pte Ltd**



**Jasmine Tan**

**General Manager**

**Enquire Vehicle & Owner Information ( Vehicle No. SJG743J As At 26 Nov 2013 / 01:40:00 )****Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident  
Law Firm Case No.: TCS(ROEL)SHB7957M

**Current Owner Details**

Owner ID Type: Singapore NRIC  
Owner ID: S0199071C  
Owner Name: LECOW BENG SAY  
Registered Address Type: HDB / HUDC  
Registered Block/House No.: 668  
Registered Street Name: JALAN DAMAI  
Registered Unit No.: # 10 - 97  
Registered Building Name: -  
Registered Postal Code: 410666

**Current Vehicle Details**

Vehicle No.: SJG743J  
Make Description/Model: SUBARU / LEGACY 2.0R  
Insurance Company Name: AXA INSURANCE SINGAPORE PTE LTD



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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC3/AXA13022427/Kpa3q2-1	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: STACEY NG			Date : 15-07-2019	
			Code : AXA2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJG 743J	Veh. Inspected	SHB 7957M	
Policy No.	P1122650	Coverage (\$)	0.00	
Claim No.	C0289188	Excess (\$)	0.00	
Assign From		Assign Date	26/11/2013	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	CHEVROLET EPICA (A)	c.c	1991	
Engine No.	HIDDEN	Year of Reg.	2013	
Chassis No.	KL1LA69RJBB122734	Colour	WHITE/RED	
Odometer	137319	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	WEST LAKE	7 mm	
L/H Front Tyre	195/65 R15	WEST LAKE	7 mm	
R/H Rear Tyre	195/65 R15	FALKEN	7 mm	
L/H Rear Tyre	195/65 R15	FALKEN	7 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	26/11/2013	Inspection Date	26/11/2013	
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO. 466-468 TAGORE INDUSTRIAL AVENUE SINGAPORE 787835			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>2 Working Days</b>		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 7957M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER (CONSISTENT)	BUCKLED / CRACKED	1,202.00	1,202.00
1	FRONT BUMPER RETAINER LH (CONSISTENT)	DISTORTED	102.00	102.00
1	FRONT BUMPER LOWER ABSORBER (CONSISTENT)	SERVICEABLE	180.00	-
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	TO REPAIR SEE LABOUR	356.00	-
1	FRONT BUMPER FOG LAMP OUTER COVER LH (COVER) (CONSISTENT)	CUT	32.40	32.40
1	FRONT HEADLAMP LH (CONSISTENT)	CUT	816.00	816.00
1	FRONT FENDER LH (CONSISTENT)	BENT	837.60	837.60
1	FRONT FENDER LINER LH (CONSISTENT)	DISTORTED	47.00	47.00
1	RESONATOR (B/S FENDER LH) AIR BOX (CONSISTENT)	CRACKED	34.67	34.67
1	AIR INTAKE RESONATOR HOSE (BOTTOM) (CONSISTENT)	SERVICEABLE	60.90	-
1	AIR INTAKE RESONATOR TANK TOP BRACKET (CONSISTENT)	SERVICEABLE	45.00	-
1	FRONT DOOR LH (CONSISTENT)	TO REPAIR SEE LABOUR	1,133.00	-
	LESS 10% DISCOUNT		-484.66	-307.17
			4,361.91	2,764.50
<b>SPECIAL NETT ITEMS</b>				
1	SET FRONT BUMPER FASTENER CLIP (NECESSARY) (SN) (CONSISTENT)	NECESSARY	24.00	24.00
1	SET FRONT FENDER LINER CLIP (NECESSARY) (SN) (CONSISTENT)	NECESSARY	20.00	20.00
1	FRONT TYRE LH (SN) (CONSISTENT)	SERVICEABLE	180.00	-
1	FRONT TYRE RIM LH (LOCAL PURCHASE) (SN) (CONSISTENT)	DENTED	126.00	50.00
1	TYRE HUB CAP LH (SN) (CONSISTENT)	MISSING	35.00	35.00
			385.00	129.00

Report Ref No. CC3/AXA13022427/Kjy3q2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF FRONT BUMPER REINFORCEMENT AND FRONT DOOR LH.		560.00	400.00
	TO RUST-PROOFING OF THE AFFECTED AREAS .		220.00	30.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		540.00	400.00
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.		220.00	60.00
	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING.		170.00	20.00
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		170.00	20.00
			1,880.00	930.00
	<b>GRAND TOTAL</b>		<b>6,626.91</b>	<b>3,823.50</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>3,823.50</b>

Report Ref No. CC3/AXA13022427/Kjy3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

## Joanne Lee (LKK Auto)

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**From:** Joanne Lee (LKK Auto) <report@lkkauto.com>  
**Sent:** Wednesday, 17 July 2019 3:29 PM  
**To:** 'stacey.ng@axa.com.sg'  
**Cc:** 'chewht@lkkauto.com'  
**Subject:** C0289188: TP Direct Settlement - Accident Involving SJG 743J (OI) and SHB 7957M (TP) on 26/11/2013  
**Attachments:** AUTHORISATION TO ACT FORM.pdf; LETTER TO OI.pdf; LKKAdjustment1a (4).pdf; LKKInspection (6).pdf; LKKInvoice1 (8).pdf; LTA SEARCH.pdf; PAYMENT BREAKDOWN\_EXPRESS SETTLEMENT FORM.pdf; RENTAL MILEAGE.pdf; RENTAL RECEIPT.pdf; WORKSHOP INVOICE.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

**JOANNE | Reports**

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933