

AES REC BY:

REF: CS/CTI/9009030/ d3

Special Instructions:

Surveyor:

ASSIGNMENT (Office)

From (Person): Chong Euan Sen of CTI Date/Time: 22/5/19 @ 2.59pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLK 7563X Insured: SLG 9886Y

at Workshop n/s: Hock Wah Motor Tel: 6441 5655

of Blk 3011 Bedok North Ave 4 #01-2008

Policy No: Claim No: SNM/AD202260

Sum Insured: Excess:

Make of Veh: (Client's Record) D.O.A. 22/5/2019

CA / REV / REP. / REV 24 HRS (up)

H.O.D. Endorsement:

Date/Time: 3.59pm @ 22/5/19 Person Contacted: Arycia Vehicle IN/OUT

Date/Time	Action/Instruction	Estimate
	SLK 7563X - X	
	SLG 9886Y - +	
31/7/19 -	Called workshop, Arycia said TP owner already revert to OD claim.	
31/7/19	Already revert to Insurance through email. (Info 31/7/2019)	

Nivitha (LKK Auto)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 31 July 2019 2:59 PM
To: 'Chong Boon Sen'; assignments
Cc: SUR
Subject: RE: TP CLAIM_SLK7563X & SLG9886Y_DOA: 22/05/2019 / our ref: snm19d202260

Dear Sir/Mdm,

Please be informed that according to the repairer TP owner already converted to OD claim.

We will close this file at our end without billing.

Best Regards,

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Wednesday, 22 May 2019 3:57 PM
To: 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: TP CLAIM_SLK7563X & SLG9886Y_DOA: 22/05/2019 / our ref: snm19d202260

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen [mailto:boonsen.chong@sg.cntaiping.com]
Sent: Wednesday, 22 May 2019 2:59 PM

Nivitha (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Wednesday, 22 May 2019 2:59 PM
To: Hock Wah Motor Pte Ltd
Cc: 'assignments'
Subject: RE: TP CLAIM_SLK7563X & SLG9886Y_DOA: 22/05/2019 / our ref: snm19d202260

WITHOUT PREJUDICE

Dear Sir,

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]
Sent: Wednesday, 22 May, 2019 2:51 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: TP CLAIM_SLK7563X & SLG9886Y_DOA: 22/05/2019 / our ref: snm19d202260

Dear Boon Sen

We would like appoint Marcus Chua to survey above mention vehicle.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

3lk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977
Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Wednesday, 22 May, 2019 2:43 PM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Subject: RE: TP CLAIM_SLK7563X & SLG9886Y_DOA: 22/05/2019 / our ref: snm19d202260

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

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Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Chong Boon Sen
Sent: Wednesday, 22 May, 2019 2:43 PM
To: motor@hockwah.com.sg
Subject: RE: TP CLAIM_SLK7563X & SLG9886Y_DOA: 22/05/2019

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
LOW SAR HUEI
HONG FOOK CHOY
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Wednesday, 22 May, 2019 2:30 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; motor@hockwah.com.sg

Cc: Angie Foo <angie.foo@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: FW: TP CLAIM_SLK7563X & SLG9886Y_DOA: 22/05/2019

Dear Boon Sen,

Please conduct PRS – TP: SLK7563X (SNM19D202260) soonest possible.
File with OIC – Boon Sen - 63896171

From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]

Sent: Wednesday, 22 May 2019 2:12 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: TP CLAIM_SLK7563X & SLG9886Y_DOA: 22/05/2019

Dear sir/madam

Attached herewith our client's SAS report that claim against your insured SLG9886Y.

Please make necessary arrangement with Bedok workshop.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

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