

12/12/2012

ASS. REC. BY:

REF: CS/CTI19009028/d3

Special Instruction:

SURVAYOR

ASSIGNMENT (Office)

From (Person): Chong Boon Sen of CTI Date/Time: 22/05/2019

Estimated Cost: Bill to:

OD ☒ TP WS TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLD 2257S

Insured: SJU 169T

at Workshop m/s Borneo Motor

Tel: 6748 2188

of 17 Ubi Road 4

Policy No:

Claim No: SNM19D202255

Sum Insured:

Excess:

Make of Veh:
(Client's Record)

D.O.A.

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time

Person Contacted:

Vehicle IN ☒ OUT

Date/Time	Action/Instruction () Estimate
	SLD 2257S - X
	SJU 169T - X
8/11/2019	Sam said we can temporary close the file. The owner did not come back on this claim.
11/11/2019	Email to Boon Sen temporary close case. <i>Alvin</i> 11/11/2019.

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Monday, 11 January 2021 1:58 PM
To: Chong Boon Sen
Cc: assignments
Subject: RE: Direct Settlement (SM) - Accident involving SLD2257S & SJU169T DOA 18/05/2019 / our ref: snm19d202255

Dear Boon Sen,

Please be informed that we are unable to conduct the inspection for SLD 2257S after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Wednesday, 22 May 2019 2:42 PM
To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; assignments <assignments@lkkauto.com>
Subject: RE: Direct Settlement (SM) - Accident involving SLD2257S & SJU169T DOA 18/05/2019 / our ref: snm19d202255

WITHOUT PREJUDICE

Dear Sir,

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Celine Fong (LKKAUTO)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Wednesday, 22 May 2019 2:42 PM
To: Ashlyn Chng
Cc: Suraidah B Saidi PTCBC; assignments
Subject: RE: Direct Settlement (SM) - Accident involving SLD2257S & SJU169T DOA 18/05/2019 / our ref: snm19d202255

WITHOUT PREJUDICE

Dear Sir,

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Aside to LKK,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Ashlyn Chng [mailto:Ashlyn.Chng@inchcape.com.sg]
Sent: Wednesday, 22 May, 2019 2:26 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: Direct Settlement (SM) - Accident involving SLD2257S & SJU169T DOA 18/05/2019 / our ref: snm19d202255

Dear Boon Sen,

We would like to choose Marcus Chua- LKK to conduct the assessment.

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingsapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Wednesday, 22 May 2019 1:16 PM

To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Subject: RE: Direct Settlement (SM) - Accident involving SLD2257S & SJU169T DOA 18/05/2019 / our ref: snm19d202255

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Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
LOW SAR HUEI
HONG FOOK CHOY
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Wednesday, 22 May, 2019 1:08 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Ashlyn.Chng@inchcape.com.sg

Cc: Angie Foo <angie.foo@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: FW: Direct Settlement (SM) - Accident involving SLD2257S & SJU169T DOA 18/05/2019

Dear Boon Sen,

Please conduct PRS on behalf of Elaine TP: SLD2257S (SNM19D202255) soonest possible.
File with OIC – Boon Sen - 63896171

From: Ashlyn Chng [<mailto:Ashlyn.Chng@inchcape.com.sg>]

Sent: Wednesday, 22 May 2019 12:32 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: Direct Settlement (SM) - Accident involving SLD2257S & SJU169T DOA 18/05/2019

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SJU169T** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam Joi @ 9847 6209 / 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT** in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards,

Ashlyn Chng

D: 6631 1874 | **F:** 6872 7260 | **E:** Ashlyn.chng@inchcape.com.sg

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