

Premium Automobiles

ERGO Insurance Pte Ltd
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985
Attn: Motor Claims Dept
Yr Ref: SLA 3288 U

Norah Khai
6768 9927
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0641/2019/NH

17th February 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

1 total pages

RE: INSURANCE CLAIM FOR SLV 9778 Y, Audi A6 C7 2.0 TFSI MU.

With reference to the above-mentioned vehicle, no. **SLV 9778 Y**, claimant, **Mr. Liow Ket Fui**, please find the related document as per attached.

1. A copy of the Original invoice no. 85014837 – S\$ 5,867.88.
2. A copy of Discharge Voucher duly signed by client
3. A copy of the Letter of Authorisation duly signed by client
4. Loss of Use – S\$ 300.00 (S\$ 100.00 x 3 working days)
5. GIA Search fee - S\$ 2.00.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9927.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Department.

Encls

ERGO – SLV 9778 Y



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EG119009015/Ada3

16 DECEMBER 2019

ONE LINK INSURANCE AGENCY PTE LTD
1 BUKIT BATOK CRESCENT
#03-24 WCEGA PLAZA
SINGAPORE 658064

Dear Sir/Madam,

**ACCIDENT INVOLVING SLA 3288U & SLV 9778Y ALONG/AT WOODLANDS AVE 12
TOWARD WOODLANDS DIRECTION ON 16/05/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, ERGO Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLV 9778Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6749 5792
FAX: 6741 4108
Email: jjale@lkkauto.com

c.c. *ERGO Insurance Pte Ltd*
(Motor Claims Dept)

Your Ref: SLA 3288 U

PA/TP/0641/2019/KK

13th June 2019

Mr. Liow Ket Fui
67 Admiralty Drive
#10-183
Singapore 750467

Ergo Insurance Pte Ltd
Motor Claims Dept
5 Temasek Boulevard
#04-01 Suntec Tower 5
Singapore 038985
Attn: Motor Claims Dept
Tel: 6829 9199

Dear Sir / Mdm,

RE: LETTER OF AUTHORISATION

**ACCIDENT INVOLVING VEHICLES SLV 9778 Y /SLA 3288 U WOODLAND
AVE 12 ON 16 MAY 2019.**

I am the registered owner of SLV 9778 Y.

I confirm that I will be claiming for Loss of Use / Repair Costs and hereby authorize your esteemed company to settle the Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Liow Ket Fui

Copy to Norah Khai, Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

ERGO INSURANCE PTE LTD MOTOR CLAIMS DEPT 5 TEMASEK BOULEVARD #04-05 SUNTEC TOWER FIVE SINGAPORE 038985 038985 ATTN: MS LILY	Invoice No: 85014837 Date : 13/02/2020 Order : SLV9778Y Term : 30	Account: F0002 (T 0) ERGO INSURANCE PTE LTD MOTOR CLAIMS DEPT 5 TEMASEK BOULEVARD #04-05 SUNTEC TOWER FIVE SINGAPORE 038985
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Regn No: SLV9778Y (V 25054) Regn Date: 10/03/2015 Mileage: 78748 WIP No.: 53900

Model: A6 C7 2.0 TFSI MU 4G20TH (YOM) Chassis: WAUZZZ4G1EN200935 Engine: CDN 416939 Dept: U

You have been assisted by :- UB-Kelvin Khoo (138)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LIP KICK SENSOR.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER.TO INSPECT END PANELLING.REORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	800.00	1.00	800.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	800.00	1.00	800.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A4G5807067A GRU	COVER(LAST)	1.00	2343.00	2,343.00
X	A4G0807521A 9B9	SPOILER(LAST)	1.00	316.00	316.00
X	A4G5807900 9B9	(SK)STRIP	1.00	156.50	156.50
X	A4G0253684A	(A) (SK) PIPETIP 27/5/	1.00	516.50	516.50

Parts 3,332.00
Labour 0.00
Sublet 2,152.00
Menus 0.00
Lubricant 0.00

Sub-Total 5,484.00

7% GST 383.88

Grand Total 5,867.88



13/2

Received by

For & on behalf of
Premium Automobiles Pte Ltd

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-078678

Date of Request: 17/05/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date: 17/05/2019
Enquiry By: Khoo Zhen Wei
TP Vehicle No.: SLA3288U
Accident Date: 16/05/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLA3288U	ERGO Insurance Pte. Ltd.	30/03/2019-29/03/2020	6829 9199

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-078678

Date of Request: 17/05/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 17/05/2019
Enquiry By Khoo Zhen Wei
TP Vehicle No. SLA3288U
Accident Date 16/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque