



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EGI19009015/Ada3

16 DECEMBER 2019

ONE LINK INSURANCE AGENCY PTE LTD
1 BUKIT BATOK CRESCENT
#03-24 WCEGA PLAZA
SINGAPORE 658064

Dear Sir/Madam,

**ACCIDENT INVOLVING SLA 3288U & SLV 9778Y ALONG/AT WOODLANDS AVE 12
TOWARD WOODLANDS DIRECTION ON 16/05/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, ERGO Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLV 9778Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6749 5792
FAX: 6741 4108
Email: jiale@lkkauto.com

c.c. *ERGO Insurance Pte Ltd*
(Motor Claims Dept)