

Mei Kwan (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 13 June, 2019 2:30 PM
To: Mei Kwan (LKKAUTO)
Cc: Vic (LKKAUTO); Poh Kin (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving FS380G (OI : EQI - DM19HO01464-JG) AND SMB1538U (TP : LKK REF - CC3/EQI19009013/Jha3) on 10/05/2019
Attachments: FS380G.PDF
Categories: HMK

Dear Mei Kwan

Attached our insured's accident report.
Please assist to obtain a copy of third party's video footage before any settlement.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Joel Goh
Sent: Thursday, May 23, 2019 10:09 AM
To: 'Mei Kwan (LKKAUTO)'
Cc: Vic (LKKAUTO); Poh Kin (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving FS380G (OI : EQI - DM19HO01464-JG) AND SMB1538U (TP : LKK REF - CC3/EQI19009013/Jha3) on 10/05/2019

Dear Mei Kwan

Our insured has not reported this accident.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



A Member of Citystate



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, May 22, 2019 7:17 PM

To: Joel Goh; Janet Tan

Cc: Vic (LKKAuto); Poh Kin (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving FS380G (OI : EQI - TBA) AND SMB1538U (TP : LKK REF - CC3/EQI19009013/Jha3) on 10/05/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMB 1538U at M/s SMRT Automotive Services Pte Ltd (Woodlands) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)