

22/05/2019

ASS. REC. BY:

REF: CSY/CTI/9009010/Ggd3<sup>ST</sup>

Special Instruction:

Surveyor: Chong Boon Sen

ASSIGNMENT (Office)

Date/Time: 21/5/19 @ 5:26pm

insured Person: Chong Boon Sen of CTI

Bill to:

Estimated Cost:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: Gy 3232M

Insured: SJD 9444D

at Workshop m/s Abwin Service

Tel: 6713 9400

of 8 Kaki Bukit Ave #0748

Policy No: MMP/CSN 30316119022

Claim No: SNM19D202230COR

Sum Insured:

Excess:

D.O.A. 20/5/2019

Make of Veh: (Client's Record)

H.O.D. Endorsement:

CA / REV / REP. / REV 24 HRS

Date/Time: 1:53pm @ 22/5/19 Person Contacted: Aby

Vehicle IN OUT

Date/Time	Action/Instruction	Estimate	
	<u>Gy 3232M - NA / CTI / 9008888 / h4</u>	<u>X</u>	<u>DOA: 20/5/2019</u>
	<u>SJD 9444D - NA / CTI / 9008888 / h4</u>		<u>DOA: 20/5/2019</u>
<u>14/01/2005</u>	<u>SM Sharifah (Wsp)</u>		<u>said this case has been rejected by insurance</u>
<u>16/01/20</u>	<u>Submit PAs.</u>		

Surveyor

32

REF: CII

B6160D

ASSIGNMENT

(2020)

From: Date: 22.5.2019

Veh No: GY3222M Yr Regn: 07 May 2005

Estimated Cost

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Make: Toyota Itrace c.c 2184

To Inspect Vehicle No: GY3222M

Colour: silver A/C: Insured / Std / NI / NA

at Workshop m/s Abuin Service

Sp. Reading: 408772 T/Radio: Insured / Std / NI / NA

of NO 8 Kaki Bukit Ave 4 #0748

Insured:

Eng/No:

Policy No:

C/No: CR425010950

Claims No:

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: Excess:

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh: 11.30 owner waiting

Modi: N / S/Rim / STD A/Rim or

(Policy Condition)

Tyre Size: F: 165 R13

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Bal. or Market Value: \$10k

Front Rear

IDAC Accident Rpt: Consistent? : Yes or No

R/Bal. 5 mm

GIA / PR Seen: Consistent? : Yes or No

L/Bal. 5 mm

Est. Repairs: 5 days Res.: Yes or No

D.O.A. D.O.I. 22-05-19

Lump Sum: 20% 3 Val: Yes or No

Survey held at W/S 1130

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Date: Person Contacted: Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	repair limit \$ 5710
	\$ 2000 - \$ 3000
	<i>[Signature]</i> 15/11/2020
RECEIVED 16 JAN 2020	

Date/Time, File Pass to?  : Preli. Report

Days Of Repair:

1) 16/01/2020  : Final Report

Resurvey No. of Trip:

Date/Time, File Return to? 2)

Survey Fee:  S + RS, SI

Report Format: MER-PRS

Add Fee:  Site Insp (\$)

Lump Sum / I.B.I: (\$ )

Interview (\$)

Tech. Invs (\$)

Weekend (\$)

TOTAL

## Nivitha (LKK Auto)

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**From:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Sent:** Tuesday, 21 May 2019 5:26 PM  
**To:** Abby Lim  
**Cc:** Admin-D (LKKAuto)  
**Subject:** RE: Our Ref: SNM19D202230-SJD9444D & Yr Ref: GY 3232M Your Ref: SJD 9444D . ACCIDENT INVOLVING GY 3232M AND SJD 9444D ALONG X JUNCTION OF HOUGANG STREET 51 & HOUGANG AVENUE 4 ON 20/05/2019 AT ABOUT 1835 HOURS

Dear Sir,

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

### **Chong Boon Sen**

Claims Executive  
Department

#### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG 3 Anson  
Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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**From:** Abby Lim [mailto:abbylim@abwinm9.com]

**Sent:** Tuesday, 21 May, 2019 5:24 PM

**To:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

**Subject:** RE: Our Ref: SNM19D202230-SJD9444D & Yr Ref: GY 3232M Your Ref: SJD 9444D . ACCIDENT INVOLVING GY 3232M AND SJD 9444D ALONG X JUNCTION OF HOUGANG STREET 51 & HOUGANG AVENUE 4 ON 20/05/2019 AT ABOUT 1835 HOURS

Hi Boon Sen,

Please assign Adrian Ling.

Can we arrange the survey on 23<sup>rd</sup> May 2019?

Warmest regards,

Abby Lim

Claims Department  
DID +65 6713 9410

Abwin Service Pte Ltd  
T +65 6713 9400 | F +65 6713 9415  
No. 8 Kaki Bukit Avenue 4  
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

**From:** Chong Boon Sen [mailto:boonsen.chong@sg.cntaiping.com]

**Sent:** Tuesday, 21 May, 2019 5:16 PM

**To:** [abbylim@abwinm9.com](mailto:abbylim@abwinm9.com)

**Subject:** RE: Our Ref: SNM19D202230-SJD9444D & Yr Ref: GY 3232M Your Ref: SJD 9444D . ACCIDENT INVOLVING GY 3232M AND SJD 9444D ALONG X JUNCTION OF HOUGANG STREET 51 & HOUGANG AVENUE 4 ON 20/05/2019 AT ABOUT 1835 HOURS

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
LOW SAR HUEI
HONG FOOK CHOY
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

**Chong Boon Sen**  
Claims Executive  
Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](http://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG 3 Anson  
Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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**From:** Claims Dept of CTI

**Sent:** Tuesday, May 21, 2019 2:05 PM

**To:** Angie Foo

**Subject:** FW: Our Ref: GY 3232M Your Ref: SJD 9444D . ACCIDENT INVOLVING GY 3232M AND SJD 9444D ALONG X JUNCTION OF HOUGANG STREET 51 & HOUGANG AVENUE 4 ON 20/05/2019 AT ABOUT 1835 HOURS

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**From:** Abby Lim [<mailto:abbylim@abwinm9.com>]

**Sent:** Tuesday, 21 May 2019 12:03 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Our Ref: GY 3232M Your Ref: SJD 9444D . ACCIDENT INVOLVING GY 3232M AND SJD 9444D ALONG X JUNCTION OF HOUGANG STREET 51 & HOUGANG AVENUE 4 ON 20/05/2019 AT ABOUT 1835 HOURS

Hi Mdm/Sir,

We refer to the above accident.

We have been appointed by the owner, **Ng Khim Hock** the registered owner of vehicle no. **GY 3232M**.

Kindly arrange your surveyor to attend the Pre-repair inspection **within 2 working days**.

The said vehicle can be inspected at: **No. 8 Kaki Bukit Avenue 4, #07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875**

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday and/or Public Holiday, the said workshop will commence repairs thereafter without any further notice or reference to you.

Warmest regards,

Abby Lim  
Claims Department  
DID +65 6713 9410

Abwin Service Pte Ltd  
T +65 6713 9400 | F +65 6713 9415  
No. 8 Kaki Bukit Avenue 4  
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	21/05/2019 10:35
Date Of Accident	20/05/2019 18:35
Exact Location Of Accident	X JUNCTION HOUGANG STREET 51 & HOUGANG AVE 4
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	GY3232M
<b>Insured/Policyholder</b>	
Name Of Registered Owner	NG KHIM HOCK
Co Reg No	53036160D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-90273232
<b>Vehicle Particulars</b>	
Manufacturer	TOYOTA
Model	LITEACE 5DR
Exact Purpose for which vehicle was being used at time of accident	WORK
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
<b>Insurance Company</b>	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	5005108328-14
Cover Note Number	
<b>Driver</b>	
Name of Driver	NG KIM HOCK
NRIC No	S1180301F
Date Of Birth	30/03/1956
Occupation	INDOOR
Date Of Driving Pass	22/12/1975
Driving Experience	43 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90273232
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

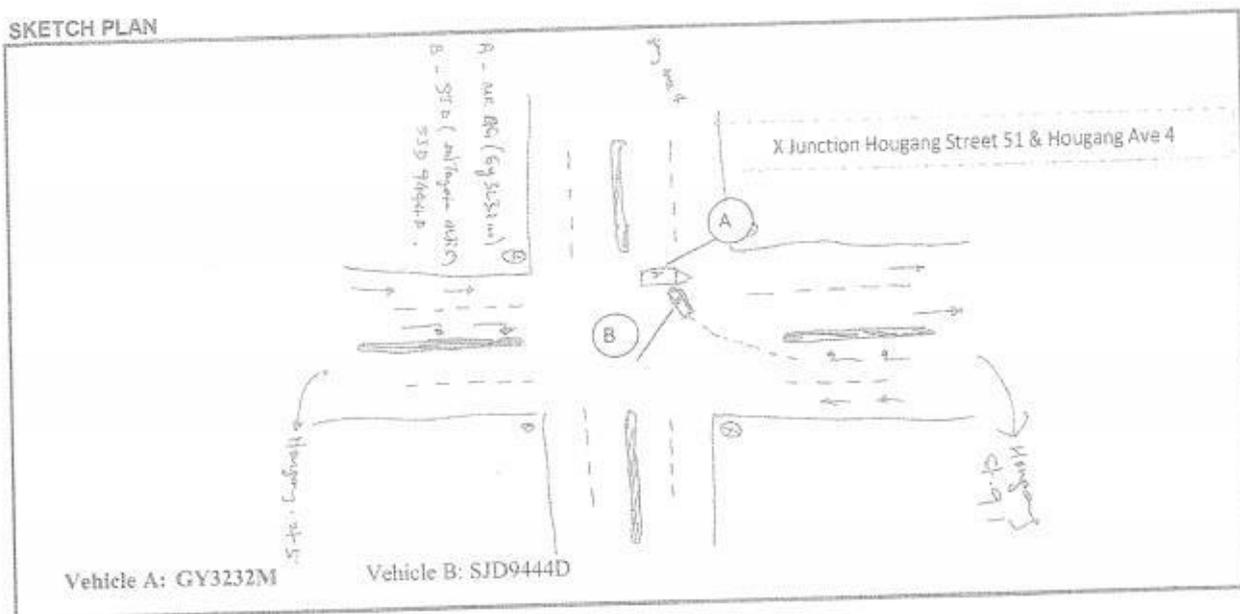
Passenger 1

NAME: : PASSENGER

GENDER: : FEMALE

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling straight ahead from Hougang Street 51 towards Hougang Street 91. Just when I was crossing the X junction, vehicle B made a right turn from the opposite direction of Hougang Street 91 to Hougang Ave 4. This resulted in the front area of vehicle B to hit into the right front bumper and fender area of my vehicle A.

Declaration

I/We declare the foregoing particulars are true in every respect.

  
 21/05/19 / 10:29  
 Policyholder's Signature / Date & Time

21/05/19 / 10:29  
 Driver's Signature (If driver is not the policyholder) / Date & Time

Alan Tang (S098825)  
 Customer Care Executive  
 Motor Service Centre  
  
 Witnessed by Reporting Centre Personnel

> [Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Business
Owner ID:	6160D
Vehicle No.:	GY3232M
Vehicle to be Exported:	No
Intended Deregistration Date:	22 May 2019
Vehicle Make:	TOYOTA
Vehicle Model:	LITEACE 5DR
Primary Colour:	Silver
Manufacturing Year:	2004
Engine No.:	3C4006161
Chassis No.:	CR425010950
Maximum Power Output:	-
Open Market Value:	\$18,669.00
Original Registration Date:	07 Mar 2005
First Registration Date:	07 Mar 2005
Transfer Count:	2
Actual ARF Paid:	\$934.00
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
COE Expiry Date:	06 Mar 2020
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	5
PQP Paid:	\$27,286.00
COE Rebate Amount:	\$4,290.00
<b>Total Rebate Amount:</b>	<b>\$4,290.00</b>

Please note that all future COE renewals for this vehicle can only be for a 5-year period, subject to the statutory lifespan (if applicable) of the vehicle.

The information contained herein is correct as at 22 May 2019

OK

## ▶ Liteace Used Vehicle List (20 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
<b>Toyota Liteace 2.2M (COE till \$12,800 01/2021)</b> (Diesel)		\$7,540 /yr	21-Feb-2001	2,184 cc	-		Available
Toyota Has Always Been A Reliable Vehicle, Well Kept Condition!							
Office No. - - Marcus - 81130873							
<b>Toyota Liteace 2.2M (COE till \$15,000 09/2021)</b> (Diesel)		\$6,350 /yr	10-Oct-2001	2,184 cc	-		Available
Office No. - - Lovain Law - 92283574							
<b>Toyota Liteace 2.2M (COE till \$18,800 08/2022)</b> (Diesel)		\$5,730 /yr	24-Oct-2002	2,184 cc	-	SG Motor Link Pte Ltd	Available
5 Doors Diesel Van, Low Fuel Consumption And Durable! Well Maintained By Previous Owner. Come Test Drive To Believe, Call Now For No Obligation Quote And Enquiry.							
Office No. - 62508527 Ben Pang - 91122958   Nikki - 83146959							
<b>Toyota Liteace 2.2M (COE till \$21,800 04/2023)</b> (Diesel)		\$5,560 /yr	23-Apr-2003	2,184 cc	-	Cars Connect	Available
Excellent Unit, Eligible For Early Turnover Scheme (ETS), Well Maintained And Serviced Regularly Without Fail. Ideal For Short Term Drive. Appointment To View Please.							
Office No. - - Mr Yoon - 96869684   Ms Ong - 98414262							
<b>Toyota Liteace 2.2M (COE till \$23,500 05/2023)</b> (Diesel)		\$5,840 /yr	23-Aug-2003	2,184 cc	-		Available
Tip Top Condition. New Road Tax.							
Office No. - - Doreen Chew - 90686008							
<b>Toyota Liteace 2.2M (New 5-yr COE)</b> (Diesel)	<b>\$23,800</b>	\$4,750 /yr	22-Sep-2004	2,184 cc	-	Hong Yun Auto Trading	Available
Office No. - 63658880 Jason Ong - 98448268							
<b>Toyota Liteace 2.2M (New 5-yr COE)</b> (Diesel)	<b>\$23,800</b>	\$4,750 /yr	01-Apr-2004	2,184 cc	-	GF Motor Trading Enterprise	Available
Office No. - -							
<b>Toyota Liteace 2.2M (COE till \$23,888 03/2023)</b> (Diesel)		\$6,210 /yr	28-Mar-2003	2,184 cc	-		Available
New Paint. Regular Service And Well Maintained. Just Passed Vicom Inspection With New Road Tax Expiring 27.09.2019.							
Office No. - - Josephine Tong - 93678080							
<b>Toyota Liteace 2.2M (COE till \$23,900 05/2023)</b> (Diesel)		\$6,010 /yr	13-May-2003	2,184 cc	-	SE 2000 Motor Leasing Pte Ltd	Available
5 Door Economical Van. High Trade In And Flexible Loan Package Available. Please Call For Viewing Appointment Now.							
Office No. - 62192000 Sam - 98994499							
<b>Toyota Liteace 2.2M (New 5-yr COE)</b> (Diesel)	<b>\$23,999</b>	\$4,790 /yr	12-Apr-2004	2,184 cc	-	Net Link Partners Pte Ltd	Available
Very Low Mileage! Possibly The Most Sought After And Reliable Resale Medium Van, Very Low Monthly Installment! Call Now!							
Office No. - 67531661							

Shaun - 96861166

**Toyota Liteace 2.2M (New 5-yr COE) (Diesel)** \$24,800 \$4,950 /yr 26-Nov-2004 2,184 cc - COE Auto Trading Available

Super Rare 1 Owner Only. 5 Door. Low Mileage Done. Previously Owned By A Retired Uncle. Packaged With 5-Years COE, Can Be Sold Without. Very Original Interior. Seeing Is Believing, Do Come Down And Vi...

Office No. - 64589833 / 64571902

Mr Chua - 98181643 | Mr Liauw - 96718933

**Toyota Liteace 2.2A (New 5-yr COE) (Diesel)** \$24,800 \$4,950 /yr 15-Sep-2004 2,184 cc - Zenith Motor Pte Ltd Available

Office No. - -

Daniel - 96922249 | Shawn - 97713161

**Toyota Liteace 2.2M (COE till 06/2022) (Diesel)** \$24,888 \$8,000 /yr 16-Jul-2002 2,184 cc - Available

Most Reliable, Easy To Maintain And Fuel Efficient. Good For Your Mid Size Parcel Delivery. Good Size For Easy Parking. Cheapest In Town, Perfect Condition, Price Negotiable.

Office No. - -

H Lim - 94552324

**Toyota Liteace 2.2M (New 5-yr COE) (Diesel)** \$25,500 \$5,090 /yr 01-Dec-2004 2,184 cc - Cars Connect Available

Excellent Unit, Low Mileage, Engine Well Maintained And Serviced Regularly Without Fail. Ideal For Short Term Drive And For COE Renewal, Can Also Be Used For Enhanced ETS Anytime Later. Appointment To...

Office No. - -

Mr Yoon - 96869684 | Ms Ong - 98414262

**Toyota Liteace 2.2M (New 5-yr COE) (Diesel)** \$25,800 \$5,150 /yr 06-Apr-2004 2,184 cc 144,000 km KSL Automotive Pte Ltd Available

1 Owner Only. Mileage Less Than 150k. 5 Doors Japanese Van. Wear And Tear All Replaced. No Undercarriage Noise At All. Well Known For Its Reliability And Low Maintenance Costs. Definitely Cheaper Than...

Office No. - 62660777

Ah Wei - 83086254 | Sam - 84888378 | Kevin - 81825505 | Lee - 97961166

**Toyota Liteace 2.2M (New 5-yr COE) (Diesel)** \$25,800 \$5,150 /yr 02-Sep-2004 2,184 cc - Avil Motors Pte Ltd Available

New 5 Years COE. 1 Owner Toyota Liteace 5 Doors! Tip Top Condition, Well Known For Its Low Maintenance And Diesel Cost! Low Depreciation! Very Suitable For New Business Start-Up! View To Believe! Hurr...

Office No. - 64756698

Eric - 93848636 | C K - 93869133 | C S Tan - 97293625

**Toyota Liteace 2.2A (COE till 02/2024) (Diesel)** \$25,800 \$5,460 /yr 12-Feb-2004 2,184 cc - COE Auto Trading Available

Rare Auto Gear, Diesel. Class 3A Can Drive. Unique Colour Paint Work. The Most Reliable Goods Vehicle! Low Maintenance Costs, Economical Yet Powerful. Cheapest In The Market. So Hurry Up & Enquire Bef...

Office No. - 64589833 / 64571902

Mr Liauw - 96718933 | Mr Chua - 98181643

**Toyota Liteace 2.2M (New 5-yr COE) (Diesel)** \$25,800 \$5,150 /yr 27-Apr-2004 2,184 cc - Yong Lee Seng Motor Available

Evaluated By Vicom, Free 6 Months Maintenance And 1 Grooming.

Office No. - 68440123

Richmond Tang - 96200045 | Raymond Tang - 96250045

**Toyota Liteace 1.5A (COE till 07/2023) (Petrol)** \$25,800 \$6,160 /yr 30-Jul-2008 1,495 cc - Available

Toyota Liteace Is The Most Reliable Goods Vehicle! Low Maintenance Costs, Economical And Powerful. In House Loan Can Be Arranged, Loan Available. Drive Off With A Peace Of Mind. Call Now To Make An Ap...

Office No. - -

Ben - 85330263 | Mike - 90032021

**Toyota Liteace 2.2A (COE till 02/2024) (Diesel)** \$27,800 \$5,880 /yr 13-Feb-2004 2,184 cc - Net Link Partners Pte Ltd Available

Rare Auto Diesel Van, New Paint Work Excellent Condition. No Repairs Needed. Hurry And Book A Test Drive Now! Doorstep Viewing Can Be

Accident Photo



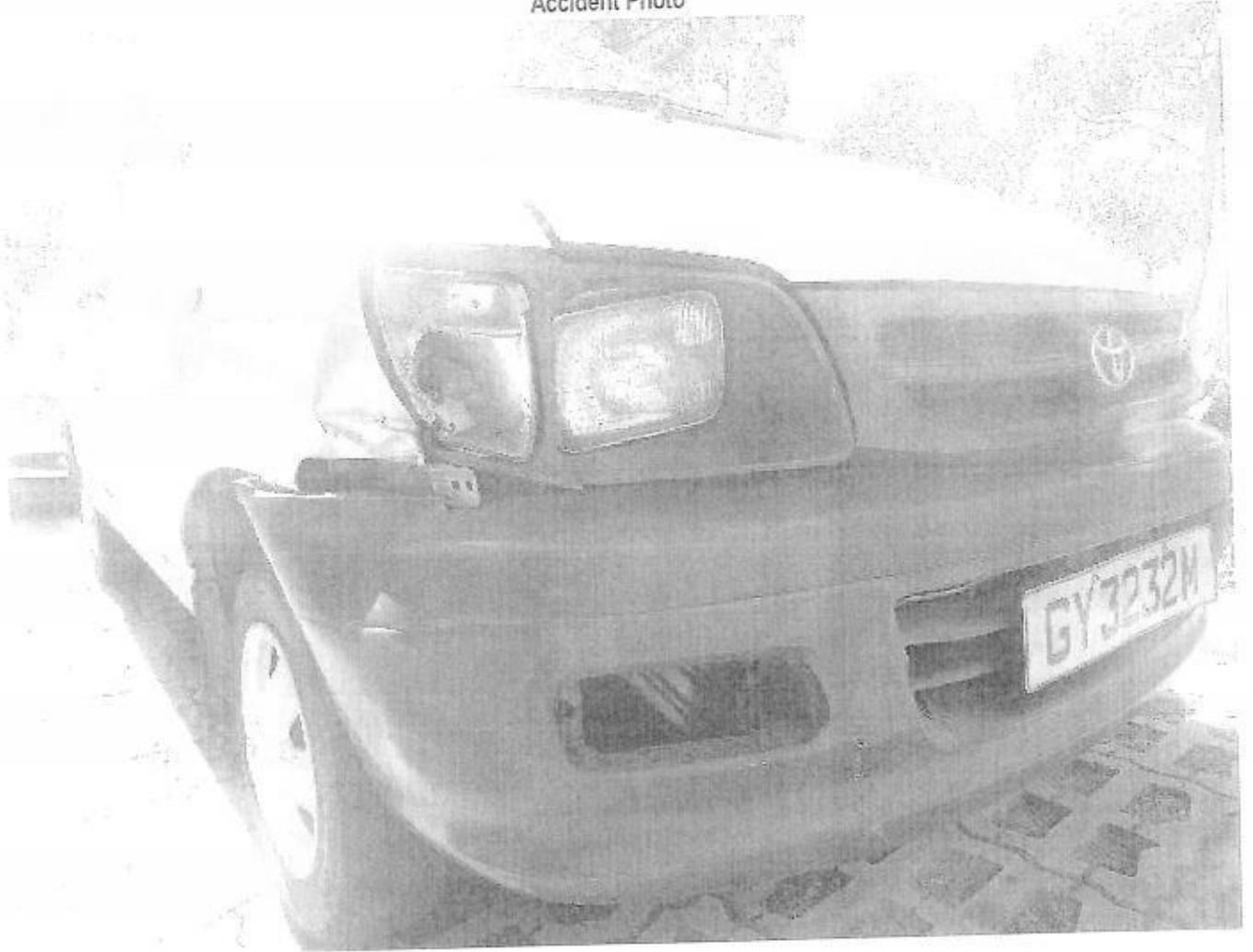
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Please arrange to survey vehicle at  
 8 KAKI BUKIT AVENUE 4 - GATE 2  
 #07-48 PREMIER @ KAKI BUKIT  
 SINGAPORE 415875



LINDA LIAO  
 ABWIN SERVICE PTE LTD  
 DID: 67139417  
 Fax: 67139415  
 HP: 97519596

Date : 25/05/2019  
 TP Vehicle No. : SJD-9444-D  
 To : CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
 Attn : Motor Claim Department

Owner : NG KHIM HOCK  
 NTUC INCOME INSURANCE CO-OPERATIVE LTD  
 Certificate No. : 5005108328-14  
 Vehicle No. : GY -3232-M  
 Make & Model : TOYOTA LITEACE 5 DR

Accident Date: 20/05/2019

**ESTIMATED REPAIR COST DETAILS**

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
-----	-------------	---------------	---------------

List Item

1	HEADLAMP RH	\$194.70	
1	RH HEADLAMP GARNISH	\$146.30	/
1	RH SIDE LAMP	\$128.40	/
1	RH HEADLAMP PANEL	\$269.30	
1	FRONT GRILLE	\$311.45	
1	FRONT FENDER RH	\$569.50	/
1	RH FRONT FENDER INNER SHIELD	\$186.10	/
1	FRONT BUMPER	\$398.50	/
1	FRONT BUMPER REINFORCEMENT	\$385.30	
1	FRONT BUMPER BRACKET RH	\$95.30	
1	FRONT BUMPER RETAINER RH	\$95.30	/
1	FRONT BUMPER FOG LAMP GARNISH RH	\$150.60	
1	RH FRONT SHOCK ABSORBER	\$159.60	
1	RH FRONT LOWER ARM	\$385.60	
1	RH FRONT KNUCKLE ARM	\$320.60	
1	RH FRONT KNUCKLE ARM BEARING	\$65.50	/
	<b>Sub Total</b>	<b>\$3,862.05</b>	
	<b>Discount 25% on Parts</b>	<b>(\$965.51)</b>	
		<b>\$2,896.54</b>	

Special Nett

10	FRONT GRILLE CLIPS	\$50.00	
10	RH FRONT FENDER INNER SHIELD CLIPS	\$50.00	/
10	FRONT BUMPER CLIPS	\$50.00	/
1	RH FRONT RIM	\$450.00	/
1	RH FRONT TYRE	\$450.00	
	<b>Sub Total</b>	<b>\$1,050.00</b>	

Labour & Misc

TO STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS

\$1,000.00 | 400

Date : 25/05/2019  
 TP Vehicle No. : SJD-9444-D  
 To : CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
 Attn : Motor Claim Department

LINDA LIAO  
 ABWIN SERVICE PTE LTD  
 DID: 67139417  
 Fax: 67139415  
 HP: 97519596

Owner : NG KHIM HOCK  
 NTUC INCOME INSURANCE CO-OPERATIVE LTD  
 Certificate No. : 5005108328-14  
 Vehicle No. : GY -3232-M  
 Make & Model : TOYOTA LITEACE 5 DR

Accident Date: 20/05/2019

## ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
	TO SPRAY PAINT ON AFFECTED AREAS	\$1,000.00	400
	TO CHECK LIGHTING AND FOCUS HEADLAMP	\$150.00	30
	TO CARRY OUT UNDERCARRIAGE REPAIR	\$250.00	50
	TO CONDUCT 4 WHEEL ALIGNMENT	\$150.00	60
	TO APPLY TUFF KOTE ON AFFECTED AREA.	\$150.00	60
	<b>Sub Total</b>	<b>\$2,700.00</b>	
			1000
	<b>Sub Total</b>	<b>\$6,646.54</b>	
	<b>GST 7%</b>	<b>\$465.26</b>	
	<b>Total</b>	<b>\$7,111.80</b>	

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 May 2019		22 May 2019 17:36 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	-, Co. Reg. No.: -								
Main Claimant:	<b>NG KHIM HOCK</b> , Co. Reg. No.: 53036160D								
Vehicle Reg. No.:	<b>GY3232M</b>	Date of Loss:	20/05/2019 18:00 - :59 [170 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / SNM19D202230C02</b>	Policy/Cover Note No.:	DMPCSN30316119022						
Vehicle Reg. No. (Insured):	<b>SJD9444D</b>	Policy No. (Claimant):	5005108328-14						
		Excess:	S\$0.00						
Repairer:	<b>Abwin Service Pte Ltd (HQ)</b> No. 8 Kaki Bukit Avenue 4, #07-48 Premier@Kaki Bukit Gate 2, 415875 Kaki Bukit - Tel: 6713 9400								
Handling Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Chong Boon Sen</b> ]								
Claimant's Insurer:	<b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>XING GUO QIANG</b> ] ... <b>[Final Rpt due 31/05/2019]</b>								
<b>ASSOCIATED MAIL RECEIVED</b>				<a href="#">View All</a>	<a href="#">Compose Case Mail</a>				
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <input type="checkbox"/>				<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>		
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*GY3232M (SNM19D202230C02)**  
**[SJD9444D]**  
**TP**  
**NG KHIM HOCK**  
**May 20 2019 6:00PM**  
**[-]**  
**Abwin Service Pte Ltd**

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>			View <input type="button" value="View in Browser"/>
			1 per page <input type="button" value="Print"/>
<b>Assessment Reports</b>			
No	Finalized On	NTUC Income Insurance Co-operative Ltd (HQ)	Thumbnail <input type="button" value="Print"/>
1	21/05/19 10:44	<b>Accident Statement</b>	<input type="button" value="Load HTM"/>
			3 per page <input type="button" value="Print"/>
No	Finalized On	NTUC Income Insurance Co-operative Ltd (HQ)	Thumbnail <input type="button" value="Print"/>
1	21/05/19 10:41	<b>Accident Photo</b> [Linked Accident Report Documents]	<input type="button" value="Load JPG"/>
2	21/05/19 10:41	<b>Accident Photo</b> [Linked Accident Report Documents]	<input type="button" value="Load JPG"/>
3	21/05/19 10:41	<b>Accident Photo</b> [Linked Accident Report Documents]	<input type="button" value="Load JPG"/>
4	21/05/19 10:41	<b>Accident Photo</b> [Linked Accident Report Documents]	<input type="button" value="Load JPG"/>
5	21/05/19 10:41	<b>Accident Photo</b> [Linked Accident Report Documents]	<input type="button" value="Load JPG"/>
6	21/05/19 10:41	<b>Accident Photo</b> [Linked Accident Report Documents]	<input type="button" value="Load JPG"/>
7	21/05/19 10:41	<b>Accident Photo</b> [Linked Accident Report Documents]	<input type="button" value="Load JPG"/>
8	21/05/19 10:41	<b>Accident Photo</b> [Linked Accident Report Documents]	<input type="button" value="Load JPG"/>
9	21/05/19 10:41	<b>Accident Photo</b> [Linked Accident Report Documents]	<input type="button" value="Load JPG"/>
10	21/05/19 10:41	<b>Accident Photo</b> [Linked Accident Report Documents]	<input type="button" value="Load JPG"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail <input type="button" value="Print"/>
1	15/01/20 15:59	<b>General View</b>	<input type="button" value="Load JPG"/>
2	15/01/20 15:59	<b>General View</b>	<input type="button" value="Load JPG"/>
3	15/01/20 15:59	<b>General View</b>	<input type="button" value="Load JPG"/>
4	15/01/20 15:59	<b>General View</b>	<input type="button" value="Load JPG"/>
5	15/01/20 15:59	<b>General View</b>	<input type="button" value="Load JPG"/>
6	15/01/20 15:59	<b>General View</b>	<input type="button" value="Load JPG"/>
7	15/01/20 15:59	<b>General View</b>	<input type="button" value="Load JPG"/>
8	15/01/20 15:59	<b>General View</b>	<input type="button" value="Load JPG"/>
9	15/01/20 15:59	<b>General View</b>	<input type="button" value="Load JPG"/>
10	15/01/20 15:59	<b>General View</b>	<input type="button" value="Load JPG"/>
11	15/01/20 15:59	<b>General View</b>	<input type="button" value="Load JPG"/>
12	15/01/20 15:59	<b>General View</b>	<input type="button" value="Load JPG"/>
13	15/01/20 15:59	<b>General View</b>	<input type="button" value="Load JPG"/>
14	15/01/20 15:59	<b>General View</b>	<input type="button" value="Load JPG"/>
15	15/01/20 15:59	<b>General View</b>	<input type="button" value="Load JPG"/>
16	15/01/20 15:59	<b>General View</b>	<input type="button" value="Load JPG"/>
17	15/01/20 15:59	<b>General View</b>	<input type="button" value="Load JPG"/>
18	15/01/20 15:59	<b>General View</b>	<input type="button" value="Load JPG"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	NTUC Income Insurance Co-operative Ltd (HQ)	Thumbnail	Print
19	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
20	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
21	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
22	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
23	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
24	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
25	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
26	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
27	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
28	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
29	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
30	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
31	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
32	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
33	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
34	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
35	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
36	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
37	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
38	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
39	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
40	15/01/20 15:59	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
41	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
42	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
43	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
44	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
45	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
46	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>
47	15/01/20 15:59	General View	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	22/05/19 17:37	pri contact	Load PDF	

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	NTUC Income Insurance Co-operative Ltd (HQ)	Thumbnail	Print
1	21/05/19 10:43	Sketch Plan [Linked Accident Report Documents]	Load TIF	

## Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	NTUC Income Insurance Co-operative Ltd (HQ)	Thumbnail	Print
1	04/09/19 00:47	Accident Statement	Load HTM	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	NTUC Income Insurance Co-operative Ltd (HQ)	Thumbnail	Print
1	21/05/19 10:41	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	21/05/19 10:41	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	21/05/19 10:41	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	21/05/19 10:41	Accident Photo	Load JPG	<input checked="" type="checkbox"/>

<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	NTUC Income Insurance Co-operative Ltd (HQ)	Thumbnail	Print
5	21/05/19 10:41	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
6	21/05/19 10:41	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
7	21/05/19 10:41	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
8	21/05/19 10:41	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
9	21/05/19 10:41	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
10	21/05/19 10:41	<b>Accident Photo</b>	 Load JPG	<input checked="" type="checkbox"/>

<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	NTUC Income Insurance Co-operative Ltd (HQ)	Thumbnail	Print
1	21/05/19 10:43	<b>Sketch Plan</b>	 Load TIF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<p><b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer</p> <p>Note: Remarks are private unless you show it to other parties.</p>			

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CS3/CT119009010/GQD3S2  
**Date:** 03/02/2020

### REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMPCSN30316119022  
**Claimant Vehicle No :** GY3232M **Insured Vehicle No** SJD9444D  
 Date of Loss: 20/05/2019 Nature of Claim: TP Claim No: SNM19D202230C02

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **GY3232M**  
 Make & Model: TOYOTA LITEACE, 2.2 5 DR (A) Engine No: 3C4006161  
 Reg. Date: 07/03/2005 (Man, Year: 2004) Chassis No: CR425010950  
 Colour: Silver Odometer: 408772 km  
 Engine Capacity: 2184 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 165 R13 Rear Tyre Size: 165 R13  
 Front Left Side: Bridgestone 5 mm Rear Left Side: Bridgestone 5 mm  
 Front Right Side: Bridgestone 5 mm Rear Right Side: Bridgestone 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

### INSPECTION

Date of Assignment: 22/05/2019  
 Date Inspected: 22/05/2019 Inspected At: Abwin Service Pte Ltd (HQ)  
 No. 8 Kaki Bukit Avenue 4, #07-48 Premier@Kaki Bukit  
 Gate 2  
 Singapore 415875  
 Estimated Period of Repair: 5.0 days

**Adjuster:** XING GUO QIANG

**Manager:** SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

2/3/2020

Adjuster Report

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,000.00 - \$3,000.00

## REPAIR DETAILS

### Reference

**Part Source:** (Last Synchronised: 03 Feb 2020)

**Parts:** N/A TOYOTA LITEACE 2.2 5 DR (A) (Model not available in database)

**Labour:** Repairer's (Price-denominated Standard List)

**Print Code:** (Unsubmitted, no print-code for GY3232M)

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >