

Vivian Lau (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 27 June, 2019 9:25 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 14/5/2019 involving SHB 5823D & SLE 6290X (EQ's insured)
Our Ref: TAX/05/19/2066/lg
Attachments: TAX 05 19 2066.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$3553.44
Loss of Rental	\$761.61 (6.5 days x \$117.17)
Loss of Income	\$390.00 (6.5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$4712.05

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQ119009003/Jeb3

25 NOV 2019

ANG TECK HUI
BLK 229 COMPASSVALE WALK
#09-400
SINGAPORE 540229

Dear Sir/Madam,

ACCIDENT INVOLVING SLE 6290X AND SHB 5823D ON 14/05/2019

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

DID: 6841 6051

FAX: 6741 4108

Email: ashersng@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)

AUTHORIZATION TO ACT

I, SMRT TAXIS PTE LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 (address), owner of SHB 5823D (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 5823D that was damaged pursuant to the accident which occurred on 14/05/2019 (date) along PUNGGOL EAST CENTRAL (location) involving vehicle no/s SLE 6290X ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 21 (day) of Feb (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



Date: 15/5/2019

Our Ref. No.:

Letter of Authorisation

I, YONG KOK WAH (NRIC No.: S0292235E) the registered hirer / relief driver / taxi share driver of SMRT taxi registration number SHR 5823D hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and SLE 6290X happened on 8.30 PM 13/5/19 along PUNGGOL EAST CENTRAL (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

YONG KOK WAH

Signature

NRIC No.

S0292235E

Tel No.

98622665

Address

BLK 24 TERAN Garden

03-166



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190600266
Date : 13.06.2019
Vehicle No. : SHB5823D
Your Ref No. : TAX/05/19/2066
Our Ref No. : 24101514
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	(Discount) Amount	Amount
Parts					
COVER, FR BUMPER	1.00	\$ 495.50	(100.00)	\$ 495.50	\$ 0.00
COVER, FR BUMPER LH	0.00	\$ 28.10	0.00	\$ 0.00	\$ 0.00
COVER, FR BUMPER RH	0.00	\$ 28.10	0.00	\$ 0.00	\$ 0.00
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 1.50	(25.00)	\$ 3.75	\$ 11.25
GRILLE SUB-ASSY	0.00	\$ 335.60	0.00	\$ 0.00	\$ 0.00
EMBLEM ASSY FRONT	0.00	\$ 87.10	0.00	\$ 0.00	\$ 0.00
GRILLE, RADIATOR	0.00	\$ 165.00	0.00	\$ 0.00	\$ 0.00
SUPPORT, FR BUMPER LH	0.00	\$ 82.30	0.00	\$ 0.00	\$ 0.00
SUPPORT, FR BUMPER RH	0.00	\$ 76.90	0.00	\$ 0.00	\$ 0.00
ABSORBER, FR BUMPER	0.00	\$ 70.30	0.00	\$ 0.00	\$ 0.00
REINFORCEMENT FRONT UPPER	0.00	\$ 691.10	0.00	\$ 0.00	\$ 0.00
ABSORBER, FR BUMPER LOWER	0.00	\$ 117.00	0.00	\$ 0.00	\$ 0.00
REINFORCEMENT FRONT LOWER	0.00	\$ 238.50	0.00	\$ 0.00	\$ 0.00
EXTENSION SUBASSY, LH	0.00	\$ 116.30	0.00	\$ 0.00	\$ 0.00
EXTENSION SUBASSY, RH	0.00	\$ 116.30	0.00	\$ 0.00	\$ 0.00
LAMP ASSY, FOG, RH	1.00	\$ 910.20	(10.00)	\$ 91.02	\$ 819.18
SUPPORT, RADIATOR UPPER RH	0.00	\$ 76.70	0.00	\$ 0.00	\$ 0.00
UNIT, HEADLAMP, RH	1.00	\$ 2558.90	(10.00)	\$ 255.89	\$ 2303.01
LINER, FR FENDER, RH	0.00	\$ 198.40	0.00	\$ 0.00	\$ 0.00
LINER, FR FENDER, LH	0.00	\$ 194.30	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 3133.44
Labour					
TO REPAIR FRONT PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
Others					

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190600266
Date : 13.06.2019
Vehicle No. : SHB5823D
Your Ref No. : TAX/05/19/2066
Our Ref No. : 24101514
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO REMOVE AND REFIT WIRE HARDESS	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT SUPPORT PANEL	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00

GRAND TOTAL \$ 3,553.44

Remark :

Make/Model : PRIUS4
Accident Date : 14.05.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/05/19/2066

From: SMRT Taxis Pte Ltd

Date: 3/6/2019

**ACCIDENT INVOLVING SHB5823D AND SLE6290X ON 14/5/2019
8:30 PM ALONG PUNGGOL EAST CENTRAL.**

This is to confirm that the daily rental rate for SHB 5823D is \$117.17 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Date Generated : 04/06/2019
User Name : LeeGok

Accident Start Date : 01/05/2019
Accident End Date : 04/06/2019

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/05/19/2066	SHB5523Q	SMART Taxis Pte Ltd	TOYOTA	PROUS4	24101514	15/05/2019 9:48 AM	22/05/2019 11:19 AM

TAX/05/19/2066

Enquire Transaction History

Transaction History Detail

Log Date/Time:	15 May 2019 / 16:27:07	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SLE6290X	Business Transaction Reference No.:	20190515162707508772
Transaction Type:	18.32 Insurance Enquiry (GIRD Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 13 May 2019 20:30:00
Insurance Company: EQ INSURANCE COMPANY LTD
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)