

INSURANCE OWNER: Peter | CC YASM | AXA1900 8993, kt 063 | LKK IDAC:

Surveyor: BWK | DOI: 22/6/19 | Date / Time: 22/6/19
 Registered in Meritun: _____

Pre-assign / CCU / FTE:



Insured Vehicle No.: CHF 717P
 Name of Insured: TRANS-97B SERVICES PU
 Insured Tel No.: _____ HP: _____
 Excess Sec II :SS _____ D.O.A.: 19/6/19
 Is driver the owner? (YES / NO) _____ Nature of Accident: _____
 If NO: Driver Name / Age: Tony / 40w LAM
 Driver Tel No.: _____ (V/L: YES / NO)

Claim No.: Samo 2 Oxy / 117145
 Policy No.: Vpx / P1650520
 Make / Model: REMYT
 Place of Accident: RMS JUNCTION Taxi Stand

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
 Insured Liability: % 100 Final ? Yes / No

SHO 6595U



INSRS: WSP: 1066
 Tel: 111
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____

Date/Time	STAGE	DATE / PIC
	Non-Reporting Itr (1st)	
	Non-Reporting Itr (2nd)	
	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
	Call OI: <u>22/6/19</u>	
	After call Itr to OI: <u>(RIPMANT)</u>	
	Documentation Check List: Handler / Typist	
	Notification Itr (if non-pickup)	<input type="checkbox"/>
	After call Itr to OI	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GLA:	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Minutes/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$S _____ days) Reduction: % _____ Email Call
FINAL SETTLEMENT Date/Time: 18/8/19 Confirm with: WILLIAM Email Call
 Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 22
 Repair Cost: w/gst \$S 1605.00
 Loss of Rental (LOR): \$S 620.31 (3.5 days) X \$ 177.23
 Loss of Use (LOU): \$S _____ (5 x _____ days)
 Loss of Income (LOI): \$S 125.00 (500 x 3.5 days)
 LOR only LOU only LOR + LOU LOR + LOU [Tick only one]
 GIA/LTA Search: \$S _____
 Medical: \$S _____
 Disbursement: \$S _____ (e.g. Tow/ Independent)
 Legal Cost: \$S _____
 Total: \$S 2400.31 Global Sum \$S: 2400.00
 1) Claim status: NG / Reject / Private Settle
 2) Report Format: 1
 3) Survey fee: 1200

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call
 Payee 1: \$S 2400.00 Name 1: Computralgro Engineering Pte Ltd. Kith w/tp
 Payee 2: (Strike if N.A.) \$S _____ Name 2: _____
 Payee 3: (Strike if N.A.) \$S _____ Name 3: _____

AXIA - JM
L/SUN

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

VEHICLE NO : SHD 6595U

DATE 22/5/2019 9:34

MAKE :

MODEL : MERCEDES BENZ

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper <i>Panel</i>			\$ 1,510.00
	Rear Bumper Reinforcement <i>Xru</i>			\$ 1,150.00
	Rear Bumper Bracket Lower (LH/RH) <i>Xru</i>	\$	135.00	\$ 270.00
	Rear Bumper Bracket Top (LH/RH) <i>Xru</i>	\$	125.00	\$ 250.00
	Rear Bumper Retainer Mounting (LH/RH) <i>Xru</i>	\$	115.00	\$ 230.00
	Rear Bumper Lower Cover <i>at</i>			\$ 325.00
	SUB TOTAL			\$ 3,735.00
	LESS 20%			\$ 747.00
	DISCOUNTED TOTAL			\$ 2,988.00
	Labour Charge			
	Panel Beating			\$ 400.00 ²⁰⁰
	Spray Painting Charge			\$ 300.00 ²⁰⁰
	Wiring Charge			\$ 30.00 ^{Xru}
	Remove/Refix Reverse Sensor			\$ 120.00 ⁷⁰
	TOTAL LABOUR			\$ 850.00
	ESTIMATE TOTAL			\$ 3,838.00
	<p><i>Kahni 16/6/19</i></p> <p><i>M 20/5/19 1400h</i></p> <p><i>2 hrs</i></p> <p><i>4/5</i></p> <p><i>After Repair photo</i></p>			
	<div style="border: 1px solid black; padding: 5px;"> <p>... Clients hence notify the Repairs of the following:</p> <ul style="list-style-type: none"> • To survey before/after spray painting • To survey damaged part(s) during recovery • Parts prices are subject to confirmation • Third party surmount on a "Without Prejudice" basis • No design modification(s) is allowed • Supplementary item(s) must be surveyed and subject to final approval from Insurance Company <p>Acknowledged by Repairer Signature: Date:</p> </div>			
	<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>			

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508999
Fax: 6546 8156

Our Job Ref No 305296946
Date : 23/05/2019

FINALIZATION FORM

To : LKK Fax : _____
Attn : KALVIN
: SHD6595U Date of Accident : 19/05/2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: AXA -- SHF717P
###
- The finalized amount shall be:
 - Spare Parts after List discount _____
 - Labour Charges ### _____
 - Total for Part-By-Part Repair Cost _____
 - Lumpsum Repair (if applicable) ~ _____
 - Total for Lumpsum repair cost after Less: 20% \$1,500.00
 - Final Lumpsum Repair cost _____
- Estimated normal period for repairs: 2 working days
- We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
- Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : _____
Name : JUMANI
Tel : 6214 8315
Fax : 65468156

Signature : _____
Name : Kah
Date : 27/5/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks: Final Amount... Subject to Home Approval

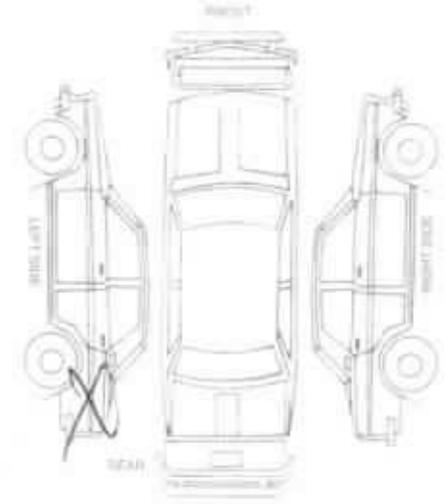
Team: ARC Repair TP(CLSO)1 **JOB CARD** Sales Order: JC NO: 305296946

MER COMFORT TRANSPORTATION PTE LTD 7010045 MER NO: 383 SIN MING DRIVE SSS Singapore SINGAPORE 575717 65508755 (R) (P)	REGN NO	SHD6595U	MILEAGE
	MAKE	MERCEDES BENZ	FUEL E _____ 1/2 _____ F
	MODEL	E220CDI (E6)	DATE/TIME IN 19.05.2019 20:25
	VR OF MANU	23.03.2016	TARGET DATE
	CHASSIS CODE	WDD2120012B271732	COMPLETION DATE/TIME

JOB DESCRIPTION

Accident Date: 19.05.2019
NATURE: 3P 19.05.19

S/NO LABOR CODE DESCRIPTION

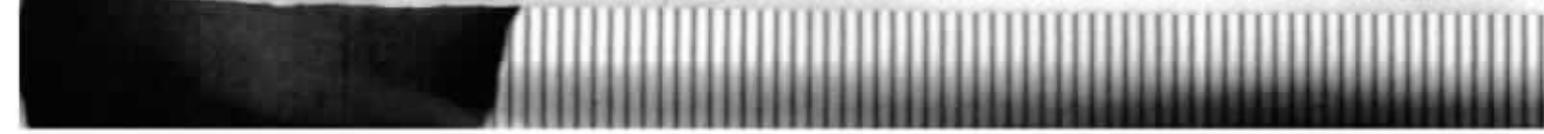


KEYED & PASSED OUT BY: _____

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Identification Slip
 No: SHD6595U JU AXA
 Service Advisor: _____
 Signature/Date: _____
 Present to Service Reception upon collection

Exit Pass
 Vehicle No: SHD6595U
 Name of Service Advisor: _____
 Date: _____
 To be kept by Security Guard



COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

AXA - JM

LSUM

VEHICLE NO : SHD 6595U

DATE 22/5/2019 9:34

MAKE :

MODEL : MERCEDES BENZ

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper ✓			\$ 1,510.00
	Rear Bumper Reinforcement ?			\$ 1,150.00
	Rear Bumper Bracket Lower (LH/RH) ?		\$ 135.00	\$ 270.00
	Rear Bumper Bracket Top (LH/RH) ?		\$ 125.00	\$ 250.00
	Rear Bumper Retainer Mounting (LH/RH) ?		\$ 115.00	\$ 230.00
	Rear Bumper Lower Cover ✓			\$ 325.00
	SUB TOTAL			\$ 3,735.00
	LESS 20%			\$ 747.00
	DISCOUNTED TOTAL			\$ 2,988.00
	Labour Charge			
	Panel Beating			\$ 400.00 200
	Spray Painting Charge			\$ 300.00 200
	Wiring Charge			\$ 30.00 x
	Remove/Refix Reverse Sensor			\$ 120.00 0
	TOTAL LABOUR			\$ 850.00
	ESTIMATE TOTAL			\$ 3,838.00
	<p>Kabin 100kg 22/5/19 1400L 2 hrs 4/5 After Repair photo</p>			
	<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>			

AXA will be notified hence notify the following:
 • 24 hours prior to any policy
 • 24 hours prior to any survey
 • 24 hours prior to any repair
 • 24 hours prior to any replacement
 Acknowledged by: [Signature]
 Date: [Date]



<TP - IA UPLOADED> - S9M01O7V [ACCIDENT INVOLVING SHF 717P(OI) & SHD 6595U(TP) ON 19/05/2019]

Type

🔍 Question

Message

Liability: 100%. Insured vehicle rolled forward and collided with third party. Inform OI about third party claim. Agreed to settle. TP-IA had been uploaded in Smartclaims. The total quantum is < \$5,000.00. We will proceed to negotiate settlement with third party. Thank you. Hsiao Tong - 26 June 2019

Reply



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 26/06/2019

Survey Details:

Date of loss	19-May-19
Date of appointment	22-May-19
Date of survey	22-May-19
Location of survey	ORTDELGRO ENGINEERING PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SHD 6595U
Make and Model	MERCEDES BENZ E220
Date of registration	23/3/2016
Excess	
Market Value	
Part Rebate	
Nett Loss	

Repair details:

Initial Estimate	\$	3,838.00
------------------	----	----------

Proposed/Revised repair cost:

Parts	\$	1,468.00
Check items (estimate)		NIL
Labour	\$	430.00
Total	\$	1,898.00
Lump Sum(if applicable)	\$	1,500.00

Number of days for repair	2
----------------------------------	----------

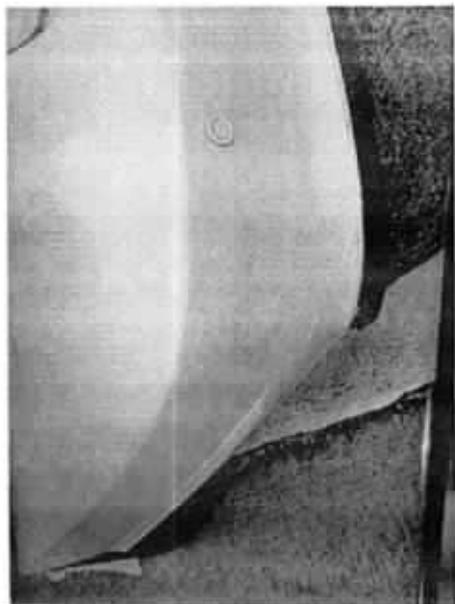
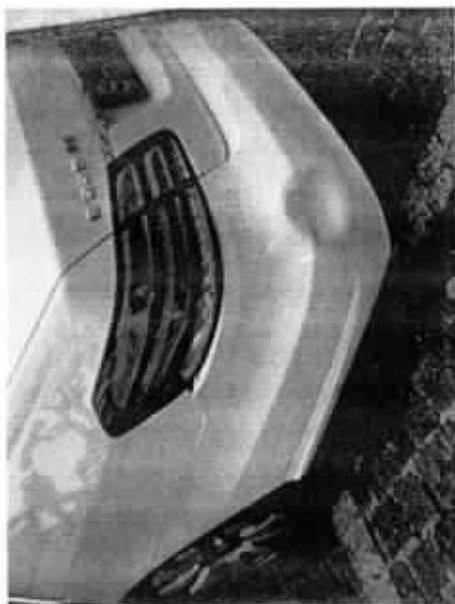
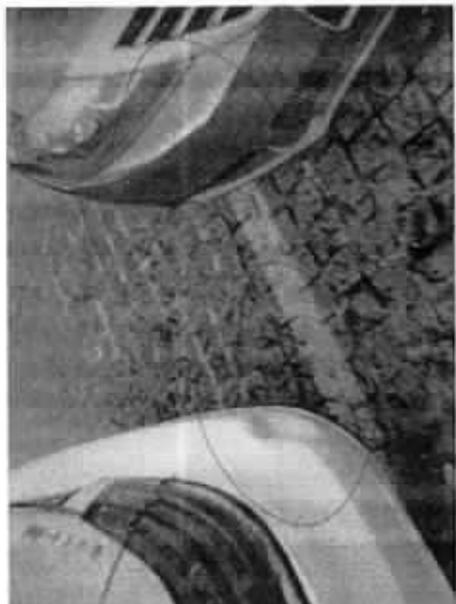
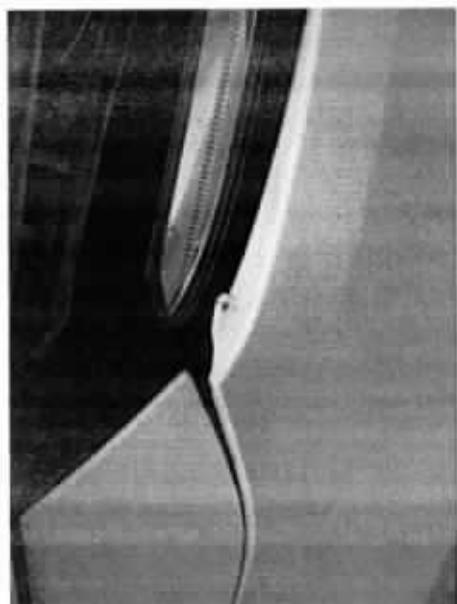


Remarks:

The total quantum is < \$5,000.00. We will proceed to negotiate settlement with third party(CDGE Loyang).

Mandate:

Liability(TP)		100%
Proposed repair cost (w/GST)	TBA	
Loss of use	TBA	no. of days
Loss of rental	TBA	no. of days
Loss of income	TBA	no. of days
LTA search fees	TBA	
Others	TBA	
Proposed Total		



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 22 July 2019 10:26 AM
To: 'williamtan@cdge.com.sg'; 'catherinekoh@cdge.com.sg'
Subject: Your Ref: T 0519/ SHD6595U / WT(st) *Our Ref: CC4/ASM19008993/K1pb3
[ACCIDENT INVOLVING SHF 717P(AXA) & SHD 6595U ON 19/05/2019]

Your Ref: **T 0519/ SHD6595U / WT(st)**
Our Ref: CC4/ASM19008993/K1pb3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHF 717P(AXA) & SHD 6595U ON 19/05/2019

We refer to the above matter.

We propose settlement at a global sum of \$2,400.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Monday, 22 July 2019 11:40 AM
To: Hsiao Tong (LKKAuto)
Subject: Re: Your Ref: T 0519/ SHD6595U / WT(st) *Our Ref: CC4/ASM19008993/K1pb3 [ACCIDENT INVOLVING SHF 717P(AXA) & SHD 6595U ON 19/05/2019]

Without Prejudice.

Dear Hsiao Tong

We accept your global offer. Kindly forward your D.V.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 22 July 2019 10:26 AM
To: William Tan Thoo Seng <williamtan@cdge.com.sg>; Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Subject: Your Ref: T 0519/ SHD6595U / WT(st) *Our Ref: CC4/ASM19008993/K1pb3 [ACCIDENT INVOLVING SHF 717P(AXA) & SHD 6595U ON 19/05/2019]

Your Ref: **T 0519/ SHD6595U / WT(st)**
Our Ref: CC4/ASM19008993/K1pb3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHF 717P(AXA) & SHD 6595U ON 19/05/2019

We refer to the above matter.

We propose settlement at a global sum of \$2,400.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

◀ Service Request Details

Claim

S9M0107V

Reference

None ✎

Loss Date

19 May 2019

Report Date

22 May 2019 12:19:38 PM

Request Date

22 May 2019

Due Date

29 May 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Jumani

T: 1.28p.m

V: In

E.V

Actions

Next Step

Agree to perform service

Vehicle Information

Incident Vehicle Registration #

SHD6595U

Product

E220

Service Address

...

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD
No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

Catherine Chong (LKK Auto)

From: Jumani Bin Masudin <jumanibm@cdge.com.sg>
Sent: Wednesday, 22 May, 2019 10:58 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: DOA.19.05.19 SHD6595U with your insured SHF717 P- AXA
Attachments: img-522105139-0001.pdf

Categories: Raghav

TO

Officer in charge

Best Regards

Jumani Masudin

Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd
Tel. 6214-8315 / Fax. 6546-8156

From: ApeosPort-IV C5570 <sbs-singnalling@sbstransit.com.sg>
Sent: Wednesday, 22 May 2019 10:51 AM
To: Jumani Bin Masudin
Subject: Scan Data from CDG_LO_AW_A5570

Number of Images: 11
Attachment File Type: PDF

Device Name: ApeosPort-IV C5570
Device Location:

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

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SBS Transit Ltd [Registration No. 199206653M]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Our Ref : T 0519/ SHD6595U /WT(st)

Your Ref :

Date : 28-May-19

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199028281V

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD6595U YOUR INSURED SHF 717P
AND OTHER _____ ON 19.05.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SHD6595U which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SHF 717P we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair		\$ 1,605.00
2	<u>4.5</u> days Loss of Rental @	\$ 177.23 per day	\$ 797.54
3	Survey Report Fees	(Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees		\$ -
5	GIA / Police Report Fees		\$ -
6	Towing Fees		\$ -
Sub Total :			\$ 2,402.54

HIRER'S CLAIM

7	<u>4.5</u> days Loss of Income @	\$ 80.00 per days	\$ 360.00
Total Claims:			\$ 2,762.54

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 7 pcs
- b) LTA search slip/s of : SHF 717P
- c) GIA / Police report/s of : SHD6595U
- d) Letter of authority from owner / hirer / operator
 - (X) Photocopie/s of Accident Scene Photo/s () Towing receipts
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax : 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops
Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758158

Sungei Kadut
7 Sungei Kadut Way
Singapore 726791

Yishun
Yishun Industrial Park A
Singapore 768732

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 26 June 2019 2:01 PM
To: claims@transcab.com.sg
Cc: transcab_avaclaims@ava-ins.com
Subject: ACCIDENT INVOLVING SHF 717P(AXA) AND SHD 6555U ALONG/AT BUGIS JUNCTION TAXI STAND ON 19/05/2019

26 JUNE 2019

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC4/ASM19008993/K1pb3
YOUR REF : P1680520 (SHF 717P)
ACCIDENT INVOLVING SHF 717P(AXA) AND SHD 6555U ALONG/AT BUGIS JUNCTION TAXI STAND ON 19/05/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SHD 6555U against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****MERCEDES E220 SHD6595U , SHF717P
VICTORIA ST .
(BUGIS TAND STAND DRIVE WAY .)****ON 19-May-19 18:10**

I / We

WONG SOON LEE (WANG... (Hirer) NRIC No.: S7621609F

and/or

MOK SAN LIH (Relief) NRIC No.: S8772285F

Taxi Number

SHD6595U

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

21-May-2019Name of Hirer
Hirer NRIC**WONG SOON LEE (WANG SHUNLI)
S7621609F**

Signature :



Address

**19 SENGKANG EAST AVENUE #11-19
S44808**

Contact No.

91919176Name of Relief
Relief NRIC**MOK SAN LIH
S8772285F**

Signature :



Address

**507A YISHUN AVE 4 #13-106
761507**

Contact No.

81865881

TAX INVOICE

8Q10010
 AXA INSURANCE PTE LTD
 8 SHENTON WAY AXA TOWER #24-01
 SINGAPORE 068811
 CONTACT NO: 63387288

VEHICLE NO: SHD6595U NO/DATE: 91445936 27.05.2019
 MAKE: MERCEDES BENZ JOB NO: 305296946
 MODEL: K220CDI (R6) ODOMETER READING: _____
 DATE OF REG: 23.03.2016
 CHASSIS CODE: WDD2120012R271732 JOB TYPE: _____

Description : 3P 19.05.19

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt.	1,500.00
Add GST @ 7.000 %	105.00
Total Invoice amount	1,605.00

Issued by : KATHERINE TAN 27.05.2019 14:48:18
 Repair Type : CLSO/57/57
 Payment Type/Term : /Credit 30 days

I HEREBY TAKE ALL REASONABLE PRECAUTIONS AGAINST THEFT, THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO THE VEHICLE, BELONGING TO CUSTOMERS AND VEHICLES ARE KEPT AND TESTED AT OWNERS RISK.
 CUSTOMERS SHALL INSURE THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 15 DAYS FROM DATE OF DELIVERY AND NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED AS SHOWN.
 INTEREST @ 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT OR AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
 PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY IF ANY ERRORS OR MISUNDERSTANDING WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.

Our Ref: CT19050561

Date: 27 May 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 19/05/2019 @ 18:10 hrs
ALONG VICTORIA ST (BUGIS TAND STAND DRIVE WAY)
INVOLVING SHF717P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6595U** (the "Taxi"). The Taxi was hired to **WONG SOON LEE (WANG SHUNLI) IC NO S7621609F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$177.23** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHD 6595 U

ADING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO			FROM	TO		FROM	TO
J 8	295	0710	1500	19/5/2019	Mok S L	335	286	69.8	1600	2030
2-8	190	1530	2220	19-5-19	incident	41	286	IN	2035	-
3-7	283	0540	1530	23-5-19	Repair			OUT	1230	-
4-0	302	1540	0200							
4-6	205	0600	1200							
2-3-9	193	1415	2230							
1-8-8	246	0400	1240							
2-2-0	135	1500	2030							
7-0	50	1145	1250							
6-4	295	1800	0330							
1-1-4	250	0410	2330							



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19008993/K1pb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:PETER

Date : 28-08-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHF 717P	Veh. Inspected	SHD 6595U
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S9M0107V	Excess (\$)	0.00
Assign From		Assign Date	22/05/2019

2. Vehicle Particulars & Condition

Make & Model	MERCEDES BENZ E220	c.c	2143
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	WDD2120012B271732	Colour	WHITE
Odometer	335286	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/55 R16	WEST LAKE	7 mm
L/H Front Tyre	225/55 R16	WEST LAKE	7 mm
R/H Rear Tyre	225/55 R16	WEST LAKE	7 mm
L/H Rear Tyre	225/55 R16	WEST LAKE	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	19/05/2019	Inspection Date	22/05/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 6595U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	DEFORMED	1,510.00	1,510.00
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	SERVICEABLE	1,150.00	-
2	REAR BUMPER BRACKET LOWER (LH/RH) @\$135.00 (CONSISTENT)	SERVICEABLE	270.00	-
2	REAR BUMPER BRACKET TOP (LH/RH) @\$125.00 (CONSISTENT)	SERVICEABLE	250.00	-
2	REAR BUMPER MOUNTING (LH/RH) @\$115.00 (CONSISTENT)	SERVICEABLE	230.00	-
1	REAR BUMPER LOWER COVER (CONSISTENT)	CUT	325.00	325.00
	LESS 20% DISCOUNT		-747.00	-367.00
			2,988.00	1,468.00
LABOUR				
	PANEL BEATING.		400.00	200.00
	SPRAY PAINTING CHARGE.		300.00	200.00
	WIRING CHARGE.	NOT NECESSARY	30.00	-
	REMOVE/REFIX REVERSE SENSOR .		120.00	30.00
			850.00	430.00
GRAND TOTAL			3,838.00	1,898.00
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,500.00

Report Ref No. CC4/ASM19008993/K1pb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	S9M0107V	Vehicle Information	
Reference	CC4/ASM19008992/K1Jb3q2	Incident Vehicle Registration #	SHD659SU
Loss Date	19 May 2019	Make	TPWD MERCEDES-BENZ
Report Date	22 May 2019 12:19:38 PM	Model	E220
Request Date	22 May 2019	Service Address	
Due Date		...	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)	Primary Contact/Insured	
Type of Loss	Third Party Vehicle Damage		TRANS-CAB SERVICES PTE LTD No.2 ANG MO KIO STREET 63, 569111, Singapore
Services	Pending verification - Direct Settlement	Claim Handler	
			WANG Peter
			peter.wang@axa.com.sg

Actions

Next Step: Wait for Approve Invoice

Add Photos

Additional Instructions

[Messages](#)
[Invoices](#)
[History](#)
[Documents](#)
[Assessment](#)
[Metrics](#)
[Notes](#)

Document Type	Document SubType	NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
+ Upload Documents		LKKbook-1 (3).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	24 August 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2019
RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2019
LKKInspection (A).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2019
LKKAdjustment (a).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2019
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2019
WORKSHOP INVOICE.pdf	Invoice	Repairs	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	29 August 2019
TP ESTIMATE_MARKEEPIHAIU.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	26 June 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 June 2019
LKK Reviewer Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 June 2019
TP-IA-01 200419.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	26 June 2019
IA-6595.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 May 2019
SHF737F INSD GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	22 May 2019
SHD6595U TP GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	22 May 2019

DATE
UPLOADED

AUTHOR

SUB TYPE

TYPE

NAME

22 May 2019

DHAKAL Raghav

Workshop

Letters and
Correspondence

TP PRE FROM WORKSHOPing