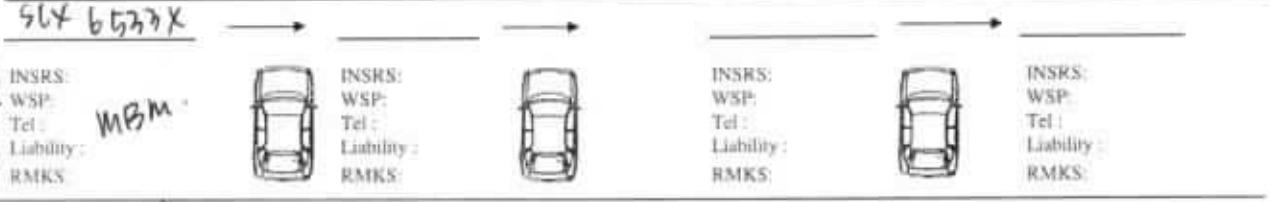


INS. CASE OWNER: Richard | CC 4 MSM | AXA1900 8900 F pl 3/19 | LKK IDAC:

Surveyor: Steve | DOI: 23/5/19 | Date/Time: 14/1/19
 Registered in Merit: _____

Pre-assign / CCU / FTE: PA 7632K

Insured Vehicle No.: _____ Claim No.: SAMONW0116928
 Name of Insured: POLICE BUS TRANSPORT PIL Policy No.: P00219837
 Insured Tel No.: _____ HP: _____ Make / Model: Toyota
 Excess Sec II : \$\$ _____ D.O.A.: 12/5/19 (FS) Place of Accident: UPP STRAITWAY RD
 Is driver the owner? (YES / NO) Nature of Accident: _____
 If NO, Driver Name / Age: MYINT THEE TUN OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
 Driver Tel No.: _____ (V/L: YES / NO) Insured Liability: % Final ? Yes / No



Date/Time	STAGE	DATE / PIC
<u>27/5/19</u>	Non-Reporting Ir (1st):	
	Non-Reporting Ir (2nd):	
	Non-Reporting Ir (Final):	
	Notification Ir (if non-pickup):	
	Call Of: <u>XEM</u>	
	After call Ir to OI	
	Documentation Check List:	Handler Typist
	Notification Ir (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
	After call Ir to OI	<input type="checkbox"/> <input type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/> <input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	LTA / GIA:	<input type="checkbox"/> <input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
	PIR:	<input type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/> <input type="checkbox"/>
	LOD:	<input type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
	Others:	<input type="checkbox"/> <input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____
 Repair Cost: \$\$ _____ (days) Reduction: % _____ Email Call

FINAL SETTLEMENT Date/Time: _____ Confirm with: _____ Email Call
 Final Liability: % 50 (Agreed / Assessed) BOLA S/N No.: NIL If NO or B 28, Ass. Lia.
 Repair Cost: \$\$ _____
 Loss of Rental (LOR): \$\$ _____ (days)
 Loss of Use (LOU): \$\$ _____ (\$ x days)
 Loss of Income (LOI): \$\$ _____ (\$ x days)
 LOR only LOU only LOR + LOU LOR + LOI [Tick only one]
 GIATA Search: \$\$ _____
 Medical: \$\$ _____
 Disbursement: \$\$ _____ (e.g. Tow/ Independent)
 Legal Costs: \$\$ _____

Total: \$\$ _____ Global Sum \$\$: _____

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call
 Payee 1: \$\$ _____ Name 1: _____
 Payee 2: (Strike if N.A.) \$\$ _____ Name 2: _____
 Payee 3: (Strike if N.A.) \$\$ _____ Name 3: _____

21/1/19 TP pay 140

14/1/19

MBM WHEELPOWER PTE. LTD.



YOUR REF.: PA 7632 K
 OUR REF.: SLX 6533 X

Store (LKK) w/ PIP L 23/5/19, 9:00 pm
83228813 \$44 day
6-ty PIP
Ry bec spy

TO: AXA
 CC: MOTOR CLAIMS DEPARTMENT

DATE: 18/5/2019
 FROM: CASSANDRA
 FAX: 6452 5333
 CONTACT: 8686 5188
 MAKE & MODEL: HONDA SHUTTLE
 CHASSIS NO.: GK81200929
 ENGINE NO.: L15B5461093
 YEAR MADE: 2017
 ACCIDENT DATE: 17 May 2019

FAX:

ESTIMATE FOR VEHICLE NO.: SLX 6533 X

NO.	DESCRIPTION	PART NO.	QTY.	LIST PRICE
1	REAR SPOILER ROOF <i>X✓ cut</i>		1	\$ 800 1,308.00 ✓
2	REAR BRAKE LIGHT <i>X m</i>		1	\$ 330.00 ✓
3	TAILGATE <i>/ NO</i>		1	\$ 1193 1,344.80 ✓
4	REAR WINDSCREEN <i>/ DR</i>		1	\$ 1240 1,768.80 ✓
5	REAR WINDSCREEN MOULDING <i>/ ALK</i>		1	\$ 136.40 ✓
6	TAILGATE CENTRE OUTER MOULDING <i>/ BR</i>		1	\$ 198 266.00 ✓
7	REAR HONDA EMBLEM "H" <i>/ ALK</i>		1	\$ 78.88 ✓
8	TAILGATE LAMP RH <i>/ BR</i>		1	\$ 410 555.20 ✓
9	TAILGATE LAMP LH <i>X S/L</i>		1	\$ 555.20 ✓
10	REAR TAILGATE CHROME MOULDING <i>/ BR</i>		1	\$ 258 555.20 ✓
11	REAR "SHUTTLE" EMBLEM <i>/ ALK</i>		1	\$ 90.48 ✓
12	REAR BUMPER <i>/ B-BR</i>		1	\$ 1198 1,236.80 ✓
13	REAR BUMPER CLIP <i>/ ALK</i>		10	\$ 30 70.00 ✓
14	TAILLAMP RH <i>? cut</i>		1	\$ 568.40 ✓
15	TAILLAMP LH <i>? cut</i>		1	\$ 568.40 ✓
16	REAR REFLECTOR RH <i>? CEA</i>		1	\$ 122.08 ✓
17	REAR REFLECTOR LH <i>X H/M S/L</i>		1	\$ 122.08 ✓
18	REAR REFLECTOR PLATE RH <i>/ cut</i>		1	\$ 52.40 ✓
19	REAR REFLECTOR PLATE LH <i>X S/L</i>		1	\$ 52.40 ✓
20	REAR TOWING COVER <i>/ MIS</i>		1	\$ 48.08 ✓
21	REAR BOOTLID LOCK <i>/ BT</i>		1	\$ 158.80 ✓
TOTAL:				\$ 9,988.40
LESS 20%:				\$ (1,997.68)
PARTS TOTAL:				\$ 7,990.72

SPECIAL NETT

REAR REVERSE SENSOR (1 SET) / RR	1	\$	290	300.00
BODY SEALANT / ALL	1	\$	30	100.00
SOLAR FILM / ALL	1	\$	150	250.00
REAR NUMBER PLATE WITH FRAME X	1	\$		80.00

LABOUR

TO REMOVE, REFIT & REPAIR AFFECTED DAMAGED PARTS, INCLUDING TO KNOCK-OUT, WELD & STRAIGHTEN ON THE AFFECTED PARTS	\$	500	600	800.00
TO REMOVE & REPLACE REAR WINDSCREEN	\$	100		180.00
TO REMOVE & REFIT REAR END PANEL LINING & GARNISH TO FACILITATE REPAIR	\$	30		70.00
TO REMOVE & REPLACE REVERSE SENSORS	\$	20		50.00
TO CHECK & RECONNECT ALL NECESSARY WIRING	\$	30		100.00
TO CONDUCT ALL WHEEL COMPUTERISED ALIGNMENT	\$	X		80.00
TO CONDUCT CHASSIS ALIGNMENT	\$	X		80.00
TO RESET ENGINE WARNING LIGHT (ABS, SRS, ECU MEMORY & ETC)	\$	X		150.00
TO APPLY ANTI RUST COATING	\$	30		200.00
TO SPRAY PAINT ON THE AFFECTED AREAS	\$	600	500	700.00
TOTAL:	\$			11,130.72
7% GST:	\$			779.15
GRAND TOTAL:	\$			11,909.87

MBM WHEELPOWER PTE. LTD.
160 SIN MING DRIVE, #06-03
SIN MING AUTOCITY
T 6262 8888 | 6452 5333
COMPANY REG. NO.: 200204110W

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

MBM WHEELPOWER PTE. LTD.



YOUR REF.: PA 7632 K
 OUR REF.: SLX 6533 X

TO: AXA
 CC: MOTOR CLAIMS DEPARTMENT

DATE: 18/5/2019
 FROM: CASSANDRA
 FAX: 6452 5333
 CONTACT: 8686 5188
 MAKE & MODEL: HONDA SHUTTLE
 CHASSIS NO.: GK81200929
 ENGINE NO.: L15B5461093
 YEAR MADE: 2017
 ACCIDENT DATE: 17 May 2019

FAX:

SUPP. ESTIMATE FOR VEHICLE NO.: SLX 6533 X

NO.	DESCRIPTION	PART NO.	QTY.	LIST PRICE
18	1 TAILGATE TRIM <i>del</i>		1	\$ 329.30
19	2 TAILGATE WEATHERSTRIP <i>ant</i>		1	\$ 227.80
20	3 END PANEL <i>ht</i>		1	\$ 487.40
21	4 END PANEL TOP GARNISH <i>del</i>		1	\$ 171.40
22	5 REAR FENDER INNERSHIELD TRIM RH <i>del</i>		1	\$ 406.40
23	6 REAR FENDER INNERSHIELD TRIM LH <i>del</i>		1	\$ 406.40
24	7 REAR REFLECTOR SPONGE RH <i>cut</i>		1	\$ 94.10
25	<i>End Panel RH / 00</i>			
			TOTAL:	\$ 2,122.80
			LESS 20%:	\$ (424.56)
			PARTS TOTAL:	\$ 1,698.24

~~\$277.16~~

SPECIAL NETT

LABOUR

pythia
 24/5/14 2:5 pm

TOTAL:	\$	1,698.24
7% GST:	\$	118.88
GRAND TOTAL:	\$	1,817.12

MBM WHEELPOWER PTE. LTD.
 160 SIN MING DRIVE, #06-02
 SIN MING AUTOCITY
 1 6262 8686 1 6452 5333
 COMPANY REG. NO.: 200204110W

12828.96

> Back to OneMotoring

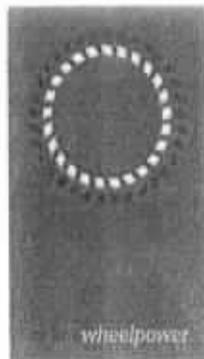
Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8272F
Vehicle Details	
Vehicle No.:	SLX6533X
Vehicle to be Exported:	No
Intended Deregistration Date:	23 May 2019
Vehicle Make:	HONDA
Vehicle Model:	SHUTTLE 1.5G CVT
Primary Colour:	Silver
Manufacturing Year:	2017
Engine No.:	L15B5461093
Chassis No.:	GK81200929
Maximum Power Output:	97.0 kW (130 bhp)
Open Market Value:	\$19,884.00
Original Registration Date:	03 Apr 2018
First Registration Date:	03 Apr 2018
Transfer Count:	0
Actual ARF Paid:	\$9,884.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	02 Apr 2028
PARF Rebate Amount:	\$7,413.00
Intended COE Rebate Details	
COE Expiry Date:	02 Apr 2028
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$38,000.00
COE Rebate Amount:	\$33,669.00
Total Rebate Amount:	\$41,082.00

The information contained herein is correct as at 23 May 2019

OK

H/Sian Tony



MBM WHEELPOWER PTE. LTD.

YOUR REF.: PA 7632 K
OUR REF.: SLX 6533 X

TO: AXA
CC: MOTOR CLAIMS DEPARTMENT

FAX:

DATE: 18/5/2019
FROM: CASSANDRA
FAX: 6452 5333
CONTACT: 8686 5188
MAKE & MODEL: HONDA SHUTTLE
CHASSIS NO.: GK81200929
ENGINE NO.: L15B5461093
YEAR MADE: 2017
ACCIDENT DATE: 17 May 2019

ESTIMATE FOR VEHICLE NO.: SLX 6533 X

NO.	DESCRIPTION	PART NO.	QTY.	LIST PRICE
1	REAR SPOILER ROOF		1	\$ 800.00 /
2	TAILGATE		1	\$ 1193 / 1,344.80
3	REAR WINDSCREEN		1	\$ 1250 / 1,768.80
4	REAR WINDSCREEN MOULDING		1	\$ 136.40 /
5	TAILGATE CENTRE OUTER MOULDING		1	\$ 178 / 266.00
6	REAR HONDA EMBLEM "H"		1	\$ 78.88 /
7	TAILGATE LAMP RH		1	\$ 410 / 555.20
8	REAR TAILGATE CHROME MOULDING		1	\$ 258 / 555.20
9	REAR "SHUTTLE" EMBLEM		1	\$ 90.48 /
10	REAR BUMPER		1	\$ 1150 / 1,238.80
11	REAR BUMPER CLIP		10	\$ 30 / 70.00
12	TAILLAMP RH		1	\$ 568.40 /
13	TAILLAMP LH		1	\$ 568.40 /
14	REAR REFLECTOR RH		1	\$ 122.08 /
15	REAR REFLECTOR PLATE RH		1	\$ 52.40 /
16	REAR TOWING COVER		1	\$ 48.08 /
17	REAR BOOTLID LOCK		1	\$ 158.80 /
SUPP.	TAILGATE TRIM		1	\$ 329.30 /
SUPP.	TAILGATE WEATHERSTRIP		1	\$ 227.80 /
SUPP.	END PANEL		1	\$ 487.40 /
SUPP.	END PANEL TOP GARNISH		1	\$ 171.40 /
SUPP.	REAR FENDER INNERSHIELD TRIM RH		1	\$ 406.40 /
SUPP.	REAR FENDER INNERSHIELD TRIM LH		1	\$ 406.40 /
SUPP.	REAR REFLECTOR SPONGE RH		1	\$ 94.10 /
SUPP.	END PANEL RH		1	\$ 271.16 /
TOTAL:				\$ 10,814.68
LESS 20%:				\$ (2,162.94)
PARTS TOTAL:				\$ 8,651.74

9596-88
- 20%
7605.50

SPECIAL NETT

REAR REVERSE SENSOR (1 SET)	1	\$	200.00 /
BODY SEALANT	1	\$	30.00 /
SOLAR FILM	1	\$	250.00 / 50 /

380

LABOUR

TO REMOVE, REFIT & REPAIR AFFECTED DAMAGED PARTS, INCLUDING TO KNOCK-OUT, WELD & STRAIGHTEN ON THE AFFECTED PARTS	\$	600.00 /
TO REMOVE & REPLACE REAR WINDSCREEN	\$	100.00 /
TO REMOVE & REFIT REAR END PANEL LINING & GARNISH TO FACILITATE REPAIR	\$	30.00 /
TO REMOVE & REPLACE REVERSE SENSORS	\$	20.00 /
TO CHECK & RECONNECT ALL NECESSARY WIRING	\$	30.00 /
TO CONDUCT CHASSIS ALIGNMENT	\$	80.00 /
TO APPLY ANTI RUST COATING	\$	30.00 /
TO SPRAY PAINT ON THE AFFECTED AREAS	\$	600.00 /

TOTAL:	\$	10,621.74
7% GST:	\$	743.52
GRAND TOTAL:	\$	11,365.27

1490

PART BY PART: \$ 11,365.27

8 DAYS

P- 7605-50
M- 380
L - 1490
9475-50

◀ Service Request Details

Claim

S9M01NW0

Reference

None ✎

Loss Date

17 May 2019

Report Date

21 May 2019 3:00:00 PM

Request Date

21 May 2019

Due Date

28 May 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Danny

T: 3.19pm

V: Out

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLX6533X

VEHICLE

SHUTTLE 1.5G CVT

Service Address

...

Primary Contact/Insured

POH LEE BUS TRANSPORT PTE LTD
3 JOO KOON ROAD, 628967, Singapore
63163238

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

New Message

Catherine Chong (LKK Auto)

From: cassandra.chua@mbmwheelpower.com.sg
Sent: Tuesday, 21 May, 2019 1:58 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: 'Danny Ong '
Subject: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019
Attachments: GIA Report SLX 6533 X.PDF

Categories: Raghav

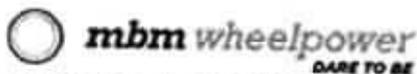
Dear All,

Attached file as per your reference.

Kindly advise on liability status for my client's vehicle, SLX 6533 X.

Thank you.

Best Regards,
Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: cassandra.chua@mbmwheelpower.com.sg

MBM Wheelpower PTE. LTD.

160 Sin Ming Drive • #06-02

Sin Ming Autocity • Singapore 575722

www.mbmwheelpower.com.sg



Re:RE: Pls engage OI to obtain the LOA & the TP's claim.

Type

🔔 Question

Message

Hi, pls reject TP's claim & also request for front video from TP. TY.

Reply

Hsiao Tong (LKKAuto)

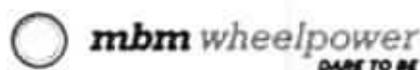
From: cassandra.chua@mbmwheelpower.com.sg
Sent: Tuesday, 11 June 2019 11:03 AM
To: Hsiao Tong (LKKAuto)
Cc: assignments; 'Danny Ong'; Admin A
Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019 *LKK REF: CC4/ASM19008990/Epb3
Attachments: Evidence SLX 6533 X.pdf

Dear Hsiao Tong,

FYI, kindly refer to attachment.

Thank you.

Best Regards,
Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: cassandra.chua@mbmwheelpower.com.sg

MBM Wheelpower PTE. LTD.

160 Sin Ming Drive • #06-02

Sin Ming Autocity • Singapore 575722

www.mbmwheelpower.com.sg

From: cassandra.chua@mbmwheelpower.com.sg <cassandra.chua@mbmwheelpower.com.sg>
Sent: Monday, 10 June 2019 11:45 AM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'assignments' <assignments@lkkauto.com>; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019 *LKK REF: CC4/ASM19008990/Epb3

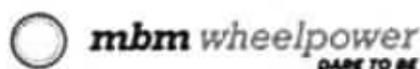
Dear Hsiao Tong,

The rear video footage is good enough.

If you cannot advise liability to be cleared for my client's vehicle, SLX 6533 X, then we will proceed to settle via lawyer, which will incur more cost on your side.

Thank you.

Best Regards,
Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188
Email: cassandra.chua@mbmwheelpower.com.sg
MBM Wheelpower PTE. LTD.
160 Sin Ming Drive • #06-02
Sin Ming Autocity • Singapore 575722
www.mbmwheelpower.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 10 June 2019 7:49 AM
To: cassandra.chua@mbmwheelpower.com.sg
Cc: assignments <assignments@lkkauto.com>; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019 *LKK REF: CC4/ASM19008990/Epb3

Without Prejudice

Dear Cassandra,

Further to your below email.

As per AXA instruction, kindly let us have a copy of your client's front video footage for our further review.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

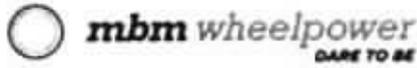
From: cassandra.chua@mbmwheelpower.com.sg <cassandra.chua@mbmwheelpower.com.sg>
Sent: Tuesday, 4 June 2019 9:45 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019 *LKK REF: CC4/ASM19008990/Epb3

Dear Hsiao Tong,

As per our teleconversation earlier, kindly keep me updated on the results after the interview with your insured.

Thank you.

Best Regards,
Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188
Email: cassandra.chua@mbmwheelpower.com.sg
MBM Wheelpower PTE. LTD.
160 Sin Ming Drive • #06-02
Sin Ming Autocity • Singapore 575722
www.mbmwheelpower.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 4 June 2019 8:51 AM
To: cassandra.chua@mbmwheelpower.com.sg
Cc: assignments <assignments@lkkauto.com>; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019 *LKK REF: CC4/ASM19008990/Epb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that our insured driver adamant that your client suddenly stopped in the middle of the road while there was no car in front of your client vehicle and resulted the collision.

We regret to inform you that we have our principal instruction to reject your client's claim.

If you have any further evidence (ie: front video footage), you may submit to us for further consideration.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: cassandra.chua@mbmwheelpower.com.sg <cassandra.chua@mbmwheelpower.com.sg>

Sent: Monday, 3 June 2019 10:53 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019 *LKK REF: CC4/ASM19008990/Epb3

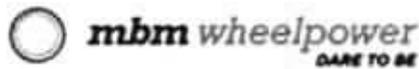
Dear Hsiao Tong,

Any update(s) on the liability status for my client's vehicle, SLX 6533 X?

Thank you.

Best Regards,

Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: cassandra.chua@mbmwheelpower.com.sg

MBM Wheelpower PTE. LTD.

160 Sin Ming Drive • #06-02

Sin Ming Autocity • Singapore 575722

www.mbmwheelpower.com.sg

From: cassandra.chua@mbmwheelpower.com.sg <cassandra.chua@mbmwheelpower.com.sg>

Sent: Wednesday, 29 May 2019 1:20 PM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'assignments' <assignments@lkkauto.com>; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019 *LKK REF: CC4/ASM19008990/Epb3

Dear Hsiao Tong,

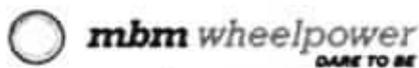
Kindly refer to the rear video footage.

My client did slow down, not jam brake suddenly.

Thank you.

Best Regards,

Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: cassandra.chua@mbmwheelpower.com.sg

MBM Wheelpower PTE. LTD.

160 Sin Ming Drive • #06-02

Sin Ming Autocity • Singapore 575722

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 28 May 2019 8:55 AM

To: cassandra.chua@mbmwheelpower.com.sg

Cc: assignments <assignments@lkkauto.com>; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019 *LKK REF: CC4/ASM19008990/Epb3

Without Prejudice

Dear Sirs/Mdm,

Kindly let us have a copy of your client front video footage.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: cassandra.chua@mbmwheelpower.com.sg <cassandra.chua@mbmwheelpower.com.sg>

Sent: Monday, 27 May 2019 5:10 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019 *LKK REF: CC4/ASM19008990/Epb3

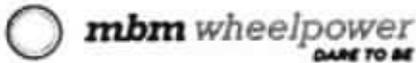
Dear Hsiao Tong,

Attached file as per your pursuant.

Thank you.

Best Regards,

Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: cassandra.chua@mbmwheelpower.com.sg

MBM Wheelpower PTE. LTD.

160 Sin Ming Drive • #06-02

Sin Ming Autocity • Singapore 575722

www.mbmwheelpower.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 27 May 2019 4:58 PM

To: cassandra.chua@mbmwheelpower.com.sg

Cc: assignments <assignments@lkkauto.com>; Danny Ong <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019 *LKK REF: CC4/ASM19008990/Epb3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Please be informed that we are pending for authorisation letter from our insured before we could advise on DS.

Meantime, we would like to request a copy of your client video footage as our insured driver reported that your client jammed brake without any reason. Attached is a copy of our insured driver report for your easy reference.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: cassandra.chua@mbmwheelpower.com.sg <cassandra.chua@mbmwheelpower.com.sg>

Sent: Monday, 27 May 2019 4:43 PM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; assignments <assignments@lkkauto.com>

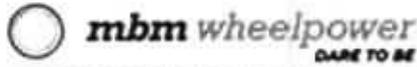
Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019

Dear Hsiao Tong,

Referring to our teleconversation earlier, kindly advise liability status the soonest.

Thank you.

Best Regards,
Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188
Email: cassandra.chua@mbmwheelpower.com.sg
MBM Wheelpower PTE. LTD.
160 Sin Ming Drive • #06-02
Sin Ming Autocity • Singapore 575722
www.mbmwheelpower.com.sg

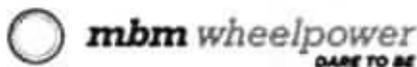
From: cassandra.chua@mbmwheelpower.com.sg <cassandra.chua@mbmwheelpower.com.sg>
Sent: Thursday, 23 May 2019 1:17 PM
To: 'Shu Pei (LKKAuto)' <shupeil@lkkauto.com>; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>
Cc: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019

Dear All,

Kindly advise estimated time surveyor is coming down today.

Thank you.

Best Regards,
Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188
Email: cassandra.chua@mbmwheelpower.com.sg
MBM Wheelpower PTE. LTD.
160 Sin Ming Drive • #06-02
Sin Ming Autocity • Singapore 575722
www.mbmwheelpower.com.sg

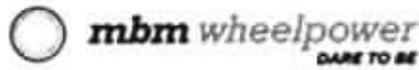
From: cassandra.chua@mbmwheelpower.com.sg <cassandra.chua@mbmwheelpower.com.sg>
Sent: Wednesday, 22 May 2019 5:11 PM
To: 'Shu Pei (LKKAuto)' <shupeil@lkkauto.com>; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>
Cc: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019

Dear Shu Pei,

Acknowledged with thanks.

Thank you.

Best Regards,
Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188
Email: cassandra.chua@mbmwheelpower.com.sg
MBM Wheelpower PTE. LTD.
160 Sin Ming Drive • #06-02
Sin Ming Autocity • Singapore 575722
www.mbmwheelpower.com.sg

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Wednesday, 22 May 2019 3:05 PM
To: cassandra.chua@mbmwheelpower.com.sg; 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: FW: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019

Dear Sir /Madam,

We have received assignment from AXA for this case.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: cassandra.chua@mbmwheelpower.com.sg <cassandra.chua@mbmwheelpower.com.sg>
Sent: Tuesday, 21 May 2019 1:58 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor_survey@axa.com.sg>
Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>
Subject: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019

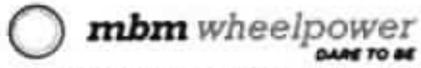
Dear All,

Attached file as per your reference.

Kindly advise on liability status for my client's vehicle, SLX 6533 X.

Thank you.

Best Regards,
Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: cassandra.chua@mbmwheelpower.com.sg

MBM Wheelpower PTE. LTD.

160 Sin Ming Drive • #06-02

Sin Ming Autocity • Singapore 575722

www.mbmwheelpower.com.sg

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This message has been scanned for viruses and dangerous content by
QUAPE SPAM Protection, and is believed to be clean.

--
This message has been scanned for viruses and dangerous content by
QUAPE SPAM Protection, and is believed to be clean.

On 17 Nov 2019

At 18.20 pm on A'Alang Upper Serangoon Road before Junction with Valley road, Mini bus PA 7632K, Driven by Mr Myint Thein Tun

Pass No. 093721681 Driving License 6287984X, Knocks into the back of

Vehicle no. SX 6533X, Driven by Yeo Sock Chuan (S1514750 F), and accepts full responsibility for the collision.

Company Name: POH LEE Bus Service,

8136 4596 9 225 1288 (Boss)
MR. TONI

Myint

Myint Thein Tun
693727681


YEO GEOK CHENG
ST3147117



RE: Re:RE: Pls engage OI to obtain the LOA & the TP's claim.

Type

🔗 Question

Message

Hi Richard, we have rejected third party claim and requested for front video footage from TP as per instruction. Third party appealed on this matter as it is a head-to-rear collision. Third party did not provide front video and insisted that the rear video footage is good enough. In addition, third party had submitted a copy of admission note signed by our driver. Kindly refer to the email from TP & admission note in SC. As per discussion before, OI mentioned that our driver is not aware on the content of the note and just signed it to confirm on his particular. Kindly advise further instruction on this matter as third party is chasing for outcome/update. Thank you. Hsiao Tong - 14 June 2019

Reply

<< Re:RE: Re:RE: Pls engage OI to obtain the LOA & the TP's claim.

Type

🗨 Question

Message

Hi, pls inform OI that we will propose to offer at 50% first. If TP reject the offer, then inform them that we will require front video so that we can review our offer again. Please inform them that our driver is adamant that TP driver stopped suddenly. TY

Reply

1/7/19 @ 2.35pm.

OI agent, Annie called in. She said that OI's opinion is to negotiate as lower as possible. try 40% - 50%.
OI will let insurer to handle.

Update: OI agent.

Steve Chen (LKK Auto)

From: cassandra.chua@mbmwheelpower.com.sg
Sent: Monday, June 10, 2019 5:36 PM
To: Steve Chen (LKK Auto)
Cc: 'Danny Ong '
Subject: RE: Finalisation for SLX 6533 X DOA 17/05/2019

Dear Steve,

Confirmed finalised amount @ \$9,475.50 (P/P, before GST), 6 repair days.

Thank you.

Best Regards,
Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: cassandra.chua@mbmwheelpower.com.sg

MBM Wheelpower PTE. LTD.

160 Sin Ming Drive • #06-02

Sin Ming Autocity • Singapore 575722

www.mbmwheelpower.com.sg

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: Monday, 10 June 2019 5:12 PM
To: cassandra.chua@mbmwheelpower.com.sg
Subject: Finalisation for SLX 6533 X DOA 17/05/2019

Dear Cass,

Our finalize \$9,475.50 (P/P, before GST). 6 repair days.

Kindly confirm.

Thanks

Best Regards,
Steve Chen | Assistant Automotive Assessor
LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: yinsiew.kon@mbmwheelpower.com.sg
Sent: Thursday, 20 June 2019 11:32 AM
To: Admin A
Cc: Hsiao Tong (LKKAuto); cassandra.chua@mbmwheelpower.com.sg
Subject: LOD - Accident involving SLX6533X and PA7632K along 996 Upper Serangoon Road on 17/05/2019
Attachments: LOD - SLX6533K.pdf

Your ref: PA7632K
Our Ref : SLX6533X / WIP 56844

Dear Sir / Mdm,

We would like to append our losses from you.

As the insurer of your insured driver's negligence driving for the above accident.

Enclosed herewith the scan copy of our letter of demand and supporting documents for your perusal.

Kindly look into the matter and revert the claim settlement to us as soon as possible.

To expedite this claim, please reply to us by email.

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: yinsiew.kon@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

Hsiao Tong (LKKAuto)

From: Smile <smile@pohleetransport.com.sg>
Sent: Tuesday, 28 May 2019 11:43 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: ACCIDENT INVOLVING PA 7632K(AXA) & SLX 6533X ALONG/AT UPP SERANGOON ROAD ON 17/05/2019
Attachments: Myint Thet Tun Authorised Letter.pdf

Dear Mr Chew,

We refer to your e-mail dated 27/5/2019 and forward the driver's Myint Thet Tun Authorisation Letter for your reference.

Thanks with best regards
POH LEE BUS TRANSPORT PTE LTD
Michael Ong

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, 27 May, 2019 4:54 PM
To: smile@pohleetransport.com.sg
Subject: ACCIDENT INVOLVING PA 7632K(AXA) & SLX 6533X ALONG/AT UPP SERANGOON ROAD ON 17/05/2019

27 May 2019

M/S POH LEE BUS TRANSPORT PTE LTD

Dear Sir/ Mdm

OUR REF : CC4/ASM19008990/Epb3
YOUR REF : PA 7632K
ACCIDENT INVOLVING PA 7632K(AXA) & SLX 6533X ALONG/AT UPP SERANGOON ROAD ON 17/05/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by our motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from MBM WHEELPOWER PTE LTD acting on behalf of the owner of SLX 6533X against your motor insurance policy.

As per AXA instruction we would like to request a copy of Authorisation Letter from your company to confirm that the driver Myint Thet Tun is your staff and authorised to driver the bus.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



保利巴士車運輸私人有限公司

POH LEE BUS TRANSPORT PTE LTD

GST Reg No: 20-0208417-D RCB Reg No. 200208417D

No. 3, Joo Koon Road Singapore 628967

Tel: 6862 9691 (3 Lines) Fax: 6862 9693

28th May 2019

To: AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attn: Officer-In-Charge

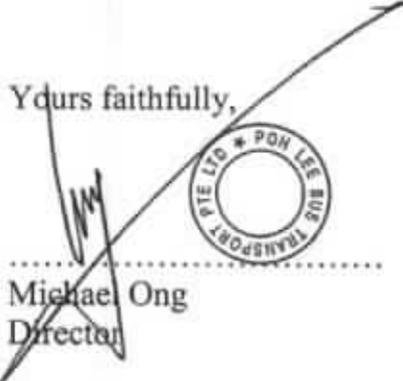
**LETTER OF AUTHORIZATION
PA7632K & SLX6533X / DOA 17/05/2019**

Dear Sir/Madam,

This is to certify that Mr Myint Thet Tun of Fin No: G3199364X is under our employment as a Bus Captain since March 2017.

He is our authorized driver for vehicle PA7632K and was using the vehicle for his daily scheduled duties at the time of the accident on 17/05/2019.

Yours faithfully,


.....
Michael Ong
Director



Hsiao Tong (LKKAuto)

From: S C Chew <chew8@ymail.com>
Sent: Wednesday, 29 May 2019 6:18 PM
To: Hsiao Tong (LKKAuto)
Cc: Smile; Florence (Poh Lee)
Subject: TOP URGENT: ACCIDENT INVOLVING PA 7632K(AXA) & SLX 6533X ALONG/AT UPP SERANGOON ROAD ON 17/05/2019 / POH LEE BUS TRANSPORT PTE LTD
Attachments: Myint Thet Tun Authorised Letter.pdf

Dear Hsiao Tong

**YOUR REF : CC4/ASM19008990/Epb3
ACCIDENT INVOLVING PA 7632K(AXA) & SLX 6533X ALONG/AT UPPER SERANGOON
ROAD ON 17/05/2019**

Re our telecon this morning. We are the Insurance Agent for the Insured.

As spoken, the Insured has already submitted all the necessary documents and video recording of the incident to the Reporting Centre/AXA Authorised Workshop at time of making the Accident Report.

And as per your earlier email request, we now re-attach copy of Insured's Letter dated 28/05/2019 confirming that driver, Mr Myint Thet Tun is authorized to drive the said Vehicle No. PA7632K at time of the incident.

And as mentioned during our telecon this morning, kindly arrange to conduct interview with the authorised Driver, Mr Myint Thet Tun with regards to the above incident soonest possible, preferably on this Friday, 31/05/2019 as the worker would be returning to his home country shortly.

We now await your advices if there is a need to interview the authorized driver following your check with AXA.

If an interview is necessary, pl do advise the date and time and we would prefer that you conduct the interview with the authorised driver at Insured's office at No. 3 Joo Koon Road.

Await your further advices.

Many Thanks and Kind Regards

Annie
MATAHARI INSURANCE
Office Tel: 6448 1700
Office Fax: 6444 0213

From: Smile [mailto:smile@pohleetransport.com.sg]
Sent: Tuesday, 28 May, 2019 11:43 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING PA 7632K(AXA) & SLX 6533X ALONG/AT UPP SERANGOON ROAD ON 17/05/2019

Dear Mr Chew,

We refer to your e-mail dated 27/5/2019 and forward the driver's Myint Thet Tun Authorisation Letter for your reference.

Thanks with best regards

POH LEE BUS TRANSPORT PTE LTD

Michael Ong

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, 27 May, 2019 4:54 PM

To: smile@pohleetransport.com.sg

Subject: ACCIDENT INVOLVING PA 7632K(AXA) & SLX 6533X ALONG/AT UPP SERANGOON ROAD ON 17/05/2019

27 May 2019

M/S POH LEE BUS TRANSPORT PTE LTD

Dear Sir/ Mdm

OUR REF : CC4/ASM19008990/Epb3

YOUR REF : PA 7632K

ACCIDENT INVOLVING PA 7632K(AXA) & SLX 6533X ALONG/AT UPP SERANGOON ROAD ON 17/05/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from MBM WHEELPOWER PTE LTD acting on behalf of the owner of SLX 6533X against your motor insurance policy.

As per AXA instruction we would like to request a copy of Authorisation Letter from your company to confirm that the driver Myint The Tun is your staff and authorised to driver the bus.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



<TP - Mandate IA> - S9M01NW0 [ACCIDENT INVOLVING PA 7632K(OI) & SLX 6533X(TP) ON 17/05/2019]

Type

🔊 Question

Message

Liability: 50%. As per instruction, we have informed OI that AXA propose 50/50 on this matter. OI Agreed to let AXA handle. We seek your mandate at 50% - \$5,552.90(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 03 Aug 2019

Reply



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 03/08/2019

Survey Details:

Date of loss	17-May-19
Date of appointment	22-May-19
Date of survey	23-May-19
Location of survey	MBM WHEELPOWER PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLX 6533X
Make and Model	HONDA SHUTTLE 1.5G CVT
Date of registration	3/4/2018
Excess	
Market Value	\$85,000
Part Rebate	\$41,082
Nett Loss	\$43,918

Repair details:

Initial Estimate	\$	11,130.72
------------------	----	-----------

Proposed/Revised repair cost:

Parts	\$	6,070.34
Check items (estimate)		NIL
Labour	\$	1,490.00
Supplementary	\$	1,915.16
Total	\$	9,475.50
Lump Sum(if applicable)	\$	-

Number of days for repair		6
---------------------------	--	---



Remarks:

*We had informed OI that AXA propose 50/50 on this matter.
OI agreed to let insurance to handle.
Recommended 6 repair days + 2PRS + 1Sunday =9days*

Mandate:

Liability(TP)		50%	
Proposed repair cost (w/GST)	\$	10,138.79	
Loss of use		NIL	
Loss of rental (w/GST)	\$	963.00	(9days x \$100.00)
Loss of income		NIL	
	\$	11,101.79	
	@50%	\$	5,550.90
LTA search fees	\$	2.00	
Others		NIL	
Proposed Total	\$	5,552.90	



Re:<TP - Mandate IA> - S9M01NW0 [ACCIDENT INVOLVING PA 7632K(OI) & SLX 6533X(TP) ON 17/05/2019]

Type

🗉 Question

Message

Hi, pls proceed as per mandate. TY.

Reply



RE: Re:<TP - Mandate IA> - S9M01NW0 [ACCIDENT INVOLVING PA 7632K(OI) & SLX 6533X(TP) ON 17/05/2019]

Type

🔍 Question

Message

Hi, third party had rejected our offer at 50% and insisted for 100%. Otherwise, they will pass the case to lawyer for further handling. Kindly refer to the email from TP in SC for your easy reference. Please advise further instruction. Thank you. Hsiao Tong - 26 Aug 2019

Reply

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Friday, 30 August 2019 9:38 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 116938, vehicle number SLX6533X

] - CONTINUED: All in all, if payout is not 100%, you may have to bear lawyer fees.	CHT	26/8/2019 8:10:42 AM
] <u>Message Hi, third party had rejected our offer at 50% and insisted for 100%. Otherwise, they will pass the case to lawyer for further handling. Kindly refer to the email from TP in SC for your easy reference. Please advise further instruction. Thank you. Hsiao Tong - 26 Aug 2019</u>	CHT	26/8/2019 8:10:57 AM
] 8/29/19 2:22 PM ANG Richard—Hi, in view that TP refuse to let us have the front video footage & do not accept our offer at 50%, pls withdraw the offer.	LSP	30/8/2019 9:24:22 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 29 August 2019 2:40 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 116938, vehicle number SLX6533X

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: richard.angbs@axa.com.sg <richard.angbs@axa.com.sg>
Sent: Thursday, 29 August, 2019 2:38 PM
To: admin-d@lkkauto.com
Subject: New message for service request 116938, vehicle number SLX6533X

AXA Insurance has sent you a message for claim number S9M01NW0.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



RE: Re:RE: Re:<TP - Mandate IA> - S9M01NW0 [ACCIDENT INVOLVING PA 7632K(OI) & SLX 6533X(TP) ON 17/05/2019]

Type

🔔 Question

Message

Hi, third party is not willing to accept our offer at 50% and they will pass the case to solicitor for further handling. In view of this, we will proceed to close file and submit our WP report to your good office. Thanks.

Hsiao Tong - 06 Sept 2019

Reply

Hsiao Tong (LKKAuto)

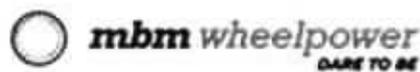
From: cassandra.chua@mbmwheelpower.com.sg
Sent: Monday, 2 September 2019 6:44 PM
To: Hsiao Tong (LKKAuto); yinsiew.kon@mbmwheelpower.com.sg
Cc: Admin A
Subject: RE: LOD - Accident involving SLX6533X and PA7632K along 996 Upper Serangoon Road on 17/05/2019 //LKK REF: CC4/ASM19008990/Epb3

Hi Hsiao Tong,

Our client do not accept 50% liability and we will send this case to our legal dept to handle. We let the court to decide.

Thank you.

Best Regards,
Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: cassandra.chua@mbmwheelpower.com.sg

MBM Wheelpower PTE. LTD.

160 Sin Ming Drive • #06-02

Sin Ming Autocity • Singapore 575722

www.mbmwheelpower.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 2 September 2019 10:49 AM
To: cassandra.chua@mbmwheelpower.com.sg; yinsiew.kon@mbmwheelpower.com.sg
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - Accident involving SLX6533X and PA7632K along 996 Upper Serangoon Road on 17/05/2019 //LKK REF: CC4/ASM19008990/Epb3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Attached is a copy of our insured video screenshot for your perusal.

In view that your client refuse to let us have the front video footage & do not accept our offer at 50%, we have our principal instruction to withdraw our offer.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: cassandra.chua@mbmwheelpower.com.sg <cassandra.chua@mbmwheelpower.com.sg>

Sent: Friday, 16 August 2019 11:42 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; yinsiew.kon@mbmwheelpower.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - Accident involving SLX6533X and PA7632K along 996 Upper Serangoon Road on 17/05/2019 //LKK
REF: CC4/ASM19008990/Epb3

Dear Hsiao Tong,

Kindly provide evidence whereby your insured said that there was no vehicle in front of my client.

Moreover, accordingly to BOLA rule, your insured did not practice safety distance and has to intention to brake when my client has stopped the vehicle at all.

My client has cleared explained to him about the black and white note before your insured signed onto the note.

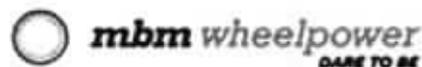
There is no way we are going to accept @ 50/50.

All in all, if payout is not 100%, you may have to bear lawyer fees.

Thank you.

Best Regards,

Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: cassandra.chua@mbmwheelpower.com.sg

MBM Wheelpower PTE. LTD.

160 Sin Ming Drive • #06-02

Sin Ming Autocity • Singapore 575722

www.mbmwheelpower.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 13 August 2019 8:31 AM

To: yinsiew.kon@mbmwheelpower.com.sg

Cc: cassandra.chua@mbmwheelpower.com.sg; Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - Accident involving SLX6533X and PA7632K along 996 Upper Serangoon Road on 17/05/2019 //LKK
REF: CC4/ASM19008990/Epb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that our insured driver adamant that your client suddenly stopped in the middle of the road while there was no car in front of your client vehicle and resulted the collision. As for the admission note submitted by your client, we have verified with our insured that our driver is not aware on the content of the note and he just signed it to confirm on his particular as requested by your client.

Nevertheless, for an amicable settlement, we propose settlement at a global sum of \$5,500.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: yinsiew.kon@mbmwheelpower.com.sg <yinsiew.kon@mbmwheelpower.com.sg>

Sent: Thursday, 20 June 2019 11:32 AM

To: Admin A <admin-a@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; cassandra.chua@mbmwheelpower.com.sg

Subject: LOD - Accident involving SLX6533X and PA7632K along 996 Upper Serangoon Road on 17/05/2019

Your ref: PA7632K

Our Ref : SLX6533X / WIP 56844

Dear Sir / Mdm,

We would like to append our losses from you.

As the insurer of your insured driver's negligence driving for the above accident.

Enclosed herewith the scan copy of our letter of demand and supporting documents for your perusal.

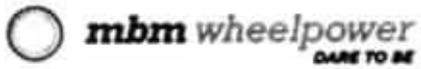
Kindly look into the matter and revert the claim settlement to us as soon as possible.

To expedite this claim, please reply to us by email.

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: yinsiew.kon@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

--
This message has been scanned for viruses and dangerous content by
QUAPE SPAM Protection, and is believed to be clean.



mbm wheelpower
DARE TO BE

Your ref : PA7632K
Our ref : SLX6533X

20th June 2019

AXA Insurance (Singapore) Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

TEL: 6338 7288

Attn: Motor Claims Dept

WITHOUT PREJUDICE

Dear Sir / Mdm,

Accident involving SLX6533X and PA7632K along 996 Upper Serangoon Road on 17/05/2019 at 18:20hrs

We refer to the above said accident.

Our investigation reveals that you are the insurers of the vehicle PA7632K at the material time of the accident and that the said accident was caused solely by the negligence of the driver insured by your company. We hereby propose a direct settlement for our client's claim.

We enclosed herewith copy of

- 1 Final repair invoice
- 2 Authorisation Letter
- 3 Car rental invoice
- 4 GIA search fee

We are instructed to claim the following

1 Costs of Repair - Part by part - (\$9,475.50 + 7% gst)	\$ 10,138.79
2 Loss of rental (\$128.40 x 16 days)	\$ 2,054.40
3 GIA search fee	\$ 2.00

Grand Total: \$ 12,195.19

Please kindly let us know whether you are prepared to settle our client's claim.

Thanks & Warmest Regards,



Yin Siew
HP: 8588 3198
yinsiew.kon@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd
160 Sin Ming Drive #06-02
Sin Ming Autocity Singapore 575722
Customer Service Hotline 6262 8888
www.mbmwheelpower.com.sg
Company Registration Number: 200204110W
GST Registration Number: M90368446L



mbm wheelpower
DARE TO BE

To: **AXA Insurance (Singapore) Pte Ltd**
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

TEL: 6338 7288

Attr: Motor Claims Dept

Tax Invoice: **56844**
Date: 20/6/2019
Vehicle No.: **SLX6533X**
Make / Model: **Honda Shuttle**
Chassis No.: **GK81200929**
Engine No.: **L15B5461093**
Year of Make: **2017**
Accident Date: **17/5/2019**

S/N	DESCRIPTION	Amount S\$
1	COSTS OF REPAIR - PART BY PART	\$ 9,475.50

Total :	\$	9,475.50
7% GST:	\$	663.29
Amount Due S\$	\$	<u>10,138.79</u>

For & on behalf
MBM WHEELPOWER PTE LTD



Prepared by: Yin Siew

MBM Wheelpower Pte Ltd
160 Sin Ming Drive #06-02
Sin Ming Autocity Singapore 575722
Customer Service Hotline 6262 8888
www.mbmwheelpower.com.sg
Company Registration Number: 200204110W
GST Registration Number: M90368446L

LETTER OF AUTHORISATION

DATE : _____

TO : MBM WHEELPOWER PTE. LTD.

160 SIN MING DRIVE, #06-02, SIN MING AUTOCITY, SINGAPORE 575722

FROM : CHUA TEE MONG (NAME OF OWNER/POLICYHOLDER)

CLAIM VEHICLE NO. : SLX 8533 X

ACCIDENT DATE : 17/5/2019

LOCATION : 996 UPPER SERANGOON ROAD

OTHER VEHICLE(S) : PA 7632 K

1 I hereby authorise MBM WHEELPOWER PTE. LTD. to :-

a. Proceed with the repair (the repair) to the above accident (the accident) damaged vehicle (the vehicle); and

() Act as sole and principal agent to claim on my behalf for the damaged to the vehicle and / or bodily injury sustained as a result of the accident from third party and / or resolved **(Claim against Own Insurer)**

Act as sole and principal agent to claim on my behalf for the damaged to the vehicle and / or bodily injury sustained as a result of the accident from third party and / or third party insurer in question until the claim is wholly completed, settled and / or resolved. **(Claim against Third Party)**

2 I confirm that MBM's authorisation shall include without limitation paying for all the relevant reports / documents, corresponding and negotiating with the insurer / third party and any other relevant parties, correspondence of any nature with solicitors, appointing solicitors to act in connection with the claim and, any or all such other tasks concerning the settlement, resolution and / or completion of the claim.

Where authorising party is not vehicle owner and policyholder

EXCEPT :-

- a. Such as matters or task that the insurer / third party and / or the law requires me to personally attend to ; and
 - b. The submission of the claim to the insurer (Where applicable)
- 3 I understand if I submit a claim of whatever nature to my own insurer [**FOURTEEN DAYS (14 days)**] after the accident (or such other time stipulated by my own insurer and / or the law), such claim will not or may not be accepted by my own insurer.
- 4 I further confirm and accept that :-
- a. To the extent permitted by laws :-
 - i) I will indemnify and keep MBM indemnify in connection with or arising from the claim ; and
 - ii) That not with outstanding the agreement or otherwise, under no circumstance will I (jointly or severally) in any manner hold MBM liable for losses / damages of whatever nature arising or in connection with the claim.
 - b. MBM does not guarantee and never represent that the insurer / third party will fully indemnify me for the damage and / or the repair's cost and, that I shall be and continue to be liable to MBM for the whole of the repair's cost.
- 5 As the extend to which the insurer / third party will indemnify me or be liable is not conclusive, I agree to place a deposit of \$ _____ (excluding GST) for the repair's cost.
- 6 I agree and accept MBM deposit refund policy, If the final successful percentage of indemnification / contribution / liability from or of the insurer / third party in respect of the repair's cost to me :-
- a. **50% and below - NO REFUND**
 - b. **100% - FULL REFUND**

- 7 I shall inform and forward to MBM all correspondence and letters received by me from the insurer / third party, any other insurer, solicitors governmental authorities and / or, any other relevant party.
- 8 I shall fully co-operate with and act expeditiously on any requests by MBM, particularly the signing / endorsement / execution of any "Discharge Voucher", failing which I shall be liable to MBM for the full repair costs and the expenses incurred (directly or indirectly) by MBM in connection with the claim.
- 9 In any case if the claim is repudiated by the insurer of the third party, I shall be liable to MBM for the full repair costs and the expenses incurred (directly or indirectly) by MBM in connection with the claim.
- 10 I shall not :-
- a. respond to correspondence and letter; and
 - b. negotiate agree or accept any other from the insurer / third party or any other relevant party; without consultation of and expressed approval from MBM WHEELPOWER PTE. LTD.
- 11 In consideration hereof (including without limitation MBM's agreeing to repair the vehicle and defer demanding payment of the repair's cost), I wholly assign to MBM WHEELPOWER PTE. LTD. All proceeds of the claim for :-
- a. the repair's costs and
 - b. damage, compensation, interest, cost (including party-to-party legal costs on a full indemnity basis and expenses in connection with the accident, repair and / or claim; which MBM shall be further entitled to apportion in its absolute discretion with any excess being paid by MBM to me as it deems fit in its absolute discretion.
- 12 I further confirm that payment to MBM or to any person (which shall include a body corporate) authorised by you to receive payment in lieu shall constitute a good effective discharge of the payment obligations by any party of the aforesaid proceeds of my claim and that I shall not be authorised in law to receive payment.

13 I understand and agree that MBM will not be liable if:

- a. the delay of receiving parts is caused by suppliers
- b. the Loss of Use/Loss of income claim amount provided by the insurer of the third party is lower than desired and that MBM will not top up to the expected amount.

14 MBM has the right not to disclose any correspondences to the client.



Owner & Policyholder's Signature / Company Stamp (if applicable); or
Authorising party's Signature / Company Stamp (if applicable)

Name : CHUA TEE MONG

NRIC No. : S7018272F

Address : _____



Witness's Signature

Name : Cedric

NRIC No. : _____



TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
YEO GEOK CHENG 14 VALLEY ROAD SINGAPORE 534468

DATE	INVOICE NO.
12-Jun-2019	A 40120

	VHA NO.	DUE DATE	VEH. NO.
	A 40120	12-Jun-2019	SLD 754 U
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 18 MAY 2019 TO 03 JUNE 2019 YOUR REP: SLX 6533 X	16	120.00	1,920.00
GST @ 7%			\$134.40
TOTAL			\$2,054.40

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

Levin
14/06/2019

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of BKW Automobile Pte Ltd



bizSAFE



BKW RENT A CAR PTE LTD

120 Lower Delta Road #02-15 Candax Centre Singapore 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D

24 HOURS HELPLINE : 6223 1122

VHA No: **A40120**

Workshop: **MBM**

VEHICLE HIRING AGREEMENT

HIRER'S PARTICULARS

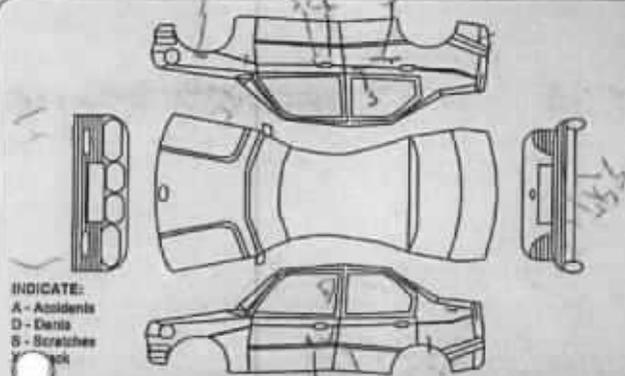
Name (as in IC): **YEO GEOK CHENG**
 NRIC/Passport No: [REDACTED] Date of Birth: **27/4/1973**
 Address: **14 VALLEY ROAD** Age: **53**
 Name & Address of Employer: _____
 Occupation: _____ Driving Exp: _____
 Driving Licence No: [REDACTED] Passed Date: **17/9/2001**
 DL Type: Local/Int/Other: _____

Hirer's Own Vehicle No: **SXK532X** Replace Veh No: _____
 Loan Vehicle No: **SLD 754 U** VR No: _____
 Make & Model: **TOYOTA ALTISS** Auto/Manual Group: _____

CHARGES		\$		cts	
Daily	16 day @ \$ 120	Per day	71920		
Weekly/Monthly	week @ \$ _____	Per week/Monthly			
Others					
CDW/PAI	@ \$ _____	Per day/Monthly			
Delivery/Collection Svc					
GST 7% 134 40					
OR No: _____ (A) SUB-TOTAL 52054 40					
Petrol Level & Surcharge	OUT	E	1/4	1/2	3/4
	IN				
First _____ km FREE per day			GST		
Excess mileage is chargeable at _____ cents per km			TOTAL CHARGES		

DRIVER'S PARTICULARS

Name (as in IC): **CHUA TEE MONG**
 NRIC/Passport No: [REDACTED] Date of Birth: **9/6/1970**
 Address: **14 VALLEY ROAD** Age: **53**
 Occupation: _____ Driving Exp: _____
 Driving Licence No: [REDACTED] Passed / Expiry Date: **6/12/1988**
 DL Type: Local/Int/Other: _____ Contact No: _____



NON WAIVER EXCESS (Subject to GST): \$ **2000**
ACCESSORIES CHECK
 Data Cards Camera Systems Hub Cap Radio / CD Cartridge
 Jack Tyre Opener Petrol Cap Spare Tyre

Hirer's Signature: _____ Additional Driver's Signature: _____

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

- IMPORTANT**
- The Hirer and the authorized driver must be over 23 years of age and under 55 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
 - All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
 - No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return of the rate shown per hour per day. Inclusive of CDW and/or PVI where applicable. Any returns after our operation hours will be charged as a full day rental.
 - Use of the vehicle for illegal purposes (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
 - Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
 - The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with it's use or operation.
 - The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
 - Smoke or petrol smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair: between \$200 - \$400.
 - The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
 - In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
 - The Hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the Hirer/Driver.
 - All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
 - I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
12/10/19	11:30 AM	53257	K 1197	

Return of Vehicle: The Hirer/Driver is Required to Sign in the Column "Signature Of Hirer/Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account! Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
12/10/19	7 AM	53366		

Hirer's/Driver Signature: _____



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-079115
Date of Request: 18/05/2019

Your Ref No: Online Purchase

MBM Wheelpower Pte Ltd
160 Sin Ming Drive #06-02
Sin Ming AutoCity
Singapore 575722

Dear Sir/Madam,

Enquiry Date: 18/05/2019
Enquiry By: Cassandra Chua Wen Ling
Vehicle No.: PA7632K
Accident Date: 17/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque



Third Party Insurer Enquiry

Our Ref No: GR-19-079115
Date of Request: 18/05/2019

Your Ref No: Online Purchase

MBM Wheelpower Pte Ltd
160 Sin Ming Drive #06-02
Sin Ming AutoCity
Singapore 575722

Dear Sir/Madam,

Enquiry Date: 18/05/2019
Enquiry By: Cassandra Chua Wen Ling
Vehicle No.: PA7632K
Accident Date: 17/05/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
PA7632K	AXA Insurance Pte Ltd	01/04/2019-31/03/2020	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 27 May 2019 4:54 PM
To: smile@pohleetransport.com.sg
Subject: ACCIDENT INVOLVING PA 7632K(AXA) & SLX 6533X ALONG/AT UPP SERANGOON ROAD ON 17/05/2019

27 May 2019

M/S POH LEE BUS TRANSPORT PTE LTD

Dear Sir/ Mdm

OUR REF : CC4/ASM19008990/Epb3
YOUR REF : PA 7632K
ACCIDENT INVOLVING PA 7632K(AXA) & SLX 6533X ALONG/AT UPP SERANGOON ROAD ON 17/05/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from MBM WHEELPOWER PTE LTD acting on behalf of the owner of SLX 6533X against your motor insurance policy.

As per AXA instruction we would like to request a copy of Authorisation Letter from your company to confirm that the driver Myint Thet Tun is your staff and authorised to driver the bus.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19008990/Epb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:RICHARD ANG

Date : 18-09-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	PA 7632K	Veh. Inspected	SLX 6533X
Policy No.	P0635857	Coverage (\$)	0.00
Claim No.	S9M01NW0	Excess (\$)	0.00
Assign From		Assign Date	22/05/2019

2. Vehicle Particulars & Condition

Make & Model	HONDA SHUTTLE	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	GK81200929	Colour	SILVER
Odometer	13257	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/60 R15	YOKOHAMA	6 mm
L/H Front Tyre	185/60 R15	YOKOHAMA	6 mm
R/H Rear Tyre	185/60 R15	YOKOHAMA	6 mm
L/H Rear Tyre	185/60 R15	YOKOHAMA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	17/05/2019	Inspection Date	23/05/2019
Survey held at	160 SIN MING DRIVE # 06-02		
Repairer	MBM WHEELPOWER PTE LTD		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLX 6533X /

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR SPOILER ROOF	CUT	✓ 1,308.00	800.00
1	REAR BRAKE LIGHT	NOT NECESSARY	✓ 330.00	-
1	TAILGATE	DENTED	✓ 1,344.80	1,193.00
1	REAR WINDSCREEN	BROKEN	✓ 1,768.80	1,250.00
1	REAR WINDSCREEN MOULDING	NECESSARY	✓ 136.40	136.40
1	TAILGATE CENTRE OUTER MOULDING	BROKEN	✓ 266.00	198.00
1	REAR HONDA EMBLEM 'H'	NECESSARY	✓ 78.88	78.88
1	TAILGATE LAMP RH	BROKEN	✓ 555.20	410.00
1	TAILGATE LAMP LH	SERVICEABLE	✓ 555.20	-
1	REAR TAILGATE CHROME MOULDING	BROKEN	✓ 555.20	258.00
1	REAR 'SHUTTLE' EMBLEM	NECESSARY	✓ 90.48	90.48
1	REAR BUMPER	BROKEN	✓ 1,236.80	1,150.00
10	REAR BUMPER CLIP	NECESSARY	✓ 70.00	30.00
1	TAILLAMP RH	CUT	✓ 568.40	568.40
1	TAILLAMP LH	CUT	✓ 568.40	568.40
1	REAR REFLECTOR RH	CRACKED	✓ 122.08	122.08
1	REAR REFLECTOR LH	SERVICEABLE	✓ 122.08	-
1	REAR REFLECTOR PLATE RH	CUT	✓ 52.40	52.40
1	REAR REFLECTOR PLATE LH	SERVICEABLE	✓ 52.40	-
1	REAR TOWING COVER	MISSING	✓ 48.08	48.08
1	REAR BOOTLID LOCK	BENT	✓ 158.80	158.80
1	TAILGATE TRIM (ADDITIONAL)	DEFORMED	✓ 329.30	329.30
1	TAILGATE WEATHERSTRIP (ADDITIONAL)	CUT	✓ 227.80	227.80
1	END PANEL (ADDITIONAL)	BENT	✓ 487.40	487.40
1	END PANEL TOP GARNISH (ADDITIONAL)	DEFORMED	✓ 171.40	171.40
1	REAR FENDER INNERSHIELD TRIM RH (ADDITIONAL)	DEFORMED	✓ 406.40	406.40
1	REAR FENDER INNERSHIELD TRIM LH (ADDITIONAL)	DEFORMED	✓ 406.40	406.40
1	REAR REFLECTOR SPONGE RH (ADDITIONAL)	CRACKED	✓ 94.10	94.10
1	END PANEL RH (ADDITIONAL)	DENTED	✓ 271.16	271.16

Report Ref No. CC4/ASM19008990/Epb3q2



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Page No. 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 20% DISCOUNT		-2,476.47	-1,901.38
			9,905.89	7,605.50
	SPECIAL NETT ITEMS			
1	SET REAR REVERSE SENSOR (SN)	BROKEN	✓ 300.00	200.00
1	BODY SEALANT (SN)	NECESSARY	✓ 100.00	30.00
1	SOLAR FILM (SN)	NECESSARY	✓ 250.00	150.00
1	REAR NUMBER PLATE WITH FRAME (SN)	NOT NECESSARY	✓ 80.00	-
			730.00	380.00
	LABOUR			
	TO REMOVE,REFIT & REPAIR AFFECTED DAMAGED PARTS .INCLUDING TO KNOCK -OUT ,WELD & STRAIGHTEN ON THE AFFECTED PARTS.		✓ 800.00	600.00
	TO REMOVE & REPLACE REAR WINDSCREEN .		✓ 180.00	100.00
	TO REMOVE & REFIT REAR END PANEL LINING & GARNISH TO FACILITATE REPAIR.		✓ 70.00	30.00
	TO REMOVE & REPLACE REVERSE SRNSORS.		✓ 50.00	20.00
	TO CHECK & RECONNECT ALL NECESSARY WIRING.		✓ 100.00	30.00
	TO CONDUCT ALL WHEEL COMPUTERISED ALIGNMENT.	NOT NECESSARY	✓ 80.00	-
	TO CONDUCT CHASSIS ALIGNMENT.		✓ 80.00	80.00
	TO RESET ENGINE WARNING LIGHT (ABS,SRS,ECU MEMORY & ETC).	NOT NECESSARY	✓ 150.00	-
	TO APPLY ANTI RUST COATING.		✓ 200.00	30.00
	TO SPRAY PAINT ON THE AFFECTED AREAS.		✓ 700.00	600.00
			2,410.00	1,490.00
	GRAND TOTAL		13,045.89	9,475.50
	RECOMMENDED COST OF REPAIRS			9,475.50

Report Ref No. CC4/ASM19008990/Epb3q2

CHEN TSUE YEE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part, does so at his or her own risk.

Service Request Details

Claim	59H01HW0
Reference	CCA/ASM19008990/EH302 
Loss Date	17 May 2019
Report Date	21 May 2019 3:00:00 PM
Request Date	21 May 2019
Due Date	

Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information

Incident Vehicle Registration #

SU36533K

Make

TPVD HONDA

Model

SHUTTLE 1.5G CVT

Service Address

...

Primary Contact/Insured

POH LEE BUS TRANSPORT PTE LTD
3 JOO KOON ROAD, 628967, Singapore
63163238

Claim Handler

ANG Richard
richard.angbis@axa.com.sg

Additional Instructions

[Messages](#)
[Invoices](#)
[History](#)
[Documents](#)
[Assessment](#)
[Metrics](#)
[Notes](#)

Document Type

▼

Document SubType

▼

NAME

TYPE

SUB-TYPE

DATE UPLOADED

 LKXInvoice1.pdf

Invoice

Surveyor/ Assessor expense

LKX AUTO CONSULTANTS PTE LTD (TP)

20 September 2019

File Name	Forms / Claim Documents	Document Sub-Type	LKK AUTO CONSULTANTS ATTORNEY (TP)	20 September 2019 (UNPAID)
LKK Inspection.pdf				
LKK Adjustment 1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
Email from TP id 140819.pdf	Letters and Correspondence	Third Party	LKK AUTO CONSULTANTS PTE LTD (TP)	26 August 2019
TP-Minute IA dt 030819.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	3 August 2019
Rental Receipt.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 August 2019
Insurance Search Fee.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 August 2019
IARF_CODE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 August 2019
Email from TP id 110619.pdf	Letters and Correspondence	Third Party	LKK AUTO CONSULTANTS PTE LTD (TP)	14 June 2019
LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 June 2019
Evidence SLX 6533 X.pdf	Evidence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 June 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 June 2019
TP_ESTIMATE_-_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	14 June 2019
SLX 6533X vs PA 7632K - TP VIDEO_REAR.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	4 June 2019
CD Video.MP4	Evidence	Videos	ANG Richard	29 May 2019

NAME	TYPE	SUB-TYPE	DATE
Myisit Thei Tun Authorised Letter.pdf	Letters and Correspondence	Policy Holders / Insured	28/04/2019
IA-6533.pdf	Reports & Statement	Others	24 May 2019
P0635857_BN_00014_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	22 May 2019
P0635857_CI_00014_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	22 May 2019
TP PRI FROM WORKSHOP WITH GIA REPORT.mng	Letters and Correspondence	Workshop	21 May 2019
IA7632K INS0 GIA REPORT.PDF	Reports & Statement	GIA Report	21 May 2019