

Hsiao Tong (LKKAuto)

From: cassandra.chua@mbmwheelpower.com.sg
Sent: Tuesday, 11 June 2019 11:03 AM
To: Hsiao Tong (LKKAuto)
Cc: assignments; 'Danny Ong '; Admin A
Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019 *LKK REF: CC4/ASM19008990/Epb3
Attachments: Evidence SLX 6533 X.pdf

Dear Hsiao Tong,

FYI, kindly refer to attachment.

Thank you.

Best Regards,
Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: cassandra.chua@mbmwheelpower.com.sg

MBM Wheelpower PTE. LTD.

160 Sin Ming Drive • #06-02

Sin Ming Autocity • Singapore 575722

www.mbmwheelpower.com.sg

From: cassandra.chua@mbmwheelpower.com.sg <cassandra.chua@mbmwheelpower.com.sg>
Sent: Monday, 10 June 2019 11:45 AM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'assignments' <assignments@lkkauto.com>; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019 *LKK REF: CC4/ASM19008990/Epb3

Dear Hsiao Tong,

The rear video footage is good enough.

If you cannot advise liability to be cleared for my client's vehicle, SLX 6533 X, then we will proceed to settle via lawyer, which will incur more cost on your side.

Thank you.

Best Regards,
Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: cassandra.chua@mbmwheelpower.com.sg

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 10 June 2019 7:49 AM

To: cassandra.chua@mbmwheelpower.com.sg

Cc: assignments <assignments@lkkauto.com>; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019 *LKK REF: CC4/ASM19008990/Epb3

Without Prejudice

Dear Cassandra,

Further to your below email.

As per AXA instruction, kindly let us have a copy of your client's front video footage for our further review.

Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: cassandra.chua@mbmwheelpower.com.sg <cassandra.chua@mbmwheelpower.com.sg>

Sent: Tuesday, 4 June 2019 9:45 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019 *LKK REF: CC4/ASM19008990/Epb3

Dear Hsiao Tong,

As per our teleconversation earlier, kindly keep me updated on the results after the interview with your insured.

Thank you.

Best Regards,
Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: cassandra.chua@mbmwheelpower.com.sg

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 4 June 2019 8:51 AM

To: cassandra.chua@mbmwheelpower.com.sg

Cc: assignments <assignments@lkkauto.com>; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019 *LKK REF: CC4/ASM19008990/Epb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that our insured driver adamant that your client suddenly stopped in the middle of the road while there was no car in front of your client vehicle and resulted the collision.

We regret to inform you that we have our principal instruction to reject your client's claim.

If you have any further evidence (ie: front video footage), you may submit to us for further consideration.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: cassandra.chua@mbmwheelpower.com.sg <cassandra.chua@mbmwheelpower.com.sg>
Sent: Monday, 3 June 2019 10:53 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019 *LKK REF: CC4/ASM19008990/Epb3

Dear Hsiao Tong,

Any update(s) on the liability status for my client's vehicle, SLX 6533 X?

Thank you.

Best Regards,
Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: cassandra.chua@mbmwheelpower.com.sg

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From: cassandra.chua@mbmwheelpower.com.sg <cassandra.chua@mbmwheelpower.com.sg>
Sent: Wednesday, 29 May 2019 1:20 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'assignments' <assignments@lkkauto.com>; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019 *LKK REF: CC4/ASM19008990/Epb3

Dear Hsiao Tong,

Kindly refer to the rear video footage.
My client did slow down, not jam brake suddenly.

Thank you.

Best Regards,
Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: cassandra.chua@mbmwheelpower.com.sg

MBM Wheelpower PTE. LTD.

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 28 May 2019 8:55 AM

To: cassandra.chua@mbmwheelpower.com.sg

Cc: assignments <assignments@lkkauto.com>; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019 *LKK REF: CC4/ASM19008990/Epb3

Without Prejudice

Dear Sirs/Mdm,

Kindly let us have a copy of your client front video footage.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: cassandra.chua@mbmwheelpower.com.sg <cassandra.chua@mbmwheelpower.com.sg>

Sent: Monday, 27 May 2019 5:10 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019 *LKK REF: CC4/ASM19008990/Epb3

Dear Hsiao Tong,

Attached file as per your pursuant.

Thank you.

Best Regards,

Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: cassandra.chua@mbmwheelpower.com.sg

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 27 May 2019 4:58 PM

To: cassandra.chua@mbmwheelpower.com.sg

Cc: assignments <assignments@lkkauto.com>; Danny Ong <danny.ong@mbmwheelpower.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019 *LKK REF: CC4/ASM19008990/Epb3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Please be informed that we are pending for authorisation letter from our insured before we could advise on DS.

Meantime, we would like to request a copy of your client video footage as our insured driver reported that your client jammed brake without any reason. Attached is a copy of our insured driver report for your easy reference.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: cassandra.chua@mbmwheelpower.com.sg <cassandra.chua@mbmwheelpower.com.sg>

Sent: Monday, 27 May 2019 4:43 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019

Dear Hsiao Tong,

Referring to our teleconversation earlier, kindly advise liability status the soonest.

Thank you.

Best Regards,
Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: cassandra.chua@mbmwheelpower.com.sg

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From: cassandra.chua@mbmwheelpower.com.sg <cassandra.chua@mbmwheelpower.com.sg>

Sent: Thursday, 23 May 2019 1:17 PM

To: 'Shu Pei (LKKAuto)' <shupeilkkauto.com>; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>

Cc: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019

Dear All,

Kindly advise estimated time surveyor is coming down today.

Thank you.

Best Regards,
Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: cassandra.chua@mbmwheelpower.com.sg

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www.mbmwheelpower.com.sg

From: cassandra.chua@mbmwheelpower.com.sg <cassandra.chua@mbmwheelpower.com.sg>

Sent: Wednesday, 22 May 2019 5:11 PM

To: 'Shu Pei (LKKAuto)' <shupeilkkauto.com>; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>

Cc: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019

Dear Shu Pei,

Acknowledged with thanks.

Thank you.

Best Regards,
Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: cassandra.chua@mbmwheelpower.com.sg

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www.mbmwheelpower.com.sg

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Wednesday, 22 May 2019 3:05 PM

To: cassandra.chua@mbmwheelpower.com.sg; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: FW: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019

Dear Sir /Madam,

We have received assignment from AXA for this case.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: cassandra.chua@mbmwheelpower.com.sg <cassandra.chua@mbmwheelpower.com.sg>

Sent: Tuesday, 21 May 2019 1:58 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>

Subject: Liability Status - Accident involving SLX 6533 X & PA7632K (AXA) on 17/05/2019

Dear All,

Attached file as per your reference.

Kindly advise on liability status for my client's vehicle, SLX 6533 X.

Thank you.

Best Regards,
Cassandra Chua | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: cassandra.chua@mbmwheelpower.com.sg

MBM Wheelpower PTE. LTD.

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