

Surveyor:

L76

DOI:

23/5/19

Date / Time:

21/5/19

Registered in Merimen:

21/5/19

Pre-assign / CCU / FTE

SKT 6808L



Insured Vehicle No.:

Lew Vee Keng.

Claim No.:

025 42620659G

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :S\$

D.O.A.:

16/05/2019

Place of Accident:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SJK 6372K



INSRS:

WSP:

Tel:

Liability:

RMKS:

JHX



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 23/07/19 - VIC

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

3/6 RIMP - sent out 1st ltr.

12/06 OI GIA Reported

23/07/19

MUR REVIEWED, OI REPAIR-ENDED TP.  
SEND LETTER IN EMAIL TO OI TO NOTIFY  
TP CLAIM IN NCD ISSUES.  
EMAIL LIABILITY CLERK  
FINISHED  
TP LOD IN BY EMAIL

19/08/19

SEND ACCEPTANCE EMAIL TO TP.  
RECEIVED BY.  
ALL DONE IN ORDER.  
TO CLOSE.

## PRELIMINARY ADVICE

Date/Time:

Sent By:

## FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: L19

S\$ 1,200.00 ( 4 days) Reduction: 52 %

Email ☐ Call ☐

## FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) HOLA S/N No. : 27 -

If NO or B 28, Ass. Lia:

(OI REPAIR-ENDED TP)

Repair Cost: (w/loss)

S\$ 1,391.00

Loss of Rental (LOR):

S\$ - ( days)

Loss of Use (LOU):

S\$ 240.00 (\$60 x 4 days)

Loss of Income (LOI):

S\$ - (\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

S\$ 2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4320.00

Total:

S\$ 1,633.00

Global Sum S\$: -

## FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$ 1,633.00

Name 1:

JOO HAK KEE AUTO PTE LTD

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

Report Format:

Lump Sum / I.B.I. (\$) )

TECH. INVS. (V)

Weekend (\$) )

TOTAL

23/5/19



## ANNOUNCING Auto Zoom Enterprise Pte Ltd as sgCarMart Premium Dealer 2019



**Post an Advertisement**  
Sell it yourself! Advertise it at just  
**\$58 until it's SOLD!**

[Post an Ad](#)
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[Ways of Selling](#)

New 5 Years Renewal Coe Toyota Wish 1.8A



1.8BENJA 60 Admin Fee/SG  
10 Years 2 Years Warranty L1500  
100% Monthly Payment  
GV Credit Pte Ltd

**HIN LUNG AUTO**  
Ho Dee Group  
**One Stop Car Hub**  
Finance, Insurance, Workshop  
New and Used Cars  
**30 years**  
of car sale

[Browse by Category](#)
[Back](#) ( 1 ... 8 9 10 11 12 ... 18 ) [Next](#)
[Sort by Date Posted](#)
[20 results/page](#)

350 vehicles

Honda Civic

[Advanced Search](#)

Search Selection

Honda Civic

Any

Any

> 10 year(s)  
old

Any

Any

Any

All



**Honda Civic 1.6A VTI (COE till  
09/2028)**

-

N.A

26-Sep-2008

1,595 cc

-

Sedan

SOLD

Original Paintwork, In Excellent Condition, Well Kept And Serviced By Agent. All Records Available. High Loan And Trade In Welcome. Call Now For Viewing!

Posted: 19-Apr-2019

Tags: 2008 Honda Civic, 2008 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda

COMING SOON



**Honda Civic 1.6A VTI (COE till  
09/2023)**

\$36,800

\$8,460 /yr

27-Sep-2008

1,595 cc

-

Sedan

Available

Extreme Beautiful Candy Red Unit! Easily One Of The Best Condition Civics In The Market Guaranteed. New Leather Seats/Interior Done! Up To 90% Easy Loan Approval, High Trade In, Buy With Trust And Ass...

Monster Motors Pte Ltd

Posted: 19-Mar-2019

Tags: 2008 Honda Civic, 2008 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda

PREMIUM 40



**Honda Civic Type R 2.0M (COE  
till 10/2028)**

\$82,000

\$8,700 /yr

22-Oct-2008

1,998 cc

-

Sports

Available

Well Maintained, Clean & Simple, Sleeper Type R. No Introduction Needed, Last Of Its Kind, Naturally Aspirated Performance Sedan Sporting The Legendary Type R Badge. Trade-in's Welcomed, Loan/finance ...

Posted: 09-Apr-2019

Tags: 2008 Honda Civic, 2008 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda

PREMIUM 40



**Honda Civic 1.8A VTI-S (COE  
till 10/2023)**

\$31,500

\$7,100 /yr

29-Oct-2008

1,799 cc

120,000 km

Sedan

Available

Low Monthly Installment \$753. Interest From 3.18%. All Wear And Tear Replaced! Checked By Our Own In-house Workshop. Option To Renew 10 Years COE. Bank Loan And In House Loan Available. Trade In Welco...

Posted: 02-May-2019

Tags: 2008 Honda Civic, 2008 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda

**GET YOUR  
COE  
RENEWAL  
LOAN**

**Is your COE expiring? Let us help you renew it!**

Getting your COE renewed is easy, fast and affordable. We'll help you renew your COE and get a loan for it. Get the cheapest loan in town and an approval in 2 days without effort! Enquire today.



**Honda Civic 1.8A VTI-S (COE  
till 10/2023)**

-

N.A

29-Oct-2008

1,799 cc

-

Sedan

SOLD

Price Negotiable! M&M Bodykit! Wear And Tear Parts Changed With Recipe! Stock Engine With Good Mileage!

Posted: 28-Apr-2019

Tags: 2008 Honda Civic, 2008 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda

DIRECT OWNER



**Honda Civic 1.6A VTI (COE till  
10/2023)**

-

N.A

29-Oct-2008

1,595 cc

-

Sedan

SOLD

100% Loan Available. Highest Offer For All Trade In! Insurance Can Pay By 12 Months Installment (No Cards Needed). 6 Months Warranty For Engine And Gearbox. Flexible Loan! Fast Approval! Call Us Now!

Posted: 24-Mar-2019

Tags: 2008 Honda Civic, 2008 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda

**Honda Civic 1.8A VTI-S (COE  
till 10/2023)**

\$32,500

\$7,320 /yr

30-Oct-2008

1,799 cc

122,000 km

Sedan

Available

Low Mileage Done! New Paintwork And Tyres. Very Well Maintained Unit. New Road Tax! Trade In Available! Call Now To Arrange An Appointment!

Compare

**PRE-REPAIR INSPECTION REQUEST – SJK6372K vs SKT6808L (OI) on D.O.A.: 16/05/2019**

From: Hor, Yinrul  
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)  
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur  
Sent: 5/21/2019 1:51:13 PM  
Attachments:  **SAS REPORT.PDF**

Hi,

Please refer to the enclosed request from **Joo Hak Kee Auto Pte Ltd**.  
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.  
*Kindly assist to assign **Adrian Ling** as Single Joint Expert as requested.*

Thanks & Regards,

Yin Rul, Hor (Viviane)  
AIG  
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto  
[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

P: Shi Min  
T: 2.16 p.m  
V: out  
E: ✓

**From:** shimin poh [mailto:shimin@jkh.com.sg]  
**Sent:** Tuesday, May 21, 2019 12:18 PM  
**To:** Hor, Yinrul  
**Cc:** Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur  
**Subject:** [EXTERNAL] Re: FW: NEW THIRD PARTY DIRECT SETTLE VEH NO : SJK6372K | SKT6808L DOA : 16/5/2019

**This message is from an external sender; be cautious with links and attachments.**

Dear Yinrul:

We choose Adrian ling from LKK, Please be informed the vehicle will be in on 22/5/2019 @10am owner waiting.

Thank You !  
Bridget Poh (Shimin)  
Joo Hak Kee Auto Pte Ltd  
Blk 3007 Ubi Road 1  
#01-406 Singapore 408701  
Office: 67431913

On Tue, May 21, 2019 at 12:11 PM Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)> wrote:

Without Prejudice

Your Reference : SJK6372K  
Our Reference : SKT6808L

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd

Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Yin Rul, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** shimin poh [mailto:[shimin@jhk.com.sg](mailto:shimin@jhk.com.sg)]

**Sent:** Tuesday, May 21, 2019 11:28 AM

**To:** AIG SGP, Claims-Survey

**Subject:** [EXTERNAL] NEW THIRD PARTY DIRECT SETTLE VEH NO : SJK6372K | SKT6808L DOA : 16/5/2019

**This message is from an external sender; be cautious with links and attachments.**

Dear Sir/Mdm,

Kindly arrange pre-repair survey for the above and if possible would like to do direct settlement.

Please provide us your list of surveyors for our selection.

Attached is the accident report for your reference and we're currently in the midst of preparing the estimate.

Thank you and hope to hear from you soon.

Thank You !

Bridget Poh (Shimin)

Joo Hak Kee Auto Pte Ltd

Blk 3007 Ubi Road 1

#01-406 Singapore 408701

Office: 67431913

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## View Received Message

This mail is associated with :

**\*SJK6372K (02542628655G)**  
**[SKT6808L]**

TP  
TUNG CHOK SENG  
May 16 2019 4:00PM  
[LEW CHEE KEONG]  
Joo Hak Kee Auto Pte Ltd

Reply	Reply All	Mark as Unread	Print Message	Delete Message	Forward
-------	-----------	----------------	---------------	----------------	---------

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on **23/05/2019 09:18 AM**.  
**To** LKK\_HQ  
**Subject** No OI GIA Report

Hi,

Pls be advice that no OI GIA report received.  
Pls find OI details below for your further actions.

OI name : Lew Chee Keong

Address : 48 Lorong Marican  
Singapore 417228

Mobile No: 96611905

Thank you.

Regards,  
Divya

### DOCUMENTS SUMMARY

There are no documents.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19008985/Bja3

03 June, 2019

**Lew Chee Keong**  
48 Lorong Marican  
Singapore 417228

Dear Sirs,

**ACCIDENT INVOLVING SKT 6808L AND SJK 6372K ON 16/05/2019 ALONG/  
AT GEYLANG EAST CENTRAL TRAFFIC JUNCTION**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any mendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Joy Irene  
Claims  
Tel : 6841 2409  
Fax: 6741 4108  
Email : [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com)

c.c. *Claims Manager*  
*AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

**SATISFACTION AND DISCHARGE VOUCHER**

维修后满意度券

To: Joo Hak Kee Auto Pte Ltd  
Blk 3007 Ubi Road 1  
#01-405 Singapore 408701


and/or

To: Motor Claims Department

Claim ref no:  
Policy No:  
Date:

I/we, hereby certify that the repairs to my/our vehicle bearing registration number SJK 6372K which was involved in an accident on 16/5/19 along Kembangan East central traffic junction has been completed by Joo Hak Kee Auto Pte Ltd to my/our satisfaction. I/we agree that payment to Joo Hak Kee Auto Pte Ltd for such repairs shall be in full satisfaction and discharge of all claims which I/we may have in respect of our mentioned vehicle and said policy number Insured by NTUC Income Insurance

Dated this day of 17 month of Aug year 2019

  
Signed by owner/ driver  
(with chop if applicable)  
Name: Wong Chok Seng  
NRIC/CoY Reg No: \_\_\_\_\_

  
Signed by witness  
Name: Brigitte Poh  
Nric: \_\_\_\_\_



Our Ref : SJK6372K

Your Ref : SKT6808L

17 August 2019

AIG Asia Pacific Insurance Pte Ltd  
Motor Claims Department  
78 Shenton Way #08-16  
Singapore 079120

**Accident involving SJK6372K/SKT6808L (AIG Insured) on 16/05/2019**

We act for **TUNG CHOK SENG**, the owner of vehicle no. **SJK6372K**, which was involved in the above accident.

Our client suffered loss and damage as a result of your Insured's negligence in the driving of motor vehicle no. **SKT6808L**.

We quantify our client claim's as follows:

- |                                       |               |
|---------------------------------------|---------------|
| • Cost of Repair inclusive of GST     | : \$ 1,391.00 |
| • TP Insurer Enquiry Inclusive of GST | : \$ 2.00     |
| • Loss of Use @\$60/day X 4 days      | : \$ 240.00   |

**Total Claim Amount \$1,633.00**

**Pre-repair inspection of our client's vehicle was carried out by Surveyor Mr Lim and we have finalized \$1,300.00 before GST on 17/08/2019**

We enclose herewith the necessary invoices for your immediate action

Please let us know whether you are accepting liability and will be doing settlement within 7 days upon receiving this letter. If there are no discrepancies, please assist to forward the DV to us within 7 days.

Best Regards,



Joo Hak Kee Auto Pte Ltd  
T: 6743 1913 F: 6743 5234  
E: shimin@jhk.com.sg





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

23 JULY 2019

**LEW CHEE KEONG**  
68 LORONG MARICAN  
SINGAPORE 417228

**By Post & By Email**

Dear Sir/Madam,

**OUR REF : CC4/AIG19008985/Bha3**  
**YOUR REF : SKT 6808L**

**ACCIDENT INVOLVING SKT 6808L AND SJK 6372K ALONG GEYLANG EAST CENTRAL ON 16.05.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SJK 6372K against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SJK 6372K from the rear. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

[65cheekeong@gmail.com](mailto:65cheekeong@gmail.com)  
(Email)

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 23 July, 2019 4:09 PM  
**To:** 65cheekeong@gmail.com  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** YOUR REF: SKT 6808L ACCIDENT INVOLVING SKT 6808L AND SJK 6372K ALONG GEYLANG EAST CENTRAL ON 16.05.2019



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

23 JULY 2019

**LEW CHEE KEONG**  
68 LORONG MARICAN  
SINGAPORE 417228

**By Post & By Email**

Dear Sir/Madam,

**OUR REF : CC4/AIG19008985/Bha3**  
**YOUR REF : SKT 6808L**

### **ACCIDENT INVOLVING SKT 6808L AND SJK 6372K ALONG GEYLANG EAST CENTRAL ON 16.05.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SJK 6372K against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SJK 6372K from the rear. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**AUTHORIZATION TO ACT**  
**授权采取行动**

To: Joo Hak Kee Auto Pte Ltd  
Blk 3007 Ubi Road 1  
#01-406 Singapore 408701

I, Tung Chok Seng (the third party claimant) of  
Blk 2 #10-11 UPPER ALJUNIED LANE JOO SENG GREEN 5369002  
(address), owner of SJK6372K (vehicle no) hereby authorize  
Joo Hak Kee Auto Pte Ltd (the workshop) to act for me with respect of my claim for repair  
costs and/or rental and/or loss of use (claim) for my vehicle no  
SJK6372K that was damaged pursuant to the accident which  
occurred on 16/5/19 (date) at  
GRANDPRAIR EAST CENTRAL TRAFFIC JUNCTION (location) involving vehicle no/s  
SKT5808L in this (the accident).

I further authorize the workshop to settle my above mentioned claim in a manner that they  
deem fit and the workshop is further authorized to received payment further to settlement of  
my claim with payment cheque/s being made in favor of Joo Hak Kee Auto Pte Ltd (the  
workshop).

I further acknowledge that any settlement the workshop may reach on my behalf is on a  
without prejudice and without admission of liability basis insofar as the driver/owner/insurers of  
the vehicle is concerned.

Dated this day of 19 month of Aug year 2019



Signed by the third party claimant  
(with chop if applicable)  
NRIC/Co Reg No: S1771116D



Signed by Joo Hak Kee Auto Pte Ltd  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **JOO HAK KEE AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,391.00** (Repair Cost), **S\$240.00** (Loss of Rental/Use), **S\$2.00** (Disbursement), for vehicle no. **SJK 6372K** that was damaged pursuant to the accident which occurred on **16/05/2019** (date) along **GEYLANG EAST CENTRAL** (location) involving vehicle no/s **SKT 6808L**. This is pursuant to the inspection conducted on **23/05/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TUNG CHOK SENG** ("the third party claimant") of vehicle no. **SJK 6372K** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJK 6372K** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of Aug (month) **2019** (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

**Tung Chok Seng**

C/O BLK 3007, UBI ROAD 1,  
#01-406, SINGAPORE 408701

**Tax Invoice**

Inv No. : INV19080042  
Date : 17 Aug 2019  
Ref : WJ1908042  
Terms : COD  
Veh. No. : SJK6372K  
Make : HONDA  
Model : CIVIC

#	Description	Qty	UOM	U/P	Amt
1	Total Lump Sum Repair Cost Third Party Claim - SJK6372K/SKT6808L Accident Date : 16/05/2019	1.00		1,300.00	1,300.00

I agree to the price as listed above and affirm that the  
goods are received in good condition.

E. & O.E.

Subtotal : S\$ 1,300.00  
GST 7.0% : S\$ 91.00  
**Total : S\$ 1,391.00**

**For Joo Hak Kee Auto Pte. Ltd.**



(Authorised Signature)

(Customer's Signature)

Please make cheque payable to 'JOO HAK KEE AUTO PTE LTD' or Cash/Nets/ Credit Cards payment at our workshop.

BLK 3007 UBI ROAD 1 #01-406, SINGAPORE 408701  
BLK 3014 UBI ROAD 1 #01-324, SINGAPORE 408702

TEL: 6743 1913 FAX: 6743 5234  
EMAIL: admin@jhk.com.sg

CO/GST REG NO: 201300082W  
WEBSITE: www.jhk.com.sg

*bizSAFE*



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-079545

Date of Request: 21/05/2019

Your Ref No:

Online Purchase

Joo Hak Kee Auto Pte Ltd  
Blk 3007 Ubi Road 1  
#01-406  
Singapore 408701

Dear Sir/Madam,

Enquiry Date 21/05/2019  
Enquiry By Poh Shi Min  
TP Vehicle No. SKT6808L  
Accident Date 16/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-079545

Date of Request: 21/05/2019

Your Ref No:

Online Purchase

Joo Hak Kee Auto Pte Ltd  
Blk 3007 Ubi Road 1  
#01-406  
Singapore 408701

Dear Sir/Madam,

Enquiry Date 21/05/2019  
Enquiry By Poh Shi Min  
TP Vehicle No. SKT6808L  
Accident Date 16/05/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKT6808L	AIG Asia Pacific Insurance Pte. Ltd.	19/06/2018-18/06/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 May 2019 <a href="#">Edit Reg</a>		21 May 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$51,300.00</b> <a href="#">Edit Estimates</a>	<b>\$51,300.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	LEW CHEE KEONG, ID: S2602259B								
Main Claimant:	TUNG CHOK SENG, ID: S1771116D								
Vehicle Reg. No.:	SJK6372K	Date of Loss:	16/05/2019 16:00 - :59 [126 Months and 17 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0254262865SG	Policy/Cover Note No.:	2100417780-03 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKT6808L	Policy No. (Claimant):	5108600438						
		Excess:							
Repairer:	Joo Hak Kee Auto Pte Ltd (HQ) Blk 3007 Ubi Road 1, #01-406, 408701 Ubi - Tel: 67431913								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Lim Teow Guan] ... [Final Rpt due 31/05/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (12/06/2019): Re: No OI GIA Report</li> <li>AIG_SG (23/05/2019): Request To Upload TP GIA Report</li> <li>AIG_SG (23/05/2019): No OI GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SJK6372K (0254262865SG)  
[SKT6808L]**



**TP  
TUNG CHOK SENG  
May 16 2019 4:40PM  
[LEW CHEE KEONG]  
Joo Hak Kee Auto Pte Ltd**

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		View in Browser	
Letters/Correspondences											1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail		Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown											Edit	
Photos/Images											3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail		Print	
1	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
2	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
3	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
4	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
5	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
6	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
7	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
8	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
9	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
10	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
11	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
12	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
13	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
14	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
15	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
16	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
17	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
18	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
19	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
20	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
21	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
22	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
23	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
24	11/06/19 15:37	General View											Load JPG <input checked="" type="checkbox"/>	
25	11/06/19 15:37	Odometer Reading											Load JPG <input checked="" type="checkbox"/>	
26	11/06/19 15:37	Chassis Number											Load JPG <input checked="" type="checkbox"/>	
Documentation											1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail		Print	
1	22/05/19 14:58	ACKNOWLEDGEMENT EMAIL TO AIG DD 21.05.2019											Load PDF	
2	22/05/19 14:58	EMAIL FROM AIG DD 21.05.2019											Load PDF	
3	03/06/19 20:21	TP GIA REPORT											Load PDF	
4	03/06/19 20:23	TP ESTIMATE - MARKED											Load PDF	
5	03/06/19 20:41	Non reporting letter											Load PDF	
6	23/07/19 16:11	EMAIL TO OI											Load PDF	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
7	23/07/19 16:11	LETTER TO OI	 Load PDF	
8	28/08/19 13:47	WORKSHOP INVOICE	 Load PDF	
9	28/08/19 13:47	AUTHORISATION TO ACT FORM	 Load PDF	
10	28/08/19 13:47	Release Voucher	 Load PDF	
11	28/08/19 13:47	GIA SEARCH	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	12/06/19 16:43	OI GIA REPORT	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>	 
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>	

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKT6808L (Insd veh)	Model:	HONDA CIVIC 1.6 L (A)
	SJK6372K (TP veh)		
Date of Accident:	16/05/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	2,923.84	
Final Repair Cost	: \$	1,391.00	
Loss of Use	: \$	240.00	4.00 days at \$60.00 per day
Rental (if any)	: \$	0.00	days
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	1,633.00	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Joo Hak Kee Auto Pte Ltd	: \$	1,633.00
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

28 Aug  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19008985/BHA3Q2

Date: 28/08/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100417780-03

Claimant Vehicle No: SJK6372K Insured Vehicle No: SKT6808L

Date of Loss: 16/05/2019 Nature of Claim: TP Claim No: 0254262865SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	<b>SJK6372K</b>		
Make & Model:	HONDA CIVIC, 1.6 L (A)	Engine No:	R16A14000267
Reg. Date:	29/10/2008 (Man. Year: 2008)	Chassis No:	JHMFD46209S200030
Colour:	Silver	Odometer:	135531 km
Engine Capacity:	1595 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Dunlop 5 mm	Rear Left Side:	Neuton 5 mm
Front Right Side:	Dunlop 5 mm	Rear Right Side:	Neuton 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,452.56	857.28	595.28	40.98
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,280.00	780.00	500.00	39.06
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>2,732.56</b>	<b>1,637.28</b>	<b>1,095.28</b>	<b>40.08</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,300.00</b>		
(S\$)	2,732.56	1,300.00	1,432.56	52.43
<b>+ GST 7.00/7.00% (S\$)</b>	191.28	91.00	100.28	52.43
<b>Nett Amount (S\$)</b>	<b>2,923.84</b>	<b>1,391.00</b>	<b>1,532.84</b>	<b>52.43</b>
<b>+ Loss of Use (4.0 x S\$60.00/day) (S\$)</b>		240.00		
<b>+ Doc/Search Fee (S\$)</b>		2.00		
<b>Nett Liability (S\$)</b>		<b>1,633.00</b>		

## INSPECTION

Date of Assignment: 21/05/2019

Date Inspected: 23/05/2019 Inspected At:

Joo Hak Kee Auto Pte Ltd (HQ)  
Blk 3007 Ubi Road 1, #01-406  
Singapore 408701

Estimated Period of Repair: 4.0 days

---

**Adjuster:** Lim Teow Guan

**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Dislodged	765.60 FL	*765.60 FL
2	1		*REAR END PANEL	Dented	360.60 FL	*306.00 FL
3	1		*REAR EXHAUST MUFFLER	Repair	689.50 FL	*- FL
					<b>Sub Total (S\$)</b>	<b>1,815.70</b>
					<b>- List Item Discount on L Items 20.00/20.00% (S\$)</b>	<b>214.32</b>
					<b>Total Parts (S\$)</b>	<b>857.28</b>

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEAT	New	600.00	300.00
2	TO REMOVE AND REPLACE REAR EXHAUST MUFFLER	New	120.00	80.00
3	TO SPRAY PAINT	New	560.00	400.00
Gross Labour Cost (\$\$)			1,280.00	780.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >