

Vic (LKKAuto)

From: shimin poh <shimin@jhk.com.sg>
Sent: Saturday, 17 August, 2019 9:45 AM
To: Vic (LKKAuto)
Cc: Kelvin Teo; Admin A; TG Lim (LKK Auto)
Subject: Re: Re: NEW THIRD PARTY DIRECT SETTLE VEH NO : SJK6372K | SKT6808L DOA : 16/5/2019 | AIG Ref: 0254262865SG-003 LKK REF CC4/AIG19008985/Bha3
Attachments: doc20190817094152.pdf

Dear Vic:

Accident involving SJK6372K/SKT6808L (AIG Insured) on 16/05/2019

We act for TUNG CHOK SENG, the owner of vehicle no. SJK6372K, which was involved in the above accident.

Our client suffered loss and damage as a result of your Insured's negligence in the driving of motor vehicle no. SKT6808L.

We quantify our client claim's as follows:

Cost of Repair inclusive of GST	: \$ 1,391.00
TP Insurer Enquiry Inclusive of GST	: \$ 2.00
Loss of Use @\$60/day X 4 days	: \$ 240.00

Total Claim Amount \$1,633.00

Pre-repair inspection of our client's vehicle was carried out by Surveyor Mr Lim and we have finalized \$1,300.00 before GST on 17/08/2019

We enclose herewith the necessary invoices for your immediate action

Please let us know whether you are accepting liability and will be doing settlement within 7 days upon receiving this letter. If there are no discrepancies, please assist to forward the DV to us within 7 days.

Best Regards,

Thank You !
Bridget Poh (Shimin)
Joo Hak Kee Auto Pte Ltd
Blk 3007 Ubi Road 1
#01-406 Singapore 408701
Office: 67431913

On Fri, Aug 16, 2019 at 7:29 PM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Shimin,

We refer further to your below email.

Our Surveyor had recommended the COR @ **L/S \$1,300.00** with **4** repair days subject to our principal's approval (please refer to attached marked estimate).

Kindly forward to us the LOD and supporting documents once available.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: shimin poh [mailto:shimin@jhk.com.sg]

Sent: Tuesday, 23 July, 2019 5:01 PM

To: Vic (LKKAuto)

Cc: Kelvin Teo; Admin A

Subject: Re: Re: NEW THIRD PARTY DIRECT SETTLE VEH NO : SJK6372K | SKT6808L DOA : 16/5/2019 | AIG Ref: 0254262865SG-003 LKK REF CC4/AIG19008985/Bha3

Dear Vic:

thank you for your respond, we are still awaiting for finalization from Adrian, once finalized we will sent the LOD to you.

Thank You !

Bridget Poh (Shimin)

Joo Hak Kee Auto Pte Ltd

Blk 3007 Ubi Road 1

#01-406 Singapore 408701

Office: 67431913

On Tue, Jul 23, 2019 at 4:16 PM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Bridget,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: shimin poh [mailto:shimin@jhk.com.sg]

Sent: Monday, 17 June, 2019 10:51 AM

To: Joy Irene (LKKAuto)

Cc: Kelvin Teo; Admin A; Suwanna (LKK Auto)

Subject: Re: Re: NEW THIRD PARTY DIRECT SETTLE VEH NO : SJK6372K | SKT6808L DOA : 16/5/2019 | AIG Ref: 0254262865SG-003

Dear Joy:

Kindly advise the status, have your insured reported yet?

Thank You !

Bridget Poh (Shimin)

Joo Hak Kee Auto Pte Ltd

Blk 3007 Ubi Road 1

#01-406 Singapore 408701

Office: 67431913

On Wed, Jun 12, 2019 at 10:52 AM Joy Irene (LKKAuto) <JoyIrene@lkkauto.com> wrote:

WITHOUT PREJUDICE

Hi Bridget,

Status: Non-reporting.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: shimin poh [mailto:shimin@jhk.com.sg]

Sent: Wednesday, 12 June 2019 9:31 AM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: Kelvin Teo <kelvin@jhk.com.sg>

Subject: Re: Re: NEW THIRD PARTY DIRECT SETTLE VEH NO : SJK6372K | SKT6808L DOA : 16/5/2019 | AIG Ref: 0254262865SG-003

Dear Joy:

Kindly advise the status has your insured reported yet?

Thank You !

Bridget Poh (Shimin)

Joo Hak Kee Auto Pte Ltd

Blk 3007 Ubi Road 1

#01-406 Singapore 408701

Office: 67431913

On Mon, Jun 10, 2019 at 8:21 AM Loh, Chee-Heng <Chee-Heng.Loh@aig.com> wrote:

Without Prejudice

Dear Shimin,

LKK is our appointed adjuster handling this case.

Dear Joy,

For your necessary action.

Thank you.

Best regards,

Loh Chee Heng
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1881

Chee-Heng.Loh@aig.com | www.aig.sg



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From: shimin poh [mailto:shimin@jhk.com.sg]

Sent: Saturday, 8 June 2019 11:08 AM

To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Cc: Kelvin Teo <kelvin@jhk.com.sg>

Subject: [EXTERNAL] Re: NEW THIRD PARTY DIRECT SETTLE VEH NO : SJK6372K I
SKT6808L DOA : 16/5/2019 | AIG Ref: 0254262865SG-003

This message is from an external sender; be cautious with links and attachments.

Dear Chee Heng:

Please advise if your client has reported.

Thank You !

Bridget Poh (Shimin)

Joo Hak Kee Auto Pte Ltd

Blk 3007 Ubi Road 1

#01-406 Singapore 408701

Office: 67431913

On Fri, May 24, 2019 at 11:07 AM shimin poh <shimin@jhk.com.sg> wrote:

Dear Mr Loh:

Kindly advise has your client reported yet?

Thank You !

Bridget Poh (Shimin)

Joo Hak Kee Auto Pte Ltd

Blk 3007 Ubi Road 1

#01-406 Singapore 408701

Office: 67431913