	.10 .			P	
A man	W	1 . 1 bsm	. au 7	1 KID. // 100s	
INS. CASE OWNE	100	CC AXA1900	898)	TAIN IDAC	
1140. 6 1601. 1771.00		ASSIGN	MENT	1	1-1-
Surveyor.	MTH	DOI: WY		Date / Time	[5] on.
			l	Registered in Merimen:	
Pre-assign / CCI	SH	h Anne		CA 4 0 (1)	1
Insured Vehicle N	Va. SPI	B 9875C	Claim No.	59mo 206H	111102
Name of Inwared	tean	15 -UAB.	Policy No.		
Issured Tel No.		HP:	Make / Mode	100	
Excess Sec II :S		DOA 18/5/10.	Place of Accid	altica	
Is driver the own			FIRE OF FREE	2011	
If NO. Driver No) Shine of sociality	Of GIA REPO	DET AND THE CLA BE	PORT YES NO
Driver Te		(VA. (YES)NO)	Insured Liabil		Yes/No
SHO 2707	r				
INSEN: WSP Tet: Liability: RMKS	m.	INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Limbility: RMKS:		SRS: SP. et: ability: MKS:
Date! Time	T				41,540
	SHINTER	- K 3410-1840-	-7	STAGE	DATE/PIC
					2/06/2019
				Non-Reporting hr (Final)	03/07 /2019
	# Gmnvtu	oilm.		Notification by (if non-pickup) Call Ot la 146	24016
	A section	VI		After call lit to OI:	(Bliener)
	611.00	SENT INT EMM		Documentation Check List:	Handler Typist
	-OINE 1	SEM INT EMM		Nonfication for (if non-pickup)	
23/4	01 GIA Re	met in		After call lir to Of: Authorisation Te Act	
				Release Voucher	
15/11/19 _	- Pass	layer the lyn		Final Repair Hill	
1.1	fice List	in by prefere (m)		Car Renal Invoice:	-HH
	-	2. 1		Towing Javanez	-HH
				Medical Hill	
				PIR:	
				Mandate/Reject Instruction	
	_			LOD Payment Breakdown Form:	
PRELIMINARY ADVICE	E Date/Time:	Scut By:		Post-Repair Photos:	
				Others:	
FINALIZATION	Date/Time:	Confirm with:		Confirm by:	- 1000
Repair Cost: FINAL SETTLEMENT	SS Date/Time:	(days) Reduction: Confirm with	5	Email Cul	Call
Final Liability:	The state of the s			If NO or B 28. Ass. Lia	
Repair Cost:	SS	A STATE OF THE PARTY OF THE PAR		CORDIVA	BENS
Loss of Rental (LOR):	SS	(days)			, B, E, G
less of Use (LOU)	55 (5	s days)		US	W
ares in Income (LOI):	55 (5	x days)		- 0	W
Officially LOUred	When the second states have a succession, built have to	LOR + LO [Tick only or	ne]		
GIA/LTA Search	SS			4.0 PM 1	((Mar)
Methcal	SS			1) Claim status: Normal/Re	actiPrivate Settle
Disbuesement: Legal Cost	55	(e.g. Tow/ Independer	H 2	2) Report Format: 5) Starvey fee: 52	svu
Total:	85	Global Sum SS:		Diameter 12 4	30.00
FINAL PAYMENT	Date/Time:	Confirm with:		finuit Cal	
*asee 1	SS	Nume 1:			
see 2: (Strike if N.A.)	SS	Name 2			
Payee 3: (Strike if N.A.)	SS	Name 3:			

1	Taufill AX	A	
-		STEPHIENT	
1	Figure 1 (a)	type M.Carth.Cycle/Des/Ven	Change for Comment April
	ODTHERWS/INDESTOURS/ENAPHVEMV	Truck Drader is	21191
	To impost Velicle He	1 opt Williams	6415
	ALTANIA CHERO DESIGNATION OF THE PROPERTY OF T	white white	As Remod/Sht/NF/NA
		Spitesting 13354	(Aladie, Instrust Fald FBI FBI
	Mystewed -	Lughts Ay 1300	067741
	Yeling He.	CINO (H)	
	Elmon 144	constant (paper Hatt Prof. 1)	inid
	: and highest forms	steering freezer? Jammed / Leaf	ked / Durid. 18
	(Chings House)	Darke Inbarter Lammof / Lea	ked/Burnl or
	Atalia of Wali	- Note: Bit / Figur / STD ARS	n or
	241	Tym Gay E: 2	45/65MB .
] Re	2-
	From the velocities the selection of the Control of	BS/DUNTESSHOVA (CV) TELL	ZA EMIC LOTTSU EPIR ESUMEE
	repair at the time of inspection.	TOYO / YORO or	
		Front Î	line 6
	Halt of Market Viline. 1996: Abouted Floori. Countyled? 'Yes of Ho-	12/000	16814 2 10
	No. of the Control of	Dist / www	11111 6 111
		(10)A	1111 22/5/11/4
	2.1		ne Buch
	Limition. W. s. AVal Yes or No.		OES 1 105 1 ME 1 Bowling or
	CA / REV / REP. / 24 HRS	Pa 11	s fut
	Date: Parson Contacted		Dody Structure: allected due to collisi
	Viole / Time Action / Instruction		
	US\$ 600 CRE	JE 319.30 38/	·)
	Onlections, February 1627	Days Of Repair:	
	Unbellane, bile Familie : Profit. Report	Days Of Repair: Resurvey No. of Trip:	Survey Free:
	n	Resurvey No. of Trip:	Sitevery Free: Teampointmen
	n . Final Report	Resurvey No. of Trip:	
	n : Final Report	Resurvey No. of Trip:	Yeumpidista) SHIFE SI
	n : Final Report	Resurvey No. of Trip:	Yearquidites) SHEE 34



Prime Auto Claims Service Pte Ltd

GST Reg. No: 201606560M 6 Benoi Place Singapore 629927 Tel: 6861 0908 Fax: 6515 2948

Date: 21.05.2019

AXA Insurance Singapore Pte Ltd 8 Shenton Way #27-01/02 AXA Tower Singapore 068811

Attn: Motor Claims Dept

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer Signatures

Date:

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2707R TOYOTA VELLFIRE HYBRID 2.5 (2018)

T. C. I	
To Supply	rec
1) 1pc Right front fender "Hybrid" emblem	\$ 52.40
Sub total parts	\$ 52.40
Less: 25% discount	\$ (13.10)
	\$ 39.30
To Supply S.Nett Parts	
	us-
1) 1pc "Prime Royal" sticker	\$ 80.00
Sub total S.Nett Parts	\$ 80.00
L/charges	
	20.
1) To tuff kote.	\$ 50.00
 To knock & repair right front fender & right front door. Align & adjust right front fender & right front door. 	\$ 400.00
3) To putty, respray painting right front fender & right front door in pearl white. To polish.	\$ 400.00
Sub total L/charges	\$ 850.00
- wρ' Estimated Grand total	\$ 969.30
Resny after repris	

Menu



Service Request Details

Claim

59M01O6H

Reference

None #

Loss Date

17 May 2019

Report Date

22 May 2019 9:24:37 AM

Request Date

22 May 2019

Due Date

29 May 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step
Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration # SHD2707R LKK AUTO CONSULTANTS PTE LTD (TP) .

Menu

HUUEL

VELLFIRE HYBRID 7-SEATER 2.5X CVT

Service Address

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

CHAN Kian Chuan 6568804269 kianchuan.chan@axa.com.sg

Additional Instructions INSD GIA NOT REPORTED

Messages Invoices History Documents Assessment Metrics Notes

New Message

Catherine Chong (LKK Auto)

From:

Chrissy <chrissy@primeautoclaims.com>

Sent:

Tuesday, 21 May, 2019 4:38 PM

To:

SG AXA Insurance SM AXA SGP - Motor Survey; SG AXA Insurance SM Claims

Service Team

Cc:

aliceleong@primeautoclaims.com; peiyee@primeautoclaims.com

Subject:

PRI REQUEST TO ACCIDENT ON 17.05.2019 INVOLVING SHD2707R & SHB9875C

Attachments:

img-190521182821.pdf

Importance:

High

Categories:

Raghav

Hi,

The above referred.

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

**Please reply as soonest possible due to taxi loss of income and loss of rental per day count.

**Please inform surveyor to avoid 1:00pm - 2:00 pm lunch hour.

Thank you & Best regards, Chrissy Teo Prime Auto Claims Service Pte. Ltd. 6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

A member of the Prime Group

Disclaimer: This mail (including all attachments) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

Shu Pei (LKKAuto)

From:

Shu Pei (LKKAuto)

Sent:

Friday, 24 May 2019 10:09 AM

To:

claims@transcab.com.sq

Cc:

transcab_avaclaims@ava-ins.com; Admin A

Subject:

ACCIDENT INVOLVING SHB 9875C AND SHD 2707R ON 17/05/2019 ALONG/AT

SHEARES LINK

'WITHOUT PREJUDICE' SAVE AS TO COSTS

24 May 2019

Transcab Taxi Singapore

Dear Sir.

OUR REF

: CC4/ASM19008983/T1hb3 // S9M0106H

YOUR REF : SHB 9875C

ACCIDENT INVOLVING SHB 9875C AND SHD 2707R ON 17/05/2019 ALONG/AT SHEARES LINK

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from PRIME AUTO CLAIMS SERVICE PTE LTD acting on behalf of the owner of SHD 2707R against your motor insurance policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. We would appreciate it if you could urgently file a report at approved reporting centre.

We also wish to advise that there is an excess of S\$5000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. You intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- · Driver's driving license or foreign driving license (if any)
- · Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- · Video footage of accident (if any)
- · Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us
 informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg / vicalpeh@lkkauto.com or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at yealpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupeignik auto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

Suwanna (LKK Auto)

·To:

claims@transcab.com.sg

Cc:

transcab_avaclaims@ava-ins.com; Admin A; Vivian Lau (LKKAuto)

Subject:

(1st Reminder) ACCIDENT INVOLVING SHB 9875C AND SHD 2707R ON 17/05/2019

ALONG/AT SHEARES LINK

'WITHOUT PREJUDICE' SAVE AS TO COSTS

03 JUNE 2019

1st Reminder

Transcab Taxi Singapore

Dear Sir,

OUR REF: CC4/ASM19008983 // S9M0106H

YOUR REF: SHB 9875C

ACCIDENT INVOLVING SHB 9875C AND SHD 2707R ON 17/05/2019 ALONG/AT SHEARES LINK

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from PRIME AUTO CLAIMS SERVICE PTE LTD acting on behalf of the owner of SHD 2707R against your motor insurance policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. We would appreciate it if you could urgently file a report at approved reporting centre.

We also wish to advise that there is an excess of S\$5000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. You intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- · Driver's driving license or foreign driving license (if any)
- · Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- · Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us
 informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg / vivianlau@lkkauto.com or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at Vivian (Case Handler) 6841-8625 or email us at vivianlau@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Suwanna (LKK Auto)

To:

claims@transcab.com.sq

Cc:

transcab_avaclaims@ava-ins.com; Admin A; Hsiao Tong (LKKAuto)

Subject:

RE: (2nd Reminder) ACCIDENT INVOLVING SHB 9875C AND SHD 2707R ON

17/05/2019 ALONG/AT SHEARES LINK

'WITHOUT PREJUDICE' SAVE AS TO COSTS

17 JUNE 2019

2ND Reminder

Transcab Taxi Singapore

Dear Sir.

OUR REF: CC4/ASM19008983/T1pb3 // S9M0106H

YOUR REF: SHB 9875C

ACCIDENT INVOLVING SHB 9875C AND SHD 2707R ON 17/05/2019 ALONG/AT SHEARES LINK

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from PRIME AUTO CLAIMS SERVICE PTE LTD acting on behalf of the owner of SHD 2707R against your motor insurance policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. We would appreciate it if you could urgently file a report at approved reporting centre.

We also wish to advise that there is an excess of S\$5000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. You intent must be formally expressed to AXA and acknowledged by AXA.

Your full-co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- · Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- · Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us
 informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at Hsiao Tong (Case Handler) 6742 3197 or email us at chewht@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suwanna (LKK Auto)

Sent: Monday, 3 June 2019 11:52 AM

To: claims@transcab.com.sg

Cc: transcab_avaclaims@ava-ins.com; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto)

<vivianlau@lkkauto.com>

Subject: (1st Reminder) ACCIDENT INVOLVING SHB 9875C AND SHD 2707R ON 17/05/2019 ALONG/AT SHEARES LINK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

03 IUNE 2019

1st Reminder

Transcab Taxi

Suwanna (LKK Auto)

From:

Suwanna (LKK Auto)

Sent:

Wednesday, 3 July 2019 3:10 PM

To:

'claims@transcab.com.sg'

Cc:

'transcab avaclaims@ava-ins.com'; Admin A; Hsiao Tong (LKKAuto)

Subject:

RE: (Final Reminder) ACCIDENT INVOLVING SHB 9875C AND SHD 2707R ON

17/05/2019 ALONG/AT SHEARES LINK

'WITHOUT PREJUDICE' SAVE AS TO COSTS

03 JULY 2019

Final Reminder

Transcab Taxi Singapore

Dear Sir.

OUR REF: CC4/ASM19008983/T1pb3 // S9M0106H

YOUR REF: SHB 9875C

ACCIDENT INVOLVING SHB 9875C AND SHD 2707R ON 17/05/2019 ALONG/AT SHEARES LINK

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from PRIME AUTO CLAIMS SERVICE PTE LTD acting on behalf of the owner of SHD 2707R against your motor insurance policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. We would appreciate it if you could urgently file a report at approved reporting centre.

Meantime, Kindly provide your hirer's name & Mailing Address for our necessary action.

We also wish to advise that there is an excess of \$\$5000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. You intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- · Driver's driving license or foreign driving license (if any)
- · Coloured photographs of accident scene (if any)
- · Coloured photographs of damage to all vehicles involved (If any)
- · Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us
 informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at **Hsiao Tong (Case Handler)** 6742 3197 or email us at chewht@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suwanna (LKK Auto)

Sent: Monday, 17 June 2019 12:52 PM

To: claims@transcab.com.sg

Cc: transcab avaclaims@ava-ins.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: RE: (2nd Reminder) ACCIDENT INVOLVING SHB 9875C AND SHD 2707R ON 17/05/2019 ALONG/AT SHEARES

LINK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Traffic Police - Deputy Head, Investigations Department To

Fax : 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME FORM ON NON-REPORTING BY INSUREDS

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows: -

Date of accident

: 17/05/2019

Time of accident

: 20:20

Place of accident

: SHEARES LINK

Third Party's name

: PRIME CAR RENTAL & TAXI SERVICES

PTE LTD

Third Party's vehicle number

: SHD 2707R

Our insured's name

: TRANS-CAB SERVICES PTE LTD

Our insured's vehicle number

: SHB 9875C

Our insured's NRIC number

: NIL

Our insured's address

: No.2 ANG MO KIO STREET 63,

SINGAPORE 569111

Our Insured's telephone number : NIL

A letter dated (17/06/2019) was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter. (Please cite our reference number: (CC4/ASM19008983/T1pb3)

Name and address of insurance company: AXA Insurance 8 Shenton Way, #24-01 AXA

Tower, 068811

Name of contact person

: Hsiao Tong

Contact Number

: 6742 3197 Fax: 6741 4108

Date

: 03/07/2019

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 25 July 2019 11:32 AM

To: claims@transcab.com.sg

Cc: Transcab_AVA_Claims; Admin A

Subject: ACCIDENT INVOLVING SHB 9875C(AXA) AND SHD 2707R ALONG/AT BAYFRONT

AVENUE ON 17/05/2019

25 JULY 2019

Transcab Taxi Singapore

Dear Sir.

OUR REF : CC4/ASM19008983/T1pb3 YOUR REF : P1680520 (SHB 9875C)

ACCIDENT INVOLVING SHB 9875C(AXA) AND SHD 2707R ALONG/AT BAYFRONT AVENUE ON 17/05/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer. AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from PRIME AUTO CLAIMS SERVICE PTE LTD acting on behalf of the owner of SHD 2707R against your motor insurance policy.

We also wish to advise that there is an excess of \$\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-: or
- Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. You intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



<TP passed lawyer - Submit Survey Report> S9M01O6H [ACCIDENT INVOLVING SHB 9875C(OI) & SHD 2707R(TP) ON 17/05/2019]

Type

Question

Message

Hi, We refer to the above matter. We noted that third party had passed the case to lawyer for further handling. In view of this, we will proceed to close file and submit survey report to your good office soon. Hsiao Tong - 15 Nov 2019



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

ELLE IS HELD	Affiliated to Federation Inter	rnationale Des Experts En Automol	bile
AXA INSURANCE PTE	ELTD	Ref : CC4/ASM190089	83/T1pb3q2
8 SHENTON WAY #24 AXA TOWERSINGAPO ATTN:VALE OH		Date: 19-11-2019 Code: ASM	
1.	Policy Particu	lars :- THIRD PARTY CLAIM	
Insured Veh.	SHB 9875C	Veh. Inspected	SHD 2707R
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S9M01O6H	Excess (\$)	0.00
Assign From		Assign Date	22/05/2019
2.	Vehicle F	Particulars & Condition	
Make & Model	TOYOTA VELLFIRE	c.c	2493
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	AYH300067741	Colour	WHITE
Odometer	13354	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3.	Co	nditions of Tyres	
	Size	Make	Balance
R/H Front Tyre	245/65 R16	GOODYEAR	6 mm
L/H Front Tyre	245/65 R16	GOODYEAR	6 mm
R/H Rear Tyre	245/65 R16	GOODYEAR	6 mm
L/H Rear Tyre	245/65 R16	GOODYEAR	6 mm
4.		ription of Damages	
THE VEHICLE SU	USTAINED DAMAGES AT THE DETAILS.	E O/S FRONT PORTION.	
5.		neral Information	12-12-11-123
Accident Date	17/05/2019	Inspection Date	22/05/2019
Survey held at	PRIME AUTO CLAIMS SEF	RVICE PTE LTD	6
	6 BENOI PLACE SINGAPORE 629927	8	
5a.	Matter and the Arth	Remarks	Topy of the mean
A)THE INSPECTI B)IN ACCORDAN	ON WAS CONDUCTED ON A	A"WITHOUT PREJUDICE" BASIS NS, WE HAVE NOT AUTHORISE	S. ED REPAIRS.
5b.		mate Days of Repair	

2 Working Days

ESTIMATED NORMAL PERIOD FOR REPAIR:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 2707R

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	RIGHT FRONT FENDER 'HYBRID' EMBLEM (CONSISTENT)	NECESSARY	52.40	52.40
	LESS 25% DISCOUNT		-13.10	-13.10
			39.30	39.30
	SPECIAL NETT ITEMS			
1	'PRIME ROYAL' STICKER (SN) (CONSISTENT)	NECESSARY	80.00	80.00
			80.00	80.00
	LABOUR			
	TO TUFF KOTE.		50.00	20.00
	TO KNOCK & REPAIR RIGHT FRONT FENDER & RIGHT FRONT DOOR .ALIGN & ADJUST RIGHT FRONT FENDER & RIGHT FRONT DOOR .		400.00	200.00
	TO PUTTY, RESPRAY PAINTING RIGHT FRONT FENDER & RIGHT FRONT DOOR IN PEARL WHITE . TO POLISH.		400.00	400.00
			850.00	620.00
	GRAND TOTAL		969.30	739.30

RECOMMENDED COST OF LUMP SUM REPAIRS	600.00
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CC4/ASM19008983/T1pb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

HO LEONG CHUAN

Automotive Assessor

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:-This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

Claim Portal

¢

CLAIMS

CC4/A5M19008983/T1pb3q2

Reference

59M0106H

Chim

22 May 2019 9:24:37 AM

Report Date

17 May 2019

Lovs Date

17 October 2019

Request Date

Die Date

VELLFIRE HYBRID 7-SEATER 2.5X CVT TPVD TOYOTA SHD27078 Vehicle Information Incident Vehicle Registration # Model

Service Address

DOCAUTO CONSULTANTS PTE

Vendor Name

(TD (TP))

Pending verification - Direct

Services

Settlement

Third Party Vehicle Damage

Type of Loss

No.2 ANG MO IGO STREET 63, 569111. Shigapore TRANS-CAB SERVICES PTE LTD Primary Contact/Insured

Claim Handler LIU Yiwen

yiwen.liu@axa.com.kg

INSD GIA NOT REPORTED. Additional Instructions Notes

Metrics Assessment History: December Document SubType Prvokes Document Type Messages

A Ministribumento

Surveyor/ Assessor expense Impoice ■ UOIImoice1 (Z).pdf

https://vp.smartciaims.axa.com.sg/claim-portal/html/index-vendor-service-requests.html#/service-requests/?serviceRequestNumber=117102&tab=involces

LICK AUTO CONSULTANTS PTE LTD (TP)

DATE

AUTHOR

SUBTINE

E

NAME

voices
28tab=inv
F=11710
Aumber
ednest
erviceR
ests/7s
ce-redu
#/serv
ests.htm
anbay-ec
or-servic
x-vend
tml/inde
portal/h
g/claim-
a.com.s
aims.axa
smartck
ps://vp.
Ħ

MODITION PORTION SUBSTATE AUTHOR DOTS DOTS LUX AUTO CONSULTANTS PTE 20 Navember BLXX PHOTO cell Format / Claim Others LUX AUTO CONSULTANTS PTE 20 Navember 2019 BLXX PHOTO cell Format / Claim Others LUX AUTO CONSULTANTS PTE 20 Navember BLXX PHOTO cell Format / Claim Others LUX AUTO CONSULTANTS PTE 20 Navember BLXX PHOTO cell Format / Claim Others LUX AUTO CONSULTANTS PTE 20 Navember BLXX PHOTO cell Lutters and Conversion derice Others LUX AUTO CONSULTANTS PTE 23 Nav 2019 Blind Internation of final pell Lutters and Conversion derice Others LUX AUTO CONSULTANTS PTE 17 June 2019 Blind Reminder final pell Lutters and Conversion derice Others LUX AUTO CONSULTANTS PTE 3 June 2019 Blind Reminder final pell Lotters and Conversion derice Others LUX AUTO CONSULTANTS PTE 3 June 2019 Blind Reminder final pell Lotters and Conversion derice Others LUX AUTO CONSULTANTS PTE 22 Nay 2019 Blind Reminder final pell Corresp			Claim Portal	16	
Forms / Claim Others LINK AUTO CONSULTANTS PTE Documents Others LINK AUTO CONSULTANTS PTE Documents Others LINK AUTO CONSULTANTS PTE LINK AUTO CONSULTANTS PTE Convergendence Others LINK AUTO CONSULTANTS PTE LINK AUTO CONSULTANTS PTE LINK AUTO CONSULTANTS PTE Correspondence Others LINK AUTO CONSULTANTS PTE LINK AUTO CONSULTANTS PTE LINK AUTO CONSULTANTS PTE Correspondence Others LINK AUTO CONSULTANTS PTE L		TVE	348-7798	AUTHOR	DATE
Forms / Claim Others LUX AUTO CONSULTANTS PTE Documents Occurrents Local Statement CIA Report Local Statement CIA Report Local Statement CIA Report Local Correspondence Correspondence Correspondence Correspondence Correspondence Correspondence Correspondence LOCA MONTH CIA Letters and Correspondence Cor	ction pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 Nevember 2019
Forms / Caim Decuments Decuments Contest and Letters a	LXXXAdjustmentTa.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE	20 November 2019
Letters and Cotters and Washahapandence Cotters and Washahapandence Cotters and Washahapandence DitAMAL Raginer	TO get	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
Letters and Correspondence Others Lich (TP) Letters and Correspondence Others Lich (TP) Letters and Correspondence Others Lich (TP) Lot (TP) Lich (TP)	IEPOKTad!	Reports & Statement	GIA Report	LKK AUTO CONSULTANTS PTE LTD (TP)	25 July 2019
Letters and Others LiD (TP) Latters and Others LID (TP) Latters and Others LID (TP) LID (TP) LICK AUTO CONSULTANTS PTE LICK	inder emultpdf	Letters and Correspondence	Others	LKK AUTO COMSULTANTS PTE LTD (FP)	9 July 2019
Loc AUTO CONSULTANTS PTE Correspondence Others LID (TP) LEK AUTO CONSULTANTS PTE LEK AUTO CONSULTANTS PTE LID (TP) LEK AUTO CONSULTANTS PTE LID (TP) Correspondence Weinshop DHAKAL Raghav	inder Emal paff	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 June 2019
Reports & Statement Others LIKE AUTO CONSULTANTS PTE LID (TP) Letters and Workshop DHAKAL Ragher Correspondence	nder Ernallgrdf	Letters and Correspondence	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	3 June 2019
Letters and Workshop DHAKAL Raghav Correspondence	Đ.	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 May 2019
	ROM WORKSHOP WITH GIA	Letters and Correspondence	Workshop	DHAKAL Raghw	22 May 2019