


**PRE-REPAIR INSPECTION REQUEST – SLM8450X vs SMH3236X (OI) on D.O.A.: 19/05/2019**

From: Hor, Yinrul  
 To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)  
 Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur  
 Sent: Tuesday, 21 May, 2019 3:41:11 PM  
 Attachments:  [GIA REPORT-SLM8450X.PDF](#)

Hi,

Please refer to the enclosed request from **Esteem Performance Pte Ltd**.  
 Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.  
 Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.

Thanks & Regards,

**Yin Rul, Hor (Viviane)**

**AIG**

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto  
[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** serence@esteemperf.com.sg [mailto:serence@esteemperf.com.sg]  
**Sent:** Tuesday, May 21, 2019 3:29 PM  
**To:** Hor, Yinrul  
**Cc:** Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMH3236X AND SLM8450X ON 19/05/2019

Dear Yinrul,

We are prefer LKK Auto Consultants Pte Ltd Kenneth Kong to survey the car

**From:** Hor, Yinrul  
**Sent:** Tue, 21 May 2019 07:15:02 +0000  
**To:** serence@esteemperf.com.sg  
**Cc:** Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMH3236X AND SLM8450X ON 19/05/2019

Without Prejudice

Your Reference : SLM8450X  
 Our Reference : SMH3236X

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd

Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK c

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Yin Rul, Hor (Viviane)**

**AIG**

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** serence ctc [mailto:serence@esteemperf.com.sg]  
**Sent:** Tuesday, May 21, 2019 2:55 PM  
**To:** AIG SGP, Claims-Survey  
**Cc:** Carmen Lim; jenny chong  
**Subject:** [EXTERNAL] REQUEST FOR PRI SURVEY SLM8450X

**This message is from an external sender; be cautious with links and attachments.**

Dear Sir/Madam,

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)**

We act for Grab Rentals PTE LTD who has appointed the under-mentioned workshop to repair his motor vehicle no.SLM8450X.

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385, Sin Ming Drive (Inside Vicom) S 575718

Tel : 6566 2112 / 8799 0066

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Freundliche Grüße / Best Regards

**Serence Chee**

Claims Assistant | Operation Division

Esteem Performance Pte Ltd

**P:** 6566 2112

**E:** [serence@esteemperf.com.sg](mailto:serence@esteemperf.com.sg)

[5033 Ang Mo Kio Industrial Park 2 #01-259 \(Head Office\)](#)

[385 Sin Ming Drive Vicom Inspection Centre \(Showroom\)](#)

[www.esteemperformance.com](http://www.esteemperformance.com)



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