

INSURANCE

INS. CASE OWNER

CC 4/EGI1900 89 80, A 2/13/92

LKK

IDAC

Surveyor:

Adrian (LWP)

DOI:

ASSIGNMENT

2/13/92

Date / Time:

2/13/92

Registered in Meriden:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKD 3415E

Name of Insured:

VEE LOAN PIN

Insured Tel No.:

HP: 91155126

Excess Sec II :\$S

D.O.A.: 12/5/91

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

0mp015009176

Andi

NICOLL Highway

If NO: Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKD 3415E



INSRS:
WSP:
Tel:
Liability:
RMKS:

Cas
garage



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

SKD 3415E No (11/10/91) of 11/10/91
SKD 3415E

19.08.91 11:10

CAUSED OI CONFIRMED ACCIDENT. OI INVOLVED IN 3 VEHICLES WAS
THE 3RD VEH. REPORT TO CLAIM ADDED TO STATE AND
BOMBER FROM MD. VALUE.

EMER VEP LIABILITY CASE.

STAGE	DATE / PIC
Non-Reporting Itr (1st)	
Non-Reporting Itr (2nd)	
Non-Reporting Itr (Final)	
Notification Itr (if non-pickup)	
Call OI:	EMER 19.8.91
After call Itr to OI:	
Documentation Check List: Handler Typist	
Notification Itr (if non-pickup)	
After call Itr to OI	
Authorization To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
LTA / GIA:	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	
LOD:	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

PRELIMINARY ADVICE Date/Time:

Send By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

28

If NO or B 28. Ass. Lia: 0%

Repair Cost:

\$S

3 VEH 2.01.20

Loss of Rental (LOR):

\$S

(

days)

Loss of Use (LOU):

\$S

(S

x

days)

Loss of Income (LOI):

\$S

(S

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

GIA/LTA Search

\$S

Medical:

\$S

Disbursement:

\$S

(e.g. Towel Independent)

Legal Cost

\$S

Total:

\$S

Global Sum \$S:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$S

Name 1:

Payee 2: (Strike if N.A.)

\$S

Name 2:

Payee 3: (Strike if N.A.)

\$S

Name 3:

18/1/92

1) Claim status: Normal/Reject/Private Settle
2) Report Format: TP/20
3) Survey fee: + 350

ASS. REC. BY:

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC / Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SGJ7149Z Yr Regn: 2016, Feb.

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mazda 2 c.c. 1496

Colour: Grey A/C: Insured / Std / Nil / NA

Sp. Reading: 54270 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: Jm6DJ2HAA01100685

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/65R15

R: 185/63R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 22/05/19

Survey held at: CAS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP Ergo.

45. + 4.350 (RED) + 10.646.60 717)

MV :

PV :

Nett :

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Prel. Report

Final Report

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

___ S + RS, ___ SI

Photos

Others

TOTAL

**CAS GARAGE PTE LTD**

(Reg No: 201825067M)

1 KAKI BUKIT AVENUE 6, #02-22 AUTOBAY, SINGAPORE 417883

VEHICLE REPAIR ESTIMATEInsurance Company: ERGO INSURANCE PTE LTD
(MOTOR CLAIMS DEPARTMENT)

Asker.

Address: NO 5, TEMASEK BOULEVARD
#04-01, SUNTEC TOWER FIVE, S(038985)

Telephone: 68299199 Fax: 68299247/9245

Email ergoinsurance@ergo.com.sg

Make/ Model : MAZDA 2

Date: 21.05.2019

Chassis No : JM6DJ2HAA01100685

Vehicle No: SGJ7149Z

Date/Time of Accide 17.05.2019/ 11 15

Reg date: 29.02.2016

Materials Cost/ Spare Parts Cost**TO BE COMPLETED BY SERVICE ADVISOR**

ITEMS	PARTS DESCRIPTION	QTY	LIST PRICE \$	FINAL PRICE \$
1	TAILGATE <i>Dented</i>	1	\$ 890.50	\$ 890.50
2	TAILGATE LOGO	1	\$ 75.30	\$ 75.30
3	TAILGATE "MAZDA 2" EMBLEM <i>2 pcs</i>	1	\$ 74.80	\$ 74.80
4	TAILGATE "SKYACTIVE" EMBLEM	1	\$ 78.60	\$ 78.60
5	TAILGATE WINDSCREEN INNER SEAL <i>New</i>	1	\$ 68.90	\$ 68.90
6	TAILGATE INNER LOCK <i>new</i>	1	\$ 235.90	\$ 235.90
7	TAILGATE LOCK CATCH <i>New</i>	1	\$ 53.70	\$ 53.70
8	TAILGATE OPENER SWITCH <i>new</i>	1	\$ 195.20	\$ 195.20
9	TAILGATE POCKET HANDLE <i>new</i>	1	\$ 56.30	\$ 56.30
10	TAILGATE WEATHERSTRIP <i>Int.</i>	1	\$ 185.40	\$ 185.40
11	TAILGATE INNER TRIM <i>New</i>	1	\$ 195.20	\$ 195.20
12	TAILGATE REFLECTORS <i>New</i>	2	\$ 495.00	\$ 990.00
13	TAILGATE AUTO LOCK ACTUATOR <i>New</i>	1	\$ 185.60	\$ 185.60
14	REAR BUMPER <i>Dented</i>	1	\$ 723.50	\$ 723.50
15	REAR BUMPER RETAINERS <i>new</i>	2	\$ 42.60	\$ 85.20
16	REAR BUMPER CENTRE RETAINER <i>Dented</i>	1	\$ 108.50	\$ 108.50
17	REAR BUMPER BOTTOM BRACKETS <i>Dented</i>	2	\$ 52.90	\$ 105.80
18	REAR BUMPER NUMBER PLATE LAMPS <i>New</i>	2	\$ 69.40	\$ 138.80
19	REAR BUMPER BOTTOM COVER <i>new</i>	1	\$ 147.80	\$ 147.80
20	TAILAMPS <i>new</i>	2	\$ 675.00	\$ 1,350.00
21	END PANEL TOP <i>Repair</i>	1	\$ 469.20	\$ 469.20
22	END PANEL BOTTOM <i>Dented</i>	1	\$ 387.50	\$ 387.50
23	END PANEL TOP GARNISH <i>Dented</i>	1	\$ 3,034.90	\$ 126 3,034.90
24	REAR SILENCER BOX <i>2nd</i>	1	\$ 930.10	\$ 930.10
Total List Price Cost				\$ 9,836.60
PARTS DISCOUNT 20%				\$ 7,869.28

3776.60

3021.28

SPECIAL NETT	PARTS DESCRIPTION	QTY	PRICE \$	FINAL PRICE \$
1	REAR NUMBER PLATE WITH CASING <i>Weld</i>	1 SET	\$ 50.00	\$ 50.00
2	REAR BUMPER CLIPS <i>Plu</i>	1 SET	\$ 30.00	\$ 30.00
3	REAR BUMPER UNDERCOVER CLIPS <i>Weld</i>	1 SET	\$ 30.00	\$ 30.00
4	REVERSE SENSORS <i>Plu</i>	1 SET	\$ 250.00	\$ 250.00
5	REAR WINDSCREEN SEALANTS <i>Plu</i>	2	\$ 80.00	\$ 80.00
6	END PANEL SEALANT <i>Plu</i>	2	\$ 80.00	\$ 80.00
7	REAR TAILGATE INNER TRIM CLIPS <i>Plu</i>	1 SET	\$ 30.00	\$ 30.00
Total Special Nett Items				\$ 550.00

400

Labour Works/ Panel Beating Related Works	
Job Scope	Quotation
TO RENEW DAMAGED PARTS, REPLACE, BEAT, WELD, REALIGN AND ALIGNE ALL PARTS	\$ 1,800.00
Spray Painting	
Job Scope	Quotation
TO RESPRAY AFFECTED AREAS	\$ 1,400.00
Others Cost (Accident Repair Related Expenses)	
Job Scope	Quotation
TO TUFFCOAT AFFECTED AREA	\$ 200.00
TO REMOVE/ REPLACE REVERSE SENSORS AND DISTANCE SETTLING	\$ 180.00
TO REMOVE/ REFLACE REAR SILENCER BOX	\$ 180.00
TO CONDUCT WIRING CHECK ON REAR TAILAMPS	\$ 120.00
TO CONDUCT WATER LEAKAGE TEST	\$ 150.00
TO REMOVE/ REFIT REAR WINSCREEN	\$ 150.00
TO APPLY UNDERCOATING TO AFFECTED AREAS	\$ 250.00
TO REMOVE/REFIT/REPLACE TAILGATE MECHANISM	\$ 150.00
Total Others Cost	\$ 1,380.00
GRAND TOTAL	
	\$ 14,966.60

CAS GARAGE PTE LTD

UEN 201828067M

1 KAKI BUKIT AVENUE 6, #02-22 AUTOBAY,
SINGAPORE 417883

CAS GARAGE PTE LTD

Person Incharge: Allan

Direct Contact: +65 8782 7171

Email: allangoh.cas@gmail.com

Fax: +65 6509 9501

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Adrian L
h/s 22/05/19.

06 Days

total: 5441.28

h/s 4350

Nivitha (LKK Auto)

From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Sent: Wednesday, 22 May 2019 10:06 AM
To: admin-d@lkkauto.com
Cc: sur@lkkauto.com; Tracy Tan; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: FW: PRS IRO SGJ7149Z | OI : SKD3515K | DOA: 17/05/2019| ERGO REF: SKD3515K/SL/jc
Attachments: SGJ7149Z TP.PDF; SKD3515K OI.PDF

12.02pm @ 22/5/19
Person @ Nicole
Vehicle In.
SUR @ Adrian

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs. Their client's vehicle can be surveyed at the location as stated in the email below.
(Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

(Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.)

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.
Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.
ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message.

From: ERGO Insurance Pte. Ltd. (Claims Department)
Sent: Wednesday, May 22, 2019 9:59 AM
To: 'Nicole Chong'
Cc: Jeannie Cheng; Tracy Tan; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: FW: PRI - ACCIDENT INVOLVING SGJ 7149Z & SKD 3515K ALONG NICOLL HIGHWAY (ESPLANE DR BEFORE RAFFLES BLVD)

WITHOUT PREJUDICE

Dear Nicole,

As spoken, we will assign LKK Auto Consultants Pte Ltd accordingly.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Nicole Chong [<mailto:nicolechong.cas@gmail.com>]
Sent: Wednesday, May 22, 2019 9:54 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Re: FW: PRI - ACCIDENT INVOLVING SGJ 7149Z & SKD 3515K ALONG NICOLL HIGHWAY (ESPLANE DR BEFORE RAFFLES BLVD)

Dear All,

Kindly arrange survey our client's vehicle at our workshop.

Regards,
Nicole Chong
CAS Garage Pte. Ltd.
Addr: 1 Kaki Bukit Ave 6, #02-22

Autobay. Singapore (417883)
Hp: 9791 6119
Office: 6484 2220
UEN: 201828067M

On Tue, 21 May 2019 at 12:38, Nicole Chong <nicolechong.cas@gmail.com> wrote:

Dear Sir/Madam,

Kindly arrange your surveyor survey our client's vehicle at our workshop.

CAS Garage Pte. Ltd.

Addr: 1 Kaki Bukit Ave 6, #02-22

Autobay. Singapore (417883)

Once arranged, please contact Allan Goh at 8782 7171 during the inspection.

Thank you and have a nice day! Hope to hear from you soon

Regards,

Nicole Chong

CAS Garage Pte. Ltd.

Addr: 1 Kaki Bukit Ave 6, #02-22

Autobay. Singapore (417883)

Hp: 9791 6119

Office: 6484 2220

UEN: 201828067M

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 19 August 2019 12:25 PM
To: NICOLECHONG.CAS@GMAIL.COM
Subject: Accident Involving SGJ 7149Z & SKD 3515K on 17/05/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: SGJ 7149Z
Our Ref: CC4/EG19008980/Aeb3

Dear Sir/Madam,

Accident Involving SGJ 7149Z & SKD 3515K on 17/05/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 19 August 2019 12:23 PM
To: ALANLCP77@GMAIL.COM
Subject: ACCIDENT INVOLVING SKD 3515K AND SGJ 7149Z ON 17/05/2019

Our Ref: CC4/EGH19008980/Acb3

19 AUG 2019

LEE CHOON PIN

Dear Sir/Madam,

ACCIDENT INVOLVING SKD 3515K AND SGJ 7149Z ON 17/05/2019

We refer to the above accident where we are acting for ERGO INSURANCE PTE LTD to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal ERGO INSURANCE PTE LTD.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. *ERGO INSURANCE PTE LTD*
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 18 September 2019 9:00 AM
To: Ivy Yong; Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: PRS IRO SGJ7149Z | OI : SKD3515K | DOA: 17/05/2019 | ERGO REF: SKD3515K/SL/jc

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Please submit WP report ASAP.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Wednesday, 18 September, 2019 8:56 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: FW: PRS IRO SGJ7149Z | OI : SKD3515K | DOA: 17/05/2019 | ERGO REF: SKD3515K/SL/jc

Can forward the survey report?

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9197
ivy.yong@ergo.com.sg

www.ergo.com.sg

ERGO

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message. Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference. ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Ivy Yong
Sent: Tuesday, 10 September, 2019 11:04 AM
To: 'Shu Pei (LKKAuto)'; 'Cecilia Chong (LKK Auto)'
Subject: RE: PRS IRO SGJ7149Z | OI : SKD3515K | DOA: 17/05/2019| ERGO REF: SKD3515K/SL/jc

Hi Cecilia

Please send us your survey report.

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9197
ivy.yong@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message. Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference. ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By

From: Survey Report (ERGO Insurance Pte. Ltd.)
Sent: Tuesday, 10 September, 2019 11:03 AM
To: Ivy Yong
Subject: FW: PRS IRO SGJ7149Z | OI : SKD3515K | DOA: 17/05/2019| ERGO REF: SKD3515K/SL/jc

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9197
ivy.yong@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.
Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.
ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Thursday, 23 May, 2019 12:35 PM
To: Jeannie Cheng
Cc: Tracy Tan; Survey Report (ERGO Insurance Pte. Ltd.); Admin A; Cecilia Chong (LKK Auto)
Subject: RE: PRS IRO SGJ7149Z | OI : SKD3515K | DOA: 17/05/2019| ERGO REF: SKD3515K/SL/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGJ 7149Z at M/s CAS Garage Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Kindly take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupel@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 22 May 2019 12:06 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: PRS IRO SGJ7149Z | OI : SKD3515K | DOA: 17/05/2019 | ERGO REF: SKD3515K/SL/jc

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeannie Cheng [<mailto:jeannie.cheng@ergo.com.sg>]

Sent: Wednesday, 22 May 2019 10:06 AM

To: admin-d@lkkauto.com

Cc: sur@lkkauto.com; Tracy Tan <tracy.tan@ergo.com.sg>; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Subject: FW: PRS IRO SGJ7149Z | OI : SKD3515K | DOA: 17/05/2019 | ERGO REF: SKD3515K/SL/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs. Their client's vehicle can be surveyed at the location as stated in the email below.
(Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

(Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.)

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie_cheng@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message. Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference. ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: ERGO Insurance Pte. Ltd. (Claims Department)
Sent: Wednesday, May 22, 2019 9:59 AM
To: 'Nicole Chong'
Cc: Jeannie Cheng; Tracy Tan; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: FW: PRI - ACCIDENT INVOLVING SGJ 7149Z & SKD 3515K ALONG NICOLL HIGHWAY (ESPLANADE DR BEFORE RAFFLES BLVD)

WITHOUT PREJUDICE

Dear Nicole,

As spoken, we will assign LKK Auto Consultants Pte Ltd accordingly.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID: +65 6820 9199 x 194
jeannie.cheng@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Nicole Chong [<mailto:nicolechong.cas@gmail.com>]
Sent: Wednesday, May 22, 2019 9:54 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Re: FW: PRI - ACCIDENT INVOLVING SGJ 7149Z & SKD 3515K ALONG NICOLL HIGHWAY (ESPLANADE DR BEFORE RAFFLES BLVD)

Dear All,

Kindly arrange survey our client's vehicle at our workshop.

Regards,
Nicole Chong
CAS Garage Pte. Ltd.
Addr: 1 Kaki Bukit Ave 6, #02-22
Autobay. Singapore (417883)
Hp: 9791 6119
Office: 6484 2220
UEN: 201828067M

On Tue, 21 May 2019 at 12:38, Nicole Chong <nicolechong.cas@gmail.com> wrote:

Dear Sir/Madam,

Kindly arrange your surveyor survey our client's vehicle at our workshop.

CAS Garage Pte. Ltd.

Addr: 1 Kaki Bukit Ave 6, #02-22

Autobay. Singapore (417883)

Once arranged, please contact Allan Goh at 8782 7171 during the inspection.

Thank you and have a nice day! Hope to hear from you soon

Regards,

Nicole Chong

CAS Garage Pte. Ltd.

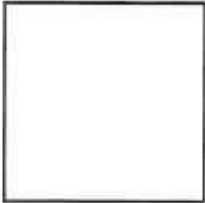
Addr: 1 Kaki Bukit Ave 6, #02-22

Autobay. Singapore (417883)

Hp: 9791 6119

Office: 6484 2220

UEN: 201828067M



This email has been checked for viruses by AVG antivirus software.
www.avg.com

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CC4/EGI19008980/Aeb3q2

5 TEMASEK BOULEVARD
#04-05 SUNTEC TOWER FIVE
SINGAPORE 038985

Date : 27-09-2019



Code : EGI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKD 3515K	Veh. Inspected	SGJ 7149Z
Policy No.	DMPG18005176	Coverage (\$)	0.00
Claim No.	SKD3515K/SL/jc	Excess (\$)	0.00
Assign From	JEANNIE	Assign Date	22/05/2019

2. Vehicle Particulars & Condition

Make & Model	MAZDA 2	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JM6DJ2HAA01100685	Colour	GREY
Odometer	54270	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/65 R15	DUNLOP	6 mm
L/H Front Tyre	185/65 R15	DUNLOP	6 mm
R/H Rear Tyre	185/65 R15	DUNLOP	6 mm
L/H Rear Tyre	185/65 R15	DUNLOP	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	17/05/2019	Inspection Date	22/05/2019
Survey held at	CAS GARAGE PTE LTD NO. 1 KAKI BUKIT AVE 6, #02-22 AUTOBAY 417883 KAKI BUKIT		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
-------------------------------------	-----------------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGJ 7149Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	TAILGATE	DENTED	890.50	890.50
1	TAILGATE LOGO	NECESSARY	75.30	75.30
1	TAILGATE 'MAZDA 2' EMBLEM	NECESSARY	74.80	74.80
1	TAILGATE 'SKYACTIVE' EMBLEM	NECESSARY	78.60	78.60
1	TAILGATE WINDSCREEN INNER SEAL	NECESSARY	68.90	68.90
1	TAILGATE INNER LOCK	NOT NECESSARY	235.90	-
1	TAILGATE LOCK CATCH	NOT NECESSARY	53.70	-
1	TAILGATE OPENER SWITCH	NOT NECESSARY	195.20	-
1	TAILGATE POCKET HANDLE	NOT NECESSARY	56.30	-
1	TAILGATE WEATHERSTRIP	CUT	185.40	185.40
1	TAILGATE INNER TRIM	NOT NECESSARY	195.20	-
2	TAILGATE REFLECTORS @\$495.00	NOT NECESSARY	990.00	-
1	TAILGATE AUTO LOCK ACTUATOR	NOT NECESSARY	185.60	-
1	REAR BUMPER	DEFORMED	723.50	723.50
2	REAR BUMPER RETAINERS @\$42.60	NECESSARY	85.20	85.20
1	REAR BUMPER CENTRE RETAINER	DAMAGED	108.50	45.00
2	REAR BUMPER BOTTOM BRACKETS @\$52.90	DAMAGED	105.80	105.80
2	REAR BUMPER NUMBER PLATE LAMPS @\$69.40	NOT NECESSARY	138.80	-
1	REAR BUMPER BOTTOM COVER	NOT NECESSARY	147.80	-
2	TAILLAMPS @\$675.00	NOT NECESSARY	1,350.00	-
1	END PANEL TOP	TO REPAIR SEE LABOUR	469.20	-
1	END PANEL BOTTOM	DENTED	387.50	387.50
1	END PANEL TOP GARNISH	DEFORMED	3,034.90	126.00
1	REAR SILENCER BOX	BENT	930.10	930.10
	LESS 20% DISCOUNT		-2,153.34	-755.32
			8,613.36	3,021.28
SPECIAL NETT ITEMS				
1	SET REAR NUMBER PLATE WITH CASING (SN)	DEFORMED	50.00	50.00
1	SET REAR BUMPER CLIPS (SN)	NECESSARY	30.00	30.00
1	SET REAR BUMPER UNDERCOVER CLIPS (SN)	NOT NECESSARY	30.00	-

Report Ref No. CC4/EGI19008980/Aeb3q2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SET REVERSE SENSORS (SN)	DAMAGED	250.00	200.00
2	REAR WINDSCREEN SEALANTS (SN)	NECESSARY	80.00	60.00
2	END PANEL SEALANT (SN)	NECESSARY	80.00	60.00
1	SET REAR TAILGATE INNER TRIM CLIPS (SN)	NOT NECESSARY	30.00	-
			550.00	400.00
	LABOUR			
	TO RENEW DAMAGED PARTS ,REPLACE ,BEAT ,WELD ,REALIGN AND ALIGNE ALL PARTS.INCLUSIVE OF THE REPAIR OF END PANEL TOP.		1,800.00	800.00
	TO RESPRAY AFFECTED AREAS.		1,400.00	800.00
	TO TUFFCOAT AFFECTED AREA.		200.00	60.00
	TO REMOVE/REPLACE REVERSE SENSORS AND DISTANCE SETTLING.		180.00	50.00
	TO REMOVE/REPLACE REAR SILENCER BOX.		180.00	80.00
	TO CONDUCT WIRING CHECK ON REAR TAILAMPS.		120.00	30.00
	TO CONDUCT WATER LEAKAGE TEST.	NOT NECESSARY	150.00	-
	TO REMOVE/REFIT REAR WINDSCREEN.		150.00	120.00
	TO APPLY UNDERCOATING TO AFFECTED AREAS.	NOT NECESSARY	250.00	-
	TO REMOVE/REFIT/REPLACE TAILGATE MECHANISM.		150.00	80.00
			4,580.00	2,020.00
GRAND TOTAL			13,743.36	5,441.28
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,350.00

Report Ref No. CC4/EG19008980/Aeb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.