

**Vic (LKKAUTO)**

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Monday, 1 July, 2019 3:12 PM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 17/5/2019 involving SHB 382S & SGD 4099K (AIG's insured)  
Our Ref: TAX/05/19/2074/lg  
**Attachments:** TAX 05 19 2074.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2950.00
Loss of Rental	\$794.48 ( 7.5 days x \$105.93 )
Loss of Income	\$450.00 ( 7.5 day x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$4201.48</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

**Our hirer has engaged his own lawyer to claim for his injury only.**

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20 AUGUST 2019

**FOK JUN HENG  
126 HOLLAND GROVE VIEW  
SINGAPORE 276280**

**By Post & By Email**

Dear Sir/Madam,

**OUR REF : CC3/AIG19008977/Jha3  
YOUR REF : SGD 4099K**

**ACCIDENT INVOLVING SGD 4099K AND SHB 382S ALONG GHIM MOH ROAD ON  
17.05.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHB 382S against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.



Auto  
Consultants  
Pte Ltd

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

[hqvspore@gmail.com](mailto:hqvspore@gmail.com) / [fabio117@gmail.com](mailto:fabio117@gmail.com)  
(Email)

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 20 August, 2019 5:28 PM  
**To:** hgvsore@gmail.com  
**Cc:** fabio117@gmail.com; Admin A; Vic (LKKAUTO)  
**Subject:** YOUR REF: SGD 4099K\_ACCIDENT INVOLVING SGD 4099K AND SHB 382S ALONG GHIM MOH ROAD ON 17.05.2019



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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20 AUGUST 2019

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This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

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If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, SMRT TAXIS PTE LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 (S)757705 (address), owner of SHB 382S (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 382S that was damaged pursuant to the accident which occurred on 17/05/2019 (date) along GHIM MOH ROAD (location) involving vehicle no/s SGD 4099K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 26 (day) of August (month) 2019 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,000.00** (Global Sum – all in) for vehicle no. **SHB 382S** that was damaged pursuant to the accident which occurred on **17/05/2019** (date) along **GHIM MOH ROAD** (location) involving vehicle no/s **SGD 4099K**. This is pursuant to the inspection conducted on **21/05/2019** (date) at "the workshop".


We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHB 382S** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 382S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of August (month) **2019** (year)

 045

Signed by appointed surveyor



Signed by "the workshop" (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV190600337  
Date : 19.06.2019  
Vehicle No. : SHB382S  
Your Ref No. : TAX/05/19/2074  
Our Ref No. : 24101548  
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00		\$	2,950.00
GRAND TOTAL				\$ 2,950.00

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 17.05.2019

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd





SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept  
From: SMRT Taxis Pte Ltd

Our Ref: TAX/05/19/2074  
Date: 31/5/2019

**ACCIDENT INVOLVING SHB382S AND SGD4099K ON 17/5/2019  
9:55 AM ALONG GHIM MOH ROAD TOWARDS COMMONWEALTH  
AVENUE WEST.**

This is to confirm that the daily rental rate for SHB 382S is \$105.93 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.



Yours sincerely  
SMRT TAXIS PTE LTD

for Manager



## Laid Up Report

Accident Start Date : 01/05/2019

Accident End Date : 04/06/2019

Date Generated : 04/06/2019

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/05/19/2074	SHB382S	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24101548	17/05/2019 1:12 PM	25/05/2019 8:32 AM

## Enquire Transaction History

Transaction History Details

Log Date/Time:	17 May 2019 / 16:46:57	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SGD4099K	Business Transaction Reference No.:	20190517164657780071
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 17 May 2019 09:55:00  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD

Information displayed is correct as at the log date and time.

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