

(1/2/2019)

INS. CASE OWNER:

CC 4AIG1900 840x

IDAC

IDAC

Surveyor:

KENNETH

DOI:

ASSIGNMENT

20/05/19

Date / Time:

21/5/19

Registered in Merimen

21/5/19

Pre-assign / CCL / FTE



Insured Vehicle No.:

STV 7683Z

Name of Insured:

UM SUAT YEN (LIN XUEYAN)

Insured Tel No.:

HP:

Excess Sec II:SS

D.O.A.:

15/5/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

676319050454

Policy No.:

1A00004242

Make / Model:

Hiwon

Place of Accident:

JUN BUNOS

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SL 48815



INSRS:

WSP:

Tel:

Liability:

RMKS:

Lim Tan



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

21/05/19 - 2

STV 7683Z - 2

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

21/05/19 - vic

Documentation Check List: Handler Typist

Notification 1st (if non-pickup):

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / CIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

21/05/19

- PHAUCED
- TP LOD IN.- MUG EQUIPMENT, OI RATE-ENDED TP.
- SEND LETTER IN EMAIL TO OI.

21/05/19

- SEND 1st OFFER TO TP.

21/05/19

- TP ACCEPTED OFFER.
- ALL DOCS IN ORDER.
- TO CLOSE.

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

L6

S\$ 2,000.00

2 days Reduction:

23

Email:

Call:

FINAL SETTLEMENT

Date/Time:

21/05/19

Confirm with:

RICHARD

Email:

Call:

Final Liability:

%

100

(Assessed)

BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

(w/assd)

S\$ 2,140.00

(OI RATE-ENDED TP)

Loss of Rental (LOR):

S\$ 200.00

(2 days) x \$100.00

Loss of Use (LOU):

S\$ -

(5 days)

Loss of Income (LOI):

S\$ -

(5 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search:

S\$ 7.45

Medical:

S\$ -

1) Claim status: Normal/Reject/Private Settle

Disbursement:

S\$ -

(e.g. Tow/Independent)

2) Report Format:

Legal Cost:

S\$ -

3) Survey fee:

4220.00

Total:

S\$ 2,347.45

Global Sum SS: -

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Call:

Payee 1:

S\$ 2,347.45

Name 1:

LIN TAN MOTOR PTE LTD

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

-

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

-

COPY SENT
26/6/19

ASSIGNMENT

From:

Date:

28.5.2019

Estimated Cost:

Veh No:

SL2 4881S

Yr Regn:

02 17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD (TP / WS / TP RES / OD RES / EVA / INV / MV)

Truck / Trailer or

To Inspect Vehicle No: SL2 4881S

Make:

Audi A3

C.C.

1395

at Workshop m/s Lim Tan Motor

Colour

White

A/C:

Insured / Std / NI / NA

of BIK A6 sin ming Drive #03-09

Sp. Reading

41117

T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

C/No:

WAUZZZ84914R060095

Claims No.

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

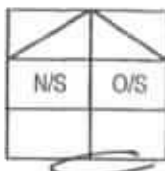
Make of Veh:

Audi 10300 M

Modi: Nil / S/Rim / STD / R/Rim or

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

Tyre Size:

F:

R:

235/55R17

IDAC Accident Rpt:

Consistent? : Yes or No

BS / DUN / EXNOVA / GY / FS / LIZA / MCT / OHTSU / PIR / SUMI /

GIA / PR Seen:

Consistent? : Yes or No

TOYO / YOKO or

Est. Repairs:

2 days

Res.: Yes or No

Front

R/Bal.

8

mm

Rear

R/Bal.

7

mm

Lum Sum:

1. B.1 %

3 Val.: Yes or No

L/Bal.

8

mm

L/Bal.

7

mm

D.O.A.

15/5/19

D.O.I.

28/5/19

CA / REV / REP. / 24 HRS

"NR"

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

49 \$2,000.00
CRAB: \$605.00 (23%)

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$)



SURVEYOR NAME	: Kenneth (LKK)
DATE OF SURVEY	: 28th May 2019
TIME OF SURVEY	:

DATE : 18-May-19
DATE OF ACCIDENT : 15-May-18
THIRD PARTY REF : SJV 7683 Z / AIG

No.	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	Rear Bumper			Bu 18 \$	950.00
1 pc	Rear Bumper Reinforcement			Bu \$	450.00
1 pc	Rear Bumper Lower Garnish			CM \$	350.00
2 pcs	Rear Bumper Sensor		\$ 200.00	shorted \$	400.00
					\$ 2,150.00
	Less 10%				\$ 215.00
					\$ 1,935.00
	To putty and spray painting				\$ 300.00
	To check rear wiring and replace sensor				\$ 120.00
	Labour Charges				\$ 250.00
TG/RA-	Total				\$ 2,605.00

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PRE-REPAIR INSPECTION REQUEST – SLL4881S vs SJV7683Z (OI) on D.O.A.: 15/05/2019

From: Hor, Yinnul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur
Sent: 5/21/2019 9:46:15 AM
Attachments:  ESTIMATE.pdf  GIA.PDF  ESTIMATE.PDF  GIA.PDF

Hi,

Please refer to the enclosed request from Lim Tan Motor Pte Ltd.

Claim no : 6763190804SG003
Case Owner : WAN NUR SALIHA BINTE SYED YUSOFF

If you have any queries/concerns, please let us know.
Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.

Thanks & Regards,

Yin Rul, Hor (Viviane)
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Yinnul.Hor@aig.com | www.aig.aig

11:51am @ 21/5/19
remon @ Richard
vehicle not in

From: richard@lrm.sg [mailto:richard@lrm.sg]
Sent: Tuesday, May 21, 2019 9:42 AM
To: Hor, Yinnul
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Mandy
Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJV7683Z AND SLL4881S ON 15/05/2019
Importance: High

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Our ref : LTP052019/040 (SLL 4881 S)
Your ref : 6763190804SG003

Hi Viviane,

Thank you for your email.

We select Mr Kenneth Kong from LKK Auto Consultants Pte Ltd to conduct the survey to our client's vehicle.

Please assist to arrange.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

-
www.LTM.sg
+65 6452 0893 (Office)
+65 6458 9127 (Facsimile)
+65 8484 5418 (Mobile)

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www.facebook.com/LTM.Performance.Singapore

From: Hor, Yinnul [mailto:Yinnul.Hor@aig.com]
Sent: Tuesday, 21 May 2019 9:21 AM
To: richard@lrm.sg
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Abu Kassim, Noor Mariesa

<NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJV7683Z AND SLL4881S ON 15/05/2019

Importance: High

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยของข้อมูลที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2019-05-28 09:21 +08 to read your message.
After that, open the attachment.

[More Info](#)

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From: Yinrul.Hor@aig.com

To: richard@itm.sg

Cc: Andy-SY.Fong@aig.com ,Lee-Ying.Chin@aig.com ,Baljit.Kaur@aig.com ,NoorMariesa.AbuKassim@aig.com ,Syazairdina.Azlan@aig.com ,yokeshi.chan@aig.com ,ShengYang.Lim@aig.com ,Aashweenjeetkaur.Mithoosingh@aig.com

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJV7683Z AND SLL4881S ON 15/05/2019

Date: Tue, 21 May 2019 01:21:14 +0000

Without Prejudice

Your Reference : SLL4881S
Our Reference : 6763190804SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd

Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Yin Rul, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOL Claims Operations – Auto

Yinnul.Hor@aig.com | www.aig.sg

From: richard@ltm.sg [mailto:richard@ltm.sg]

Sent: Saturday, May 18, 2019 1:22 PM

To: AIG SGP, Claims-Survey

Cc: Mandy

Subject: [EXTERNAL] RE: Survey Request - Our Client : SLL4881S Your Insured : SJV7683Z D.O.A : 20/04/2019

Importance: High

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **SLL4881S** to submit a claim against your insured, **SJV7683Z** which we understand that you are Insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client's GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose. GIA report shall forward to you upon receipt from our client.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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www.facebook.com/LTM.Performance.Singapore



Date: 21 JUN 2019

Your Ref: CC4/AIG19008902/Kjb3

Our ref: LTP052019/040 (SLL 4881 S)

(WITHOUT PREJUDICE)

Attention To : MS JOY IRENE (From LKK Auto Consultants Pte Ltd)

Insurance Company : AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Mdm,

IN THE MATTER OF ACCIDENT INVOLVING SLL4881S & SJV7683Z ON 15.05.2019

We refer to the above matter.

We are instructed and authorised by our client to quantify, to act and negotiate settlement in related to the above road traffic accident that was caused by your insured.

All supporting documents are enclosed herewith:-

<input checked="" type="checkbox"/> [x] Authorization To Act	<input checked="" type="checkbox"/> [x] Original Tax Invoice no. INV40901
<input checked="" type="checkbox"/> [x] Original Rental Receipt and Agreement	<input checked="" type="checkbox"/> [x] LTA search receipt
<input type="checkbox"/> [] Letter Of Discharge	<input type="checkbox"/> [] _____

Survey was done by Insurance instruction and was surveyed by Mr Kenneth on 28-May-19

As a result of the accident, our client's vehicle was damaged and has been put to loss and Expenses, particulars of which are as follows:-

1] Cost of repair (inclusive of 7% GST)	\$ 2,140.00
2] Vehicle Rental	\$ 280.00
3] LTA Search Fee	\$ 7.45
Total	\$ 2,427.45

Please acknowledge receipt of this letter within 14 days. If you agreeable to the above, please forward your payment. Payment to be issued directly to LIM TAN MOTOR PTE LTD within 4 weeks. Should there be any injury related to this matter, any settlement agreed is WITHOUT PREJUDICE to the related injury claim.

Your faithfully

Mandy Lim

Email: mandy@ltn.sg

Lim Tan Motor Pte Ltd

Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel:65-64520893 Fax:65-64589127

Email: edmund@LTM.sg

Website : www.LTM.sg

Co.Reg No. 199307277D

GST Reg No.M2-0019086-0

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

21 JUNE 2019

**LIM SUAT YEN (LIN XUEYAN)
1A CANTONMENT ROAD
#10-11 THE PINNACLE @ DUXTON
SINGAPORE 085101**

Dear Sir/Madam,

**OUR REF : CC4/AIG19008902/Khb3
YOUR REF : SJV 7683Z
ACCIDENT INVOLVING SJV 7683Z AND SLL 4881S ALONG JALAN EUNOS ON
15.05.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLL 4881S against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLL 4881S. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alphen
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

To Whom It May Concern

AUTHORIZATION TO ACT


I/We, ONG HWEE BIN ('the third party Claimant') of 54 JALAN LIMAU PURUT SINGAPORE 468228 (Address) owner of SLL4881S (vehicle number) hereby authorize LIM TAN MOTOR PTE LTD ('the workshop') to act for me with respect to my/our claim for repair costs and/or rental and/or Loss of use ('claim') for my/our vehicle number SLL4881S that was damaged pursuant to the accident which occurred on 15-May-19 (date) along JALAN EUBOS TOWARDS KAKI BUKIT (locate on) involving vehicle number SJV7683Z (the accident').

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

Dated this 16th (day) of May (month) 2019 (year)



Signed By ' the third party claimant '



Signed By ' the workshop '

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **LIM TAN MOTOR PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,140.00** (Repair Cost), **S\$200.00** (Loss of Rental/Use), **S\$ 7.45** (Disbursement), for vehicle no. **SLL 4881S** that was damaged pursuant to the accident which occurred on **15/05/2019** (date) along **JURONG JALAN EUNOS** (location) involving vehicle no/s **SJV 7683Z**. This is pursuant to the inspection conducted on **28/05/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **ONG HWEE BIN** ("the third party claimant") of vehicle no. **SLL 4881S** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLL 4881S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24th (day) of June (month) **2019** (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



LIM TAN MOTOR PTE LTD
林陳摩哆私人有限公司

Company's Registration No.: 199301277D
GST Registration No.: M2-0119086-0

Branch
(Warranty and Performance) Blk 9 Sector C #01-38/40/42
Sin Ming Industrial Estate, Singapore 575644
Tel: +65 6452 2135 Fax: +65 6452 2159

Blk 17 Sector A #01-65
Sin Ming Industrial Estate, Singapore 575675

Main Office / Workshop
Blk 176 Sin Ming Drive #03-09/10/06
Sin Ming Autocare Singapore 575721

Tel: +65 6452 0893 (24Hrs)
Fax: +65 6458 9127
Email: sales@LTM.sg

WWW.LTM.SG

ONG HWEE BIN
54 JALAN LIMAU PURUT
SINGAPORE 468228

TAX INVOICE

NO : INV40901
DATE : 17-06-2019
TERMS : COD
PAGE : 1

ATTN : MOTOR CLAIMS DEPT
TEL :
FAX :
A/C NO. : 3000/202

MILEAGE :
W.O NO. : SO41674
CAR NO. : SLL4881S
MAKE : AUDI
MODEL : Q3

DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
TO LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1 UNIT			2,000.00

SINGAPORE DOLLARS : TWO THOUSAND ONE HUNDRED AND FORTY ONLY

REMARKS: D.O.A : 15.05.2019
AIG REF : 6763190804SG003

TOTAL QTY: 1.00

SUBTOTAL	2,000.00
DISCOUNT	0.00
TOTAL	2,000.00
GST 7 %	140.00
NET	2,140.00
Deposit	0.00
Balance	2,140.00



AUTHORISED SIGNATURE(S)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer. I/We declare the repair for the above vehicle have been completed to my/our satisfaction



Family Car Rental Pte Ltd

Blk 176, Sin Ming Drive #03-06, Sin Ming Autocare Singapore 575721

Tel: 65-64515120 Fax: 65-64531642

Company's Registration No. 200703924M

ONG HWEE BIN
54 JALAN LIMAU PURUT
SINGAPORE 468228

ONG HWEE BIN

NO : INV02256

DATE : 30-05-2019

TERMS :

PAGE : 1

ATTN :
TEL : 96162062
FAX :
A/C NO. : 3000/011

Rental Agreement No. : 5784

ITEM NO.	DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
1	SLP 5668 P TOYOTA AXIO FROM 28.05.2019 TO 30.05.2019 ONG HWEE BIN LTP052019/040 SLL4881S	2	140.00		280.00

SINGAPORE DOLLARS : TWO HUNDRED AND EIGHTY ONLY

TOTAL QTY:	2	SUBTOTAL	280.00
		DISCOUNT	0.00
		TOTAL	280.00


AUTHORISED SIGNATURE(S)

RECEIVED BY

FAMILY CAR RENTAL PTE LTD

Blk 9 Sin Ming Walk #16-05 Singapore 575578
Tel : 6451 5120 Fax : 6453 1642

OFFICIAL RECEIPT NO: 2340

Received from ONG HWEE BIN

the sum of Dollars TWO HUNDRED EIGHTY ONLY

Being payment of rental fee for SLP 5668 P

Date 30.05.2019

\$ 280/-
Cash / Cheque No.


FAMILY CAR RENTAL PTE LTD



Family Car Rental Pte Ltd

Blk 176 Sin Ming Drive #03-06 Sin Ming Autocare Singapore 575721

Tel: 65-64515120 Fax: 65-64531642

Company's Registration No. 200703924M

Rental Agreement No: 5784

HIRER'S NAME Org Hwee Bin			VEHICLE NO 9LP 5668 P	
ADDRESS 54 Jalan Limau Putih Singapore 469218			MAKE / MODEL Toyota Axio	
HOME : OFFICE : MOBILE : 9616 1002			DATE OUT 28.05.19	TIME OUT 9.50am
NATIONALITY Singapore			DATE IN 30.05.19	TIME IN 9.20am
NRIC / PASSPORT NO S7002134Z			MILEAGE OUT	FUEL OUT
DATE OF BIRTH 18.01.70			MILEAGE IN	FUEL IN
PLACE OF ISSUE Singapore			RENTAL CHARGES	
DRIVING LICENCE NO S7002134Z			2 DAY(S) @ S\$ 140.00	
LICENCE BAR CODE NO 000535316E			WEEK(S) @ S\$	
LOCAL/INT'L TYPE / CLASS Local / 3			MONTH(S) @ S\$	
DRIVER'S NAME AS Hiren			TOTAL CHARGES 380.00	
ADDRESS			DEPOSIT (Cash/Cheque No.)	
HOME : OFFICE : MOBILE :			AMOUNT DUE	
NATIONALITY			EXTENSION	
DRIVING EXPERIENCE			DATE / TIME	
NRIC / PASSPORT NO			DATE / TIME	
DATE OF BIRTH			AMOUNT DEPOSIT (REFUNDABLE)	
PLACE OF ISSUE			PAYMENT DETAILS	
DRIVING LICENCE NO			REMARK *HIRER MUST ENSURE ALL DRIVER/S HAVE VALID SINGAPORE DRIVING LICENCE IN ORDER TO OPERATE THE VEHICLE.	
LICENCE BAR CODE NO				
LOCAL/INT'L TYPE / CLASS				

VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE

NOTE:

1. HIRER IS SOLELY LIABLE FOR ALL TRAFFIC VIOLATIONS AND ALL PARKING FINES OR SURCHARGE DURING PERIOD OF HIRE.
2. DRIVING EXPERIENCE SHOULD BE OVER 2 YEARS AND AGE OVER 21 YEARS OLD.
3. PLEASE NOTIFY OUR OFFICE AS SOON AS POSSIBLE WHEN THIS VEHICLE IS INVOLVED IN ANY ACCIDENT.
4. HIRER IS LIABLE TO PAY FIRST S\$ 2001- EXCESS FOR COLLISION / DAMAGE TO FIRST PARTY (i.e. FAMILY CAR RENTAL PTE LTD) VEHICLE AND ALSO FIRST S\$ 1500- EXCESS FOR COLLISION / DAMAGE TO THIRD PARTY'S VEHICLE FOR EACH AND EVERY ACCIDENT / DAMAGE PLUS LOSS OF EARNINGS WHILE DAMAGED VEHICLE IS UNDER REPAIR.

SPECIAL TERMS AND CONDITIONS *HIRER IS LIABLE FOR ADDITIONAL EXCESS OF \$ - FOR FIRST PARTY AND \$ - FOR THIRD PARTY'S COLLISION/DAMAGE IF DRIVER HAVE LESS THAN - YEARS DRIVING EXPERIENCE; AND/OR AGE YEARS OLD AND BELOW; AND/OR - YEARS OLD AND ABOVE.

I/WE DECLARE THAT THE ABOVE PARTICULARS ARE TRUE AND CORRECT IN EVERY RESPECT. I/WE HAVE READ AND AGREED TO THE TERMS AND CONDITIONS BOTH ON SIDE OF THIS RENTAL AGREEMENT. MY/OUR DRIVING LICENCE IS/ARE CURRENT AND NOT DISQUALIFIED FROM DRIVING.

X
SIGNATURE OF HIRER
(COMPANY CHOP IF APPLICABLE)
Date: **28.05.2019**

X
SIGNATURE OF DRIVER
(IF DIFFERENT FROM HIRER)
Date:

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 16 May 2019 / 16:10:09

Receipt Date/Time : 16 May 2019 / 16:10:09

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190516-002471

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJV7683Z				
As at 15 May 2019/15:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SJV7683Z			
	Enquiry Fee	7.00	0.49	7.49
	20190516160825435861			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	xxxxxxxxxxxx7458	Credit Card: Visa/MasterCard		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 May 2019 Edit Reg		21 May 2019 00:00 Edit Adj Rpt	S\$2,000.00 Edit Estimates	S\$2,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LIM SUAT YEN (LIN XUEYAN) , ID: S7202431A								
Main Claimant:	ONG HWEE BIN , ID: S7002134Z								
Vehicle Reg. No.:	SLL4881S	Date of Loss:	15/05/2019 15:00 - :59 [26 Months and 18 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6763190804SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	SJV7683Z	Policy No. (Claimant):	PNPV2018-00011179						
		Excess:							
Repairer:	Lim Tan Motor Pte Ltd (HQ) Blk 176 Sin Ming Drive #03-09/10, Sin Ming Auto Care, 575721 Sin Ming - Tel: 6452 0893								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 30/05/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLL4881S (6763190804SG)**
[SJV7683Z]
TP
ONG HWEE BIN
May 15 2019 3:00PM
[LIM SUAT YEN (LIN XUEYAN)]
Lim Tan Motor Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail			Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown																Edit		
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail			Print		
1	21/06/19 15:20	Odometer Reading																Load JPG		
2	21/06/19 15:20	Chassis Number																Load JPG		
3	21/06/19 15:20	General View																Load JPG		
4	21/06/19 15:20	General View																Load JPG		
5	21/06/19 15:20	General View																Load JPG		
6	21/06/19 15:20	General View																Load JPG		
7	21/06/19 15:20	General View																Load JPG		
8	21/06/19 15:20	General View																Load JPG		
9	21/06/19 15:20	General View																Load JPG		
10	21/06/19 15:20	General View																Load JPG		
11	21/06/19 15:20	General View																Load JPG		
12	21/06/19 15:20	General View																Load JPG		
13	21/06/19 15:20	General View																Load JPG		
14	21/06/19 15:20	General View																Load JPG		
15	21/06/19 15:20	General View																Load JPG		
16	21/06/19 15:21	Reinspection Photo																Load JPG		
17	21/06/19 15:21	Reinspection Photo																Load JPG		
18	21/06/19 15:21	Reinspection Photo																Load JPG		
19	21/06/19 15:21	Reinspection Photo																Load JPG		
20	21/06/19 15:21	Reinspection Photo																Load JPG		
Documentation															1 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail			Print		
1	21/05/19 17:09	EMAIL FROM AIG DD 21052019																Load PDF		
2	21/05/19 17:09	TP GIA REPORT																Load PDF		
3	21/05/19 17:09	TP ESTIMATE																Load PDF		
4	29/05/19 18:01	TP ESTIMATE- MARKED																Load PDF		
5	21/06/19 15:31	LETTER TO OI																Load PDF		
6	04/07/19 10:35	WORKSHOP INVOICE																Load PDF		
7	04/07/19 10:35	AUTHORISATION TO ACT FORM																Load PDF		
8	04/07/19 10:35	Release Voucher																Load PDF		
9	04/07/19 10:35	RENTAL RECEIPT																Load PDF		
10	04/07/19 10:35	LTA SEARCH																Load PDF		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)													Thumbnail			Print		
1	22/05/19 08:54	OI GIA REPORT																Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJV7683Z (Insd veh)	Model:	AUDI Q3 1.4 TFSI (A)
	SLL4881S (TP veh)		
Date of Accident:	15/05/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No		
Repair Estimate	:	\$	2,787.35		
Final Repair Cost	:	\$	2,140.00		
Loss of Use	:	\$		days at \$0.00 per day	
Rental (if any)	:	\$	200.00	2	days
LTA / GIA Search Fee	:	\$	7.45		
Others:	:	\$	0.00		
	:	\$			
Final Settlement Sum	:	\$	2,347.45		

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Lim Tan Motor Pte Ltd	:	\$ 2,347.45
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

04 Jul

2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19008902/KHB3Q2

Date: 04/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No : SLL4881S

Insured Vehicle No : SJV7683Z

Date of Loss: 15/05/2019

Nature of Claim: TP

Claim No: 6763190804SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLL4881S**

Make & Model: AUDI Q3, 1.4 TFSI (A)

Engine No: CZD272617

Reg. Date: 27/02/2017 (Man. Year: 2017)

Chassis No: WAUZZZ8U9HR060095

Colour: White

Odometer: 41117 km

Engine Capacity: 1395 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/55 R17

Rear Tyre Size: 235/55 R17

Front Left Side: Michelin 8 mm

Rear Left Side: Michelin 7 mm

Front Right Side: Michelin 8 mm

Rear Right Side: Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,935.00	1,935.00	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	670.00	560.00	110.00	16.42
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,605.00	2,495.00	110.00	4.22
Approved Total (Overridden) (S\$)		2,000.00		
(S\$)	2,605.00	2,000.00	605.00	23.22
+ GST 7.00/7.00% (S\$)	182.35	140.00	42.35	23.22
Nett Amount (S\$)	2,787.35	2,140.00	647.35	23.22
+ Car Rental (2.0 x S\$100.00/day) (S\$)		200.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		2,347.45		

INSPECTION

Date of Assignment: 21/05/2019

Date Inspected: 28/05/2019 Inspected At:

Lim Tan Motor Pte Ltd (HQ)
Blk 176 Sin Ming Drive #03-09/10, Sin

Ming Auto Care
Singapore 575721

Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled / Dented	950.00 FL	*950.00 FL
2	1		*REAR BUMPER REINFORCEMENT	Buckled	450.00 FL	*450.00 FL
3	1		*REAR BUMPER LOWER GARNISH	Cracked	350.00 FL	*350.00 FL
4	2		*REAR BUMPER SPONGE	Shorted	400.00 FL	*400.00 FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	2,150.00	2,150.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	215.00	215.00
Total Parts (\$\$)	1,935.00	1,935.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO PUTTY AND SPRAY PAINTING	New	300.00	250.00
2	TO CHECK REAR WIRING AND REPLACE SENSOR	New	120.00	60.00
3	LABOUR CHARGES	New	250.00	250.00
Gross Labour Cost (S\$)			670.00	560.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >