

NATIONAL Assessment Centre Services. [ver 1 Jan 05]

NA19065453

Date In: 21/04/2019 15:44	Job description	Date & Time Completed	Done by
Ref No: NA19065453	SAS e-filing		
Veh No: SJF 173CM	E-mail (within 3hrs, AIC 2hrs)		
D.O.A: 19/05/2019 10:21	I-Motor Claim Form	MT/1045428-001	22/05/2019 08:40
TP / Reporting Only	I-Motor W/O (Within OD 2hrs, TP 4hrs)		
	I-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Whse		

Preferred Wksp / INC Assign Wksp / QW: (	Tel:	Fax:
TP Particulars:	Veh No: 82-955M	INC () / Non-INC ()
Owner/Driver: (	Tel:	
Policy No: (	Period: (	Cover Type: (
Confirmed by: (	Date:	Time:
Insured/Driver Liability: (	[Note-Est Status (WO): N: 0-20%; P: 21-79%. P: 80-100%]	
Year of Registration: (	Warranty: YES () / NO ()	
Excess: (\$	Loading: \$1,000 () / \$2,000 ()	

General Remarks:

() Walk-In Customer : Customer's Information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case : to e-mail Insurer URGENTLY.

Drive-In () / Towed-In () ; Invoice: YES () / NO () ; Towing Co: ()

1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury: _____

Date/Time: _____

Signature: _____

NA1903747	1) AR: Accident Reporting (\$30)	
Driver/Owner:	2) DA: Damage Assessment (\$100) INC (\$50)	
Contact No:	3) TP: Towing Fee \$40/\$43	
Damaged Portion:	4) PT: Follow-Through Survey \$120	
QC Checked by (Engr-In-Charge):	5) FT: Follow-Through Survey (Resurvey) \$30	
	For claiming against INC Only (ver 10 Jan 2003)	
	6) TR: Re-inspection \$75	
	7) NI: Idac DA + SMRT Survey \$160	
	8) NTUC Additional Services:	
	ON:	
	*NS: Courtesy Car / Tpl Allowance \$5	
	*NG: Repairs Co-ordination \$10	
	*NT: Post Repair Inspection \$25	
	*ND: DV / Collect Excess Coordination \$5	
	*TE (Nil): TP (Nil INC) against INC \$20	
	9) NI2: Idac Mobile \$0	
	Invoice dated	Fee Charged
	Invoice dated	Fee Charged

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	21/05/2019 15:44
Date Of Accident	19/05/2019 10:20
Exact Location Of Accident	ALONG CTE TOWARS CITY
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SJF1724M
Insured/Policyholder	
Name Of Registered Owner	PANG BOON PENG
NRIC No	S8706531F
Email Address	PROPERTY.LINDAPANG@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97999303
Alternative Phone No	OTHERS-97999303
Vehicle Particulars	
Manufacturer	SUZUKI
Model	SWIFT SPORT
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5100718291
Cover Note Number	
Driver	
Name of Driver	CHIA JING WEI
NRIC No	S8843108A
Date Of Birth	11/11/1988
Occupation	OUTDOOR
Date Of Driving Pass	23/07/2010
Driving Experience	8 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97999303
Fax Number	
Contact Number	OTHERS-97999303
EEmail Address	PROPERTY.LINDAPANG@GMAIL.COM

Address	BLK 730 WOODLANDS CIRCLE #12-31
Postcode	730730
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	FRIEND
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLZ9519H
Vehicle Make/Model/Colour	HONDA SHUTTLE
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	KOH TIAN SHUN
NRIC/Passport Number	S8134726C
Contact Number	86843663
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	3

Passenger 1

NAME: :

GENDER: :

Passenger 2

NAME: :

GENDER: :

SKETCH PLAN

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 21/05/19 12:10pm

Reporting Centre Personnel's Signature
Name: Raf L. Montoya
NRIC/FIN No.:

SKETCH PLAN

CTE TOWARDS CNY

A) SJF 1724m

B) SL2 9519H.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

- It was raining along CTE, I was driving at lane 1. Driving about 50 km/h
- The car in front stopped. I stepped on the brake but there wasn't any reaction. The car continue to ski forward and it hit the back of the car.
- When I step on the brake, I heard a grinding sound but the car did not stop.

AFTER THE ACCIDENT THE REPORT REMOTE SPOIL.
CAN OPEN BUT CANNOT CLOSE

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

[Signature]

Driver's Signature
(If driver is not the policyholder)
Date & Time: 21/05/19 12:28pm

[Signature] 21/05/2019
Reporting Centre Personnel's Signature
Name: Roshan
NRIC/FIN No.:

Claim Handling

Accident HT/1045428

Policy No.	S100718291	Vehicle No.	SJF1724H	GST Registration No.	
Certificate No.					
Policyholder Name	PANG BOON PENG	Cover Type	Drive CLASSIC	Policyholder NRIC	S8706531F
Product Code	PRIVATE CAR INSURANCE	Contact No.(Office)		Leading	0
Contact No.(Mobile)	97999303	Special Remark		Contact No.(Home)	
Email Address		TCA	Yes No Yes	eCode	No *
KFR	Yes No Yes	NCD Endorsement(%)	0	eCode Reason	
NCD Protection	No			Private Hire	No

Accident Details

Report Date	22/05/2019 09:34	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	19/05/2019	Time of Accident hh:mm	10:20	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	ALONG CTE TOWARDS CITY				

Excess

Own Damage Excess	0.00	Additional Excess	0	Windscreen Excess	100.00
Uninsured Driver Excess	500.00	Outside Singapore OD Excess	0.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

Benefits

Coverage		Sum Insured	99999999.99
Excess Waiver			

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	BLK 126C #21-923	Address 2	KIM TIAN ROAD	Address 3	SINGAPORE 161136
Address 4		Address Type	Singapore Address	Post Code	161128
Unit No.		Related Policy Number	S100718291		

OT Driver Info

Driver Name	Uninsured Driver	Driver Type	Uninsured Driver	Driver DOB	11/11/1988
Uninsured driver Name	CHIA JUNG WEI	Driver NRIC	S8843108A	Driving Experience	8
Register Date of Driver License	23/07/2010	Driver Age	30	Contact No.(Home)	
Contact No.(Mobile)	97999303	Contact No.(Office)		Address 3	SINGAPORE 730730
Address 1	BLK 730 #11-11	Address 2	WOODLANDS CIRCLE	Post Code	730730
Address 4		Address Type	Foreign address		
Unit No.	11-11				
Does he own a Singapore Registered car?	Yes = No	Driver Vehicle No.	SJF1724H	Driver Insurer Company	NTUC

Declaration

Breathalyzer or Blood Test Reading?	0 mg	Any injury?	Yes = No
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Modification History

Claim 001 **Next**

Claim Type *	CD-MD	Insured Name	PANG BOON PENG	Insured NRIC	S8706531F
Contact No.(Mobile)	NIL	Contact No.(Home)	N/A	Contact No.(Office)	
Email Address		Vehicle Number	SJF1724H	Vehicle Number	SJF1724H
Claim Description	SJF1724H / SJL29519K On 19 May 2019				
Preferred Repair Option	Yes	Insured Liability	Fully at fault	UJA report	Received
Date Registered	22/05/2019 09:38	Claim Close Date		Date Received	22/05/2019 00:00
Report Taken By	BOSLI WAHAB				
☐ Print AK letter					
Save Submit					

OD Excess Collected by Workshop

Attachment

Accident No.	HT/1045428	Claim No.	001
Last Doc. Received	Yes No	Upload Date	22/05/2019 09:40
Path *		Category *	Confidential
Choose File	No file chosen	Urgency *	Normal
Choose File	No file chosen	Description *	
Choose File	No file chosen		
Choose File	No file chosen		
Choose File	No file chosen		
Choose File	No file chosen		
Choose File	No file chosen		
Message Read			

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description	Msg Sent (CO)
	NAC_BUKIT_MERAH_000676(NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 22 May 2019 09:40	Photos	Normal	Photos 2019-5-22	
	NAC_BUKIT_MERAH_000676(NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 22 May 2019 09:40	Photos	Normal	Photos 2019-5-22	

Send Message

[illegible]

📺 Video List

Uploaded By/Date	Folder/Date	File Name		Source	Action
					Display in new Window Scan and uploading

ASSIGNMENT (IDAC)

COE 2023

By CSO- Nature of Accident:

- 1) Vehicle hit Vehicle: 2) Vehicle hit ??
- a) Motorcar () a) Pedestrian ()
- b) M/cycle () b) Animal ()
- c) Bicycle ()
- 3) Vehicle hit Road Side Objects:
- a) Govn. Property () b) Road Work Object ()
(Eg: signboard, barrier, tree etc)
- c) Private Property ()
- 4) Vehicle drop into drain ()
- 5) Damage due to Act of God:
- a) Fallen Object () b) Flood ()
- c) Other, _____
- 6) Parked & Found Damaged:
- a) Vandalism () b) Hit by Moving Object ()
- 7) Theft Case
- a) Stolen () b) Damage found ()
when recovered.
- 8) Fire
- a) Whilst driving () b) Parked ()
- 9) Accident date more than 24hrs ()

Remarks for Internal information**Remarks to appear in Works Order & Assessment report**

- 1) Potential Total Loss ()
- 2) SRS Light on ()
- 3) ABS Light on ()

By Assessor- 1) Vehicle Information

Veh No: SFF 1724M Yr Regn: MAY, 2008

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / MPV
/ Truck / Trailer or

Make & Model: SUZUKI SWIFT 1.6 c.c. 1586

Colour: Yellow Transmission Type: Auto / Manual

Eng/No: M16A1371652 Sp. Reading: 198786

C/No: K88K2C31500201751

Gen. Cond: Good / Fair / Poor / Burnt or

Steering: Order / Jammed / Leaked / Burnt or

Brake: Order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/45ZR16
R: 205/45 2R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or MAXXIS

Front	Rear
R/Bal. <u>6</u> mm	R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm	L/Bal. <u>6</u> mm

Parallel Import: Yes / No Towed-In: Yes / No

Repair Type: LS / I.B.I. Towing Required: Yes / No

No of Repair Days: 19/01/2029 Vehicle in Idac: Yes / No

D.O.I. 19/01/2029 Time: 10:20

By Assessor- 2) Comments

1) Damages not due to recent accident.

2) Damages do not seem hit onto:

- a. Vehicle () b. Motorcycle () c. Bicycle () d. Pedestrian ()
- e. Animal () f. Govn Object () g. Road Work Object ()
- h. Private Property () i. Drain () j. Road Kerb/Grass Verge ()

3) Vehicle does not seem damaged as a result of:

- a. Fallen Object () b. Flood () c. Vandalism () d. Fire ()
- e. Moving Object () f. Stolen () g. Stolen & Recovered ()

Time Started:

Time completed:

1) CEO

2) ASS

3) Error Operation Completed Time

Original Copy

Continued

(1)Went (2)Denied (3)Disputed (4)Cracked (5)Cn (6)Struck (7)Deformed
(8)Bent (9)Bulged (10)Broke (11)Necessary (12)Missing (13)Torn
(14)Unconfirmed (15)Not Working

MOTOR CAR (Frt)

ACTIVATION

(1)Repairs (2) (3)Repair (4) (5)Check (6)
(7)Not Consistent (8C)

Aug 2005

Front Portion

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate	CRD	-	
1002	991887	Frt Number Plate Base	BR	-	
1003	991889	Frt Number Plate Garnish	CRD	-	
1004	991300	Frt Bumper	CRD	-	
1005	992341	Frt Bumper Clips	WAC	-	
1006	991325	Frt Bumper Bracket			
1007	991402	Frt Bumper Side Retainer	WAC	-	
1008	991433	Frt Bumper Reinforcement			
1009	991318	Frt Bumper Beam			
1010	991468	Frt Bumper Sponges			
1011	991427	Frt Bumper Protector			
1012	991420	Frt Bumper Pad Low Voice Control			
1013	991363	Frt Bumper Grille			
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1016	991438	Frt Bumper Sensor			
1017	995100	Frt LH Bumper Fog Lamp Cover			
1018	991355	Frt RH Bumper Fog Lamp Cover			
1019	995079	Frt LH Bumper Fog Lamp			
1020	995080	Frt RH Bumper Fog Lamp			
1021	991793	Frt Grille			
1022	991328	Frt Grille Emblem			
1023	991799	Frt Grille Chrome Moulding			
1024	991222	Frt Apron Panel			
1025	992013	Frt Support Panel			
1026	992025	Frt Support Panel Top Garnish Cover			
1027	992416	Horn			
1028	991277	Frt Brace Panel			
1029	995153	Frt LH Headlamp Assy			
1030	991821	Frt RH Headlamp Assy			
1031	995088	Frt LH Side Lamp			
1032	995089	Frt RH Side Lamp			
1033	990248	Bonnet			
1034	991328	Bonnet Emblem			
1035	990287	Bonnet Lock			
1036	990285	Bonnet Insulator			
1037	990273	Bonnet Hinge			
1038	990261	Bonnet Damper			
1039	990305	Bonnet Rubber			
1040	990252	Bonnet Cable			
1041	990311	Bonnet Stand			
1042	990119	Air Con Condenser			
1043	990122	Air Con Fan Assy			
1044	990134	Air Con Suction Pipe (Low Pressure)			
1045	990118	Air Con Suction Hose			
1046	990133	Air Con Discharge Pipe (High Pressure)			
1047	990114	Air Con Discharge Hose			
1048	990149	Air Con Liquid Pipe			
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy			
1051	995294	Air Con Belt			
1052	995074	Radiator			
1053	992738	Radiator Cowling			
1054	992742	Radiator Fan Assy			
1055	992745	Radiator Fan Clutch			
1056	992758	Radiator Hose Top			
1057	992757	Radiator Hose Bottom			
1058	992741	Radiator Expansion Tank			
1059	990151	Air Duct			
1060	990070	Air Cleaner Assy			
1061	990056	Air Cleaner Hose			
1062	990089	Air Cleaner Resonator			
1063	991712	Frt Exhaust Manifold			
1064	991713	Frt Exhaust Manifold Cover			
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			
1066	991714	Front Exhaust Pipe			
1067	990219	Battery			
1068	990224	Battery Cover			
1069	990223	Battery Bracket			
1070	990229	Battery Tray			

Vehicle No:

SJF 1724M

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank			
1074	995052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover			
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender			
1097	995072	Frt LH Fender Inner Panel			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			
1100	991740	Frt LH Fender Inner Shield			
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim			
1103	994025	Frt LH Rim Cover			
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender			
1106	991739	Frt RH Fender Inner Panel			
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector			
1109	991740	Frt RH Fender Inner Shield			
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim			
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre			
1114	992093	Frt Windscreen Glass			
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992098	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	990749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991922	Frt RH Seat Belt Assy			
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy			
1136	990247	Sticker			
		CAR REMOTE FAULTY			
		AF ACCIDENT			

No of Items:

Accessories:

ORIGINAL COPY

Claim Handling

Accident MT/1045428

Task Transfer Exit

LOS S/L SUB

Policy No.	5100718291	Vehicle No.	SJF1724M	GST Registration No.	
Certificate No.					
Policyholder Name	PANG BOON PENG			Policyholder NRIC	S8706531F
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	97999303	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No
KFK	No Yes	TCA	No Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	No

Accident Details

Report Date	22/05/2019 09:34	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	19/05/2019	Time of Accident hh:mm	10:20	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	ALONG CTE TOWARDS CITY				

Excess

Own damage Excess	0.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess	500.00	Outside Singapore OD Excess	0.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

Benefits

Coverage		Sum Insured	
Excess Waiver		99999999.99	

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	BLK 126C #21-523	Address 2	KIM TIAN ROAD	Address 3	SINGAPORE 163126
Address 4		Address Type	Singapore address	Post Code	163126
Unit No.		Related Policy Number	5100718291		

OI Driver Info

Driver Name	Unnamed Driver	Driver Type	Unnamed Driver		
Unnamed driver Name	CHIA JING WEI	Driver NRIC	S884310BA	Driver DOB	11/11/1988
Register Date of Driver License	23/07/2010	Driver Age	30	Driving Experience	8
Contact No.(Mobile)	97999303	Contact No.(Office)		Contact No.(Home)	
Address 1	BLK 730 #12-31	Address 2	WOODLANDS CIRCLE	Address 3	SINGAPORE 730730
Address 4		Address Type	Foreign address	Post Code	730730
Unit No.	12-31				
Does he own a Singapore Registered car?	Yes No	Driver Vehicle No.	SJF1724M	Driver Insurer Company	NTUC

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	Yes No
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Modification History

Investigation

Claim 001 OD-MD

Claim Case Officer Zuraimee Bin Mantau

LOS S/L SUB

Claim Type	OD-MD	Insured Name	PANG BOON PENG	Insured NRIC	S8706531F
Contact No.(Mobile)	NIL	Contact No. (Home)	NIL	Contact No. (Office)	
Email Address		DI Vehicle Number	SJF1724M	TP Vehicle Number	SL29519H
Claim Description	SJF1724M / SL29519H ON 19 May 2019				Name of Preferred Workshop
Preferred Workshop Reimbursement	Yes	Preferred Repair Option		Income to assign workshop	
		Insured Eligibility report		Fully at Risk	
Date Registered	22/05/2019 09:41	Claim Close Date		Date Received	22/05/2019 00:00
Report Taken By	ROSLI WAHAB	Workshop Repairer		Total Less but Repaired	
				OD Excess Collected by Workshop	

Print AK letter

Modification History

Special Claim Creation Approval

Approval	Reason
Remarks	

damage assessment

Attachment

Vehicle Info

Vehicle Make	SUZUKI	Vehicle Model	SWIFT	Engine Capacity	
Date of Registration	22/05/2008	Classis No.	3SAE2C31506201751		

5/22/2019

Claim Handling (damage assessment Claim Task MT/1045428 / Claim 001 OD-MD)

Towing Required * ☒ Yes ☐ No

Vehicle in IOAC *

☒ Yes ☐ No

Parallel Import *

☐ Yes ☒ No

Type of Tender *

Own Damage ▼

Assessor Name *

ROSLEI WAHAB

Survey Current Status

IDAC/Workshop Name

NATIONAL ASSESSMENT CENTR

IDAC/Workshop Location

51 UBI AVENUE 1 #01-25 PAYA

Windscreen

Parts & Labour Cost

Total Loss *

☐ Yes ☒ No

Market Value(\$)

Scrap Value(\$)

Economic Repair Value(\$)

OWNER CLAIM THAT THE CAR REMOTE CONTROL FAULTY AFTER THE ACCIDENT

Remark

Remark for Supplementary

▼ Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *	
root						
Not Applicable	1	32200101	NUMBER PLATE (FRONT)	1	Replace ▼	X
ABS	2	32200201	NUMBER PLATE BASE (FRONT)	1	Replace ▼	X
ABSORBER	3	32200301	NUMBER PLATE GARNISH (FRONT)	1	Replace ▼	X
ACCELERATOR	4	16000101	BUMPER (FRONT)	1	Replace ▼	X
ACTUATOR	5	16001301	BUMPER BRACKET (FRONT LEFT)	1	Unconfirm ▼	X
ADVERTISEMENT STICKER	6	16001302	BUMPER BRACKET (FRONT RIGHT)	1	Unconfirm ▼	X
AIR BAG	7	16002401	BUMPER CLIPS (FRONT)	1	Replace ▼	X
AIR BLOWER	8	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace ▼	X
AIR BOX	9	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace ▼	X
AIR CHAMBER BOX	10	16005001	BUMPER REINFORCEMENT (FRONT)	1	Unconfirm ▼	X
AIR CLEANER	11	16005901	BUMPER SPONGE (FRONT)	1	Unconfirm ▼	X
AIR COMPRESSOR	12	16006701	BUMPER TOWING COVER (FRONT)	1	Replace ▼	X
AIR CON	13	16003201	BUMPER GRILLE (FRONT)	1	Unconfirm ▼	X
AIR CON (VAN)	14	27100301	GRILLE (TOP) (FRONT)	1	Unconfirm ▼	X
AIR COOLER	15	27100801	GRILLE EMBLEM (FRONT)	1	Unconfirm ▼	X
AIR DISTRIBUTOR	16	41300101	SUPPORT PANEL (FRONT)	1	Unconfirm ▼	X
AIR FILTER	17	27700102	HEAD LAMP (RIGHT)	1	Replace ▼	X
AIR FLOW	18	149001	BONNET	1	Replace ▼	X
AIR GRILLE	19	149029	BONNET INSULATOR	1	Unconfirm ▼	X
AIR HORN	20	14903401	BONNET LOCK (LOWER)	1	Unconfirm ▼	X
AIR INTAKE	21	14903402	BONNET LOCK (UPPER)	1	Unconfirm ▼	X
AIR RESONATOR BOX	22	112023	AIR CON CONDENSER	1	Unconfirm ▼	X
AIR THROTTLE BODY AND SENSOR	23	112026	AIR CON CONDENSER PAN	1	Unconfirm ▼	X
ALARM	24	344001	RADIATOR	1	Unconfirm ▼	X
ALTERNATOR						
ALUMINIUM PANEL - SIDE						
AMPLIFIER						
ANTENNA						
ANTI ROLL						
APRON						
ARCH						
ARM REST						

Save Submit



NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)
51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315

NAC

Vehicle Movement Form

Vehicle Check-In

Vehicle No: SJF 1724M Date In: 21/05/2019 Time In: 15:40 with Keys: Yes

For Office use
Attended by: Rosli Wihar

Workshop Collection of Vehicle

Workshop: MOVP
Collection Date: 23/5/19 Time: 1405M with Keys: Yes / No
Tow Truck No: YP 56297 Tow Man: Ram NRIC: S116454
Signature: [Signature]

For office use
Attended by: Rosli Approved by: Rosli Wihar

Workshop Return of Vehicle

Workshop: _____
Returned Date: _____ Time: _____ with Key: Yes / No
* Tow In / Drive In
Tow Man / Workshop Representative: _____ NRIC: _____
Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No
Owner: _____ NRIC: _____
Signature: _____

For office use

Attended by: _____

Approved by: _____

rsbm

From: Zuraimee Bin Mantau <zuraimee.mantau@income.com.sg>
Sent: Thursday, 23 May, 2019 9:53 AM
To: 'Suann'; 'Nitha'
Cc: LKK Bukit Merah (rsbm@lkkauto.com); Nabilah
Subject: Vehicle SJF1724M, OD Claim No: MT/1045428-001, DOA: 19/05/2019

Dear Mova Automotive

Standard Excess Waiver. An Unnamed Driver Excess of \$500 is applicable.

Vehicle is currently at NAC Bukit Merah.

Please arrange to take away the vehicle and update owner, Ms Linda Pang at 92376445 once vehicle is in your workshop.

Strictly no further supplementary is allowed.

**Please forward the invoice and DV within 7 working days to us once repairs has been done.
Update the 'Repair Status' when repairs are done.**

XX

Our Ref: MT/CA/OD/051/1045428-001/ZBM

23 May 2019

MOVA AUTOMOTIVE PTE LTD

BLK 1008 #01-04/06/08

BUKIT MERAH LANE 3

SINGAPORE 159722

Dear Sir

CLAIM NUMBER: MT/1045428-001

REPAIR OF VEHICLE NUMBER: SJF1724M

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 23 May 2019

Make: SUZUKI

Model: SWIFT

Estimated Repair Days: 7

Location: NATIONAL ASSESSMENT CENTRE SERVICES (BUKIT MERAH)

Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933

Benefits Applicable: Excess Waiver

Excess Applicable: 500.00

Please note that supplementary items will not be allowed.

If you have any queries, please contact Zuraimee Bin Mantau at 64307891 or email us at motor@income.com.sg.

Yours sincerely

Jenny Pe

Deputy Vice President

Motor Insurance

Thank you

Zuraimie Bin Mantau
Senior Executive
Motor Insurance
T +65 6430 7891
www.income.com.sg



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Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

ACCIDENT STATEMENT

ACCIDENT DATE: (19 / 05 / 2019) (DD/MM/YYYY), TIME: (10 : 19) (HH:MM)

LOCATION: CTE TAMPAR CITY

1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: SJF 1724 M
 b) INSURANCE COMPANY: NTUC
 c) POLICY NUMBER: S100718291
 d) POLICY TYPE: (COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT)
 e) MAKE & MODEL: Suzuki Swift Sport
 f) TYPE: (SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS)
 g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)
 h) PURPOSE OF USING AT ACCIDENT TIME: Private used
 i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)
 IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

2. INSURED / POLICY HOLDER

- a) NAME: PAUL BOON PAUL (MALE / FEMALE)
 b) NRIC/FIN/PASSPORT: S8706531F CONTACT:
 c) ADDRESS:

* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

DRIVER

- a) NAME: CHIA JING WEI (MALE / FEMALE)
 b) NRIC/FIN/PASSPORT: S8843108A CONTACT: 97999303
 c) ADDRESS: B1K 720 WOODLANDS CIRCLE #12-31
 S730720

*d) DATE OF BIRTH: (11 / 11 / 1988) (DD/MM/YYYY)

e) OCCUPATION: (INDOOR / OUTDOOR)

f) DATE OF DRIVING PASS 2010

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO)
 IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: ~~SPRINT~~ FRUIT

5. a) WEATHER CONDITION: (CLEAR / RAINING / OTHERS)

b) ROAD SURFACE: (DRY / WET / OTHERS)

6. WAS ANYBODY INJURED (YES / NO)

7. a) REPORTED TO POLICE (YES / NO)

IF YES, PLEASE STATE WHICH POLICE STATION:

8. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: SLZ 9519 H MODEL: Honda Shuttle
 b) DRIVER'S NAME: Koh Tian Shun
 c) NRIC/FIN/PASSPORT: S8134726 C CONTACT: 8684 3663

9. THIRD PARTY VEHICLE

- d) VEHICLE NUMBER: MODEL:
 e) DRIVER'S NAME:
 f) NRIC/FIN/PASSPORT: CONTACT:

* No of passenger
 (Including driver)
 (1)

* No of passenger
 (Including driver)
 (3)

* No of passenger
 (Including driver)
 ()

Email = property.lindapang@gmail.com

VIDEO

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8843108A



Name

CHIA JING WEI

谢 竞 伟

Race

CHINESE

Date of birth

11-11-1988

Country of birth

SINGAPORE

Sex

M



4809323

NRIC No. S8843108A



Date of issue

28-07-2010

Address

APT BLK 730 WOODLANDS CIRCLE
#12-31
SINGAPORE 730730

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S8843108A

Name

CHIA JING WEI

Birth Date: 11 Nov 1988

Issue Date: 23 Jul 2010



001577416J

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of the driver; and other motor vehicles $\leq$ 2500kg 23 Jul 2010

NP 428A



Licence No: S8843108A

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: 5100718291

Cover : drive CLASSIC

1. Index mark and Registration Number of Vehicle : **SJF1724M**
Chassis Number : JSAEZC31S00201751
2. Name of Policyholder : PANG BOON PENG
3. Effective Date of Insurance : 18 May 2018
4. Expiry Date of Insurance : 21 May 2019
5. Persons or Classes of Persons entitled to drive#
(a) The Policyholder.
(b) Any other person who is driving on the Policyholder's order or with his/her permission.
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. Limitations as to Use#
(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.

This Policy does not cover

- (a) Use for hire or reward.
- (b) Use for racing, pace-making, reliability trial or speed-testing.
- (c) Use for the carriage of goods (other than samples) in connection with any trade or business.
- (d) Use for any purpose in connection with the Motor Trade.

Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: N/A
EXCESS (SECTION 2)	: N/A
WINDSCREEN EXCESS	: S\$100
ADDITIONAL EXCESS	: N/A
UNNAMED DRIVER EXCESS	: PLEASE REFER OVERLEAF
REPAIR AT OWNER'S PREFERRED WORKSHOP	: NO
INSURE WITH COE	: YES
NCD PROTECTION	: NO
TRANSPORT ALLOWANCE	: NO
EXCESS WAIVER	: YES
PRIMARY DRIVER	: PANG SIEW LING
NAMED DRIVER (1)	: N/A
NAMED DRIVER (2)	: N/A
HIRE PURCHASE COMPANY	: N/A
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : I INSURANCE AGENCY (00000572538)
Date of Issue : 14 May 2018 13:14 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

Authorised Officer



Chief Executive