

Khanchna (LKK Auto)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 23 May 2019 4:16 PM
To: Khanchna (LKK Auto); mastura@premiumauto.com.sg
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: ACCIDENT INVOLVING SLX 2303 U AND YOUR INSURED SLT1672G DATED ON 17/05/2019 ***LKK REF:CC3/AIG19008891/pb3

Dear Khanchna,

Noted. We accept your offer on direct settlement with 100% liability in our client's favour.
To avoid dispute on the LOU/LOR rate during final settlement.
We propose LOU - \$100 / LOR - \$150

Thanks

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Thursday, 23 May 2019 3:08 PM
To: mastura@premiumauto.com.sg; claims@premiumauto.com.sg
Cc: Hsiao Tong (LKKAuto); Admin A

Subject: RE: ACCIDENT INVOLVING SLX 2303 U AND YOUR INSURED SLT1672G DATED ON 17/05/2019 ***LKK
REF:CC3/AIG19008891/pb3

Without Prejudice
Our Ref: CC3/AIG19008891/pb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLT1672G[AIG] & SLX 2303U DATED ON 17/05/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 23 May 2019 9:42 AM
To: Shu Pei (LKKAuto) <shupe@lkkauto.com>; mastura@premiumauto.com.sg
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SLX 2303 U AND YOUR INSURED SLT1672G DATED ON 17/05/2019 ***LKK REF:CC3/AIG19008891/pb3

Dear All,

Attached are the repair estimate for your kind reference.

Best Regards,
Diyana
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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Thank you

From: Shu Pei (LKKAuto) [<mailto:shupepei@lkkauto.com>]

Sent: Tuesday, 21 May, 2019 4:43 PM

To: mastura@premiumauto.com.sg; Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLX 2303 U AND YOUR INSURED SLT1672G DATED ON 17/05/2019 ***LKK REF:CC3/AIG19008891/pb3

Dear Sir /Madam,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupepei@lkkauto.com | fax: 6741-4108

From: Mastura <mastura@premiumauto.com.sg>

Sent: Friday, 17 May 2019 7:00 PM

To: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SLX 2303 U AND YOUR INSURED SLT1672G DATED ON 17/05/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

TP is insured with **AIG**

Do take note, kindly arrange the survey on 23/5/2019, Thursday, 10 AM

Thank you.

Best Regards,

Mastura

Claims Administrator

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Thank you